

Title Sheet

NEW HAMPSHIRE

**LOCAL EXCHANGE AND INTERXCHANGE
TELECOMMUNICATION SERVICES PRICE LIST**

OF

Birch Communications of the Northeast, Inc. dba Birch Communications

This price list contains the descriptions and rates applicable to the furnishing of service and facilities for local and interexchange telecommunications services provided by Birch Communications within the state of New Hampshire. This price list is on file with the State of New Hampshire Public Utilities Commission. Copies may be inspected during normal business hours at the Company's principal place of business. Additional terms and conditions can be located at www.birch.com.

Wherever in this Tariff or its headings, the term "Company" or the name Birch Communications of the Northeast, Inc., "Birch Communications" or "Birch" appears, that shall mean and shall refer to Birch Communications of the Northeast, Inc. dba Birch Communications.

Issued: January 11, 2013

Effective: February 12, 2013

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel
2300 Main St. Suite 600
Kansas City, MO 64108

SECTION 1 – BASIC SERVICES AND RATES
1.1 General

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

1.2 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

1.2.2 Rates

Charge	Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
Telephone Number Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products

(T)

A. BirchNet Basic Line

Basic Line

Unlimited Local, Intra-LATA Long Distance
Caller ID – Name and Number
Call Waiting
Hunting

Toll Free service is available with this product see “Toll Free Service” in a later section for rates BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates will apply.

The availability of certain features depends on feature availability. Some features are only available to residential customers. Some features are only available to business customers. Additional calling features may be added to the Basic Line.

Outbound Long Distance is rated at \$.049/min, where available.

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Product may not be available in all CLLIs.

An additional charge will apply when adding Birch Unified Messaging or Voicemail to the line. There is a maximum of 3 extensions per box.

SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

A. BirchNet Basic Line (cont'd)

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month
ALSTNHLI	\$67.95	\$65.95	\$63.95	DRRYNHEB	\$51.95	\$50.95	\$48.95	LSBNNHMA	\$67.95	\$65.95	\$63.95
ASLDNHHI	\$67.95	\$65.95	\$63.95	ENFDNHNM	\$67.95	\$65.95	\$63.95	LTTNNHPL	\$51.95	\$50.95	\$48.95
ATSNNHMA	\$51.95	\$50.95	\$48.95	EPNGNHMA	\$67.95	\$65.95	\$63.95	LYMENHYA	\$67.95	\$65.95	\$63.95
BARNVTCH	\$44.95	\$43.95	\$42.95	EPSMNBH	\$67.95	\$65.95	\$63.95	MDSNNHYA	\$67.95	\$65.95	\$63.95
BDFRNHAM	\$51.95	\$50.95	\$48.95	EXTRNHCE	\$51.95	\$50.95	\$48.95	MILNNHPL	\$67.95	\$65.95	\$63.95
BHLHNHCR	\$67.95	\$65.95	\$63.95	FARLVTML	\$113.95	\$110.95	\$106.95	MLBONHYA	\$67.95	\$65.95	\$63.95
BLFLVTHE	\$44.95	\$43.95	\$42.95	FKLNNHFR	\$51.95	\$50.95	\$48.95	MLFRNHSA	\$51.95	\$50.95	\$48.95
BLMTNHMA	\$67.95	\$65.95	\$63.95	FRNCNHWH	\$67.95	\$65.95	\$63.95	MNCHNHCO	\$51.95	\$50.95	\$48.95
BNTONHPR	\$51.95	\$50.95	\$48.95	FRTNNHMG	\$51.95	\$50.95	\$48.95	MRBONHYA	\$67.95	\$65.95	\$63.95
BRBOVTMA	\$51.95	\$50.95	\$48.95	FTZWNHUT	\$67.95	\$65.95	\$63.95	MRDTNHWA	\$67.95	\$65.95	\$63.95
BRFRVTPG	\$113.95	\$110.95	\$106.95	GFTWNHWH	\$51.95	\$50.95	\$48.95	MRLWNHYA	\$67.95	\$65.95	\$63.95
BRLNNHHE	\$44.95	\$43.95	\$42.95	GLDLNHAB	\$51.95	\$50.95	\$48.95	MRMCNHYA	\$51.95	\$50.95	\$48.95
BRSTNHSP	\$67.95	\$65.95	\$63.95	GNFDNHMA	\$67.95	\$65.95	\$63.95	NASHNHGR	\$44.95	\$43.95	\$42.95
BRTLNHGE	\$67.95	\$65.95	\$63.95	GNVLNHAD	\$67.95	\$65.95	\$63.95	NASHNHWP	\$44.95	\$43.95	\$42.95
CANDNHDE	\$67.95	\$65.95	\$63.95	GRHMNHHLA	\$67.95	\$65.95	\$63.95	NBTNNHHP	\$67.95	\$65.95	\$63.95
CANNNHYA	\$67.95	\$65.95	\$63.95	GVTNNHST	\$67.95	\$65.95	\$63.95	NCWYNHKE	\$51.95	\$50.95	\$48.95
CHTWNHBR	\$67.95	\$65.95	\$63.95	HMPNNHWI	\$51.95	\$50.95	\$48.95	NHHLNHDM	\$67.95	\$65.95	\$63.95
CLBKNHMA	\$67.95	\$65.95	\$63.95	HMPSNHMA	\$51.95	\$50.95	\$48.95	NSFRNHMA	\$67.95	\$65.95	\$63.95
CLMTNHBR	\$44.95	\$43.95	\$42.95	HNCCNHSC	\$67.95	\$65.95	\$63.95	NWDSNHMA	\$67.95	\$65.95	\$63.95
CMTNNHOW	\$67.95	\$65.95	\$63.95	HNDLNHMA	\$67.95	\$65.95	\$63.95	NWMRNHGE	\$51.95	\$50.95	\$48.95
CNCRNHSA	\$44.95	\$43.95	\$42.95	HNVRNHSC	\$51.95	\$50.95	\$48.95	NWODNHYA	\$67.95	\$65.95	\$63.95
CNHRNHPL	\$67.95	\$65.95	\$63.95	HRVLNHMA	\$67.95	\$65.95	\$63.95	NWPTNHMA	\$67.95	\$65.95	\$63.95
CNOSNHFO	\$67.95	\$65.95	\$63.95	JCSNNHHTH	\$67.95	\$65.95	\$63.95	PIKENHPI	\$67.95	\$65.95	\$63.95
CNSWNHSL	\$67.95	\$65.95	\$63.95	JFRYNHRI	\$51.95	\$50.95	\$48.95	PLHMNHBR	\$51.95	\$50.95	\$48.95
CNTRNHSH	\$67.95	\$65.95	\$63.95	JFSNNHYA	\$67.95	\$65.95	\$63.95	PLMONHLH	\$67.95	\$65.95	\$63.95
CNWNHYA	\$67.95	\$65.95	\$63.95	KEENNHWA	\$51.95	\$50.95	\$48.95	PLSTNHMA	\$51.95	\$50.95	\$48.95
DBLNNHMO	\$67.95	\$65.95	\$63.95	KGTTNHBA	\$51.95	\$50.95	\$48.95	PNCKNHCH	\$51.95	\$50.95	\$48.95
DNBRNHDB	\$67.95	\$65.95	\$63.95	LACNNHNM	\$51.95	\$50.95	\$48.95	PSBGNHMA	\$67.95	\$65.95	\$63.95
DRFDNHCC	\$67.95	\$65.95	\$63.95	LBNNNHBA	\$51.95	\$50.95	\$48.95	PTFDNHBR	\$67.95	\$65.95	\$63.95
DRHMNHMC	\$44.95	\$43.95	\$42.95	LNCNSHHI	\$51.95	\$50.95	\$48.95	PTRBNHCO	\$51.95	\$50.95	\$48.95

