

Birch Communications, LLC  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

Wyoming Price List No. 1  
Original Title Page

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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Birch Communications, LLC

LOCAL TELECOMMUNICATIONS SERVICES

This price list applies to the local exchange telecommunications services (including local exchange and supplementary services) furnished by Birch Communications, LLC between one or more points within the State of Wyoming.

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APPLICATION OF PRICE LIST

This price list applies to the furnishing of Local Exchange Services defined herein by Birch Communications, LLC (hereinafter referred to as the “Company” or “Birch”). Local Exchange Services are furnished for the use of End Users in placing and receiving local telephone calls within the Local Calling Area.

The provision of Local Exchange Services is subject to existing Regulations and Terms and Conditions specified in this price list and the Company’s current tariffs or price lists, and may be revised, added to or supplemented by superseding issues.

The Company reserves the right to offer its Customers a variety of competitive services as deemed appropriate by the Company. Service will be available as facilities, mechanized ordering, billing, provisioning, ability to purchase price list items for resale and maintenance systems among Local Exchange Carriers (LEC’s) and Competitive Local Exchange Carriers (CLEC’s) permit.

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SECTION 1 – DEFINITIONS (CONT'D.)

Business Access Line

The Telecommunication Line from the Central Office Switching Point up to and including the termination on the Customer's Premises in either a terminal block, or other point of termination.

Business Customer

A person, partnership, or a corporation who wishes to purchase Telecommunications Services for business purposes.

Business Office

The office of the Company which handles subscriber billing, collections and Applications for Service.

Call Transfer

A feature that allows any incoming calls to be transferred to another number.

Call Holding

A feature that allows placing a call on hold and consulting with a Third Party, then returning to the Original Call.

Call Forward Busy

A feature that automatically forwards calls to another number when the Dialed Number is busy.

Call Forward Don't Answer

A feature that automatically routes calls to another line if the Dialed Number is not answered.

2.2.8 Call Forward Variable

A feature that allows forwarding of all incoming calls to another telephone number.

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SECTION 1 – DEFINITIONS (CONT'D.)

Call Park

A feature that allows calls to be put on hold in a 'Parking Zone' until they are answered by the Correct Party.

Call Pickup

A feature that offers the ability to answer any line within a specified group of lines.

Call Trace

A feature that allows for the identification and recording of the telephone numbers of some or all of the Incoming Calls to the telephone line of a Customer.

Call Waiting

A feature that sends a tone that informs the Customer that a second call is waiting; and the Caller hears a ringing sound, not a busy signal.

Caller ID

A feature that displays the phone number and/or name of the Incoming Caller. Compatible equipment is required for this feature.

Central Office Exchange

The territory served by a Central Office or a group of Central Offices, and one of which may serve any part of the Exchange.

Central Office Features

These are features such as Automatic Call Back, Call Trace, Caller ID and Related Blocking Features, Distinctive Ringing/Call Waiting, Selective Call Forward, Selective Call Rejection, Dial Call Waiting, Directed Call Pickup, Distinctive Alert, Abbreviated Access, Answer Supervision, Caller Identification, Bulk Message Waiting, Message Delivery Service. (This list is not all-inclusive).

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SECTION 1 – DEFINITIONS (CONT'D.)

Centrex 21

A Central-Office-based Business Communication Service that provides capabilities similar to those offered on a Private Branch Exchange, but without requiring Switching Equipment on the Business Customer's Premises.

Commercial Service (Business)

Service provided in offices, stores, factories, and all other places of a strictly business nature.

Commission

The Wyoming Public Service Commission.

Conference Plus

A feature that establishes a Conference Call within up to five other participants without the need for Operator Assistance.

Continuous Redial

A feature that automatically redials the last number dialed. If the number is busy, a special tone indicates when it becomes available.

Contract

The Agreement between the Company and a Customer for the furnishing of Company Services.

Customer

The person, firm, or corporation responsible for the Payment of Charges and Compliance with the Regulations of the Company.

Customer Premises

All space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on continuous property.

DID (Direct Inward Dialing)

A feature that enables completion of an Incoming Call directly to an Extension Station without Operator Assistance.

Digital Data Service (Intrastate)

Digital transmission for transmitting data end-to-end within the State.

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SECTION 1 – DEFINITIONS (CONT'D.)

Directory Listing

Information contained in the Telephone Company-owned Telephone Directory, including reasonable advertising, whereby Telephone Users may ascertain the telephone number of other Subscribers.

Disconnection

Discontinuance of Telecommunication Service made at the request of the Customer or at the option of the Company for nonpayment of Service or other valid reason. The facilities so disconnected by the Company may be made immediately available for use by another Subscriber.

Exchange

A unit established by the Company for the administration of Communication Service in a specified area. It consists of one or more Central Offices together with associated plant used in furnishing Access Line Service in the area.

Exchange Area

The territory served by an Exchange.

Exchange Service

The Telecommunication Service provided within a Local Calling Area, or Exchange Area, in accordance with the tariff of QWEST.

Extended Area Service

Interchange telephone service provided within a Calling Area, or Exchange Area, in accordance with the tariff of QWEST.

Hunting

A feature that forwards incoming calls to the next line in a group, hunting until an open line is reached.

ISDN

Network architecture that enables one-to-one digital connections.

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SECTION 1 – DEFINITIONS (CONT'D.)

Last Call Return

A feature that dials the last call received, whether it was answered or not.

Listing Local Calling Area

That area throughout which an Exchange Service Business Customer at a given rate may make a call without the payment of a Toll Charge. A Local Calling Area may be made up of one or more Exchange Areas.

Local Exchange Service

Service which provides for exchange telephonic communication, including access to Emergency Services (911 and 0), within the Local Service Area at rates and under regulations as provided in this price list.

Local Service Area

That area within which a Customer for Exchange Service can make telephone calls without the payment of a Toll Charge. A Local Service Area may be made up of one or more Central Office Areas or Exchange Areas.

Local Telephone Service

Exchange Service available within the Exchange Area for communication between Subscribers located within that Exchange Area Only.

Message Waiting Indication

A feature that allows the Customer to know when voice messages are waiting.

Minimum Contract Period

The minimum length of time for which a Customer is obligated to pay for Service, facilities, whether or not retained by the Customer for such minimum length of time.

Non Recurring Charge

A one-time charge associated with certain installations, changes or transfers of Services either in lieu of, or in addition to, Recurring Monthly Charges.

PBX Services

A Private Switching System serving an organization, business, company, or agency and usually located on a Customer Premises.

PBX Trunk

A line that connects a Private Branch Exchange to a Central Office.

