

Fusion Cloud Services, LLC
210 Interstate North Parkway, Suite 200
Atlanta, Georgia 30339

Georgia Local Exchange Price Guide
Original Title Page

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

*This Georgia Local Exchange Price Guide, issued by Fusion Cloud Services, LLC
replaces in its entirety
Georgia Tariff PSC No. 4 issued by Birch Communications, LLC*

FUSION CLOUD SERVICES, LLC
210 Interstate North Parkway, Suite 200
Atlanta, Georgia 30339

END USER COMMUNICATIONS SERVICES PRICE GUIDE

Regulations and Schedule of Intrastate Rates
and Charges Applying to Competitive End User Communications
Services For Business Customers (Including Basic Local Exchange
and Miscellaneous Services) Within the State of Georgia.

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

CHECK SHEET

The Title Page and pages listed below of this price guide are effective as of the date shown. Revised sheets contain all changes from the original price guide that are in effect as of the date indicated.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	Original		39	Original	67	Original
1	3 rd Revised	*	40	Original	68	Original
2	Original		41	Original	69	Original
3	1 st Revised		42	Original	70	Original
4	Original		43	Original	71	Original
5	Original		44	Original	72	Original
6	Original		45	Original	73	Original
7	Original		46	Original	74	Original
8	Original		47	1 st Revised	75	1 st Revised
9	Original		47.1	Original	76	2 nd Revised *
10	Original		47.2	Original	76.1	1 st Revised *
11	Original		47.3	Original	76.2	1 st Revised *
12	Original		47.4	Original	76.3	1 st Revised *
13	Original		47.5	Original	76.4	1 st Revised *
14	Original		47.6	Original	76.5	1 st Revised *
15	Original		47.7	Original	76.6	1 st Revised *
16	Original		47.8	Original	76.7	1 st Revised *
17	Original		47.9	Original	76.8	1 st Revised *
18	Original		47.10	Original	76.9	1 st Revised *
19	Original		47.11	Original	76.10	1 st Revised *
20	Original		48	Original	76.11	1 st Revised *
21	Original		49	Original	76.12	1 st Revised *
22	Original		50	Original	76.13	1 st Revised *
23	Original		51	Original	76.14	1 st Revised *
24	Original		52	Original	76.15	1 st Revised *
25	Original		53	Original	76.16	1 st Revised *
26	Original		54	Original	78	Original
27	Original		55	Original	79	Original
28	Original		56	Original	80	Original
29	Original		57	Original	81	Original
30	Original		58	Original	82	Original
31	Original		59	Original	83	Original
32	Original		60	Original	84	Original
33	Original		61	Original	85	Original
34	Original		62	Original	86	Original
35	Original		63	Original	87	Original
36	Original		64	Original	88	Original
37	Original		65	Original	89	Original
38	Original		66	Original	90	Original

* - indicates those pages includes with this filing

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

CHECK SHEET (CONT'D.)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
91	Original	118	Original	145	Original
92	Original	119	Original	146	Original
93	Original	120	Original	147	Original
94	Original	121	Original	148	Original
95	Original	122	Original	149	Original
96	Original	123	Original	150	Original
97	Original	124	Original	151	Original
98	Original	125	Original	152	Original
99	Original	126	Original	153	Original
100	Original	127	Original	154	Original
101	Original	128	Original	155	Original
102	Original	129	Original	156	Original
103	Original	130	Original	157	Original
104	Original	131	Original	158	Original
105	Original	132	Original	159	Original
106	Original	133	Original	160	Original
107	Original	134	Original	161	Original
108	Original	135	Original	162	Original
109	Original	136	Original	163	Original
110	Original	137	Original	164	Original
111	Original	138	Original	165	Original
112	Original	139	Original	166	Original
113	Original	140	Original	159	Original
114	Original	141	Original	160	Original
115	Original	142	Original	161	Original
116	Original	143	Original	162	Original
117	Original	144	Original	163	Original

* - indicates those pages included with this filing

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

CHECK SHEET (CONT'D.)

PAGE	REVISION	PAGE	REVISION
164	Original	177.19	Original
165	Original	177.20	Original
166	Original	177.21	Original
167	Original	177.22	Original
168	Original	177.23	Original
169	Original	178	Original
170	Original	179	Original
171	Original		
172	Original		
173	Original		
174	Original		
175	Original		
176	Original		
177	Original		
177.1	Original		
177.2	Original		
177.3	Original		
177.4	Original		
177.5	Original		
177.6	Original		
177.7	Original		
177.8	Original		
177.9	Original		
177.10	Original		
177.11	Original		
177.12	Original		
177.13	Original		
177.14	Original		
177.15	Original		
177.16	Original		
177.17	Original		
177.18	Original		

* - indicates those pages included with this filing

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

TABLE OF CONTENTS..... 4

EXPLANATION OF SYMBOLS 5

PRICE GUIDE FORMAT 5

APPLICATION OF PRICE GUIDE 6

DEFINITIONS..... 7

REGULATIONS..... 10

DESCRIPTION OF SERVICE 45

RATES 69

SPECIAL ARRANGEMENTS..... 85

GRANDFATHERED SERVICES..... 91

MISCELLANEOUS CHARGES..... 178

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

EXPLANATION OF SYMBOLS

The following symbols shall be used in this price guide for the purpose indicated below:

C	To signify changed regulation.
D	To signify discontinued rate or regulation.
I	To signify increased rate.
M	To signify a move in the location of text.
N	To signify new rate or regulation.
R	To signify reduced rate.
T	To signify a change in text but no change in rate or regulation.

PRICE GUIDE FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Each page is numbered sequentially. However, a new page is occasionally added to the price guide. When a new page is added between those already in effect, a decimal is added. For example, a new page added between page 15 and page 16 would be page 15.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version, the 4th Revised Page 15 Cancels the 3rd Revised Page 15.
- C. Paragraph Numbering Sequence - Each level of paragraph numbering herein is subservient to its next higher level as shown:

- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

APPLICATION OF PRICE GUIDE

This price guide sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange end-user communications services by Fusion Cloud Services, LLC, hereinafter referred to as the Company, to customers within the State of Georgia.

A copy of the Company's price guide may be viewed at the following address during normal business hours:

Fusion Cloud Services, LLC
210 Interstate North Parkway, Suite 200
Atlanta, Georgia 30339

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DEFINITIONS

Certain terms used generally throughout this price guide are defined below.

Access Line: A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business or Commercial Customer: In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

Call: A completed connection established between a calling station and one or more called stations.

Collect Billing: A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission: Georgia Public Service Commission.

Company: Fusion Cloud Services, LLC, the issuer of this price guide.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DEFINITIONS (CONT'D.)

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ILEC: Incumbent Local Exchange Company.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or (LEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Off-Net: Service provided via third-party switching facilities.

On-Net: Service provided via Company-owned switching facilities.

Nonrecurring Charges or NRCs: One-time charges most often associated with installation, ordering, or account establishment.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Recurring Charges (MRCs): The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DEFINITIONS (CONT'D.)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this price guide, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price guide, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Station-to-Station Call: A service whereby an End User places a non-Person-to-Person call with the assistance of an operator.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this price guide.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this price guide in connection with one-way and/or two-way information transmission between points within the State of Georgia.

Customers and users may use services and facilities provided under this price guide to obtain access to services offered by other service providers. The Company is responsible under this price guide only for the services and facilities described herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to any other cause beyond the Company's control.
 - B. The furnishing of service under this price guide is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 General Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this price guide, a month is considered to have 30 days.
- B. Customers may be required to enter into written Service Orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price guide. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then-current rates unless terminated by either party upon thirty (30) days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this price guide prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
 - B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
 - D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
 - E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in a hazardous environment. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use of any installation so provided.
 - F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
 - G. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

- H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
 - I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
 - J. The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, changing or removing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this price guide (calculated on a proportionate basis where appropriate, at the sole discretion of the Company) to the period during which such error, mistake, omission, interruption or delay occurs.
 - K. In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, without limitation, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
 - L. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting listings as presented by the Customer.
 - M. The Company is not liable for any act or omission of any other communications provider which furnishes a portion of the service.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this price guide. Company liability for any delays in commencing service to any Customer is set forth in Section 2.1.4 herein.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities (Cont'd.)

- E. The Customer shall be responsible for the payment of a Premises Visit Charge as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including, but not limited to, the Customer.
 - F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price guide, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price guide and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This price guide does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
 - B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
 - C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
 - D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. Under the terms of this price guide, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this price guide; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this price guide, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Charges for special construction will be developed on an individual case basis (ICB). Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
 - B. of a type other than that which the Company would normally utilize in the furnishing of its services;
 - C. over a route other than that which the Company would normally utilize in the furnishing of its services;
 - D. in a quantity greater than that which the Company would normally construct;
 - E. on an expedited basis;
 - F. on a temporary basis until permanent facilities are available;
 - G. involving abnormal costs; and/or
 - H. in advance of its normal construction.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.10 Ownership of Facilities

- A. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.
- B. Title to all facilities utilized by the Company to provide service under the provisions of this price guide shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.

2.2 Prohibited Uses

- 2.2.1. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
 - 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Georgia Public Service Commission regulations, policies, orders, and decisions.
 - 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
 - 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this price guide;
 - B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations, or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
 - C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the point where the cable enters the building or crosses the property line to the location of the equipment space described in 2.3.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
 - G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
 - H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including attorneys' fees, for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price guide. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this price guide.

2.4.2 Station Equipment

- A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of connection.
 - B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
 - B. Communication services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the price guides of the other communications carriers that are applicable to such connections.
 - C. Facilities furnished under this price guide may be connected to Customer-provided terminal equipment in accordance with the provisions of this price guide. All such terminal equipment shall be registered by the Federal Communications Commission, and all User-provided wiring shall be installed and maintained in compliance with applicable regulations.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges, however designated, excluding taxes on Company's net income, imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

- A. Nonrecurring charges are due and payable from the Customer upon receipt of the invoice.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, generally in advance of the month in which service is provided, and Recurring Charges shall be due and payable upon receipt of the invoice. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

All charges are considered past due if not paid by the "Due Before Date" shown on the invoice, which is 21 days after the invoice is generated.

- C. When service does not begin on the first day of the billing period, or end on the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.2 Billing and Collection of Charges (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this price guide or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
 - E. A Late Payment Charge of \$15.00 for Business services and \$5.50 for Residential services will apply to each customer's bill for unpaid regulated charges. The Late Payment Charge is only applied where at least \$25.00 of regulated charges are outstanding as of the "Due Before Date" shown on the monthly invoice, one month after these charges are first applied. In addition, a Finance Charge of 1.5% will be applied to the full outstanding balance on each billing date.
 - F. The Customer will be assessed a charge of twenty-five dollars (\$25.00), or the actual fee incurred by Company from a bank or financial institution, whichever is greater, for each check, credit/debit card payment or auto draft payment submitted by the Customer to the Company which a financial institution refuses to honor.
 - G. If service is disconnected by the Company in accordance with Section 2.5.5 and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.2 Billing and Collection of Charges (Cont'd.)

H. E-Bill/E-Pay

E-Bill/E-Pay is for qualified AIN customers with a valid e-mail address. Qualified customers will register online to stop receiving a paper bill and elects the E-Bill and/or E-Pay options.

Access offers E-AutoPay using a credit/debit* card as an option for automatic payments. This option may be setup by the customer thru the Access website or by completing the appropriate authorization form. The credit/debit card will be charged the balance on the account the 14th day prior to the "Due Before Date" shown on the monthly invoice. If the "Due Before Date" is a Saturday or Sunday, the charge will occur on the previous Friday. If the "Due Before Date" is a holiday, the charge will occur on the first previous business day.

There is no fee for using this service.

I. Checking Account Auto Draft

Access offers Auto-Draft from checking or savings accounts as an option for automatic payments. This option may be setup by the customer thru the Access website or by completing the appropriate authorization form. Payments of the balance of the account are drafted from the account on the "Due Before Date" shown on the monthly invoice. If the "Due Before Date" is a Saturday or Sunday, the charge will occur on the previous Friday. If the "Due Before Date" is a holiday, the charge will occur on the first previous business day.

There is no fee for using this service.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.3 Advance Payments

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one month of service. Where construction charges are applicable the payment thereof may be required in advance of start of construction.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may, in addition to any advance payments, require a Customer to make an initiate-service deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills that the Company renders to the Customer. An increase to the deposit may be required if the Customer later defaults in its payment obligations. The deposit will not exceed an amount equal to:
 - 1. Two months' rates and charges for a service or Company Facility which has a minimum payment period of one month; or
 - 2. The charges that would apply for the minimum payment period for a service of Company Facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable but in no event shall any deposit exceed two and one-half twelfths (2.5/12) of the annual estimated rates and charges for the service pursuant to Georgia Regulations (515-12-1-.05(4)).
 - B. The Company may, at its option, return the deposit to the Customer or credit the deposit to the Customer's account at any time. When a Company Facility or service is discontinued, the amount of any deposit that has not already been returned to the Customer will be applied to the Customer's account and any credit balance remaining will be refunded to the Customer.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.4 Deposits (cont'd.)

- C. The Company shall furnish to the Customer a receipt for any deposit that the Customer provides and, pursuant to Georgia Regulations cited in Section 2.5.4.A above such receipt shall state the name of the Customer, the Customer's billing address, the amount of the deposit and the interest rate. Deposits held will accrue interest at a rate of seven minimum (7%) annually pursuant to Georgia Regulations (515-12-1-.05(4)(b)) or at the minimum interest rate set by the Georgia Public Service Commission without deductions for any taxes on such deposits, whichever is higher. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return such deposit to the Customer ninety (90) days after the service is discontinued pursuant to Georgia Regulation cited above.
 - D. Pursuant to Georgia Regulations (515-12-1-05.(4)(b)), the Company shall automatically refund the deposit to the Customer or the Customer has paid its bills for twelve (12) consecutive months without disconnection for nonpayment.
 - E. Pursuant to Georgia Regulations (515-12-1-05.(4)(b)), the Company shall, upon request, refund the deposit to the Customer if the Customer has established its credit worthiness. The Customer shall be considered to have established its credit worthiness if it has paid all non-disputed amounts due for each of the previous six (6) months on or before the payment due date shown on the Company's invoices.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Discontinuance and Suspension of Service

- A. Nonpayment - The Company may, without liability, discontinue or suspend service to the Customer for nonpayment by the Customer, but only after the Company has provided to the Customer at least five (5) days prior written notice of the impending discontinuance or suspension of service and then only if the Customer does not pay any undisputed amount. When such discontinuance or suspension has taken place, the service will be restored upon the Company's receipt of all of the Customer's past-due amounts or, at the discretion of the Company, a substantial portion thereof, as part of a payment agreement, plus the Service Restoral Charge herein and any other amounts owed to the Company by the Customer. Otherwise, the Company may deny service to the Customer. Any service or Company Facility discontinued or suspended for nonpayment shall be considered to be permanently disconnected if the discontinuance or suspension period exceeds ten (10) days due to the continued nonpayment of the full non-disputed amount due. In such instances of permanent disconnection, the Customer must satisfy its outstanding balance and any other charges incurred herein before new service may be established by the Customer and new service establishment rates and charges will apply in addition to the past-due amounts.
 - B. Violation - Upon violation by the Customer of any of the terms or conditions of this price guide, the Company may discontinue or suspend service without incurring any liability. Wherever possible, except when harm to others or to the services used by others has occurred or appears immediately imminent, the Company will endeavor to provide thirty (30) days advanced written notice to the Customer.
 - C. Condemnation - Upon condemnation of any material portion of the Company Facilities or if a casualty renders all or any material portion of such Facilities inoperable or beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Discontinuance and Suspension of Service (Cont'd.)

- D. Bankruptcy - Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability if the Customer fails to establish credit on a request for new or additional service pursuant to Georgia Regulations (512-12-1-.06).
 - E. Lack of Credit Worthiness - Upon the Customer's failure to establish credit for new or additional service, the Company, by notice to the Customer, may deny or discontinue service without liability.
 - F. Fraud - In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
 - G. Remuneration - Upon the Company's discontinuance of service to the Customer under this Section, the Company may, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the price guide, declare all future monthly and other rates and charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.6 Cancellation of Application for Service

Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, charges will be imposed as described herein.

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levied against the Company that would have been chargeable to the Customer had service commenced.
 - B. In addition to those charges specified in Section 4, where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
 - C. The special charges described herein will be calculated and applied on a case-by-case basis.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Adjustments and Allowances for Interruptions

2.6.1 A credit allowance will be given when service is interrupted, except as specified in Section 2.6.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this price guide.

- A. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
 - B. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
 - C. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.6 Adjustments and Allowances for Interruptions, (Cont'd.)

2.6.2 Limitation on Allowances

No credit allowance will be made for:

- A. Interruptions due to the negligence of, or noncompliance with the provisions of this price guide by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
 - B. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
 - C. Interruptions due to the failure or malfunction of non-Company equipment;
 - D. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
 - E. Interruptions of service during any period in which the Customer continues to use the service on an impaired basis;
 - F. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
 - G. Interruption of service due to circumstances or causes beyond the control of the Company.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.7 Cancellation of Service

If a Customer terminates services before the completion of the term commitment for any reason whatsoever other than a service interruption (as defined in Section 2.6 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.

Customer's termination liability for cancellation of service shall be equal to:

- 2.7.1 all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer; plus
- 2.7.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer; plus
- 2.7.3 all Recurring Charges specified in the applicable Service Order for the balance of the then- current term commitment discounted at a rate determined by the Commission;
- 2.7.4 minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.8.1 to any subsidiary, parent company or affiliate of the Company; or
 - 2.8.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
 - 2.8.3 pursuant to any financing, merger or reorganization of the Company.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
 - 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
 - 2.9.3 All notices or other communications required to be given pursuant to this price guide will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
 - 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.10 Taxes, Surcharges and Fees

- 2.10.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this price guide. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, rights-of-way fee, franchise fee, or other regulatory fee or tax, such fees and taxes shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government. It shall be the responsibility of the Customer to pay any such taxes and fees that subsequently become applicable retroactively.
- 2.10.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.11 Customer Complaints and/or Billing Disputes

The Customer has up to ninety (90) days (commencing five (5) days after remittance of the bill) to initiate a dispute over charges or to receive credits. Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within that ninety (90) day period. The entire billed amount remains due until such time that the Customer has informed the Company within that ninety (90) day period that it has a billing dispute and the Company has agreed to make an interim adjustment pending final resolution of the dispute. The Company reserves the right to disconnect service to the Customer for nonpayment pursuant to Section 2.5.5, except when the Customer has notified the Company of such a dispute under the terms in this price guide, has, pursuant to Georgia Regulations (515-12-1-.04(4)(b)), paid the undisputed amount of the bill to the Company and has applied to the P.S.C. for a review of the unresolved dispute. In such an instance, the Georgia P.S.C. will review the dispute and issue a resolution. If no such notice of dispute and payment are provided to the Company by the Customer and service is subsequently disconnected by the Company for reason of nonpayment, the restoration of service will be subject to all applicable installation charges.

2.12 Tests, Pilots, and Contests

The Company may conduct special tests or pilot programs at its discretion to demonstrate the ease of use and quality of service. The Company may also waive a portion of or all processing fees or installation fees for winners of contests sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE

3.1 General

AIN will provide Local Exchange Service in the State of Georgia as specified herein. AIN will provide services over its own facilities or will utilize the facilities, in whole or in part, of other telecommunications companies.

The Company's LOCAL EXCHANGE SERVICES provide a Customer with a telephonic connection to, and a telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this price guide;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1;
- F. access (at no additional charge) the telecommunications relay service (TRS) system by dialing 7-1-1; and
- G. access services provided by other common carriers that purchase the Company's switched access services as provided under the Company's Federal and State price guides, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.2 Exchange Service Areas

LOCAL EXCHANGE SERVICES are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc.

3.3 Rate Groups

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group and/or Zone associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

Local calling areas, Rate Group, Zones, and Band assignments are equivalent to those specified in BellSouth Telecommunications, Inc., Georgia General Subscriber Service Tariff ("GSST").

In the event that an Incumbent LEC or the Georgia Public Service Commission reclassifies an exchange or End Office from one Rate Group or Zone to another, the reclassification will also apply to AIN Customers who purchase services under this price guide.

BellSouth Rate Group Equivalents

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
2	up to 42,500
5	42,501 to 100,000
7	100,001 to 250,000
12	250,001 +

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings

(T)

3.4.1 Business Local Exchange Service

Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available, for an additional charge, for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

3.4.2 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

3.4.3 Basic Line

Basic Line is equipped with:

Basic Business Line (1)
Unlimited Local, Intra-LATA Long Distance
Caller-ID-Name and Number (9)
Call Waiting
Hunting

(N)

|
|
|
|
|
|
|
|
|
|
(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.3 Basic Line (Cont'd.)

- A. Long distance is only applicable to standard outbound domestic long distance only, originating from Company customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining Company long distance will not reduce the package monthly rate

- B. Toll Free service is available with this product. See the Company's Georgia Interexchange Price Guide

- C. Basic Line is available to Business customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.
- This rate is inclusive of the Cancel Call Waiting option where available.

- D. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Line bundle, standard rates located in section 4.4 will apply.

- E. The availability of certain features is dependent on ILEC feature availability.

- F. Product may not be available in all CLLIs.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.3 Basic Line (Cont'd.)

- G. An additional charge will apply when adding Unified Messaging or Voicemail to Basic. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Line.
- H. Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.
- I. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official Business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.
- J. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Line.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.4 Basic Plus

(N)

Basic Plus is equipped with:

Dialtone Line
Unlimited Local, Intra-LATA Long Distance
Anonymous Call Rejection, per line
Call Block
Call Forwarding
Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Return
Call Selector
Call Tracing
Call Waiting
Caller ID
Caller ID Deluxe
Calling number delivery blocking, per line
Distinctive Ringing Service
Hunting (Business Lines Only)
Preferred Call Forwarding
Remote Access – Call Forwarding Variable
Repeat Dialing
Selective Class of Call Screening
Speed Calling
Three-Way Calling

- A. Long distance is only applicable to standard outbound domestic long distance only, originating from Company customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- B. Customer may choose to use another carrier for their long distance purposes; however, declining the the Company long distance will not reduce the package monthly rate.
- C. Toll Free service is available with this product. See the Company's Georgia Interexchange Price Guide.

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.4 Basic Plus (Cont'd.)

- D. Basic Plus applies to Business customers.
- E. All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula:
 - \$50 x Months Remaining (Per Location)
 - The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.
 - This rate is inclusive of the Cancel Call Waiting option where available.
- F. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Plus bundle, standard rates located in section 4.4 will apply.
- G. The availability of certain features is dependent on ILEC feature availability.
- H. Product may not be available in all CLLIs.
- I. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.4 Basic Plus (Cont'd.)

- J. An additional charge will apply when adding Unified Messaging or Voicemail to Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Plus.
- K. Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.
- L. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official Business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.
- M. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Plus.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.5 Essentials

Essentials is equipped with:

Basic Business Line

Unlimited Features

Hunting

Unlimited Local Intra-LATA Long Distance

200 Minutes of Domestic Inter-LATA Long Distance

- A. Long distance is only applicable to standard outbound domestic long distance only, originating from the Company customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Company long distance will not reduce the package monthly rate.

- B. Toll Free service is available with this product. See the Company's Georgia Interexchange Price Guide.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.5 Essentials (Cont'd.)

C. Essentials Inclusive Feature List:

Anonymous Call Rejection, per line
Call Block
Call Forwarding
Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Return
Call Selector
Call Tracing
Call Waiting
Caller ID
Caller ID Deluxe
Calling number delivery blocking, per line
Distinctive Ringing Service
Enhanced Caller ID
Hunting
Preferred Call Forwarding
Remote Access – Call Forwarding Variable
Repeat Dialing
Selective Class of Call Screening
Speed Calling
Three-Way Calling

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.5 Essentials (Cont'd.)

- D. Essentials is available to Business customers.
- E. All customers will be required to sign a 12, 24 or 36 month term agreement.
- F. Early Termination Fees are calculated using the following formula:
\$100 x Month's Remaining (Per Location)
- G. The early termination fees will apply per location on the original term agreement or any subsequent renewal of the term agreement.
- H. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Essentials standard rates located in section 4.4 will apply.
- I. The availability of certain features depends on ILEC feature availability.
- J. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.
- K. An additional discounted charge will apply when adding Unified Messaging or Voicemail to Essentials. There is a maximum of 3 extensions per voicemail box.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.6 Value Line

- A. Value Line is equipped with: Basic Business Line
- B. Long distance is only applicable to standard outbound domestic long distance only, originating from Company customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Company long distance will not reduce the package monthly rate.
- C. Toll Free service is available with this product. See the Company's Georgia Interexchange Price Guide.
- D. Optional Calling Features
 - 1. Features Offered on a Usage Sensitive Basis
 - 2. The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.
- E. Value Line - Feature List
 - 1. Calling features may be added to the Value Line.
 - 2. Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.6 Value Line (Cont'd.)

