



## BENEFITS

- MULTI-PARTY VIDEO**  
 Puts sales and service teams face-to-face with customers
- INTEGRATED AUDIO CONFERENCING**  
 Leverage Fusion Meet-Me Audio Conferencing
- OUTLOOK INTEGRATION**  
 Integrate with Outlook to schedule meetings
- NO DOWNLOAD REQUIRED**  
 Participants can join conference via any standard Web browser
- INTUITIVE INTERFACE**  
 Rich and easy-to-use



## Fusion Web Collaboration

### Online Meetings Made Simple

Fusion Web Collaboration is a web and video conferencing tool for hosting online meetings, webinars and training. The feature-rich, cloud-based platform helps businesses drive revenue, reduce costs and increase operating efficiency.

With face-to-face, multi-person video, organizations can broaden their collaborative toolset and deepen engagement by doing more - from product demonstrations and targeted webinars to using desktop or application sharing to work more closely with remote team members and clients.

As a cloud service, Fusion Web Collaboration provides an easy-to-use online interface for convenient access to sessions and meetings free of firewall and proxy barriers, so that participants can connect easily without wasting time trying to get into the session.

### PRODUCTIVITY WINS THE DAY

Fusion Web Collaboration can help drive more effective outcomes from online meetings because of the tools at each participant's fingertips. Whether you are the session organizer or meeting attendee, useful, efficiency-driven features make it easier than ever to present, participate and follow up.

### ULTIMATE COLLABORATION ANYTIME, ANYWHERE

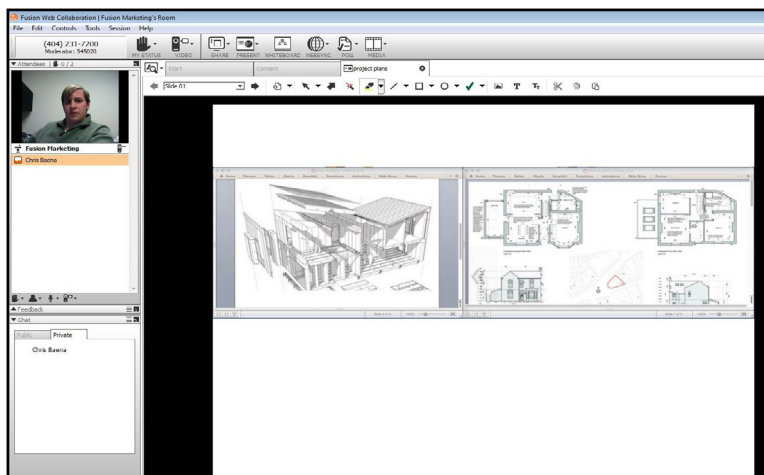
The modern workforce is no longer concentrated or confined to their offices. They are dispersed and at times spread across the world and require a communication tool that helps them collaborate, while sharing information and overall, work more efficiently. With Fusion Web Collaboration, teams can join forces in real-time no matter where they work from and share materials and resources with two to 250 participants instantly, anywhere in the world. What's more, users can significantly increase their customer's satisfaction while reducing time-to-resolution by connecting with their customer's desktop to access and resolve problems.



KEY APPLICATIONS

<p><b>MEETINGS</b></p> <p>Collaborate and connect effortlessly:</p> <ul style="list-style-type: none"> <li>• Multi-person video conferencing over the web</li> <li>• Complete tools for demos and presentations</li> <li>• Work together in real-time with shared applications</li> </ul>	<p><b>LEARNING</b></p> <p>Tools that deliver on your design:</p> <ul style="list-style-type: none"> <li>• Engaging, full featured virtual classroom</li> <li>• Breakout collaborative sessions on the fly</li> <li>• Deliver virtual application training and testing</li> </ul>
<p><b>WEBINARS</b></p> <p>Generate leads or interest in your business:</p> <ul style="list-style-type: none"> <li>• Capture lead information and participation</li> <li>• Schedule, host or archive online events</li> <li>• Integrated audio conferencing</li> </ul>	<p><b>SUPPORT</b></p> <p>Share desktop or applications instantly:</p> <ul style="list-style-type: none"> <li>• Give control of meeting to attendees to share their desktop or applications</li> <li>• Use tools to educate while resolving issues</li> <li>• Transfer and share files</li> </ul>

Example of an Active Session



OUR APPROACH TO CUSTOMER EXCELLENCE

At Fusion, we understand your IT environment and communications needs are unique and constantly evolving. Our staff knows what it takes to implement an enterprise-wide telephony solution without any interruption of service. From IP connectivity and network design, to service and usage plan selection, equipment installation and training, we handle each customer engagement as an individual project, with a human touch most service providers can't match. Our proven methodology has assisted many enterprise customers in successfully migrating to Fusion SIP Trunking and transforming their business as a result.

ASSESS	ARCHITECT	DESIGN	IMPLEMENT	SUPPORT
<p>Evaluate Internet access needs and usage</p> <p>Review IP networking requirements</p> <p>Document SLA specifications</p>	<p>Identify bandwidth and technology needs</p> <p>Document failover strategy</p> <p>Recommend network upgrade (if applicable)</p>	<p>Order circuits</p> <p>Establish failover plan</p> <p>Document network topology and IP scheme</p>	<p>Provision circuits</p> <p>Migrate IPs (if applicable)</p> <p>Document failover plan</p> <p>Establish monitoring</p>	<p>Circuit troubleshooting</p> <p>IP reconfiguration</p> <p>Equipment replacement (if applicable)</p>