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SECTION 1 – DEFINITIONS (CONT'D.)

Point of Demarcation

Point of connection to which the Company is responsible.

Private Contract

An Agreement between the Company and a Business Customer for the furnishing of Service.

Service Charges

The Non-Refundable charges that apply to Customer initiated requests for the establishment of Telephone Service, for the subsequent changes to that Service, for Reconnecting Service which has been temporarily disconnected for Nonpayment, or for the establishment of other Miscellaneous Services.

Single Line

A single access line servicing a Customer.

Speed Calling

A feature that allows dialing a 1 or 2 digit code instead of dialing the complete number in order to place the call.

Switch

A unit of dial switching equipment which provides interconnection between Access Lines.

Three Way Calling

See Conference Plus (above).

Telecommunications Services

The provision of facilities for the transmission and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves or any other kind of energy, force variations or impulses, whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.

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SECTION 1 – DEFINITIONS (CONT'D.)

Termination Charge

A Special Charge applied under certain conditions defined in Private Contract with a Business Customer when the expiration of the Minimum Contract Period terminates Services. Any Termination Charge shall be specified in the Private Contract and made known in advance to the Business Customer.

Toll Trunks

A single transmission path connecting two Switching Systems.

The Telephone Company

Qwest Corporation d/b/a CenturyLink

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SECTION 2 - GENERAL REGULATIONS

2.3 Undertaking of the Company

2.3.1 General

The Company undertakes to provide the Services offered in this price list on the Terms and Conditions and at the Rates and Charges specified.

2.3.1.A Service Provided

The Company will provide Local Exchange Services consisting of furnishing Switched Communication in connection with one-way and/or two-way Information Transmission Points within a Local Calling Area.

2.3.1.B Minimum Period of Service

Service will be provided for a Minimum Period of a least one month, 24-hours per day.

2.3.1.C Geographic Availability

Service will be provided in the Exchanges specified in this price list where facilities, billing capability, and the ability of the Company to purchase the price list elements for resale are available.

2.3.2 Terms and Conditions

2.3.2.A Written Service Orders

Customer may be required to enter into Written Service Orders which shall contain or reference a specific description of the Service ordered, the rates to be charged, the duration of the Services, and the Terms and Conditions in this price list. The Customer will also be required to execute any other documents as may be reasonably requested by the Company.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.3 Undertaking of the Company (Cont'd.)

2.3.2 Terms and Conditions (Cont'd.)

2.3.2.B Service After Expiration of Order

At the expiration of the Initial Term specified in each Service Order, or in any extension thereof, Service shall continue on a month-to-month basis at the then current rates unless terminated by either Party upon Written Notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this price list prior to termination. The Rights and Obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

2.3.3 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of Service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to: equipment or facilities additions, removals or rearrangements of equipment, and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' Services. No specific advance notification period is applicable to all Service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned Service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.3 Undertaking of the Company (Cont'd.)

2.3.4 Provision of Equipment and Facilities

2.3.4.A Service Commencement Date

The Company shall use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the Regulations contained in this price list. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.

2.3.4.B Company Furnished Facilities

The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.3.4.C Facility Substitution

The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the Service provided to the Customer.

2.3.4.D Use of Company Facilities and Equipment

Equipment the Company provides or installs at the Customer premises for use in connection with the Services the Company offers shall not be used for any other purpose other than that for which the Company provided it.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.3 Undertaking of the Company (Cont'd.)

2.3.4.E Misuse of Company Facilities

The Customer shall be responsible for the payment of Service Charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer, if the Service difficulty or problem results from the misuse or damage to the equipment or facilities furnished pursuant to this price list by the Customer.

2.3.4.F Company Responsibility for Equipment

The responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by Customer provided equipment or for the quality of, or defect in, such transmission; or the reception of signals by Customer-provided equipment.

2.4 Liability of the Company

2.4.1. Service Liability

2.4.1.A Limited Liability

The Company's liability, if any, for its willful misconduct is not limited by this price list. With respect to any other dispute by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a Service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the Service for the period during which the Service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this price list as a Credit Allowance for Interruptions

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.4 Liability of the Company (Cont'd.)

2.4.1. Service Liability (Cont'd.)

2.4.1.B Acts of Other Communication Utilities

The Company is not liable for any Act or Omission of any other Communications Utility which furnishes a portion of a Service. The Company is not liable for damages associated with the Service which it does not furnish.

2.4.1.C Indemnification

The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of Service offered under this price list, involving:

- 2.4.1.C.1 Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
- 2.4.1.C.2 Claims for patent infringement arising from combining or using the Service furnished by the Company in connection with facilities or equipment furnished by others; or
- 2.4.1.C.3 All other claims arising out of any Act or Omission of others in the course of using Services provided pursuant to this price list.

2.4.1.D Use in Explosive Atmosphere

The Company does not guarantee or make any warranty with respect to its Services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer and Authorized User from any and all claims by any person relating to the Services so provided.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.4 Liability Of The Company (Cont'd.)

2.4.1. Service Liability (Cont'd.)

2.4.1.E No License Under Patents

No license under patents (other than the Limited License to Use) is granted by the Company or shall be implied or arise by estoppel, with respect to any Service offered under this price list. The Company will defend the Customer and Authorized User against claims of Patent Infringement arising solely from the use by the Customer or Authorized User of Services offered under this price list and will indemnify such Customer or Authorized User for any damages awarded based solely on such claims.

2.4.1.F Excused Failures By Company

The Company's failure to provide or maintain Services under this price list shall be excused by Governmental Orders, civil commotion, preemption of existing Services to restore Services in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations, Acts of God and other circumstances beyond the Company's reasonable control.

2.4.2 Temporary Suspension For Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt Service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of Service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable Notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's Service.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.5 Obligations of the Customer

2.5.1 Customer Responsibilities

2.5.1.A Charges

The Customer is responsible for payment of all applicable charges pursuant to this price list.

2.5.1.B Damages from Customer Conduct

The Customer is responsible for damage to or loss of the Company's facilities or equipment caused by Acts or Omissions of the Customer or the noncompliance by the Customer with these Regulations, or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company.

2.5.2 Indemnification of Company for Claims

Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

2.5.2.A Negligence

Any loss, destruction or damage to property of the Company or any Third Party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional Act or Omission of the Customer, its employees, agents, representatives or invitees; or

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.5 Obligations Of The Customer (Cont'd.)

2.5.2 Indemnification of Company for Claims (Cont'd.)

2.5.2.B Infringement

Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any Third Party, arising from any Act or Omission by the Customer, including, without limitation, use of the Company's Services and facilities in a manner not contemplated by the Agreement between the Customer and the Company.

