Five Must-Have Features You Get with FusionWorks Pro UC

FusionWorks Pro UC, a hosted voice solution, supports over 50 calling and mobility features that help businesses increase efficiency and work smarter.

Here are 5 must-have features that you may not find with other business VoIP providers.

1. **One-Number VoIP Calling Across Devices**
   Communicate from anywhere with one number VoIP calling from desktop softphone, desk phone, mobile, and home phones. Calls are routed through the FusionWorks Pro UC interface and appear to originate from the user's business VoIP number. It's easy to check voicemail, manage settings, control call routing, and move calls from one device to another without disconnecting the call.

2. **Award-Winning Unified Communications**
   Collaborate like never before using a single platform for voice and video calls, conferencing, instant messaging, and screen sharing. See when colleagues are available and initiate a chat. Host a voice or video conference from any device and invite guests to join via web browser. Keep employees, partners, and customers connected.

3. **Unlimited Voicemail Transcription** – at no extra charge
   Receive voicemail in your email inbox, as an audio file or transcribed as email. Or, access voicemail through Fusion Connect mobility tool from any mobile device or browser. Read transcriptions or listen to voicemail at your convenience with easy playback controls and respond how you want: reply with an email, return the call, or forward the message to someone else for follow up.

4. **Implementation Options with Quality of Service**
   Fusion Connect offers implementation options based on our customers' existing broadband environment and management needs. As a single-source provider of both voice and internet access, Fusion Connect can provide a fully-managed implementation with Quality of Service (QoS) for superior call quality. For customers with third-party broadband who wish to manage their own service turn-up, Fusion Connect offers an Over-The-Top self-install option.

5. **Simple Self-Service Management Portal**
   Fusion Connect's user-friendly customer portal enables administrators to manage and configure service, port phone numbers, manage users and equipment, view and pay bills, place orders, and chat with support.

To ensure you get the most out of all of these features and more, Fusion Connect offers free user and administrator training, and 24/7 support.

Fusion Connect is the Single Source for the communications needs of businesses of all sizes. With an integrated solutions suite ranging from voice to secure, reliable nationwide connectivity via managed network services, Fusion Connect eliminates the challenges of maintaining complex, multi-vendor environments. Proven Service Delivery and Support from thousands of successful activations relieve enterprises of the burden of implementation, management, and support. Fusion Connect is the partner that can be relied on to manage demanding communications and network requirements, now and in the future.

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