



T1 Service

T1 Service Designed Specifically for Business-Critical Performance.

T1 service from Fusion Connect provides reliability, industry-leading service level agreements and a range of speeds so you buy only the service you need.

Speeds up to 12x12 Mbps

High-Performance Bandwidth

T1 broadband is the preferred choice for businesses with mission-critical Internet service requirements. We can also bond multiple T1 lines into seamless connections up to 12x12 Mbps, providing robust connectivity for businesses that:

- Use bandwidth-intensive applications
- Transmit large volumes of data, images or video
- Run their own Web, email, database or application servers
- Push the limits of their existing multi-mega bit Internet access service

Professional Installation & Support

A trained professional will install your service. We even dispatch repair technicians after hours, on weekends and on federal holidays to keep your business operating.

Proactive Monitoring

This optional advanced service enables Fusion Connect to constantly check the status of your network to maximize availability of your service and minimize the mean time to restore your connectivity, should an issue arise.

Service Level Agreements

We stand behind our T1 service with 24/7/365 technical support and an industry-leading service level agreement (SLA) that includes installation timeframe, data delivery targets, service availability and Mean Time to Repair.

Features Chart

Connection

Each T1 connection is provisioned with an industry-standard DS1 loop.

Speed

Eight speed options: 1.5, 3.0, 4.5, 6.0, 7.5, 9.0, 10.5, and 12.0 Mbps

Proactive Monitoring

Enables Fusion Connect to identify and resolve your network issues 24/7/365—often before you are aware of them.

Managed Failover (Optional)

Automatically detects access issues with primary data connections and immediately switches to an alternate wireline connection or a secure 3G/4G wireless broadband service to keep your business operational.

Equipment

Purchase a business-class router and it's warrantied for one year; rent a router and it's warrantied for the life of the product. Or use your own equipment if it meets our requirements.

Service Level Agreement (SLA)

Our service level targets are backed by invoice credits. Visit our website to review our SLAs.

- Monthly service level availability
- Mean Time to Repair
- Data delivery and network delay
- Installation SLA based on circuit speed

Installation

We facilitate professional installation and set-up of your T1 service.

Support

Specialized, dedicated support 24/7/365. A dedicated T1 field support team will respond after hours, on weekends and on federal holidays in the event of an outage.

Account Management

The self-service portal makes it easy to check your order status, update your account information, access support and pay your bill at any time, from wherever it's convenient.



THE FUSION CONNECT ADVANTAGE

ENABLING THE CONNECTED ENTERPRISE

Optimize your business communications, costs, and continued collaboration from any place or device, with crystal-clear quality. Securely connect your business locations and remote workers.

LEADING-EDGE TECHNOLOGY

Fusion Connect's optimized platforms leverage leading technologies, meaning seamless integration of solutions across your virtual and fixed technology platforms.

DEDICATED SUPPORT TEAM

Our expert tech support is available 24/7 to keep your business online and available regardless of the situation.

Visit www.fusionconnect.com to learn more.

Or, contact a Fusion Connect Business Consultant today at **888-301-1721**.

