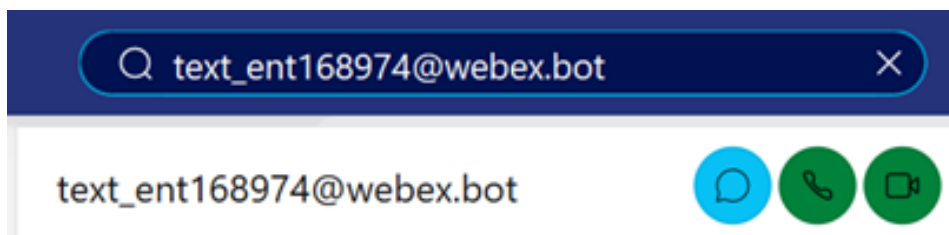


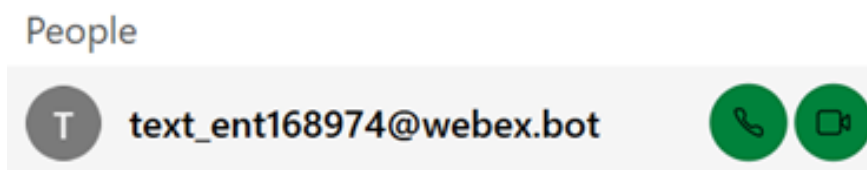
SMS for Webex Desktop App

Set-up SMS in Webex Desktop App

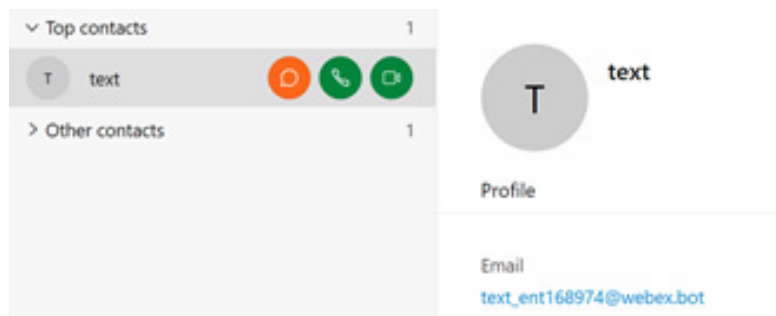
1. In the Messaging tab, go to the **Search** field at top of app and **enter: [text_ent<number>@webex.bot](#)**
 Note: This will be provided to you.



2. Click on [text_ent<number>@webex.bot](#) located under **People** in the dropdown menu.



3. New Messaging / Space is created
4. Go to **Add a Contact**
5. Select **Top Contacts**
6. In the **Add people by name or email** section enter: [text_ent<number>@webex.bot](#)
 Note: This will be provided to you.
7. Click **Add**
8. Navigate to Contacts and you will now see a **text** contact.

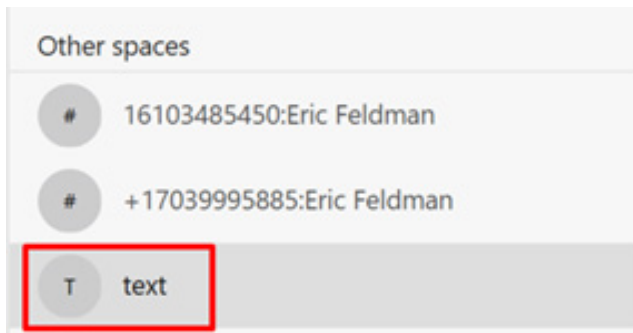


Send a Text in Desktop App

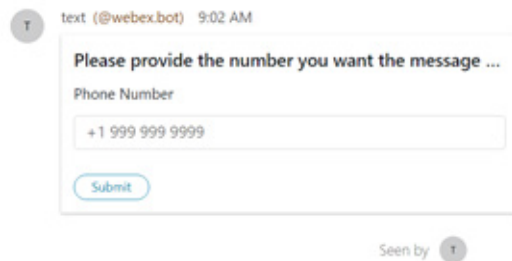
1. Go to **Messaging** on left nav



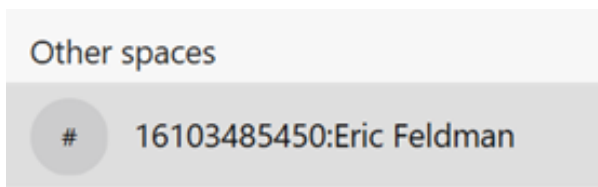
2. Locate **text** under **Other Spaces**



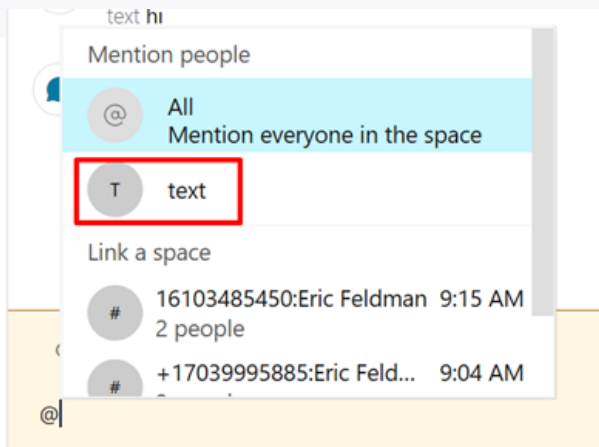
3. In the bot type in **+1 and 10 digit #** and click **Submit**



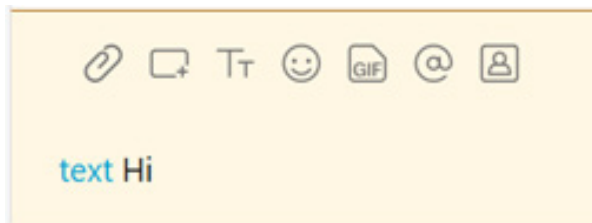
4. A space will then be created with the #



5. Type “@T” and select **text**



6. Once it displays then press spacebar and type in message



Note: This process works for both the WebEx desktop app as well as the mobile app.

