

# FusionWorks Pro Features

Feature	Common Seat	Employee Seat	Employee Collaboration Seat*
Alternate Numbers		•	•
Anonymous Call Rejection		•	•
Authentication		•	•
Barge-In Exempt		•	•
Blind Call Transfer	•	•	•
Call Forwarding Always	•	•	•
Call Forwarding Busy	•	•	•
Call Forwarding No Answer	•	•	•
Call Forwarding Not Reachable		•	•
Call Forwarding Selective		•	•
Call Return	•	•	•
Malicious Call Trace		•	•
Call Waiting	•	•	•
Calling Line ID Blocking	•	•	•
Calling Line ID Delivery	•	•	•
Calling Name Delivery	•	•	•
Direct Inward/Outward Dialing	•	•	•
Directed Call Pick-Up with Barge-In/Whisper/Listen	•	•	•
Distinctive Alert/Ringing		•	•
Do Not Disturb	•	•	•
Extension Dialing	•	•	•
Flash Call Hold	•	•	•
Hoteling		•	•
IP Phone Support	•	•	•
Last Number Redial	•	•	•
Outlook Integration	•	•	•

Feature	Common Seat	Employee Seat	Employee Collaboration Seat*
Push-to-Talk (Intercom)		•	•
Remote Office		•	•
Selective Call Rejection		•	•
Sequential Ring		•	•
Shared Call Appearance		•	•
Simultaneous Ring		•	•
Soft Client Support		•	•
Three-Way Calling		•	•
Video Add-On	•	•	•
Voice Portal Calling	•	•	•
Voicemail Transcription		•	•
Voicemail Box	•	•	•
Web Portal Call Logs	•	•	•
Softphone for PC/MAC			•
Softphone for Mobile (IOS, Android)			•
Group Features	Common Seat	Employee Seat	Employee Collaboration Seat*
Auto Attendant	•	•	•
Busy Lamp Field Support for Attendant Console		•	•
Call Centers		•	•
Call Park		•	•
Call Pickup	•	•	•
Directed Call Pickup	•	•	•
Calling Group ID Delivery	•	•	•
Calling Plan – Incoming	•	•	•