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

A. BirchNet Basic Line (cont'd)

1. Monthly Recurring Charges (cont'd)

CLLI	12 Month	24 Month	36 Month
RMNYNHSL	\$67.95	\$65.95	\$63.95
RNDGNHCE	\$67.95	\$65.95	\$63.95
RYBHNHCE	\$51.95	\$50.95	\$48.95
RYMNNHFL	\$67.95	\$65.95	\$63.95
SALMNHNB	\$51.95	\$50.95	\$48.95
SBRKNHNR	\$51.95	\$50.95	\$48.95
SBVLNHCS	\$67.95	\$65.95	\$63.95
SLLVNHYA	\$67.95	\$65.95	\$63.95
SNCKNHPA	\$51.95	\$50.95	\$48.95
SPFRNHMS	\$67.95	\$65.95	\$63.95
SUNPNHMC	\$67.95	\$65.95	\$63.95
TLTNNHPR	\$51.95	\$50.95	\$48.95
TMWONHWH	\$67.95	\$65.95	\$63.95
TROYNHPR	\$51.95	\$50.95	\$48.95
TWMTNHYA	\$67.95	\$65.95	\$63.95
WDVLNHJL	\$67.95	\$65.95	\$63.95
WERSNHST	\$51.95	\$50.95	\$48.95
WHFDNHPL	\$67.95	\$65.95	\$63.95
WLBNHGS	\$51.95	\$50.95	\$48.95
WLPLNHWP	\$67.95	\$65.95	\$63.95
WMLDNHWE	\$67.95	\$65.95	\$63.95
WNCHNHMI	\$67.95	\$65.95	\$63.95
WNDSVTPI	\$44.95	\$43.95	\$42.95
WRJVTGA	\$51.95	\$50.95	\$48.95
WRRNNHMA	\$67.95	\$65.95	\$63.95
WSTWNHBS	\$51.95	\$50.95	\$48.95
WVVYNHMR	\$51.95	\$50.95	\$48.95

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

(T)

B. BirchNet Essentials

BirchNet Essentials is equipped with:

Basic Line with Unlimited Features
Hunting
Unlimited Local Intra-LATA Long Distance
200 Minutes of Domestic Inter-LATA Long Distance

Toll Free service is available with this product see “Toll Free Service” in a later section for rates BirchNet Essentials is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

The availability of certain features depends on feature availability. Some features are only available to residential customers. Some features are only available to business customers.