Receive a Text

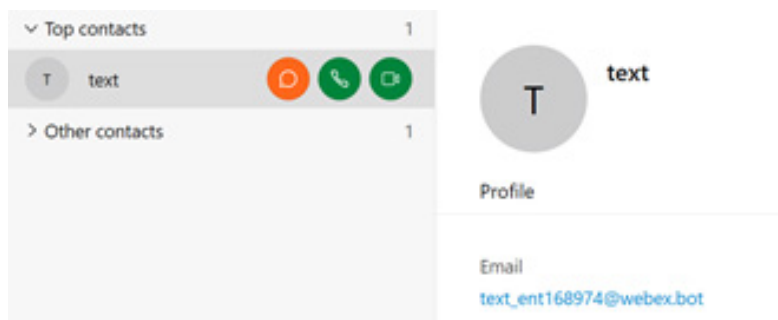
Simply provide your WebEx number to any of your contacts. When they send you a text you will receive it in both the WebEx desktop app as well as the mobile app.

**To activate the SMS feature, please reach out to your
Account Manager or Fusion Connect Support.**

SMS for WebEx Mobile

Set-up SMS

1. Go to **Add a Contact**
2. Select **Top Contacts**
3. In the **Add people by name or email section** enter: text_ent<number>@webex.bot
Note: This will be provided to you.
4. Click **Add**
5. Navigate to Contacts and you will now see a **text** contact.

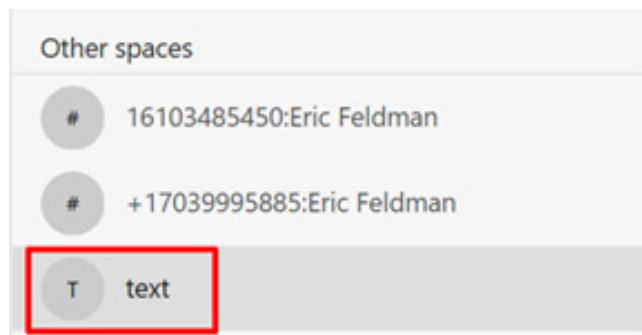


Send a Text

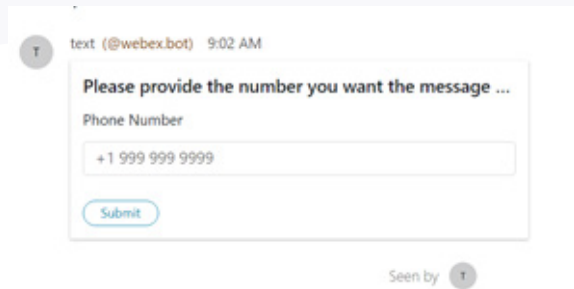
1. Go to **Messaging** on left nav



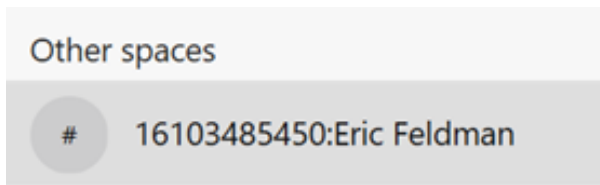
2. Locate **text** under **Other Spaces**



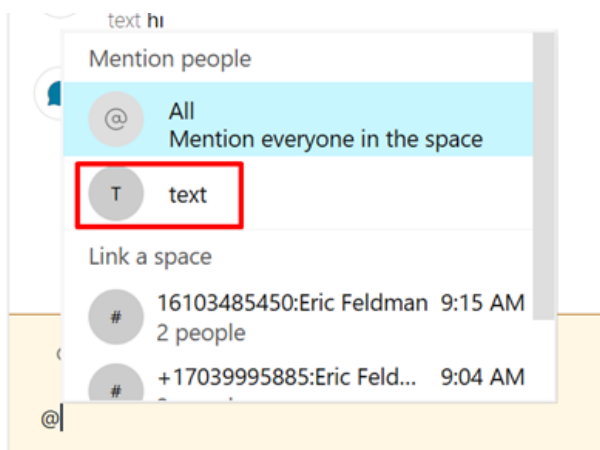
- In the bot type in **+1 and 10 digit #** and click **Submit**



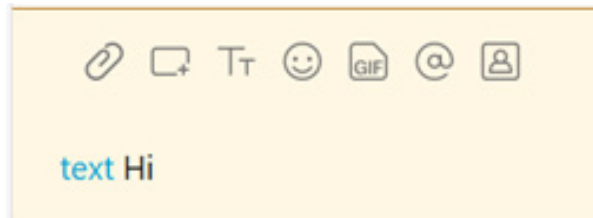
- A space will then be created with the #



- Type "**@T**" and select **text**



- Once it displays then press spacebar and type in message



Note: This process works for both the WebEx desktop app as well as the mobile app.

Receive a Text

Simply provide your WebEx number to any of your contacts. When they send you a text you will receive it in both the WebEx desktop app as well as the mobile app.

**To activate the SMS feature, please reach out to your
Account Manager or Fusion Connect Support.**



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