2.5.3 Customer Equipment

2.5.3.A Provided by Customer

Customer-provided Terminal Equipment on the Customer Premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

2.5.3.B Compatibility

The Customer is responsible for ensuring that Customer-provided Equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided Equipment and wiring by the connection, operation or maintenance of such equipment and wiring must be such as not to cause damage to the Company-provided Equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.5 Obligations Of The Customer (Cont'd.)

2.5.4 Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities or equipment of others shall be provided at the Customer's expense.

2.5.5 Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for installation, operation and maintenance of Customer-provided facilities, equipment and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

2.5.6 Corrective Action

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this Notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.6 Payments and Charges (Cont'd.)

2.6.1 Billing and Collection

2.6.1.A General

The Customer is responsible for payment of all charges for facilities and Services furnished by the Company to the Customer.

2.6.1.B Billing Cycle

The Company will establish a Monthly Billing Date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this price list. Recurring Charges are billed monthly, in advance of the month in which Service is provided, except for Usage Sensitive Charges which will be billed monthly for the preceding billing period. Bills are due by the Payment Due Date shown on the bill.

2.6.2 Establishment and Maintenance of Credit

2.6.2.A Establishment of Credit

The Company is not obligated to provide Service to any individual or firm that owes for Service previously rendered by the Company at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to provide Service to any individual or firm whose credit with the Company is or becomes doubtful, in the opinion of the Company. In order to insure the payment of all charges due for its service the Company may require any Customer to establish and maintain his credit in one of the following ways:

2.6.2.A.1 By furnishing credit references acceptable to the Company.

2.6.2.A.2 Reserved for Future Use.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.6 Payments and Charges (Cont'd.)

2.6.2.B Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish or maintain credit, set forth in 2.6.2.A above, twelve days after the Company has mailed Notice requiring the Customer to do so.

2.6.2.C Service Charge For Reconnection

Where Service has been discontinued for failure to establish or maintain credit, as set forth in 2.6.2.A above, the applicable Service Charges shall apply.

2.6.3 Returned Check Charges

The Customer will be assessed a charge of \$15.00 for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

2.6.4 Minimum Period Charge

The Minimum Period for flat rate Service is one month. When a Service is discontinued prior to the expiration of the Minimum Period, the Minimum Period Charge will apply. In addition all Nonrecurring Charges associated with the provision of the Service will be billed.

2.6.5 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due. On all unpaid bills a 1.5% charge will be applied. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter.

Collection procedures are unaffected by the application of the late payment or finance charge.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.7 Disconnection or Refusal of Service

2.7.1 By the Company Without Notice

The Company may immediately disconnect or refuse the Service without Notice only under the following circumstances:

2.7.1.A Hazardous Condition

In the event of a condition on the Customer's Premises determined by the Company to be hazardous to the Customer, to other Customers, to the Company's equipment, to the Public, or to the Company's employees;

2.7.1.B Adverse Effects

In the event of Customer's use in such a manner as to adversely affect the Company's facilities or the Company's Service to others; or

2.7.1.C Tampering

In the event of tampering with facilities furnished and owned by the Company.

2.7.2 By the Company After Prior Written Notice:

In addition to the reasons set forth in paragraph 2.7.1 above, the Company may disconnect or refuse Service after providing prior Written Notice as specified in paragraph 2.7.4 below for any of the following reasons:

2.7.2.A Failure to Pay

Failure to pay the Customer's bill for local, long distance or miscellaneous Services when due;

2.7.2.B Failure to Maintain Credit

Failure of a Customer to establish and maintain credit as required by paragraph 2.6.2;

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.7 Disconnection or Refusal of Service (Cont'd.)

2.7.2 By the Company After Prior Written Notice (☹️) Cont'd.)

2.7.2.C Failure to Make Proper Application

Failure of a Customer to make proper Application for Service;

2.7.2.D Violation of Rules

Customer's violation of the Company's Rules and Regulations on file with the Commission;

2.7.2.E Failure to Grant Access

Failure of the Customer to permit the Company reasonable access to its facilities;

2.7.2.F Failure to Fulfill Contract Obligations

Failure of the Customer or Prospective Customer to fulfill the contractual obligations imposed upon him or her as conditions of obtaining Service by a contract filed with and subject to the Regulatory Authority of the Commission;

2.7.2.G Failure to Grant Right-of-way

Failure of the Customer or prospective Customer to furnish permits or certificates of right-of-way specified to be furnished in the Company's Rules filed with the Commission as conditions for obtaining Service, or the termination of those permissions or rights;

2.7.2.H When Required by Governmental Authority

When necessary for the Company to comply with any Order or request of any Governmental Authority with jurisdiction.

2.7.3 Only One Written Notice of Disconnection

Only one Written Notice will be provided to the Customer if multiple violations occur under paragraph 2.7.2 above.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.7 Disconnection or Refusal of Service (Cont'd.)

2.7.4 Method of Giving Notice of Disconnection

The Notice of Pending Disconnection required by these Rules shall be Written Notice setting forth all reasons for the Notice, and the Final Date by which the account is to be settled or specific action taken. The Notice shall be considered rendered to the Customer when deposited in the First Class U.S. Mail with postage prepaid. The final date shall be no less than seven days after the Notice is rendered, excluding Sundays and legal holidays. The Notice will include a toll free or collect number where a Customer can obtain additional information.

2.7.5 No-Disconnection Periods

The Company will not disconnect service on a Friday, Saturday, or legal holiday, or after 2:00 P.M. except where an emergency exists.

2.7.6 Billing Disputes and Disconnection

In the event of a dispute concerning a bill, the Company will: investigate the dispute promptly; advise the Customer of the investigation and its results; attempt to resolve the dispute; and withhold disconnection of Service until the investigation is completed and the Customer is informed of the results. Upon completion of the investigation and the making of findings by the Company, the Customer must submit payment in full of any bill that the Company concludes is still due. If the dispute is not resolved to the Customer's satisfaction, in order to avoid disconnection for failure to pay bills when due, the Customer must pay a sum of money equal to the amount of the disputed portion of the bill and designate it as a payment into escrow on a form provided by the Company and completed in triplicate. One copy shall be delivered to the Company with the payment. Another copy shall be mailed to the Wyoming Public Service Commission and the third copy retained by the Customer. Thereafter, the matter shall be handled as an informal complaint against the Company and disposed of pursuant to the applicable Rules of the Wyoming Public Service Commission.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.7 Disconnection or Refusal of Service (Cont'd.)