Customers may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

BirchNet Essentials will only be available to Birch Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box.

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

B. BirchNet Essentials (cont'd)

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month
ALSTNHLI	\$68.95	\$66.95	\$64.95	DRRYNHEB	\$52.95	\$51.95	\$50.95	LSBNNHMA	\$68.95	\$66.95	\$64.95
ASLDNHHI	\$68.95	\$66.95	\$64.95	ENFDNHNM	\$68.95	\$66.95	\$64.95	LTTNNHPL	\$52.95	\$51.95	\$50.95
ATSNNHMA	\$52.95	\$51.95	\$50.95	EPNGNHMA	\$68.95	\$66.95	\$64.95	LYMENHYA	\$68.95	\$66.95	\$64.95
BARNVTCH	\$45.95	\$44.95	\$43.95	EPSMNBH	\$68.95	\$66.95	\$64.95	MDSNNHYA	\$68.95	\$66.95	\$64.95
BDFRNHAM	\$52.95	\$51.95	\$50.95	EXTRNHCE	\$52.95	\$51.95	\$50.95	MILNNHPL	\$68.95	\$66.95	\$64.95
BHLHNHCR	\$68.95	\$66.95	\$64.95	FARLVTML	\$114.95	\$111.95	\$107.95	MLBONHYA	\$68.95	\$66.95	\$64.95
BLFLVTHE	\$45.95	\$44.95	\$43.95	FKLNNHFR	\$52.95	\$51.95	\$50.95	MLFRNHCO	\$52.95	\$51.95	\$50.95
BLMTNHMA	\$68.95	\$66.95	\$64.95	FRNCNHWH	\$68.95	\$66.95	\$64.95	MNCHNHCO	\$52.95	\$51.95	\$50.95
BNTONHPR	\$52.95	\$51.95	\$50.95	FRTNNHMG	\$52.95	\$51.95	\$50.95	MRBONHYA	\$68.95	\$66.95	\$64.95
BRBOVTMA	\$52.95	\$51.95	\$50.95	FTZWNHUT	\$68.95	\$66.95	\$64.95	MRDTNHWA	\$68.95	\$66.95	\$64.95
BRFRVTPG	\$114.95	\$111.95	\$107.95	GFTWNHWH	\$52.95	\$51.95	\$50.95	MRLWNHYA	\$68.95	\$66.95	\$64.95
BRLNNHHE	\$45.95	\$44.95	\$43.95	GLDLNHAB	\$52.95	\$51.95	\$50.95	MRMCNHYA	\$52.95	\$51.95	\$50.95
BRSTNHSP	\$68.95	\$66.95	\$64.95	GNFDNHMA	\$68.95	\$66.95	\$64.95	NASHNHGR	\$45.95	\$44.95	\$43.95
BRTLNHGE	\$68.95	\$66.95	\$64.95	GNVLNHAD	\$68.95	\$66.95	\$64.95	NASHNHWP	\$45.95	\$44.95	\$43.95
CANDNHDE	\$68.95	\$66.95	\$64.95	GRHMNHHLA	\$68.95	\$66.95	\$64.95	NBTNNHHP	\$68.95	\$66.95	\$64.95
CANNNHYA	\$68.95	\$66.95	\$64.95	GVTNNHST	\$68.95	\$66.95	\$64.95	NCWYNHKE	\$52.95	\$51.95	\$50.95
CHTWNHBR	\$68.95	\$66.95	\$64.95	HMPNNHWI	\$52.95	\$51.95	\$50.95	NHHLNHDM	\$68.95	\$66.95	\$64.95
CLBKNHMA	\$68.95	\$66.95	\$64.95	HMPSNHMA	\$52.95	\$51.95	\$50.95	NSFRNHMA	\$68.95	\$66.95	\$64.95
CLMTNHBR	\$45.95	\$44.95	\$43.95	HNCCNHSC	\$68.95	\$66.95	\$64.95	NWDSNHMA	\$68.95	\$66.95	\$64.95
CMTNNHOW	\$68.95	\$66.95	\$64.95	HNDLNHMA	\$68.95	\$66.95	\$64.95	NWMRNHGE	\$52.95	\$51.95	\$50.95
CNCRNHCO	\$45.95	\$44.95	\$43.95	HNVRNHSC	\$52.95	\$51.95	\$50.95	NWODNHYA	\$68.95	\$66.95	\$64.95
CNHRNHPL	\$68.95	\$66.95	\$64.95	HRVLNHMA	\$68.95	\$66.95	\$64.95	NWPTNHMA	\$68.95	\$66.95	\$64.95
CNOSNHFO	\$68.95	\$66.95	\$64.95	JCSNNHHTH	\$68.95	\$66.95	\$64.95	PIKENHPI	\$68.95	\$66.95	\$64.95
CNSWNHSL	\$68.95	\$66.95	\$64.95	JFRYNHRI	\$52.95	\$51.95	\$50.95	PLHMNHBR	\$52.95	\$51.95	\$50.95
CNTRNHSH	\$68.95	\$66.95	\$64.95	JFSNNHYA	\$68.95	\$66.95	\$64.95	PLMONHLH	\$68.95	\$66.95	\$64.95
CNWNHYA	\$68.95	\$66.95	\$64.95	KEENNHWA	\$52.95	\$51.95	\$50.95	PLSTNHMA	\$52.95	\$51.95	\$50.95
DBLNNHMO	\$68.95	\$66.95	\$64.95	KGTTNHBA	\$52.95	\$51.95	\$50.95	PNCKNHCH	\$52.95	\$51.95	\$50.95
DNBRNHDB	\$68.95	\$66.95	\$64.95	LACNNHNM	\$52.95	\$51.95	\$50.95	PSBGNHMA	\$68.95	\$66.95	\$64.95
DRFDNHCC	\$68.95	\$66.95	\$64.95	LBNNNHBA	\$52.95	\$51.95	\$50.95	PTFDNHBR	\$68.95	\$66.95	\$64.95
DRHMNHMC	\$45.95	\$44.95	\$43.95	LNCNNHHI	\$52.95	\$51.95	\$50.95	PTRBNHCO	\$52.95	\$51.95	\$50.95

