



HOW TO MANAGE IT SOFTWARE & SERVICES

Fusion Connect Client Portal

Resources

Watch a Video:

[How To Manage IT Software & Services](#)

More Resources:

See a complete list of Fusion Connect Client Portal self-support documents here:

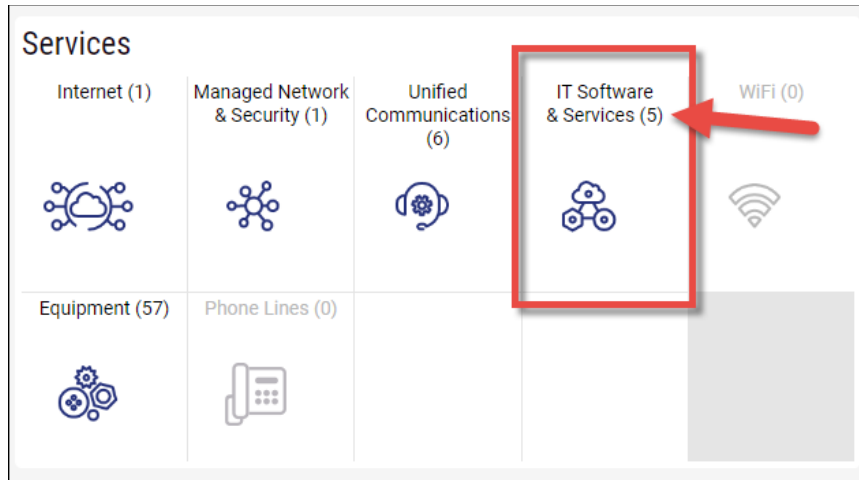
<https://www.fusionconnect.com/support/portal-support>



How do I manage my IT Software & Services?

If you have Fusion Connect IT Software and Services, you can view them in the Services tile in the IT Software & Services section.

Note: The number in parentheses indicates the number of sites that have IT Software & Services.



If you click on this section, a new tab will open showing your services. You will see the Site where your services are located, with the Service to the right.

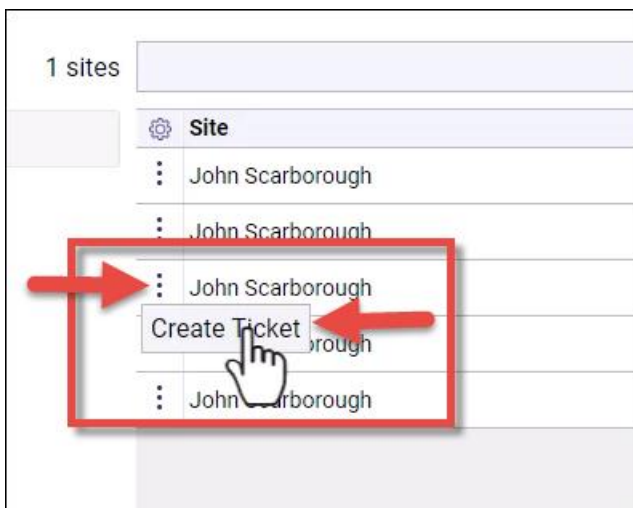
Corporate Account For Cloud Ser Customer Overview

Internet Managed Network & Security Unified Communications **IT Software & Services** WiFi Equipment Phone Lines

1 sites

Site	Service	LSN	Device ID	Links	Tickets Open
John Scarborough	Hosted Exchange	515697			0
John Scarborough	Cloud Hosting	515698			0
John Scarborough	Data Backup	515699			0
John Scarborough	Hosted Sharepoint	515701			0
John Scarborough	Remote IT Support	543086			0

If you have an issue with one of these services, you can create a Trouble Ticket by selecting the **three-dot menu** button on the left and then selecting **Create Ticket**.



*Note: All of your information can be exported by clicking the **three-dot menu** button on the bottom of the page.*

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