2.7.7 [Reserved for future use]

2.7.8 Disconnection At Customer's Request:

Contracts for Service may be terminated prior to the expiration of the Contract Period provided Advance Notice is given to the Company and upon agreement to pay all charges due for the Service furnished, plus any Termination Charges which might be applicable. Where a Contract for Service is canceled before establishment of the Service is completed, a charge not to exceed the Installation Charge will be applied if all or a portion of the facilities have already been installed.

2.7.9 Transfers of Service

No Minimum or Termination Charge will apply (unless otherwise stated specifically in this price list) where a New Customer takes over the Service of a Former Customer, provided the service is to be furnished at the same location without interruption and that the New Customer assumes all unpaid charges on the Original Contract. Minimum and Termination Charges will apply for any New Service furnished under the original contract which is not retained by the New Customer.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.7 Disconnection or Refusal of Service (Cont'd.)

2.7.10 Events Beyond Customer's Control

No Minimum or Termination Charge will apply in the event the Service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the Customer.

2.7.11 Restoration of Service

2.7.11.A Before Service Termination Completed

If any Customer's Service is restored after having been disconnected in accordance with this price list but a Company Service Order to terminate such Service has not been completed when such Service is restored, the Customer will be required to pay only a Restoration of Service Fee of \$35.00.

2.7.11.B After Service Termination Completed

When a Customer's Service has been disconnected in accordance with this price list and the Service has been terminated through the completion of a Company Service Order, Service will be re-established only upon the basis of an application for New Service.

2.7.11.C Only After Receipt of all Amounts Owed

If Service has been suspended or discontinued for nonpayment, Service will be re-established upon receipt of payment of all charges due, which includes charges for services and facilities during the period of suspension and which may include a Service Restoration Fee of \$35.00. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of Service will be affected upon clearance of the check by the bank.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.7 Disconnection or Refusal of Service (Cont'd.)

2.7.12 Cancellation of Application For Service

When the Customer cancels an Application for Service prior to the start of Service or prior to any special construction, no charges will be imposed except for those specified below:

2.7.12.A Company Incurred Installation Expenses

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the Service or in preparing to install the Service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the Minimum Period of Services ordered, including Installation Charges, and all charges others levy against the Company that would have been chargeable to the Customer had Service begun.

2.7.12.B Special Construction Expenses

Where the Company incurs an expense in connection with special construction, or when special arrangements of facilities or equipment have begun, before the Company receives a Cancellation Notice, a charge equal to the cost incurred, less net salvage, applies.

2.7.13 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations or otherwise materially modifies any provision of the Application for Service, the Customer's Installation Fee shall be adjusted accordingly.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.8 Notices and Communications

2.8.1 To Customer

In lieu of the location where the Service is provided, the Customer may designate on the Service Order an address to which the Company shall mail or deliver all Notices and other communications, including the bill.

2.8.2 To Company

All notices to the Company should be sent in writing to:

Birch Communications, LLC  
Local Customer Service  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

2.8.3 Notices in Writing

All Notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the Notice, communication, or bill with the US Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.8.4 Obligation to Notify of Changed Address

The Company or the Customer shall advise the other of any change to the address designated for Notices, other communications or billing, by following the procedures for giving Notice set forth herein.

2.9 Assignment or Transfer of Service

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the Services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to any subsidiary, parent company or affiliate of the Company, pursuant to any sale or transfer of substantially all the assets of the Company, or pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.10 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities or additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control. The furnishing of Service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other Carriers to furnish Service from time to time as required at the sole discretion of the Company.

2.11 Taxes, Charges, Assessments and Fees

The Customer is responsible for payment of any sales, use, gross receipts, excise, occupation, license or local, state and federal taxes, charges, assessments or fees, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's Services. All local, state and federal taxes are listed as separate line items on the Customer's bill. Other taxes, charges, regulatory assessments or fees, including Telecommunications Relay Service Fees and Universal Service Fees, shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rates. Such taxes, charges, assessments and fees shall be billed to the Customer's receiving Service within the territorial limits of such state, county, city, or other taxing authority. Such billing shall allocate the tax, charge, assessment and/or fee among the Customers uniformly on the basis of each Customer's monthly charges for the types of Service made subject to such tax, charge, assessment and/or fee.

The Company may adjust its Rates and Charges or impose additional Rates and Charges on its Customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to Payphone Service Providers for use of their payphones to access the Company's Services.

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.12 Customer Complaints

2.12.1 To Company Employee

A Customer or prospective Customer may initiate a complaint with the Company on a relevant matter by telephone, in person, or in writing directed to the Company at any of its offices. The Company's response to the complaint will generally be in the same form used by the Customer. However, the Company may respond to written complaints by telephone or personal visits when it believes such communication will be effective in resolution of the issues.

2.12.2 Supervisory Review

The Customer may at any point during resolution of the complaint seek review by a Supervisor or Manager.

2.12.3 PSC Review

Upon investigation and final resolution by the Company, if the Customer wishes further review, the Customer should direct all appropriate information to:

Wyoming Public Service Commission  
Hansen Building, Suite 300  
2515 Warren Avenue  
Cheyenne, Wyoming 82002

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.13 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any Service, product, facilities, charge, advertising, representation, Act or Omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the Parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after Service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this Section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS PRICE LIST, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service Department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the Parties are unable to resolve the Dispute within 60 days of the initial notice, either Party may request arbitration as described below.

**MANDATORY ARBITRATION OF DISPUTES: ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS PRICE LIST AND THE REVIEW OF ANY AWARD.**

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SECTION 2 - GENERAL REGULATIONS (CONT'D.)

2.13 Dispute Resolution (Cont'd.)

The arbitration will be conducted by and under the then-applicable Commercial Arbitration Rules of the American Arbitration Association (“AAA”) at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the Parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable Rules will apply. All required fees and costs will be paid equally by the Parties as set forth in the AAA Commercial Arbitration Rules. The arbitrator’s decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this price list and may not award punitive damages.

If any Party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another Party successfully stays such action and/or compels arbitration, the Party filing that judicial or administrative action must pay the other Party’s costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney’s fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission as described in Sections 2.7.6 and 2.12.3.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this price list shall remain in full force and effect.

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SECTION 3 - SERVICE AREAS

3.1 Exchange Classifications

3.1.1 General

The Company offers Local Exchanges Service within certain QWEST Exchange Areas and Local Calling Areas as set forth in 3.1.2 below.

3.1.2 Qwest Exchanges Including EAS Exchanges

The following Local Exchanges will be served by the Company on a Resale Basis pursuant to an approved Resale Agreement between QWEST and the Company. Where Extended Area Service (EAS) is provided, the Exchanges within which it is provided are underlined below the Principal Exchange.

