



Microsoft Teams® Trial Services Addendum

The additional terms and conditions set forth in this Microsoft Teams® Trial Services Addendum (the “**Teams Trial Services Addendum**”) apply to Fusion’s provision of the Microsoft Teams trial services (the “**Trial Services**”) and supplement the terms and conditions set forth in the Fusion Basic Terms and Conditions available at www.fusionconnect.com/legal (the “**Basic Terms and Conditions**”) which also apply to the Trial Services. For purposes of this Teams Trial Services Addendum, “**Fusion**” means the subsidiary of Fusion Connect, Inc., a Delaware corporation, that provides the Service in the applicable state to Customer. Capitalized terms used in this Teams Trial Services Addendum and not otherwise defined herein have the meaning given each such term in the Basic Terms and Conditions. Fusion may amend this Teams Trial Services Addendum from time to time without notice.

The FCC requires that Fusion, like all VoIP service providers, inform its customers of any differences that its E911 Service may have in comparison to traditional E911 Services. These differences are set forth in the “Important 911 and E911 Disclosure and Notice” found on Fusion’s website at www.fusionconnect.com/legal/E911. Additional emergency calling restrictions specific to the Trial Services are set forth in Section 2 below.

1. Services and Support. No professional services shall be provided by Fusion for the configuration and support of the Office 365 or phone system components of the Trial Services. Fusion shall provide SIP trunking and telephone numbers as part of the Trial Services and shall upload such information to the applicable Operator Connect portal. The Customer shall be solely responsible for all remaining phone system components. During the trial period indicated on the Fusion Trial Services ordering website (the “**Trial Period**”), trouble shooting, monitoring, implementation services, or other similar types of support services will not be provided. The Trial Services are free of charge only for the duration of the Trial Period and only for the registered Trial Services users. The Trial Services include up to two fifty (50) US domestic calls across all Trial Services users during the Trial Period. Only calls to non-premium US numbers are permitted during Trial Period. Fusion may suspend or terminate the Trial Services at any time without notice.

2. Emergency Calling Restrictions. The Trial Services are provided on a trial basis for test purposes only. While the Trial Services allow emergency calls to be placed, Fusion does not guarantee location accuracy for the purposes of placing calls to emergency services. In addition, the Trial Services may not be available in the event of a power failure, failure of Customer’s equipment, service outage, or network or Internet congestion or outage, and Customer accepts the responsibility of ensuring that all users of the Trial Services have the means to make emergency calls. Customer agrees to notify any users of the Trial Services of the limitations and exclusions described herein. **FUSION DISCLAIMS ALL RESPONSIBILITY AND LIABILITY FOR THE INABILITY OF CUSTOMER, ITS END USERS, OR ANY THIRD PARTY TO ACCESS EMERGENCY SERVICES USING THE TRIAL SERVICES.**

3. Termination of the Trial Services. Upon expiration of the Trial Period, the Trial Services will be automatically suspended. The telephone numbers allocated as part of the Trial Services cannot be migrated to a production solution and must be returned to Fusion at the end of the Trial Period.

4. Use Of Microsoft Services. Use of the Trial Services requires that Customer has purchased the appropriate Microsoft licenses for the use of the Microsoft Teams Calling product. Access and use of the Microsoft services are subject to the applicable Microsoft terms and conditions.