

**Competitive Local Exchange Carrier**

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FUSION CLOUD SERVICES, LLC  
COMPETITIVE LOCAL EXCHANGE CARRIER  
Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C and Verizon North LLC Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company PA P.U.C. No. 23 & No. 24; Consolidated Communications of Pennsylvania Company Telephone - PA P.U.C. No. 11; Frontier Communications of Pennsylvania, LLC Telephone - PA P.U.C. No. 14; The United Telephone Company of PA, LLC d/b/a CenturyLink Pa. P.U.C. No. 27; Windstream Conestoga, Inc. PA P.U.C. No. 12; Windstream D&E Telephone Company Inc. PA P.U.C. No. 18; and Windstream Pennsylvania, LLC Telephone Pa P.U.C. No. 7.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

PROVIDED BY

FUSION CLOUD SERVICES, LLC  
210 Interstate North Parkway, Suite 200, Atlanta, GA 30339

(C)

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ISSUED: July 29, 2022

EFFECTIVE: August 1, 2022

Issued by: General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, GA 30339

**Competitive Local Exchange Carrier**

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LIST OF CHANGES

**Supplement No. 24**

Supplement 24 Title Page	
Preface, 20 <sup>th</sup> Revised Title Page	Updates Company Address
Preface, 24 <sup>th</sup> Revised Page 1	Updates List of Changes
Preface, 24 <sup>th</sup> Revised Page 2	Updates Check Sheet
Section 2, 3 <sup>rd</sup> Revised Page 38	Decreases TRS Surcharge

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210 Interstate North Parkway, Suite 200  
Atlanta, GA 30339

**Competitive Local Exchange Carrier****CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Atlanta, GA 30339

**Competitive Local Exchange Carrier**

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72.8	1st	12.12	5 <sup>th</sup>	* 39	Original	
				40	1 <sup>st</sup>	

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Issued by: Gordon P. Williams, Jr. - Senior Vice President and General Counsel  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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1	1 <sup>st</sup>				
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1	Original				
Section 9					
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Section 10					
1	4 <sup>th</sup>				

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**Competitive Local Exchange Carrier**

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**Competitive Local Exchange Carrier**

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**TARIFF FORMAT**

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the Tariff page in effect.

C. Paragraph Numbering Sequence - There are various levels of alphanumeric coding. Each level of coding is subservient to its next higher level. The following is an example of the numbering sequence suggested for use in tariffs.

2.1

2.1.A.

2.1.A.1.(a).

2.1.A.1.(a).I.

D. Check Sheets - When a tariff filing is made with the Commission, an undated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

Access Integrated Networks, Inc., d/b/a Birch Communications  
4885 Riverside Drive, Suite 304  
Macon, Georgia 31210

Tariff Telephone - Pa. P.U.C. No. 1  
Preface - Original Page 7

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**Competitive Local Exchange Carrier**

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the reselling of local exchange telecommunications services by Access Integrated Networks, Inc., d/b/a Birch Communications, hereinafter referred to as the Company, to Customers within the Commonwealth of Pennsylvania.

This company's tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 PA Code, 66 PA C.S. and the Communications Act of 1934 as mentioned by the Telecommunications Act of 1996.

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Issued by: Christopher J. Bunce, Vice President Legal and General Counsel  
2300 Main St. Suite 600  
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**Competitive Local Exchange Carrier**

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**EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS**  
**OF TECHNICAL TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

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Macon, Georgia 31210

Supplement 8 to Tariff Telephone - Pa. P.U.C. No. 1  
Section 1 – 1<sup>st</sup> Revised Page 1  
Cancels Original Page 1

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**Competitive Local Exchange Carrier**

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SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Advance Payment: Part or all of a payment required before the start of service.

(C)

Commission: Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

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Access Integrated Networks, Inc., d/b/a Birch Communications  
4885 Riverside Drive, Suite 304  
Macon, Georgia 31210

Supplement 8 to Tariff Telephone - Pa. P.U.C. No. 1  
Section 1 – 1<sup>st</sup> Revised Page 2  
Cancels Original Page 2

**Competitive Local Exchange Carrier**

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

(C)

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Kansas City, MO 64108

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**Competitive Local Exchange Carrier**

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide (□LERG□), issued by Bellcore.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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**Competitive Local Exchange Carrier**

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SECTION 1.0 – DEFINITIONS, (CONT'D.)

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service. (C)

NPA: Numbering plan area or area code.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Preferred Customer Discount ("PCD"): A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts. (C)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Remote Call Forwarding ("RCF"): A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer. (C)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date. (C)

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Supplement 8 to Tariff Telephone - Pa. P.U.C. No. 1  
Section 1 – 1<sup>st</sup> Revised Page 5  
Cancels Original Page 5

**Competitive Local Exchange Carrier**

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

(C)

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**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

The tariff is in concurrence with all applicable state and federal laws including 52 Pa Code, 66 Pa C.S. and the Communications Act of 1934.

(C)

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Residential customers may discontinue service by giving 5 days' oral or written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

(C)  
(C)  
(C)  
(C)

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- D. Prior to termination of service, the utility should mail or deliver written notice to the customer at least 10 days prior to the date of the proposed termination. Termination of service by a carrier to a residential customer should follow a two step process, whereby the carrier shall mail or deliver written notice to the customer at least seven (7) days before the date of proposed suspension regardless upon which suspension is sought. (52 Pa. Code §64.71) When at least ten (10) days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrears, 2) failure to post a deposit, 3) failure to meet the requirements of a payment agreement, 4) failure to give adequate assurances that an unauthorized use or practice will cease. (52 Pa. Code §64.121)

Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or
  2. the Customer is using the service in violation of the law.
- E. This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.
- F. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable to Customer in any other manner than as stated in 2.1.4 as a result of any Company service, equipment or facilities.
- B. Unless otherwise permitted by 52 Pa Code § 63.24(b)(3), the Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties. (C)
- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4.E as a condition precedent to such installations. (C)
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- H. The entire liability for any claim, loss or damage from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered. (C)

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- J. Directory Errors - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or any others, arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers, the Company's liability, if any, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred. (C)
- K. With respect to Emergency Number 911 Service:
  - 1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by : (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

K. With respect to Emergency Number 911 Service, (Cont'd.):

2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the customer, its users, agencies, or municipalities, or the employees or agents of any one of them.
3. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.



**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.11 911 (Cont'd.)

A. Glossery of Terms (Cont'd)

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

B. General

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP)..

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended, the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line.

The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

SECTION 2.0 - REGULATIONS, (CONT'D.)

## 2.1.11 911 (Cont'd.)

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**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C  
Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer.

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**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including:

(C)

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential customers. In instances where sections of the tariff may conflict with Chapter 64, regulations in Chapter 64 will prevail.

- A. Non-recurring charges are due and payable from the customer within 30 days after the billing date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

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**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. A 1.25% Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill. The Customers bill will be considered to be mailed within seven (7) days of the billing cycle and will be considered past due if payment is not received within thirty days after the billing date.
- F. The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address : Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling: Phone No. 1-800-692-7380, FAX 717-787-6641. Customers may contact the Company at the following address: Access Integrated Networks, Inc., d/b/a Birch Communications, P.O. Box 703, Macon, Georgia 31210, or by calling toll free 1-888-230-0060.
- H. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Advance Payments

To safeguard its interests, the Company may require a non-residential Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) seasonal service, (2) the construction of facilities and furnishing of special equipment, (3) temporary service for short- term use. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
  - 1. two months' charges for a service or facility that has a minimum payment period of one month; or
  - 2. the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- D. Interest calculated under section 202 of the act of January 30, 1974 (P. L. 13, No. 6) (41 P. S. § 202), known to as the Loan Interest and Protection Law, shall be payable on deposits without deductions for taxes thereon. Interest shall be paid annually to the customer or, at the option of either the LEC or the customer, shall be applied to the customer's bill.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. All procedures for discontinuance of service will be in accordance with 52 PA Code §64.71 and §64.121.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service, (Cont'd.)

- E. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- F. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- G. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or pursue all available legal remedies. (C)
- H. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A or 2.5.5.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- B. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C. The special charges described in 2.5.6.A and 2.5.6.B will be calculated and applied on a case-by-case basis.



**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Refunds for service interruptions shall conform to 52 Pa Code §64.52.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

C. (continued)

Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- G. interruption of service due to circumstances or causes beyond the control of Company.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. In accordance with 52 PA Code § 64.53, a Customer is required to give at least five (5) days oral or written notice prior to cancellation.

**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3 The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4 a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

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Kansas City, MO 64108

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**Competitive Local Exchange Carrier**

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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## Competitive Local Exchange Carrier

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### SECTION 2.0 - REGULATIONS, (CONT'D.)

#### 2.11 Telecommunications Relay Service

##### 2.11.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

##### 2.11.2 Telecommunications Relay Service Rates

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills as of August 1, 2022:

(C)

	Monthly Charge
Per residence access line	\$0.00 (D)
Per business access line	\$0.00 (D)

ISSUED: July 29, 2022

EFFECTIVE: August 1, 2022

Issued by: General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, GA 30339

### Competitive Local Exchange Carrier

#### SECTION 2.0 - REGULATIONS, (CONT'D.)

#### 2.11 Telecommunications Relay Service (continued)

##### 2.11.2 Telecommunications Relay Service Rates (continued)

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

A. Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Verizon Pennsylvania Inc.
- 2) Verizon North LLC
- 3) Consolidated Communications of Pennsylvania
- 4) Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company
- 5) United Telephone Company of Pennsylvania d/b/a CenturyLink
- 6) Windstream Conestoga, Inc. f/k/a Conestoga Telephone and Telegraph Company (D&E)
- 7) Windstream D&E f/k/a Denver and Ephrata Telephone and Telegraph Company (D&E)
- 8) Windstream Pennsylvania, LLC
- 9) Frontier Communications of Pennsylvania, LLC

(C)  
|  
(C)

**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

(C)

3.2.1 Following are the local calling areas for the Pennsylvania Exchange Areas.

**Competitive Local Exchange Carrier**

**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA)

3.2.2.a Philadelphia Exchange Area

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>	<i><b>Dial Tone Line Cell</b></i>
<b>Philadelphia Zone 1</b> Central Office Districts: Baldwin, Poplar, Regent, Locust, Market, Dewey, Pennypacker	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4	1
<b>Philadelphia Zone 2</b>  Central Office Districts:  City-West, Overbrook, Eastwick, Saratoga, University City	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24	2
<b>Philadelphia Zone 3</b> Central Office Districts:  Oak Lane, Chestnut Hill, Manayunk, Germantown, Davenport (Logan)	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34	2
<b>Philadelphia Zone 4</b> Central Office Districts: Fox Chase, Toresdale, Bustleton, Frankford, Mayfair	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41	2

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

(C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

(C)

3.2.2.b Philadelphia Suburban Exchange Area

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE, Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE	3
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE, Media, Swarthmore	3
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore	3
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby	3
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby	3
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby	3
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby	3
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne	3
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3	3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne	3

(C)

(C)

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.) (C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.) (C)

3.2.2.b Philadelphia Suburban Exchange Area, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne	3
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne	3
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown	3
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne	3
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne	3
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne	3
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3	3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove	3
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove	3

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.) (C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.) (C)

3.2.2.b Philadelphia Suburban Exchange Area, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove	3
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove	3
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove	3
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe	3
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4	3
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley	3
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley	3
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley	3
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe	3

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.) (C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.) (C)

3.2.2.c Pittsburgh Exchange Area (C)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh	2
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh	2
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills	2
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh	2
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh	2
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills	2
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh	2
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh	2

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

- 3.2 Exchange Service Areas, (Cont'd.)  
3.2.2 Exchange Listings (Verizon PA), (Cont'd.)  
3.2.2.d Pittsburgh Suburban Exchange Area

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills	3
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale	3
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale	3
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial	3
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale	3
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville	3
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City, Hermine, Jeannette	3
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead	3
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills	3
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum	3
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills	3
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford	3
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills	3
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard	3

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Alexandria</b>	Alexandria, Huntingdon, McConnellstown	4
<b>Aliquippa</b>	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester	4
<b>Allentown</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Tipton	3
<b>Altoona</b>	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone	4
<b>Ambridge</b>	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16	3
<b>Annville</b>	Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra	4
<b>Ashland</b>	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah	4
<b>Austin</b>	Austin, Coudersport	4
<b>Avella</b>	Avella, Burgettstown, Washington	4
<b>Avis</b>	Avis, Jersey Shore, Lock Haven, Woolrich	4
<b>Avondale</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE.	4

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#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.) (C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.) (C)

3.2.2.e Local Exchange Service Areas, (Cont'd.) (C)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Baden</b>	Aliquippa, Ambridge, Baden, Rochester	4
<b>Barnesboro</b>	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton	4
<b>Bath</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington	4
<b>Beaver Falls</b>	Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelienople	4
<b>Bedminster</b>	Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasio, Plumsteadville, Quakertown	4
<b>Bellefonte</b>	Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion	4
<b>Belle Vernon</b>	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton	4
<b>Bellwood</b>	Altoona, Bellwood, Tyrone	4
<b>Berwick</b>	Berwick, Bloomsburg, Shickshinny, Wapwallopen	4
<b>Bessemer</b>	Bessemer, New Castle	4
<b>Bethlehem</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown	4

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#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.) (C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.) (C)