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

B. BirchNet Essentials (cont'd)

1. Monthly Recurring Charges (cont'd)

CLLI	12 Month	24 Month	36 Month
RMNYNHSL	\$68.95	\$66.95	\$64.95
RNDGNHCE	\$68.95	\$66.95	\$64.95
RYBHNHCE	\$52.95	\$51.95	\$50.95
RYMNNHFL	\$68.95	\$66.95	\$64.95
SALMNHNB	\$52.95	\$51.95	\$50.95
SBRKNHNR	\$52.95	\$51.95	\$50.95
SBVLNHCS	\$68.95	\$66.95	\$64.95
SLLVNHYA	\$68.95	\$66.95	\$64.95
SNCKNHPA	\$52.95	\$51.95	\$50.95
SPFRNHMS	\$68.95	\$66.95	\$64.95
SUNPNHMC	\$68.95	\$66.95	\$64.95
TLTNNHPR	\$52.95	\$51.95	\$50.95
TMWONHWH	\$68.95	\$66.95	\$64.95
TROYNHPR	\$52.95	\$51.95	\$50.95
TWMTNHYA	\$68.95	\$66.95	\$64.95
WDVLNHJL	\$68.95	\$66.95	\$64.95
WERSNHST	\$52.95	\$51.95	\$50.95
WHFDNHPL	\$68.95	\$66.95	\$64.95
WLBNHGS	\$52.95	\$51.95	\$50.95
WLPLNHWP	\$68.95	\$66.95	\$64.95
WMLDNHWE	\$68.95	\$66.95	\$64.95
WNCHNHMI	\$68.95	\$66.95	\$64.95
WNDSVTPI	\$45.95	\$44.95	\$43.95
WRJTVTGA	\$52.95	\$51.95	\$50.95
WRRNNHMA	\$68.95	\$66.95	\$64.95
WSTWNHBS	\$52.95	\$51.95	\$50.95
WVVYNHMR	\$52.95	\$51.95	\$50.95

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

(T)

B. BirchNet Essentials (cont'd)

2. 200 Minute Long Distance Calling Block for BirchNet Essentials ⁽¹⁾:

<u>Block of Time per Month</u> ⁽¹⁾	<u>Overage Usage Rate per Minute</u>
200 Minutes of Inter-LATA Domestic Long Distance Additional Minutes	Included in bundle \$.049

3. BirchNet Essentials Inclusive Feature List ⁽²⁾:

Anonymous Call Rejection, per line
Call Block
Call Forwarding
Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Return
Call Selector
Call Tracing
Call Waiting
Caller ID
Caller ID Deluxe
Calling number delivery blocking, per line
Distinctive Ringing Service
Enhanced Caller ID
Preferred Call Forwarding
Remote Access – Call Forwarding Variable
Repeat Dialing
Selective Class of Call Screening
Speed Calling
Three-Way Calling

⁽¹⁾ Long distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Free long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

⁽²⁾ The availability of certain features depends on feature availability. Some features are only available to business customers.

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

(T)

C. BirchNet Value Line

BirchNet Value Line is equipped with a Basic Line.

Outbound Long Distance is rated at \$.06/min, where available.

Toll Free service is available with this product see “Toll Free Service” in a later section for rates BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

If features are needed with the BirchNet Value Line, standard rates located in section 3 below will apply. The availability of certain features depends on feature availability. Some features are only available to residential customers. Some features are only available to business customers.

An additional charge will apply when adding Birch Unified Messaging or Birch

Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.

Additional features can be added to this line.

Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

C. BirchNet Value Line (cont'd)

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month
ALSTNHLI	\$64.95	\$62.95	\$60.95	DRRYNHEB	\$49.95	\$47.95	\$46.95	LSBNNHMA	\$64.95	\$62.95	\$60.95
ASLDNHHI	\$64.95	\$62.95	\$60.95	ENFDNHNM	\$64.95	\$62.95	\$60.95	LTTNNHPL	\$49.95	\$47.95	\$46.95
ATSNNHMA	\$49.95	\$47.95	\$46.95	EPNGNHMA	\$64.95	\$62.95	\$60.95	LYMENHYA	\$64.95	\$62.95	\$60.95
BARNVTCH	\$41.95	\$40.95	\$39.95	EPSMNHBH	\$64.95	\$62.95	\$60.95	MDSNNHYA	\$64.95	\$62.95	\$60.95
BDFRNHAM	\$49.95	\$47.95	\$46.95	EXTRNHCE	\$49.95	\$47.95	\$46.95	MILNNHPL	\$64.95	\$62.95	\$60.95
BHLHNHCR	\$64.95	\$62.95	\$60.95	FARLVTML	\$110.95	\$107.95	\$104.95	MLBONHYA	\$64.95	\$62.95	\$60.95
BLFLVTHE	\$41.95	\$40.95	\$39.95	FKLNNHFR	\$49.95	\$47.95	\$46.95	MLFRNHCO	\$49.95	\$47.95	\$46.95
BLMTNHMA	\$64.95	\$62.95	\$60.95	FRNCNHWH	\$64.95	\$62.95	\$60.95	MNCHNHCO	\$49.95	\$47.95	\$46.95
BNTONHPR	\$49.95	\$47.95	\$46.95	FRTNNHMG	\$49.95	\$47.95	\$46.95	MRBONHYA	\$64.95	\$62.95	\$60.95
BRBOVTMA	\$49.95	\$47.95	\$46.95	FTZWNHUT	\$64.95	\$62.95	\$60.95	MRDTNHWA	\$64.95	\$62.95	\$60.95
BRFRVTPG	\$110.95	\$107.95	\$104.95	GFTWNHWH	\$49.95	\$47.95	\$46.95	MRLWNHYA	\$64.95	\$62.95	\$60.95
BRLNNHHE	\$41.95	\$40.95	\$39.95	GLDLNHAB	\$49.95	\$47.95	\$46.95	MRMCNHYA	\$49.95	\$47.95	\$46.95
BRSTNHSP	\$64.95	\$62.95	\$60.95	GNFDNHMA	\$64.95	\$62.95	\$60.95	NASHNHGR	\$41.95	\$40.95	\$39.95
BRTLNHGE	\$64.95	\$62.95	\$60.95	GNVLNHAD	\$64.95	\$62.95	\$60.95	NASHNHWP	\$41.95	\$40.95	\$39.95
CANDNHDE	\$64.95	\$62.95	\$60.95	GRHMNHHLA	\$64.95	\$62.95	\$60.95	NBTNNHHP	\$64.95	\$62.95	\$60.95
CANNNHYA	\$64.95	\$62.95	\$60.95	GVTNNHST	\$64.95	\$62.95	\$60.95	NCWYNHKE	\$49.95	\$47.95	\$46.95
CHTWNHBR	\$64.95	\$62.95	\$60.95	HMPNNHWI	\$49.95	\$47.95	\$46.95	NHHLNHDM	\$64.95	\$62.95	\$60.95
CLBKNHMA	\$64.95	\$62.95	\$60.95	HMPSNHMA	\$49.95	\$47.95	\$46.95	NSFRNHMA	\$64.95	\$62.95	\$60.95
CLMTNHBR	\$41.95	\$40.95	\$39.95	HNCCNHSC	\$64.95	\$62.95	\$60.95	NWDSNHMA	\$64.95	\$62.95	\$60.95
CMTNNHOW	\$64.95	\$62.95	\$60.95	HNDLNHMA	\$64.95	\$62.95	\$60.95	NWMRNHGE	\$49.95	\$47.95	\$46.95
CNCRNHCO	\$41.95	\$40.95	\$39.95	HNVRNHSC	\$49.95	\$47.95	\$46.95	NWODNHYA	\$64.95	\$62.95	\$60.95
CNHRNHPL	\$64.95	\$62.95	\$60.95	HRVLNHMA	\$64.95	\$62.95	\$60.95	NWPTNHMA	\$64.95	\$62.95	\$60.95
CNOSNHFO	\$64.95	\$62.95	\$60.95	JCSNNHTH	\$64.95	\$62.95	\$60.95	PIKENHPI	\$64.95	\$62.95	\$60.95
CNSWNHSL	\$64.95	\$62.95	\$60.95	JFRYNHRI	\$49.95	\$47.95	\$46.95	PLHMNHBR	\$49.95	\$47.95	\$46.95
CNTRNHSH	\$64.95	\$62.95	\$60.95	JFSNNHYA	\$64.95	\$62.95	\$60.95	PLMONHLH	\$64.95	\$62.95	\$60.95
CNWYNHYA	\$64.95	\$62.95	\$60.95	KEENNHWA	\$49.95	\$47.95	\$46.95	PLSTNHMA	\$49.95	\$47.95	\$46.95
DBLNNHMO	\$64.95	\$62.95	\$60.95	KGTNNHBA	\$49.95	\$47.95	\$46.95	PNCKNHCH	\$49.95	\$47.95	\$46.95
DNBRNHDB	\$64.95	\$62.95	\$60.95	LACNNNHM	\$49.95	\$47.95	\$46.95	PSBGNHMA	\$64.95	\$62.95	\$60.95
DRFDNHCC	\$64.95	\$62.95	\$60.95	LBNNNHBA	\$49.95	\$47.95	\$46.95	PTFDNHBR	\$64.95	\$62.95	\$60.95
DRHMNHMC	\$41.95	\$40.95	\$39.95	LNCSNHHI	\$49.95	\$47.95	\$46.95	PTRBNHCO	\$49.95	\$47.95	\$46.95