F. Value Line is available to Business customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location)
- The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

G. Product may not be available in all CLLIs.

(N)

(N)

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Local Service Offerings (Cont'd.)

3.4.6 Value Line (Cont'd.)

- H. The availability of certain features depends on ILEC feature availability.
- I. An additional charge will apply when adding Unified Messaging or Voicemail to Value Line. There is a maximum of 3 extensions per voicemail box.
- J. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Value Line.
- K. Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official Business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(N)

(N)

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features

3.5.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

3.5.2 Feature Descriptions

- A. Call Forwarding Variable - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
 - B. Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- C. Call Waiting - Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call and is automatically deactivated when the Customer disconnects from the call.
 - D. Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from a speed calling list without assistance from the Company.
 - E. Call Forwarding Busy Line, Basic: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
 - F. Call Forwarding Don't Answer, Basic: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
 - G. Call Forwarding Busy Line w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- H. Call Forwarding Don't Answer w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- I. Call Forwarding Multipath: This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line, Customer Control of Call Forwarding Don't Answer, Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.
- J. Call Forwarding Variable, Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- K. Call Waiting - Deluxe: Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have call Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- L. Three Way Calling with Transfer: This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- M. Star 98 Access: Star 98 Access is an optional network feature which allows subscribers to dial *98 to access a service. Generally, subscribers use this feature to access their local voice mail service from their home or business telephone line. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer. Star 98 Access may not be compatible with all auxiliary calling features.
- N. Call Forwarding Don't Answer w/ Ring Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- O. Remote Call Forwarding - Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities. Remote Call Forwarding service is not offered where the terminating station is a coin telephone. The Company will not provide identification of the originating telephone number to the RCF Customer. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.

Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

- P. Multiple Directory Number Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- Q. Call Return: allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- R. Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- S. Call Selector: Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- T. Preferred Call Forwarding: Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- U. Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- V. Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- W. Caller ID - Basic: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.
 - X. Caller ID - Deluxe: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
 - Y. Anonymous Call Rejection: Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
 - Z. Hunting: the Company offers basic "serial hunting," which defaults to the next available trunk within a group, when the prior trunk is busy.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- AA. User Transfer/Conferencing: A user of this feature may hold an in-progress call and complete a second call, or may add on the previously held call for a three-way conference. The feature also allows an incoming call to be transferred to another access arrangement.
- BB. Call Pickup: This feature allows a subscriber to answer a call which has been directed to another serving arrangement within the same call pickup group by dialing a code.
- CC. Call Hold: A user of this feature can place an established call on hold by depressing the switchhook and dialing a code.
- DD. ADN Call Pickup: This feature allows subscribers to answer a call ringing on another station within their call pickup group. This feature is available only to on-net customers on the ADN network.

1. General Product Rules

- Number of Lines – Minimum of two lines needed for Call Pickup.
- Line Type – Business lines only. All lines using call pickup must be provisioned on the ADN network. All lines must be at the same physical location.
- Billing – All lines participating in Call Pickup will be billed a monthly recurring charge of \$0.95.
- Service Availability – Available to all Business ADN lines at a given location.
- Nonrecurring – No initial setup fee will apply.

2. Components of ADNx

- Call Pickup Group – In order to use call pickup, all subscribers wishing to participate must be assigned to a defined call group. The call group determines which lines can pickup up which calls. A phone number can be assigned to multiple call groups.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

EE. Access ADNx: This feature provides 4-digit dialing between ADN provisioned lines that are defined in a call group. This feature is available only to on-net customers on the ADN network.

1. General Product Rules

- Number of Lines – Minimum of two lines needed for ADNx.
- Line Type – Business or Residential lines. All lines using ADNx must be provisioned on the ADN network. UNE-P or Resale lines will not qualify for the feature.
- Billing – All lines participating in ADNx will be billed a monthly recurring charge of \$0.95/line. Calls completed by dialing the 4-digit number will not incur LD charges regardless of originating and terminating locations.
- Service Availability – Available to all ADN lines regardless of service locations.

Non-Recurring – No initial setup fee will apply.

2. Components of ADNx

- ADNx Call Group – In order to use ADNx, all subscribers wishing to participate must be assigned to a defined call group. The call group determines the routing of the 4-digit dialed number. Call groups allow different customers to use the same 4-digit number without causing misdirected calls. A phone number can only be assigned to one call group.
 - 4-Digit number – Each phone number in an assigned call group must be assigned a 4-digit number in order to participate in the ADNx calling. Customers within those call groups will be able to dial the 4-digit assigned number to reach a specific phone line in the calling group. Different call groups can have the same ADNx extension but one phone number cannot be in multiple call groups.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services

3.6.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

A. Directory Assistance Charge Exemption

Directory Assistance Charge Exemption gives 50 Free (local, long distance, or combination of both) DA calls per billing cycle on each line where the end user has disabilities that prevent use of the telephone directory. Normal price guides apply to DA calls for the 51st and all other additional calls within a billing cycle. For purposes of this rule, disability means, with respect to an individual, a physical or mental impairment that prohibits a customer from using the telephone directory.

A letter from the end-user's physician, clinic or appropriate group/agency verifying the disability, on the official letterhead of the physician, should be attached to the application. Access Integrated Networks will not be responsible for any charges incurred to obtain certification. In addition to the physician's letter, the customer will be required to complete Access's Directory Assistance Charge Exemption Application Form.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services (Cont'd.)

3.6.2 Directory Listings

A. General

The following rules apply to basic listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company may use abbreviations in listings. The Company may reject a residential listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

One basic listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer. A basic listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services (Cont'd.)

3.6.2 Directory Listings (Cont'd.)

B. Non-published Service

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services (Cont'd.)

3.6.2 Directory Listings (Cont'd.)

C. Non-listed Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.7 Local Operator Services

3.7.1 AIN's Local Operator Assisted Calling is available for use by presubscribed Customers as well as transient end users served from Aggregator locations. Operator Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing arrangement requested by the Customer.

3.7.2 Operator Service Call Types

- A. Customer Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
 - B. Operator Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
 - C. Operator Station - These charges apply in addition to local usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
 - D. Person-to-Person - This charge applies in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.7 Local Operator Services (Cont'd.)

3.7.3 Available Billing Arrangements

- A. Bill to Line - A billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
 - B. Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
 - C. Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
 - D. Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
 - E. Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.7 Local Operator Services (Cont'd.)

3.7.4 Operator Dialed Surcharge

This charge applies to Operator Station and Person-to-Person calls for which the caller has the ability to dial the called number but chooses instead to have the Company operator perform the dialing. This charge is in addition to local usage charges and other applicable operator service charges.

3.7.5 Partially Automated Surcharge

This charge applies to Operator assisted Station to Station calls (including those billed to calling cards) where the customer dials the terminating number and elects to have the Operator handle the billing method. This charge is in addition to local usage charges and other applicable operator service charges.

3.7.6 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.8 Access Digital Network (ADN) Bundle

The access digital bundle service is for customers who purchase All Access Lite lines at the standard price guide rate and have Access DSL at the same location in on-net areas in Georgia. This service requires a one, two, or three-year term commitment. Once signed up, the customer will receive 100 minutes of interLATA toll (for each line) to locations within the contiguous United States for no extra charge. Additionally, discounts or other benefits may be offered in connection with the Company's nonregulated service offerings. Customers signing a two or three year term commitment will receive either 2% (2yr contract) or 5% (3yr contract) off their bill (excluding taxes and regulatory fees). Should the customer cancel or change either service type in the bundle (voice or data), the customer is no longer eligible for any discounts or additional free long distance minutes offered in this program. Long distance usage will then be billed at \$.069 per minute. Customers will be assessed a contract termination fee upon discontinuance of local and/or DSL service prior to the end of either service's contract term.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.9 Find Me Solutions

Find Me Solutions is a three feature package which is available (Free of Charge) in select CLLIs, on lines with another product purchased from Access. The Find Me Solutions Package includes the following:

- Find Me Follow Me - When the customers telephone number is dialed the system routes the call through a user-defined list of numbers. The numbers will be called sequentially, in a preferred order in accordance with the user's scheduled activities and locations.
- Simultaneous Ring - Allows the customer to have multiple destinations ring simultaneously when any calls are received on their phone number. The first destination to be answered is connected.
- Emergency Call Forwarding - All calls can be instantly forwarded via the web portal to alternative numbers in an emergency.

Note: Long Distance charges may be incurred. These will be at the rates determined by the other product/s assigned to the line/s being used for Find Me Solutions.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES

4.1 Application of Rates and Charges

All services offered in this price guide are subject to Service Order, Nonrecurring, Monthly Recurring, and Usage Charges.

4.1.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
 - B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
 - C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
 - D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
 - E. All times refer to local time.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.1 Application of Rates and Charges (Cont'd.)

4.1.2 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

A. Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide, associated with each NPA-NXX combination.

B. The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

C. The formula for distance calculations is:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.1 Application of Rates and Charges (Cont'd.)

4.1.3 Rate Periods for Time of Day Sensitive Services

- A. For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this price guide:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

Peak - 8:00 AM to, but not including 8:00 PM M-F (excluding holidays)

Off-Peak - All other times.

- B. Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
- C. For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.1 Application of Rates and Charges (Cont'd.)

4.1.4 Discounted Pricing Plans

The rates identified in this price guide are base rates. Except as otherwise noted, the discounts herein are applied to the base rates.

Current discount, all service plans

0%

A. Limitations

Discounts will not be applied to any service priced on a contract or individual case basis. The following services and/or charges are not eligible for discounted pricing:

End User Common Line charge
End User Port Charge
Directory Assistance
Operator Services
Usage Sensitive Features

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.2 Service Charges and Surcharges

4.2.1 Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this price guide.

	Business
Line Change Charge	\$15.00

4.2.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician	Business
Premise Work Charge	\$ 40.00
Initial Hour (time & materials)	\$110.00
Each Additional 15 minute increment	\$ 30.00
Initial Jack & Wiring (existing customer)	\$ 80.00
Each Additional Jack & Wiring (existing customer)	\$ 65.00

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.2 Service Charges and Surcharges (Cont'd.)

4.2.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Business
Per occasion initial line	\$19.00
Per occasion additional line	\$12.00

Issued by: General Counsel

Effective: June 1, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

(T)

4.3.1 Business Local Exchange Service Lines

A. Usage Sensitive Charges and Allowances

1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

B. Nonrecurring Charges

(M)

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this price guide. All such charges will appear on the next bill following installation of the service.

Nonrecurring charges for installation of Business lines are:

Field Technician Trip Charge	\$100.00
Time Materials Charge	\$165.00
Time Materials Additional Charge, each additional ¼ hour	\$30.00

¹ Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

(M)

Some material now located on this page was previously located on 1st Revised Page 76.

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.2 Basic Line

Monthly Recurring Charges

On-Net

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
ACWOGAMA	\$53.95	\$55.95	\$57.95	ATLNGACS	\$53.95	\$55.95	\$57.95
AGSTGAAU	\$53.95	\$55.95	\$57.95	ATLNGADZ	\$53.95	\$55.95	\$57.95
AGSTGADL	\$53.95	\$55.95	\$57.95	ATLNGAEL	\$53.95	\$55.95	\$57.95
AGSTGAFL	\$53.95	\$55.95	\$57.95	ATLNGAEP	\$53.95	\$55.95	\$57.95
AGSTGAGH	\$53.95	\$55.95	\$57.95	ATLNGAFP	\$53.95	\$55.95	\$57.95
AGSTGAMT	\$53.95	\$55.95	\$57.95	ATLNGAGR	\$53.95	\$55.95	\$57.95
AGSTGATH	\$53.95	\$55.95	\$57.95	ATLNGAHP	\$53.95	\$55.95	\$57.95
AIVLGAMA	\$67.95	\$67.95	\$68.95	ATLNGAHR	\$53.95	\$55.95	\$57.95
ALBYGADZ	\$53.95	\$55.95	\$57.95	ATLNGAIC	\$53.95	\$55.95	\$57.95
ALBYGAMA	\$53.95	\$53.95	\$60.95	ATLNGALA	\$53.95	\$55.95	\$57.95
ALPRGAMA	\$52.95	\$52.95	\$54.95	ATLNGAMA	\$53.95	\$55.95	\$57.95
AMRCGAMA	\$53.95	\$53.95	\$60.95	ATLNGAMQ	\$53.95	\$55.95	\$57.95
APNGGAES	\$67.95	\$67.95	\$68.95	ATLNGAPK	\$53.95	\$55.95	\$57.95
ARTNGAES	\$67.95	\$67.95	\$68.95	ATLNGAPP	\$53.95	\$55.95	\$57.95
ASTLGAMA	\$53.95	\$55.95	\$57.95	ATLNGAQS	\$53.95	\$55.95	\$57.95
ATHNGAMA	\$52.95	\$52.95	\$54.95	ATLNGASS	\$53.95	\$55.95	\$57.95
ATHNGATC	\$53.95	\$55.95	\$57.95	ATLNGATH	\$53.95	\$55.95	\$57.95
ATLAGABU	\$53.95	\$55.95	\$57.95	ATLNGAWD	\$53.95	\$55.95	\$57.95
ATLAGAMQ	\$53.95	\$55.95	\$57.95	ATLNGAWE	\$53.95	\$55.95	\$57.95
ATLAGAMV	\$53.95	\$55.95	\$57.95	ATLNGAYR	\$53.95	\$55.95	\$57.95
ATLAGAPR	\$53.95	\$55.95	\$57.95	BCHNGAES	\$67.95	\$67.95	\$68.95
ATLAGAQO	\$53.95	\$55.95	\$57.95	BCTNGAMA	\$67.95	\$67.95	\$68.95
ATLAGAQW	\$53.95	\$55.95	\$57.95	BGRTGAMA	\$67.95	\$67.95	\$68.95
ATLBGACL	\$53.95	\$55.95	\$57.95	BLCSGAES	\$67.95	\$67.95	\$68.95
ATLDGAAW	\$53.95	\$55.95	\$57.95	BNBRGAMA	\$67.95	\$67.95	\$68.95
ATLNGAAD	\$53.95	\$55.95	\$57.95	BRMNGAES	\$53.95	\$55.95	\$57.95
ATLNGABH	\$53.95	\$55.95	\$57.95	BRVIGAMA	\$67.95	\$67.95	\$68.95
ATLNGABU	\$52.95	\$52.95	\$54.95	BRWKGAMA	\$53.95	\$53.95	\$60.95
ATLNGACD	\$53.95	\$55.95	\$57.95	BUFRGABH	\$52.95	\$52.95	\$54.95
ATLNGACL	\$53.95	\$55.95	\$57.95	BWDNGAMA	\$67.95	\$67.95	\$68.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.2 Basic Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
BXLYGAES	\$67.95	\$67.95	\$68.95	GNBOGAES	\$67.95	\$67.95	\$68.95
CCHRGAMA	\$67.95	\$67.95	\$68.95	GNVLGAMA	\$67.95	\$67.95	\$68.95
CDTWGAMA	\$53.95	\$55.95	\$57.95	GRFNGAMA	\$52.95	\$52.95	\$54.95
CHMBGADG	\$53.95	\$55.95	\$57.95	GSVLGAMA	\$52.95	\$52.95	\$54.95
CHMBGAMA	\$52.95	\$52.95	\$54.95	GTVLGAMA	\$67.95	\$67.95	\$68.95
CLHNGAES	\$52.95	\$52.95	\$54.95	HGVLGAMA	\$67.95	\$67.95	\$68.95
CLMBGAAT	\$53.95	\$55.95	\$57.95	HMPNGAJW	\$53.95	\$55.95	\$57.95
CLMBGABV	\$53.95	\$55.95	\$57.95	HMTNGAMA	\$67.95	\$67.95	\$68.95
CLMBGAFN	\$53.95	\$55.95	\$57.95	HPHZGAES	\$67.95	\$67.95	\$68.95
CLMBGAMT	\$53.95	\$55.95	\$57.95	HRLMGAMA	\$67.95	\$67.95	\$68.95
CLMBGAMW	\$53.95	\$55.95	\$57.95	HZLHGAMA	\$67.95	\$67.95	\$68.95
CLMTGAMA	\$67.95	\$67.95	\$68.95	JCSNGAMA	\$67.95	\$67.95	\$68.95
CLQTGAES	\$67.95	\$67.95	\$68.95	JESPGAES	\$67.95	\$67.95	\$68.95
CMLLGAMA	\$67.95	\$67.95	\$68.95	JHCRGAES	\$67.95	\$67.95	\$68.95
CMNGGAMA	\$52.95	\$52.95	\$54.95	JKISGAMA	\$53.95	\$55.95	\$57.95
CNCRGAMA	\$67.95	\$67.95	\$68.95	JNBOGAMA	\$52.95	\$52.95	\$54.95
CNYRGAMA	\$53.95	\$55.95	\$57.95	KGTNGAMA	\$67.95	\$67.95	\$68.95
CORDGAMA	\$53.95	\$53.95	\$60.95	LERYGAMA	\$67.95	\$67.95	\$68.95
CRTNGAMA	\$53.95	\$55.95	\$57.95	LGRNGAMA	\$53.95	\$55.95	\$57.95
CRVLGAMA	\$52.95	\$52.95	\$54.95	LGVLGACS	\$53.95	\$55.95	\$57.95
CSSTGAMA	\$67.95	\$67.95	\$68.95	LKPKGAMA	\$67.95	\$67.95	\$68.95
CVSPGAMA	\$67.95	\$67.95	\$68.95	LLBNGAMA	\$52.95	\$52.95	\$54.95
CVTNGAMT	\$52.95	\$52.95	\$54.95	LMCYGAMA	\$67.95	\$67.95	\$68.95
CXTNGAMA	\$67.95	\$67.95	\$68.95	LMKNGAMA	\$67.95	\$67.95	\$68.95
DBLNGAMA	\$53.95	\$53.95	\$60.95	LRVLGAOS	\$52.95	\$52.95	\$54.95
DGVLGAMA	\$52.95	\$52.95	\$54.95	LSBGGAMA	\$67.95	\$67.95	\$68.95
DLLSGAES	\$53.95	\$55.95	\$57.95	LSVLGAMA	\$67.95	\$67.95	\$68.95
DLTHGAGQ	\$53.95	\$55.95	\$57.95	LTHNGAJS	\$53.95	\$55.95	\$57.95
DLTHGAHS	\$52.95	\$52.95	\$54.95	LTVLGACS	\$67.95	\$67.95	\$68.95
DNWDGAMA	\$53.95	\$55.95	\$57.95	LULAGAMA	\$67.95	\$67.95	\$68.95
EBTNGAMA	\$67.95	\$67.95	\$68.95	LYNSGAMA	\$67.95	\$67.95	\$68.95
ESMNGAES	\$67.95	\$67.95	\$68.95	MACNGAGP	\$53.95	\$53.95	\$60.95
ESPNGAAT	\$53.95	\$55.95	\$57.95	MACNGAHR	\$53.95	\$55.95	\$57.95
ETTNGAES	\$67.95	\$67.95	\$68.95	MACNGAMT	\$53.95	\$53.95	\$60.95
FKLNGAMA	\$67.95	\$67.95	\$68.95	MACNGAVN	\$53.95	\$53.95	\$60.95
FLBRGAMA	\$53.95	\$55.95	\$57.95	MCDNGAGS	\$52.95	\$52.95	\$54.95
FRBNGAEB	\$53.95	\$55.95	\$57.95	MDSNGAMA	\$67.95	\$67.95	\$68.95
FRSYGAMA	\$67.95	\$67.95	\$68.95	MLLNGAMA	\$67.95	\$67.95	\$68.95
FTVYGAMA	\$53.95	\$55.95	\$57.95	MNTIGAMA	\$67.95	\$67.95	\$68.95
FYVLGASG	\$53.95	\$55.95	\$57.95	MRRWGAMA	\$53.95	\$55.95	\$57.95
GAYGAMA	\$67.95	\$67.95	\$68.95	MRTTGA23	\$53.95	\$55.95	\$57.95
GBSNGAES	\$67.95	\$67.95	\$68.95				

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.2 Basic Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
MRTTGAEA	\$52.95	\$52.95	\$54.95	SRDSGAES	\$67.95	\$67.95	\$68.95
MRTTGAMA	\$52.95	\$52.95	\$54.95	SSISGAES	\$53.95	\$53.95	\$60.95
NRCRGAIS	\$53.95	\$55.95	\$57.95	STBRGANH	\$53.95	\$55.95	\$57.95
NRCRGAMA	\$52.95	\$52.95	\$54.95	SVNHGABS	\$53.95	\$53.95	\$60.95
NRCSGAGZ	\$53.95	\$55.95	\$57.95	SVNHGABU	\$53.95	\$55.95	\$57.95
NWNNGAFN	\$53.95	\$55.95	\$57.95	SVNHGADE	\$53.95	\$53.95	\$60.95
NWNNGAMA	\$52.95	\$52.95	\$54.95	SVNHGAGC	\$53.95	\$53.95	\$60.95
NWTNGAHD	\$67.95	\$67.95	\$68.95	SVNHGAHZ	\$53.95	\$55.95	\$57.95
PANLGAMA	\$53.95	\$55.95	\$57.95	SVNHGASI	\$53.95	\$55.95	\$57.95
PLHMGAMA	\$67.95	\$67.95	\$68.95	SVNHGAWB	\$53.95	\$53.95	\$60.95
PLMTGAMA	\$53.95	\$55.95	\$57.95	SVNHGAWI	\$53.95	\$55.95	\$57.95
PNMTGAMA	\$67.95	\$67.95	\$68.95	SWBOGAES	\$67.95	\$67.95	\$68.95
POLRGAMA	\$53.95	\$55.95	\$57.95	SYLVGAES	\$67.95	\$67.95	\$68.95
PTCYGAMA	\$53.95	\$55.95	\$57.95	TBISGAMA	\$53.95	\$55.95	\$57.95
PWSPGAAS	\$53.95	\$55.95	\$57.95	TFTNGAMA	\$53.95	\$53.95	\$60.95
RCKMGAES	\$67.95	\$67.95	\$68.95	THSNGAMA	\$67.95	\$67.95	\$68.95
RCLDGAMA	\$67.95	\$67.95	\$68.95	THVLGAMA	\$53.95	\$55.95	\$57.95
ROMEGATL	\$52.95	\$52.95	\$54.95	TLLPGAES	\$67.95	\$67.95	\$68.95
RPVLGAMA	\$67.95	\$67.95	\$68.95	TMPLGAMA	\$67.95	\$67.95	\$68.95
RSWLGAMA	\$52.95	\$52.95	\$54.95	TUKRGAMA	\$53.95	\$55.95	\$57.95
RTLGGAMA	\$67.95	\$67.95	\$68.95	VDALGAMA	\$53.95	\$55.95	\$57.95
RVDLGAMA	\$53.95	\$55.95	\$57.95	VLD SGAMA	\$53.95	\$53.95	\$60.95
RYTNGAMA	\$67.95	\$67.95	\$68.95	VLRCGAES	\$53.95	\$55.95	\$57.95
SCCRGAMA	\$67.95	\$67.95	\$68.95	WDBYGAES	\$67.95	\$67.95	\$68.95
SENOGAMA	\$67.95	\$67.95	\$68.95	WDLYGAMA	\$67.95	\$67.95	\$68.95
SMVLGAMA	\$67.95	\$67.95	\$68.95	WDSTGACR	\$52.95	\$52.95	\$54.95
SMYRGAFE	\$53.95	\$55.95	\$57.95	WDSTGAEM	\$53.95	\$55.95	\$57.95
SMYRGAGP	\$53.95	\$55.95	\$57.95	WGVLGAES	\$67.95	\$67.95	\$68.95
SMYRGAMA	\$52.95	\$52.95	\$54.95	WRNSGAMA	\$67.95	\$67.95	\$68.95
SMYRGAPF	\$53.95	\$55.95	\$57.95	WRRBGAMA	\$53.95	\$53.95	\$60.95
SNLVGAMA	\$52.95	\$52.95	\$54.95	WRTNGAMA	\$67.95	\$67.95	\$68.95
SNMTGAAS	\$53.95	\$55.95	\$57.95	WTVLGAES	\$67.95	\$67.95	\$68.95
SNMTGALR	\$53.95	\$55.95	\$57.95	WYBOGAES	\$67.95	\$67.95	\$68.95
SNSPGARR	\$53.95	\$55.95	\$57.95	WYCRGAMA	\$67.95	\$67.95	\$68.95
SNVLGAES	\$53.95	\$53.95	\$60.95	ZBLNGAMA	\$67.95	\$67.95	\$68.95
SPRKGAMA	\$67.95	\$67.95	\$68.95				
SPRTGAMA	\$67.95	\$67.95	\$68.95				

RATES (CONT'D.)