3.2.2.e Local Exchange Service Areas, (Cont'd.) (C)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Big Run</b>	Big Run, Punxsutawney	4
<b>Black Lick</b>	Black Lick, Blairsville, Homer City, Indiana	4
<b>Blairsville</b>	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe	4
<b>Bloomsburg</b>	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville	4
<b>Boalsburg</b>	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College	4
<b>Bolivar</b>	Blairsville, Bolivar, New Florence	4
<b>Bradford</b>	Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY	4
<b>Brownsville</b>	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown	4
<b>Buckingham</b>	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe	4
<b>Burgettstown</b>	Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris	4
<b>Bushkill</b>	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ	4
<b>California</b>	Belle Vernon, Brownsville, California, Charleroi, Fayette City	4

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#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.) (C)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.) (C)

3.2.2.e Local Exchange Service Areas, (Cont'd.) (C)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Canonsburg</b>	Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington	4
<b>Carbondale</b>	Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart	4
<b>Carrolltown</b>	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton	4
<b>Carversville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe	4
<b>Catasauqua</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown	3
<b>Catawissa</b>	Bloomsburg, Catawissa, Danville, Elysburg, Numidia	4
<b>Center Point</b>	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville	4
<b>Centre Hall</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College	4
<b>Charleroi</b>	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela	4
<b>Cherry Tree</b>	Barnesboro, Cherry Tree, Clymer, Glen Campbell	4
<b>Chester Springs</b>	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford	4

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#### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

#### 3.2 Exchange Service Areas, (Cont'd.)

#### 3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

#### 3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Clairton</b>	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11	3
<b>Clarion</b>	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville	4
<b>Claysville</b>	Claysville, Washington, West Alexander	4
<b>Clearfield</b>	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne	4
<b>Clymer</b>	Clymer, Indiana	4
<b>Coatesville</b>	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown	4
<b>Collegeville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton	3
<b>Connellsville</b>	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown	4
<b>Coudersport</b>	Austin, Coudersport, Roulette, Ulysses	4
<b>Cresco</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg	4
<b>Cresson</b>	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage	4
<b>Curwensville</b>	Clearfield, Curwensville, Mahaffey	4

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Danville</b>	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville	4
<b>Dauphin</b>	Dauphin, Halifax, Harrisburg Zone 1	4
<b>Dawson</b>	Connellsville, Dawson, Perryopolis, Scottdale	4
<b>Derry</b>	Blairsville, Derry, Greensburg, Latrobe	4
<b>Donora</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela	4
<b>Downingtown</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown	3
<b>Doylestown</b>	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe	3
<b>Dublin</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasi, Plumsteadville, Quakertown, Souderton	4
<b>DuBois</b>	Brockway, DuBois, Luthersburg, Penfield, Reynoldsville, Sykesville	4
<b>Eagle</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester	4
<b>Easton</b>	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy	3

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>East Palestine</b>	East Palestine, Pa., East Palestine, O. , New Waterford, O., Rogers, O.	4
<b>Ebensburg</b>	Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo, Johnstown	4
<b>Eldred</b>	Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport	4
<b>Elizabeth</b>	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11	4
<b>Ellwood City</b>	Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelienople	4
<b>Elysburg</b>	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury	4
<b>Endeavor</b>	Endeavor, Tidioute, Tionesta	4
<b>Exton</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown	3
<b>Fairchance</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown	4
<b>Farmington</b>	Farmington, Uniontown	4
<b>Fayette City</b>	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis	4

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Finleyville</b>	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12	4
<b>Fleetwood</b>	Fleetwood, Kutztown, Leesport, Oley, Reading, Topton	4
<b>Frackville</b>	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah	4
<b>Freeland</b>	Freeland, Hazleton, McAdoo, Weatherly, White Haven	4
<b>Frenchville</b>	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne	4
<b>Galeton</b>	Galeton	4
<b>Girardville</b>	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah	4
<b>Glen Campbell</b>	Barnesboro, Cherry Tree, Glen Campbell	4
<b>Glenmoore</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester	4
<b>Glenwillard</b>	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16	4
<b>Green Lane</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville	4

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Greensburg</b>	Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood	3
<b>Greenville</b>	Greenville, Sharpsville, Sheakleyville, Transfer	4
<b>Grove City</b>	Blacktown, Grove City, Harrisville, Mercer, Wesley	4
<b>Halifax</b>	Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg	4
<b>Hamburg</b>	Hamburg, Kempton, Leesport, Reading	4
<b>Hamlin</b>	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack	4
<b>Harleysville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton	3
<b>Harrisburg</b>		
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville	3
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown	3
<b>Hastings</b>	Barnesboro, Carrolltown, Hastings, Patton	4

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Hawley</b>	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack	4
<b>Hazleton</b>	Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven	3
<b>Hellertown</b>	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown	4
<b>Herminie</b>	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23	4
<b>Holidaysburg</b>	Altoona, Cresson, Hollidaysburg	4
<b>Homer City</b>	Black Lick, Blairsville, Homer City, Indiana	4
<b>Honesdale</b>	Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart	4
<b>Honey Brook</b>	Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown, Parkesburg	4
<b>Hookstown</b>	Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry	4
<b>Houtzdale</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg	4
<b>Hummelstown</b>	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville	4

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3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Huntingdon</b>	Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union	4
<b>Imperial</b>	Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15	4
<b>Indiana</b>	Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood	4
<b>Jeannette</b>	Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23	3
<b>Jermyn</b>	Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton	4
<b>Jersey Shore</b>	Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich	4
<b>Jim Thorpe</b>	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven	4
<b>Kane</b>	Kane, Ludlow, Mount Jewett	4
<b>Kemblesville</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE, Newark, DE	4
<b>Kennett Square</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE	3

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Kingston</b>	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming	3
<b>Kulpmont</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin	3
<b>Kutztown</b>	Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton	4
<b>Lake Ariel</b>	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart	4
<b>Lake Como</b>	Lake Como	4
<b>Lancaster</b>	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg	3
<b>Landenberg</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE	4

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3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Landisville</b>	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg	3
<b>Lansdale</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton	3
<b>Latrobe</b>	Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria	4
<b>Lebanon</b>	Annville, Frystown, Hershey, Jonestown, Lebanon, Mt. Gretna, Myerstown, Palmyra, Schaefferstown	3
<b>Leeper</b>	Clarion, Leeper, Marienville	4
<b>Lehighton</b>	Jim Thorpe, Lehighton, Nesquehoning, Palmerton	4
<b>Lenape</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown	4
<b>Lewistown</b>	Belleville, Lewistown, McVeytown, Mifflintown, Port Roy, Reedsville	4
<b>Ligonier</b>	Latrobe, Ligonier, Stahlstown	4
<b>Line Lexington</b>	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton	3
<b>Lock Haven</b>	Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich	4
<b>Lords Valley</b>	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack	4

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3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Lowellville</b>	Bessemer, Hubbard, O., Lowellville, Lowellville, O., New Castle, North Lima, Youngstown, O.	4
<b>Ludlow</b>	Kane, Ludlow	4
<b>Mahaffey</b>	Mahaffey, Curwensville	4
<b>Mahanoy City</b>	Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua	4
<b>Marchand</b>	Marchand, Punxsutawney	4
<b>Marienville</b>	Leeper, Marienville	4
<b>Marion Center</b>	Indiana, Marion Center	4
<b>Masontown</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown	4
<b>McAdoo</b>	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly	4
<b>McClellandtown</b>	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown	4
<b>McDonald</b>	Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13	4
<b>McMurray</b>	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13	3
<b>McVeytown</b>	Lewistown, McVeytown	4
<b>Mechanicsburg</b>	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg	3

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Mendenhall</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE	4
<b>Mercer</b>	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley	4
<b>Middletown</b>	Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown	4
<b>Midland</b>	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry	4
<b>Millersville</b>	Lancaster, Landisville, Millersville, Mountville, Strasburg	4
<b>Millheim</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College	4
<b>Millville</b>	Bloomsburg, Millville, Washingtonville	4
<b>Milton</b>	Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watontown	4
<b>Minersville</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont	4
<b>Monessen</b>	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela	3
<b>Monongahela</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela	4
<b>Moosic</b>	Moosic, Pittston, Scranton, Taylor, Wyoming	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Morrisville</b>	Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley	3
<b>Mortonville</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown	4
<b>Moscow</b>	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack	4
<b>Mountaintop</b>	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre	4
<b>Mount Carmel</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin	4
<b>Mount Gretna</b>	Annaville, Lebanon, Mount Gretna, Palmyra	4
<b>Mount Jewett</b>	Bradford, Mount Jewett, Kane	4
<b>Mount Pleasant</b>	Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood	4
<b>Mount Pocono</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg	4
<b>Mount Union</b>	Huntingdon, McConnellstown, Mount Union	4
<b>Nanticoke</b>	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Nazareth</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth	4
<b>Nesquehoning</b>	Jim Thorpe, Lansford, Lehighton, Nesquehoning	4
<b>New Castle</b>	Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum	4
<b>New Florence</b>	Bolivar, Johnstown, New Florence, Seward	4
<b>Newfoundland</b>	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack	4
<b>New Hope</b>	Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown, Plumsteadville, Wycombe, Yardley	4
<b>New Kensington</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum	3
<b>New Philadelphia</b>	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua	4
<b>New Salem</b>	Brownsville, New Salem, Republic, Uniontown	4
<b>Newtown</b>	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley	3
<b>Northampton</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington	4
<b>Northumberland</b>	Danville, Milton, Northumberland, Sunbury	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>North Wales</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton	3
<b>Numidia</b>	Bloomsburg, Catawissa, Elysburg, Numidia	4
<b>Oakdale</b>	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14	4
<b>Olyphant</b>	Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor	3
<b>Orwigsburg</b>	Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven	4
<b>Osceola Mills</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg	4
<b>Oxford</b>	Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove	4
<b>Palmyra</b>	Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra	4
<b>Paris</b>	Burgettstown, Paris, Weirton, W. Va.	4
<b>Parkesburg</b>	Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove	4
<b>Parkwood</b>	Indiana, Parkwood	4
<b>Patton</b>	Altoona, Barnesboro, Carrolltown, Hastings, Patton	4

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Pennsburg</b>	Bally, Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville, Souderton	3
<b>Perkasie</b>	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasio, Plumsteadville, Quakertown, Schwenksville, Souderton	4
<b>Perryopolis</b>	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown	4
<b>Philipsburg</b>	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne	4
<b>Phoenixville</b>	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford	3
<b>Pittston</b>	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming	3
<b>Plumsteadville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown	4
<b>Plymouth</b>	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre	4
<b>Point Marion</b>	Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va. Smithfield, Uniontown	4
<b>Portage</b>	Cresson, Ebensburg, Johnston, Portage, Southfork	4
<b>Port Allegany</b>	Eldred, Port Allegany, Roulette, Smethport	4

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Pottstown</b>	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville	3
<b>Pottsville</b>	Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua	3
<b>Pughtown</b>	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford	4
<b>Punxsutawney</b>	Big Run, Marchand, Punxsutawney	4
<b>Quakertown</b>	Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown	4
<b>Reading</b>	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House	3
<b>Renovo</b>	Renovo	4
<b>Republic</b>	Brownsville, New Salem, Republic, Uniontown	4
<b>Rew</b>	Bradford, Duke Center , Eldred, Limestone, NY, Rew, Smethport	4
<b>Reynoldsville</b>	DuBois, Reynoldsville, Sykesville	4
<b>Riegelsville</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Rochester</b>	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester	4
<b>Roulette</b>	Coudersport, Port Allegany, Roulette	4
<b>Royersford</b>	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville	3
<b>Russell</b>	Russell, Sugar Grove, Warren, Youngsville	4
<b>Saint Clair</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven	4
<b>Saxton</b>	Hopewell, Saxton	4
<b>Schuylkill Haven</b>	Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven	4
<b>Schwenksville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasio, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton	4
<b>Scottdale</b>	Connellsville, Dawson, Mount Pleasant, Scottdale	4
<b>Scranton</b>	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming	3
<b>Shamokin</b>	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton	4
<b>Sharon</b>	Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex	3
<b>Sharpsville</b>	Greenville, Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Shenandoah</b>	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah	4
<b>Slatington</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli, Northampton, Slatington	4
<b>Smethport</b>	Bradford, Eldred, Port Allegany, Rew, Smethport	4
<b>Smithfield</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown	4
<b>Smiths Ferry</b>	Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry	4
<b>Smock</b>	Brownsville, Smock, Uniontown	4
<b>Snow Shoe</b>	Bellefonte, Frenchville, Snow Shoe	4
<b>Souderton</b>	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton	3
<b>Springdale</b>	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum	3
<b>Spring Mills</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College	4
<b>Springtown</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy	4
<b>State College</b>	Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College	3

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Strasburg</b>	Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg	4
<b>Stroudsburg</b>	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ	4
<b>Sugar Grove</b>	Russell, Sugar Grove, Warren, Youngsville	4
<b>Sunbury</b>	Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury	4
<b>Sykesville</b>	DuBois, Luthersburg, Reynoldsville, Sykesville	4
<b>Tamaqua</b>	Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua	4
<b>Tarentum</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum	4
<b>Taylor</b>	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming	3
<b>Tidioute</b>	Endeavor, Tidioute, Tionesta, Warren	4
<b>Tionesta</b>	Endeavor, Tidioute, Tionesta	4
<b>Tyrone</b>	Altoona, Bellwood, Tyrone, Warriors Mark	4
<b>Ulysses</b>	Coudersport, Ulysses	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Uniontown</b>	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown	4
<b>Unionville</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown	4
<b>Upper Black Eddy</b>	Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy	4
<b>Wallenpaupack</b>	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack	4
<b>Wampum</b>	Beaver Falls, Ellwood City, New Castle, Wampum	4
<b>Warren</b>	Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville	4
<b>Washington</b>	Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander	4
<b>Washingtonville</b>	Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville	4
<b>Weatherly</b>	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven	4
<b>West Alexander</b>	Claysville, Washington, West Alexander	4
<b>West Chester</b>	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown	3

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3.2 Exchange Service Areas, (Cont'd.)