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

C. BirchNet Value Line (cont'd)

1. Monthly Recurring Charges (cont'd)

CLLI	12 Month	24 Month	36 Month
RMNYNHSL	\$64.95	\$62.95	\$60.95
RNDGNHCE	\$64.95	\$62.95	\$60.95
RYBHNHCE	\$49.95	\$47.95	\$46.95
RYMNNHFL	\$64.95	\$62.95	\$60.95
SALMNHNB	\$49.95	\$47.95	\$46.95
SBRKNHNR	\$49.95	\$47.95	\$46.95
SBVLNHCS	\$64.95	\$62.95	\$60.95
SLLVNHYA	\$64.95	\$62.95	\$60.95
SNCKNHPA	\$49.95	\$47.95	\$46.95
SPFRNHMS	\$64.95	\$62.95	\$60.95
SUNPNHMC	\$64.95	\$62.95	\$60.95
TLTNNHPR	\$49.95	\$47.95	\$46.95
TMWONHWH	\$64.95	\$62.95	\$60.95
TROYNHPR	\$49.95	\$47.95	\$46.95
TWMTNHYA	\$64.95	\$62.95	\$60.95
WDVLNHJL	\$64.95	\$62.95	\$60.95
WERSNHST	\$49.95	\$47.95	\$46.95
WHFDNHPL	\$64.95	\$62.95	\$60.95
WLBONHGS	\$49.95	\$47.95	\$46.95
WLPLNHWP	\$64.95	\$62.95	\$60.95
WMLDNHWE	\$64.95	\$62.95	\$60.95
WNCHNHMI	\$64.95	\$62.95	\$60.95
WNDSVTPI	\$41.95	\$40.95	\$39.95
WRJVTGA	\$49.95	\$47.95	\$46.95
WRRNNHMA	\$64.95	\$62.95	\$60.95
WSTWNHBS	\$49.95	\$47.95	\$46.95
WVVYNHMR	\$49.95	\$47.95	\$46.95

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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3	Business and Residential BirchNet Products (cont'd)	(T)
	D. BirchNet Basic Plus	(C)
	Dialtone Line (1)	(N)
	Unlimited Local, Intra-LATA Long Distance	
	Anonymous Call Rejection, per line	
	Call Block (Business Only)	
	Call Forwarding (Business Lines Only)	
	Call Forwarding Busy Line	
	Call Forwarding Don't Answer	
	Call Return	
	Call Return Blocking (Residential Lines Only)	
	Call Selector	
	Call Tracing	
	Call Waiting	
	Caller ID (Business Lines Only)	
	Caller ID Blocking (Residential Lines Only)	
	Caller ID Deluxe	
	Calling number delivery blocking, per line (Business Lines Only)	
	Collect Call Blocking (Residential Lines Only)	
	Distinctive Ringing Service	
	Enhanced Caller ID (Business Only)	
	Call Waiting Deluxe (Residential Only)	
	International Blocking (Residential Lines Only)	
	Hunting (Business Lines Only)	
	Preferred Call Forwarding (Business Lines Only)	
	Remote Access – Call Forwarding Variable	
	Repeat Dialing	
	Repeat Dialing Blocking (Residential Lines Only)	
	Selective Class of Call Screening (Business Lines Only)	
	Speed Calling	
	Third Party Blocking (Residential Lines Only)	
	Three-Way Calling	
	900/976 Blocking (Residential Lines Only)	(N)

SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

D. BirchNet Basic Plus (cont'd)

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month
ALSTNHLI	\$67.95	\$65.95	\$63.95	DRRYNHEB	\$51.95	\$50.95	\$48.95	LSBNNHMA	\$67.95	\$65.95	\$63.95
ASLDNHHI	\$67.95	\$65.95	\$63.95	ENFDNHNM	\$67.95	\$65.95	\$63.95	LTTNNHPL	\$51.95	\$50.95	\$48.95
ATSNNHMA	\$51.95	\$50.95	\$48.95	EPNGNHMA	\$67.95	\$65.95	\$63.95	LYMENHYA	\$67.95	\$65.95	\$63.95
BARNVTCH	\$44.95	\$43.95	\$43.95	EPSMNBH	\$67.95	\$65.95	\$63.95	MDSNNHYA	\$67.95	\$65.95	\$63.95
BDFRNHAM	\$51.95	\$50.95	\$48.95	EXTRNHCE	\$51.95	\$50.95	\$48.95	MILNNHPL	\$67.95	\$65.95	\$63.95
BHLHNHCR	\$67.95	\$65.95	\$63.95	FARLVTML	\$113.95	\$110.95	\$106.95	MLBONHYA	\$67.95	\$65.95	\$63.95
BLFLVTHE	\$44.95	\$43.95	\$43.95	FKLNNHFR	\$51.95	\$50.95	\$48.95	MLFRNHSA	\$51.95	\$50.95	\$48.95
BLMTNHMA	\$67.95	\$65.95	\$63.95	FRNCNHWH	\$67.95	\$65.95	\$63.95	MNCHNHCO	\$51.95	\$50.95	\$48.95
BNTONHPR	\$51.95	\$50.95	\$48.95	FRTNNHMG	\$51.95	\$50.95	\$48.95	MRBONHYA	\$67.95	\$65.95	\$63.95
BRBOVTMA	\$51.95	\$50.95	\$48.95	FTZWNHUT	\$67.95	\$65.95	\$63.95	MRDTNHWA	\$67.95	\$65.95	\$63.95
BRFRVTPG	\$113.95	\$110.95	\$106.95	GFTWNHWH	\$51.95	\$50.95	\$48.95	MRLWNHYA	\$67.95	\$65.95	\$63.95
BRLNNHHE	\$44.95	\$43.95	\$43.95	GLDLNHAB	\$51.95	\$50.95	\$48.95	MRMCNHYA	\$51.95	\$50.95	\$48.95
BRSTNHSP	\$67.95	\$65.95	\$63.95	GNFDNHMA	\$67.95	\$65.95	\$63.95	NASHNHGR	\$44.95	\$43.95	\$43.95
BRTLNHGE	\$67.95	\$65.95	\$63.95	GNVLNHAD	\$67.95	\$65.95	\$63.95	NASHNHWP	\$44.95	\$43.95	\$43.95
CANDNHDE	\$67.95	\$65.95	\$63.95	GRHMNHHLA	\$67.95	\$65.95	\$63.95	NBTNNHHP	\$67.95	\$65.95	\$63.95
CANNNHYA	\$67.95	\$65.95	\$63.95	GVTNNHST	\$67.95	\$65.95	\$63.95	NCWYNHKE	\$51.95	\$50.95	\$48.95
CHTWNHBR	\$67.95	\$65.95	\$63.95	HMPNNHWI	\$51.95	\$50.95	\$48.95	NHHLNHDM	\$67.95	\$65.95	\$63.95
CLBKNHMA	\$67.95	\$65.95	\$63.95	HMPSNHMA	\$51.95	\$50.95	\$48.95	NSFRNHMA	\$67.95	\$65.95	\$63.95
CLMTNHBR	\$44.95	\$43.95	\$43.95	HNCCNHSC	\$67.95	\$65.95	\$63.95	NWDSNHMA	\$67.95	\$65.95	\$63.95
CMTNNHOW	\$67.95	\$65.95	\$63.95	HNDLNHMA	\$67.95	\$65.95	\$63.95	NWMRNHGE	\$51.95	\$50.95	\$48.95
CNCRNHSA	\$44.95	\$43.95	\$43.95	HNVRNHSC	\$51.95	\$50.95	\$48.95	NWODNHYA	\$67.95	\$65.95	\$63.95
CNHRNHPL	\$67.95	\$65.95	\$63.95	HRVLNHMA	\$67.95	\$65.95	\$63.95	NWPTNHMA	\$67.95	\$65.95	\$63.95
CNOSNHFO	\$67.95	\$65.95	\$63.95	JCSNNHTH	\$67.95	\$65.95	\$63.95	PIKENHPI	\$67.95	\$65.95	\$63.95
CNSWNHSL	\$67.95	\$65.95	\$63.95	JFRYNHRI	\$51.95	\$50.95	\$48.95	PLHMNHBR	\$51.95	\$50.95	\$48.95
CNTRNHSH	\$67.95	\$65.95	\$63.95	JFSNNHYA	\$67.95	\$65.95	\$63.95	PLMONHLH	\$67.95	\$65.95	\$63.95
CNWYNHYA	\$67.95	\$65.95	\$63.95	KEENNHWA	\$51.95	\$50.95	\$48.95	PLSTNHMA	\$51.95	\$50.95	\$48.95
DBLNNHMO	\$67.95	\$65.95	\$63.95	KGTTNHBA	\$51.95	\$50.95	\$48.95	PNCKNHCH	\$51.95	\$50.95	\$48.95
DNBRNHDB	\$67.95	\$65.95	\$63.95	LACNNHNM	\$51.95	\$50.95	\$48.95	PSBGNHMA	\$67.95	\$65.95	\$63.95
DRFDNHCC	\$67.95	\$65.95	\$63.95	LBNNNHBA	\$51.95	\$50.95	\$48.95	PTFDNHBR	\$67.95	\$65.95	\$63.95
DRHMNHMC	\$44.95	\$43.95	\$43.95	LNCNNHHI	\$51.95	\$50.95	\$48.95	PTRBNHCO	\$51.95	\$50.95	\$48.95

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2323 Grand Blvd., Suite 925
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SECTION 1 – BASIC SERVICES AND RATES, (CONT'D.)

