



HOW TO VIEW EQUIPMENT

Fusion Connect Client Portal

Resources

Watch a Video:

[How To View Equipment](#)

More Resources:

See a complete list of Fusion Connect Client Portal self-support documents here:

<https://www.fusionconnect.com/support/portal-support>



How do I view my Equipment?

If you have Fusion Connect provided equipment the icon in the Equipment section of the Services tile will appear bold. You can click on the Equipment section to view more information about the equipment.

Note: The number of sites with Fusion Connect provided equipment appears in parentheses.

Services				
Internet (1) 	Managed Network & Security (1) 	Unified Communications (6) 	IT Software & Services (5) 	WiFi (0)
Equipment (57) 	Phone Lines (0) 			

On the Equipment page, you can view all your sites with Fusion Connect provided equipment. You can also view the type of equipment and the quantity of that type of equipment.

You can export a list of the sites and equipment by selecting the **three-dot menu** and the file format you want:

Site X

Site	Equipment	Quantity
Corporate Site	Purchase: ATA Port	11
Corporate Site	Rental: Cisco SF300-24P (SRW224G4P-K9) 24-port POE Switch	1
Corporate Site	Rental: Cisco SPA 122	1
Corporate Site	Rental: Cisco SPA 232/302D Kit (Wireless DECT Handset + Base Station)	1
Corporate Site	Rental: Cisco SPA509G	1
Corporate Site	Rental: Cisco SPA525G	1
Corporate Site	Rental: Edgemarc 4552 - 1-Box Voice + Data	1
Corporate Site	Rental: Polycom IP 335	1
Corporate Site	Rental: Polycom IP 450	1
Corporate Site	Rental: Polycom IP 560	1
Corporate Site	Rental: Polycom IP 670	1
Corporate Site	Rental: Polycom IP 670 - COLOR EXPANSION MODULE / SIDECAR	1
Corporate Site	Rental: Polycom VVX 300	1
Corporate Site	Rental: Polycom VVX 410	1

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Export to CSV
 Export to PDF
 Export to XLSX
 ⋮

For **DataRemote** equipment customers ...for a particular site, DataRemote will be listed in your Equipment column. To access your DataRemote devices per site, click the **three-dot menu** and click **Devices**:

Site X

Site	Equipment
⋮ ROSHIMA DBL VOICE SITE SURVEY	Rental: DataRemote, Inc 90X1 8 Port Device
Devices	

***A list of your Devices will be listed providing the *ESN (Electronic Serial Number)*, *Model*, *SKU*, *Serial Number*, *MAC Address*, and the *number of Ports* the device has. This information can be exported by clicking the **three-dot menu** at the bottom of the page.

To access a specific device, click its **pop-out window icon**:

ESN X

ESN	Model	SKU	Serial Number	MAC Address	Ports
⚙ 5358922	90X1 8 Port Device	DAR-90X1-8P	90X1000000481	CC:DB:04:38:8A:5E	8

On this page, under *Port Configurations*, it will list the **number of Port(s)**, whether they are **Enabled**, and the **Line Phone Number** associated with the port:

ESN 5358922

ESN	5358922
EWAN IP Addressing Mode	DHCP
Time Zone	US/Eastern
LTE Provider 1	Verizon

Port Configurations

Port X

Port	Enable	Line Phone Number	Line AutoDial	Line Mode	DTMF Type	Alarm Sub Mode	Inbound Format
1	<input checked="" type="checkbox"/>	+19124843351		VoIP	RFC2833	1	BoschRPS300
2	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300
3	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300
4	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300
5	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300
6	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300
7	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300
8	<input type="checkbox"/>			VoIP	RFC2833	1	BoschRPS300