



Introducing **Fusion Connect**

A Morgan Stanley Company



The solution:

A truly complete suite, all from Fusion Connect

Fusion Connect provides the entire communications and collaboration suite, all from one vendor.

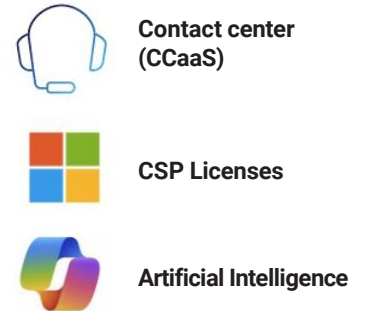
One hand-to-shake. Zero finger-pointing.

Demanding cloud collaboration applications always perform better and more reliably when accessed using high-performance network connectivity (including redundancy via SD-WAN and managed Security), enabling specialized add-ons that reside on top for a full stack.



Add-on Solutions

Specialized functionality fully integrated with our collaboration platforms, including CCaaS, Microsoft Licensing, AI, SMS, Call recording, Fax, and many others.



Collaboration Platforms

We'll help you choose the platform that best fits your business, so you get the most out of collaboration. We are experts in all 3 platforms, whichever option you choose.



Managed Network Access

We build fast, secure, redundant network access, optimized for voice and video, with 24/7 monitoring.



Managed Network Access

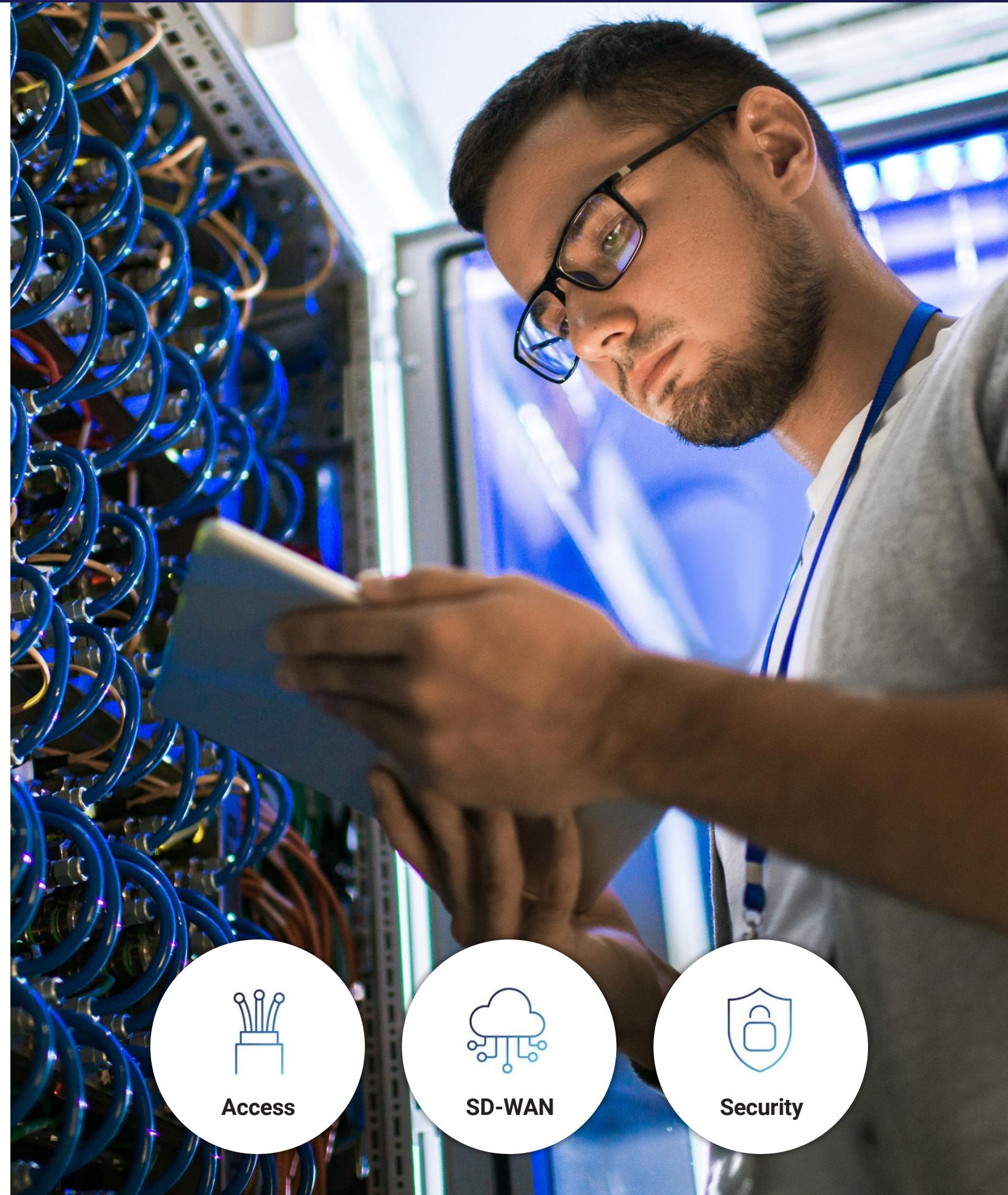
Expertise built over decades of delivering network solutions

