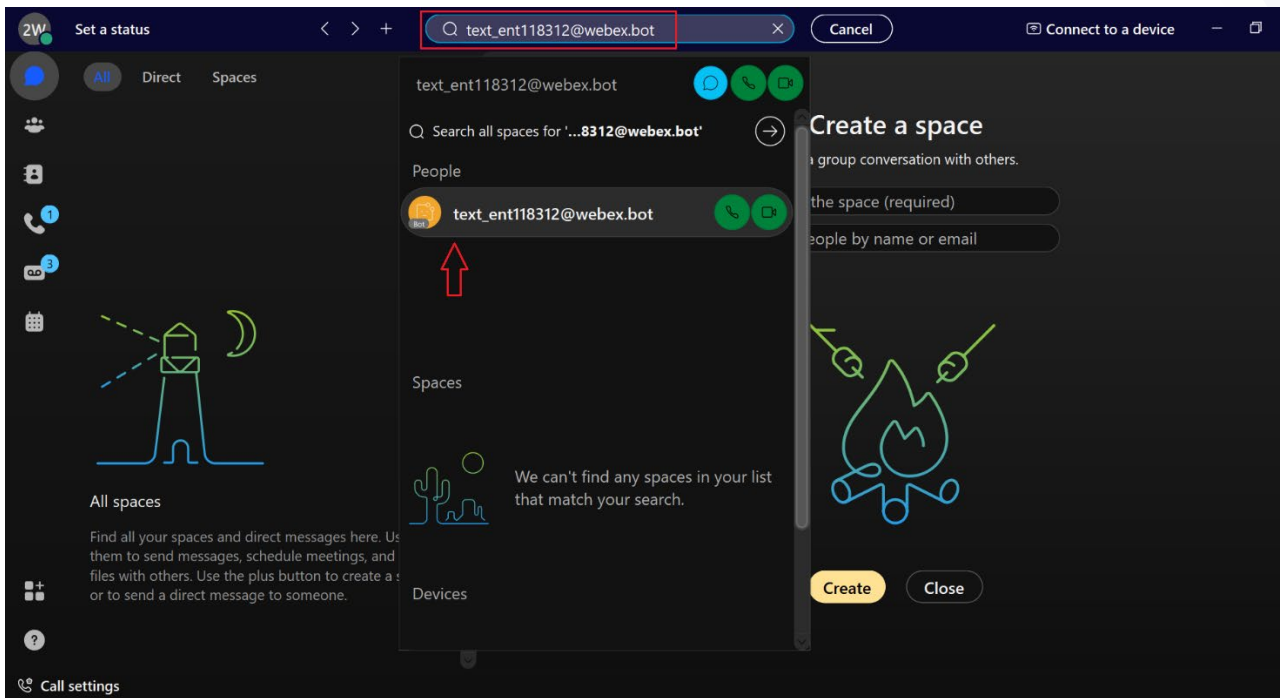


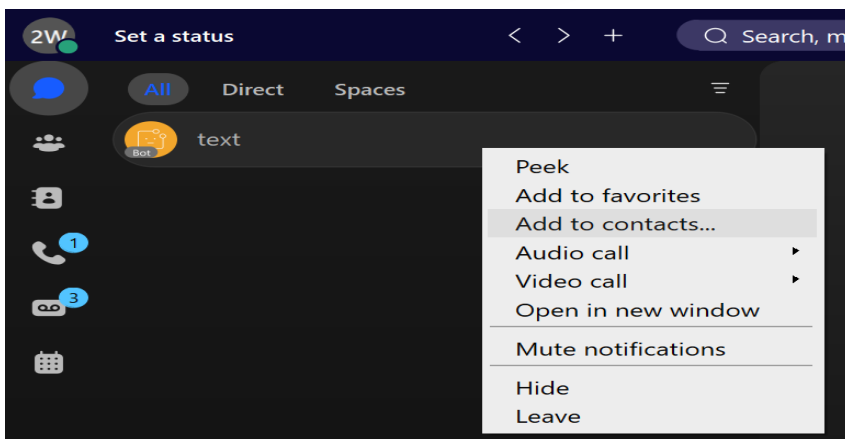
SMS for Webex Desktop App

Set-up SMS in Webex Desktop App

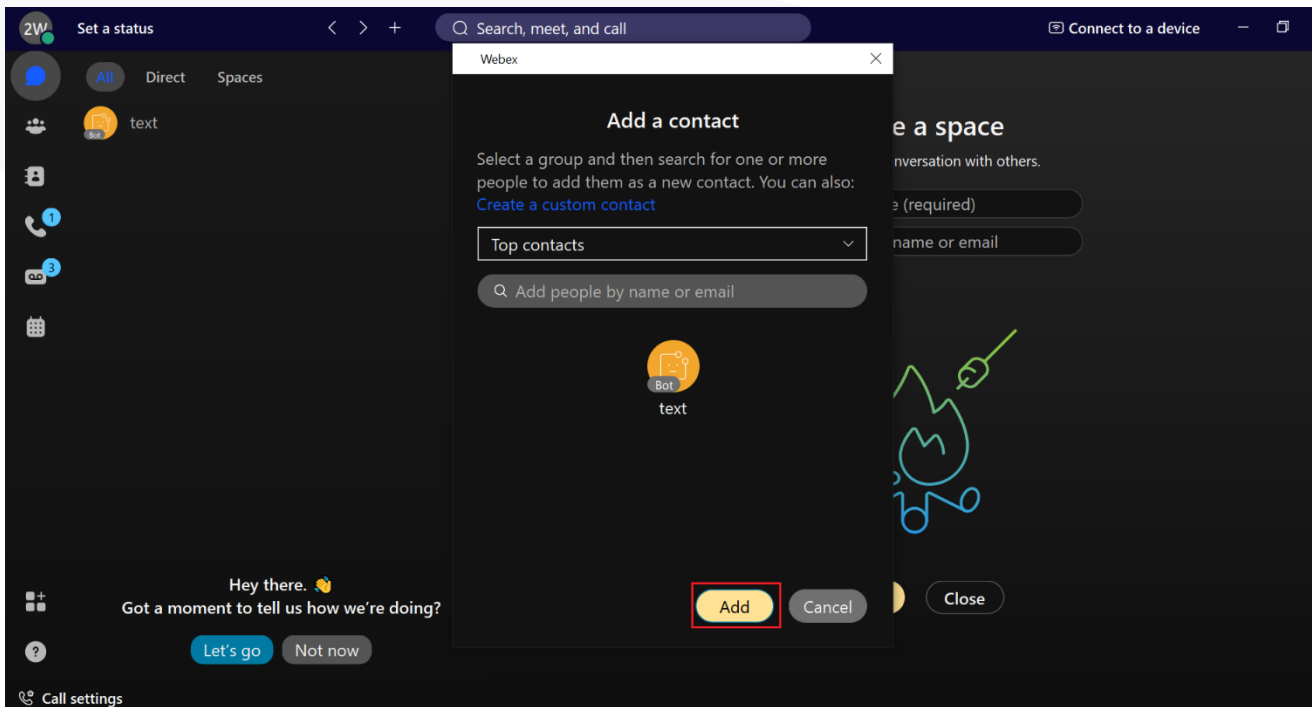
1. In the **Messaging tab**, go to the **Search** field at top of app and **enter: text_ent<number>@webex.bot**
Note: This will be provided to you.
2. Click on **text_ent<number>@webex.bot**
3. New Messaging **text** entry is created



