

Solutions Sheet

Retail & Restaurant Technology Solutions

Improve Customer Service. Streamline Operations.

Meet customer expectations and your operational needs with services that support an always-on network for online ordering, point-of-sale payments, phone systems, and data protection.

Reliable Connections for Online Ordering & POS

Power your online ordering and point-of-sale systems using reliable, high-capacity business internet with backup, proactive monitoring, and built-in security. Connect your stores and HQ with broadband speeds up to 10 Gbps. Use wireless broadband for pop-up shops, a quick-store deployment, or as a backup solution.

Managed Wifi for Better Customer Service

Sales staff can move about freely to serve customers using WiFi-enabled devices. Guests can use QR codes to view product information or menus. Gain insightful data about foot traffic and other user behavior to build customer loyalty. Deploy private WiFi LAN for employees and a public WiFi network for guests using our fully managed service.

Phone Systems for Call Routing & Promotions

Give your customers a consistent, quality experience every time they call. Flexible auto attendant and call routing features quickly move store callers to the right information or corporate call centers, so your sales reps can keep selling on the store floor. Promote current sales or new menu items to callers on hold. Choose from a variety of business IP phones, including cordless phones ideal for retail environments. Add traditional landlines for alarms and faxes.

Unified Communications for Easy Collaboration

Accelerate the flow of information between and within your stores and increase sales with Unified Communications & Collaboration. Online conferencing and screen sharing capabilities help you train staff on

new promotions and advertisements. In-app calling and instant messaging facilitates stock checking, contactless delivery, and in-store or curb-side pickup.

Network & Data Protection for Everyone's Security

Let our experts take the hassle out of deploying a network that supports your mission-critical network traffic and your customer's data security. Support and secure payments with Unified Threat Management and PCI as a Service. Our award-winning SD-WAN service uses bandwidth more efficiently to ensure the highest level of application performance while lowering bandwidth and hardware costs.

FUSION CONNECT ADVANTAGE

Experience. Over 20 years of providing effective technology solutions to major retail and restaurant brands

Coverage. A nationwide service portfolio backed by industry-leading Service Level Agreements

Service. Dedicated project management and expert network solution design to build the right service for our customers

Support. Our 100% U.S.-based technical support team is available 24/7

Simplicity. Fusion Connect is your single provider for internet, business phone, and network management across all of your locations nationwide