Afton  
Alpine  
Freedom (of Silver Star  
Telephone Co.)

Casper  
Glenrock

Cheyenne  
Albin  
Burns  
Carpenter  
Pine Bluffs (of RT  
Communications)

Gillette  
Wright

Glenrock  
Casper

Jackson  
Moran

Mammoth  
Gardiner, MT

Moran  
Jackson

Sheridan  
Southeast Sheridan  
Decker, MT-WY  
(Independent Co.)

Wright  
Gillette

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SECTION 4 - SPECIAL ARRANGEMENTS

4.1 Special Arrangements

4.1.1 Contracts

The Company may offer Customized Service Packages under Special Arrangements on a case-by-case basis. Service offered under this price list provision will be provided to Customers pursuant to a Special Contract that shall be filed with and approved in advance by the Wyoming Public Service Commission prior to becoming effective. Unless otherwise specified, the Regulations for such Special Arrangements will be in addition to the applicable Regulations and prices in other sections of this price list.

4.1.2 Promotional Offerings

The Company may offer Services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes. Such offerings will be for a limited duration. Any such offering will be filed as a price list amendment with the Wyoming Public Service Commission for review and approval prior to becoming effective.

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SECTION 5 – SERVICE DESCRIPTIONS

5.1 Local Service

Local Calling is provided to Business Customers as a Flat Fee Commercial Service. The Flat Fee provides the Customer with unlimited calling to points within the Local Calling Area. In those Exchanges listed in paragraph 3.1.2, Customers may choose either Centrex Service (a bundle of Services) or purchase Basic Exchange Business Service and select individual features to create their own Custom Designed Bundle of Services.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.2 Basic Exchange Business Service Offering

Basic Exchange Business Service allows the Customer to purchase Basic Service at a single price per line and then to add individual features in order to create a Customized Bundle of Services. The following features may be added to Basic Exchange Business Service:

Additional Listing	Alternative Listing
Call Answering Service	Call Curfew
Call Forward -- Don't Answer	Call Forward -- Busy
Call Forward Busy -- Don't Answer	Call Forward Variable
Call Forwarding	Call Identification
Call Rejection	Call Waiting
CCMS Package	Continuous Redial
Cross Reference Listing	Custom Ringing
Dial Lock	Foreign Listing
Message Waiting Indicator	Priority Call
Remote Access Forwarding	Scheduled Call Forward
Selective Call Forward	Speed Calling (8)
Speed Calling (30)	Three-way Calling

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.3 Call Trace

5.3.1 Definitions

5.3.1.A Call Trace

Call Trace is a Service whereby calls to a Customer are trapped and the call is traced to its source.

5.3.1.B CLASS Call Tracing

CLASS Call Tracing is a Customer activated, call-specific form of call tracing available as part of a set of Services called Custom Local Area Signaling Services.

5.3.1.C Emergency

Emergency means a situation that appears to present immediate danger to person or property.

5.3.1.D Investigative Law Enforcement Officer

Investigative Law Enforcement Officer means an Officer of the United States, a State, or a political subdivision of the United States or a State, which Officer is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

5.3.2 Terms and Conditions

5.3.2.A When Provided

Call Trace will be provided when requested by both a Customer and an Investigative Law Enforcement Officer. Normally Written Consent of the Customer will be required. In emergencies, Call Tracing will be provided upon receiving Oral Consent from the Customer. The Customer will be requested to provide Written Consent promptly and advised to seek the assistance of an Investigative Law Enforcement Officer.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.3 Call Trace (Cont'd.)

5.3.2.B Disclosure of Information Obtained

Information regarding the Originating Telephone Numbers will be disclosed only to Investigative Law Enforcement Officers, not to Customers receiving Call-Trace Services.

5.3.2.C Duration of Tracing Service

The Company will consult with Investigative Law Enforcement Officers to determine how long Call-Trace services should be provided to the Customer.

5.3.2.D Use of CLASS Call Tracing

The Company will provide CLASS Call Tracing in response to a Call Tracing request from a Customer located in an Exchange where CLASS Call Tracing is available and where CLASS Call Tracing will function as well as trap-and-trace-type Call Tracing under the circumstances present.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.4 Listings

Customers shall provide the Company with information for all listings.

5.4.1 Primary Listings

The Customer will receive a single White Page and a single Yellow Page Listing at no additional charge.

5.4.2. Additional Listings

The term Additional Listing denotes any White Page Listing, regardless of form, in addition to the Primary Listing. A monthly rate applies for each Additional Listing. Additional Business Listings may be any of the following:

5.4.2.A Private Listings

Private Listing Telephone Numbers are not listed in either the Company's directories or Directory Assistance Records available to the General Public. Incoming calls will be completed by the Company only when the Calling Party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the Calling Party may assert. The provision of a Private Listing does not create any relationship or obligation, direct or indirect, to any other person than the Customer. The Company's liability, if any, for gross negligence or willful misconduct in releasing or publishing Private Listings or the right of the Customer to seek any legal remedy available for the same is not limited by this price list. In the absence of gross negligence or willful misconduct, the Company's liability, if any, for releasing or publishing Private Listings shall not exceed the Monthly Charges which the Customer may have made for such Unpublished Service for the period during which the Service was affected.

5.4.2.B Semi-Private Listings

Semi-private Listing Telephone Numbers are not listed in the Company's directories but are included in Directory Assistance Records available to the General Public.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.5 Billing and Collection

5.5.1 Terms and Conditions

Billing Terms are Net Twenty (20) days. Customer's second statement will be captioned with a Reminder Notice of the Past Due Amount. Fourteen (14) days after receiving their second statement they will be sent a Disconnect Notice granting Ten (10) Days to Pay. A Collection Representative will call the Customer after the Customer has received the Disconnection Notice. If the Customer does not remit payment within the allotted Ten (10) Days to Pay, a Collection Representative will give them one final call before suspending their Service. If Payment Arrangements are made at this time, no suspension in Service will be made. If the Company does not receive a response by 5:00 p.m. on the tenth day, Service will be suspended by the following workday.

5.5.2 Reconnection

In the event Customer's Service is suspended for non-payment, Customer will be requested to remit payment for the balance in full before reconnection as well as a \$35.00 Restoral of Service Fee. If Customer's Service is suspended more than once, a credit check will be completed before reconnection of Service.

5.5.3 Service Termination by Customer

In the event Customer requests termination of the Company's Service and reconnection to the Telephone Company, Customer will be charged a \$50.00 Reconnect Fee.

5.6 Operator Services

5.6.1 Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

5.6.2 Semi-Automated - Where the personal originating the call dials zero or a special access number (e.g. an 800/888 number or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.6 Operator Services (Cont'd.)

