



# HOW TO MANAGE MANAGED WI-FI

Fusion Connect Client Portal

## Resources

Watch a Video:

[How To Manage Your Managed WiFi](#)

More Resources:

See a complete list of Fusion Connect Client Portal self-support documents here:








<https://www.fusionconnect.com/support/portal-support>



### How do I manage my Managed Wi-Fi services?

If you have Managed Wi-Fi services with Fusion Connect, the icon in the WiFi section of the Services tile will appear bold. You can click on the WiFi section to view more information about your internet services.

*Note: The number of sites with Managed Wi-Fi service appears in parentheses.*

Services				
Internet (530)  8 ↓	Managed Network & Security (292)  5 ↓	Unified Communications (264) 	IT Software & Services (0) 	<b>WiFi (3)</b> 
Equipment (1000) 	Phone Lines (0) 			

On the WiFi page, you can view all your sites with Managed Wi-Fi services. You can view the type of Managed Wi-Fi Service and if there are any Tickets Open for the service.

Site	Service	Line Id	Device ID	Links	Tickets Open
[Redacted]	Managed IPsec VPN w/ Firewall and Advanced Security (MX64V 592502)				0
[Redacted]	Managed IPsec VPN w/ Firewall and Advanced Security (MX64V 592788)				0
[Redacted]	Managed IPsec VPN w/ Firewall and Advanced Security (MX64V 592258)				0

If you want to open a ticket for a location, select the **three-dot menu** next to the name of the site and then select **Create Ticket**.



You can export a list of sites with Managed Wi-Fi services by selecting the **three-dot menu** and the file format you want.

