



HOW TO MANAGE MANAGED NETWORK & SECURITY SERVICES INCLUDING SD-WAN

Fusion Connect Client Portal

Resources

Watch a Video:

[How To Manage Managed Network & Security Services Including SD-WAN](#)

More Resources:

See a complete list of Fusion Connect Client Portal self-support documents here:

<https://www.fusionconnect.com/support/portal-support>



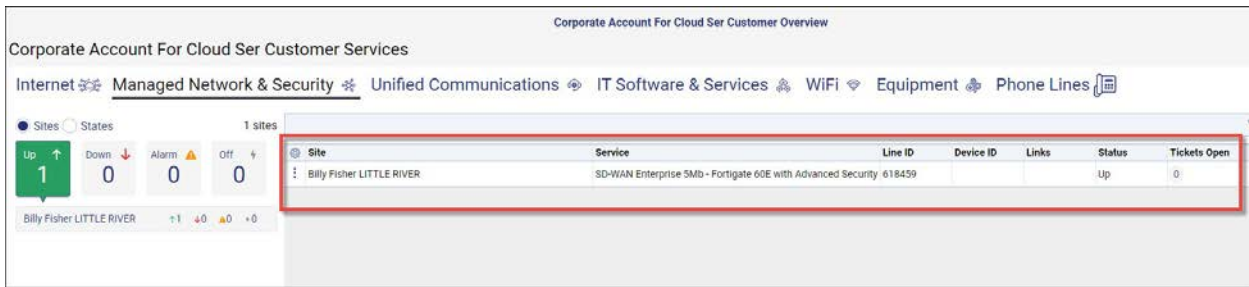
How do I manage my Managed Network and Security services (SD-WAN)?

If you have Managed Network & Security services, you can view them in the Services tile in the Managed Network & Security section.

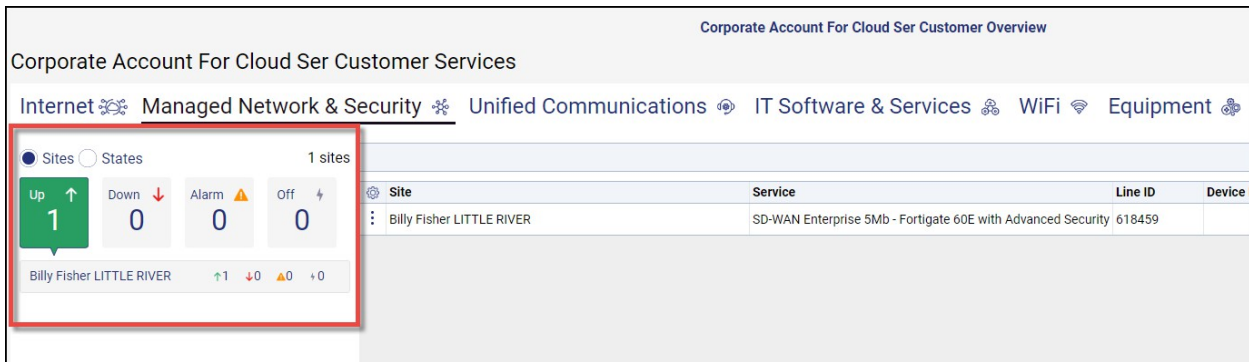
The number in parentheses indicates the number of sites that have SD-WAN services.

Services						
Internet (7)	Managed Network & Security (3)	Unified Communications (1)	IT Software & Services (2)	WiFi (0)		
Equipment (11)	Phone Lines (3)					

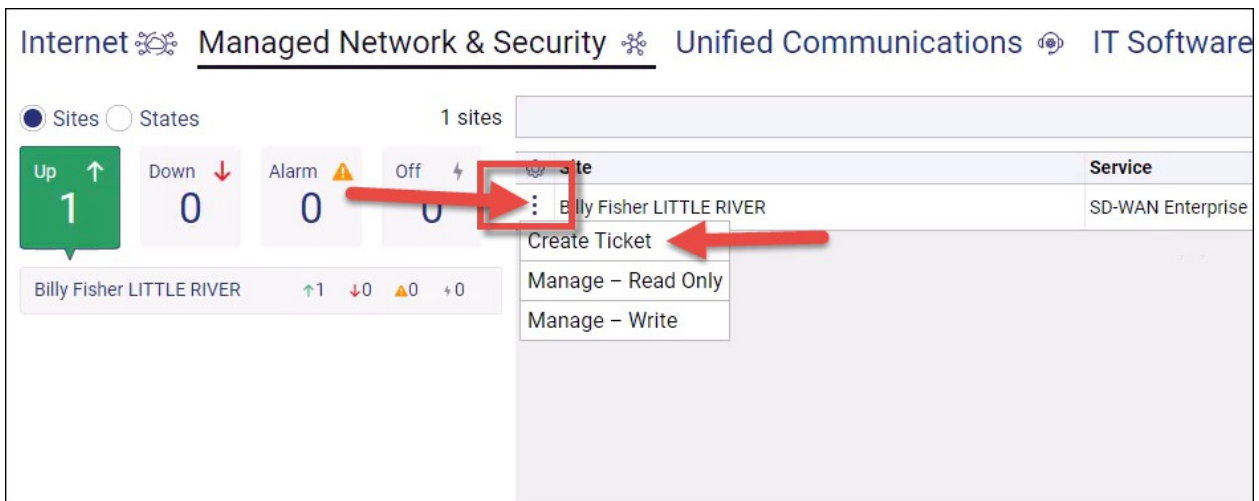
If you click on this section, a new tab will open showing you all Sites with SD-WAN, the specific service type (Fortigate, Velo or Meraki) and the status of whether it is Up or Down.



You also see these indicators on the left side of the page.



To create a ticket for that specific Site or Service, click the **three-dot menu** button to the left of the Site name.



You can also single sign-on (SSO) into your portal with Read Only access or Write with full privileges.

The screenshot displays the Fusion Connect interface with the 'Managed Network & Security' section active. At the top, there are navigation tabs for 'Internet', 'Managed Network & Security', 'Unified Communications', and 'IT Software'. Below these, there are status indicators for 'Up' (1), 'Down' (0), 'Alarm' (0), and 'Off' (0). A search bar shows '1 sites'. A table lists the site 'Billy Fisher LITTLE RIVER' with a service of 'SD-WAN Enterprise'. A dropdown menu is open for this site, showing options: 'Create Ticket', 'Manage - Read Only', and 'Manage - Write'. Red arrows point to the dropdown menu and the 'Manage - Read Only' and 'Manage - Write' options.

Site	Service
Billy Fisher LITTLE RIVER	SD-WAN Enterprise

- Create Ticket
- Manage - Read Only
- Manage - Write