3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

3.2.2.e Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>West Grove</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE	4
<b>West Middlesex</b>	Sharon, Sharon, O, Sharpsville, West Middlesex	4
<b>West Newton</b>	Belle Vernon, West Newton, Yukon	4
<b>Westtown</b>	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown	3
<b>White Haven</b>	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven	4
<b>Wilkes-Barre</b>	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming	3
<b>Williamsport</b>	Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport	4
<b>Winburne</b>	Clearfield, Frenchville, Philipsburg, Winburne	4
<b>Woolrich</b>	Avis, Jersey Shore, Lock Haven, Woolrich	4
<b>Wycombe</b>	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe	4
<b>Wyoming</b>	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming	3

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

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3.2.2 Exchange Listings (Verizon PA), (Cont'd.)

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3.2.2.e Local Exchange Service Areas, (Cont'd.)

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(C)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
<b>Yardley</b>	Ewing, NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley	3
<b>Youngsville</b>	Russell, Sugar Grove, Warren, Youngsville	4
<b>Youngwood</b>	Greensburg, Mount Pleasant, Youngwood	4
<b>Zelienople</b>	Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Exchange Listings (Consolidated Communications of Pennsylvania)

3.2.3.a Local Exchange Service Areas

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Cooperstown	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Butler, Nixon
Criders Corners	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville, Zelienople
Curtisville	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Freeport	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Gibsonia	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Glenshaw
Mars	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville
Saxonburg	Butler, Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Wexford	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Perrysville, Wexford

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 Exchange Listings (Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company)

3.2.4.a Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	Local Service Areas An "*" next to exchange in Local Service Area indicates a one way EAS route; all others are two
Atglen	Atglen, Gap, Parkesburg
Bangor	Bangor, Belvidere, Easton*, Pen Argyl, Portland, Saylorsburg
Belvidere	Bangor, Belvidere, Belvidere, NJ, Easton*, Hope, NJ, Oxford, NJ, Pen Argyl
Benton	Benton, Huntington Mills, Orangeville
Blossburg	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
Brooklyn	Brooklyn, Montrose, Nicholson, Springville
Center Moreland	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Lake Winola, Noxen, Pittston*, Trucksville, Tunkhannock, Wilkes-Barre, Wyoming*
Clarks Summit	Clarks Summit, Dalton, Factoryville, Lake Winola, Scranton
Conyngham-Drums	Conyngham, Hazleton, Nuremberg, Wapwallopen
Coopersburg	Allentown, Bethlehem, Coopersburg, Emmaus*, Quakertown*
Covington	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
Dallas	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Dalton	Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson, Scranton
Dushore	Dushore, Estella, Laporte, New Albany
Eagles Mere	Eagles Mere, Estella, Laporte, Muncy Valley

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 Exchange Listings (Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company), (Cont'd.)

3.2.4.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Eagles Mere	Eagles Mere, Estella, Laporte, Muncy Valley
Estella	Dushore, Eagles Mere, Estella, Laporte
Elizabethville	Elizabethville, Gratz, Halifax, Lykens, Millersburg
Factoryville	Clarks Summit, Clifford, Dalton, Factoryville, Lake Winola, Nicholson, Scranton, Tunkhannock
Ferndale	Bedminster, Doylestown*, Ferndale, Milford, NJ, Plumsteadville, Quakertown, Reigelsville, Springtown, Uhlerstown, Upper Black Eddy
Gap	Atglen, Gap, Intercourse, Kirkwood, Parkesburg, Quarryville, Strasburg, Lancaster*
Gratz	Elizabethville, Gratz, Lykens, Tower City, Valley View
Hallstead	Hallstead, Lawsville, New Milford, Susquehanna
Harding	Center Moreland, Clarks Summit*, Dallas, Harding, Pittston, Scranton*, Trucksville, Tunkhannock*, Wilkes-Barre*
Harveys Lake	Center Moreland, Dallas, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre*
Hensel	Hensel, Kirkwood, Lancaster*, Quarryville, Rawlinsville
Huntington Mills	Benton, Huntington Mills, Muhlenburg, Shickshinny
Kirkwood	Gap, Hensel, Kirkwood, Lancaster*, Oxford, Quarryville
Laceyville	Laceyville, Mehoopany, Tunkhannock*, Wyalusing
Lake Winola	Center Moreland, Clarks Summit, Dalton, Factoryville, Winola, Nicholson, Scranton, Tunkhannock
Laporte	Dushore, Eagles Mere, Estella, Laporte, Muncy Valley, New Albany
Lawrenceville	Elkland, Lawrenceville, Tioga
Lawsville	Hallstead, Lawsville, Montrose, Rush, St. Joseph

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 Exchange Listings (Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company), (Cont'd.)

3.2.4.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Leesport	Fleetwood, Hamburg, Leesport, Reading
Leraysville	LeRaysville, Rome, Rush, Towanda, Warren Center
Lewisberry	Harrisburg (Zone1), Lewisberry, Mechanicsburg
Liberty	Blossburg, Liberty, Morris
Lykens	Elizabethville, Gratz, Lykens, Tower City, Valley View
Mansfield	Blossburg, Covington, Mansfield, Roseville, Tioga, Wellsboro
Mehoopany	Laceyville, Mehoopany, Tunkhannock
Middlebury Center	Middlebury Center, Tioga, Wellsboro
Millersburg	Elizabethville, Halifax, Millersburg
Montrose	Brooklyn, Lawsville, Montrose, Rush, St. Joseph, Springville
Morris	Liberty, Morris, Wellsboro
Muhlenburg	Huntingdon Mills, Muhlenburg, Nanticoke*, Shickshinny, Sweet Valley, Wilkes-Barre*
Muncy Valley	Eagles Mere, Hughesville*, Laporte, Muncy Valley
New Albany	Dushore, Laporte, New Albany, Towanda, Wyalusing
Nicholson	Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson, Springville, Tunkhannock*
Noxen	Centermoreland, Dallas, Harveys Lake, Noxen, Sweet Valley, Trucksville, Tunkhannock
Nuangola	Mountaintop, Nanticoke, Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre
Nuremberg	Conyngham, Hazleton, Nuremberg, Ringtown
Orangeville	Benton, Berwick*, Bloomsburg, Orangeville
Pen Argyl	Bangor, Belvidere, Easton*, Nazareth*, Pen Argyl, Saylorsburg
Pocono Lake	Mount Pocono*, Pocono Lake, Stroudsburg*, White Haven*

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 Exchange Listings (Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company), (Cont'd.)

3.2.4.a Local Exchange Service Areas, (Cont'd.)

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Portland	Bangor, Columbia, NJ (West Jersey), Portland, Stroudsburg*
Quarryville	Gap, Hensel, Kirkwood, Lancaster, Quarryville, Rawlinsville, Strasburg
Rawlinsville	Hensel, Lancaster, Millersville*, Quarryville, Rawlinsville, Strasburg
Ringtown	Nuremberg, Ringtown, Shenandoah
Rome	LeRaysville, Nichols, NY, Rome, Sayre*, Towanda, Ulster, Warren Center
Rush	Lawsville, LeRaysville, Montrose, Rush, Springville, St. Joseph
St. Joseph	Lawsville, Montrose, Rush, St. Joseph, Warren Center
Saylorsburg	Bangor, Pen Argyl, Saylorsburg, Stroudsburg
Shickshinny	Berwick, Huntington Mills, Muhlenburg, Nanticoke*, Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre*
Springville	Brooklyn, Montrose, Nicholson, Rush, Springville, Tunkhannock*
Susquehanna	Hallstead, Jackson, Susquehanna, Thompson
Sweet Valley	Dallas, Harveys Lake, Kingston*, Muhlenburg, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tioga	Lawrenceville, Mansfield, Middlebury Center, Tioga, Wellsboro*
Towanda	LeRaysville, Leroy, New Albany, Rome, Towanda, Troy, Ulster, Wyalusing
Tower City	Gratz, Lykens, Tower City, Tremont, Valley View
Tremont	Minersville, Pine Grove, Pottsville*, Tower City, Tremont, Valley View
Troy	Canton, Leroy, Towanda, Troy
Trucksville	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tunkhannock	Centermoreland, Factoryville, Lake Winola, Mehoopany, Noxen, Tunkhannock

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.4 Exchange Listings (Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company), (Cont'd.)

3.2.4.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Uhlerstown	Doylestown*, Ferndale, Frenchtown, NJ, Plumsteadville*, Uhlerstown, Upper Black Eddy
Ulster	Rome, Sayre*, Towanda, Ulster
Valley View	Gratz, Lykens, Tower City, Tremont, Valley View
Wapwallopen	Berwick, Conyngham, Nuangola, Shickshinny, Wapwallopen
Warren Center	LeRaysville, Nichols, NY, Rome, St. Joseph, Warren Center
Wellsboro	Mansfield, Middlebury Center, Morris, Wellsboro
Wyalusing	Laceyville, New Albany, Towanda, Wyalusing

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Exchange Listings (United Telephone Company of Pennsylvania d/b/a CenturyLink)

3.2.5.a Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Allensville	Allensville, Belleville, Huntingdon, Lewistown
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven, Mill Hall
Belleville	Allensville, Belleville, Lewistown, Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City, Mercer
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md., Waynesboro
Bruin	Chicora, North Washington, Parker, Petrolia, Bruin
Butler	Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler
Carlisle	Carlisle, Mount Holly Springs, Newville
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg	Altoona, Claysburg, Hollidaysburg, Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster, Marietta, Mount Joy, Mountville, Wrightsville

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3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Exchange Listings (United Telephone Company of Pennsylvania d/b/a CenturyLink),  
(Cont'd.)

3.2.5.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Emlenton, Foxburg, North Washington, Parker, Eau Claire
Elizabethtown	Elizabethtown, Columbia, Hershey, Lancaster, Landisville, Marietta, Mt. Joy, Middletown
Emlenton	Eau Claire, Foxburg, Parker, Rockland, Emlenton
Evans City	Butler, Connoquenessing, Criders Corners, Nixon, Zelienople, Evans City
Everett	Bedford, Breezewood, Clearville, Everett
Fairfield	Emmitsburg, Md., Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Parker, Foxburg
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson, Littlestown, New Oxford
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley, Harrisville, Grove City

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**3.2 Exchange Service Areas, (Cont'd.)**

**3.2.5 Exchange Listings (United Telephone Company of Pennsylvania d/b/a CenturyLink),  
(Cont'd.)**

**3.2.5.a Local Exchange Service Areas, (Cont'd.)**

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Hewitt	Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., Ridgeley, W. Va., State Line
Hopewell	Everett, Hopewell, Saxton
Howard	Beech Creek, Bellefonte, Howard, State College, Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md.
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster, Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	McConnellstown, Huntingdon, Marklesburg
Martinsburg	Altoona, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1, Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandria, Huntingdon, Mount Union, Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Nixon, Prospect, Meridian

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3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Exchange Listings (United Telephone Company of Pennsylvania d/b/a CenturyLink),  
(Cont'd.)

3.2.5.a Local Exchange Service Areas, (Cont'd.)

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Mifflintown	East Waterford, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven, Mill Hall
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster, Landisville, Manheim
Mountville	Mountville, Columbia, Marietta, Millersville, Mount Joy, Lancaster, Landisville
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin, Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington
Orbisonia	Orbisonia, Mt. Union, Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg, Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Harrisville, New Castle, Plain Grove, Portersville, Slippery Rock, Volant, Blacktown, Grove City
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton, Elwood City, Portersville, Zelienople

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3.2 Exchange Service Areas, (Cont'd.)

3.2.5 Exchange Listings (United Telephone Company of Pennsylvania d/b/a CenturyLink),  
(Cont'd.)

3.2.5.a Local Exchange Service Areas, (Cont'd.)

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Port Royal	East Waterford, Ickesburg, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsonstown
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown, Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills, Richfield
Roaring Spring	Altoona, Claysburg, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., Ridgeley, W. Va., State Line
Thompsonstown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsonstown
Three Springs	Orbisonia, Shade Gap, Three Springs, Huntingdon
Volant	Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle, Blacktown, New Wilmington, Volant
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, Md., Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg, Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte, Howard, State College, Zion

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3.2 Exchange Service Areas, (Cont'd.)