1.3 Business and Residential BirchNet Products (cont'd)

D. BirchNet Basic Plus (cont'd)

1. Monthly Recurring Charges (cont'd)

CLLI	12 Month	24 Month	36 Month
RMNYNHSL	\$67.95	\$65.95	\$63.95
RNDGNHCE	\$67.95	\$65.95	\$63.95
RYBHNHCE	\$51.95	\$50.95	\$48.95
RYMNNHFL	\$67.95	\$65.95	\$63.95
SALMHNHB	\$51.95	\$50.95	\$48.95
SBRKNHNR	\$51.95	\$50.95	\$48.95
SBVLNHCS	\$67.95	\$65.95	\$63.95
SLLVNHYA	\$67.95	\$65.95	\$63.95
SNCKNHPA	\$51.95	\$50.95	\$48.95
SPFRNHMS	\$67.95	\$65.95	\$63.95
SUNPNHMC	\$67.95	\$65.95	\$63.95
TLTNNHPR	\$51.95	\$50.95	\$48.95
TMWONHWH	\$67.95	\$65.95	\$63.95
TROYNHPR	\$51.95	\$50.95	\$48.95
TWMTNHYA	\$67.95	\$65.95	\$63.95
WDVLNHJL	\$67.95	\$65.95	\$63.95
WERSNHST	\$51.95	\$50.95	\$48.95
WHFDNHPL	\$67.95	\$65.95	\$63.95
WLBONHGS	\$51.95	\$50.95	\$48.95
WLPLNHWP	\$67.95	\$65.95	\$63.95
WMLDNHWE	\$67.95	\$65.95	\$63.95
WNCHNHMI	\$67.95	\$65.95	\$63.95
WNDSVTPI	\$44.95	\$43.95	\$43.95
WRJTVTGA	\$51.95	\$50.95	\$48.95
WRRNNHMA	\$67.95	\$65.95	\$63.95
WSTWNHBS	\$51.95	\$50.95	\$48.95
WVVYNHMR	\$51.95	\$50.95	\$48.95

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SECTION 2 – MISCELLANEOUS SERVICES AND RATES

2.1 Custom Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

Features Offered on a Monthly Basis

Feature	Monthly Recurring Charge		
	<u>Residence</u>	<u>Business</u>	
Anonymous Call Rejection			
Auto Call Back (*69)			
Auto Redial			
Call Forwarding - Busy Line			
Call Waiting/ Call Waiting Caller ID			
Caller ID Name and Number			
Distinctive Ringing			
Priority Call			
Speed Calling 8			
Three Way Calling			
Hunting	\$19.00	\$19.00	(N)

Features Offered on a Per Use Basis

Feature	Charge Per Use
Busy Redial	
Return Call	
Three Way Calling	
Call Trace	

SECTION 2 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

2.2 Operator Service

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Usage Charges

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

Per Call Service Charges

Customer Dialed Calling Card
Operator Assisted Calling Card

	<u>Automated</u>	<u>Live</u>
Collect		
3 rd Party Billed		
Person to Person		

2.3 Busy Line Verification and Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

Busy Verification Charge, each request:

Emergency Interrupt Charge, each request:

2.4 Public Telephone Surcharge

An undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call:

SECTION 2 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**2.5 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

Per occasion, per line:

2.6 Carrier Presubscription

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

Nonrecurring Charge per line, trunk or port

2.7 Directory Assistance

Directory Assistance is available to Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call

2.8 Directory Listing Service

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Additional Listings		
Foreign Listing		\$5.00 (N)
Nonlisted Service		
Nonpublished Service		\$3.97 (I)

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SECTION 2 – MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

2.9 Returned Check Charge

A return check charge of \$5.00 or the actual administrative cost of recovery up to a maximum of \$25.00 (whichever is greater) will be assessed for checks returned for insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

2.10 Late Payment Fee

A late payment charge of 1.5% per month applies to all overdue balances for business accounts and a charge of 0.797% per month for residential accounts. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to New Hampshire state law.

A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter.

Collection procedures are unaffected by the application of the late payment or finance charge. The late payment charge does not apply to final amounts.

2.11 Enhanced 911 Surcharge

The Company assesses a per line / per month in the amount of \$0.57 to fund the E911 Program.

2.12 Premise Visit Charge

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

	Business	Residential
Time and Materials		
After-hours Time and Materials		
Installation Charge – 1 st Hour		
Repair Charge – 1 st ½ Hour		
Repair Charge – Each Add'l ½ Hour		
Trip Charge		

SECTION 3 – LONG DISTANCE SERVICES AND RATES**3.1 Outbound Services**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in one minute increments after an initial period, for billing purposes, of one minute. Rates are not mileage or time-of-day sensitive. Intrastate service is an add-on to interstate service.

Rate Per Minute:

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