

Company Overview

Powering your Hybrid Workforce

Fusion Connect manages, orchestrates, and secures the critical internet technology that keeps your business connected. Whether your business has multiple office locations or virtual remote teams, Fusion Connect tailors our secure cloud communication, collaboration, security, and network management platforms to meet your unique business needs. Our AI-based management systems, along with our highly skilled technicians, ensure world-class application performance under any conditions.

THE FUSION CONNECT ADVANTAGE



ENABLING THE CONNECTED ENTERPRISE

- Optimize your business communications, costs, and continued collaboration from any place or device, with crystal-clear quality
- Securely connect your business locations and remote workers
- Reduce cost, time, and IT complexity of managing multiple providers for your connectivity needs



LEADING EDGE TECHNOLOGY

- Optimized platforms that leverage leading technologies
- Seamless integration of solutions across virtual and fixed technology platforms
- Rapid deployment of services deliver white-glove support from design through to implementation



DEDICATED SUPPORT TEAM

- Top performance guarantees and SLAs in the industry
- 100% U.S.-based expert tech support, available 24/7, to keep your business online and available regardless of the situation
- Proactive Monitoring auto responds to issues before they impact your business

OUR CONSULTATIVE APPROACH

Gain confidence with our white-glove approach to customer onboarding with your own Dedicated Project Manager and Technical Team.

Collaborative Design

Design methodology that leverages Reference Architectures to deliver a tailored solution for each unique and evolving business situation.

Project Management & Rapid Implementation

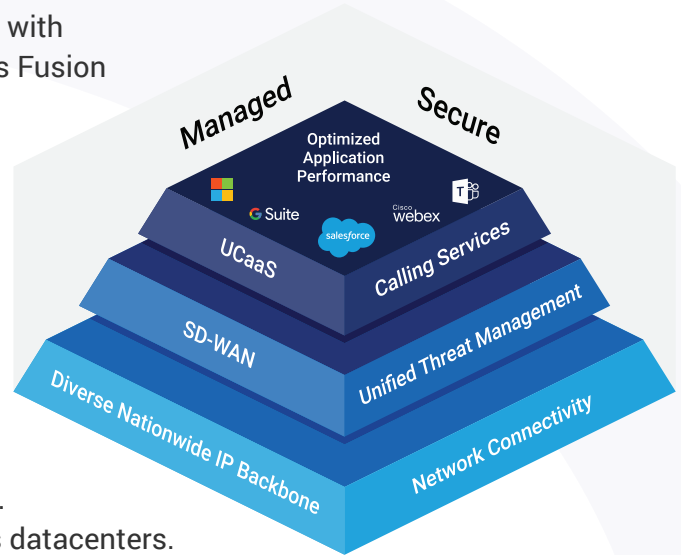
Customizable implementation methodology that enables rapid onboarding.

Lifecycle Management & Optimization

Proactive, AI-based management and monitoring tools and processes that deliver visibility and control to enterprises. All backed by a U.S.-based service team available 24/7.

OUR TECHNOLOGY STACK

- A flexible, reliable, and available nationwide IP-backbone with redundancy, low latency, and high availability. This allows Fusion Connect to control service quality. It also allows us to enable connections to SaaS providers and Multi-clouds.
- Resilient and redundant SD-WAN & Unified Threat Management (UTM) Infrastructure.
- An integrated, dynamic, and flexible communications approach. This allows for seamless communications across employees, trading partners, and customers.
- Delivered as a managed and secure service designed to meet the business performance needs of our customers. Our voice infrastructure is hosted in three cloud services datacenters. Advanced Networking and Security offerings have distributed gateways with multi-cloud access from strategic points of presence.



SERVICES AT A GLANCE

COMMUNICATIONS

Hosted Voice, UCaaS, Calling Services for Microsoft Teams, Contact/Call Center Solutions, SIP Trunking

CONNECTIVITY

Dedicated Internet Access (Ethernet, Fiber, T1), Broadband (Cable, DSL, Asymmetrical Ethernet), Wireless Access

NETWORK & SECURITY

SD-WAN, MPLS, Remote Access VPN, Unified Threat Management

MANAGED IT

Microsoft 365, SharePoint, Exchange

Visit www.fusionconnect.com to learn more.

Or, contact a Fusion Connect Business Consultant today at **888-301-1721**.