3.2.6 Exchange Listings (Windstream Conestoga, Inc. f/k/a Conestoga Telephone & Telegraph Company (D&E))

3.2.6.a Local Exchange Service Areas

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Bally	Allentown, Bally, Boyertown, Oley, Pennsburg, Pottstown, Sassamansville, Topton, Yellow House
Birdsboro	Birdsboro, Douglassville, Green Hills, Morgantown, Oley, Pottstown, Reading, Yellow House
Boyertown	Boyertown, Bally, Douglassville, Oley, Pottstown, Reading, Sassamansville, Yellow House
Douglassville	Birdsboro, Boyertown, Douglassville, Green Hills, Morgantown, Oley, Pottstown, Reading, Yellow House
Green Hills	Birdsboro, Douglassville, Glenmoore, Green Hills, Honeybrook, Morgantown, Oley, Pughtown, Reading, Terre Hill, Yellow House
Morgantown	Birdsboro, Chester Springs, Douglassville, Downingtown, Eagle, Exton, Glanmoore, Green Hills, Honeybrook, Morgantown, Pughtown, Reading, Terre Hill, Yellow House
Oley	Bally, Birdsboro, Boyertown, Douglassville, Fleetwood, Green Hills, Reading, Schwenksville, Topton, Yellow House
Sassamansville	Bally, Boyertown, Green Lane, Pennsburg, Pottstown, Sassamansville, Schwenksville
Topton	Allentown, Bally, Fleetwood, Kutztown, Oley, Reading, Topton
Yellow House	Bally, Birdsboro, Boyertown, Douglassville, Green Hills, Oley, Pottstown, Reading, Yellow House

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3.2 Exchange Service Areas, (Cont'd.)

3.2.7 Exchange Listings (Windstream D&E f/k/a Denver and Ephrata Telephone and Telegraph Company (D&E))

3.2.7.a Local Exchange Service Areas

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Adamstown	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Reading, Terre Hill
Akron	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Leola, New Holland, Terre Hill, Lancaster
Denver	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Terre Hill
Ephrata	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola, New Holland, Terre Hill, Lancaster
Lititz	Adamstown, Akron, Denver, Ephrata, Lititz, Leola, Lancaster, Landisville, Manheim
Manheim	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Mt. Joy, Lancaster, Landisville

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3.2 Exchange Service Areas, (Cont'd.)

3.2.8 Exchange Listings (Windstream Pennsylvania, LLC)

3.2.8.a Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Albion	Albion, Fairview, Erie, Girard, West Springfield
Apollo	Apollo, Leechburg, Vandergrift
Bobtown	Bobtown, Carmichaels, Greensboro, Mt. Morris, Mt. Morris, W. Va.
Brave	Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, Blacksville, W.Va.
Brockway	Brockway, DuBois, Falls Creek
Brookville	Brookville, Corsica, Hazen, Sigel, Summerville
Callensburg	Callensburg, Clarion, Knox, Parker, Rimersburg, Sligo
Carmichaels	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va., Waynesburg
Coalport	Coalport, Glasgow, Altoona, Houtzdale
Cochranton	Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, Townville
Colver	Colver, Barnesboro, Carrolltown, Ebensburg, Johnstown, Nanty Glo, South Fork
Conneaut Lake	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Conneautville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Corsica	Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville, Summerville
Darlington	Darlington, Beaver Falls, Enon Valley, Rochester
Dayton	Dayton, Timblin, Kittanning, Rural Valley
Delmont	Delmont, Export, Harrison City, Greensburg, New Alexandria
Driftwood	Driftwood, Emporium
East Brady	East Brady, Kittanning, Petrolia, Rimersburg
Elderton	Elderton, Kittanning, Indiana

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3.2 Exchange Service Areas, (Cont'd.)

3.2.8 Exchange Listings (Windstream Pennsylvania, LLC), (Cont'd.)

3.2.8.a Local Exchange Service Areas, (Cont'd.)

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Emporium	Emporium, Driftwood
Enon Valley	Enon Valley, Beaver Falls, Darlington, New Castle, Rochester
Export	Export, Harrison City, Delmont, Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), Pittsburgh Suburban Zone 22B (Monroeville)
Ford City	Ford City, Kittanning, Worthington
Fredericktown	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, Marianna
Fredonia	Cochranon, Fredonia, Greenville, Sandy Lake, Sheakleyville, Mercer
Glasgow	Coalport, Glasgow, Altoona
Graysville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, W. Va.
Greensboro	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices Landing, Waynesburg
Guys Mills	Cochranon, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Harrison City	Export, Harrison City, Delmont, Irwin, Jeannette, Pittsburgh Suburban Zone 22B (Monroeville)
Hawthorn	Hawthorn, New Bethlehem, Summerville
Hazen	Hazen, Brockway, Brookville, Corsica, Dubois, Sigel, Summerville
Hughesville	Hughesville, Muncy, Williamsport
Jamestown	Jamestown, Conneaut Lake, Linesville, Meadville, Westford, Greenville
Jefferson	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, Waynesburg
Johnsonburg	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Kersey	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Kittanning	East Brady, Elderton, Ford City, Kittanning, Rural Valley, Templeton, Worthington, Dayton
Knox	Knox, Callensburg, Clarion, Rockland, Shippensburg, Venus
Lansford	Lansford, Nesquehoning, Tamaqua

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3.2 Exchange Service Areas, (Cont'd.)

3.2.8 Exchange Listings (Windstream Pennsylvania, LLC), (Cont'd.)

3.2.8.a Local Exchange Service Areas, (Cont'd.)

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Leechburg	Apollo, Leechburg, New Kensington, Vandergrift
Linesville	Cochrannton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Luthersburg	Luthersburg, Dubois, Sykesville
Meadville	Cochrannton, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Linesville, Townville, Cambridge Springs
Midway	Midway, Burgettstown, McDonald
Montgomery	Montgomery, Muncy, Watsonstown, Williamsport
Mount Morris	Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris, W. Va., Waynesburg
Muncy	Hughesville, Montgomery, Muncy, Williamsport
New Alexandria	Delmont, Greensburg, Latrobe, New Alexandria
New Bethlehem	New Bethlehem, Sligo, Hawthorn
New Freeport	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville W. Va., Hundred, W. Va.
Penfield	Penfield, Weedville, DuBois
Port Matilda	Port Matilda, Warriors Mark, Bellefonte, State College
Rices Landing	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing
Richeyville	Bentleyville, Marianna, Scenery Hill, Richeyville, Brownsville, California, Fredericktown, Washington
Ridgway	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Rimersburg	Rimersburg, Callensburg, Clarion, East Brady, Sligo
Rockland	Rockland, Emlenton, Franklin, Knox, Oil City
Rogersville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, W. Va.
Rural Valley	Dayton, Kittanning, Rural Valley

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**Competitive Local Exchange Carrier**

**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

3.2 Exchange Service Areas, (Cont'd.)

3.2.8 Exchange Listings (Windstream Pennsylvania, LLC), (Cont'd.)

3.2.8.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
Saegertown	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs, Saegertown
Saint Marys	Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, Wilcox
Sandy Lake	Cochranton, Fredonia, Sandy Lake, Sheakleyville
Sheakleyville	Cochranton, Fredonia, Sandy Lake, Sheakleyville, Greenville
Sheffield	Sheffield, Warren
Shippenville	Shippenville, Clarion, Knox, Venus
Sigel	Sigel, Brookville, Corsica, Hazen, Summerville
Sligo	New Bethlehem, Sligo, Callensburg, Rimersburg, Clarion
Spraggs	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, W. Va.
Strattanville	Strattanville, Clarion, Corsica
Summerville	Summerville, Brookville, Corsica, Hawthorn, Hazen, Sigel
Templeton	Kittanning, Templeton
Timblin	Timblin, Dayton, Hawthorn, New Bethlehem, Punxsutawney
Townville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Spartansburg, Townville, Lincolnville, Titusville
Turbotville	Turbotville, Watsonstown, Washingtonville
Warriors Mark	Warriors Mark, Port Matilda, Tyrone, State College
Watsonstown	Montgomery, Turbotville, Milton, Lewisburg, Watsonstown
Waynesburg	Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, W. Va., Waynesburg
Weedville	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox, Penfield
Westford	Conneaut Lake, Jamestown, Linesville, Meadville, Westford
West Springfield	West Springfield, Albion, Erie, Fairview, Girard
Wilcox	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Worthington	Butler, Ford City, Kittanning, Worthington

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

3.2 Exchange Service Areas, (Cont'd.)

3.2.9 Exchange Listings (Frontier Communications of Pennsylvania, LLC)

3.2.9.a Local Exchange Service Areas

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
Intercourse	Intercourse, Gap, Lancaster, Leola, New Holland, Strasburg, Terre Hill
Leola	Akron, Ephrata, Intercourse, Lancaster, Leola, Lititz, New Holland, Terre Hill
New Holland	Akron, Ephrata, Intercourse, Lancaster, Leola, New Holland, Terre Hill
Terre Hill	Adamstown, Akron, Denver, Ephrata, Green Hills, Intercourse, Leola, Morgantown, New Holland, Terre Hill

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

3.2.2 Reserved for Future Use.

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

3.2.2 Reserved for Future Use.

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

3.2.2 Reserved for Future Use.

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

3.2.2 Reserved For Future Use.

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**Competitive Local Exchange Carrier**

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas

3.2.2 Exchange Listings, (Cont'd.)

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Exchange Listings (Verizon North)

3.2.3.a Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Airville	Broque, Delta, Red Lion	4
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven	4
Avonmore	Apollo, Saltsburg, Vandergrift	4
Beach Lake	Galilee, Honesdale, Narrowsburg, NY	4
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove	4
Beaverdale	Johnstown, South Fork	4
Berlin	Meyersdale, Rockwood, Somerset, Stoystown	4
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading	4
Boswell	Hooversville, Johnstown, Somerset, Stoystown	4
Broque	Airville, Red Lion, York	4
Brookside	Jersey Shore, Trout Run, Williamsport	4
Buffalo	Avella, Canonsburg, Taylorstown, Washington	4
Cambridge Springs	Edinboro, Meadville, Saegertown	4
Central City	Berlin, Johnstown, Somerset, Windber	4
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton	4
Clintonville	Franklin, Wesley	4
Confluence	Rockwood, Salisbury	4
Cooperstown	Franklin, Oil City	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Exchange Listings (Verizon North), (Cont'd.)

3.2.3.a Local Exchange Service Areas, (Cont'd.)

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>	<i><b>Dial Tone Line Cell</b></i>
Corry	Spartansburg, Union City, Wattsburg	4
Davidsville	Johnstown	4
Delta	Airville, Fawn Grove, Cardiff, Md.	4
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg	4
Dingman's Ferry	Milford/Log Tavern, Montague, NJ	4
East Berlin	Dover, Hanover, New Oxford, York	4
Edinboro	Cambridge Springs, Erie, McKean	4
Elkland	Knoxville, Lawrenceville, Westfield	4
Emmaus	Allentown, Bethlehem, Ironton	4
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg	3
Fairview	Erie, Girard, McKean	4
Fawn Grove	Delta, Stewartstown, Jarrettsville, MD (Service to NXX 692 and 941 only), Cardiff, Md.	4
Franklin	Cooperstown, Oil City	4
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven	4
Frystown	Bernville, Jonestown, Myerstown, Lebanon	4
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY	4
Girard	Erie, Fairview	4
Glen Rock	Jefferson, Loganville, Stewartstown, York	4
Grand Valley	Pleasantville, Titusville, Youngsville	4
Harrison Valley	Ulysses, Westfield	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Exchange Listings (Verizon North), (Cont'd.)

3.2.3.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton	3
Hooversville	Boswell, Johnstown, Stoystown, Somerset	4
Jefferson	Glen Rock, Hanover, Spring Grove, York	4
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber	3
Jonestown	Frystown, Shellsville, Annville, Lebanon	4
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli	4
Knoxville	Elkland	4
Lincolnton	Union City, Spartansburg, Townville	4
Loganville	Glen Rock, Red Lion, York	4
Loyalsock	Muncy, Trout Run, Williamsport	4
Manchester	Dover, York	4
Mantzville	Lehighton, McKeansburg, Tamaqua	4
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY	4
McKean	Edinboro, Erie, Fairview	4
McKeansburgq	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven	4
Meyersdale	Berlin, Rockwood, Salisbury, Somerset	4
Middleburg	Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove	4
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY	4
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove	4
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon	4
Nanty Glo	Ebensburg, Johnstown	4
New Bedford	New Castle, New Wilmington	4

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Exchange Listings (Verizon North), (Cont'd.)

3.2.3.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
New Smithville	Allentown, Ironton, Kempton, New Tripoli	4
New Tripoli	Allentown, Kempton, New Smithville, Slatington	4
New Wilmington	New Bedford, New Castle, Sharon, Volant	4
North East	Erie, South Ripley, NY, Wattsburg	4
Oil City	Cooperstown, Franklin, Pleasantville, Titusville	4
Pine Grove	Auburn, Friedensburg, Tremont	4
Pleasantville	Grand Valley, Oil City, Titusville	4
Princeton	New Castle, Portersville, Ellwood City	4
Red Lion	Broque, Loganville, York	4
Robesonia	Bernville, Womelsdorf, Reading	4
Rockwood	Berlin, Confluence, Meyersdale, Somerset	4
Sabinsville	Westfield	4
Salisbury	Confluence, Meyersdale, Grantsville, Md.	4
Saltsburg	Avonmore	4
Sayre	Waverly, NY	4
Shaefferstown	Myerstown, Womelsdorf, Lebanon	4
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury	4
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury	4
Seward	Johnstown, New Florence	4
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey	4
Shohola	Barryville, NY, Milford/Log Tavern	4
Somerset	Berlin, Boswell, Rockwood, Stoystown	4

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**Competitive Local Exchange Carrier**

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas, (Cont'd.)