- 5.6.3 Fully Automated - Fully automated Service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.
  - 5.6.4 Busy Line Interrupt – Whereby the operator interrupts a conversation in progress to ascertain willingness to establish a conversation an alternate party.
  - 5.6.5 Collect Call - Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone, which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be re-originated from the called service point.
  - 5.6.6 Line Status Verification – Whereby the operator determines the condition of an access line the Customer requests be checked.
  - 5.6.7 Sent-Paid - Denotes a billing arrangement whereby a call is charged to the service point originating the call.
  - 5.6.8 Station - Telephone equipment from or to which calls are placed.
  - 5.6.9 Two-Point Service, Person-to-Person - That Service where the person originating the call specifies to the Company operator a particular person, department, or office to be reached.
  - 5.6.10 Two-Point Service, Station-to-Station - That Service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired service point, or gives only the name and address under which the number of the service point is listed, and does not specify a particular person, department or office to be reached.
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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services

5.7.1 BirchNet Basic

A. BirchNet Basic Line is equipped with:

Basic Line  
Unlimited Local, Intra-LATA Long Distance  
Caller ID – Name and Number  
Call Waiting  
Hunting (business only)

B. Rates and Charges

1. Monthly Recurring Charges

See Section 6 of this Price list.

2. Birch Long Distance Rates for BirchNet Basic Line:

Rate Per Minute	Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.1 BirchNet Basic (Cont'd.)

C. BirchNet Basic Line - Feature List

Additional calling features may be added to the Birch Basic Line. See Section 9.1 of this price list for applicable rates.

D. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  $\$100 \times \text{Months Remaining}$

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates located in Section 9.1 of this price list will apply.

- (3) The availability of certain features is dependent on ILEC feature availability.
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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.1 BirchNet Basic (Cont'd.)

D. Footnotes for BirchNet Basic Line (Cont'd.):

- (5) Some features are only available to business customers.
- (6) Product may not be available in all CLLIs.
- (7) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.  
  
Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 3 extensions per voicemail box. Call Forwarding - Busy Line and Call Forwarding - Don't answer will be provided for Customers who add a voicemail service to their BirchNet Basic Line.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.1 BirchNet Basic (Cont'd.)

E. Footnotes for BirchNet Basic Line (Cont'd.):

- 9) Caller ID with Name and Number - Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this price list. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.1 BirchNet Basic (Cont'd.)

E. Footnotes for BirchNet Basic Line (Cont'd.):

- (10) Call Forwarding - Busy Line and Call Forwarding - Don't answer will be provided for Customers who add a voicemail service to their BirchNet Basic Line.
  - (11) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
  - (12) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.2 BirchNet Basic Plus

A. BirchNet Basic Plus is equipped with:

Dial tone Line  
Unlimited Local and Intra-LATA Long Distance  
Anonymous Call Rejection, per line  
Call Block  
Call Forwarding  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID  
Caller ID Deluxe  
Calling number delivery blocking, per line  
Distinctive Ringing Service  
Enhanced Caller ID  
Hunting  
Preferred Call Forwarding  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Selective Class of Call Screening  
Speed Calling  
Three-Way Calling

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.2 BirchNet Basic Plus (Cont'd.)

B. Rates and Charges

1. Monthly Recurring Charges

See Section 6 of this price list.

C. Birch Long Distance Rates for BirchNet Basic Plus:

Rate Per Minute	Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product.



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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.2 BirchNet Basic Plus (Cont'd.)

D. Footnotes for BirchNet Basic Plus:

- (1) BirchNet Basic Plus applies to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  $\$50 \times \text{Months Remaining (Per Location)}$

The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates located in Section 9.1 of this price list will apply.

- (3) The availability of certain features is dependent on ILEC feature availability.

- (5) Product may not be available in all CLLIs.

- (6) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.2 BirchNet Basic Plus (Cont'd.)

D. Footnotes for BirchNet Basic Plus (Cont'd.):

- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- (9) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this price list. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.2 BirchNet Basic Plus (Cont'd.)

D. Footnotes for BirchNet Basic Plus (Cont'd.):

- 10) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
  - 11) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
  - 12) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.3 BirchNet Basic Essentials

A. BirchNet Essentials is equipped with:

Basic Line  
Unlimited Features  
Hunting (business)  
Unlimited Local Intra-LATA Long Distance  
200 Minutes of Domestic Inter-LATA Long Distance

B. Rates and Charges

1. Monthly Recurring Charges

See Section 6 of this price list.

2. 200 Minute Long Distance Calling Block for BirchNet Essentials:

Rate Per Minute	Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.3 BirchNet Basic Essentials (Cont'd.)

C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line  
Call Block  
Call Forwarding  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID  
Caller ID Deluxe  
Calling number delivery blocking, per line  
Distinctive Ringing Service  
Enhanced Caller ID  
Preferred Call Forwarding  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Selective Class of Call Screening  
Speed Calling  
Three-Way Calling

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.3 BirchNet Basic Essentials (Cont'd.)

D. Footnotes for BirchNet Essentials:

- (1) BirchNet Essentials are available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula: \$100 x Months Remaining

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates located in Section 9.1 of this price list will apply.

- (3) The availability of certain features depends on ILEC feature availability.

- (4) Some features are only available to business customers.

- (5) Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (6) An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box.

- (7) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.4 BirchNet Basic Value Line

A. BirchNet Value Line is equipped with:

Basic Line (1) (2)

B. Rates and Charges

1. Monthly Recurring Charges

See Section 6 of this price list.

2. Birch Long Distance Rates for BirchNet Value Line:

Rate Per Minute	Business
In Contract Minutes	\$0.069
No Contract Minutes	\$0.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product.

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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.4 BirchNet Basic Value Line (Cont'd.)

C. BirchNet Value Line - Feature List

Calling features may be added to the Birch Basic Line. See Section 9.1 of this price list for applicable rates.

D. Footnotes for BirchNet Value Line:

- (1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  $\$100 \times \text{Months Remaining}$

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Product may not be available in all CLLIs.
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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.4 BirchNet Basic Value Line (Cont'd.)

E. Footnotes for BirchNet Value Line: (Cont'd.)

- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.  
  
Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
  - (4) The availability of certain features depends on ILEC feature availability.
  - (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 3 extensions per voicemail box.
  - (6) Call Forwarding - Busy Line and Call Forwarding - Don't answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
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SECTION 5 – SERVICE DESCRIPTIONS (CONT'D.)

