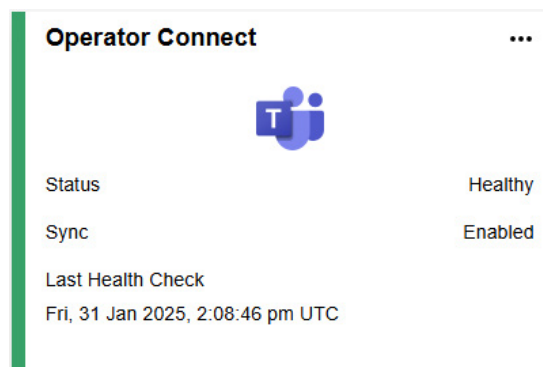




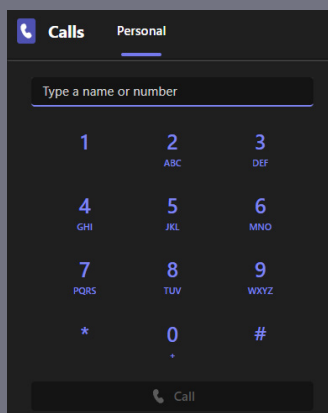
Teams Voice Installation Packages

Available services:

No matter the size of your Teams Voice deployment, Fusion Connect has a team of Sales Engineers and Implementation Experts available to you to help bring your Team Voice vision to life.



Teams calling & conference	Project management	Number order & porting support
Voice configuration advice & admin training	Configuration of Teams Voice features	E911 guidance
Teams calling user acceptance	Numbers uploaded to Operator Connect	Access to user guides & training videos



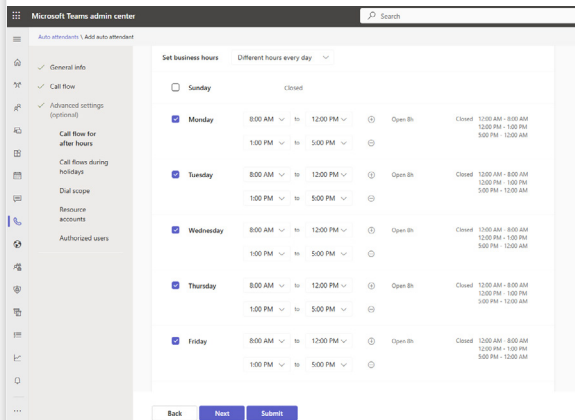
Professional Services – User First

Our User First package ensures your Microsoft Teams Phone System is configured and validated to allow PSTN calls via Operator Connect and enables your users to make and receive calls via their assigned number. Accelerated core service delivery to quickly empower your users with Teams Voice services.

Teams admin Operator Connect configuration	Teams Voice project Management	Microsoft Voice portal access and training
User acceptance	Teams admin voice basic training	Service validation

Enhanced services:

Whether you need the work done for you or are just looking for training on how to do certain things in Microsoft Teams as related to your voice ecosystem, Fusion Connect has you covered. Our Voice Evolution package offers exactly that. Choose either the bundle below, or any of the individual items listed (billed a la carte) and we'll get you on your way with premium service from Fusion Connect!



Professional Services – Voice Evolution

Intended for customers looking for advanced configuration of Teams Voice. Our Voice Evolution package has been designed to support the varied aspects of deploying the advanced feature functionality of Phone System, such as Auto Attendant and Call Queues, and Call Routing for specific IVR services and use cases. With access to expert engineering and implementation resources to configure and deploy up to 15 associated voice service units*, Voice Evolution simplifies your Teams Voice deployment no matter how complex.

AVAILABLE SERVICE UNITS:



Call queue design & creation



Auto attendant configuration



Custom dial plans



Policy configuration advice



Advanced Teams admin voice training



Call delegation training

Any opportunities that are beyond the scope of the Voice Evolution package can be considered on an individual basis and should include Solution Engineering engagement and a custom SOW (Statement of Work) will be generated by our Cloud Implementation team for larger solutions.



Visit www.fusionconnect.com to learn more.

Or, contact a Fusion Connect Business Consultant today at 888-301-1721.