3.2.3 Exchange Listings (Verizon North), (Cont'd.)

3.2.3.a Local Exchange Service Areas, (Cont'd.)

<i>Originating Exchange</i>	<i>Local Calling Area</i>	<i>Dial Tone Line Cell</i>
South Fork	Beaverdale, Johnstown	4
Spartansburg	Corry, Lincolnville, Titusville, Townville	4
Spring Grove	Hanover, Jefferson, York	4
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)	4
Stoystown	Berlin, Boswell, Hooversville, Somerset	4
Taylorstown	Buffalo, Claysville, Washington	4
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg	4
Trout Run	Brookside, Loyalsock, Williamsport	4
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg	4
Vandergrift	Apollo, Avonmore, Leechburg	4
Waterford	Erie, Union City, Wattsburg	4
Wattsburg	Corry, Erie, North East, Union City, Waterford	4
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman	4
Wesley	Clintonville, Harrisville, Grove City, Mercer	4
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville	4
Windber	Central City, Johnstown	4
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading	4
Wrightsville	Red Lion, York, Columbia	4
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville	3

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Section 3 – 1<sup>st</sup> Revised Page 72.6  
Cancels Original Page 72.6

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

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**Competitive Local Exchange Carrier**

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**SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

<b>Charge</b>	<b>Price</b>
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
Telephone Number Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.2 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Residential	Business
Per occasion initial line	\$20.00	\$20.00 (I)
Per occasion additional line	\$20.00	\$12.00

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE**

**5.1 General**

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Service is provided on a term basis only. Unless otherwise specified, the minimum term is one (1) year. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

**5.1.1 Application of Business and Residential Rates**

- A.** The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B.** Business rates apply at the following locations, among others:
  - 1.** In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
  - 2.** In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
  - 3.** In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
  - 4.** In any residence location where there is substantial business use of the service and the Customer has no service at business rates.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 Application of Business and Residential Rates, (continued)

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company network receives an off-hook signal from the terminating carrier.
- 5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local time.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service

5.3.1 General

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to Company operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.



**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.2 Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.1 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges for installation.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages

(C)

A. BirchNet Basic Line

1. BirchNet Basic Line is equipped with:

Basic Line  
Unlimited Local, Intra-LATA Long Distance  
Caller ID – Name and Number  
Call Waiting  
Hunting

(C)

Toll Free service is available with this product. Please refer to "Toll Free Service" in a later section for rates. BirchNet Basic Line is available to both residential and business customers.

(C)

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates will apply.

The availability of certain features depends on feature availability depending on customer's location. Please be advised that Call Waiting Deluxe is only available to residential customers and Enhanced Caller ID is only available to business customers.

(C)

(C)

(C)

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

(C)

A. BirchNet Basic Line, (cont'd.)

1. (cont'd.)

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered.

Caller ID Customers must provide and connect their own compatible Customer Premises Equipment (CPE).

(C)

Product may not be available in all locations.

(C)

An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Line. There is a maximum of 3 extensions per voicemail box.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

(C)

A. BirchNet Basic Line, (cont'd.)

3. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.1 for applicable rates.

(C) Content has been moved to Section 5.3.8 of this tariff.

- (1) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.
- (2) Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

(C)

A. BirchNet Basic Line, (cont'd.)

4. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**B. BirchNet Essentials**

(C)

**1. BirchNet Essentials is equipped with:**

Basic Line  
Unlimited Features  
Hunting  
Unlimited Local, Intra-LATA Long Distance  
200 Minutes of Domestic Inter-LATA Long Distance

(C)

Toll Free service is available with this product. Please refer to "Toll Free Service" in a later section for rates. BirchNet Essentials is available to both residential and business customers.

(C)

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

The availability of certain features depends on feature availability depending on customer's location. Please be advised that Call Waiting Deluxe is only available to residential customers and Enhanced Caller ID is only available to business customers.

(C)

(C)

(C)

Customers may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

(C)

**B. BirchNet Essentials, (cont'd.)**

**1. (cont'd.)**

For business service, BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

(C)

An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 20 extensions per voicemail box.

**2. 200 Minute Long Distance Calling Block for BirchNet Essentials <sup>(1)</sup>:**

<u>Block of Time per Month <sup>(1)</sup></u>	<u>Overage Usage Rate per Minute</u>
200 Minutes of Inter-LATA Domestic Long Distance	Included in bundle
Additional Minutes	\$.049

<sup>(1)</sup> Long distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Free long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

(C)

B. BirchNet Essentials, (cont'd.)

3. BirchNet Essentials Inclusive Feature List<sup>(1)</sup>:

Anonymous Call Rejection, per line  
Call Block  
Call Forwarding  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID  
Caller ID Deluxe  
Calling number delivery blocking, per line  
Distinctive Ringing Service  
Enhanced Caller ID  
Preferred Call Forwarding  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Selective Class of Call Screening  
Speed Calling  
Three-Way Calling

<sup>(1)</sup> The availability of certain features depends on feature availability depending on customer's location. Please be advised that  
Call Waiting Deluxe is only available to residential customers and Enhanced Caller ID is only available to business  
customers.

(C)  
(C)  
(C)



**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)** (C)

**C. BirchNet Value Line**

**1. BirchNet Value Line is equipped with a Basic Line.** (C)

Toll Free service is available with this product. Please refer to "Toll Free Service" in a later section for rates. BirchNet Basic Line is available to both residential and business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

If features are needed with the BirchNet Value Line, standard rates located in section 3 below will apply. The availability of certain features depends on feature availability depending on customer's location. Please be advised that Call Waiting Deluxe is only available to residential customers and Enhanced Caller ID is only available to business customers.

An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.

\* \* \*

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

C. BirchNet Value Line (Cont'd.)

2. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Business Price Packages, (Cont'd.)

C. BirchNet Value Line, (Cont'd)

3. BirchNet Value Line - Feature List

Any of the following calling features may be added to the Birch Value Line. The following rates apply only when these calling features are added to the Birch Value Line. To add calling features to any other service, please refer to Section 4.1 for applicable rates.

(C)

(C) Content has been moved to Section 5.3.8 of this tariff.

<sup>(1)</sup> Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

C.1 BirchNet Basic Plus

BirchNet Basic Plus is equipped with:

Dial tone Line  
Unlimited Local and Intra-LATA Long Distance  
Anonymous Call Rejection, per line  
Call Block (Business Only)  
Call Forwarding (Business Lines Only)  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Return Blocking (Residential Lines Only)  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID (Business Lines Only)  
Caller ID Blocking (Residential Lines Only)  
Caller ID Deluxe  
Calling number delivery blocking, per line (Business Lines Only)  
Collect Call Blocking (Residential Lines Only)  
Distinctive Ringing Service  
Enhanced Caller ID (Business Only)  
Call Waiting Deluxe (Residential Only)  
International Blocking (Residential Lines Only)  
Hunting (Business Lines Only)  
Preferred Call Forwarding (Business Lines Only)  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Repeat Dialing Blocking (Residential Lines Only)  
Selective Class of Call Screening (Business Lines Only)  
Speed Calling  
Third Party Blocking (Residential Lines Only)  
Three-Way Calling  
900/976 Blocking (Residential Lines Only)

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

C.1 BirchNet Basic Plus, (Cont'd.)

Toll Free service is available with this product. See “Toll Free Service” in Section 7.1 of this tariff.

Footnotes for BirchNet Basic Plus:

- (1) BirchNet Basic Plus applies to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula: \$50 x Months Remaining (Per Location)

The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates located in Section 5.3.8 of this tariff will apply.

- (3) The availability of certain features is dependent on ILEC feature availability.

- (4) Some features are only available to residential customers.

- (5) Some features are only available to business customers.

- (6) Product may not be available in all CLLIs.

- (7) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

C.1 BirchNet Basic Plus, (Cont'd.)

Footnotes for BirchNet Basic Plus, (Cont'd.)

- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- (9) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

C.1 BirchNet Basic Plus, (Cont'd.)

Footnotes for BirchNet Basic Plus, (Cont'd.)

- (10) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- (11) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (12) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges**

**1. Verizon**

**a. BirchNet Value Line**

**i. Business:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$53.95 <b>(I)</b>	\$50.95 <b>(I)</b>	\$50.95 <b>(I)</b>
2	\$53.95 <b>(I)</b>	\$50.95 <b>(I)</b>	\$50.95 <b>(I)</b>
3	\$55.95 <b>(I)</b>	\$52.95 <b>(I)</b>	\$52.95 <b>(I)</b>
4	\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.95 <b>(I)</b>

**ii. Residential:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
2	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
3	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
4	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**1. Verizon, (Cont'd.)**

**b. BirchNet Basic**

**i. Business:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$53.95 <b>(I)</b>	\$53.95 <b>(I)</b>	\$53.95 <b>(I)</b>
2	\$57.95 <b>(I)</b>	\$54.95 <b>(I)</b>	\$54.95 <b>(I)</b>
3	\$59.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
4	\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
2	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
3	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
4	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**1. Verizon, (Cont'd.)**

**c. BirchNet Essentials**

**i. Business:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$54.95 <b>(I)</b>	\$51.95 <b>(I)</b>	\$51.95 <b>(I)</b>
2	\$59.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
3	\$61.95 <b>(I)</b>	\$58.95 <b>(I)</b>	\$58.95 <b>(I)</b>
4	\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$54.95 <b>(I)</b>	\$51.95 <b>(I)</b>	\$51.95 <b>(I)</b>
2	\$59.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
3	\$61.95 <b>(I)</b>	\$58.95 <b>(I)</b>	\$58.95 <b>(I)</b>
4	\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**1. Verizon, (Cont'd.)**

**d. BirchNet Basic Plus**

**i. Business:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$57.95 <b>(I)</b>	\$54.95 <b>(I)</b>	\$54.95 <b>(I)</b>
2	\$57.95 <b>(I)</b>	\$54.95 <b>(I)</b>	\$54.95 <b>(I)</b>
3	\$59.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
4	\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

Dial Tone Line Cell	12 Month Contract	24 Month Contract	36 Month Contract
1	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
2	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
3	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>
4	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**1. Verizon, (Cont'd.)**

**d. Dial Tone Line Cell Classification**

Please refer to Section 3 of this Tariff for the applicable Exchange Service Areas in each Dial Tone Line Cell.

For the purposes of determining an Exchange Area Dial Tone Line monthly rate for Birch customers in Verizon Service Territories, the Exchange Service Areas are classified into one of four Dial Tone Line Cells. The Cell Classifications are determined by the following criteria:

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones and all other Exchanges with more than 500 working pairs per square mile.
4	All remaining Exchange Areas.

(C)

(C)

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**2. Consolidated Communications of Pennsylvania**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.94 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

2. Consolidated Communications of Pennsylvania (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95	\$59.95	\$59.95

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95	\$56.95	\$56.95

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**3. Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.94 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

2. Consolidated Communications of Pennsylvania (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95	\$59.95	\$59.95

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95	\$56.95	\$56.95

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**4. United Telephone Company of Pennsylvania d/b/a CenturyLink**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$51.95 <b>(I)</b>	\$51.95 <b>(I)</b>	\$51.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$53.95 <b>(I)</b>	\$53.95 <b>(I)</b>	\$53.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

4. United Telephone Company of Pennsylvania d/b/a CenturyLink, (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$53.95 <b>(I)</b>	\$53.95 <b>(I)</b>	\$53.95 <b>(I)</b>

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**5. Windstream Conestoga, Inc. f/k/a Conestoga Telephone and Telegraph Company (D&E)**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

5. Windstream Conestoga, Inc. f/k/a Conestoga Telephone and Telegraph Company (D&E) (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95	\$59.95	\$59.95

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95	\$56.95	\$56.95

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**6. Windstream D&E f/k/a Denver and Ephrata Telephone and Telegraph Company (D&E)**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

6. Windstream D&E f/k/a Denver and Ephrata Telephone and Telegraph Company (D&E) (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95	\$59.95	\$59.95

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95	\$56.95	\$56.95

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**7. Windstream Pennsylvania, LLC**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

7. Windstream Pennsylvania, LLC (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95	\$59.95	\$59.95

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95	\$56.95	\$56.95



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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Pricing Packages, (Cont'd.)**

**D. Monthly Recurring Charges, (Cont'd.)**

**8. Frontier Communications of Pennsylvania, LLC**

**a. BirchNet Value Line**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$58.95 <b>(I)</b>	\$55.95 <b>(I)</b>	\$55.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**b. BirchNet Basic**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95 <b>(I)</b>	\$59.95 <b>(I)</b>	\$59.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>	\$56.95 <b>(I)</b>

**c. BirchNet Essentials**

**i. Business:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

**ii. Residential:**

12 Month Contract	24 Month Contract	36 Month Contract
\$64.95 <b>(I)</b>	\$61.95 <b>(I)</b>	\$61.95 <b>(I)</b>

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.3 Pricing Packages, (Cont'd.)

D. Monthly Recurring Charges, (Cont'd.)

8. Frontier Communications of Pennsylvania, LLC (Cont'd.)

d. BirchNet Basic Plus

i. Business:

12 Month Contract	24 Month Contract	36 Month Contract
\$62.95	\$59.95	\$59.95

ii. Residential:

12 Month Contract	24 Month Contract	36 Month Contract
\$56.95	\$56.95	\$56.95

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Birch Communications, Inc.  
4885 Riverside Drive, Suite 304  
Macon, Georgia 31210

Supplement 15 to Tariff Telephone - Pa. P.U.C. No. 1  
Section 5 – 3<sup>rd</sup> Revised Page 12.15  
Cancels 2<sup>nd</sup> Revised Page 12.15

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Macon, Georgia 31210

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Macon, Georgia 31210

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Section 5 – 1<sup>st</sup> Revised Page 12.19  
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Macon, Georgia 31210

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Section 5 – 1<sup>st</sup> Revised Page 12.20  
Cancels Original Page 12.20

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**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.4 Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Per-Call Blocking will be automatically available to all Customers served by the Company, free of charge and on an unlimited basis.

