FUSIONWORKS QUICK GUIDE

Call Recording

2. The recording has now resumed.



1. Stop Recording a Call – to stop recording a call, select the 'Stop' option.



2. The recording has been stopped.



Call Recording for Older Polycom Models

For older Polycom Models, you will need to use starcodes to initiate call recording:

*44 Start Recording, *45 Stop Recording, *48 Pause Recording, *49 Resume Recording



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ADVANCED FEATURES





Starting, Pausing, and Resuming Call Recording from your Polycom VVX Series Phone

NOTE: User must have On Demand Recording activated. Contact your phone system administrator to activate feature.

 Start Recording – During an active call, select the 'Record' option to initiate the recording.



2. Then, select 'Start'.



3. The call is now being recorded.



1. **Pause a Recorded Call** – To pause the recorded call, select the 'Pause' option.



2. The Recording has now been paused.



1. **Resume a Paused Recording** – to resume recording the call, select the 'Resume' option.