4.3.2 Basic Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

(C)

—

(C)

	36 Month	24 Month	12 Month
All CLLIs			
Business Line	\$522.00 (I)	\$522.00 (I)	\$522.00 (I)
Business Trunk	\$770.00 (I)	\$770.00 (I)	\$770.00 (I)

Long Distance Rates for Basic Line:

Long Distance	Rate Per Minute - Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

Long distance is only applicable to standard outbound domestic long distance only, originating from The Company's customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No .Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.3 Basic Plus

Monthly Recurring Charges

On-Net

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
ACWOGAMA	\$53.95	\$55.95	\$57.95	ATLNGADZ	\$53.95	\$55.95	\$57.95
AGSTGAU	\$53.95	\$55.95	\$57.95	ATLNGAEL	\$53.95	\$55.95	\$57.95
AGSTGADL	\$53.95	\$55.95	\$57.95	ATLNGAEP	\$53.95	\$55.95	\$57.95
AGSTGAFL	\$53.95	\$55.95	\$57.95	ATLNGAFP	\$53.95	\$55.95	\$57.95
AGSTGAGH	\$53.95	\$55.95	\$57.95	ATLNGAGR	\$53.95	\$55.95	\$57.95
AGSTGAMT	\$53.95	\$55.95	\$57.95	ATLNGAHP	\$53.95	\$55.95	\$57.95
AGSTGATH	\$53.95	\$55.95	\$57.95	ATLNGAHR	\$53.95	\$55.95	\$57.95
AIVLGAMA	\$67.95	\$67.95	\$68.95	ATLNGAIC	\$53.95	\$55.95	\$57.95
ALBYGADZ	\$53.95	\$55.95	\$57.95	ATLNGALA	\$53.95	\$55.95	\$57.95
ALBYGAMA	\$53.95	\$53.95	\$60.95	ATLNGAMA	\$53.95	\$55.95	\$57.95
ALPRGAMA	\$52.95	\$52.95	\$54.95	ATLNGAMQ	\$53.95	\$55.95	\$57.95
AMRCGAMA	\$53.95	\$53.95	\$60.95	ATLNGAPK	\$53.95	\$55.95	\$57.95
APNGGAES	\$67.95	\$67.95	\$68.95	ATLNGAPP	\$53.95	\$55.95	\$57.95
ARTNGAES	\$67.95	\$67.95	\$68.95	ATLNGAQS	\$53.95	\$55.95	\$57.95
ASTLGAMA	\$53.95	\$55.95	\$57.95	ATLNGASS	\$53.95	\$55.95	\$57.95
ATHNGAMA	\$52.95	\$52.95	\$54.95	ATLNGATH	\$53.95	\$55.95	\$57.95
ATHNGATC	\$53.95	\$55.95	\$57.95	ATLNGAWD	\$53.95	\$55.95	\$57.95
ATLAGABU	\$53.95	\$55.95	\$57.95	ATLNGAWE	\$53.95	\$55.95	\$57.95
ATLAGAMQ	\$53.95	\$55.95	\$57.95	ATLNGAYR	\$53.95	\$55.95	\$57.95
ATLAGAMV	\$53.95	\$55.95	\$57.95	BCHNGAES	\$67.95	\$67.95	\$68.95
ATLAGAPR	\$53.95	\$55.95	\$57.95	BCTNGAMA	\$67.95	\$67.95	\$68.95
ATLAGAQO	\$53.95	\$55.95	\$57.95	BGRTGAMA	\$67.95	\$67.95	\$68.95
ATLAGAQW	\$53.95	\$55.95	\$57.95	BLCSGAES	\$67.95	\$67.95	\$68.95
ATLBGACL	\$53.95	\$55.95	\$57.95	BNBRGAMA	\$67.95	\$67.95	\$68.95
ATLDGAAW	\$53.95	\$55.95	\$57.95	BRMNGAES	\$53.95	\$55.95	\$57.95
ATLNGAAD	\$53.95	\$55.95	\$57.95	BRVIGAMA	\$67.95	\$67.95	\$68.95
ATLNGABH	\$53.95	\$55.95	\$57.95	BRWKGAMA	\$53.95	\$53.95	\$60.95
ATLNGABU	\$52.95	\$52.95	\$54.95	BUFRGABH	\$52.95	\$52.95	\$54.95
ATLNGACD	\$53.95	\$55.95	\$57.95	BWDNGAMA	\$67.95	\$67.95	\$68.95
ATLNGACL	\$53.95	\$55.95	\$57.95				
ATLNGACS	\$53.95	\$55.95	\$57.95				

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.3 Basic Plus (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
BXLYGAES	\$67.95	\$67.95	\$68.95	GNBOGAES	\$67.95	\$67.95	\$68.95
CCHRGAMA	\$67.95	\$67.95	\$68.95	GNVLGAMA	\$67.95	\$67.95	\$68.95
CDTWGAMA	\$53.95	\$55.95	\$57.95	GRFNGAMA	\$52.95	\$52.95	\$54.95
CHMBGADG	\$53.95	\$55.95	\$57.95	GSVLGAMA	\$52.95	\$52.95	\$54.95
CHMBGAMA	\$52.95	\$52.95	\$54.95	GTVLGAMA	\$67.95	\$67.95	\$68.95
CLHNGAES	\$52.95	\$52.95	\$54.95	HGVLGAMA	\$67.95	\$67.95	\$68.95
CLMBGAAT	\$53.95	\$55.95	\$57.95	HMPNGAJW	\$53.95	\$55.95	\$57.95
CLMBGABV	\$53.95	\$55.95	\$57.95	HMTNGAMA	\$67.95	\$67.95	\$68.95
CLMBGAFN	\$53.95	\$55.95	\$57.95	HPHZGAES	\$67.95	\$67.95	\$68.95
CLMBGAMT	\$53.95	\$55.95	\$57.95	HRLMGAMA	\$67.95	\$67.95	\$68.95
CLMBGAMW	\$53.95	\$55.95	\$57.95	HZLHGAMA	\$67.95	\$67.95	\$68.95
CLMTGAMA	\$67.95	\$67.95	\$68.95	JCSNGAMA	\$67.95	\$67.95	\$68.95
CLQTGAES	\$67.95	\$67.95	\$68.95	JESPGAES	\$67.95	\$67.95	\$68.95
CMLLGAMA	\$67.95	\$67.95	\$68.95	JHCRGAES	\$67.95	\$67.95	\$68.95
CMNGGAMA	\$52.95	\$52.95	\$54.95	JKISGAMA	\$53.95	\$55.95	\$57.95
CNCRGAMA	\$67.95	\$67.95	\$68.95	JNBOGAMA	\$52.95	\$52.95	\$54.95
CNYRGAMA	\$53.95	\$55.95	\$57.95	KGTNGAMA	\$67.95	\$67.95	\$68.95
CORDGAMA	\$53.95	\$53.95	\$60.95	LERYGAMA	\$67.95	\$67.95	\$68.95
CRTNGAMA	\$53.95	\$55.95	\$57.95	LGRNGAMA	\$53.95	\$55.95	\$57.95
CRVLGAMA	\$52.95	\$52.95	\$54.95	LGVLGACS	\$53.95	\$55.95	\$57.95
CSSTGAMA	\$67.95	\$67.95	\$68.95	LKPKGAMA	\$67.95	\$67.95	\$68.95
CVSPGAMA	\$67.95	\$67.95	\$68.95	LLBNGAMA	\$52.95	\$52.95	\$54.95
CVTNGAMT	\$52.95	\$52.95	\$54.95	LMCYGAMA	\$67.95	\$67.95	\$68.95
CXTNGAMA	\$67.95	\$67.95	\$68.95	LMKNGAMA	\$67.95	\$67.95	\$68.95
DBLNGAMA	\$53.95	\$53.95	\$60.95	LRVLGAOS	\$52.95	\$52.95	\$54.95
DGVLGAMA	\$52.95	\$52.95	\$54.95	LSBGGAMA	\$67.95	\$67.95	\$68.95
DLLSGAES	\$53.95	\$55.95	\$57.95	LSVLGAMA	\$67.95	\$67.95	\$68.95
DLTHGAGQ	\$53.95	\$55.95	\$57.95	LTHNGAJS	\$53.95	\$55.95	\$57.95
DLTHGAHS	\$52.95	\$52.95	\$54.95	LTVLGACS	\$67.95	\$67.95	\$68.95
DNWDGAMA	\$53.95	\$55.95	\$57.95	LULAGAMA	\$67.95	\$67.95	\$68.95
EBTNGAMA	\$67.95	\$67.95	\$68.95	LYNSGAMA	\$67.95	\$67.95	\$68.95
ESMNGAES	\$67.95	\$67.95	\$68.95	MACNGAGP	\$53.95	\$53.95	\$60.95
ESPNGAAT	\$53.95	\$55.95	\$57.95	MACNGAHR	\$53.95	\$55.95	\$57.95
ETTNGAES	\$67.95	\$67.95	\$68.95	MACNGAMT	\$53.95	\$53.95	\$60.95
FKLNGAMA	\$67.95	\$67.95	\$68.95	MACNGAVN	\$53.95	\$53.95	\$60.95
FLBRGAMA	\$53.95	\$55.95	\$57.95	MCDNGAGS	\$52.95	\$52.95	\$54.95
FRBNGAEB	\$53.95	\$55.95	\$57.95	MDSNGAMA	\$67.95	\$67.95	\$68.95
FRSYGAMA	\$67.95	\$67.95	\$68.95	MLLNGAMA	\$67.95	\$67.95	\$68.95
FTVYGAMA	\$53.95	\$55.95	\$57.95	MNTIGAMA	\$67.95	\$67.95	\$68.95
FYVLGASG	\$53.95	\$55.95	\$57.95	MRRWGAMA	\$53.95	\$55.95	\$57.95
GAYGAMA	\$67.95	\$67.95	\$68.95	MRTTGA23	\$53.95	\$55.95	\$57.95
GBSNGAES	\$67.95	\$67.95	\$68.95				

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.3 Basic Plus (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
MRTTGAEA	\$52.95	\$52.95	\$54.95	SPRTGAMA	\$67.95	\$67.95	\$68.95
MRTTGAMA	\$52.95	\$52.95	\$54.95	SRDSGAES	\$67.95	\$67.95	\$68.95
NRCRGAIS	\$53.95	\$55.95	\$57.95	SSISGAES	\$53.95	\$53.95	\$60.95
NRCRGAMA	\$52.95	\$52.95	\$54.95	STBRGANH	\$53.95	\$55.95	\$57.95
NRCSGAGZ	\$53.95	\$55.95	\$57.95	SVNHGABS	\$53.95	\$53.95	\$60.95
NWNNGAFN	\$53.95	\$55.95	\$57.95	SVNHGABU	\$53.95	\$55.95	\$57.95
NWNNGAMA	\$52.95	\$52.95	\$54.95	SVNHGADE	\$53.95	\$53.95	\$60.95
NWTNGAHD	\$67.95	\$67.95	\$68.95	SVNHGAGC	\$53.95	\$53.95	\$60.95
PANLGAMA	\$53.95	\$55.95	\$57.95	SVNHGAHZ	\$53.95	\$55.95	\$57.95
PLHMGAMA	\$67.95	\$67.95	\$68.95	SVNHGASI	\$53.95	\$55.95	\$57.95
PLMTGAMA	\$53.95	\$55.95	\$57.95	SVNHGAWB	\$53.95	\$53.95	\$60.95
PNMTGAMA	\$67.95	\$67.95	\$68.95	SVNHGAWI	\$53.95	\$55.95	\$57.95
POLRGAMA	\$53.95	\$55.95	\$57.95	SWBOGAES	\$67.95	\$67.95	\$68.95
PTCYGAMA	\$53.95	\$55.95	\$57.95	SYLVGAES	\$67.95	\$67.95	\$68.95
PWSPGAAS	\$53.95	\$55.95	\$57.95	TBISGAMA	\$53.95	\$55.95	\$57.95
RCKMGAES	\$67.95	\$67.95	\$68.95	TFTNGAMA	\$53.95	\$53.95	\$60.95
RCLDGAMA	\$67.95	\$67.95	\$68.95	THSNGAMA	\$67.95	\$67.95	\$68.95
ROMEGATL	\$52.95	\$52.95	\$54.95	THVLGAMA	\$53.95	\$55.95	\$57.95
RPVLGAMA	\$67.95	\$67.95	\$68.95	TLLPGAES	\$67.95	\$67.95	\$68.95
RSWLGAMA	\$52.95	\$52.95	\$54.95	TMPLGAMA	\$67.95	\$67.95	\$68.95
RTLGGAMA	\$67.95	\$67.95	\$68.95	TUKRGAMA	\$53.95	\$55.95	\$57.95
RVDLGAMA	\$53.95	\$55.95	\$57.95	VDALGAMA	\$53.95	\$55.95	\$57.95
RYTNGAMA	\$67.95	\$67.95	\$68.95	VLD SGAMA	\$53.95	\$53.95	\$60.95
SCCRGAMA	\$67.95	\$67.95	\$68.95	VLRCGAES	\$53.95	\$55.95	\$57.95
SENOGAMA	\$67.95	\$67.95	\$68.95	WDBYGAES	\$67.95	\$67.95	\$68.95
SMVLGAMA	\$67.95	\$67.95	\$68.95	WDLYGAMA	\$67.95	\$67.95	\$68.95
SMYRGAFE	\$53.95	\$55.95	\$57.95	WDSTGACR	\$52.95	\$52.95	\$54.95
SMYRGAGP	\$53.95	\$55.95	\$57.95	WDSTGAEM	\$53.95	\$55.95	\$57.95
SMYRGAMA	\$52.95	\$52.95	\$54.95	WGV LGAES	\$67.95	\$67.95	\$68.95
SMYRGAPF	\$53.95	\$55.95	\$57.95	WRNSGAMA	\$67.95	\$67.95	\$68.95
SNLVGAMA	\$52.95	\$52.95	\$54.95	WRRBGAMA	\$53.95	\$53.95	\$60.95
SNMTGAAS	\$53.95	\$55.95	\$57.95	WRTNGAMA	\$67.95	\$67.95	\$68.95
SNMTGALR	\$53.95	\$55.95	\$57.95	WTVLGAES	\$67.95	\$67.95	\$68.95
SNSPGALR	\$53.95	\$55.95	\$57.95	WYBOGAES	\$67.95	\$67.95	\$68.95
SNVLGAES	\$53.95	\$53.95	\$60.95	WYCRGAMA	\$67.95	\$67.95	\$68.95
SPRKGAMA	\$67.95	\$67.95	\$68.95	ZBLNGAMA	\$67.95	\$67.95	\$68.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.3 Basic Plus (Cont'd.)

Monthly Recurring Charges (Cont'd.)

Off-Net

	36 Month	24 Month	12 Month
All CLLIs			
Business Line	\$522.00 (I)	\$522.00 (I)	\$522.00 (I)
Business Trunk	\$770.00 (I)	\$770.00 (I)	\$770.00 (I)

(C)
—
(C)

Long Distance Rates for Basic Plus:

Long Distance	Rate Per Minute - Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

Long distance is only applicable to standard outbound domestic long distance only, originating from The Company's customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.4 Essentials

Monthly Recurring Charges

On-Net

(C)

CLLI	24 Month	12 Month	36 Month	CLLI	24 Month	12 Month	36 Month
ACWOGAMA	\$57.95	\$59.95	\$54.95	ATLNGABH	\$57.95	\$59.95	\$54.95
AGSTGAU	\$57.95	\$59.95	\$54.95	ATLNGABU	\$57.95	\$59.95	\$54.95
AGSTGADL	\$57.95	\$59.95	\$54.95	ATLNGACD	\$57.95	\$59.95	\$54.95
AGSTGAFL	\$57.95	\$59.95	\$54.95	ATLNGACL	\$57.95	\$59.95	\$54.95
AGSTGAGH	\$57.95	\$59.95	\$54.95	ATLNGACS	\$57.95	\$59.95	\$54.95
AGSTGAMT	\$57.95	\$59.95	\$54.95	ATLNGADZ	\$57.95	\$59.95	\$54.95
AGSTGATH	\$57.95	\$59.95	\$54.95	ATLNGAEL	\$57.95	\$59.95	\$54.95
AIVLGAMA	\$69.95	\$71.95	\$69.95	ATLNGAEP	\$57.95	\$59.95	\$54.95
ALBYGADZ	\$57.95	\$59.95	\$54.95	ATLNGAFP	\$57.95	\$59.95	\$54.95
ALBYGAMA	\$57.95	\$59.95	\$54.95	ATLNGAGR	\$57.95	\$59.95	\$54.95
ALPRGAMA	\$57.95	\$59.95	\$54.95	ATLNGAHP	\$57.95	\$59.95	\$54.95
AMRCGAMA	\$57.95	\$59.95	\$54.95	ATLNGAHR	\$57.95	\$59.95	\$54.95
APNGGAES	\$69.95	\$71.95	\$69.95	ATLNGAIC	\$57.95	\$59.95	\$54.95
ARTNGAES	\$69.95	\$71.95	\$69.95	ATLNGALA	\$57.95	\$59.95	\$54.95
ASTLGAMA	\$57.95	\$59.95	\$54.95	ATLNGAMA	\$57.95	\$59.95	\$54.95
ATHNGAMA	\$57.95	\$59.95	\$54.95	ATLNGAMQ	\$57.95	\$59.95	\$54.95
ATHNGATC	\$57.95	\$59.95	\$54.95	ATLNGAPK	\$57.95	\$59.95	\$54.95
ATLAGABU	\$57.95	\$59.95	\$54.95	ATLNGAPP	\$57.95	\$59.95	\$54.95
ATLAGAMQ	\$57.95	\$59.95	\$54.95	ATLNGAQS	\$57.95	\$59.95	\$54.95
ATLAGAMV	\$57.95	\$59.95	\$54.95	ATLNGASS	\$57.95	\$59.95	\$54.95
ATLAGAPR	\$57.95	\$59.95	\$54.95	ATLNGATH	\$57.95	\$59.95	\$54.95
ATLAGAQO	\$57.95	\$59.95	\$54.95	ATLNGAWD	\$57.95	\$59.95	\$54.95
ATLAGAQW	\$57.95	\$59.95	\$54.95	ATLNGAWE	\$57.95	\$59.95	\$54.95
ATLBGACL	\$57.95	\$59.95	\$54.95	ATLNGAYR	\$57.95	\$59.95	\$54.95
ATLDGAAW	\$57.95	\$59.95	\$54.95	BCHNGAES	\$69.95	\$71.95	\$69.95
ATLNGAAD	\$57.95	\$59.95	\$54.95	BCTNGAMA	\$69.95	\$71.95	\$69.95
				BGRTGAMA	\$69.95	\$71.95	\$69.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.4 Essentials (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	24 Month	12 Month	36 Month	CLLI	24 Month	12 Month	36 Month
BLCSGAES	\$69.95	\$71.95	\$69.95	FLBRGAMA	\$57.95	\$59.95	\$54.95
BNBRGAMA	\$69.95	\$71.95	\$69.95	FRBNGAEB	\$57.95	\$59.95	\$54.95
BRMNGAES	\$57.95	\$59.95	\$54.95	FRSYGAMA	\$69.95	\$71.95	\$69.95
BRVIGAMA	\$69.95	\$71.95	\$69.95	FTVYGAMA	\$57.95	\$59.95	\$54.95
BRWKGAMA	\$57.95	\$59.95	\$54.95	FYVLGASG	\$57.95	\$59.95	\$54.95
BUFRGABH	\$57.95	\$59.95	\$54.95	GAY GAMA	\$69.95	\$71.95	\$69.95
BWDNGAMA	\$69.95	\$71.95	\$69.95	GBSNGAES	\$69.95	\$71.95	\$69.95
BXLYGAES	\$69.95	\$71.95	\$69.95	GNBOGAES	\$69.95	\$71.95	\$69.95
CCHRGAMA	\$69.95	\$71.95	\$69.95	GNVLGAMA	\$69.95	\$71.95	\$69.95
CDTWGAMA	\$57.95	\$59.95	\$54.95	GRFNGAMA	\$57.95	\$59.95	\$54.95
CHMBGADG	\$57.95	\$59.95	\$54.95	GSVLGAMA	\$57.95	\$59.95	\$54.95
CHMBGAMA	\$57.95	\$59.95	\$54.95	GTVLGAMA	\$69.95	\$71.95	\$69.95
CLHNGAES	\$57.95	\$59.95	\$54.95	HGVLGAMA	\$69.95	\$71.95	\$69.95
CLMBGAAT	\$57.95	\$59.95	\$54.95	HMPNGAJW	\$57.95	\$59.95	\$54.95
CLMBGABV	\$57.95	\$59.95	\$54.95	HMTNGAMA	\$69.95	\$71.95	\$69.95
CLMBGAFN	\$57.95	\$59.95	\$54.95	HPHZGAES	\$69.95	\$71.95	\$69.95
CLMBGAMT	\$57.95	\$59.95	\$54.95	HRLMGAMA	\$69.95	\$71.95	\$69.95
CLMBGAMW	\$57.95	\$59.95	\$54.95	HZLHGAMA	\$69.95	\$71.95	\$69.95
CLMTGAMA	\$69.95	\$71.95	\$69.95	JCSNGAMA	\$69.95	\$71.95	\$69.95
CLQTGAES	\$69.95	\$71.95	\$69.95	JESPGAES	\$69.95	\$71.95	\$69.95
CMLLGAMA	\$69.95	\$71.95	\$69.95	JHCRGAES	\$69.95	\$71.95	\$69.95
CMNGGAMA	\$57.95	\$59.95	\$54.95	JKISGAMA	\$57.95	\$59.95	\$54.95
CNCRGAMA	\$69.95	\$71.95	\$69.95	JNBOGAMA	\$57.95	\$59.95	\$54.95
CNYRGAMA	\$57.95	\$59.95	\$54.95	KGTNGAMA	\$69.95	\$71.95	\$69.95
CORDGAMA	\$57.95	\$59.95	\$54.95	LERYGAMA	\$69.95	\$71.95	\$69.95
CRTNGAMA	\$57.95	\$59.95	\$54.95	LGRNGAMA	\$57.95	\$59.95	\$54.95
CRVLGAMA	\$57.95	\$59.95	\$54.95	LGVLGACS	\$57.95	\$59.95	\$54.95
CSSTGAMA	\$69.95	\$71.95	\$69.95	LKPKGAMA	\$69.95	\$71.95	\$69.95
CVSPGAMA	\$69.95	\$71.95	\$69.95	LLBNGAMA	\$57.95	\$59.95	\$54.95
CVTNGAMT	\$57.95	\$59.95	\$54.95	LMCYGAMA	\$69.95	\$71.95	\$69.95
CXTNGAMA	\$69.95	\$71.95	\$69.95	LMKNGAMA	\$69.95	\$71.95	\$69.95
DBLNGAMA	\$57.95	\$59.95	\$54.95	LRVLGAOS	\$57.95	\$59.95	\$54.95
DGVLGAMA	\$57.95	\$59.95	\$54.95	LSBGGAMA	\$69.95	\$71.95	\$69.95
DLLSGAES	\$57.95	\$59.95	\$54.95	LSVLGAMA	\$69.95	\$71.95	\$69.95
DLTHGAGQ	\$57.95	\$59.95	\$54.95	LTHNGAJS	\$57.95	\$59.95	\$54.95
DLTHGAHS	\$57.95	\$59.95	\$54.95	LTVLGACS	\$69.95	\$71.95	\$69.95
DNWDGAMA	\$57.95	\$59.95	\$54.95	LULAGAMA	\$69.95	\$71.95	\$69.95
EBTNGAMA	\$69.95	\$71.95	\$69.95	LYNSGAMA	\$69.95	\$71.95	\$69.95
ESMNGAES	\$69.95	\$71.95	\$69.95	MACNGAGP	\$57.95	\$59.95	\$54.95
ESPNGAAT	\$57.95	\$59.95	\$54.95	MACNGAHR	\$57.95	\$59.95	\$54.95
ETTNGAES	\$69.95	\$71.95	\$69.95	MACNGAMT	\$57.95	\$59.95	\$54.95
FKLNGAMA	\$69.95	\$71.95	\$69.95				