Customers have two blocking options as follows:

A. Per-Call Blocking: To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis.

B. Line Blocking

Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated. If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same. Line blocking is provided without charge for the initial request. Thereafter, requests to add or remove per line blocking will result in the assessment of a Line Change Charge.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service. If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

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**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.5 Residential Services

A. Home Connection

Home Connection includes a Residential Line with Caller ID and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$50 x Months Remaining.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Federal Universal Service fees, Telecommunications Relay Service fees and 911 fees. (C)

Effective August 10, 2010, Home Connection will begin billing as BirchNet Value Line and will no longer be available for new services.

B. Home Essentials

Home Essentials includes a Residential Line with an assortment of available features at no additional cost to the customer. These features are subject to availability depending on the customer's location:

Call Waiting / Cancel Call Waiting	Special Call Acceptance
Three-Way Calling	Caller ID Number
Camp-On/Busy Number Redial	Caller ID Name and Number
Distinctive Ring	Anonymous Call Block
Automatic Busy Redial	Anonymous Call Block w/ Caller ID #
Automatic Call Return	Anonymous Call Block w/ Caller ID Name & #
VIP Alert	Call Forward Busy
Call Block	Call Forward No Answer
Special Call Forwarding	Call Forward Busy/No Answer Fixed
Special Call Waiting	Call Forward Busy/No Answer Variable

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.5 Residential Services

B. Home Essentials (continued)

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge, 1500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$50 x Months Remaining.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Federal Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Effective August 10, 2010, Home Essentials will begin billing as BirchNet Essentials. Home Essentials is no longer available with 2500 minutes long distance allotment.

C. Monthly Recurring Charges

	<u>12-Month Term</u>
Home Connection	\$46.95
Home Essentials	\$50.95

D. Non-Recurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.1 of this tariff. All such charges will appear on the next bill following installation of the service.

(D)

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.6 Navigator Services (1)**

(C)

**A. SmartTime Unlimited for Business (2)**

Available for business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in D below. Touch Tone calling is included as part of this offering.

**1. Regulations**

The customer must commit to at least a one-year term agreement to be eligible for the service.

There is a maximum of ten (10) lines per location. Charges below are shown on a per line basis.

Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

**2. Rates and Charges**

SmartTime Unlimited for Business – Recurring Charge, per line

	Monthly Rate
	\$62.99
	61.99

**3. Available Features**

Call Block	Caller ID with Name
Call Forwarding – Busy line	Distinctive Ring Service
Call Forwarding Busy Line and Don't Answer	Priority Call
Call Forwarding Don't Answer	Return Call (*69)
Call Forwarding Variable	Select Forward
Call Waiting	Three-Way Calling
Caller ID	Ultra Forward Service

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ISSUED: September , 2012

EFFECTIVE: February 2, 2012

Issued by: Christopher J. Bunce, Vice President Legal and General Counsel  
2300 Main St. Suite 340  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.6 Navigator Services, (Cont'd)**

**B. SmartTime for Business (2)**

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features as shown in Section 5.3.6.A above. Touch tone calling is included as part of this offering.

**1. Regulations**

The customer must commit to at least a one-year term agreement to be eligible for the service.

Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

**2. Rates and Charges**

SmartTime for Business – Recurring Charge, per line

	Monthly Rate
(C)	\$29.99
(C)	23.99

Effective June 2009, the former Navigator product began billing under the corresponding BirchNet product and is billed based on the former Navigator pricing.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

---

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.6 Navigator Services, (Cont'd)

**C. SmartATM (3)**

The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

- (1) Business individual lines for Automated Teller Machines only.
- (2) Unlimited calling to 800 toll-free numbers.

The rate specified herein is subject to a 12-month service term.

1. Regulations and Service Limitations

Calls made outside the perimeters of the service description shown above are subject to normal tariff violation treatments and/or tariff charges.

Charges for this service commence when the company's information records are posted and are payable monthly in advance.

Charges for service are automatically discontinued upon service termination.

If service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.

Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service term. This is applicable to existing lines only. New lines may qualify for any special promotions or price changes.

2. Rates and Charges

The following monthly rates will apply for the SmartATM service.

	Monthly Rate
(C)	\$ 8.50
(C)	9.80
(C)	12.80

Effective June 2009, the former Navigator product began billing under the corresponding BirchNet product and is billed based on the former Navigator pricing.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.6 Navigator Services, (Cont'd)

**D. Footnotes**

- (1) Former Navigator Customers will be billed a bundled flat local rate effective June 25, 2009. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the last six months' average of local usage charges for any measured or metered use, any local or extended area calling plan charges, business or residential package charges, End User Common Line Charge and Pre-subscription Charge. In summary, your new bundled rate reflects your previous Navigator rates for the same services and fees.
- (2) Former Navigator Customers using this product will now be billed under the product name BirchNet Essentials.
- (3) Former Navigator Customers using this product will now be billed under the product name BirchNet Value Line.

(C)

\_\_\_\_\_

(C)



**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.7 Cleartel Services (1)**

**5.3.7.1 Residential Price Packages**

**A. Home Value Line (2)(3)**

**1. Home Value Line is equipped with:**

Basic Residential Line

**2. Monthly Recurring Charges**

	<u>Current Rate</u>
Per Line	\$17.70

**3. This product was formerly known as the following Cleartel product names:**

Former Cleartel Product Names

Dial Tone Line Res	Measured Rate Residence
Flat Rate	Residential Service
Flat Rate Residence	

**4. Non-Recurring Charges are located in Section 4.1 of this tariff.**

**5. Rules & Regulations:**

\* \* \*

- Features can be purchased at "a la carte" rates
- The availability of certain features depends on feature availability based on customer's location.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all locations.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Home Value Line. There is a maximum of 3 extensions per voicemail box.

(C)

(C)

(C)

(C)

- (1) Effective October 13, 2009, any former Cleartel product listed in the Monthly Recurring Charges sections throughout Section 5.3.7 of this tariff will now be billed as the corresponding product being defined in that section.
- (2) Effective October 13, 2009 this product is Grandfathered and no longer available.
- (3) Effective August 10, 2010, this product will be billed as BirchNet Value Line.

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EFFECTIVE: October 25, 2013

Issued by: Christopher J. Bunce, Vice President Legal and General Counsel  
2300 Main St. Suite 340  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.7 Cleartel Services, (Cont'd.)**

**5.3.7.1 Residential Price Packages, (Cont'd)**

**B. Home Connection (1)(2)**

**1. Home Connection is equipped with:**

Basic Residential Line  
Caller ID Deluxe  
Call Waiting

**2. Monthly Recurring Charges:**

	<u>Current Rate</u>
Per Line	\$36.95

**3. This product was formerly known as the following Cleartel product names:**

Former Cleartel Product Names  
Residential Basic  
Residential Basic Plus

**4. Non-Recurring Charges are located in Sections 4.1 of this tariff.**

**5. Rules & Regulations:**

- Long Distance is available with this product and is rated at \$0.099/minute.
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates
- The availability of certain features depends on feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Home Connection. There is a maximum of 3 extensions per voicemail box.

(D)

(C)

(C)

(1) Effective October 13, 2009 this product is Grandfathered and no longer available.

(2) Effective August 10, 2010, this product will be billed as BirchNet Basic Line.

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2300 Main St. Suite 340  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.7 Cleartel Services, (Cont'd.)**

**5.3.7.1 Residential Price Packages, (Cont'd)**

**C. Home Connection Plus (1)(2)**

**1. Home Connection Plus is equipped with:**

Basic Residential Line  
Unlimited Features  
Unlimited Local Intra-LATA Long Distance

**2. Monthly Recurring Charges:**

	<u>Current Rate</u>
Per Line	\$24.36

**3. This product was formerly known as the following Cleartel product name:**

Former Cleartel Product Name  
Local Pkg Standard Option

**4. Non-Recurring Charges are located in Sections 4.1 of this tariff.**

**5. Rules & Regulations:**

(D)

- Long Distance is available with this product and is rated at \$0.099/minute.
- Declining free features does not reduce the package rate.
- The availability of certain features depends on feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Home Connection Plus. There is a maximum of 3 extensions per voicemail box.

(C)

(C)

(1) Effective October 13, 2009 this product is Grandfathered and no longer available.

(2) Effective August 10, 2010, this product will be billed as BirchNet Basic Plus.

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2300 Main St. Suite 340  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.7 Cleartel Services, (Cont'd.)

5.3.7.1 Residential Price Packages, (Cont'd)

D. Home Essentials (1)(2)

1. Home Essentials is equipped with:  
Basic Residential Line  
Unlimited Features  
Unlimited Local Intra-LATA Long Distance  
2,500 Minutes of Domestic Inter-LATA Long Distance

2. Monthly Recurring Charges: Current Rate  
Per Line \$56.95

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names

Residential Enhanced  
Residential Unlimited

4. Non-Recurring Charges are located in Sections 4.1 of this tariff.
5. Rules & Regulations:

\* \* \*

- Declining free features does not reduce the package rate. (C)
- The availability of certain features depends on feature availability based on customer's location. (C)
- Caller ID Customers must provide and connect their own compatible CPE. (C)
- Toll Free service is available with this product
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all locations.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Home Essentials. There's a maximum 3 extensions per voicemail box. (C)

(1) Effective October 13, 2009 this product is Grandfathered and no longer available.

(2) Effective August 10, 2010, this product will be billed as BirchNet Essentials.

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.7 Cleartel Services, (Cont'd.)**

**5.3.7.2 Business Price Packages**

**A. BirchNet Value Line (1)**

1. BirchNet Value Line is equipped with:

Basic Business Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$23.15

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names

Business Basic	Flat Rate Business
Business Measured	Measured Rate Business
Business Measured Rate	Value - Pak Service

4. Non-Recurring Charges are located in Sections 4.1 of this tariff.  
5. Rules & Regulations:

\* \* \*

- Features can be purchased at "a la carte" rates (C)
- The availability of certain features depends on feature availability depending on customer's location. (C)
- Caller ID Customers must provide and connect their own compatible CPE. (C)
- Toll Free service is available with this product
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all locations. (C)
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.

(1) Effective October 13, 2009 this product is Grandfathered and no longer available.

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2300 Main St. Suite 340  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.7 Cleartel Services, (Cont'd.)**

**5.3.7.2 Business Price Packages, (Cont'd.)**

**B. BirchNet Basic Plus (1)(2)**

**1. BirchNet Basic Plus is equipped with:**

Basic Business Line  
Unlimited Features  
Unlimited Local Intra-LATA Long Distance  
Free Hunting

**2. Monthly Recurring Charges: Current Rate  
Per Line \$35.95**

**3. This product was formerly known as the following Cleartel product names:**

Former Cleartel Product Names

Business Enhanced  
Custopak Line  
Dial Tone Line

**4. Non-Recurring Charges are located in Sections 4.1 of this tariff.**

**5. Rules & Regulations:**

\* \* \*

- Declining free features does not reduce the package rate. (C)
- The availability of certain features depends on feature availability depending on customer's location. (C)
- Caller ID Customers must provide and connect their own compatible CPE. (C)
- Toll Free service is available with this product
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all locations.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. (C)

(1) Effective October 13, 2009 this product is Grandfathered and no longer available.

(2) Effective August 10, 2010, this product is Grandfathered and no longer available.

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Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.7 Cleartel Services, (Cont'd.)**

**5.3.7.2 Business Price Packages, (Cont'd.)**

**C. BirchNet Essentials (1)**

**1. BirchNet Essentials is equipped with:**

Basic Business Line  
Unlimited Features  
Unlimited Local Intra-LATA Long Distance  
1,500 Minutes of Domestic Inter-LATA Long Distance  
Free Hunting

**2. Monthly Recurring Charges:**

	<u>Current Rate</u>
Per Line	\$50.95

**3. This product was formerly known as the following Cleartel product name:**

Former Cleartel Product Name  
Business Unlimited

**4. Non-Recurring Charges are located in Sections 4.1 of this tariff.**

**5. Rules & Regulations:**

\* \* \*

- Declining free features does not reduce the package rate. (C)
- The availability of certain features depends on feature availability depending on customer's location. (C)
- Caller ID Customers must provide and connect their own compatible CPE. (C)
- Toll Free service is available with this product - see Section 7.1 of this tariff.
- Early Termination Fees will be applied if contract or renewal contract is terminated prior to the stated termination date. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all locations. (C)
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 20 extensions per voicemail box.

(1) Effective October 13, 2009 this product is Grandfathered and no longer available.

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Kansas City, MO 64108

**Competitive Local Exchange Carrier**

(C)

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.7 Cleartel Services, (Cont'd.)

5.3.7.3 Miscellaneous Service Charges

A. Excessive Usage Charge

If the Company determines that Customer's usage exceeds 2500 minutes on a Residential long distance plan or 2000 minutes on a Business long distance plan (except T-1 Plans) then the Customer shall forfeit eligibility for rates under this plan and (1) Customer will be charged an additional \$40.00 per month per line for as long as the excess usage or violation continues, (2) Customer will be moved to another Birch long distance plan unless an alternative plan is selected by the Customer, and/or (3) long distance service may be blocked without notice.