4. Right click on the Messaging **text** entry
5. Select **Add to contacts...**



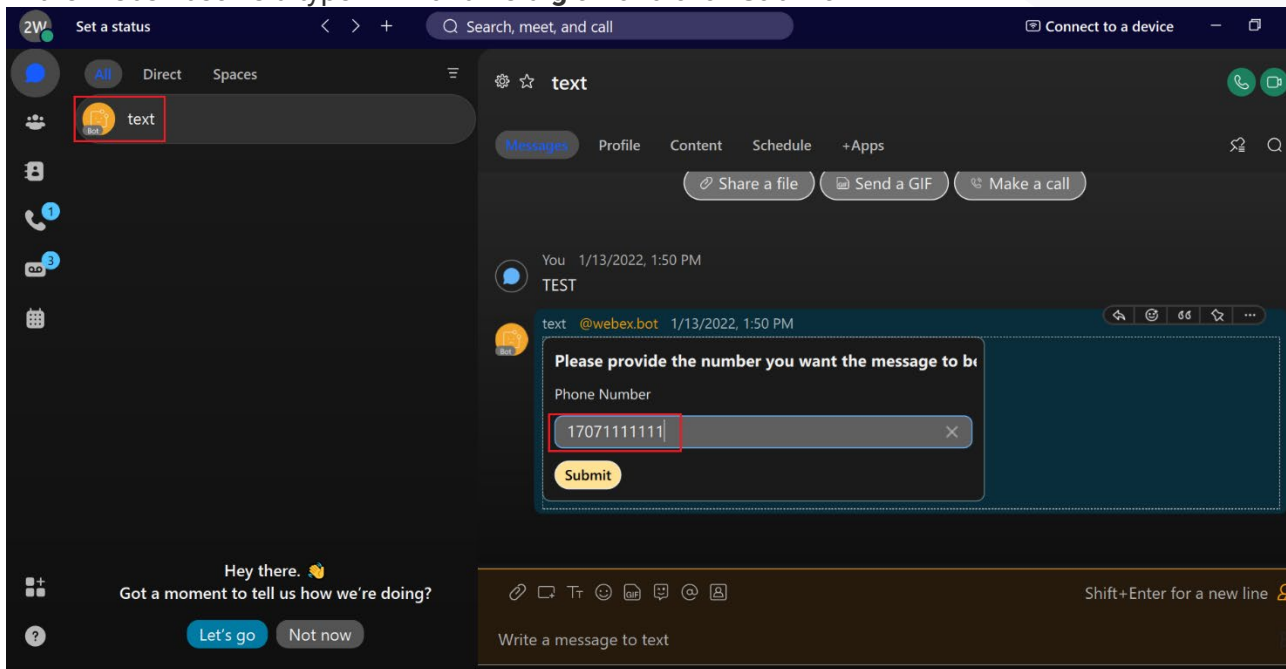
6. Add a contact, select **Top Contacts**
7. Click **Add**



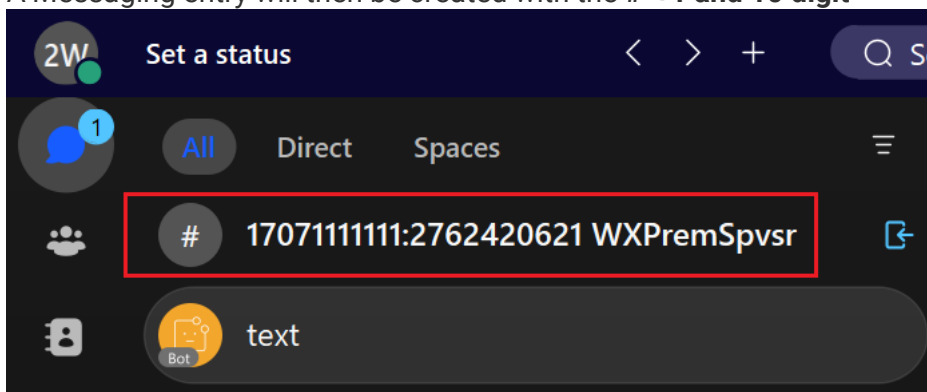
8. Navigate to the Contacts tab and you will now see a **text** contact.

Send a Text in Desktop App

1. Go to the **Messaging** tab
2. Click on **text**
3. In the **Webex bot field** type in **+1 and 10 digit #** and click **Submit**