5.7 BirchNet Local Exchange Services (Cont'd.)

5.7.4 BirchNet Basic Value Line (Cont'd.)

E. Footnotes for BirchNet Value Line (Cont'd.):

- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this price list. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (8) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (9) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
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SECTION 6 - RATES AND CHARGES

6.1 Installation Charges

These charges are nonrecurring and apply to various Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this price list.

6.1.1 Service Order Charge

This charge is for receiving, recording and processing information necessary to execute a Customers' Request for Service. One Record Charge applies for all changes and/or additions ordered and provided at the same time for the same Customer.

	Nonrecurring Charges ICB
Change Charges* <i>*Changes vary depending on custom arrangement requested by the Customer</i>	
Service Order Charge for Install/Change of Basic Features, Directory Listings and PAV Codes	\$10.00
Service Order Charge – Basic or Complex Lines/Features	\$30.00
**Basic Line Connection Charge for New Installations (per Line)	\$65.00
***Complex Line Connection Charge for New Installations (per Line)	Existing NRC
Complex Feature Installation Charge (per Feature)	Existing NRC
Complex Feature Change (Analog Trunk, Telebranch, Market Expansion Line, BRI, Centrex)	\$25.00
Complex Feature Change Charge (PRI, T-1 Trunks, Private Lines)	\$50.00

\*\*Basic Lines Business Local Exchange Lines served with dial tone;

\*\*\*Complex Lines are Trunks, ISDN, Centrex, Telebranch, Market Expansion Lines, and Private Lines;

1) Service Order Charge applies on all requests. For multiple request types, only the highest Service Order Charge is applied. There are unlimited Moves, Adds or Changes allowed per Service Order Charge.

2) Line Connection Charge applies per new line installed and is in addition to Service Order Charge.

3) Complex Features Change Charge is per feature and is applied in addition to Service Order Charge.

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.2 Wyoming Universal Service Fund Assessment

The Commission established Universal Service Fund Assessment level, effective for the twelve-month period beginning July 1, 2001, is 4% of gross intrastate retail revenues for telecommunications services. The above described assessment level shall be applicable to all billings rendered on or after July 1, 2001. Refer to Section 2.11 for additional information pertaining to Taxes, Charges, Assessments and Fees.

6.3 Directory Assistance

A Directory Assistance Charge applies per Directory Assistance Call. The Directory Assistance Charge applies regardless of whether or not the Directory Assistance Operator is able to supply the requested number.

Each Directory Assistance Call	\$3.99
Local (Interlata), National and Intralata	

6.4 Operator Services

Station-to Station	Per Call Charge
Collect	
Fully Automated (Customer Dialed)	\$4.95
Semi-Automated (Operator Assisted)	\$4.95
Non-Automated (Operator Dialed)	\$5.50
Billed to a Third Number	
Fully Automated (Customer Dialed)	\$4.95
Semi-Automated (Operator Assisted)	\$4.95
Non-Automated (Operator Dialed)	\$9.95
Sent Paid	
Non-Automated (Operator Dialed)	\$9.95
Semi-Automated (Operator Assisted)	\$4.95
Person to Person Service	
Non-Automated (Operator Dialed)	\$9.99
Semi-Automated (Operator Assisted)	\$9.95
Busy Line Interrupt and Line Status Verification Service	
Line Status Verification, per request	\$3.00
Busy Line Interrupt, per request	\$6.00

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.5 Listings

Additional Listings	\$6.50
Non Published	\$6.50
Foreign Listing	\$6.50

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.6 BirchNet Local Exchange Services

6.6.1 BirchNet Basic

Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month
AFTNWYMA	\$71.95	\$69.95	\$67.95
BFLOWYMA	\$71.95	\$69.95	\$67.95
CHYNWYMA	\$71.95	\$69.95	\$67.95
CODYWYMA	\$71.95	\$69.95	\$67.95
CSPRWYMA	\$71.95	\$69.95	\$67.95
DGLSWYMA	\$71.95	\$69.95	\$67.95
DNRHWYMA	\$71.95	\$69.95	\$67.95
EVTNWYMA	\$71.95	\$69.95	\$67.95
GLNDWYMA	\$71.95	\$69.95	\$67.95
GLRKWYMA	\$71.95	\$69.95	\$67.95
GLTTWYMA	\$71.95	\$69.95	\$67.95
GNRVWYMA	\$71.95	\$69.95	\$67.95
JCSNWYMA	\$71.95	\$69.95	\$67.95
KMMRWYMA	\$71.95	\$69.95	\$67.95
LAKEWYMA	\$71.95	\$69.95	\$67.95
LARMWYNM	\$71.95	\$69.95	\$67.95
LNDRWYMA	\$71.95	\$69.95	\$67.95
LUSKWYMA	\$71.95	\$69.95	\$67.95
MMTHWYMA	\$71.95	\$69.95	\$67.95
MORNWYMA	\$71.95	\$69.95	\$67.95
OLFTWYMA	\$71.95	\$69.95	\$67.95
POWLWYMA	\$71.95	\$69.95	\$67.95
RCSPWYMA	\$71.95	\$69.95	\$67.95
RVTNWYMA	\$71.95	\$69.95	\$67.95
RWLNWYMA	\$71.95	\$69.95	\$67.95
SHRDWYMA	\$71.95	\$69.95	\$67.95
SLK CUTMA	\$46.95	\$45.95	\$44.95
STRYWYMA	\$71.95	\$69.95	\$67.95
WHLDWYMA	\$71.95	\$69.95	\$67.95
WRGHWYMA	\$71.95	\$69.95	\$67.95

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.6 BirchNet Local Exchange Services (Cont'd.)

6.6.2 BirchNet Basic Plus

Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month
AFTNWYMA	\$71.95	\$69.95	\$67.95
BFLOWYMA	\$71.95	\$69.95	\$67.95
CHYNWYMA	\$71.95	\$69.95	\$67.95
CODYWYMA	\$71.95	\$69.95	\$67.95
CSPRWYMA	\$71.95	\$69.95	\$67.95
DGLSWYMA	\$71.95	\$69.95	\$67.95
DNRHWYMA	\$71.95	\$69.95	\$67.95
EVTNWYMA	\$71.95	\$69.95	\$67.95
GLNDWYMA	\$71.95	\$69.95	\$67.95
GLRKWYMA	\$71.95	\$69.95	\$67.95
GLTTWYMA	\$71.95	\$69.95	\$67.95
GNRVWYMA	\$71.95	\$69.95	\$67.95
JCSNWYMA	\$71.95	\$69.95	\$67.95
KMMRWYMA	\$71.95	\$69.95	\$67.95
LAKEWYMA	\$71.95	\$69.95	\$67.95
LARMWYNM	\$71.95	\$69.95	\$67.95
LNDRWYMA	\$71.95	\$69.95	\$67.95
LUSKWYMA	\$71.95	\$69.95	\$67.95
MMTHWYMA	\$71.95	\$69.95	\$67.95
MORNWYMA	\$71.95	\$69.95	\$67.95
OLFTWYMA	\$71.95	\$69.95	\$67.95
POWLWYMA	\$71.95	\$69.95	\$67.95
RCSPWYMA	\$71.95	\$69.95	\$67.95
RVTNWYMA	\$71.95	\$69.95	\$67.95
RWLNWYMA	\$71.95	\$69.95	\$67.95
SHRDWYMA	\$71.95	\$69.95	\$67.95
STRYWYMA	\$71.95	\$69.95	\$67.95
WHLDWYMA	\$71.95	\$69.95	\$67.95
WRGHWYMA	\$71.95	\$69.95	\$67.95
SLKCUTMA	\$46.95	\$45.95	\$44.95