(C)



**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.8 Features and Blocks**

Any of the following calling features may be added, subject to availability based on customer's location. The following rates apply only when these calling features are added to a line that does not include the feature in the package.

<u>Feature Description</u>	<u>Business</u>		<u>Residential</u>	
3 Way Calling	\$5.50	<b>(D)</b>	\$4.95	<b>(D)</b>
3 Way Calling w/Transfer	\$5.00		N/A	
Call Block	\$5.87		\$6.86	<b>(I)</b>
Call Forward Busy	\$5.50	<b>(C)</b>	\$4.95	<b>(I)</b>
Call Forward Variable	\$11.50	<b>(I)</b>	\$2.96	<b>(D)</b>
Call Fwd Don't Answer w/RC	\$7.30	<b>(I)</b>	\$3.00	<b>(I)</b>
Call Return	\$6.38	<b>(D)</b>	\$10.90	<b>(I)</b>
Call Tracing	\$3.00		\$3.00	
Call Waiting	\$9.38	<b>(I)</b>	\$10.99	<b>(I)</b>
Caller ID	\$12.50	<b>(I)</b>	\$12.95	<b>(I)</b>
Caller ID Deluxe	\$12.50	<b>(I)</b>	\$12.95	<b>(I)</b>
Distinctive Ring	\$6.50	<b>(I)</b>	\$4.45	<b>(D)</b>
Enhanced Caller ID	\$12.65		N/A	
Hunting	\$19.00	<b>(I)</b>	N/A	
Preferred Call Forwarding	\$8.00	<b>(I)</b>	\$4.95	<b>(I)</b>
Repeat Dialing	\$5.66	<b>(D)</b>	\$3.70	<b>(D)</b>
Restrict Toll	\$5.00		\$6.00	<b>(I)</b>
Speed Call 30	\$6.85	<b>(I)</b>	\$5.35	
Speed Call 8	\$5.50	<b>(I)</b>	\$5.10	

(1) There will be no charge for per-line blocking or toll restriction if per-line blocking or toll restriction is ordered within 60 days of any request for new telephone service or transfer of existing telephone service.

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Issued by: Gordon P. Williams, Jr. - Senior Vice President and General Counsel  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.9 American Fiber Network (AFN) and Close Call America, Inc. (CCA) Services(1)

A. BirchNet Basic Plus

The following products will change their name and begin billing as BirchNet Basic Plus beginning with their first Birch invoice.

Advantage Standard  
All Inclusive Line  
All Inclusive Plan

B. BirchNet Essentials

The following products will change their name and begin billing as BirchNet Essentials beginning with their first Birch invoice.

Close Knit  
Special Unlimited

C. BirchNet Value Line

The following products will change their name and begin billing as BirchNet Value Line beginning with their first Birch invoice.

Business Line	Business Pay Per Call
Line Unlimited	Residential Budget Mess Serv
Residential Standard	Local
Local Package	Local Additional

(1) Customers will be billed a bundled flat local rate. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the monthly average, over the last six months, of local usage charges for any measured or metered use, any local or extended area calling plan charges, any business or residential package charges, the End User Common Line Charge and the Pre-subscription Charge. The bundled rate reflects the customer's previous AFN/CCA rates for the same services and fees.

(C)

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2300 Main St. Suite 340  
Kansas City, MO 64108

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services

5.3.10.A Rules and Regulations

1. Service for Payphone Service Provider (“PSP”) Telephones is an exchange line service provided at the request of the subscriber for telecommunications use.
2. Service is provided for use with PSP telephones.
3. The carriage and completion of all local dialed calls including operator service functions are provided by the Company.
4. Service is provided subject to the condition that telephone messages (local and long distance) placed from stations that are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where service is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment.
5. Service may not be attached to other types of access lines. A subscriber must order a separate PSP Access line for each PSP telephone installed and will be billed the business rates for each line.
6. Service may only be provided as Two-Way service, except lines placed in correctional institutions, schools, hospitals and other locations for which a specific exemption has been granted by the Public Service Commission. There will be no charge imposed for incoming calls.
7. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone".
8. The PSP shall be responsible for the installation, operation and maintenance of any PSP instruments used in connection with this service.
9. The PSP shall be responsible for payment of a nonrecurring charge as specified in this tariff for each visit by the Company or its agent to the customer's premises solely to determine that the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services (Cont'd)

5.3.10.A Rules and Regulations (Cont'd)

10. PSP telephones must be connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements. The telephones must have the following operational characteristics:
  - (a). Must be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the payphone.
  - (b). Must be able to access 911 Emergency Service, where available, at no charge to the calling party. Where 911 is not available, must be able to access the "Operator", at no charge to the calling party. The appropriate emergency number (Operator, 911) must be clearly posted at each PSP location.
  - (c). Must be equipped to return the coins to the caller in the case of an incomplete call, except messages to a Feature Group A access number.
  - (d). Must provide free access to dial-tone and toll free numbers (e.g., 800, 877, and 888).
  - (e). Must complete calls to local and long distance directory assistance.
  - (f). Must provide free access to the responsible party for repairs or refunds. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.
  - (g). Must be equipped with a legible sign, card, or plate of reasonable permanence that shall identify the following:
    - i. The telephone number and location address of the payphone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services) and the local coin rate.
    - ii. For those payphone stations that will terminate conversation after a minimum elapse of time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services (Cont'd)

5.3.10.A Rules and Regulations (Cont'd)

- (h). Each payphone station that provides access to any interexchange company must provide coin free access to all locally available interexchange companies (except for Feature Group A access). The payphone station shall provide such access through the forms of access purchased by locally available long distance carries such as 10XXX+0, 10XXXX+0, 101XXXX+0, toll free (e.g., 800, 877, and 888) access.
- (i). All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the PSP's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).

11. Each payphone station:

- (a). Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
- (b). A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
- (c). Must be connected to an individual access line.
- (d). Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excluded).

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services (Cont'd)

5.3.10.A Rules and Regulations (Cont'd)

12. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station) shall be maintained at each payphone station.
  - (a). Where there is a single payphone station, a directory shall be maintained at each station.
  - (b). Where there are two or more payphone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station.
  - (c). Payphone stations that provide local directory assistance at no charge are exempt from the provision of this rule. A notice must appear on the placard if local directory assistance at no charge is being provided.
13. Normal maintenance and coin collection activity shall include a review of the cleanliness of each payphone station.
14. Reserved for future use.
15. Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.
16. Toll Fraud Liability
  - (a). A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a PSP for:
    - i. Charges billed to a line for calls which originates from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g. 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date (the date after the call screening order was placed and associated charges apply) of the outgoing screening order;

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services (Cont'd)

5.3.10.A Rules and Regulations (Cont'd)

16. Toll Fraud Liability (Cont'd)

- ii. Charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order. Any call billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described above, must be removed from any PSP's bill after the PSP gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.
- iii. The provider of local exchange telecommunications services is responsible for charges described in a. above that are associated with the failure of the provider of local exchange telecommunications services' screening services.
- iv. The interexchange company is responsible for charges described above that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' database. (C)
- v. Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described above shall not be the basis for discontinuance of local and intrastate service. (C)

17. Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.

18. Pay telephones stations located in confinement facilities shall be exempt from the preceding requirements except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations (C)

**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services (Cont'd)

5.3.10.A Rules and Regulations (Cont'd)

19. Proof of all necessary certifications must be furnished to the Company by the subscriber prior to service being furnished.
20. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of PSP telephones in accordance with all hearing impaired and handicapped person requirements.
21. Violations of Regulations
  - (a). Where any PSP telephone is used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.
  - (b). Violations of the tariff, Commission rules pertaining to public telephone service or certification requirements will subject subscribers of service to suspension and/or termination of service consistent with Section 2.6.1 of this tariff.
22. Service Features

Zone Sensitive Rate for PSP

Central Office Blocking with Operator Screening for Flat Rate Service. Subscribers to this service are required to take one of the following options where facilities are available to provide such service.

- (a). Two-Way Service:
  - i. Provides central office blocking of 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
  - ii. Provides central office blocking of 7 digit local, 1+DDD, 1+ 900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
  - iii. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.10 Payphone Service Provider (PSP) Services (Cont'd)

5.3.10.B Payphone services are equipped with :

Payphone Line  
Free Non-Published Listing  
Free 900/976 Block  
Free International Direct Dial Block  
Unlimited Local Intra-LATA Long Distance

5.3.10.C Rates

		<u>Monthly</u>	<u>Non-recurring</u>
1.	Payphone Service	\$54.30 (I)	\$100.00
2.	Incoming/Outgoing Screening	\$ 5.00	\$ 15.00
3.	Incoming Blocking	\$ 3.00	\$15.00
4.	Outgoing Blocking	\$ 3.00	\$15.00
5.	Coin Supervision Additive	\$ 2.21	N/A

5.3.10.D American Fiber Network (AFN) and Close Call America (CCA) Payphone Service Provider (PSP) Services

The following products of AFN or CCA have been grandfathered and will be billed as "Payphone."

Coin Line Flat Rate	Payphone Access Service
Coinless Payphone Access - Outward Only	Smart PAL
Coinless Payphone Access - Outbound Only	Smart Payphone
Interra Payphone Access Service	Smart Public
Interra Payphone Line Rate	PAL Message Rate
Payphone Access Line	

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.12 Covista

The following products of Covista have been grandfathered as of March 25, 2013. In addition, their name has changed to a current Birch product as outlined below. (C)

A. The following Covista products will be billed as BirchNet Essentials:

"1Phone Unlimited Local and Domestic LD"  
"Cucumber PA Complete Incl Inside Wiring VM Opt"  
"IQcumber Unlimited"  
"Local 35.99 Plan" [please note that this is the name of the plan]  
"Standard Plan"  
"Unlimited National"

(C)  
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(C)

B. The following Covista products will be billed as BirchNet Value Line:

"1Phone Basic Monthly"  
"2.9 LD with Local"  
"Dial Tone Line"  
"Economy Plan"  
"Interstate Voice"  
"Kiss Twelve"  
"STANDARD LOCAL"  
"Standard Plan"

(C)  
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(C)

(C)

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.13 Lightyear Network Solutions

The following products of Lightyear have been grandfathered per the terms and conditions of the Joint Application filed at Docket Nos. A-2013-2370224 and A-2013-2370291. Lightyear customers will receive service under grandfathered rates until any changes in their service. In addition, the Lightyear product name has changed to a current Birch product name as outlined below.

- A. The former Lightyear products below will be billed as BirchNet Basic Plus:

BizValue  
BIZValue Commercial  
HOME Opportunity Addtl Line  
Opportunity Plan  
Starter Plan

- B. The former Lightyear products below will be billed as BirchLink T1 Integrated (Complete):

Dynamic T-1 Loop A Monthly  
Loop A Monthly Charge  
New Dynamic T-1 13 lines  
New Dynamic T-1 8 line

- C. The former Lightyear products below will be billed as BirchLink T1PRI:

Local PRI Loop Monthly  
LY BIZ Local PRI  
Paetec Port Charge (PRI)

**Competitive Local Exchange Carrier**

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.14 Ernest Communications**

The following products of Ernest have been grandfathered per the terms and conditions of the Joint Application filed at Docket Nos. A-2013-2368628 and A-2013-2368629. In addition, their name has changed to a current Birch product as outlined below.

A. The former Ernest products below will be referred to as BirchNet Basic Plus:

ABM-BI-2c-24.20	EZPI-Z3-PA-43.95	Natl Vision-Flat-24.00
AllenEdmds-BI-2b-21.53	EZ-Z3-PA-38.95	Odyssey-Flat-30.50
AlliedBldgProd-Flat-31.75	EZ-Z4-PA-38.95	PA-35.50
APG-BI-2a-27.21	Ferrell Gas-BI-2b-34.29	Paradies-EZPI-Z2-VPA-37.95
Bennett-BI-2b-29.36	FifthThirdBank-EZPI-42.00	RAC-Flat-29.54
Bus-Spc	FleetPride-Flat-30.20	RAC-RCF-29.54
Carquest-Flat-30.91	Flint-BI-2b-26.23	Radiant-EZ-Z3-VPA-36.95
Chicos-EZPI-27.87	Flotek-BI-2a-30.79	Red Rbn-BI-2b-VPA-20.73
ChmChar-Z2-One-VPA-w/3%Dsct	Fox&Hnd-BI-2d-25.91	Redners-Z4-VPA-36.95
ChmChar-Z3-One-VPA-w/3%Dsct	FurnRow-BI-2b-24.71	Sm Bus-Z1-SprPA-44.95
Cintas-Flat-31.80	GrtClps-EZ-Z3-PA-42.95	Sm Bus-Z1-VPA-26.95
ConsumerSource-23.56	Habit OPCO-BI-2d-36.80	Sm Bus-Z2-VPA-26.95
CPS-EZ-Z1-PA-27.95	HalfPrcBks-Flat-27.96	Sm Bus-Z3-VPA-31.95
CPS-EZ-Z2-PA-27.95	HCR-Flat-23.74	Sm Bus-Z4-VPA-33.95
CPS-EZ-Z3-PA-27.95	HealthyAdvice-EZPI-VPA	Smith Intl-31.96
CT NR-EZ-Z2-PA-22.85	HGT-BI-2d-19.87	SP-EZPI-Z4-PA-43.95
CT NR-EZ-Z3-PA-26.45	HomeCtyIce-Flat-33.24	Std Parking-BI-2b-26.07
CT NR-EZ-Z4-PA-29.75	iCore-BI-2b-20.32	SteinMart-Flat-25.45
CT-2011-Z1-L-VPA-9.53	Internap-BI-2b-23.59	Sterling-Flat-28.84
CT-2011-Z1-P-VPA-25.95	ITT-BI-2d-23.78	SthrnGraphics-BI-2b-26.84
CT-2011-Z2-L-VPA-11.53	John Deere-Flat-28.00	TiresPlus-Flat-22.50
CT-2011-Z2-P-VPA-25.95	LilyTransportation-Flat-29.93	TrueReligion-Flat-27.24
CT-2011-Z3-L-VPA-14.53	Limited-BI-2d-29.12	TX Rdhse-BI-2b-25.99
CT-2011-Z4-P-VPA-25.95	Lincare-Flat Rate-30.75	Under Armour-On Ne
CT-2011-ZU-L-VPA-14.53	Lindt-EZPI-Z3-PA-38.95	Zales-EZPI-Z0-VPA-33.95
CTech21-Z4-PA-33.95	MattressFirm-Flat-34.30	Zales-EZPI-Z1-SprPA-44.95
Davids Bridal-EZPI-OnNet-32.95	McJunkin-EZPI-OnNet-31.50	Zales-EZPI-Z2-PA-26.48
EMF-BI-2b-33.90	MotionInd-Flat-34.99	Zales-EZPI-Z3-PA-26.48
Empire-Flat-27.61	MovieStop-BI-2b-25.68	Zales-EZPI-Z4-PA-29.21
EZ Corp-Flat-34.05	MovieStop-Blended-25.68	

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**Competitive Local Exchange Carrier**

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.3 Basic Local Exchange Service, (Cont'd.)

