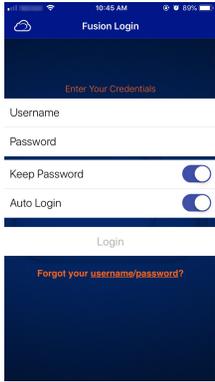




MOBILECONNECT MOBILE APPLICATION

NOTE: Screen shots used in this guide reference an iPhone device. MobileConnect for Android is available as well.

GETTING STARTED



Downloading the Software

On your mobile device, go to the App Store and search for Fusion MobileConnect, and download the App.

Logging In

Tap the icon on your phone, log into the app using your **10 digit DID Number as the User ID**, and enter in the assigned randomized password.

When prompted, give MobileConnect permission to access your contacts and microphone. Without the permissions, the Contacts tab will be empty and calls will have no audio.

NOTE: Use MobileConnect with the WiFi connection on your device to make and receive calls without using mobile data. Use the mobile data connection for phone calls when you're not in a WiFi zone.

MOBILECONNECT – MOBILE APP FEATURES

ACCESS QUICK HELP FOR PORTAL ACCESS, USER GUIDES & MORE

DISPLAYS CONTACTS AS YOU TYPE NUMBERS OR NAMES IN THE ENTRY FIELD BELOW

CONTACT/CALL ENTRY FIELD

DIALPAD

OPENS QUICK MENU (ABOVE) TO START OR SCHEDULE A CONFERENCE CALL, COPY YOUR CONFERENCE LINK, OR LISTEN TO VOICE MAIL

OPENS SETTINGS TO VIEW AND ADJUST PREFERENCES, ADVANCED SETTINGS, CONFERENCE SETTINGS & MORE

OPENS DIALPAD INTERFACE

DISPLAYS CONTACTS: TAP A CONTACT TO VIEW, DIAL OR CHAT

OPENS CALL HISTORY: INBOUND, OUTBOUND & MISSED CALLS

OPENS MESSAGE/IM SCREEN