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.4 Essentials (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	24 Month	12 Month	36 Month	CLLI	24 Month	12 Month	36 Month
MACNGAVN	\$57.95	\$59.95	\$54.95	SPRKGAMA	\$69.95	\$71.95	\$69.95
MCDNGAGS	\$57.95	\$59.95	\$54.95	SPRTGAMA	\$69.95	\$71.95	\$69.95
MDSNGAMA	\$69.95	\$71.95	\$69.95	SRDSGAES	\$69.95	\$71.95	\$69.95
MLLNGAMA	\$69.95	\$71.95	\$69.95	SSISGAES	\$57.95	\$59.95	\$54.95
MNTIGAMA	\$69.95	\$71.95	\$69.95	STBRGANH	\$57.95	\$59.95	\$54.95
MRRWGAMA	\$57.95	\$59.95	\$54.95	SVNHGABS	\$57.95	\$59.95	\$54.95
MRTTGA23	\$57.95	\$59.95	\$54.95	SVNHGABU	\$57.95	\$59.95	\$54.95
MRTTGAEA	\$57.95	\$59.95	\$54.95	SVNHGADE	\$57.95	\$59.95	\$54.95
MRTTGAMA	\$57.95	\$59.95	\$54.95	SVNHGAGC	\$57.95	\$59.95	\$54.95
NRCRGAIS	\$57.95	\$59.95	\$54.95	SVNHGAHZ	\$57.95	\$59.95	\$54.95
NRCRGAMA	\$57.95	\$59.95	\$54.95	SVNHGASI	\$57.95	\$59.95	\$54.95
NRCSGAGZ	\$57.95	\$59.95	\$54.95	SVNHGAWB	\$57.95	\$59.95	\$54.95
NWNNGAFN	\$57.95	\$59.95	\$54.95	SVNHGAWI	\$57.95	\$59.95	\$54.95
NWNNGAMA	\$57.95	\$59.95	\$54.95	SWBOGAES	\$69.95	\$71.95	\$69.95
NWTNGAHD	\$69.95	\$71.95	\$69.95	SYLVGAES	\$69.95	\$71.95	\$69.95
PANLGAMA	\$57.95	\$59.95	\$54.95	TBISGAMA	\$57.95	\$59.95	\$54.95
PLHMGAMA	\$69.95	\$71.95	\$69.95	TFTNGAMA	\$57.95	\$59.95	\$54.95
PLMTGAMA	\$57.95	\$59.95	\$54.95	THSNGAMA	\$69.95	\$71.95	\$69.95
PNMTGAMA	\$69.95	\$71.95	\$69.95	THVLGAMA	\$57.95	\$59.95	\$54.95
POLRGAMA	\$57.95	\$59.95	\$54.95	TLLPGAES	\$69.95	\$71.95	\$69.95
PTCYGAMA	\$57.95	\$59.95	\$54.95	TMPLGAMA	\$69.95	\$71.95	\$69.95
PWSPGAAS	\$57.95	\$59.95	\$54.95	TUKRGAMA	\$57.95	\$59.95	\$54.95
RCKMGAES	\$69.95	\$71.95	\$69.95	VDALGAMA	\$57.95	\$59.95	\$54.95
RCLDGAMA	\$69.95	\$71.95	\$69.95	VLD SGAMA	\$57.95	\$59.95	\$54.95
ROMEGATL	\$57.95	\$59.95	\$54.95	VLRCGAES	\$57.95	\$59.95	\$54.95
RPVLGAMA	\$69.95	\$71.95	\$69.95	WDBYGAES	\$69.95	\$71.95	\$69.95
RSWLGAMA	\$57.95	\$59.95	\$54.95	WDLYGAMA	\$69.95	\$71.95	\$69.95
RTLGGAMA	\$69.95	\$71.95	\$69.95	WDSTGACR	\$57.95	\$59.95	\$54.95
RVDLGAMA	\$57.95	\$59.95	\$54.95	WDSTGAEM	\$57.95	\$59.95	\$54.95
RYTNGAMA	\$69.95	\$71.95	\$69.95	WGVLGAES	\$69.95	\$71.95	\$69.95
SCCRGAMA	\$69.95	\$71.95	\$69.95	WRNSGAMA	\$69.95	\$71.95	\$69.95
SENOGAMA	\$69.95	\$71.95	\$69.95	WRRBGAMA	\$57.95	\$59.95	\$54.95
SMVLGAMA	\$69.95	\$71.95	\$69.95	WRTNGAMA	\$69.95	\$71.95	\$69.95
SMYRGAFE	\$57.95	\$59.95	\$54.95	WTVLGAES	\$69.95	\$71.95	\$69.95
SMYRGAGP	\$57.95	\$59.95	\$54.95	WYBOGAES	\$69.95	\$71.95	\$69.95
SMYRGAMA	\$57.95	\$59.95	\$54.95	WYCRGAMA	\$69.95	\$71.95	\$69.95
SMYRGAPF	\$57.95	\$59.95	\$54.95	ZBLNGAMA	\$69.95	\$71.95	\$69.95
SNLVGAMA	\$57.95	\$59.95	\$54.95				
SNMTGAAS	\$57.95	\$59.95	\$54.95				
SNMTGALR	\$57.95	\$59.95	\$54.95				
SNSPGARR	\$57.95	\$59.95	\$54.95				
SNVLGAES	\$57.95	\$59.95	\$54.95				

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.4 Essentials (Cont'd.)

Monthly Recurring Charges (Cont'd.)

Off-Net

	24 Month	12 Month	36 Month
All CLLIs			
Business Line	\$522.00 (I)	\$522.00 (I)	\$522.00 (I)
Business Trunk	\$770.00 (I)	\$770.00 (I)	\$770.00 (I)

(C)
—
(C)

Long Distance Rates for Essentials:

Long Distance	Rate Per Minute - Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

Long distance is only applicable to standard outbound domestic long distance only, originating from The Company's customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.5 Value Line

Monthly Recurring Charges

On-Net

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
ACWOGAMA	\$51.95	\$51.95	\$53.95	ATLNGACS	\$51.95	\$51.95	\$53.95
AGSTGAU	\$48.95	\$48.95	\$51.95	ATLNGADZ	\$51.95	\$51.95	\$53.95
AGSTGADL	\$50.95	\$50.95	\$53.95	ATLNGAEL	\$51.95	\$51.95	\$53.95
AGSTGAFL	\$50.95	\$50.95	\$53.95	ATLNGAEP	\$51.95	\$51.95	\$53.95
AGSTGAGH	\$48.95	\$48.95	\$51.95	ATLNGAFP	\$51.95	\$51.95	\$53.95
AGSTGAMT	\$48.95	\$48.95	\$51.95	ATLNGAGR	\$51.95	\$51.95	\$53.95
AGSTGATH	\$48.95	\$48.95	\$51.95	ATLNGAHP	\$51.95	\$51.95	\$53.95
AIVLGAMA	\$62.95	\$62.95	\$63.95	ATLNGAHR	\$51.95	\$51.95	\$53.95
ALBYGADZ	\$50.95	\$50.95	\$53.95	ATLNGAIC	\$51.95	\$51.95	\$53.95
ALBYGAMA	\$50.95	\$50.95	\$53.95	ATLNGALA	\$51.95	\$51.95	\$53.95
ALPRGAMA	\$51.95	\$51.95	\$53.95	ATLNGAMA	\$51.95	\$51.95	\$53.95
AMRCGAMA	\$50.95	\$50.95	\$53.95	ATLNGAMQ	\$51.95	\$51.95	\$53.95
APNGGAES	\$62.95	\$62.95	\$63.95	ATLNGAPK	\$51.95	\$51.95	\$53.95
ARTNGAES	\$62.95	\$62.95	\$63.95	ATLNGAPP	\$51.95	\$51.95	\$53.95
ASTLGAMA	\$51.95	\$51.95	\$53.95	ATLNGAQS	\$51.95	\$51.95	\$53.95
ATHNGAMA	\$48.95	\$48.95	\$51.95	ATLNGASS	\$51.95	\$51.95	\$53.95
ATHNGATC	\$48.95	\$48.95	\$51.95	ATLNGATH	\$51.95	\$51.95	\$53.95
ATLAGABU	\$51.95	\$51.95	\$53.95	ATLNGAWD	\$51.95	\$51.95	\$53.95
ATLAGAMQ	\$51.95	\$51.95	\$53.95	ATLNGAWE	\$51.95	\$51.95	\$53.95
ATLAGAMV	\$51.95	\$51.95	\$53.95	ATLNGAYR	\$51.95	\$51.95	\$53.95
ATLAGAPR	\$51.95	\$51.95	\$53.95	BCHNGAES	\$62.95	\$62.95	\$63.95
ATLAGAQO	\$51.95	\$51.95	\$53.95	BCTNGAMA	\$62.95	\$62.95	\$63.95
ATLAGAQW	\$51.95	\$51.95	\$53.95	BGRTGAMA	\$62.95	\$62.95	\$63.95
ATLBGACL	\$51.95	\$51.95	\$53.95	BLCSGAES	\$62.95	\$62.95	\$63.95
ATLDGAAW	\$51.95	\$51.95	\$53.95	BNBRGAMA	\$62.95	\$62.95	\$63.95
ATLNGAAD	\$51.95	\$51.95	\$53.95	BRMNGAES	\$50.95	\$50.95	\$53.95
ATLNGABH	\$51.95	\$51.95	\$53.95	BRVIGAMA	\$62.95	\$62.95	\$63.95
ATLNGABU	\$51.95	\$51.95	\$53.95	BRWKGAMA	\$50.95	\$50.95	\$53.95
ATLNGACD	\$51.95	\$51.95	\$53.95	BUFRGABH	\$51.95	\$51.95	\$53.95
ATLNGACL	\$51.95	\$51.95	\$53.95	BWDNGAMA	\$62.95	\$62.95	\$63.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.5 Value Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
BXLYGAES	\$62.95	\$62.95	\$63.95	ESMNGAES	\$62.95	\$62.95	\$63.95
CCHRGAMA	\$62.95	\$62.95	\$63.95	ESPNGAAT	\$51.95	\$51.95	\$53.95
CDTWGAMA	\$51.95	\$51.95	\$53.95	ETTNGAES	\$62.95	\$62.95	\$63.95
CHMBGADG	\$51.95	\$51.95	\$53.95	FKLNGAMA	\$62.95	\$62.95	\$63.95
CHMBGAMA	\$51.95	\$51.95	\$53.95	FLBRGAMA	\$51.95	\$51.95	\$53.95
CLHNGAES	\$50.95	\$50.95	\$53.95	FRBNGAEB	\$51.95	\$51.95	\$53.95
CLMBGAAT	\$56.95	\$56.95	\$56.95	FRSYGAMA	\$62.95	\$62.95	\$63.95
CLMBGABV	\$51.95	\$51.95	\$53.95	FTVYGAMA	\$51.95	\$51.95	\$53.95
CLMBGAFN	\$51.95	\$51.95	\$53.95	FYVLGASG	\$51.95	\$51.95	\$53.95
CLMBGAMT	\$48.95	\$48.95	\$51.95	GAY GAMA	\$62.95	\$62.95	\$63.95
CLMBGAMW	\$51.95	\$51.95	\$53.95	GBSNGAES	\$62.95	\$62.95	\$63.95
CLMTGAMA	\$62.95	\$62.95	\$63.95	GNBOGAES	\$62.95	\$62.95	\$63.95
CLQTGAES	\$62.95	\$62.95	\$63.95	GNVLGAMA	\$62.95	\$62.95	\$63.95
CMLLGAMA	\$62.95	\$62.95	\$63.95	GRFNGAMA	\$51.95	\$51.95	\$53.95
CMNGGAMA	\$51.95	\$51.95	\$53.95	GSVLGAMA	\$51.95	\$51.95	\$53.95
CNCRGAMA	\$62.95	\$62.95	\$63.95	GTVLGAMA	\$62.95	\$62.95	\$63.95
CNYRGAMA	\$51.95	\$51.95	\$53.95	HGVLGAMA	\$62.95	\$62.95	\$63.95
CORDGAMA	\$51.95	\$51.95	\$53.95	HMPNGAJW	\$51.95	\$51.95	\$53.95
CRTNGAMA	\$51.95	\$51.95	\$53.95	HMTNGAMA	\$62.95	\$62.95	\$63.95
CRVLGAMA	\$51.95	\$51.95	\$53.95	HPHZGAES	\$62.95	\$62.95	\$63.95
CSSTGAMA	\$62.95	\$62.95	\$63.95	HRLMGAMA	\$62.95	\$62.95	\$63.95
CVSPGAMA	\$62.95	\$62.95	\$63.95	HZLHGAMA	\$62.95	\$62.95	\$63.95
CVTNAMT	\$51.95	\$51.95	\$53.95	JCSNGAMA	\$62.95	\$62.95	\$63.95
CXTNGAMA	\$62.95	\$62.95	\$63.95	JESPGAES	\$62.95	\$62.95	\$63.95
DBLNGAMA	\$51.95	\$51.95	\$53.95	JHCRGAES	\$62.95	\$62.95	\$63.95
DGVLGAMA	\$51.95	\$51.95	\$53.95	JKISGAMA	\$51.95	\$51.95	\$53.95
DLLSGAES	\$51.95	\$51.95	\$53.95	JNBOGAMA	\$51.95	\$51.95	\$53.95
DLTHGAGQ	\$51.95	\$51.95	\$53.95	KGTNGAMA	\$62.95	\$62.95	\$63.95
DLTHGAHS	\$51.95	\$51.95	\$53.95	LERYGAMA	\$62.95	\$62.95	\$63.95
DNWDGAMA	\$51.95	\$51.95	\$53.95	LGRNGAMA	\$51.95	\$51.95	\$53.95
EBTNGAMA	\$62.95	\$62.95	\$63.95	LGVLGACS	\$51.95	\$51.95	\$53.95
				LKPKGAMA	\$62.95	\$62.95	\$63.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.5 Value Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month	CLLI	36 Month	24 Month	12 Month
LLBNGAMA	\$51.95	\$51.95	\$53.95	POLRGAMA	\$50.95	\$50.95	\$53.95
LMCYGAMA	\$62.95	\$62.95	\$63.95	PTCYGAMA	\$51.95	\$51.95	\$53.95
LMKNGAMA	\$62.95	\$62.95	\$63.95	PWSPGAAS	\$51.95	\$51.95	\$53.95
LRVLGAOS	\$51.95	\$51.95	\$53.95	RCKMGAES	\$62.95	\$62.95	\$63.95
LSBGAMA	\$62.95	\$62.95	\$63.95	RCLDGAMA	\$62.95	\$62.95	\$63.95
LSVLGAMA	\$62.95	\$62.95	\$63.95	ROMEGATL	\$50.95	\$50.95	\$53.95
LTHNGAJS	\$51.95	\$51.95	\$53.95	RPVLGAMA	\$62.95	\$62.95	\$63.95
LTVLGACS	\$62.95	\$62.95	\$63.95	RSWLGAMA	\$51.95	\$51.95	\$53.95
LULAGAMA	\$62.95	\$62.95	\$63.95	RTLGGAMA	\$62.95	\$62.95	\$63.95
LYNSGAMA	\$62.95	\$62.95	\$63.95	RVDLGAMA	\$51.95	\$51.95	\$53.95
MACNGAGP	\$48.95	\$48.95	\$51.95	RYTNGAMA	\$62.95	\$62.95	\$63.95
MACNGAHR	\$48.95	\$48.95	\$51.95	SCCRGAMA	\$62.95	\$62.95	\$63.95
MACNGAMT	\$48.95	\$48.95	\$51.95	SENOGAMA	\$62.95	\$62.95	\$63.95
MACNGAVN	\$48.95	\$48.95	\$51.95	SMVLGAMA	\$62.95	\$62.95	\$63.95
MCDNGAGS	\$51.95	\$51.95	\$53.95	SMYRGAFE	\$51.95	\$51.95	\$53.95
MDSNGAMA	\$62.95	\$62.95	\$63.95	SMYRGAGP	\$51.95	\$51.95	\$53.95
MLLNGAMA	\$62.95	\$62.95	\$63.95	SMYRGAMA	\$51.95	\$51.95	\$53.95
MNTIGAMA	\$62.95	\$62.95	\$63.95	SMYRGAPF	\$51.95	\$51.95	\$53.95
MRRWGAMA	\$51.95	\$51.95	\$53.95	SNLVGAMA	\$51.95	\$51.95	\$53.95
MRTTGA23	\$51.95	\$51.95	\$53.95	SNMTGAAS	\$51.95	\$51.95	\$53.95
MRTTGAEA	\$51.95	\$51.95	\$53.95	SNMTGALR	\$51.95	\$51.95	\$53.95
MRTTGAMA	\$51.95	\$51.95	\$53.95	SNSPGARR	\$51.95	\$51.95	\$53.95
NRCRGAIS	\$51.95	\$51.95	\$53.95	SNVLGAES	\$51.95	\$51.95	\$53.95
NRCRGAMA	\$51.95	\$51.95	\$53.95	SPRKGAMA	\$62.95	\$62.95	\$63.95
NRCSGAGZ	\$51.95	\$51.95	\$53.95	SPRTGAMA	\$62.95	\$62.95	\$63.95
NWNNGAFN	\$51.95	\$51.95	\$53.95	SRDSGAES	\$62.95	\$62.95	\$63.95
NWNNGAMA	\$51.95	\$51.95	\$53.95	SSISGAES	\$48.95	\$48.95	\$51.95
NWTNGAHD	\$62.95	\$62.95	\$63.95	STBRGANH	\$51.95	\$51.95	\$53.95
PANLGAMA	\$51.95	\$51.95	\$53.95	SVNHGABS	\$48.95	\$48.95	\$51.95
PLHMGAMA	\$62.95	\$62.95	\$63.95	SVNHGABU	\$48.95	\$48.95	\$51.95
PLMTGAMA	\$51.95	\$51.95	\$53.95	SVNHGADE	\$48.95	\$48.95	\$51.95
PNMTGAMA	\$62.95	\$62.95	\$63.95	SVNHGAGC	\$48.95	\$48.95	\$51.95
				SVNHGAHZ	\$48.95	\$48.95	\$51.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.5 Value Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

On-Net (Cont'd.)

(C)

CLLI	36 Month	24 Month	12 Month
SVNHGASI	\$51.95	\$51.95	\$53.95
SVNHGAWB	\$48.95	\$48.95	\$51.95
SVNHGAWI	\$48.95	\$48.95	\$51.95
SWBOGAES	\$62.95	\$62.95	\$63.95
SYLVGAES	\$62.95	\$62.95	\$63.95
TBISGAMA	\$51.95	\$51.95	\$53.95
TFTNGAMA	\$50.95	\$50.95	\$53.95
THSNGAMA	\$62.95	\$62.95	\$63.95
THVLGAMA	\$51.95	\$51.95	\$53.95
TLLPGAES	\$62.95	\$62.95	\$63.95
TMPLGAMA	\$62.95	\$62.95	\$63.95
TUKRGAMA	\$51.95	\$51.95	\$53.95
VDALGAMA	\$51.95	\$51.95	\$53.95
VLD SGAMA	\$50.95	\$50.95	\$53.95
VLRCGAES	\$51.95	\$51.95	\$53.95
WDBYGAES	\$62.95	\$62.95	\$63.95
WDLYGAMA	\$62.95	\$62.95	\$63.95
WDSTGACR	\$51.95	\$51.95	\$53.95
WDSTGAEM	\$51.95	\$51.95	\$53.95
WGV LGAES	\$62.95	\$62.95	\$63.95
WRNSGAMA	\$62.95	\$62.95	\$63.95
WRRBGAMA	\$48.95	\$48.95	\$51.95
WRTNGAMA	\$62.95	\$62.95	\$63.95
WTV LGAES	\$62.95	\$62.95	\$63.95
WYBOGAES	\$62.95	\$62.95	\$63.95
WYCRGAMA	\$62.95	\$62.95	\$63.95
ZBLNGAMA	\$62.95	\$62.95	\$63.95

Issued by: General Counsel

Effective: January 10, 2022

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Local Service Rates (Cont'd.)

4.3.5 Value Line (Cont'd.)

Monthly Recurring Charges (Cont'd.)

Off-Net

All CLLIs	36 Month	24 Month	12 Month
Business Line	\$522.00 (I)	\$522.00 (I)	\$522.00 (I)
Business Trunk	\$770.00 (I)	\$770.00 (I)	\$770.00 (I)

(C)

(C)

Long Distance Rates for Value Line:

Long Distance	Rate Per Minute - Business
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

Long distance is only applicable to standard outbound domestic long distance only, originating from The Company's customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Optional Calling Features	Business
Three-Way Calling	\$2.00
Call Return	\$2.00
Repeat Dialing	\$2.00
Busy Connect (Per call, per use)	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.4 Optional Calling Features (Cont'd.)

4.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.4 Optional Calling Features (Cont'd.)

4.4.2 Features Offered on Monthly Basis (Cont'd.)

Optional Calling Features (Group 1)	Business
Call Waiting	\$7.95
Call Forwarding Variable	\$8.50
Three Way Calling	\$7.95
Speed Calling (8-code)	\$7.00
Speed Calling (30-code)	\$7.00
Call Forwarding Busy Line	\$5.20
Call Forwarding Don't Answer	\$5.20
Call Forwarding Don't Answer-Ring Control	\$5.45
Customer Control of Call Forwarding Busy Line	\$8.00
Customer Control of Call Forwarding Don't Answer	\$8.00
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath ¹	\$5.20
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath ¹	\$5.20
Call Forwarding Variable Multipath or Remote Access-Call Forwarding Variable Multipath ¹	\$7.45
Call Block	\$7.00
Call Return	\$8.00
Call Selector	\$6.50
Call Tracing	\$6.50
Repeat Dialing	\$7.00
Preferred Call Forwarding	\$6.00
Three-Way Calling with Transfer ²	\$6.95
Remote Access-Call Forwarding Variable	\$7.45
User Transfer/Conferencing	n/a
User Transfer/Conference w/Hold	n/a
User Transfer/Conference w/Call Pickup	n/a
User Transfer/Conference w/Hold and Pickup	n/a
Call Pickup	n/a

¹ Monthly rate per call forwarding path in excess of ten paths.

² Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.4 Optional Calling Features (Cont'd.)

4.4.2 Features Offered on Monthly Basis (Cont'd.)

Optional Calling Features (Group 2)	Business
Multiple Directory Number Distinctive Ringing - First DN	\$ 10.00
Multiple Directory Number Distinctive Ringing - Two DN's	\$12.00
Caller ID - Basic	\$11.00
Caller ID - Deluxe (with ACR)	\$14.00
Enhanced Caller ID (with ACR)	\$17.00
Enhanced Caller ID with Call Management	\$18.00
Call Waiting Deluxe With Call Forwarding Don't Answer	n/a
Call Waiting Deluxe With Conferencing	n/a
Remote Call Forwarding	\$18.50
Privacy Director	n/a
Star 98 Access	\$2.00
Custom Code Restriction 1	\$5.50
Custom Code Restriction 2	\$5.50
Custom Code Restriction 3	\$5.50
Message Waiting Audible	\$1.50
Message Waiting Audible/Visual	\$1.50
RingMaster 1	\$10.00
RingMaster 2	\$12.00
Hunting (by rate group)	
Rate Group 2	\$10.00
Rate Group 5	\$14.00
Rate Group 7	\$5.95
Rate Group 12	\$5.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.5 Directory Assistance and Listing Services

4.5.1 Directory Assistance Service

Each Local Directory Assistance Call	\$1.50
Each Long Distance Directory Assistance Call	\$1.99

4.5.2 Directory Listings

A. Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for herein. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

	Business
Each Additional Listing	\$2.10

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.5 Directory Assistance and Listing Services (Cont'd.)

4.5.2 Directory Listings (Cont'd.)

B. Non-published Service

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

Non-published service charge, per month: \$4.50

C. Non-listed Service

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

Non-listed service charge, per month: \$2.00

D. Foreign Listing

Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the price guide published by the specific exchange carrier providing the Foreign Listings.

Foreign Listing service charge, per month: \$2.10

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.6 Local Operator Assisted Services

The per call charges below are in addition to any other applicable usage charges identified in this price guide.

Customer Dialed Calling/Credit Card	\$1.00
Operator Dialed Calling/Credit Card	\$2.20
Operator Station	
Billed Collect	\$2.50
Billed to Third Party	\$2.50
Billed to Line	\$2.50
Person-to-Person	\$5.00
Operator Dialed Surcharge	\$1.25

Busy Line Verification and Line Interrupt Service:

Per Busy Line Verification, Per Call	\$6.45
Per Line Interruption, Per Call	\$6.45

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.7 IntraLATA Toll Service

Rates, terms, and conditions of the Company's intraLATA toll services are found in the Company's intrastate interexchange services price guide.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS

5.1 Individual Case Basis (ICB) Arrangements

Special arrangements may be undertaken on a reasonable effort basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this price guide or any applicable contract, or for the provision of service on an expedited basis or in some other manner different from the normal price guide or contract conditions. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

5.2 Contract Pricing

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this price guide. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and revenue commitment, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

5.3 Promotional Programs

The Company may, from time to time, offer services in this price guide at special promotional rates and/or terms. Promotional offerings will have an ending date. All rates and terms contained in this price guide shall continue to apply unless specifically addressed in the promotional agreements.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs (Cont'd.)

5.3.1 Access Sponsor Program

Access Integrated Networks Sponsor Program is a referral program that provides the referring customer a recurring credit in the amount of 5% of referred customer's monthly recurring charges based on the total of the following billable items: LD Usage and Monthly Recurring Charges¹, less all taxes, fees, recurring credits & discounts.

To receive this credit, the referred customer must be new to Access Integrated Networks, that is, the customer has not been provided any services by the Company for more than 90 days and the referring customer must be in good standing². The referred customer must also be in On-Net Area or *Planned* On-Net Area. If a Planned On-Net Area is removed from the Planned list, credits will cease.

Sponsor Program is separate from other Access discount programs and cannot be combined with any other program unless otherwise specified. Referring customer cannot refer additional business locations where the referring customer owns a majority (51% or more) of that business or refer the customer's own residence.

The maximum credit that the referring customer can obtain is a zero balance for products, features and LD usage. Access Sponsor Program Credits cannot be applied to taxes and fees; therefore, taxes and fees will still be applied. Referring account can never be set up with a "Referred by" ID of any account it referred.

¹Monthly Recurring is defined as Basic Access, All Access, All Access Lite, DSL, Simple Connections, Simple Connections Lite, and all optional features. LD Usage is defined as usage that generates billable charges.

²"Good Standing" is defined as customer's account not being past due when monthly invoice is generated. If customer is not in good standing, they forfeit Access Sponsor Program Credit until their account is back in good standing. No retroactive payments will be applied.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs (Cont'd.)

5.3.2 Access Residential Rewards Program

The Access Residential Rewards Program is offered to residential customers obtained through acquisition who are still on their original carrier's plan*, have maintained and continue to maintain a current account, and have registered between April 1, 2007 through September 30, 2007. Customers will receive 25% off their residential package price every third invoice after their registration date; 50% off inside wiring maintenance plan to be applied monthly as long as inside wiring is active billable; and a \$15 one-time credit for E-Bill/E-Auto Pay given on the first invoice after sign-up. Also, a random drawing will be held in December in which five customers will win one year of free local service, excluding taxes, billable LD usage, and fees.

*Acquired customers who have chosen an Access product or service plan are excluded from this program. No partial period credits or rewards will be given to customers who switch to an Access product or service plan within the three-month reward cycle.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs (Cont'd.)

5.3.3 Free Month On Access Promotion

The Free Month on Access promotion is available to new business customers in an “on-net” service area with qualified business lines only who sign a one or two year term agreement. The order must be received between June 28, 2007 and December 31, 2007 and must include a completed promotion certificate in order to be eligible. The “Free Month” credit will automatically be applied to customer’s 13th month’s invoice. Customer’s account must be “current” (no past due balance) when 13th month invoice is generated or customer forfeits the free month offer. “Free Month” applies to voice line charge and/or voice package rate only. Regulatory fees and taxes still apply.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs (Cont'd.)

5.3.4 1st Month Free Business DSL Promo

The 1st Month Free Business DSL promotion applies only to Business DSL service and is offered to customers who order between June 18, 2007 and December 31, 2007.

To be eligible, customer must have Access voice service and must be served by an Access On Net (live or planned) Central Office. The customer must also sign a term agreement for DSL service. Customer must include completed Promotion Certificate with signed DSL contract.

A standard 30-day satisfaction guarantee applies. Customers will receive a free DSL modem after mail in rebate within specified time frame. "Free Month" credit is for DSL monthly recurring charge only, regulatory fees and taxes will still apply. "Free Month" credit will be automatically applied to customers first month's DSL invoice.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs (Cont'd.)

5.3.5 Basic Connections Package Promotion

The Basic Connections Package Promotion is available to all new and existing residential customers who order between September 21, 2007, and March 21, 2008. Basic Connections service includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Zone	Monthly Charge
1	\$23.95
2	\$23.95
3	\$31.95

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under this plan and are provided and billed pursuant to other Company price guides or price guide equivalents.

An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number. All inbound toll-free usage is billed at \$0.069 per minute.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Residential customers who already have an existing term agreement can have the term of that agreement transferred to the Basic Connections Package and receive the 5% discount. Term plan customers terminating service prior to completion of the initial or any successive term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carriers contract – the Company may then charge the amount by the number of months and per location).

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES

"Grandfathered" is defined as a product or service that is no longer available for purchase by either new or existing customers. Once Access has grandfathered a product or service, only the existing customer that had that product before grandfathering may retain the product or service on the line(s) as they exist the date of grandfathering. A customer may continue to add, change or delete features of their Grandfathered products as slowed by the product rules, which may change from time to time. A physical move or a change outside of the current product is not allowed with Grandfathered products.

"Supported" products are special members of the "Grandfathered" product set where additional flexibility is allowed:

- * Product changes within the Supported family
- * Line moves whilst retaining the current product

The full list of supported products are:

- * All Access
 - * All Access Lite
 - * Basic Access
 - * Basic Connections
 - * Simple Connections
 - * Simple Connections Lite
 - * Off Premise Extension
 - * TotalT
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.1 All Access Business Line Package - Old¹

All Access Business service includes a Business Line, all of the features listed below, and a long distance usage allowance of 600 minutes. Calls within the standard flat rate local calling area are unlimited.

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Tracing
Selective Class of Call Screening	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.1 All Access Business Line Package - Old¹ (Cont'd.)

All Access service requires a three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable non-discounted rates.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

All lines at the customer's location are required to be All Access unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute. End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change. Customers choosing intraLATA only will still qualify for 600 MOU.

All Access does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company price guides or price guide equivalents. All Access service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

RATE GROUP	FLAT RATE ²
Rate Group 2	\$49.95
Rate Group 5	\$49.95
Rate Group 7	\$42.95
Rate Group 12	\$42.95

¹ Service in effect prior to June 24, 2004.

² Effective September 2, 2004, rates apply for existing customers only.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.1 All Access Business Line Package - Old¹ (Cont'd.)

Effective November 18, 2006, rates apply for existing customers only.

UNE ZONE	RATE GROUP	FLAT RATE	ON NET ² RATE
1	Rate Group 2	\$39.95	31.95
	Rate Group 5	\$39.95	
	Rate Group 7	\$37.95	35.95
	Rate Group 12	\$37.95	
2	Rate Group 2	\$37.95	31.95
	Rate Group 5	\$37.95	36.95
	Rate Group 7	\$37.95	35.95
	Rate Group 12	\$37.95	
3	Rate Group 2	\$43.95	\$31.95
	Rate Group 5	\$43.95	
	Rate Group 7	\$43.95	
	Rate Group 12	\$43.95	

¹ Service in effect prior to June 24, 2004.

² On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.2 All Access Lite Business Line Package - Old¹

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access Lite service under month to month billing at applicable non-discounted rates.

8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute.

¹ Service in effect prior to June 24, 2004.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.2 All Access Lite Business Line Package - Old¹ (Cont'd.)

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All Access Lite does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company price guides or price guide equivalents. All Access Lite service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations and is only available in select NPA-NXXs.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

UNE ZONE	RATE GROUP	FLAT RATE ²	UNE ZONE	RATE GROUP	FLAT RATE ²
1	Rate Group 2	N/A	3	Rate Group 2	N/A
	Rate Group 5	\$34.95		Rate Group 5	\$35.95
	Rate Group 7	\$24.95		Rate Group 7	\$25.95
	Rate Group 12	\$24.95		Rate Group 12	\$29.95
2	Rate Group 2	N/A			
	Rate Group 5	\$34.95			
	Rate Group 7	\$24.95			
	Rate Group 12	\$24.95			

¹ Service in effect prior to June 24, 2004.

² Effective September 2, 2004, rates apply for existing customers only.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.2 All Access Lite Business Line Package - Old¹ (Cont'd.)

Effective November 18, 2006, rates apply for existing customers only.

UNE ZONE	RATE GROUP	FLAT RATE	ON NET ¹ RATE
1	Rate Group 2	\$30.95	24.95
	Rate Group 5	\$30.95	
	Rate Group 7	\$38.95	38.95
	Rate Group 12	\$24.95	
2	Rate Group 2	\$29.95	24.95
	Rate Group 5	\$39.95	39.95
	Rate Group 7	\$38.95	38.95
	Rate Group 12	\$24.95	
3	Rate Group 2	\$40.95	\$25.95
	Rate Group 5	\$40.95	
	Rate Group 7	\$40.95	
	Rate Group 12	\$40.95	

¹ Service in effect prior to June 24, 2004.

²On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.3 Business Local Exchange Service Lines

As of June 8, 2005, rates apply to existing customers only.

A. Monthly Recurring Charges

The following charges apply to Business Local Exchange Service lines per month. Rates and charges include touchtone service for each line. The rates and charges below apply to service provided on a month-to-month basis.

UNE ZONE	RATE GROUP	FLAT RATE	FLAT RATE W/AREA CALLING SERVICE ¹
1	Rate Group 2	\$24.50	\$30.50
	Rate Group 5	\$28.00	\$34.00
	Rate Group 7	\$32.50	\$38.50
	Rate Group 12	\$39.50	\$45.50
2	Rate Group 2	\$25.50	\$31.50
	Rate Group 5	\$29.00	\$35.00
	Rate Group 7	\$33.50	\$39.50
	Rate Group 12	\$40.50	\$46.50
3	Rate Group 2	\$27.50	\$33.50
	Rate Group 5	\$31.00	\$37.00
	Rate Group 7	\$35.50	\$41.50
	Rate Group 12	\$42.50	\$48.50

¹ Area Calling Service provides for LATA-wide, flat-rate calling. Area Calling Service consists of a flat-rate business line plus the expanded area calling feature.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.4 Retention Promotion

This promotion is for existing AIN customers who purchase service under a month-to-month, standard pricing arrangement. Subscribers of the Retention Promotion will receive a one month service credit for selecting a one-year term plan, or a two-month service credit for selecting a two-year term plan. The Retention Promotion is available through July 30, 2005. The credit will apply on the March, 2006, invoice for one-year term plan subscribers, and on the March, 2006, and March, 2007, invoices for two-year term plan subscribers. Each credit will consist of one month's recurring line charges, including feature charges and voice mail. The credit excludes long distance charges and per line surcharges including, but not limited to, LNP and EUCL charges. The credit only applies to active voice lines in place at the time of subscription to the Retention Promotion.

Customers must maintain good standing with AIN to be eligible to receive credits. If the customer terminates its contract early, all promotional credits will be included as part of the customer's early termination liability. The Retention Promotion cannot be combined with any other promotions or incentives. In order for the customer to receive the promotion, AIN must have a signed copy of the promotional certificate completed at the time the order is placed.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

Sections 6.5 – 6.15 contain products from Trinsic Communications, Inc.'s Georgia local tariff. As of April 8, 2006, these products are no longer available to new customers.

6.5 Basic Service

Package Price for Basic Service:

Primary Line, per month:	\$40.42
Secondary Line, per month:	\$28.43

A. Basic Service includes the following:

1. A monthly allowance of 30 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments.

Toll calls within 30 minute allowance Direct Dial Access	\$0.00
---	--------

Toll calls above 30 minute allowance Direct Dial Access	\$0.10
--	--------

2. Local line and unlimited local calling.

B. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling may be added for \$4.99 per month.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

C. Ninety (90) additional minutes of interstate or intrastate long distance may be purchased at an additional monthly charge.

90 Direct Dial:	\$4.99 per month
-----------------	------------------

D. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	\$3.00
---------------------------------------	--------

Note: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.6 Member to Member Home Edition Service

Member to Member Service is available to all Access Customers of a Network Exchange Bundled Service. Member to Member allows Access Customers to call other Access Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Network Exchange Bundled Service. Access Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Access Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

This service is available with services where noted in the description of each service.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.7 Residential Service 2500 (formerly Unlimited Residential Service)

Package and Pricing for Residential Service 2500:

Primary Line, per month	
UNE Zones 1, 2:	\$56.06
UNE Zone 3:	\$66.06
Secondary Line, per month	
UNE Zones 1, 2:	\$29.97
UNE Zone 3;	\$39.97
Service Connection Fee, one-time charge, per line	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via My Account web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Residential Service 2500 for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial up internet connections, autodialing, three-way calling- or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.7 Residential Service 2500 (Cont'd.)

A. Residential Service 2500 includes the following:

1. Inclusive domestic long distance* toll calling.
2. Local Line and unlimited local calling
3. Primary Line Custom Calling Features Package: Call Forwarding Variable, Caller ID with Name, Call Waiting with Caller ID with Name, Call Trace, Three-Way Calling and Speed Calling included at no charge.
4. Secondary Line Custom Calling Features Package: Call Forwarding Variable, Caller ID, Call Waiting, Call Trace, Three-Way Calling and Speed Calling may be added for \$4.95 per month.
5. Member to Member Service
6. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

Note: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

*Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.8 Basic Service with PVA

Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	
UNE Zones 1, 2:	\$24.29
UNE Zone 3:	\$42.29
Secondary Line, per month	
UNE Zones 1, 2:	\$21.99
UNE Zone 3;	\$29.99
Service Connection Fee, one-time charge, per line	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

A. Basic Service includes the following:

1. Local line and unlimited local calling
2. Call Waiting

B. Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month:	\$4.95
--------------------------	--------

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

Note 2: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.8 Basic Service with PVA (Cont'd.)

C. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute: \$0.07

Call completion through PVA per minute: \$0.07

D. Member to Member Service is included at no charge.

E. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.9 Value with PVA

Value with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

Primary Line, per month	
UNE Zones 1, 2:	\$33.99
UNE Zone 3:	\$43.99
Secondary Line, per month	
UNE Zones 1, 2:	\$29.59
UNE Zone 3;	\$39.59
Service Connection Fee, one-time charge, per line	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

A. Value with PVA includes the following:

1. Local line and unlimited local calling
2. Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Variable, Call Forwarding Busy No Answer.
3. 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

Note 1: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.9 Value with PVA (Cont'd.)

B. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute: \$0.070

Call completion through PVA per minute: \$0.070

C. Member to Member Service is included at no charge.

D. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.10 HOME 1000

Package Price for HOME 1000:

Primary Line, per month All UNE Zones:	\$51.00
Secondary Line, per month All UNE Zones:	\$29.98
Service Connection Fee, one-time charge, per line	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses HOME 1000 Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

A. HOME 1000 Service includes the following:

1. A monthly allowance of 1000 free minutes of interstate and intrastate toll calling.

Toll calls above 1000 minute allowance \$0.07
2. Local line and unlimited local calling.
3. Member to Member Service.
4. Caller ID is included and Caller ID with Name may be added for \$3.00 per month.

Note 1: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.11 Standard Service

Package Price for Standard Service

Primary Line, per month	\$56.15
Secondary Line, per month	\$27.00
Service Connection Fee, one-time charge, per line	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers opting for credit card payment arrangement will receive a \$1.00 discount of total monthly Company charges, excluding taxes and fees***. Customers will be able to access call detail and billing records on-line via the myaccount web site.

Standard Service includes the following:

1. A monthly allowance of 200 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments, with an initial period, for billing purposes, of sixty (60) seconds.

Toll calls within 200 minute allowance	Per minute rate
Direct Dial Access	\$0.00
Toll calls above 200 minute allowance	Per minute rate
Direct Dial Access	\$0.10

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.11 Standard Service (Cont'd.)

2. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

3. Local line and unlimited local calling.
4. Standard Service Customers will receive Member to Member service at no additional charge, included with the Standard Service.
5. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

Note 1: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.12 Value

Package Price for Value:

Primary Line, per month	
UNE Zones 1, 2:	\$34.35
UNE Zone 3:	\$44.35
Secondary Line, per month	
UNE Zones 1, 2:	\$29.56
UNE Zone 3;	\$39.56
Service Connection Fee, one-time charge, per line	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

A. Value includes the following:

1. A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments.

Toll calls within 50 minute allowance	
Direct Dial Access	\$0.00
Toll calls above 50 minute allowance	
Direct Dial Access	\$0.07
2. Local line and unlimited local calling.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.12 Value (Cont'd.)

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

4. Member to Member Service.

5. The following additional custom calling features are available with this service.

Per Month

Distinctive Ring	\$3.00
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

Note 2: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.13 AIN Spectrum 2500 (formerly AIN Spectrum Unlimited)

AIN Spectrum 2500 is a service targeted primarily at business customers as a bundled service offering. Customers receive unlimited local calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. Inclusive domestic long distance* calling is also included in the monthly recurring charge. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. AIN Spectrum 2500 is available on up to a maximum of twelve (12) lines per location. AIN must be selected as both the local toll and inter-LATA toll carrier for all lines at a single location and on a single billing account. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

A. Outbound Service

Primary Line, per month:	\$52.99
Additional Lines, per month:	\$42.99

B. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
---------------	--------

*Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.14 AIN Spectrum Plus Service

AIN Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

Local Exchange Service

A. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate: \$35.50

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to AIN in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below.

The percentage discount does not apply to FCC line charges.

Lines	Term	
	1 Year	2 Year
200	5%	5%
1000	10%	15%
2000	15%	16%

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.14 AIN Spectrum Plus Service (Cont'd.)

B. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring

Monthly Recurring Charge Per Feature:	\$3.00
Monthly Recurring Charge, Feature Pack (3 or more):	\$9.00

Customers subscribing to AIN Spectrum Plus Service may also subscribe to the following Calling Features:

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding -Busy - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding - No Answer - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.14 AIN Spectrum Plus Service (Cont'd.)

B. Calling Features

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers.

Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.15 December Is On Access Promotion

As of May 7, 2006, this promotion applies to existing customers, as of July 31, 2005, only.

This promotion is for new AIN customers who purchase a minimum of two All Access, All Access Lite, or Basic Access lines. Subscribers of the December Is On Access Promotion will receive a one month service credit for selecting a one-year term plan, or a two-month service credit for selecting a two-year term plan. The December Is On Access Promotion is available until July 31, 2005. The credit will automatically apply on the December, 2005, invoice for one-year term plan subscribers, and on the December, 2005, and December, 2006, invoices for two-year term plan subscribers.

Each credit will consist of one month's recurring line charges, and/or package rates only. The credit excludes regulatory fees; federal, state and local taxes; and 911 fees. The credit only applies to the initial lines ordered during the promotional period. Home Companion lines can contribute to the two-line minimum.

Customers must maintain good standing with AIN to be eligible to receive credits. If the customer terminates the contract early, all promotional credits will be included as part of the customer's early termination liability. The December Is On Access Promotion cannot be combined with any other promotions or incentives. In order for the customer to receive the promotion, AIN must have a signed copy of the promotional certificate completed at the time the order is placed.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.16 Back-Up Line Service

Back-up Line is a discounted business line with unlimited local calling. Add on features are not allowed on back-up lines. IntraLATA and InterLATA calls are billed based on usage and rated at the standard non-contact rate pursuant to the applicable Long Distance price guide on file with the state commission.

RATE GROUP	RATE
Rate Group 2	25.00
Rate Group 2A	25.00
Rate Group 2B	25.00
Rate Group 2C	25.00
Rate Group 2D	25.00
Rate Group 2E	25.00
Rate Group 5	25.00
Rate Group 5A	25.00
Rate Group 5B	25.00
Rate Group 5C	25.00
Rate Group 5D	25.00
Rate Group 5E	25.00
Rate Group 7	25.00
Rate Group 7A	25.00
Rate Group 7B	25.00
Rate Group 7C	25.00
Rate Group 7D	25.00
Rate Group 7E	25.00
Rate Group 7F	25.00
Rate Group 12	29.15
Rate Group 12A	29.70
Rate Group 12B	29.70
Rate Group 12C	29.48
Rate Group 12D	30.03
Rate Group 12E	30.03

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.17 Back-Up Line with Area Calling Plan ¹

Back-up Line is a discounted business line with unlimited local calling and Area Calling Plan Service¹.

Rate per Line	\$28.00
---------------	---------

6.18 Back-Up Line Service w/ Business Plus Service (option 1)

Back-Up Line with Business Plus Service (option 1) – Discounted business line with flat rated plan which allows for calling within the LATA (subject to total usage allowing of 120 hours/7200 minutes)

Rate per Line	\$51.65
---------------	---------

6.19 Back-Up Line with Business Plus Service (option 2)

Discounted business line with combination rated plan which provides for unlimited usage within the local calling area for a flat monthly charge and a single rate for each minute used for all other calling within the LATA. IntraLATA and InterLATA calls are billed based on usage and rated at the standard non-contact rate pursuant to the applicable Long Distance price guide on file with the state commission.

Rate per Line	\$66.65
---------------	---------

As of June 4, 2006, products in Sections 6.20 – 6.29 are no longer available to new customers.

6.20 Cross Reference Listing

A Cross Reference Listing is the listing of a generally accepted name of a subscriber followed by a reference to another listing.

Rate Application (each)	Business	\$2.10
-------------------------	----------	--------

¹ Area Calling Service provides for LATA-wide, flat-rate calling. Area Calling Service consists of a flat-rate business line plus the expanded area calling feature.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.21 Complete Local

Complete Local provides only residential Local Exchange Service, which includes unlimited local calling at no additional charge. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice.

Rates and Charges

Per line, per month	\$48.49 **
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

** Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Complete Residential

6.22 Complete Plus

A. Description

Complete Plus is available to customers whose primary Local Exchange Service line is provided under any Complete bundled offerings. Customers may subscribe to up to two additional lines under this offering.

Should a customer discontinue primary Local Exchange Service, the remaining Second Line will automatically convert to a primary line with all features and functionality of such, and at the rate formerly in effect for the primary line.

Complete Plus includes the following:

1. Local Exchange Service with unlimited local calling;
 2. Presubscription to company's IntraLATA, intrastate and interstate long distance services.
 3. Discounted international calling with International Option.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.22 Complete Plus (Cont'd.)

B. Rates and Charges

Complete Plus, per month	\$32.49*
Complete Plus with International Option, per month	\$35.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.23 Complete Nation

A. Description

Complete Nation includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
3. Voice Mail¹;
4. Inclusive domestic long distance² minutes for IntraLATA toll, intrastate and interstate long distance calling.
5. Inclusive domestic long distance calls to Canada and discounted international calling with International Option.

B. Rates and Charges

Complete Nation, per bundle, per month	\$64.99*
Complete Nation with International Option, per bundle, per month	\$67.99*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Inclusive domestic long distance** minutes for intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

¹Voice mail is not regulated by the Commission.

²Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

*Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.24 Complete Nation II

A. Description

Complete Nation II includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
3. Voice Mail¹;
4. Inclusive domestic long distance² minutes for IntraLATA toll, intrastate and interstate long distance calling.
5. Inclusive domestic long distance calls to Canada and discounted international calling with International Option.

B. Rates and Charges

Complete Nation II, per bundle, per month	\$61.49*
Complete Nation II with International Option, per bundle, per month	\$64.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Inclusive domestic long distance² minutes for intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

¹Voice mail is not regulated by the Commission.

²Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.25 Complete 250

A. Description

Complete 250 includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three- Way Calling and Speed Dial 8;
3. 250 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling, including calls to Canada with International Option.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete 250, per bundle, per month	\$57.49*
Complete 250 with International Option, per bundle, per month	\$60.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls, including calls to Canada with International Option, over 250 minutes and other long distance services will be charged as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.26 Complete 50

A. Description

Complete 50 includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
3. 50 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete 50, per bundle, per month	\$47.49*
Complete 50 with International Option, per bundle, per month	\$50.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com..

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com..

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

Complete for Business

Complete for Business includes unlimited business Local Exchange Service access lines, the Company's long distance (IntraLATA, Intrastate and Interstate) service, Touch Tone Calling Service, and certain custom calling features. Voice mail is included in certain bundled services and is available for an additional charge with other services.

6.27 Complete Local for Business

A. Description

Complete Local for Business includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Discounted Long Distance calling.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete Local for Business, per bundle, per month

Rate Group 1	\$43.95*
Rate Group 2	N/A

Complete Local for Business International Option, per bundle, per month

Rate Group 1	\$49.90*
Rate Group 2	N/A

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.28 Complete Nation for Business

A. Description

Complete Nation for Business includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Inclusive domestic long distance¹ minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete Nation for Business, per bundle, per month

Rate Group 1	\$82.45*
Rate Group 2	N/A

Complete Nation for Business International Option, per bundle, per month

Rate Group 1	\$88.40*
Rate Group 2	N/A

Inclusive domestic long distance minutes for intraLATA toll, intrastate and interstate calls as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

¹Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.29 Complete Premium for Business

A. Description

Complete Premium for Business includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable, Line Hunting, Caller ID with Name and Number, Call Waiting, Three-Way Calling; and Speed Dial 8;
3. Inclusive domestic long distance¹ minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Voice Mail²
5. Discounted international calling with International Option.

