



Solutions Overview

Microsoft Copilot

Enhance Your Business Productivity with Microsoft Copilot

Unlock the Future of Work with AI-Driven Efficiency

In the rapidly evolving business landscape, staying ahead means leveraging the latest in technology to enhance productivity, streamline operations, and achieve a balanced work environment. Fusion Connect is excited to offer a revolutionary AI tool from Microsoft that transforms the workplace: Microsoft Copilot. Integrated seamlessly with a variety of Microsoft 365 Apps, Copilot is designed to propel your business into a new era of efficiency and innovation.

Transform Your Workday with Microsoft Copilot

Microsoft Copilot is not just an addition to your toolkit – it is a fundamental shift in how we work. By harnessing the power of AI (Artificial Intelligence) within the familiar Microsoft 365 environment, Copilot elevates productivity to new heights, simplifies complex tasks, and ensures your team can focus on what truly matters. Experience the future of work with a tool that understands your needs and seamlessly integrates into your daily operations.

Discover the Impact of Microsoft Copilot on Your Business

- 1 Identify tasks that are repetitive and time-consuming.
- 2 Explore how Copilot can simplify complex processes.
- 3 Evaluate the potential productivity boost from integrating an AI assistant.
- 4 Discover the seamless integration of Copilot with your existing workflows.
- 5 Define your productivity goals and how Copilot can help achieve them.



Who Benefits from Microsoft Copilot?

Target Audience

Medium to Large Enterprises.

Needs Addressed

Enhanced productivity without quality compromise.

Solution

Empowering teams with advanced AI tools for streamlined operations.

Key Advantages of Microsoft Copilot

Boosted Efficiency

Automate routine tasks, allowing your team to dedicate more time to creative and strategic work.

Elevated Productivity

Reduce the time spent on searches and manual tasks, directly translating to higher output.

Consistent Quality

Rely on Copilot for accurate, uniform results across your operations.



Copilot's Transformative Impact

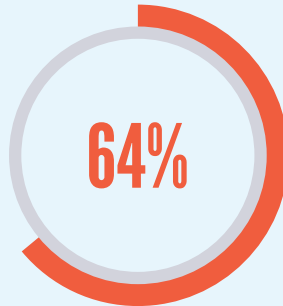
Microsoft's [in-depth analysis](#) of 297 users in the Microsoft 365 Early Access Program reveals compelling evidence of Copilot's ability to redefine productivity. Users across various tasks, from meeting preparations to document drafting, have experienced significant productivity boosts akin to those reported by [developers](#) using GitHub Copilot.

Key Findings



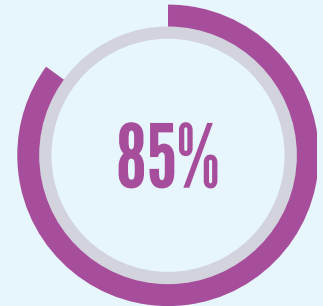
Productivity Surge

70% of users reported enhanced productivity, with 73% completing tasks more swiftly.



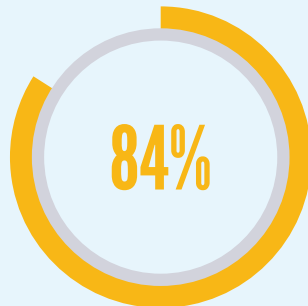
Efficient Email Management

64% spent less time on emails, thanks to Copilot's assistance.



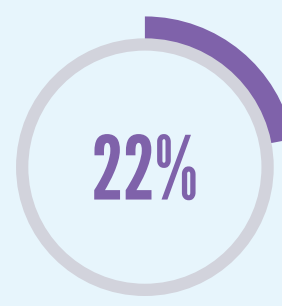
Accelerated Drafting

85% achieved faster first drafts, with 87% finding it easier to start and 86% catching up more efficiently.



Meeting Efficiency

84% found post-meeting actions easier, with Copilot aiding in summarizing and action planning.



Time Savings

Users saved an average of 14 minutes daily, translating to 1.2 hours weekly, with 22% saving over

Enhanced Creativity and Quality

- **Quality Improvement:** 68% attested to improved work quality, with 57% feeling more creative.
- **Creative Jumpstart:** Copilot aided 68% in initiating the creative process and 72% in idea generation during writing.