Fusion Connect offers **fully managed internet access services** tailored to your most demanding connectivity needs.

Whether for branch offices, remote users, corporate headquarters, or thousands of franchise locations, Fusion Connect designs, delivers, and monitors secure and resilient networks 24/7.

Our services provide fast, secure, and reliable network access optimized for voice and video, with built-in redundancy to ensure continuous operation. Designed for scalability, our services adapt as your business evolves, positioning you for long-term growth and flexibility.

With Fusion Connect, we take care of the network so you can focus on driving your business forward.



Collaboration Platforms

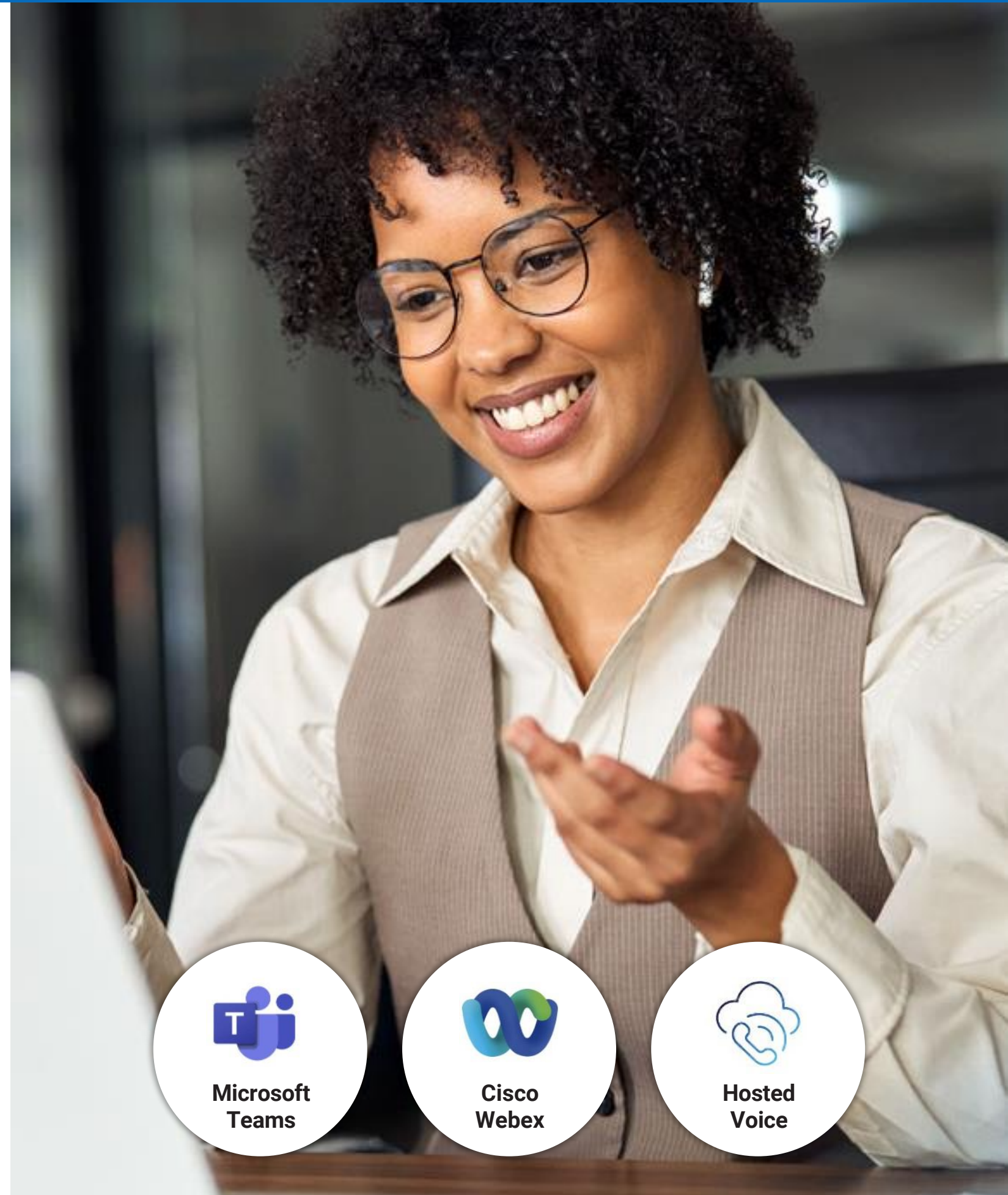
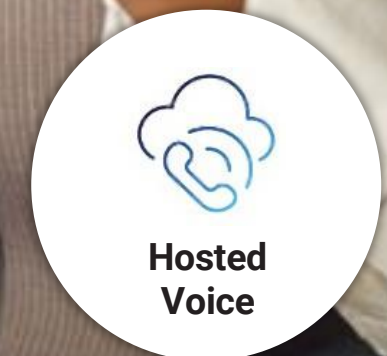
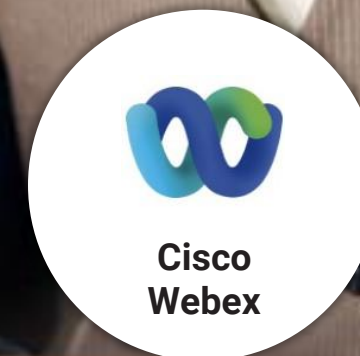
Collaboration tools with integrated voice calling