B. Rates and Charges

Complete Premium for Business, per bundle, per month

Rate Group 1	\$98.95*
Rate Group 2	N/A

Complete Premium for Business International Option, per bundle, per month

Rate Group 1	\$104.90*
Rate Group 2	N/A

Inclusive domestic long distance¹ minutes for intraLATA toll, intrastate and interstate calls as specified in the Company's Georgia Interexchange Price Guide and the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.fusionconnect.com.

¹Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

²Voice Mail is not regulated by the Commission.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.30 Basic Access Business

Effective November 18, 2006, rates apply for existing customers only.

UNE ZONE	RATE GROUP	RATE	ON NET ¹ RATE	UNE ZONE	RATE GROUP	FLAT RATE	ON NET ¹ RATE
1	Rate Group 2	\$25.00	\$25.00	3	Rate Group 2	\$35.95	\$25.00
	Rate Group 5	\$25.95			Rate Group 5	\$35.95	
	Rate Group 7	\$25.00	\$25.00		Rate Group 7	\$35.95	
	Rate Group 12	\$27.95			Rate Group 12	\$35.95	
2	Rate Group 2	\$25.95	\$25.00				
	Rate Group 5	\$25.95	\$25.00				
	Rate Group 7	\$27.95	\$25.00				
	Rate Group 12	\$27.95					

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

As of December 27, 2006, the products in Sections 6.33 – 6.35 are no longer available to new customers.

6.31 PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

PBX Trunks are available as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Recurring charges for PBX Trunk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.31 PBX Trunk Service (Cont'd.)

A. Trunk Charges

Except as otherwise noted herein, PBX Trunk Service is provided at the Business Local Exchange Service Lines rates and charges as specified in Section 4.3.2 of this price guide.

RATE GROUP	FLAT RATE TRUNK	FLAT RATE DID TRUNK
Rate Group 2	\$37.40	\$73.00
Rate Group 5	\$47.50	\$86.00
Rate Group 7	\$55.25	\$90.00
Rate Group 12	\$67.00	\$105.00

B. Direct Inward Dialing (DID) Service

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in this price guide. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$915.00	\$ 4.98
Each Additional Block of 20 DID Numbers	\$ 15.00	\$ 4.98
Dual Tone Multifrequency Pulsing Option, Per Trunk	\$ n/a	\$ 7.50
Automatic Intercept Service (per number) ¹	\$16.00	\$ n/a

¹Provides automatic number referral for non-listed disconnected DID telephone numbers for twelve months or until the delivery of the new directory, whichever comes first. AIS is only provided where facilities permit.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.32 Off Premise Extensions

On and/or Off Premises Extensions and Dual Premise Addresses (DPAs) extend the capability to make or receive calls from a 2-Wire Voice Grade Port/Loop Combination beyond the End-Users Primary Service Address, but within the same Central Office.

Zone	Rate
2	\$25.00
2	\$25.00
2	\$25.00
3	\$25.00
3	\$25.00
3	\$25.00
3	\$25.00
3	\$25.00

6.33 Complex Billable Services

Billable Services and Mileage	Rate
DS1 Mileage, first 1/2 mile	\$94.74
Digital Data Service within intranodal area 56K	\$74.90
Pvt Line Channel Same Bldg, per channel	\$3.34
Node channel term per local channel, 56K	\$34.90
Digital Data Interoffice chan mileage 0-8 miles fixed	\$47.84
Digital Data Interoffice chan mileage 0-8 miles, per mile	\$4.79
Interoffice channel mileage 2000 series	\$5.53
Voice grade bridge series 2000 per port	\$39.42
Multistation charge, non-key termination, type 2101	\$10.60
DID Trunk Termination	\$44.90
IntraLATA Private Line 1204 (obsolete)	\$53.23
IntraLATA Private Line 2434	\$19.76
IntraLATA Private Line 2231	\$86.06
IntraLATA Private Line 2463	\$147.41
IntraLATA Private Line 2464	\$147.41
IntraLATA Private Line 2230	\$85.96
Type C Signal	\$5.70
Signaling, E & M	\$22.21

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

*Sections 6.35 – 6.40 contain products from IDT America, Corp.'s Georgia local tariff.
As of April 19, 2007, these products are no longer available to new customers.*

6.34 ACCESS America 2500 Plan and Rates (formerly, ACCESS America Unlimited)

Package Price for ACCESS America 2500 Plan Monthly recurring rate in UNE Zones 1 & 2:
\$39.95

Monthly recurring rate in UNE Zone 3: \$49.95

ACCESS America 2500 Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Inclusive domestic long distance* minutes for Toll Calling within the Continental US.²
3. Custom Calling Features Package: Caller ID with Name, Call Waiting, Speed Dial (8), Call Waiting with Caller ID and Name and Anonymous Call Rejection.
4. Additional calling features may be purchased on an a la carte basis, where available.

This service is for use by residential customers. If it is determined that usage is not consistent with residential voice applications, the company reserves the right to adjust a customer's service plan upon appropriate customer notification. Notification shall be given by mail or email (if authorized by the Customer) no less than thirty (30) days prior to adjustment. Additionally, if it is determined that usage is not consistent with residential voice applications, Customers' service may be assessed a \$50.00 monthly recurring data usage charge. For the purpose of this service plan, Customer's use of more than 4,000 minutes per month for non-voice applications including, but not limited to Internet access, shall cause the data usage charge to be imposed and the adjustment to the service plan.

*Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.35 ACCESS America Choice Service Plan and Rates

Package Price for ACCESS America Choice Service Plan
Monthly recurring rate in UNE Zones 1 & 2: \$28.95

Monthly recurring rate in UNE Zone 3: \$37.95

ACCESS America Choice Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
2. Direct-dialed intrastate toll calls for \$0.05 per minute.
3. Customer has the option to pay an additional \$5.00 per line per month to receive unlimited direct-dialed intrastate intraLATA toll calls. InterLATA, intrastate toll calls will be billed at \$0.05, the per minute rate.
4. Custom Calling Features Package: Caller ID with Name, Call Waiting, Call Waiting with Caller ID and Name and Anonymous Call Rejection.
5. Additional calling features may be purchased on an a la carte basis, where available.

This service is for use by residential customers. If it is determined that usage is not consistent with residential voice applications, the company reserves the right to adjust a customer's service plan upon appropriate customer notification. Notification shall be given by mail or email (if authorized by the Customer) no less than thirty (30) days prior to adjustment. Additionally, if it is determined that usage is not consistent with residential voice applications, Customers' service may be assessed a \$50.00 monthly recurring data usage charge. For the purpose of this service plan, Customer's use of more than 4,000 minutes per month for non-voice applications including, but not limited to Internet access, shall cause the data usage charge to be imposed and the adjustment to the service plan.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.36 ACCESS America Additional Line Service Plan

Package Price for ACCESS America Choice Service Plan

Monthly recurring rate in UNE Zone 1: \$25.00

Monthly recurring rate in UNE Zone 2: \$25.00

Monthly recurring rate in UNE Zone 3: \$33.95

In order to subscribe to this plan, the subscriber must have one or more lines subscribed to ACCESS's "America 2500" or "America Choice" plans. In the event the subscriber cancels their "America 2500" or "America Choice" plan(s) so that the only remaining ACCESS local service plan is their "Additional Line" plan, the "Additional Line" plan will automatically be changed to the plan type that was cancelled, and billed accordingly. If a subscriber has one or more "America 2500" and "America Choice" plans and cancels those plans simultaneously, the "Additional Line" plan will be changed to an "America 2500" plan.

ACCESS America Additional Line Service Plan includes the following:

1. Local Line and unlimited direct-dialed Local Exchange calling.
 2. Direct-dialed intrastate toll calls for \$0.05 per minute.
 3. Direct-dialed interstate toll calls within the Continental US for \$0.05 per minute.³
 4. Calling Features may be purchased on an a la carte basis, where available.
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.37 Optional Calling Features

Feature Monthly Rate	
Anonymous Call Rejection	\$4.00
Call Block	\$7.00
Call Forwarding Variable	\$8.50
Call Return (*69)	\$8.00
Call Return (*69) (Per Use)	\$2.00*
Call Waiting	\$7.95
Call Waiting Deluxe	\$8.50
Caller ID	\$11.00
Caller ID with Name	\$14.00
Deny Call Trace	N/A
Deny Repeat Call	N/A
Deny Return Call	N/A
Line Blocking (*67)	N/A
Repeat Dialing (*66)	\$7.00
Repeat Dialing (*66) (Per Use)	\$2.00*
Speed Dial - 8	\$7.00
Speed Dial - 30	\$7.00
Three Way Calling	\$7.50
Three Way Calling (Per Use)	\$2.00*

*Nonrecurring charge

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.38 Directory Assistance

Within the Company's local calling area for the originating line

Per call: \$ 1.50

Outside the Company's local calling and LATA/NPA serving areas for the originating line

Per call: \$ 1.99

Directory Assistance Call Completion

Per call charge: \$0.30

6.39 Directory Listing Services

Monthly

Initial White Pages Listing no charge

Additional White Pages Listing

Residential Customer \$ 2.10

Business Customer \$ 2.10

Nonpublished Listing \$ 4.50

Non-Listed Listing \$ 2.00

Alternate Listing

Residence \$ 2.10

Business \$ 2.10

Toll-Free Directory Listing \$15.00

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

*Section 6.40 contains a product from IDT America, Corp.'s Georgia local tariff.
As of June 28, 2007, this product is no longer available to new customers.*

6.40 Access America Basic

Zone 1	\$25.00
Zone 2	\$25.00
Zone 3	\$33.95

Package includes*

Direct-dialed intrastate & interstate toll calls for
\$.05 per minute

Option to pay additional fee per line per month to receive unlimited direct-dialed Intrastate IntraLATA toll calls. InterLata, intrastate toll calls will be billed at \$.05 per minute.	\$5.00
---	--------

* Additional features may be added as a la carte

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package

All Access Business service includes a Business Line, all of the features listed below, and 600 minutes of long distance usage to locations within the contiguous United States. Calls within the standard flat rate local calling area are unlimited.

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Tracing
Selective Class of Call Screening	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access service requires a one, two or three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period. If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable, non-discounted rates.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

All Access does not include calling cards, international calling, calls to AK, HW, PR, USVI, other territories outside of the contiguous United States or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company price guides or price guide equivalents. All Access service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including, but not limited to federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

AIN will not offer All Access service in conjunction with ILEC-branded DSL service.

(Material on this page has been moved from Page 66.2)

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
AIVLGAMA	3	ADAIRSVL	\$43.95
ALBYGAMA	2	ALBANY	\$36.95
AMRCGAMA	2	AMERICUS	\$31.95
APNGGAES	3	APPLING	\$43.95
ARTNGAES	3	ARLINGTON	\$43.95
ATHNGAMA	1	ATHENS	\$35.95
ATLNGAAD	1	ATLANTA	\$35.95
ATLNGABH	1	ATLANTA	\$35.95
ATLNGABU	1	ATLANTA	\$35.95
ATLNGACD	1	ATLANTA	\$35.95
ATLNGACS	1	ATLANTA	\$35.95
ATLNGAEL	1	ATLANTA	\$35.95
ATLNGAEP	1	ATLANTA	\$35.95
ATLNGAFP	1	ATLANTA	\$35.95
ATLNGAGR	1	ATLANTA	\$35.95
ATLNGAHR	1	ATLANTA	\$35.95
ATLNGAIA	1	ATLANTA	\$35.95
ATLNGAIC	1	ATLANTA	\$35.95
ATLNGALA	1	ATLANTA	\$35.95
ATLNGAPP	1	ATLANTA	\$35.95
ATLNGAQS	1	ATLANTA	\$35.95
ATLNGASS	1	ATLANTA	\$35.95
ATLNGATH	1	ATLANTA	\$35.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
ATLNGAWD	1	ATLANTA	\$35.95
ATLNGAWE	1	ATLANTA	\$35.95
ALPRGAMA	1	ATLANTA NE	\$35.95
ATLNGADZ	1	ATLANTA NE	\$35.95
ATLNGAMA	1	ATLANTA NE	\$35.95
CHMBGAMA	1	ATLANTA NE	\$35.95
DLTHGAHS	1	ATLANTA NE	\$35.95
DNWDGAMA	1	ATLANTA NE	\$35.95
LGVLGACS	2	ATLANTA NE	\$36.95
LLBNGAMA	1	ATLANTA NE	\$35.95
LRVLGAOS	1	ATLANTA NE	\$35.95
LTHNGAJS	1	ATLANTA NE	\$35.95
MRTTGA23	1	ATLANTA NE	\$35.95
NRCRGAMA	1	ATLANTA NE	\$35.95
PANLGAMA	1	ATLANTA NE	\$35.95
RSWLGAMA	1	ATLANTA NE	\$35.95
SNLVGAMA	2	ATLANTA NE	\$36.95
SNMTGAAS	1	ATLANTA NE	\$35.95
SNMTGALR	1	ATLANTA NE	\$35.95
TUKRGAMA	1	ATLANTA NE	\$35.95
ACWOGAMA	2	ATLANTA NW	\$36.95
ASTLGAMA	1	ATLANTA NW	\$35.95
ATLNGAHP	1	ATLANTA NW	\$35.95
DGVLGAMA	2	ATLANTA NW	\$36.95
DLLSGAES	2	ATLANTA NW	\$36.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
MRTTGAEA	1	ATLANTA NW	\$35.95
MRTTGAMA	1	ATLANTA NW	\$35.95
PWSPGAAS	2	ATLANTA NW	\$36.95
SMYRGAMA	1	ATLANTA NW	\$35.95
SMYRGAPF	1	ATLANTA NW	\$35.95
WDSTGACR	1	ATLANTA NW	\$35.95
ATLNGAPK	2	ATLANTA SO	\$36.95
ESPNGAAT	2	ATLANTA SO	\$36.95
FRBNGAEB	2	ATLANTA SO	\$36.95
FYVLGASG	2	ATLANTA SO	\$36.95
HMPNGAJW	2	ATLANTA SO	\$36.95
JNBOGAMA	1	ATLANTA SO	\$35.95
MCDNGAGS	2	ATLANTA SO	\$36.95
MRRWGAMA	1	ATLANTA SO	\$35.95
NWNNGAFN	1	ATLANTA SO	\$35.95
PLMTGAMA	2	ATLANTA SO	\$36.95
PTCYGAMA	1	ATLANTA SO	\$35.95
RVDLGAMA	1	ATLANTA SO	\$35.95
STBRGANH	2	ATLANTA SO	\$36.95
AGSTGAAU	1	AUGUSTA	\$35.95
AGSTGAFL	2	AUGUSTA	\$36.95
AGSTGAGH	2	AUGUSTA	\$36.95
AGSTGAMT	1	AUGUSTA	\$35.95
AGSTGATH	1	AUGUSTA	\$35.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
BCTNGAMA	3	BACONTON	\$43.95
BNBRGAMA	3	BAINBRIDGE	\$43.95
BRVIGAMA	3	BARNESVL	\$43.95
BXLYGAES	3	BAXLEY	\$43.95
BLCSGAES	3	BLACKSHEAR	\$43.95
BGRTGAMA	3	BOGARTSTHM	\$43.95
BWDNGAMA	3	BOWDON	\$43.95
BRMNGAES	2	BREMEN	\$36.95
BRWKGAMA	2	BRUNSWICK	\$31.95
BCHNGAES	3	BUCHANAN	\$43.95
BUFRGABH	1	BUFORD	\$35.95
CLHNGAES	2	CALHOUN	\$36.95
CMLLGAMA	3	CAMILLA	\$43.95
CRTNGAMA	2	CARROLLTON	\$36.95
CRVLGAMA	2	CARTERSVL	\$36.95
CVSPGAMA	3	CAVESPRING	\$43.95
CDTWGAMA	2	CEDARTOWN	\$36.95
CXTNGAMA	3	CLAXTON	\$43.95
CLMTGAMA	3	CLERMONT	\$43.95
CCHRGAMA	3	COCHRAN	\$43.95
CLQTGAES	3	COLQUITT	\$43.95
ATLAGAQO	1	COLUMBUS	\$35.95
CLMBGABV	2	COLUMBUS	\$36.95
CLMBGAMT	1	COLUMBUS	\$35.95
CLMBGAMW	2	COLUMBUS	\$36.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
CNCRGAMA	3	CONCORD	\$43.95
CNYRGAMA	1	CONYERS	\$35.95
CORDGAMA	3	CORDELE	\$31.95
CVTNGAMT	2	COVINGTON	\$36.95
CMNGGAMA	2	CUMMING	\$36.95
CSSTGAMA	3	CUSSETA	\$43.95
DBLNGAMA	2	DUBLIN	\$31.95
ESMNGAES	3	EASTMAN	\$43.95
ETTNGAES	3	EATONTON	\$43.95
EBTNGAMA	3	ELBERTON	\$43.95
FLBRGAMA	2	FLOWEYBRCH	\$36.95
FRSYGAMA	3	FORSYTH	\$43.95
FTVYGAMA	2	FORTVALLEY	\$36.95
FKLNGAMA	3	FRANKLIN	\$43.95
GSVLGAMA	2	GAINESVL	\$36.95
GAY GAMA	3	GAY	\$43.95
GBSNGAES	3	GIBSON	\$43.95
GTVLGAMA	3	GRANTVILLE	\$43.95
GNBOGAES	3	GREENSBORO	\$43.95
GNVLGAMA	3	GREENVILLE	\$43.95
GRFNGAMA	2	GRIFFIN	\$36.95
HMTNGAMA	3	HAMILTON	\$43.95
HRLMGAMA	3	HARLEM	\$43.95
HZLHGAMA	3	HAZLEHURST	\$43.95
HPHZGAES	3	HEPHZIBAH	\$43.95
HGVLGAMA	3	HOGANSVL	\$43.95
JCSNGAMA	3	JACKSON	\$43.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
JKISGAMA	1	JEKYLL IS	\$35.95
JESPGAES	3	JESUP	\$43.95
JHCRGAES	3	JOHNSONCOR	\$43.95
KGTNGAMA	3	KINGSTON	\$43.95
LGRNGAMA	2	LAGRANGE	\$36.95
LKPKGAMA	3	LAKE PARK	\$43.95
LERYGAMA	3	LEARY	\$43.95
LSBGGAMA	3	LEESBURG	\$43.95
LSVLGAMA	3	LOUISVILLE	\$43.95
LULAGAMA	3	LULA	\$43.95
LMCYGAMA	3	LUMBERCITY	\$43.95
LMKNGAMA	3	LUMPKIN	\$43.95
LTVLGACS	3	LUTHERSVL	\$43.95
LYNSGAMA	3	LYONS	\$43.95
MACNGA01	2	MACON	\$36.95
MACNGAGP	2	MACON	\$35.95
MACNGAMT	1	MACON	\$35.95
MACNGAVN	1	MACON	\$35.95
MDSNGAMA	3	MADISON	\$43.95
CRHLTNCB	3	MCCAYSVL	\$43.95
MLLNGAMA	3	MILLEN	\$43.95
MNTIGAMA	3	MONTICELLO	\$43.95
NWNNGAMA	2	NEWNAN	\$36.95
NWTNGAHD	3	NEWTON	\$43.95
PLHMGAMA	3	PELHAM	\$43.95
PNMTGAMA	3	PINE MT	\$43.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
POLRGAMA	2	POOLER	\$36.95
RCLDGAMA	3	RICHLAND	\$43.95
RCKMGAES	3	ROCKMART	\$43.95
ROMEGATL	2	ROME	\$36.95
RPVLGAMA	3	ROOPVILLE	\$43.95
RYTNGAMA	3	ROYSTON	\$43.95
RTLGGAMA	3	RUTLEDGE	\$43.95
SNVLGAES	3	SANDERSVL	\$31.95
ATLBGACL	1	SANDY SPG	\$35.95
NRCSGAIK	1	SANDY SPG	\$35.95
SRDSGAES	3	SARDIS	\$43.95
SVNHGABS	1	SAVANNAH	\$35.95
SVNHGADE	1	SAVANNAH	\$35.95
SVNHGAGC	1	SAVANNAH	\$35.95
SVNHGAHZ	1	SAVANNAH	\$35.95
SVNHGASI	2	SAVANNAH	\$36.95
SVNHGAWB	1	SAVANNAH	\$31.95
SVNHGAWI	1	SAVANNAH	\$35.95
SENOGAMA	3	SENOIA	\$43.95
SMVLGAMA	3	SMITHVILLE	\$43.95
SCCRGAMA	3	SOCIALCRCL	\$43.95
SPRKGAMA	3	SPARKS	\$43.95
SPRTGAMA	3	SPARTA	\$43.95
SSISGAES	1	STSIMONSIS	\$35.95
SWBOGAES	3	SWAINSBORO	\$43.95
SYLVGAES	3	SYLVESTER	\$43.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.41 All Access Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
TLLPGAES	3	TALLAPOOSA	\$43.95
TMPLGAMA	3	TEMPLE	\$43.95
THVLGAMA	2	THOMASVL	\$36.95
THSNGAMA	3	THOMSON	\$43.95
TFTNGAMA	2	TIFTON	\$31.95
TBISGAMA	1	TYBEE IS	\$35.95
VLDSGAMA	2	VALDOSTA	\$31.95
VDALGAMA	2	VIDALIA	\$36.95
SMYRGAFE	1	VILLA RICA	\$35.95
VLRCGAES	2	VILLA RICA	\$36.95
WDLYGAMA	3	WADLEY	\$43.95
WRRBGAMA	1	WARNERRBNS	\$35.95
WRTNGAMA	3	WARRENTON	\$43.95
WTVLGAES	3	WATKINSVL	\$43.95
WYCRGAMA	3	WAYCROSS	\$43.95
WYBOGAES	3	WAYNESBORO	\$43.95
WDBYGAES	3	WOODBURY	\$43.95
WRNSGAMA	3	WRENS	\$43.95
WGVLGAES	3	WRIGHTSVL	\$43.95
ZBLNGAMA	3	ZEBULON	\$43.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA long distance calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service requires a one, two or three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access Lite service under month to month billing at applicable non-discounted rates.

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges.