5.3.14 Ernest Communications, (Cont'd.)

- B. The former Ernest product below will be referred to as BirchNet Value Line:

Local Meas-VPA-15.95

- C. The former Ernest products below will be referred to as Remote Call Forwarding ("RCF") or Remote Call Forwarding Additional Path (RCA):

Remote Call Forward-multipath-VPA-40.00

Remote Call Forward-VPA-Addl Path-23.00

Remote Call Forward-VPA-Addl Path-23.00

Remote Call Forward-SprPA-23.00

Remote Call Forward-VPA-23.00

Remote Call Forward-VPA-23.00

(I) (C)

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(I) (C)



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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Facilities Based Services

5.4.1 BirchLink T1 Services

A. Regulations

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in charge of \$100 x months remaining. (Per Location)

All Birch Long Distance term offers are available in conjunction with these services.

The standard allowance of 5000 long distance minutes to locations within the contiguous United States and any optional Long Distance Bundles purchased include:

- Inbound and outbound long distance calls made to locations within the contiguous United States
- 8XX Toll Free Service

Birchlink T1 services do not include calling cards, international calling, calls to AK, HI, PR, and USVI other US Territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. Birchlink T1 services are not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and are only available in select Dial Tone Line Cells.

Customers may or may not choose Company IntraLATA and InterLATA long distance service. If customers utilize other long distance options, there will be no price change.

All charges are inclusive of regulatory and special fees. Additional Local, State, Federal & usage-based taxes will apply in accordance with regulatory requirements.

May not be available in all service areas, limited to facility availability.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Facilities Based Services, (Cont'd.)

5.4.1 BirchLink T1 Services, (Cont'd.)

B. Products

1. BirchLink T1 Complete

The Birchlink T1 Complete option offers up to 24 voice lines with symmetrical data speeds burstable to 1.544 Mbps with the data speed available depending upon voice utilization of the T1 circuit bandwidth. The Complete option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations within the contiguous United States.
- Unlimited IntraLATA long distance calling
- Voice Features:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Distinctive Ringing Service	Call Forwarding Busy Line
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Selective Class of Call Screening	Call Tracing
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection
Call Selector	Enhanced Caller ID
Caller ID	Message Waiting Indication
Calling number delivery blocking, per line	Caller ID Deluxe
Call Transfer Disconnect	

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Facilities Based Services, (Cont'd.)

5.4.1 BirchLink T1 Services, (Cont'd.)

B. Products, (Cont'd.)

2. BirckLink T1 PRI

The BirckLink T1 PRI offers the following inclusive features:

- Up to 23 ISDN B-Channels for Voice with D-channel for signaling
- 20 Direct Inward Dialing (DID) Numbers
- Caller name and number presentation
- Direct cable connection from phone system
- Unlimited IntraLATA long distance calling
- Long distance usage allowance of 5000 minutes per billing cycle to locations within the contiguous United States.

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**SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.4 Facilities Based Services, (Cont'd.)**

**5.4.1 BirchLink T1 Services, (Cont'd.)**

**C. Non-Recurring Charges**

**1. New Install**

The length of the term agreement signed by the customer will determine the total non-recurring charge required for install:

12-Month Term Agreement = \$600

24-Month Term Agreement = \$300

36-Month Term Agreement = \$0

**2. Service Order Charges**

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

<b>Charge</b>	<b>Price</b>
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$60.00 per Order
Transfer of Service	\$60.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$60.00 per Order
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Facilities Based Services, (Cont'd.)

5.4.1 BirchLink T1 Services, (Cont'd.)

C. Non-Recurring Charges, (Cont'd.)

3. Monthly Recurring Charges

BirchLink T1 Complete	\$572.00
BirchLink T1 Complete Lines	\$ 10.00 per line
BirchLink T1PRI	\$539.00
BirchLink T1 PRI – block of 20 DID's	\$ 5.00 per block

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.5 Remote Call Forwarding

1. Remote Call Forwarding ("RCF") is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (terminating station).
2. Limitations
  - a) Remote Call Forwarding service is offered subject to availability of suitable facilities.
  - b) RCF is not offered where the terminating number is a coin or coinless pay telephone.
  - c) The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
  - d) Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.5 Remote Call Forwarding, (Cont'd.)

- e) Remote Call Forwarding is not suitable for satisfactory transmission of data.
- f) RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- g) When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.
- h) Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area within the same county, or are within an Extended Area Service arrangement as specified in this Tariff. All other calls will be sent-paid (1+) only.
- i) Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.
- j) Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the RCF service.

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SECTION 5.0 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.5 Remote Call Forwarding, (Cont'd.)

3. Minimum Contract Period

The minimum contract period for this service is one month.

4. Charges

The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	
(a) Per feature arranged for other than local calling	\$23.00	(I)
(b) Per feature arranged for local calling	\$23.00	
(c) Per additional access facility	\$23.00	(I)





**Competitive Local Exchange Carrier**

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES**

**6.1 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings for an additional monthly charge. Non-directory listed and non-published services are also available for an additional monthly charge.

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Business		
Additional Listing	\$15.00	\$5.50 (I)
Non-Directory Listed Service	\$15.00	\$3.00
Non-Published Service	\$15.00	\$5.25 (I)
Residential		
Additional Listing	\$12.00	\$6.75 (I)
Non-Directory Listed Service	\$15.00	\$3.00
Non-Published Service	\$15.00	\$5.25 (I)

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.2 Directory Assistance Service

6.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- (a) Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- (b) Customer experiences poor transmission or is cut-off during the call.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Direct-Dialed	\$3.99 (I)
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6.2.2 Directory Assistance Call Completion

Directory Assistance Call Completion is a service available to customers who call the Directory Assistance Operator. After the operator provides the requested number, the operator will request whether the customer wishes the operator to complete the call to the requested number. If the operator completes the call for the customer, the following charge applies:

Each Directory Assistance Call Completed by the Operator	\$0.44
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**Competitive Local Exchange Carrier**

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.3 Operator Services

Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 6.3.1 Operator services may be used by the presubscribed Customer to complete Person-to-Person, Operator or Mechanized Station (including Collect and Third-Party), and/or Calling Card calls.
- 6.3.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the duration of the call; and a fixed service charge based upon the type of operator service provided.
- 6.3.3 The Company shall not bill the Customer for any surcharges or fees imposed by a third party.
- 6.3.4 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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**Competitive Local Exchange Carrier**

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.3 Operator Services, (Cont'd.)

6.3.5 Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Mechanized Calling Card Call	\$0.75	
Operator Station Call (Including Collect and Third Party)	\$2.50	(I)
Mechanized Station Call (Including Collect and Third Party)	\$2.50	
Operator Person to Person Call	\$4.50	
Busy Line Verification	\$2.00	
Busy Line Interrupt	\$3.40	(I)

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 Toll Presubscription

- 6.4.1 Toll Presubscription is a procedure whereby the Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) that the Customer wishes to be its carrier(s) of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When the Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing an access code. Should the Customer wish to use other services of the same carrier, it will be necessary for the Customer to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Company. IXCs must submit an Access Service Request (ASR) to the Company.

Selection of toll presubscription providers by an end user is subject to the terms and conditions following.

- 6.4.2. At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from Customer initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.4.3.A following.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application

- A. Customer choices for toll presubscription:
- (1) Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. A Customer is not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
  - (2) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
- B. If a new Customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
- C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all Customers who have selected the canceling IXC as their preferred toll provider. The IXC must inform the Customers that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place.

Following the IXC's discontinuance of service, the Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application (Cont'd.)

- D. An unauthorized PIC change is a change in the presubscribed IXC that the Customer denies authorizing. PIC disputes for Customers are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 6.4.6 following. In addition, the IXC will be assessed the applicable charge for returning the Customer to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and in the Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as provided herein and in the Company's corresponding F.C.C. Tariff.

6.4.4 Customer Charge Discrepancy

- A. When a discrepancy is determined regarding a Customer's designation of a presubscription IXC, the following applies depending upon the situation described:
- (1) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
  - (2) When two or more orders are received for a Customer line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines the Customer's choice.
  - (3) If a Customer denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.



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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 Toll Presubscription, (Cont'd.)

6.4.4 Customer Charge Discrepancy (Cont'd.)

B. Verification of Orders for Telemarketing

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

6.4.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Company when a Customer denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the Customer to the Customer's previous carrier.

When the Company is contacted by a Customer who denies requesting a change in primary toll carrier, the Customer will be credited the charge assessed for the disputed change in carrier and will be switched back to the previous IXC at no charge. If this service is made available by the Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Company.

In addition, the Customer has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

Birch Communications, Inc.  
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Supplement 2 of Tariff Telephone - Pa. P.U.C. No. 1  
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**Competitive Local Exchange Carrier**

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 Toll Presubscription, (Cont'd.)

6.4.6 Rates and Charges

	<u>Per Line Nonrecurring Charge</u>	
Each Carrier Change (per line), assessed to Customer or IXC	\$10.00	(I)
Unauthorized Business/Residence Change (per line), assessed to IXC	\$35.65	

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.5 Emergency Services (Enhanced 911)

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.6 Blocking 900 Information Service

6.6.1 General

Where central office facilities permit, □900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a □900" Information Service number (900-NXX-XXXX).

6.6.2 Regulations

- A. Blocking is available on individual lines for residence and business customers.
- B. When the blocking is activated, direct dialed calls to all 900" Service numbers are blocked.
- C. Initial blocking is provided at no charge upon customer request. Subsequent requests for □900" Information Services Blocking will be provided at the rates referenced below.
- D. Blocking service may not be available with certain multi-line business arrangements.
- E. There is no charge to remove □900" Information Service blocking.

6.6.3 Rates

900 Information Service Blocking

<u>Residence</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request (per line)	\$25.00
<u>Business</u>	
Initial Request	No Charge
Subsequent Request (per line)	\$100.00

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.7 Maintenance Visit Charges (Cont'd)

New Installation \$65.00 per line and per jack

New Installation charges are billed when a customer requests the line be brought from the Network Interface to a specific jack at the time of installation. These charges are also billed when a new jack is requested at the time new service is installed. There is a separate charge per line and also for each jack. New Installation charges are in addition to any applicable Time and Material Charges.

After-hours Time and Materials Charge \$100.00

This charge is billed per instance and is in addition to the standard technician charges for the work that is being completed, including the Trip Charge. This is for Business and Residential customers for services after 5pm Monday through Friday, all day Saturday and Sunday.

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SECTION 7.0 – TOLL FREE SERVICES

7.1 Toll Free Service

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique Toll Free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

Monthly Recurring Charge per Number: \$5.00

8XX usage will be billed separately.

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.089	30 seconds	6 seconds

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Issued by: Christopher J. Bunce, Vice President Legal and General Counsel  
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**Competitive Local Exchange Carrier**

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SECTION 8.0 - CONTRACT SERVICES

8.1 Contract Services

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.



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SECTION 9.0 - PROMOTIONAL OFFERINGS

9.1 Special Promotions

The Company may make promotional offerings of its tariffed services that may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. Promotional offerings will be filed with the Commission as a tariff supplement.

9.2 Discounts

The Company may, from time to time offer discounts based on monthly volume or, when appropriate, "monthly revenue commitment" and/or "time of day." Such discounts will be included in the Company's tariff.

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Supplement 14 to Tariff Telephone - Pa. P.U.C. No. 1  
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SECTION 10.0 – RESERVED FOR FUTURE USE

- 10.1 Toll Service removed and replaced with PA P.U.C Tariff No. 2  
Section reserved for future use.

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Issued by: Christopher J. Bunce, Sr. Vice President Legal and General Counsel  
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