



HOW TO MANAGE MANAGED NETWORK & SECURITY SERVICES INCLUDING SD-WAN

Fusion Connect Client Portal

Resources

Watch a Video:

[How To Manage Managed Network & Security Services Including SD-WAN](#)

More Resources:

See a complete list of Fusion Connect Client Portal self-support documents here:

<https://www.fusionconnect.com/support/portal-support>



How do I manage my Managed Network and Security services (SD-WAN)?

If you have Managed Network & Security services, you can view them in the Services tile in the Managed Network & Security section.

The number in parentheses indicates the number of sites that have SD-WAN services.

Corporate Account For Cloud Ser Customer Overview

Sites

Total 8

Down 0

Alarm 0

Off 0

Inactive 0

Site	Account Number	City
Ashley Palacol	3418205	HERND
Billy Fisher	3850266	HERND
Billy Fisher LITTLE RIVER	3992460	LITTLE

1 - 3 of 8

Page 1 of 4

Manage > View all Sites >

Services

Internet (1)

Managed Network & Security (1)

Managed Communications (6)

IT Software & Services (5)

WiFi (0)

Equipment (5)

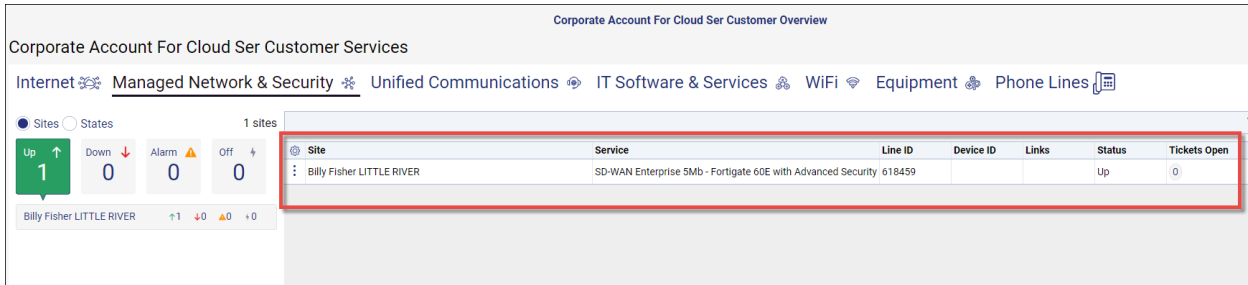
Phone Lines (0)

Orders Dis

In Progress 0

Quote Order Gro

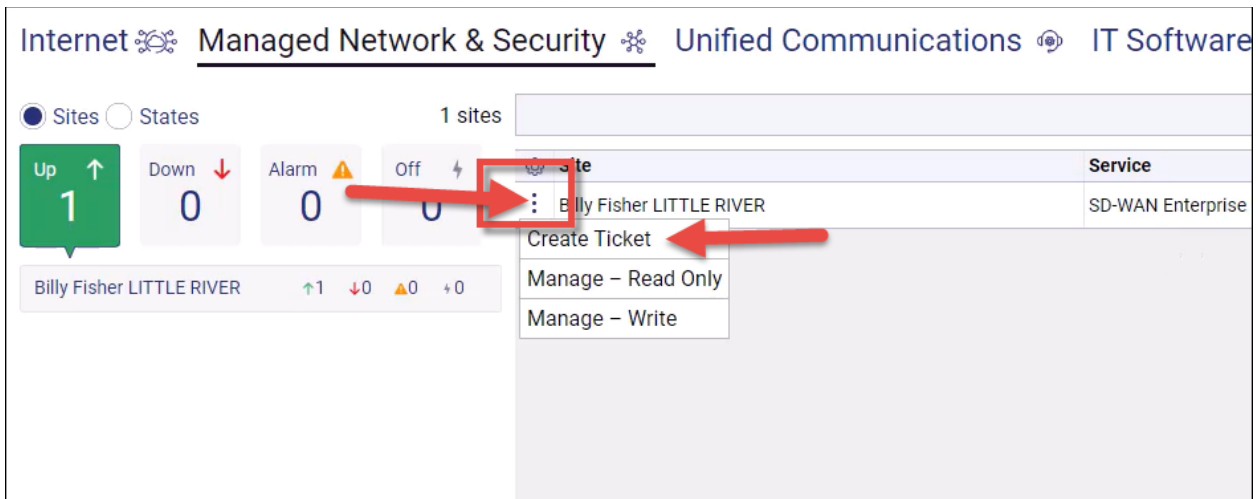
If you click on this section, a new tab will open showing you all Sites with SD-WAN, the specific service type (Fortigate, Velo or Meraki) and the status of whether it is Up or Down.



You also see these indicators on the left side of the page.



To create a ticket for that specific Site or Service, click the **three-dot menu** button to the left of the Site name.



You can also single sign-on (SSO) into your portal with Read Only access or Write with full privileges.

The screenshot displays the Fusion Connect interface with the following elements:

- Navigation tabs: Internet, Managed Network & Security (selected), Unified Communications, IT Software.
- Filter tabs: Sites (selected), States.
- Summary cards: Up (1), Down (0), Alarm (0), Off (0).
- Table with 1 site: Billy Fisher LITTLE RIVER (Service: SD-WAN Enterprise).
- Context menu for the site: Create Ticket, Manage - Read Only, Manage - Write.

Red arrows indicate the following actions:

- An arrow points from the 'Off' card to the site's menu icon.
- Two arrows point from the 'Manage - Read Only' and 'Manage - Write' options to the right.