All Access Lite does not include calling cards, international calling, calls to AK, HW, PR, USVI other United States Territories or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company price guides or price guide equivalents. All Access Lite service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations and is only available in select NPA-NXXs.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

AIN will not offer All Access service in conjunction with ILEC-branded DSL service.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
ACWOGAMA	2	ATLANTA NW	\$29.95
AGSTGAU	1	AUGUSTA	\$28.95
AGSTGAFL	2	AUGUSTA	\$29.95
AGSTGAGH	2	AUGUSTA	\$29.95
AGSTGAMT	1	AUGUSTA	\$28.95
AGSTGATH	1	AUGUSTA	\$28.95
AIVLGAMA	3	ADAIRSVL	\$37.95
ALBYGAMA	2	ALBANY	\$29.95
ALPRGAMA	1	ATLANTA NE	\$28.95
AMRCGAMA	2	AMERICUS	\$24.95
APNGGAES	3	APPLING	\$37.95
ARTNGAES	3	ARLINGTON	\$37.95
ASTLGAMA	1	ATLANTA NW	\$28.95
ATHNGAMA	1	ATHENS	\$28.95
ATLAGAQO	1	COLUMBUS	\$28.95
ATLBGACL	1	SANDY SPG	\$28.95
ATLNGAAD	1	ATLANTA	\$28.95
ATLNGABH	1	ATLANTA	\$28.95
ATLNGABU	1	ATLANTA	\$28.95
ATLNGACD	1	ATLANTA	\$28.95
ATLNGACS	1	ATLANTA	\$28.95
ATLNGADZ	1	ATLANTA NE	\$28.95
ATLNGAEL	1	ATLANTA	\$28.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
ATLNGAEP	1	ATLANTA	\$28.95
ATLNGAFP	1	ATLANTA	\$28.95
ATLNGAGR	1	ATLANTA	\$28.95
ATLNGAHP	1	ATLANTA NW	\$28.95
ATLNGAHR	1	ATLANTA	\$28.95
ATLNGAIA	1	ATLANTA	\$28.95
ATLNGAIC	1	ATLANTA	\$28.95
ATLNGALA	1	ATLANTA	\$28.95
ATLNGAMA	1	ATLANTA NE	\$28.95
ATLNGAPK	2	ATLANTA SO	\$29.95
ATLNGAPP	1	ATLANTA	\$28.95
ATLNGAQS	1	ATLANTA	\$28.95
ATLNGASS	1	ATLANTA	\$28.95
ATLNGATH	1	ATLANTA	\$28.95
ATLNGAWD	1	ATLANTA	\$28.95
ATLNGAWE	1	ATLANTA	\$28.95
BCHNGAES	3	BUCHANAN	\$37.95
BCTNGAMA	3	BACONTON	\$37.95
BGRTGAMA	3	BOGARTSTHM	\$37.95
BLCSGAES	3	BLACKSHEAR	\$37.95
BNBRGAMA	3	BAINBRIDGE	\$37.95
BRMNGAES	2	BREMEN	\$29.95
BRVIGAMA	3	BARNESVL	\$37.95
BRWKGAMA	2	BRUNSWICK	\$24.95
BUFRGABH	1	BUFORD	\$28.95
BWDNGAMA	3	BOWDON	\$37.95
BXLYGAES	3	BAXLEY	\$37.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
CCHRGAMA	3	COCHRAN	\$37.95
CDTWGAMA	2	CEDARTOWN	\$29.95
CHMBGAMA	1	ATLANTA NE	\$28.95
CLHNGAES	2	CALHOUN	\$29.95
CLMBGABV	2	COLUMBUS	\$29.95
CLMBGAMT	1	COLUMBUS	\$28.95
CLMBGAMW	2	COLUMBUS	\$29.95
CLMTGAMA	3	CLERMONT	\$37.95
CLQTGAES	3	COLQUITT	\$37.95
CMLLGAMA	3	CAMILLA	\$37.95
CMNGGAMA	2	CUMMING	\$29.95
CNCRGAMA	3	CONCORD	\$37.95
CNYRGAMA	1	CONYERS	\$28.95
CORDGAMA	3	CORDELE	\$25.95
CRHLTNCB	3	MCCAYSVL	\$37.95
CRTNGAMA	2	CARROLLTON	\$29.95
CRVLGAMA	2	CARTERSVL	\$29.95
CSSTGAMA	3	CUSSETA	\$37.95
CVSPGAMA	3	CAVESPRING	\$37.95
CVTNGAMT	2	COVINGTON	\$29.95
CXTNGAMA	3	CLAXTON	\$37.95
DBLNGAMA	2	DUBLIN	\$24.95
DGVLGAMA	2	ATLANTA NW	\$29.95
DLLSGAES	2	ATLANTA NW	\$29.95
DLTHGAHS	1	ATLANTA NE	\$28.95
DNWDGAMA	1	ATLANTA NE	\$28.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
EBTNGAMA	3	ELBERTON	\$37.95
ESMNGAES	3	EASTMAN	\$37.95
ESPNGAAT	2	ATLANTA SO	\$29.95
ETTNGAES	3	EATONTON	\$37.95
FKLNGAMA	3	FRANKLIN	\$37.95
FLBRGAMA	2	FLOWEYBRCH	\$29.95
FRBNGAEB	2	ATLANTA SO	\$29.95
FRSYGAMA	3	FORSYTH	\$37.95
FTVYGAMA	2	FORTVALLEY	\$29.95
FYVLGASG	2	ATLANTA SO	\$29.95
GAY GAMA	3	GAY	\$37.95
GBSNGAES	3	GIBSON	\$37.95
GNBOGAES	3	GREENSBORO	\$37.95
GNVLGAMA	3	GREENVILLE	\$37.95
GRFNGAMA	2	GRIFFIN	\$29.95
GSVLGAMA	2	GAINESVL	\$29.95
GTVLGAMA	3	GRANTVILLE	\$37.95
HGVLGAMA	3	HOGANSVL	\$37.95
HMPNGAJW	2	ATLANTA SO	\$29.95
HMTNGAMA	3	HAMILTON	\$37.95
HPHZGAES	3	HEPHZIBAH	\$37.95
HRLMGAMA	3	HARLEM	\$37.95
HZLHGAMA	3	HAZLEHURST	\$37.95
JCSNGAMA	3	JACKSON	\$37.95
JESPGAES	3	JESUP	\$37.95
JHCRGAES	3	JOHNSONCOR	\$37.95
JKISGAMA	1	JEKYLL IS	\$28.95
JNBOGAMA	1	ATLANTA SO	\$28.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
KGTNGAMA	3	KINGSTON	\$37.95
LERYGAMA	3	LEARY	\$37.95
LGRNGAMA	2	LAGRANGE	\$29.95
LGVLGACS	2	ATLANTA NE	\$29.95
LKPKGAMA	3	LAKE PARK	\$37.95
LLBNGAMA	1	ATLANTA NE	\$28.95
LMCYGAMA	3	LUMBERCITY	\$37.95
LMKNGAMA	3	LUMPKIN	\$37.95
LRVLGAOS	1	ATLANTA NE	\$28.95
LSBGAMA	3	LEESBURG	\$37.95
LSVLGAMA	3	LOUISVILLE	\$37.95
LTHNGAJS	1	ATLANTA NE	\$28.95
LTVLGACS	3	LUTHERSVL	\$37.95
LULAGAMA	3	LULA	\$37.95
LYNSGAMA	3	LYONS	\$37.95
MACNGA01	2	MACON	\$29.95
MACNGAGP	2	MACON	\$28.95
MACNGAMT	1	MACON	\$28.95
MACNGAVN	1	MACON	\$28.95
MCDNGAGS	2	ATLANTA SO	\$29.95
MDSNGAMA	3	MADISON	\$37.95
MLLNGAMA	3	MILLEN	\$37.95
MNTIGAMA	3	MONTICELLO	\$37.95
MRRWGAMA	1	ATLANTA SO	\$28.95
MRTTGA23	1	ATLANTA NE	\$28.95
MRTTGAEA	1	ATLANTA NW	\$28.95
MRTTGAMA	1	ATLANTA NW	\$28.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
NRCRGAMA	1	ATLANTA NE	\$28.95
NRCSGAIK	1	SANDY SPG	\$28.95
NWNNGAFN	1	ATLANTA SO	\$28.95
NWNNGAMA	2	NEWNAN	\$29.95
NWTNGAHD	3	NEWTON	\$37.95
PANLGAMA	1	ATLANTA NE	\$28.95
PLHMGAMA	3	PELHAM	\$37.95
PLMTGAMA	2	ATLANTA SO	\$29.95
PNMTGAMA	3	PINE MT	\$37.95
POLRGAMA	2	POOLER	\$29.95
PTCYGAMA	1	ATLANTA SO	\$28.95
PWSPGAAS	2	ATLANTA NW	\$29.95
RCKMGAES	3	ROCKMART	\$37.95
RCLDGAMA	3	RICHLAND	\$37.95
ROMEGATL	2	ROME	\$29.95
RPVLGAMA	3	ROOPVILLE	\$37.95
RSWLGAMA	1	ATLANTA NE	\$28.95
RTLGGAMA	3	RUTLEDGE	\$37.95
RVDLGAMA	1	ATLANTA SO	\$28.95
RYTNGAMA	3	ROYSTON	\$37.95
SCCRGAMA	3	SOCIALCRCL	\$37.95
SENOGAMA	3	SENOIA	\$37.95
SMVLGAMA	3	SMITHVILLE	\$37.95
SMYRGAFE	1	VILLA RICA	\$28.95
SMYRGAMA	1	ATLANTA NW	\$28.95
SMYRGAPF	1	ATLANTA NW	\$28.95
SNLVGAMA	2	ATLANTA NE	\$29.95
SNMTGAAS	1	ATLANTA NE	\$28.95
SNMTGALR	1	ATLANTA NE	\$28.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
SNVLGAES	3	SANDERSVL	\$25.95
SPRKGAMA	3	SPARKS	\$37.95
SPRTGAMA	3	SPARTA	\$37.95
SRDSGAES	3	SARDIS	\$37.95
SSISGAES	1	STSIMONSIS	\$28.95
STBRGANH	2	ATLANTA SO	\$29.95
SVNHGABS	1	SAVANNAH	\$28.95
SVNHGADE	1	SAVANNAH	\$28.95
SVNHGAGC	1	SAVANNAH	\$28.95
SVNHGAHZ	1	SAVANNAH	\$28.95
SVNHGASI	2	SAVANNAH	\$29.95
SVNHGAWB	1	SAVANNAH	\$24.95
SVNHGAWI	1	SAVANNAH	\$28.95
SWBOGAES	3	SWAINSBORO	\$37.95
SYLVGAES	3	SYLVESTER	\$37.95
TBISGAMA	1	TYBEE IS	\$28.95
TFTNGAMA	2	TIFTON	\$24.95
THSNGAMA	3	THOMSON	\$37.95
THVLGAMA	2	THOMASVL	\$29.95
TLLPGAES	3	TALLAPOOSA	\$37.95
TMPLGAMA	3	TEMPLE	\$37.95
TUKRGAMA	1	ATLANTA NE	\$28.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.42 All Access Lite Business Line Package (Cont'd.)

CLLI	Cost Zone	City	Rates
VDALGAMA	2	VIDALIA	\$29.95
VLD SGAMA	2	VALDOSTA	\$24.95
VLRCGAES	2	VILLA RICA	\$29.95
WDBYGAES	3	WOODBURY	\$37.95
WDLYGAMA	3	WADLEY	\$37.95
WDSTGACR	1	ATLANTA NW	\$28.95
WGV LGAES	3	WRIGHTSVL	\$37.95
WRNSGAMA	3	WRENS	\$37.95
WRRBGAMA	1	WARNERRBNS	\$28.95
WRTNGAMA	3	WARRENTON	\$37.95
WTVLGAES	3	WATKINSVL	\$37.95
WYBOGAES	3	WAYNESBORO	\$37.95
WYCRGAMA	3	WAYCROSS	\$37.95
ZBLNGAMA	3	ZEBULON	\$37.95

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.43 Simple Connections Package

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this price guide. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 rd Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 2500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. These services are provided pursuant to other Company price guides or price guide equivalents. An inbound toll-free service option is available for a recurring fee of \$5.00 per toll-free number and all domestic toll-free usage is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Simple Connections long distance plans. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the rate of \$.069 per minute. Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carriers contract – the Company may then charge the amount by the number of months and per location). If the term plan is terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Simple Connections service under month to month billing at applicable non-discounted rates.

All taxes and other regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.43 Simple Connections Package

A. Simple Connections Rates

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 2	\$41.95	3	Rate Group 2	\$60.95
	Rate Group 5	\$41.95		Rate Group 5	\$60.95
	Rate Group 7	\$41.95		Rate Group 7	\$60.95
	Rate Group 12	\$41.95		Rate Group 12	\$60.95
2	Rate Group 2	\$41.95			
	Rate Group 5	\$41.95			
	Rate Group 7	\$41.95			
	Rate Group 12	\$41.95			

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.44 Simple Connections Lite Package

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this price guide. Various non-regulated services are also available for additional charges.

Call Waiting	3 rd Party Blocking
Caller ID Deluxe	Anonymous Call Rejection
Three-Way Calling	Repeat Dialing Blocking
Repeat Dialing	Call Return Blocking
Call Forwarding Variable	Caller ID Blocking
Call Forwarding No Answer	Collect Call Blocking
Call Forwarding Busy Line	International Blocking
Call Return	Call Selector
Speed Dialing	Call Trace
900/977 Blocking	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 100 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories, and Canada do not qualify under the free usage provisions of this plan. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the rate of \$.069 per minute. These services are provided pursuant to other Company price guides or price guide equivalents. An inbound toll-free service option is available for a recurring fee of \$5.00 per toll-free number and all domestic toll-free usage is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Simple Connections Lite long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carriers contract – the Company may then charge the amount by the number of months and per location). If the term plan is terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Simple Connections Lite service under month to month billing at applicable non-discounted rates.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.44 Simple Connections Lite Package (Cont'd.)

A. Simple Connections Lite Rates

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 2	\$32.95	3	Rate Group 2	\$42.95
	Rate Group 5	\$32.95		Rate Group 5	\$42.95
	Rate Group 7	\$32.95		Rate Group 7	\$42.95
	Rate Group 12	\$32.95		Rate Group 12	\$42.95
2	Rate Group 2	\$32.95			
	Rate Group 5	\$32.95			
	Rate Group 7	\$32.95			
	Rate Group 12	\$32.95			

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business

Basic Access Business service is an a la carte business line product available to new or existing AIN customers. Basic Access requires a one or two-year term commitment. Multiple Basic Access lines, or Basic Access lines utilized in conjunction with AIN business line packages, at one premises must all be co-terminus. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Basic Access service under month to month billing at a applicable non-discounted rates.

AIN will not offer Basic Access service in conjunction with ILEC-branded DSL service in those areas where AIN offers DSL service. Where AIN does not offer DSL service, Basic Access in conjunction with ILEC-branded DSL will require a minimum of three Basic Access lines, and DSL cannot be part of a hunt group.

Basic Access Service in AIN's On-Net areas includes hunting at no additional charge and requires a 1, 2 or 3 year term commitment.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹

CLLI	Cost Zone	City	Rates*
ACWOGAMA	2	ATLANTA NW	\$25.95
AGSTGAU	1	AUGUSTA	\$25.00
AGSTGAFL	2	AUGUSTA	\$25.95
AGSTGAGH	2	AUGUSTA	\$25.95
AGSTGAMT	1	AUGUSTA	\$25.00
AGSTGATH	1	AUGUSTA	\$25.00
AIVLGAMA	3	ADAIRSVL	\$35.95
ALBYGAMA	2	ALBANY	\$25.00
ALPRGAMA	1	ATLANTA NE	\$25.00
AMRCGAMA	2	AMERICUS	\$25.00
APNGGAES	3	APPLING	\$35.95
ARTNGAES	3	ARLINGTON	\$35.95
ASTLGAMA	1	ATLANTA NW	\$25.00
ATHNGAMA	1	ATHENS	\$25.00
ATLAGAQO	1	COLUMBUS	\$25.0
ATLBGACL	1	SANDY SPG	\$25.00
ATLNGAAD	1	ATLANTA	\$25.00
ATLNGABH	1	ATLANTA	\$25.00
ATLNGABU	1	ATLANTA	\$25.00
ATLNGACD	1	ATLANTA	\$25.00
ATLNGACS	1	ATLANTA	\$25.00
ATLNGADZ	1	ATLANTA NE	\$25.00
ATLNGAEL	1	ATLANTA	\$25.00
ATLNGAEP	1	ATLANTA	\$25.00
ATLNGAFP	1	ATLANTA	\$25.00
ATLNGAGR	1	ATLANTA	\$25.00
ATLNGAHP	1	ATLANTA NW	\$25.00
ATLNGAHR	1	ATLANTA	\$25.00

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹, Cont'd.)

CLLI	Cost Zone	City	Rates*
ATLNGAIA	1	ATLANTA	\$25.00
ATLNGAIC	1	ATLANTA	\$25.00
ATLNGALA	1	ATLANTA	\$25.00
ATLNGAMA	1	ATLANTA NE	\$25.00
ATLNGAPK	2	ATLANTA SO	\$25.00
ATLNGAPP	1	ATLANTA	\$25.00
ATLNGAQS	1	ATLANTA	\$25.00
ATLNGASS	1	ATLANTA	\$25.00
ATLNGATH	1	ATLANTA	\$25.00
ATLNGAWD	1	ATLANTA	\$25.00
ATLNGAWE	1	ATLANTA	\$25.00
BCHNGAES	3	BUCHANAN	\$35.95
BCTNGAMA	3	BACONTON	\$35.95
BGRTGAMA	3	BOGARTSTHM	\$35.95
BLCSGAES	3	BLACKSHEAR	\$35.95
BNBRGAMA	3	BAINBRIDGE	\$35.95
BRMNGAES	2	BREMEN	\$25.95
BRVIGAMA	3	BARNESVL	\$35.95
BRWKGAMA	2	BRUNSWICK	\$25.00
BUFRGABH	1	BUFORD	\$25.00
BWDNGAMA	3	BOWDON	\$35.95
BXLYGAES	3	BAXLEY	\$35.95
CCHRGAMA	3	COCHRAN	\$35.95
CDTWGAMA	2	CEDARTOWN	\$25.95
CHMBGAMA	1	ATLANTA NE	\$25.00
CLHNGAES	2	CALHOUN	\$25.95
CLMBGABV	2	COLUMBUS	\$25.95
CLMBGAMT	1	COLUMBUS	\$25.00

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹, Cont'd.)

CLLI	Cost Zone	City	Rates*
CLMBGAMW	2	COLUMBUS	\$25.95
CLMTGAMA	3	CLERMONT	\$35.95
CLQTGAES	3	COLQUITT	\$35.95
CMLLGAMA	3	CAMILLA	\$35.95
CMNGGAMA	2	CUMMING	\$25.95
CNCRGAMA	3	CONCORD	\$35.95
CNYRGAMA	1	CONYERS	\$25.00
CORDGAMA	3	CORDELE	\$25.00
CRHLTNCB	3	MCCAYSVL	\$35.95
CRTNGAMA	2	CARROLLTON	\$25.95
CRVLGAMA	2	CARTERSVL	\$25.95
CSSTGAMA	3	CUSSETA	\$35.95
CVSPGAMA	3	CAVESPRING	\$35.95
CVTNGAMT	2	COVINGTON	\$25.95
CXTNGAMA	3	CLAXTON	\$35.95
DBLNGAMA	2	DUBLIN	\$25.00
DGVLGAMA	2	ATLANTA NW	\$25.95
DLLSGAES	2	ATLANTA NW	\$25.95
DLTHGAHS	1	ATLANTA NE	\$25.00
DNWDGAMA	1	ATLANTA NE	\$25.00
EBTNGAMA	3	ELBERTON	\$35.95
ESMNGAES	3	EASTMAN	\$35.95
ESPNGAAT	2	ATLANTA SO	\$25.95
ETTNGAES	3	EATONTON	\$35.95
FKLNGAMA	3	FRANKLIN	\$35.95
FLBRGAMA	2	FLOWEYBRCH	\$25.95
FRBNGAEB	2	ATLANTA SO	\$25.95
FRSYGAMA	3	FORSYTH	\$35.95
FTVYGAMA	2	FORTVALLEY	\$25.95
FYVLGASG	2	ATLANTA SO	\$25.95

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹, Cont'd.)

CLLI	Cost Zone	City	Rates*
GAY GAMA	3	GAY	\$35.95
GBSNGAES	3	GIBSON	\$35.95
GNBOGAES	3	GREENSBORO	\$35.95
GNVLGAMA	3	GREENVILLE	\$35.95
GRFNGAMA	2	GRIFFIN	\$25.95
GSVLGAMA	2	GAINESVL	\$25.95
GTVLGAMA	3	GRANTVILLE	\$35.95
HGVLGAMA	3	HOGANSVL	\$35.95
HMPNGAJW	2	ATLANTA SO	\$25.95
HMTNGAMA	3	HAMILTON	\$35.95
HPHZGAES	3	HEPHZIBAH	\$35.95
HRLMGAMA	3	HARLEM	\$35.95
HZLHGAMA	3	HAZLEHURST	\$35.95
JCSNGAMA	3	JACKSON	\$35.95
JESPGAES	3	JESUP	\$35.95
JHCRGAES	3	JOHNSONCOR	\$35.95
JKISGAMA	1	JEKYLL IS	\$25.00
JNBOGAMA	1	ATLANTA SO	\$25.00
KGTNGAMA	3	KINGSTON	\$35.95
LERYGAMA	3	LEARY	\$35.95
LGRNGAMA	2	LAGRANGE	\$25.95
LGVLGACS	2	ATLANTA NE	\$25.95
LKPKGAMA	3	LAKE PARK	\$35.95
LLBNGAMA	1	ATLANTA NE	\$25.00
LMCYGAMA	3	LUMBERCITY	\$35.95
LMKNGAMA	3	LUMPKIN	\$35.95
LRVLGAOS	1	ATLANTA NE	\$25.00
LSBGGAMA	3	LEESBURG	\$35.95
LSVLGAMA	3	LOUISVILLE	\$35.95
LTHNGAJS	1	ATLANTA NE	\$25.00

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹, Cont'd.)

CLLI	Cost Zone	City	Rates*
LTVLGACS	3	LUTHERSVL	\$35.95
LULAGAMA	3	LULA	\$35.95
LYNSGAMA	3	LYONS	\$35.95
MACNGA01	2	MACON	\$25.95
MACNGAGP	2	MACON	\$25.00
MACNGAMT	1	MACON	\$25.00
MACNGAVN	1	MACON	\$25.00
MCDNGAGS	2	ATLANTA SO	\$25.95
MDSNGAMA	3	MADISON	\$35.95
MLLNGAMA	3	MILLEN	\$35.95
MNTIGAMA	3	MONTICELLO	\$35.95
MRRWGAMA	1	ATLANTA SO	\$25.00
MRTTGA23	1	ATLANTA NE	\$25.00
MRTTGAEA	1	ATLANTA NW	\$25.00
MRTTGAMA	1	ATLANTA NW	\$25.00
NRCRGAMA	1	ATLANTA NE	\$25.00
NRCSGAIK	1	SANDY SPG	\$25.00
NWNNGAFN	1	ATLANTA SO	\$25.00
NWNNGAMA	2	NEWNAN	\$25.95
NWTNGAHD	3	NEWTON	\$35.95
PANLGAMA	1	ATLANTA NE	\$25.00
PLHMGAMA	3	PELHAM	\$35.95
PLMTGAMA	2	ATLANTA SO	\$25.95
PNMTGAMA	3	PINE MT	\$35.95
POLRGAMA	2	POOLER	\$25.95
PTCYGAMA	1	ATLANTA SO	\$24.95
PWSPGAAS	2	ATLANTA NW	\$25.95
RCKMGAES	3	ROCKMART	\$35.95
RCLDGAMA	3	RICHLAND	\$35.95
ROMEGATL	2	ROME	\$25.95

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹, Cont'd.)

CLLI	Cost Zone	City	Rates*
RPVLGAMA	3	ROOPVILLE	\$35.95
RSWLGAMA	1	ATLANTA NE	\$25.00
RTLGGAMA	3	RUTLEDGE	\$35.95
RVDLGAMA	1	ATLANTA SO	\$25.00
RYTNGAMA	3	ROYSTON	\$35.95
SCCRGAMA	3	SOCIALCRCL	\$35.95
SENOGAMA	3	SENOIA	\$35.95
SMVLGAMA	3	SMITHVILLE	\$35.95
SMYRGAFE	1	VILLA RICA	\$25.00
SMYRGAMA	1	ATLANTA NW	\$25.00
SMYRGAPF	1	ATLANTA NW	\$25.00
SNLVGAMA	2	ATLANTA NE	\$25.95
SNMTGAAS	1	ATLANTA NE	\$25.00
SNMTGALR	1	ATLANTA NE	\$25.00
SNVLGAES	3	SANDERSVL	\$25.00
SPRKGAMA	3	SPARKS	\$35.95
SPRTGAMA	3	SPARTA	\$35.95
SRDSGAES	3	SARDIS	\$35.95
SSISGAES	1	STSIMONSIS	\$24.95
STBRGANH	2	ATLANTA SO	\$25.95
SVNHGABS	1	SAVANNAH	\$25.00
SVNHGADE	1	SAVANNAH	\$25.00
SVNHGAGC	1	SAVANNAH	\$25.00
SVNHGAHZ	1	SAVANNAH	\$25.00
SVNHGASI	2	SAVANNAH	\$25.95
SVNHGAWB	1	SAVANNAH	\$25.00
SVNHGAWI	1	SAVANNAH	\$25.00
SWBOGAES	3	SWAINSBORO	\$35.95
SYLVGAES	3	SYLVESTER	\$35.95

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.45 Basic Access Business (Cont'd.)

A. Basic Access Rates ¹, Cont'd.)

CLLI	Cost Zone	City	Rates*
TBISGAMA	1	TYBEE IS	\$25.00
TFTNGAMA	2	TIFTON	\$25.00
THSNGAMA	3	THOMSON	\$35.95
THVLGAMA	2	THOMASVL	\$25.95
TLLPGAES	3	TALLAPOOSA	\$35.95
TMPLGAMA	3	TEMPLE	\$35.95
TUKRGAMA	1	ATLANTA NE	\$25.00
VDALGAMA	2	VIDALIA	\$25.95
VLDSGAMA	2	VALDOSTA	\$25.00
VLRCGAES	2	VILLA RICA	\$25.95
WDBYGAES	3	WOODBURY	\$35.95
WDLYGAMA	3	WADLEY	\$35.95
WDSTGACR	1	ATLANTA NW	\$25.00
WGVLGAES	3	WRIGHTSVL	\$35.95
WRNSGAMA	3	WRENS	\$35.95
WRRBGAMA	1	WARNERRBNS	\$25.00
WRTNGAMA	3	WARRENTON	\$35.95
WTVLGAES	3	WATKINSVL	\$35.95
WYBOGAES	3	WAYNESBORO	\$35.95
WYCRGAMA	3	WAYCROSS	\$35.95
ZBLNGAMA	3	ZEBULON	\$35.95

¹ On-Net Service provided via Company-owned switching facilities. Off-Net Service provided via third party switching facilities.