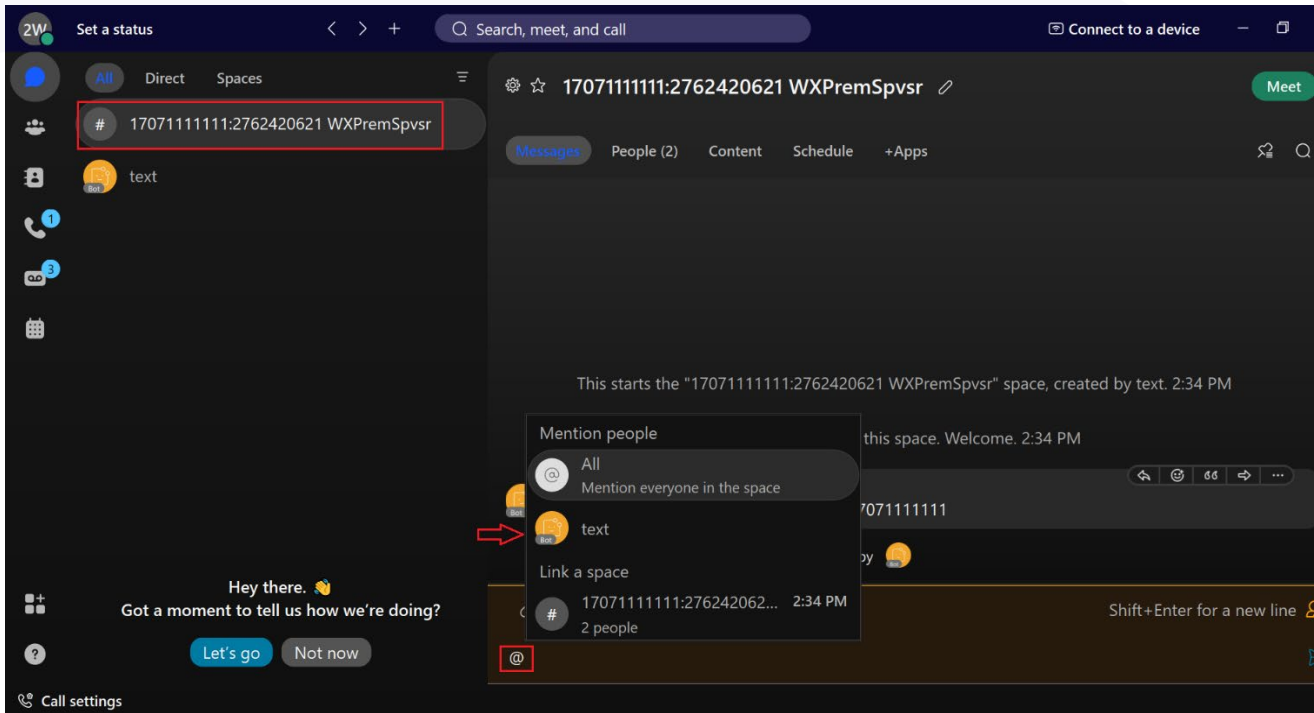


4. A Messaging entry will then be created with the # **+1 and 10 digit**



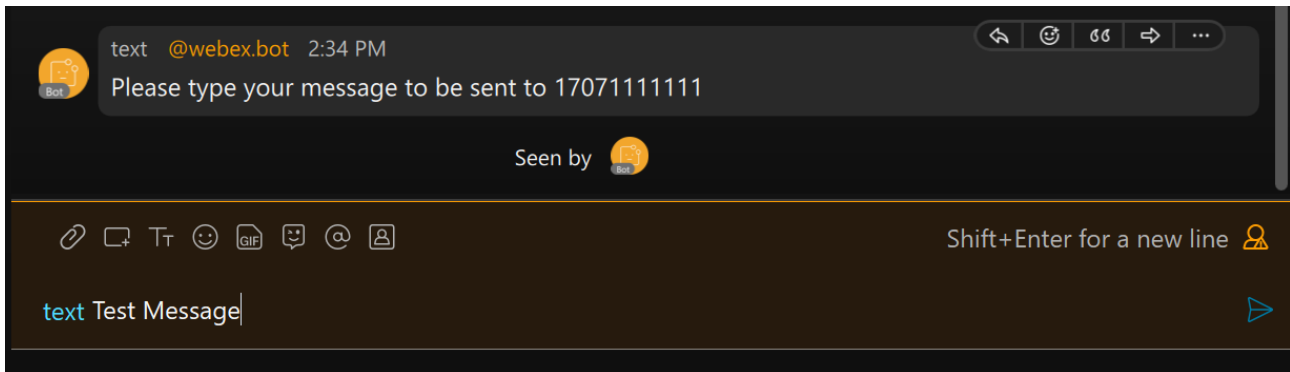
5. Click on the Messaging entry with the # **+1 and 10 digit**
6. Enter @ in the Text message field

7. Click on the **text** Contact entry



8. Type your message

9. Send



Note: This process works for both the WebEx desktop app as well as the mobile app.

Receive a Text

Simply provide your WebEx number to any of your contacts. When they send you a text you will receive it in both the WebEx desktop app as well as the mobile app.

**To activate the SMS feature, please reach out to your
Account Manager or Fusion Connect Support.**



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