Collaboration platforms promote creativity, critical thinking, and teamwork to help you overcome obstacles and drive business success.

Fusion Connect understands that every business has unique needs, so we concentrate on matching the appropriate collaboration platform with your objectives.

In today's digital landscape, voice communication is still critical, especially when combined with video, chat, and mobile apps. Our UCaaS solutions integrate voice services seamlessly with leading collaboration platforms like **Microsoft Teams** and **Cisco Webex**.

We also provide support and training during implementation and ongoing usage to ensure your solution is delivered quickly and flawlessly, maximizing productivity and driving innovation for your business.



Specialized Add-on Solutions

Tailored solutions to meet specific business requirements

Fusion Connect provides **specialized add-on solutions** tailored to specific business needs. These include Contact Center as a Service (CCaaS), Microsoft Licensing, and Artificial Intelligence readiness.

Whether you have five or five hundred agents, we customize CCaaS solutions to your organization's unique requirements.

Our experts help you optimize Microsoft licensing and simplify your license management.

We also assist you when evaluating and adopting AI technology to support your collaboration needs.

Our add-ons are not just scalable and flexible but also adaptable, offering a wide range of capabilities to customize your solution to meet your exact business needs.



Why Fusion Connect:

Our commitment to our customers

1 Customer Obsessed

At Fusion Connect, we are obsessed with earning your trust. Our entire staff are trained and committed to satisfying your needs and exceeding your expectations. **It's what sets us apart in a crowded industry with similar products.**

2 Complete Product Suite

We deliver a complete set of products and cloud services, including collaboration platforms, broadband network access, and specialized add-on solutions. **You get everything you need from one vendor. No finger pointing, no excuses.**

3 Real Cost Savings

Save over 50% of annual costs when moving to Fusion Connect
When consolidating multiple cloud communications providers or when moving from an on-premises PBX.

4 Better Service, Better Performance. Guaranteed.

We promise superior customer service, industry leading tech support and 100% network uptime. **And we put our money where our mouth is, with the industry's best guarantee. If we don't deliver, you get credited.**

5 Cloud Leader

We are cloud experts. We have built our own cloud-native network and redundant backbone. We understand what drives cloud success and how our customers can benefit from the cloud.

6 Global Reach

We service the entire world with calling or collaboration, and can provide local service in **over 30 countries**, far above most of our competitors.

7 Award Winning

Fusion continues to be **recognized for excellence** in the communications industry, as we have for many years.





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