* Basic in on-net (Active) areas includes hunting for free.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.46 Off Premise Extension

On and/or Off Premises Extensions and Dual Premise Addresses (DPAs) extend the capability to make or receive calls from a 2-Wire Voice Grade Port/Loop Combination beyond the End-Users Primary Service Address, but within the same Central Office.

A. Rates

Zone	Rate
1	\$25.00
2	\$27.50
3	\$43.50

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.47 TotalT

The TotalT product offers high-speed internet access, voice lines and Primary Rate ISDN channels delivered over a T-1 circuit.

The Data option offers full 1.54Mbps symmetrical data for internet access and a number of additional features inclusive within the basic rates:

- 30 email accounts
- Web hosting
- Up to six static IP addresses
- Ethernet port for direct data connection

The Integrated option offers up to 24 voice lines with symmetrical data speeds burstable to 1.54Mbps with the data speed available depending upon voice utilization of the T-1 circuit bandwidth. The Integrated option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations within the contiguous United States.
 - Unlimited IntraLATA long distance calling
 - Voice Features:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Selective Class of Call Screening	Call Tracing
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection, per line
Call Selector	Enhanced Caller ID
Caller ID	Message Waiting Indication
Calling number delivery blocking, per line	Caller ID Deluxe
Permanent Star 98 Access	Distinctive Ringing Service
Call Forwarding Busy Line	
 -
 - 30 email accounts
 - Web hosting
 - Up to six static IP addresses
 - Ethernet port for direct data connection
-

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.47 TotalT (Cont'd.)

The PRI-ISDN option offers the following inclusive features:

- Up to 23 B-Channels for Voice with D-channel for signaling
- 20 Direct Inward Dialing (DID) Numbers
- Caller name and number presentation
- Direct cable connection from phone system
- Unlimited IntraLATA long distance calling
- Long distance usage allowance of 5000 minutes per billing cycle to locations within the contiguous United States.

The standard allowance of 5000 long distance minutes to locations within the contiguous United States and any optional Long Distance Bundles purchased include:

- Inbound and outbound long distance calls made to locations within the contiguous United States
- 8XX Toll Free Service

Long distance usage beyond the allowance and any purchased bundle is billed at \$0.049 per minute and at \$0.069 for 8XX toll-free calls.

TotalT does not include calling cards, international calling, calls to AK, HI, PR, USVI other US Territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company price guides or price guide equivalents. TotalT service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and is only available in select CLLIs.

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All charges are inclusive of regulatory and special fees. Additional Local, State, Federal & usage-based taxes will apply in accordance with regulatory requirements.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.47 TotalT (Cont'd.)

All TotalT service options require a one-year term commitment. A 20% discount applies to two-year term agreements and a 30% discount applies to three-year term agreements. Discounts apply to 0-6 line prices. Discounts are not applied to Optional Feature charges. PRI-ISDN prices will match 24- line prices for Integrated option. Data option prices will match the Integrated 0-6 line prices.

Installation Charges are waived for two- or three-year agreements. Upon expiration of the initial two- or three-year term, the Agreement will automatically renew for a one-year term period at the same rates, unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period. If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on TotalT service under month-to-month billing at the higher standard rates.

If the commitment is terminated prior to the end of the initial or current term and after installation of initial service, the Customer agrees to pay to Access, as liquidated damages and not as a penalty:

- An amount of \$299 per T-1 circuit for the applicable location(s) multiplied by the number of months remaining in the then current term
- Any promotional discounts/credits received during the term
- Installation Charge
- Cost of site equipment if it is not available for collection or not returned within 30 days of termination in good working condition.

Upon expiration of the initial term, the Agreement will automatically renew for a one-year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period. If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on TotalT service under month-to-month billing at the same rates.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.47 TotalT (Cont'd.)

A. Standard Rates

These rates apply for one-year contracts and for month-to-month charges if out of contract. A 20% discount applies to two-year term agreements and a 30% discount applies to three-year term agreements. Discounts apply to 0 – 6 line prices. Discounts are not applied to Optional Feature charges. PRI-ISDN prices will match 24 – line prices for the Integrated option. Data Option prices will match the Integrated 0 – 6 line prices.

Monthly Recurring Charges

TotalT Data

Zone 1&2	\$570
Zone 3	\$720

TotalT Integrated

Zone 1&2	\$570*
Zone 3	\$720*

TotalT PRI-ISDN

Zone 1 & 2	\$705**
Zone 3	\$855**

* For 0-6 Lines

** Up to 23 Voice Channels

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.47 TotalT (Cont'd.)

B. Optional Feature Rates - Monthly

TotalT Integrated	
Additional Voice Lines, per line	\$7.50*
TotalT Data & TotalT Integrated	
Extra Static IP Addresses, per address	\$2.50
Toll-Free Numbers	\$5.00
Detailed Billing	\$5.95**
TotalT PRI-ISDN	
Extra DID Numbers, per group of 20 numbers	\$5.00

TotalT Long Distance Bundles

Bundles are available in 5,000 minute block increments between 5,000 and 30,000 Long Distance minutes of usage to locations within the contiguous United States per month. Long Distance Bundles are purchased by paying the appropriate monthly charge in advance. Bundle minutes are used after the standard 5000 minute allowance has been used in full in any single billing cycle.

Long Distance Bundle(Mins)	Charge per Month
5,000	\$225
10,000	\$425
15,000	\$600
20,000	\$780
25,000	\$950
30,000	\$1,110

* For up to 24 lines in total per TotalT

** This provides a detailed paper bill mailed with each invoice.

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.47 TotalT (Cont'd.)

B. Optional Feature Rates – Monthly (CONT'D.)

Bundles can be upgraded (e.g. go from 5,000 minutes to 10,000 minutes) or downgraded (e.g. from 10,000 minutes to 5,000 minutes) from the next whole billing cycle after the Change Order is received by AIN. Only one Bundle can be purchased at any one time. A Bundle can be canceled at any time, that cancellation taking effect from the start of the next billing cycle.

The standard allowance of 5000 long distance minutes made to locations within the contiguous United States and any optional Long Distance Bundles purchased include:

- Inbound and outbound long distance calls as described above
- 8XX Toll Free Service

Long distance usage beyond the allowance and any purchased bundle is billed at \$0.049 per minute and at \$0.069 for 8XX toll-free calls.

C. Non-Recurring Charges

Installation

TotalT Data & TotalT Integrated	\$499*
TotalT PRI-ISDN	\$799*
TotalT Move Charge	\$249**
TotalT Cancellation Charge	\$1,000***

* Installation includes wiring Data and Integrated options to the customer's frame. PRI-ISDN installation provides for direct cable connection from the customer's PBX into the IAD. Additional wiring required at installation is subject to our standard Inside Wiring terms and prices.

** If customer moves site within first six (6) months, a further Installation Charge is applied. If customer moves site after the first six (6) months, the Move Charge is applied. Service cannot be moved to an area where the product is not available.

*** This charge is only applied in the event of early contract termination and cancellation of service prior to installation of service.

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

All services in this Section 6.48 are grandfathered and available only to the existing former customers of Fusion Communications Services, LLC

(N)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers

6.48.1 Description of Service

A. Timing of Calls

1. The Customer's monthly usage charges for the Company service are based upon the total number of minutes the Customer uses and the service options to which the Customer subscribes. Chargeable time begins at the time the called party answers (*i.e.* when two-way communications is possible) and ends when either party hangs up.
2. No charges apply if a Call is not completed.
3. For billing purposes, all Calls are rounded up to the nearest minute and billed in increments of one minute. The minimum Call duration is 1 minute for a connected Call.
4. Where applicable, charges will be rounded up to the nearest penny.
5. Usage begins when the called party picks up the receiver (*i.e.* when two-way communication is possible). The Company utilizes software answer supervision, which permits up to 60 seconds of ringing before the Call becomes billed usage. A Call is terminated when the calling or called party hangs up.
6. The Company will not knowingly charge for Incomplete Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any unanswered Call inadvertently billed due to the unavailability of Feature Group D or due to another carrier's failure to provide answer supervision. Where answer supervision is not available, any Call for which the duration exceeds one (1) minute shall be presumed to have been answered.

B. Start of Billing

Billing will begin upon the earlier of (i) connection of the facility to the customer network and commencement of services (service activation) or (ii) within 15 days after delivery of the applicable facility to the customer premises by the facility provider, unless the delay in connection of the facility is due to the fault of or requested by the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

C. Calculation of Distance

1. Where applicable, usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the Call.
2. Where applicable, the airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

D. Minimum Call Completion Rate

The Customer can expect a call completion rate of at least 97% per 100 Calls attempted during peak use periods for all Feature Group D (1+) services.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

E. Local Exchange Service Offerings

Where technically and economically feasible, the Company offers local exchange telecommunications services to business Customers pursuant to contractual arrangements. The Customer's total monthly use of the Company's service is charged at the applicable rates, in addition to any monthly service charges.

1. Business Local Exchange Service

Business Local Exchange Service provides the Customer with basic business access lines allowing connectivity to the local service network and features.

2. Business Trunk Line Service

Business Trunk Line Service provides trunk-featured business local services for connection to Key and PBX systems. Service will include Direct Outward Dial ("DOD").

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

E. Local Exchange Service Offerings (Cont'd.)

3. Trunk Line Call Hunting Service

Trunk Line Call Hunting Service is a Local Business Line Service that may be sold with hunting features to front-end an existing Key or PBX System.

4. Direct Inward Dial ("DID") Service

DID enables a Caller to complete a Call to a specific extension without being transferred by an attendant. The Company offers DID service to its Customers in minimum blocks of ten (10) telephone numbers.

The Company reserves the right to review vacant DID Stations or Stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that inefficient number utilization is occurring, the Company reserves the right to reassign the unused DID Stations.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end-office.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings

1. Directory Assistance Service

Directory Assistance Service provides the Customer with the ability to use a directory assistance operator to provide listing information. The Company will provide access to Directory Assistance Service through arrangements with other telecommunications companies. A maximum of two (2) telephone numbers per Customer may be requested per Call.

2. Directory Assistance Call Completion ("DACC") Service

DACC service provides the Customer with the ability to use the directory assistance operator to connect the Customer with the party whose listing information the directory assistance operator has provided to the Customer. The DACC charge is in addition to the per Call charges for Directory Assistance set forth above.

3. Operator Services

Operator Services involve live or automated operator assistance with the placement of Customers' telephone Calls and related information. The Company will provide access to Operator Services through arrangements with other telecommunications companies.

4. Directory Listings

The Company shall provide for a single Directory Listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number that is designated as the Customer's main billing number. Additional information or additional or alternate Company Station numbers, other than the Customer's main billing number associated with a Customer's service, cross reference, foreign, non-listed and non-published listing services also will be provided to the Customer for a monthly recurring charge per listing.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

5. Caller ID Number

Displays the telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

6. Caller ID with Name and Number

Displays the name and telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

7. Call Forwarding

a. Call Forwarding B Universal

This service allows the Customer to forward Calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and the attendant. Call Forwarding B Universal takes precedence over Call Forward - No Answer, and calls are forwarded immediately.

b. Call Forwarding B No Answer

Calls are automatically forwarded to a number or station in the Customer Group after a specified number of rings.

c. Call Forwarding B Busy

Calls are automatically forwarded to a number or station in the Customer Group when the user's line is busy.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

8. Call Waiting

When a line is in use, Call Waiting will generate an audible tone that will allow the user to know that another Call is coming in. The user may answer the new Call, and alternate between Calls, by pressing the hook flash switch on the telephone.

9. Cancel Call Waiting

Allows the user, on a per-Call basis, to cancel the Call Waiting function by dialing 70 before making a Call.

10. Call Transfer

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

11. Three-Way Calling

Permits a user to place an existing Call on hold, dial another station in the Customer Group or outside telephone number, and bridge the new Call to the existing connection.

12. Last Number Redial

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

13. Speed Calling

Enables a Customer to place calls to other telephone numbers by dialing a pre-programmed one or two-digit code rather than the complete telephone number. Speed Calling provides a 30-code capacity.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

14. Call Park

Allows a Call to be placed on hold by one station and retrieved by another station in the Customer Group.

15. Distinctive Ring

Assigns different ring tones for Calls from within the Customer Group and for those from outside.

16. Calling ID Delivery Block

Allows a station to block the display of their number and name on outgoing Calls on a per-Call basis for a fee.

17. Anonymous Call Rejection

Allows a called party to block calls from parties that have marked their calls "private".

18. Automatic Busy Redial

Permits the Customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle.

19. Automatic Call Return

Enables a Customer to automatically return the last incoming Call. To return the Call, the Customer dials a feature code and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the Call when the called line is idle.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

20. Call Blocking/Toll Restriction

a. 900/976 Blocking

900/976 blocking permits a new or existing Customer, on a per-line basis, to block all Calls made from its Calling Station to a 900 or 976-type telephone number. This Call Blocking option prevents Calls to 900/976 information service providers by blocking the following dialing sequences: 1+900 and 1+976.

b. Long Distance Blocking

This Call Blocking option prevents 1+ long distance calls by station by blocking the following dialing sequences on a per-line basis: 1 + (NPA) + NXX + XXXX and 1 + NXX + XXXX.

c. Directory Services Blocking

This Call Blocking option prevents Calls to local Directory Services and casual dialed long distance providers by blocking the following dialing sequences on a per-line basis: 1+555-1212, 1+NPA+555-1212, and 411.

d. Operator Services Blocking

This Call Blocking option prevents Calls to local Operator Services by blocking the following dialing sequences on a per-line basis: 0+ and 0-.

e. International Blocking

This Call Blocking option blocks access to international calling services on a per line basis.

f. 3rd Party and Collect Call Blocking

This Call Blocking option blocks access to inbound 3rd Party and Collect calls on a per-line basis.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

21. Local Number Portability

Local Number Portability is a service that enables the End User to retain use of the existing local exchange carrier's number after choosing the Company as its local exchange carrier, provided that the Customer's location remains the same after the switch.

22. N11 Services

N11 Services provides Customers with the ability to receive special services through the Company by dialing a three-digit number.

a. Directory Services (411)

Directory Services allows a customer to obtain the listed telephone number for a given name and address by dialing 411. Rates for this service are specified in Section 4.2 of this price guide.

b. Repair Service (611)

Repair Services allows Customers to report troubles to Company customer service by dialing 611. There is no charge for this service.

c. Telecommunications Relay Services (711)

Georgia Telecommunications Relay Service ("TRS") enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone ("TT") or similar device to communicate freely with the hearing population not using TTs and visa versa. The Company will provide access to TRS through arrangements with other telecommunications carriers to enable Customers to access the TRS state provider to complete TRS Calls. Hearing callers who wish to reach people who are deaf, hard of hearing or speech disabled may dial 1-800-255-0135 and text telephone users may dial 1-800-255-0056. In addition, effective March 1, 2001, Georgia TRS users may dial 711 from inside Georgia to place relay calls. There is no charge for placing 711 calls.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

22. N11 Services (Cont'd.)

c. Telecommunications Relay Services (711) (Cont'd.)

Access to 711 is not available to the following classes of service:

1. Hotel/Motel/Hospital Service (toll call only)
2. 1+
3. 0+, 0-, (Credit Card, Third-Party Billing, Collect Calls)
4. Inmate Service
5. 101XXXX
6. Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.

The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claims of liable and slander.

The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Price guide. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

22. N11 Services (Cont'd.)

d. 911 and E911 Services

Emergency Services (Enhanced 911) allow Customers to reach appropriate emergency services, including: police, fire and hospital medical services. Enhanced 911 Service has the ability to selectively route an emergency Call to the primary 911 provider so that it reaches the correct emergency service located closest to the Caller. In addition, Enhanced 911 Service enables the Customer's address and telephone information to be displayed to the person handling the 911 Call. The Company will provide access to 911 and E911 services either directly or through arrangements with other telecommunications carriers.

23. Remote Call Forwarding (RCF) - RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

F. Additional Local Exchange Service Offerings (Cont'd.)

23. Remote Call Forwarding (RCF) (Cont'd.)

Conditions: (Cont'd.)

3. RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

G. Miscellaneous Service Charges

1. Service Order and Change Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this price guide.

2. Bad Check Charge

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or another financial institution for any reason, the Company will bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such as cashier's check, certified check or money order.

3. Reconnection

Reconnection charges occur where service to an existing Customer has been discontinued for proper cause, and the Customer desires to resume service with the Company. Where a Customer desires reconnection, the Customer will be charged a fee to cover the cost to the Company of restoring service to the Customer.

4. Maintenance Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.1 Description of Service (Cont'd.)

G. Miscellaneous Service Charges (Cont'd.)

5. Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays, and/or night hours, additional charges may apply.

6. Missed Appointment Charge

When the Company and the Customer have agreed to an installation date and time, and the Customer is not available at the premises to allow for installation of service at the appointed time, a Missed Appointment Charge will apply.

7. State Recovery Charge

The state Recovery Charge is applied to each line and provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network, covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers, and funds a contribution towards higher costs of interconnection with other carriers, due to the ongoing shift of network cost recovery from carrier-billed access services.

8. Access Recovery Fee

The Access Recovery Fee funds a contribution towards partially offsetting the Company's higher costs to provide services, support its infrastructure, and recover costs associated with federally mandated charges. This charge is applied to each local or long-distance line.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges

A. Local Exchange Service Offerings

- | | | |
|----|-------------------------------------|----------|
| 1. | Business Local Exchange Service | |
| | Flat Rate Service: | |
| | Monthly recurring charge, per line: | \$ 45.00 |
| | Non-recurring charge, per line: | \$100.00 |
| 2. | Business Trunk Line Service | |
| | Monthly recurring charge, per line: | \$ 60.00 |
| | Non-recurring charge, per line: | \$100.00 |
| | Hunting Service, per line: | \$ 15.00 |
| | Hunting Maintenance, per event | \$ 20.00 |
| 3. | DID Installation | |
| | Per first ten (10) numbers: | \$915.00 |
| | Monthly recurring charge: | \$ 5.00 |
| | Per additional ten (10) numbers: | \$ 20.00 |
| | Monthly recurring charge: | \$ 5.00 |
| 4. | DID Trunk Termination Installation | |
| | Non-recurring charge: | \$ 75.00 |
| | Monthly recurring charge: | \$ 10.00 |

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

B. Additional Local Exchange Service Offerings

1. Directory Assistance and Operator Services

- a. Directory Assistance Service
 - First three (3) Calls: \$ 0.00
 - Per each additional Call: \$ 1.00
- b. Directory Assistance Call Completion Service
 - Per Call Completion: \$ 0.85
- c. Operator Services
 - Station-to-Station Collect, Per Call \$ 0.50
 - Per minute: \$ 0.25
 - Person-to-Person Collect, Per Call \$ 0.50
 - Per minute: \$ 0.25
 - Calling Card Service, Per Call \$ 0.50
 - Operator-Dialed Surcharge \$ 0.50
 - BLV, Per Call \$ 2.00
 - Emergency Interrupt, Per Call \$ 0.50

Requires BLV

2. Directory Listings

- 1st Listing: no charge
- Additional, Foreign and Cross Reference Listings:
 - Per listing, per month: \$2.10
- Non-Listed Service, per listing, per month: \$3.50
- Non-Published Service, per listing, per month: \$5.50

3. Directories

There is no charge for one (1) White Pages Directory per Customer per year.

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

B. Additional Local Exchange Service Offerings (Cont'd.)

4. Caller ID Number

Monthly recurring charge:	\$ 7.00
Non-recurring charge:	\$10.00

5. Caller ID with Name and Number

Monthly recurring charge:	\$10.00
Non-recurring charge:	\$10.00

6. Call Forwarding-No Answer

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

7. Call Forwarding-Busy

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

8. Call Forwarding-Universal

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

9. Call Waiting/Cancel Call Waiting

Monthly recurring charge:	\$ 3.50
Non-recurring charge:	\$10.00

10. Call Transfer

Monthly recurring charge:	\$ 3.75
Non-recurring charge:	\$10.00

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

B. Additional Local Exchange Service Offerings (Cont'd.)

11. Three-Way Calling

Monthly recurring charge:	\$ 3.75
Non-recurring charge:	\$10.00

12. Last Number Redial

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

13. Speed Calling

Monthly recurring charge (30 code):	\$ 4.00
Non-recurring charge:	\$10.00

14. Call Park

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

15. Distinctive Ring

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

16. Calling Number Delivery Block

Monthly recurring charge:	no charge
---------------------------	-----------

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

B. Additional Local Exchange Service Offerings (Cont'd.)

17. Anonymous Call Rejection

Monthly recurring charge:	\$ 3.00
Non-recurring charge:	\$10.00

18. Automatic Busy Redial

Monthly recurring charge:	\$ 3.00
Charge per use:	\$ 0.75
Non-recurring charge:	\$10.00

19. Automatic Call Return

Monthly recurring charge:	\$ 3.00
Charge per use:	\$ 0.75
Non-recurring charge:	\$10.00

20. Call Blocking/Toll Restriction

a..	900/976 Blocking	
	Monthly recurring charge:	No charge
b.	1+ Long Distance Blocking	
	Monthly recurring charge:	\$1.00
c.	Directory Service Blocking	
	Monthly recurring charge:	\$1.00
d.	Operator Service Blocking	
	Monthly recurring charge:	\$1.00
e.	International Call Blocking	
	Monthly recurring charge:	\$1.00
f.	3rd Party/Collect Call Blocking	
	Monthly recurring charge:	\$1.00

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

B. Additional Local Exchange Service Offerings (Cont'd.)

21. Local Number Portability

Where applicable, the Company will assess on End User Customers a monthly Local Number Portability (@LNP@) fee or fees to recover the Company's costs of porting the Customer's number/s from its existing carrier to the Company.

Per month charges:

Per line: \$ 0.35

Per PBX trunk: \$ 3.15

22. Remote Call Forwarding

Per Line:

Monthly recurring charge: \$50.00

Non-recurring charge (if after installation): \$50.00

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

C. Miscellaneous Charges

1. Service Order Charges

Charge	Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$60.00 per Order
Transfer of Service	\$60.00 per Order
Telephone Number Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$60.00 per Order
Expedite Service Charge (T1 Circuits)	\$595.00 per Order

2. Data Circuit Install Charge

12-Month Term Agreement = \$600
24-Month Term Agreement = \$300
36-Month Term Agreement = \$0

3. Bad Check Charge

Per returned check: \$25.00

4. Reconnection

Per line: ICB

(N)

Issued by: General Counsel

Effective: December 31, 2021

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.48 Services Offered to Former Fusion Communications Services, LLC Customers (Cont'd.)

(N)

6.48.2 Rates and Charges (Cont'd.)

C. Miscellaneous Charges

5. Maintenance Charges

Description	Non-Recurring Charges
Premise Work Charge	\$139.00
Initial Hour (time & materials)	\$165.00
Trouble Determination (per request)	\$110.00
Each Additional 30 minute increment	\$60.00
Each Additional Jack & Wiring (existing customer)	\$65.00

6. Non-routine Installation ICB

7. Missed Appointment Charge

Per occurrence \$250.00

8. State Recovery Charge \$6.00

9. Access Recovery Fee

Charge (per local or long distance line) \$0.50

(N)

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

MISCELLANEOUS CHARGES

7.1 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each business line where there's more than one business line at the physical location. Long Distance-only numbers are subject to a Facilities Charge where there is more than one business line at the physical location.

The Supplementary Facilities Charge will be discounted on each business line by \$1.99 per month (Discount 1) where your relationship with Access meets both of the following requirements:

- has a contract with Access Integrated Networks, and
- uses Access Integrated Networks Interstate Long Distance

Where another Interstate Long Distance carrier other than Access Integrated Networks has been selected, a \$3.99 discount per month applies to the Supplementary Facilities Charge (Discount 2).

Charge	MRC
Facilities Charge	\$6.42 on each Business line \$7.11 on each Residential line \$3.99 on each applicable Long Distance-only number
Supplementary Facilities Charge	\$6.63 on each applicable Business Line \$3.99 on each applicable Long Distance-only number
- Discount 1	(\$1.99)
- Discount 2	(\$3.99)

7.2 Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers.

Regulatory Compliance Fee	\$0.75
---------------------------	--------

7.3 Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers, due to the ongoing shift of network cost recovery from carrier-billed access services.

Carrier Access Recovery Charge	\$1.35
--------------------------------	--------

Issued by: General Counsel

Effective: May 23, 2019

LOCAL EXCHANGE SERVICES

MISCELLANEOUS CHARGES (CONT'D.)

7.4 Paper Invoice Fee

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.