Strategic Time Reinvestment

Most of the time saved was redirected towards more critical work, with 53% focusing on core tasks. However, a mindful approach is advised to avoid reallocating time to less productive meetings.

In-Depth Studies that Highlight Copilot's Efficiency

- 1 **A Day in the Life Simulation:** Copilot users were 29% faster across tasks without compromising quality or accuracy.
- 2 **The Missed Meeting Challenge:** Copilot users summarized missed meetings nearly 4x faster, feeling twice as productive and significantly less drained.
- 3 **Email Effectiveness:** Emails crafted with Copilot were deemed 18% clearer and 19% more concise.
- 4 **The Strain of Searching:** Copilot users outperformed in information retrieval tasks, completing them 27% faster.

Role-Specific Benefits



Sales

Users reported saving 90 minutes weekly, with significant improvements in productivity, administrative workload reduction, and customer engagement.



Customer Service

Agents using Copilot saw a 12% reduction in case resolution time, with a notable increase in independent problem-solving.



Security

Copilot significantly enhanced accuracy and speed for security analysts, improving work quality and reducing effort.

Transforming Business Processes with AI

Microsoft's survey of over 18,000 individuals across 12 countries identified a universal challenge: digital overload. With generative AI like Copilot, there is a clear path to not only managing this overload but transforming it into an opportunity for efficiency and innovation. Sales, customer service, finance, and HR professionals in particular, stand to benefit from AI's ability to streamline processes, enhance data quality, and uncover new opportunities.

Why Choose Fusion Connect for Microsoft Copilot?

Fusion Connect sets itself apart by offering more flexible licensing options, simplified billing processes, and direct access to Tier 1 support for Microsoft 365, all through a user-friendly Fusion Connect Client Portal designed to put control back in your hands.

With our Fusion Connect Client Portal (Self Service Portal), you gain from our Tier 1 support team:

- **24/7 access to critical information.**
- **Transparency in billing and usage.**
- **Effortless license management.**

Stay Ahead of the Competition

While alternatives exist, Microsoft Copilot's integration with Microsoft 365 Apps, familiarity with Microsoft's ecosystem, and superior data protection features set it apart. With Fusion Connect, leverage Copilot to not just keep pace but lead in your industry.

Embrace the AI Revolution with Fusion Connect and Microsoft Copilot

Step into the future of productivity and workplace efficiency with Fusion Connect and Microsoft Copilot. Transform your business operations, enhance employee satisfaction, and unlock new levels of success. Discover the power of AI-driven work today.

If your issues require escalation to Microsoft Tier 2 or Tier 3 support teams, we will escalate that issue on your behalf, so you can focus on more important matters.

As a premier Cloud Solution Provider (CSP), Fusion Connect offers unparalleled support for businesses ready to embrace the capabilities of Microsoft Copilot, including:

- **Expert Licensing Guidance:** Navigate Microsoft 365 plans with Copilot inclusion effortlessly.
- **Customized Implementation:** Ensure a smooth transition with our tailored integration services.
- **Comprehensive Training:** Equip your team with the knowledge to maximize Copilot's potential.
- **Ongoing Support:** Benefit from continuous optimization to secure the best ROI.

Contact Fusion Connect to Learn More

Ready to revolutionize your workplace with Microsoft Copilot? Contact Fusion Connect, your trusted partner in digital transformation, and take the first step towards a smarter, more efficient business landscape.

Visit www.fusionconnect.com to learn more or, contact a Fusion Connect Business Consultant today at **888-301-1721**.



Fusion Connect turns voice into a valuable digital asset. We deliver a smarter Microsoft Teams experience, ensuring clients are at the forefront of digital transformation. As a leading Microsoft Cloud Solution Provider (CSP), our Cloud Voice solution merges AI and phone call data to redefine enterprise collaboration, and our Licensing service optimizes Microsoft subscriptions to improve business performance. Discover the strategic advantage of innovative Voice and AI technology at www.fusionconnect.com or contact our experts at +1-888-301-1721.