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.6 BirchNet Local Exchange Services (Cont'd.)

6.6.1 BirchNet Essentials

Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month
AFTNWYMA	\$73.95	\$70.95	\$68.95
BFLOWYMA	\$73.95	\$70.95	\$68.95
CHYNWYMA	\$73.95	\$70.95	\$68.95
CODYWYMA	\$73.95	\$70.95	\$68.95
CSPRWYMA	\$73.95	\$70.95	\$68.95
DGLSWYMA	\$73.95	\$70.95	\$68.95
DNRHWYMA	\$73.95	\$70.95	\$68.95
EVTNWYMA	\$73.95	\$70.95	\$68.95
GLNDWYMA	\$73.95	\$70.95	\$68.95
GLRKWYMA	\$73.95	\$70.95	\$68.95
GLTTWYMA	\$73.95	\$70.95	\$68.95
GNRVWYMA	\$73.95	\$70.95	\$68.95
JCSNWYMA	\$73.95	\$70.95	\$68.95
KMMRWYMA	\$73.95	\$70.95	\$68.95
LAKEWYMA	\$73.95	\$70.95	\$68.95
LARMWYNM	\$73.95	\$70.95	\$68.95
LNDRWYMA	\$73.95	\$70.95	\$68.95
LUSKWYMA	\$73.95	\$70.95	\$68.95
MMTHWYMA	\$73.95	\$70.95	\$68.95
MORNWYMA	\$73.95	\$70.95	\$68.95
OLFTWYMA	\$73.95	\$70.95	\$68.95
POWLWYMA	\$73.95	\$70.95	\$68.95
RCSPWYMA	\$73.95	\$70.95	\$68.95
RVTNWYMA	\$73.95	\$70.95	\$68.95
RWLNWYMA	\$73.95	\$70.95	\$68.95
SHRDWYMA	\$73.95	\$70.95	\$68.95
SLKCUTMA	\$48.95	\$47.95	\$46.95
STRYWYMA	\$73.95	\$70.95	\$68.95
WHLDWYMA	\$73.95	\$70.95	\$68.95
WRGHWYMA	\$73.95	\$70.95	\$68.95

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.6 BirchNet Local Exchange Services (Cont'd.)

6.6.1 BirchNet Value Line

Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month
AFTNWYMA	\$69.95	\$67.95	\$65.95
BFLOWYMA	\$69.95	\$67.95	\$65.95
CHYNWYMA	\$69.95	\$67.95	\$65.95
CODYWYMA	\$69.95	\$67.95	\$65.95
CSPRWYMA	\$69.95	\$67.95	\$65.95
DGLSWYMA	\$69.95	\$67.95	\$65.95
DNRHWYMA	\$69.95	\$67.95	\$65.95
EVTNWYMA	\$69.95	\$67.95	\$65.95
GLNDWYMA	\$69.95	\$67.95	\$65.95
GLRKWYMA	\$69.95	\$67.95	\$65.95
GLTTWYMA	\$69.95	\$67.95	\$65.95
GNRVWYMA	\$69.95	\$67.95	\$65.95
JCSNWYMA	\$69.95	\$67.95	\$65.95
KMMRWYMA	\$69.95	\$67.95	\$65.95
LAKEWYMA	\$69.95	\$67.95	\$65.95
LARMWYNM	\$69.95	\$67.95	\$65.95
LNDRWYMA	\$69.95	\$67.95	\$65.95
LUSKWYMA	\$69.95	\$67.95	\$65.95
MMTHWYMA	\$69.95	\$67.95	\$65.95
MORNWYMA	\$69.95	\$67.95	\$65.95
OLFTWYMA	\$69.95	\$67.95	\$65.95
POWLWYMA	\$69.95	\$67.95	\$65.95
RCSPWYMA	\$69.95	\$67.95	\$65.95
RVTNWYMA	\$69.95	\$67.95	\$65.95
RWLNWYMA	\$69.95	\$67.95	\$65.95
SHRDWYMA	\$69.95	\$67.95	\$65.95
SLK CUTMA	\$44.95	\$43.95	\$42.95
STRYWYMA	\$69.95	\$67.95	\$65.95
WHLDWYMA	\$69.95	\$67.95	\$65.95
WRGHWYMA	\$69.95	\$67.95	\$65.95

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.7 Features and Blocks

6.7.1 Features and Block Rates -Monthly

Any of the following calling features may be added, subject to ILEC availability. The following rates apply only when these calling features are added to a line that does not include the feature in the package. To add calling features to any change charges will apply.

Feature Description	Business
3 Way Calling	\$6.84
3 Way Calling w/Transfer	\$7.42
Call Block	\$675
Call Forward Busy	\$9.00
Call Forward Variable	\$9.63
Call Fwd Don't Answer w /RC	\$2.88
Call Return	\$6.90
Call Tracing	\$5.87
Call Waiting	\$6.90
Call Waiting w/CID Opt	\$3.39
Caller ID	\$12.50
Caller ID Block	\$5.75
Caller ID Deluxe	\$13.60
Distinctive Ring	\$7.95
Enhanced Caller ID	\$12.65
Preferred Call Forwarding	\$8.05
Remote Access to Call Fwd	\$2.88
Repeat Dialing	\$9.20
Restrict Call	\$6.00
Simultaneous Call Forwarding	\$7.48
Speed Call 30	\$6.90
Speed Call 8	\$6.84

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SECTION 6 - RATES AND CHARGES (CONT'D.)

6.7 Features and Blocks, (Cont'd.)

6.7.2 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis for unlimited use.

Three-Way Calling	Business
Call Return	\$1.25
Repeat Dialing	\$1.25
Busy Connect (per call, per use)	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge