
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

*This tariff PUC Texas No. 4 issued by Fusion Telecom of Texas Ltd., L.L.P.
cancels and replaces in its entirety
PUC Texas No. 1 issued by Birch Telecom of Texas Ltd., L.L.P.*

Fusion Telecom of Texas Ltd., L.L.P.

Local Exchange Services Tariff

This Tariff, filed with The Public Utility Commission of Texas, contains the terms and conditions applicable to local exchange telecommunications services in the State of Texas by Fusion Telecom of Texas Ltd., L.L.P. (the "Company"). The Company provides local exchange telecommunications services on resale and facilities-based basis. Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business located at:

210 Interstate North Parkway, Suite 300
Atlanta, Georgia 30339

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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EXPLANATION OF SYMBOLS

C.....Change in regulation

DDiscontinued rate or regulation

E.....Correction of an error made during a revision

I.....Increase in rate

M.....Move text but no change in text, rate or regulation

NNew material

R.....Rate reduction

T.....Change in text, but no change in rate or regulation

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900 Call Restriction – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Anonymous Call Rejection – Allows a customer to automatically reject calls from parties who have a privacy feature that prevents the delivery of the calling number to the called.

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

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SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Call Selector – Provides a distinctive ring pattern for calls received from up to six different telephone numbers

Call Trace – Enables a Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The call detail may be provided only to law enforcement authorities upon proper request. The results of the trace will not be provided to the Customer directly. For further action to be taken, the Customer can contact the Company via the telephone number provided in the Call Trace announcement. At its sole option, the Company will set up a tracing arrangement at no charge to the customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and Call Trace is not available or is not otherwise a suitable solution. In such situations, the Telephone Company, not the customer, will perform the entire call trace function.

Call Transfer – Provides the capability to transfer or add a third party, using the same line.

Call Transfer Disconnect – Enables business customers to add on another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is, therefore, not available to customers subscribing to an optional flat-rate local, toll or expanded calling plan. Call Transfer Disconnect cannot be used to avoid toll charges. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate.

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Deluxe – Residential only feature, allows forwarding and Call Waiting as well as allowing subscriber to receive notification on a busy line that there is another incoming call. Gives out Caller ID information on Second Caller.

Call Waiting ID – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

Call Waiting ID Options – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

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SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Caller ID Deluxe – Displays the name and number of the incoming call and rejects blocked numbers

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Calling Number and Name Delivery Blocking, per call – Blocks deliver of name and number information to Caller ID

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Fusion Telecom of Texas Ltd., L.L.P.unless the context indicates otherwise.

Commission – The Public Utility Commission of Texas, unless the context indicates otherwise.

Conference Telephone Service– The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.6 of this Tariff.

CPE – Customer Provided Equipment.

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Customer Alerting Enablement – Allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

Demarcation Point – That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

Direct Inward Dialing (DID) – Allows an incoming call to reach a station line without attendance assistance.

Direct Outward Dialing (DOD) – A service attribute that routes outgoing calls directly to the exchange network without attendant assistance.

Directory Assistance – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

Directory Assistance Call Completion (DACC) – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

Directory Listing – The publication in the Southwestern Bell Telephone White Pages directory of information relative to the customers' telephone numbers ("the Directory"), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Additional Listing - Hunt Number Group – A listing which bears the name of a line other than the first line of a rotary number group.

Additional Main Listing – A listing which may be ordered for a Personalized Ring Number (Distinctive Ring) in order to list the name of a person, firm or corporation other than the end user of record. The end-user is allowed one free additional main listing per Personalized Ring number.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Caption Listing – A listing set arrangement composed of a caption header and indented listings. A caption benefits the user by simplifying the appearance of the listing.

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Free Additional Listing- A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. There is no charge for this listing.

Non-listed Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Non-published Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

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SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

Residence Family Space Listings – Allows the Customer to have first names or nicknames of family members placed within a customized space outlines with a bold box.

Residence Custom Extra Line Listing – A customized extra line(s) associated with the end user's alphabetical residential listing which allows the end user to further describe himself or herself. Subject to approval by the Company, one to eight lines of descriptive information may be placed between the end user's name and address in their directory listings.

Residence Personality Logo Listing – Allows an end user to choose a logo from a pre-selected menu of approved logos, which will appear with the end user's listing in the Directory. The entire listing will be enclosed within a box with the logo itself appearing in a space below the listed name and above the listed address.

Residence Signature Listing - A residence Signature Listing is a distinctive directory listing available to residence customers in script or bold print. Customer surnames are not eligible in directories where individual surnames are suppressed. When a residence Signature Listing is combined with another tariffed listing, both monthly rates apply. A Signature Listing may be in script or bold lettering but not both.

Secondary Listing - An end user who is geographically located in one white pages telephone directory area (primary) is also allowed a listing in other the pages telephone directories (secondary) to ensure complete directory coverage. The entitlement of additional coverage in the secondary directory is determined by the NXX. The primary white pages telephone directory is always the directory serving the exchange where the service is located.

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number.

Special Reversed Long Distance Charge – A subscriber of Special Reversed Long Distance Service may be furnished a foreign listing text of "no Charge for Calls Dialed Direct to This Number From (name of exchange).

Supplemental Address Information – Additional information, such as apartment number, building number, or suite number which appears with the primary listed address in the Directory.

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SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Disconnection – The temporary cessation of telecommunications service.

Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring.

The other number(s) are dependent numbers and are assigned individual distinctive rings.

DN – Dependent Number. See “Multi-Directory Numbers.

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

Exchange – A telephone system which provides for service within a specified area known as the “Exchange Area.”

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Expanded Local Calling – Expanded Local Calling (ELC) is a two-way mandatory service that permits subscribers in one exchange to call customers in certain other exchanges without long distance charges. The rates for the exchanges are not included in the basic local rate.

Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

Extended Area Calling Service – Extended Area Calling Service (EACS) permits subscribers in one exchange to call customers in contiguous exchanges for an additional monthly charge.

Flat Rate Service – Exchange Service furnished for a specified sum without regard to the amount of use.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Hunting – Series – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Intercept Referral Service-Basic – Used when a customer disconnects service or changes his telephone number. Calls to the intercepted telephone number are referred to an operator or a recorded message. The caller is provided with information such as a new telephone number and/or name and/or address. This service is provided to residential customers for a minimum of 30 days, while capacity on facilities exists.

Intercept Referral Service-Special – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

Intercom Calling – Enables single line customers to set up internal communications (intercom) between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing customers at existing locations.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

LATA – Local Access and Transport Area.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Multi-Directory Numbers – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Night Number Service – Allows calls to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the Central Office to either a telephone number of a terminal working at the end user’s location. Night numbers associated with a terminal will not hunt.

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

Semi-Automated – Where the personal originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Preferred Call Forwarding - Allows the customer to transfer up to 6 telephone numbers on a screening list to another number.

Preferred Customer Discount (PCD) – A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

Preferred Number Service (PNS) – A residential service whereby incoming calls to the Customer’s PNS number are automatically forwarded by the Company central office equipment to the Customer’s current residence telephone number.

Priority Call – Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Company’s equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Repeat Dialing – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Simultaneous Call Forwarding – Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The line/trunks at the Simultaneous Call Forwarding customer's terminating location must equal or exceed the aggregated number of potential originating calls from all customer locations. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

Six-Way Calling – Allows a station in the talking state to add up to four additional parties to the call. This feature may be used on both incoming and outgoing calls.

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 DEFINITIONS AND ABBREVIATIONS, (CONT'D)

Station – Telephone equipment from or to which calls are placed.

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Toll Restriction – Allows the customer to establish, on a per line basis, call restrictions by the calling party.

Trunk – A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination – The permanent cessation of telecommunications service.

Two-Point Service, Person-to-Person – That service where the person originating the call specifies to the Company operator a particular person, department or office to be reached.

Two-Point Service, Station-to-Station – That service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired service point, or gives only the name and address under which the number of the service point is listed, and does not specify a particular person, department or office to be reached.

WATS – Wide Area Telecommunications Service. The furnishing of service for dial-type telephone communications between a WATS access line and intraLATA service points within the State of Texas. The WATS charges set forth in this Tariff are in payment for the intraLATA service furnished between the originating and terminating service points.

WATS Access Line – A line from the Customer's premises to a Company serving office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 (Inbound) Service, but not for both.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within a calling scope in portions of the State of Texas, as specified herein.
- 2.1.2 The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- 2.1.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.1.4 The Company may undertake service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- 2.1.5 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.6 Pursuant to the Commission's Substantive Rule 26.31 (a) (1), the Company, upon request for service by a residential applicant or for a transfer of service by a residential customer, shall inform the applicant or customer of the lowest-priced alternative service available at the customer's location. The Company shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable equipment options and installation charges.
- 2.1.7 Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.
- 2.1.8 The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and approved regulations of the Company on file with the Commission governing the service applied for or for the following reasons:
 - (1) Applicant's facilities inadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given; or

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 (cont'd

- (2) For indebtedness: If the applicant is indebted to the Company for the same kind of service as that applied for; provided however, that in the event the indebtedness of the applicant for service in dispute, the applicant shall be served upon complying with deposit requirements.
- (3) Refusal to make deposit: For refusal to make a deposit if applicant is required to make a deposit.

2.1.9 Pursuant to the Commission's Rule 23.42 (d), the Company shall not refuse service to a present customer or applicant for the following reasons:

- (1) delinquency in payment for service by a previous occupant of the premises to be served;
- (2) failure to pay for merchandise, or charges for non-utility service purchased from the Company;
- (3) failure to pay a bill to correct previous underbilling due to misapplication of rates of more than six months prior to the date of application;
- (4) violation of the Company's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interferes with the service of others, or other services such as communication services, unless the customer has first been notified and been afforded reasonable opportunity to comply with the said rules;
- (5) failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Company as a condition precedent to service.
- (6) failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a bill. A customer may request a supervisory review if the Company determines that evasion has occurred and refuses to provide service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.2 Limitations of Service

- 2.2.1 The Company offers service to all Persons who desire to purchase service from the Company consistent with all provisions of this Tariff. Persons interested in the Company's services shall submit information to the Company which fully satisfies the Company and identifies the services requested.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.
- 2.2.3 The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.
- 2.2.4 Title to all facilities provided by the Company under this Tariff remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.3 Use of Service

2.3.1 Permitted Uses

Service may not be used for any unlawful purposes, or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier.

2.3.2 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

2.3.3 Fixed Service Period

If Customer and the Company have agreed to a specified term of service under any service order, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice.

2.3.4 Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.4 Liability

- 2.4.1 The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in Section 2.6 herein. The extension of credit allowances as described in Section 2.6 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost income or profits, even if advised of the possibility of the same.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.4 Liability, (Cont'd.)

- 2.4.2 The Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.
- 2.4.3 The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
- A. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
 - B. Connecting, combining, or adapting the Company's facilities with Customer's apparatus or systems;
 - C. Any loss, destruction or damage to property of the Company, the Customer, or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, family members or invitees;
 - D. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
 - E. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.4 Liability, (Cont'd.)

- 2.4.4 Emergency 911 Service (E911) is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

When a Customer with a nonpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

The Company will supply subscriber information to update the Emergency 911 Service database at the time the Company submits subscriber orders for basic local exchange telecommunications service to Southwestern Bell Telephone Company.

At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. At that time, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.4 Liability, (Cont'd.)

2.4.4, (Cont'd.)

The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental.

2.4.5 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.6 THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)**2.5 Interruption of Service**

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 2.4 herein and the terms of Section 2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance. Before giving such notice, Customer shall ascertain that the interruption is not being caused by any action or omission of Customer within his or her control, or is not in wiring on Customer's side of the Demarcation Point or equipment, power supplies, or communications systems, if any, furnished by Customer or Persons other than the Company.

2.6 Responsibility of the Customer

2.6.1 All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:

- A. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
- B. Providing:
 - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
 - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
- C. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
 - 1. the negligence or willful act of Customer or user;
 - 2. improper use of service; or
 - 3. any use of equipment or service provided by others.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.1 (cont'd)

- D. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate the Company's facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain a proper operating environment on such premises;
- E. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer;
- F. Providing the Company's authorized employees, contractors, or agents access to the Customer's premises at all reasonable hours for any purpose reasonably pertinent to furnishing of telephone service;
- G. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of the Company's facilities and equipment in any Customer Premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for the Company's employees, contractors, or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination service as stated herein, removing the facilities or equipment of the Company, and not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- H. A Customer who subscribes to the Company's Exchange Service and resells these services to others shall be responsible for complying with all laws and regulations of the State of Texas, which relate in any way to its provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes. The Company has no obligation to provide notice to, or otherwise communicate with, Customers regarding local telephone service provided by another carrier.
- I. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.6.3 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
- B. Credit allowances for failure of service or equipment starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- C. Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment located on the Customer's side of the Demarcation Point.
- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
 - 1. interruptions of service resulting from the Company performing routine maintenance;
 - 2. interruptions of service for implementation of a Customer order for a change in the service;
 - 3. interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
 - 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.3 Credit Allowances, (Cont'd.)

E. Credit Allowance – Directory

For listings in alphabetical telephone directories and information records furnished without additional charge, no liability shall be attached to the Company.

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

1. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
2. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service contract.
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
- B. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
- C. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- D. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
- E. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.5 Payment and Charges for Service, (Cont'd.)

- F. Billing information provided to each customer on a monthly basis shall include but not be limited to:
1. the number of access lines for which charges are stated.
 2. each applicable telephone number and/or account number.
 3. the total amount due for features and services provided.
 4. the beginning or ending dates of the billing period.
 5. the date the bill becomes delinquent if not paid on time.
 6. the unpaid balance (if any).
 7. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
 8. the sub-total for basic local telecommunications service. If EMS/EAS service is mandatory, charges for the service shall be included in the sub-total for basic local service. If EMS/EAS service is optional, the incremental charges for EMS/EAS shall be included in the sub-total for optional features.
 9. the sub-total for all optional features or services included in the bill.
 10. each fee or charge set by an agency of the federal, state, or local government, including but not limited to subscriber line charges and charges for 911 service, as more fully set forth in Substantive Rules 23.45.(g), (1).
 11. an itemization of the amount due for taxes, franchise fees, Relay Texas surcharge, 911 surcharges, universal service fund charge, local number portability charge, line recovery charges, interexchange access charges and other surcharges as may be necessary and appropriate.
 12. the total amount due.
 13. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
 14. a telephone number where inquiries may be made.
 15. if a deposit is held by the company.
 16. explanations of any abbreviations or symbols used on the customer's bill to identify specific charges; and
 17. the information required by this paragraph which shall be arranged so as to allow the customer to readily compute the bill with the information provided.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.5 Payment and Charges for Service, (Cont'd.)

- G. During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.
- H. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be appealed to the Commission.

2.6.6 Advance Payments and Deposits

A. Advance Payments

The Company may require a Customer or applicant for service to make an advance payment (1) if the applicant is unable to establish that he had a previous account with a telephone utility for a period of at least 12 months for which all undisputed charges were satisfactorily paid, or (2) if the applicant has had no previous telephone service or has had previous telephone service of less than 12 months, the applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Company and national recognized credit bureaus. No security payment will be required of those applicants who meet the Company's criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows: collection judgments, written-off accounts, outstanding collection accounts, various degrees of delinquency history from 30-180 days and not paid in full or current at the time of scoring, bankruptcies, liens, other public records. The advance payment will not exceed an amount equal to all nonrecurring charges and two month's estimated recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)**2.6 Responsibility of the Customer, (Cont'd.)****2.6.6 Advance Payments and Deposits, (Cont'd.)****B. Deposits**

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit. If it is deemed necessary by the Company in safeguarding its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed two months' exchange service charges plus two month's estimated long distance service charges, to be applied in payment of any unpaid charges for exchange or long distance service which may be rendered. In accordance with 23.43 (b) (4) of the Commission's Substantive Rules, such deposit may be required to be made within 10 days after issuance of written termination notice and required deposit. In lieu of initial deposit, the customer may elect to pay the current bill by the due date of the bill, provided the customer has not exercised this option in the previous twelve months. The customer may furnish in writing a satisfactory guarantee to secure payment of bills in lieu of cash deposit. In accordance with 23.43 (e) (1) of the Commission's Substantive Rules, the required deposit may be based on long distance charges of the interexchange carriers only in those instances where the Company's tariff provides for billing for an interexchange carrier. Payment of the interest to the customer shall be annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account. The deposit shall cease to draw interest on the date it is returned or credited to the customer's account. In accordance with 23.43 (e) (3) of the Commission's Substantive Rules, the Company will not pay interest on deposits held 30 days or less. Payment of interest will be made retroactive to the date of deposit for deposits held more than 30 days.

An applicant is defined as a person who applied for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service.

At the time a deposit is required, the Company shall provide applicants for, and customers of, commercial, industrial, or residential service written information about deposits in accordance with 23.45 (b) (5) of the Commission's Substantive Rules, including:

1. the circumstances under which the Company may require a deposit or an additional deposit;
2. how a deposit is calculated;
3. the amount of interest paid on a deposit and how this interest is calculated; and
4. the time frame and requirement for return of the deposit to the customer.
5. no revenue from estimated telephone directory advertising will be used in determining the amount of deposit.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.6 Advance Payments and Deposits, (Cont'd.)

B. Deposits, (Cont'd.)

An initial deposit may not be required from residential customers unless the customer has more than one occasion during the last 12 consecutive months of service in which a bill for utility service was paid after becoming delinquent or if the customer's service was disconnected for nonpayment, in accordance with 23.43 (3) (A) of the Commission's Substantive Rules.

If the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account, and during the last 12 consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment; applicants are encouraged to obtain a letter of credit history from their previous utility, and utilities are encourage to provide such information with final bills, in accordance with 23.43 (b) (3) (A) of the Commission's Substantive Rules. Credit history shall be applied equally for a reasonable period of time to a spouse or former spouse who shared the service, without modification and without additional qualifications required of either the customer or spouse/former spouse.

All applicants for permanent residential service who are sixty-five (65) years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the Company or another company for the same service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

In accordance with 23.43 (b) (3) (B) of the Commission's Substantive Rules, a residential applicant shall not be required to pay a deposit, if the applicant demonstrates a satisfactory credit rating by appropriate means, including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the Company, or ownership of substantial equity.

In the case of commercial or industrial service, if the credit of an applicant for service has not been established satisfactorily, the applicant may be required to make a deposit.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)**2.6 Responsibility of the Customer, (Cont'd.)****2.6.6 Advance Payments and Deposits, (Cont'd.)****B. Deposits, (Cont'd.)**

An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not less than the requested deposit, from a present customer acceptable to the Company. The Guaranty Contract shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill to the customer, from whom a deposit or a Contract of Guaranty was required, to the Guarantor's account or accounts and the further right to suspend the Guarantor's service pursuant to Section 2.6.5, Payments and Charges for Service, of this tariff. Pursuant to the Commission's Substantive Rule 23.43 (b) (3) (C) (i), unless otherwise agreed to by the guarantor, the guarantee shall be for the amount of deposit the Company would normally seek on the applicant's account.

The fact that a deposit has been made or a Guaranty provided, shall in no way relieve the customer from complying with the Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Company providing for the temporary suspension of service or the termination of the service contract for nonpayment of bills.

Service may be discontinued for failure to comply with deposit or guaranty arrangements or to furnish a suitable deposit when conditions appear to require the Company to have such credit protection. Initial deposits may be required of applicants or existing customers. Initial deposits may be required of applicants or existing customers. In accordance with 23.43 (e) (1) (A) and (B) of the Commission's Substantive Rules, when a deposit is required on an existing account, the following rules apply:

1. Deposit Required During the First Twelve Months of Service Based on Usage:

Actual usage must be three times the estimated usage (or three times average usage of most recent three bills) and current usage must exceed \$150 and 150% of the security held, before a new deposit is requested. No revenue from estimated telephone directory advertising will be used in determining the amount of deposit. If a deposit is requested, the customer may be required to pay the deposit within 10 days after issuance of written notice of termination and requested deposit, or, in lieu of the deposit, the customer may elect to pay the current usage within 10 days after issuance of written notice of termination and requested deposit.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.6 Advance Payments and Deposits, (Cont'd.)

B. Deposits, (Cont'd.)

2. Deposit Requirements Based on Billing:

Commercial

Actual billings of a commercial customer must be at least twice the amount of the estimated billings and a suspension notice has been issued on a bill within the previous 12 month period, before a new deposit can be requested. If a deposit is requested, the customer may be required to pay the new deposit within 15 days after issuance of written notice of termination and requested deposit, or, in lieu of the deposit, the customer may elect to pay the current bill by the due date of the bill, provided the customer has not exercised this option in the previous 12 months.

Residential

Actual billings of a residential customer must be at least twice the amount of the estimated billings after two billing period and a suspension notice has been issued on a bill within the previous 12 month period, before a new deposit can be requested. If a deposit is requested, the customer may be required to pay the new deposit within 15 days after issuance of written notice of termination and requested deposit, or, in lieu of the deposit, the customer may elect to pay the current bill by the due date of the bill, provided the customer has not exercised this option in the previous 12 months.

If service is not connected or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection within the meaning of these rules, and no additional deposit may be demanded unless permitted by these rules.

When the customer has paid bills for service for 12 consecutive residential billings or for 24 consecutive commercial or industrial billings without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in the payment of the current bills, the Company shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's bill, or void the contract of guaranty or any related document and return such document(s) to the guarantor.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.6 Responsibility of the Customer, (Cont'd.)

2.6.6 Advance Payments and Deposits, (Cont'd.)

B. Deposits, (Cont'd.)

In accordance with 23.43 (i) of the Commission's Substantive Rules, the Company will keep records of deposits as follows:

- (1) the name and address of each depositor;
- (2) the amount and date of deposit; and
- (3) each transaction concerning the deposit.

The Company will issue a receipt of deposit to each depositor and will provide an appropriate means to establish claim if the receipt is lost. The Company will make a reasonable effort to return unclaimed deposits and will retain a record of such deposits for minimum of four years.

2.6.7 Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

2.6.8 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due. On all unpaid business bills a 6.5% charge will be applied. A charge of \$5.50 plus 1% of the unpaid balance will be applicable on all residential bills if unpaid charges are greater than \$10.00. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter.

Collection procedures are unaffected by the application of the late payment or finance charge.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.7 Services Offered by the Company

2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer.
- D. Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the customer. Special construction is that construction undertaken and characterized by one or more of the following:
 - 1. Facilities requested are not presently available, and there is no other requirement for the facilities so constructed.
 - 2. Facilities requested are of a type other than that which the Company would normally utilize in the furnishing of its services.
 - 3. Facilities requested are over a route other than that which the Company would normally utilize in the furnishing of its services.
 - 4. Facilities requested are in a quantity greater than that which the Company would normally construct.
 - 5. Facilities are requested on an expedited basis.
 - 6. Facilities are requested on a temporary basis until permanent facilities are available.
 - 7. Facilities are requested. in advance of normal construction.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.7 Services Offered by the Company, (Cont'd.)

2.7.2 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than twenty-four hours.
- B. Customer will be credited at the proportionate monthly charge involved for each twenty-four hours or fraction thereof of interruption.

2.7.3 Cancellation of Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

2.7.4 Disconnection of Service by the Company

The Company may discontinue service, in accordance with 23.46(e) of the Commission's Substantive Rules, for any of the following reasons:

- A. delinquency in payment for service by a previous occupant of the premises;
- B. failure to pay for merchandise, or charges for nonutility service provided by SWBT;
- C. failure to pay for a different type of class of service unless for such service is included on the same bill;
- D. failure to pay the account of another customer as guarantor thereof, unless SWBT has in writing the guarantee as a condition precedent to service;
- E. failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing.

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.7 Services Offered by the Company, (Cont'd.)

2.7.4 Disconnection of Service by the Company, (Cont'd.)

Residential customers shall have a minimum of 26 days from the rendition of a bill to pay the charges stated.

Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the Customer at least ten days prior to the date of the proposed discontinuance.

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise it of the proposed discontinuance and what steps must be taken to avoid it.

The Company's Notice of Discontinuance shall contain the following information:

The name and address and the telephone number of the Customer.

A statement of the reason for the proposed discontinuance and the cost (to the Customer) for reconnection.

The date after which service will be discontinued unless appropriate action is taken.

Proper notice shall consist of a separate mailing or hand delivery at least ten days prior to a stated date of disconnection, with the words "termination notice" or similar language prominently displayed on the notice. The information included in the notice shall be provided in English and Spanish as necessary to adequately inform the customer. Attached to or on the face of the termination notice for telephone bills shall appear a statement notifying the customer that if they are in need of assistance with payment of their bill, or are ill and unable to pay their bill, they may be eligible for alternative payment programs, such as deferred payment plans, and to contact the local office of the utility for more information.

2.7.5 Equal Access

The Company will allow Customers the choice of intraLATA and interLATA interexchange carriers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.8 Restriction of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)**2.9 Taxes and Surcharges**

- 2.9.1 Customer will be billed and is responsible for payment of applicable E911, Telecommunications Relay Service (TRS), universal service fund charges, local number portability charge, line recovery charges, interexchange access charges, and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used.

Currently, the Texas Universal Service Fund¹ (TUSF) Surcharge is 4.3% and applies to every retail customers' bill.

- 2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.
- 2.9.3 Residential, non-residential and point-to-point access lines provided pursuant to this tariff are subject to a municipal franchise fee as established for the city in which the end user of the access lines is located. Effective with the charges billed on or after March 1, 2000, the monthly recurring municipal charge will be equal to a monthly amount developed using criteria as recommended by your local municipality with information supplied by this local certificated telecommunications provider (CTP). The fee should be assessed as a per-line-charge on the end user bill. This municipal charge results from implementation of House Bill 1777 – Telecommunications Franchise Law which allows all municipalities to be compensated by CTPs for right-of-way usage. The fee has been developed and/or allocated across rate classifications according to local municipal guidelines.

2.9.4 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Fusion Long Distance service is used.

Charge	MRC Fusion
Facilities Charge	\$6.38 on each Business line
	\$6.38 on each Residential line
Supplementary Facilities Charge	\$1.00 on each line

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

- 1) The Texas Universal Service Fund rate shall be increased to 3.4% to 4.3% effective January 1, 2012.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.12 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

2.13 Billing Disputes

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission.

Notwithstanding any other section of the Company's tariffs or the Commission's Substantive Rules, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed 60 days. The customer is obligated to pay any billings not disputed as established in 23.46 of the Commission's Substantive Rules.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.14 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.14 Dispute Resolution, (Cont'd.)

MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association ("AAA") at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator's decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party's costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney's fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission as described in Section 2.9.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 RULES AND REGULATIONS, (CONT'D)

2.15 Customer Complaints

In accordance with 23.41 (C) (1) and (2) of the Commission's Substantive Rules, the Company shall, upon receiving a complaint by a customer at the Company's business office, either by letter or by telephone, promptly conduct an investigation of such complaint and advise the complainant of the results thereof. In the event the complainant is dissatisfied with the Company's report, the Company shall advise the complainant of the Public Utility Commission of Texas complaint process. The Company shall provide the customer with the address and telephone number of the Consumer Affairs Division of the Commission and if applicable, the Commission's TTY number for the deaf and hearing impaired.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS

3.1 Cities, Counties and Exchanges

A. General

The counties and cities listed to the right of each exchange are served by that exchange. Portions of the counties and cities listed may be served by other local exchange companies. (Exchanges of Southwestern Bell Telephone Company)

B. Exchanges, Counties, Cities

Exchanges	Counties	Cities
Abilene	Callahan Jones Taylor	Abilene Impact Tye
Alamo-Pharr-San Juan	Hidalgo	Alamo Pharr San Juan
Albany	Haskell Shackelford Stephens Throckmorton	Albany
Alice	Duval Jim Wells Kleberg	Alice
Allen	Collin	Allen Fairview Lucas Parker Plano
Alpine	Brewster Presidio	Alpine
Alvarado	Johnson	Alvarado

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Alvin	Brazoria Galveston	Alvin Friendswood Hillcrest Village
Amarillo	Armstrong Carson Potter Randall	Amarillo Lake Tanglewood Palisades Village Timbercreek Canyon Village
Angleton	Brazoria	Angleton Bailey's Prairie Danbury Holiday Lakes Lake Jackson
Anna	Collin Grayson	Anna Westminister
Anson	Jones	Anson
Atlanta	Bowie Cass	Atlanta Domino Queen City

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Aubrey	Denton	Aubrey Cross Roads Krugerville Lincoln Park
Austin	Bastrop Caldwell Hays Travis Williamson	Austin Bee Cave Briarcliff Cedar Park Creedmoor Jonestown Lago Vista Lakeway Leander Manor Mustang Ridge Pflugerville Rollingwood Round Rock San Leanna Sunset Valley West Lake Hills
Bandera	Bandera Medina	Bandera
Bartlett	Bell Milam Williamson	Bartlett
Bastrop	Bastrop Travis	Bastrop
Batesville	Zavala	None
Bay City	Matagorda	Bay City
Bayside	Aransas Refugio	Bayside

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Beaumont	Jefferson	Beaumont
Beeville	Bee	Beeville
Bellevue	Live Oak	
	Clay	Bellevue
	Jack	
	Montague	
Bellville	Austin	Bellville
Belton	Bell	Belton
Benavides	Duval	Benavides
Big Spring	Glasscock	Big Spring
	Howard	
Borger	Carson	Borger
	Hutchinson	
Bowie	Montague	Bowie
Breckenridge	Shackelford	Breckenridge
	Stephens	
Brenham	Austin	Brenham
	Washington	
Bridge City	Orange	Bridge City
Brownsville	Cameron	Brownsville
		Rancho Viejo

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Buna	Jasper Newton	None
Burkburnett	Wichita	Burkburnett
Calvert	Milam	Calvert
Cameron	Milam Robertson	Cameron
Campbellton	Atascosa Live Oak McMullen	Campbellton
Canadian	Hemphill Lipscomb Roberts	Canadian
Canutillo	El Paso	None
Canyon	Randall	Canyon
Carrizo Springs	Dimmit Zavala	Carrizo Springs
Carthage	Panola	Carthage
Castroville	Bexar Medina	Castroville

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Celina	Collin Denton Grayson	Celina Weston
Center	San Augustine Shelby	Center
Childress	Childress	Childress
China	Jefferson	China
Chireno	Nacogdoches	Chireno
Christine	Atascosa McMullen	Christine
Cisco	Callahan Eastland	Cisco
Cleburne	Johnson	Cleburne Joshua Keene
Cleveland	Liberty Montgomery San Jacinto	Cleveland North Cleveland
Clint Clute-Lake Jackson	El Paso Brazoria	Clint Clute Lake Jackson Richwood
Colorado City	Mitchell Scurry	Colorado City

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Combine	Dallas Kaufman	Combine
Corpus Christi	Kenedy Kleberg Nueces	Corpus Christi
Corrigan	Polk Trinity	Corrigan Seven Oaks
Corsicana	Navarro	Angus Corsicana Eureka Mildred Mustang Navarro Oak Valley Retreat
Cotulla	La Salle	Cotulla
Crandall	Kaufman	Crandall
Crane	Crane Upton	Crane
Crystal City	Dimmit Zavala	Crystal City
Cuero	De Witt Gonzales Victoria	Cuero
Cypress	Harris	None

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Dallas	Collin Dallas Ellis Kaufman Rockwall Tarrant	Addison Balch Springs Carrollton Cedar Hill Cockrell Hill Coppell Dallas De Soto Duncanville Farmers Branch Garland Glenn Heights Grand Prairie Highland Park Hutchins Irving Lancaster Mesquite Plano Richardson Seagoville Sunnyvale University Park
Dayton	Liberty	Dayton Dayton Lakes Kenefick
Deadwood	Panola	None
Denison	Grayson	Denison Sherman
Devine	Atascosa Frio Medina	Devine Natalia
Deweyville	Newton Orange	None

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Donna	Hidalgo	Donna
Eagle Lake	Colorado Lavaca	Eagle Lake
Eagle Pass	Maverick	Eagle Pass
Eastland	Eastland	Eastland
Edcouch	Hidalgo	Edcouch Elisa La Villa
Edgewood	Van Zandt	Edgewood Fruitvale
Edinburg	Hidalgo	Edinburg
Edna	Jackson Victoria	Edna
El Campo	Jackson Matagorda Wharton	El Campo
Elgin	Bastrop Lee Travis Williamson	Elgin
El Paso	El Paso	El Paso Horizon City Socorro
Encinal	La Salle Webb	Encinal

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Ennis	Ellis Henderson Navarro	Alma Ennis Garrett
Evadale	Jasper	None
Fannett	Jefferson	None
Farmersville	Collin Hunt	Farmersville
Flatonia	Fayette Gonzales Lavaca	Flatonia
Floydada	Crosby Floyd Hale Motley	Floydada
Forney	Dallas Rockwall Kaufman	Forney
Fort Davis	Jeff Davis	None
Fort Stockton	Pecos	Fort Stockton

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Fort Worth	Dallas	Aledo
	Denton	Annetta
	Ellis	Annetta-North
	Johnson	Annetta-South
	Parker	Arlington
	Tarrant	Azle
	Wise	Aurora
		Bartonville
		Bedford
		Benbrook
		Blue Mound
		Briar Oaks
		Burleson
		Colleyville
		Crowley
		Dalworthington Gardens
		Double Oak
		Edgecliff
		Eules
		Everman
		Flower Mound
		Forest Hill
		Fort Worth
		Grapevine
		Haltom City
		Haslet
		Hurst
		Keller
		Kennedale
		Lakeside
		Lake Worth Village
		Mansfield
		Marshall Creek
		Newark
		Northlake
		North Richland Hills
		Pantego
		Richland Hills
		River Oaks - Roanoke

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Fort Worth, (Cont'd.)		Saginaw Sansom Park Southlake Trophy Club Watauga Westlake Westover Hills Westworth Village White Settlement Willow Park
Freeport	Brazoria	Freeport Jones Creek Village Oyster Creek Village Quintana Surfside Beach
Freer	Duval	Freer
Frisco	Collin Denton	Eastvale Frisco Hackberry Lackwood Village Little Elm Oak Point Plano The Colony
Gainesville	Cooke Grayson	Callisburg Gainesville Lindsay Oak Ridge
Galveston	Galveston	Galveston Jamaica Beach

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Goldsmith	Andrews Ector	Goldsmith
Goliad	Goliad Victoria	Goliad
Graham	Palo Pinto Stephens Young	Graham
Granbury	Hood Johnson Parker Somervell	Granbury
Grandfalls	Pecos Ward	Grandfalls
Greenville	Hunt	Greenville Neylandville
Gruver	Hansford Hutchinson Sherman	Gruver
Hale Center	Hale	Hale Center
Hallettsville	Colorado Jackson Lavaca	Hallettsville
Hamlin	Fisher Jones Stonewall	Hamlin

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Harlingen	Cameron Willacy	Combes Harlingen Palm Valley Primera Rangerville
Hearne	Milam Robertson	Hearne
Hebbronville	Brooks Duval Jim Hogg Zapata	None
Hempstead	Grimes Harris Waller	Hempstead
Henrietta	Clay	Henrietta
Hereford	Deaf Smith	Hereford
Hermleigh	Fisher Scurry	None
Hillsboro	Hill	Abbott Carl's Corner Hillsboro
Hondo	Frio Medina	Hondo
Honey Grove	Fannin Lamar	Honey Grove

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Houston	Brazoria Fort Bend Galveston Harris	Bellaire Brookside Village Bunker Hill Deer Park Friendswood Galena Park Hedwig Village Hilshire Village Houston Hunters Creek Village Jacinto City Jersey Village La Porte Manvel Meadows Missouri City Morgans Point Nassau Bay Pasadena Pearland Piney Point Village Seabrook Shore Acres South Houston Southside Place Spring Valley Stafford Taylor Lake Village Webster West University Place
Huntsville	Walker	Huntsville Riverside
Iowa Park Iraan	Wichita Crockett Pecos	Iowa Park Iraan

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Italy	Ellis	Italy
Itasca	Hill	Itasca
Jacksboro	Jack	Jacksboro
Jasper	Angelina Jasper Newton Sabine	Browndell Jasper
Jefferson	Cass Marion	Jefferson
Jewett	Freestone Leon Limestone	Jewett
Karnes City-Falls City	Atascosa Karnes Live Oak Wilson	Falls City Karnes City
Kenedy	Bee Goliad Karnes Live Oak	Kenedy
Kermit	Winkler	Kermit
Kingsville	Kleberg	Kingsville
Kirbyville	Jasper Newton	Kirbyville

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Kountze	Hardin	Kountze
La Belle	Jefferson	None
La Coste	Bexar Medina	La Coste
Lampasas	Burnet Coryell Lampasas	Lampasas
Laredo	Webb	Laredo Rio Bravo
Lefors	Gray	Lefors
Liberty	Chambers Liberty	Ames Hardin Liberty
Liberty Hill	Travis Williamson	None
Lindale-Swan	Smith	Lindale
Liverpool Lockhart	Brazoria Caldwell Hays Travis	Liverpool Lockhart

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Lockney	Briscoe Floyd Hale	Lockney
Longview	Gregg Harrison Rusk Upshur	Clarksville City East Mountain Easton Lakeport Longview Union Grove White Oak
Los Fresnos	Cameron	Bayview Indian Lake Los Fresnos
Lubbock	Lubbock	Lake Ranson Canyon Lubbock New Deal
Luling	Caldwell Gonzales Guadalupe	Luling
Lumberton	Hardin	Lumberton Rose Hill Acres
Lytle	Atascosa Bexar Medina	Lytle
Madisonville	Grimes Leon Madison	Madisonville

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Marion	Bexar Guadalupe	Marion New Berlin
Marlin	Falls	Marlin
Marshall	Harrison	Marshall Scottsville
Matagorda	Matagorda	None
Mathis	Bee Jim Wells Live Oak Nueces San Patricio	Lake City Lakeside Mathis Pernitas Point San Patricio
Mauriceville	Jasper Newton Orange	None
McAllen	Hidalgo	Hidalgo McAllen Penitas
McCamey	Crane Crockett Pecos Upton	McCamey
McKinney	Collin	Fairview Lowry Crossing McKinney Melissa New Hope

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
McLean	Collingsworth Donley Gray Wheeler	McLean
Medina Lake	Bandera Medina	None
Mercedes	Cameron Hidalgo	Mercedes Progreso Progreso Lakes
Meridian	Bosque	Meridian
Mexia	Freestone Limestone	Mexia
Midkiff	Glasscock Midland Reagan Upton	None
Midland	Andrews Ector Glasscock Martin Midland	Midland
Midlothian	Ellis	Midlothian
Mineola	Smith Wood	Mineola
Mineral Wells	Palo Pinto Parker	Mineral Wells

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Mission	Hidalgo	Alton La Joya Mission Palmhurst Palmview
Monahans	Crane Ward Winkler	Monahans Thorntonville Wickett
Moulton	Fayette Gonzales Lavaca	Moulton
Mt. Pleasant	Titus	Monticello Mt. Pleasant
Nacogdoches	Nacogdoches	Appleby Nacogdoches
Nederland-Port Neches	Jefferson	Nederland Port Neches
New Braunfels	Comal Guadalupe Hays	New Braunfels
Nordheim	De Witt Goliad Karnes	Nordheim
Odessa	Crane Ector Midland Upton	Odessa
Oglesby	Coryell McLennan	Oglesby

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Omaha	Morris	Omaha
Orange	Orange	Orange Pinehurst West Orange
Owenton	Smith	Winona
Pampa	Carson Gray Roberts	Pampa
Paris	Fannin Lamar	Paris Reno
Pearsall	Frio	Pearsall
Pinehurst	Harris Montgomery Waller	Magnolia Stagecoach
Pipe Creek	Bandera Bexar Kerr Medina	None
Pittsburg	Camp Franklin Titus Upshur	Pittsburg
Plainview	Floyd Hale Swisher	Plainview
Pleasanton	Atascosa Bexar	Pleasanton
Port Arthur	Jefferson	Groves Port Arthur

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Port Bolivar	Galveston	
Port Isabel	Cameron Willacy	Laguna Vista Port Isabel South Padre Island
Poteet	Atascosa	Poteet
Pottsboro	Grayson	Pottsboro
Prairie View	Waller	Prairie View
Princeton	Collin	Princeton
Prosper	Collin Denton	Prosper
Pyote	Ward	Pyote
Quanah	Hardeman	Quanah
Ranger	Eastland Stephens	Ranger
Rankin	Crockett Reagan Upton	Rankin
Red Oak	Ellis	Ovilla Oak Leaf Pecan Hill Red Oak

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Richmond-Rosenberg	Fort Bend	Richmond Rosenberg Pleak
Rio Hondo	Cameron	Rio Hondo
Roby	Fisher	Roby
Rockdale	Burleson Lee Milam	Rockdale
Rockport	Aransas	Fulton Rockport
Rockwall	Collin Rockwall	Fate Heath McLendon-Chisholm Mobile City Rockwall
Roscoe	Fisher Mitchell Nolan Scurry	Roscoe
Rotan	Risher Scurry Stonewall	Rotan
Royse City	Collin Hunt Rockwall	Royse City

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Sabine Pass	Jefferson	Port Arthur
San Antonio	Atascosa Bexar Comal Guadalupe Medina Wilson	Alamo Heights Balcones Heights Castle Hills China Grove Cibolo Converse Elmendorf Garden Ridge Grey Forest Helotes Hill Country Village Hollywood Park Kirby Leon Valley Live Oak Olmos Park Saint Hedwig San Antonio Schertz Selma Shavano Park Terrell Hills Universal City Windcrest
San Augustine	Sabine San Augustine Shelby	San Augustine
San Benito	Cameron	San Benito
San Diego	Duval Jim Wells	San Diego
Sealy	Austin Waller	San Felipe Sealy
Sequin	Guadalupe	Sequin

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Seminole	Andrews Gaines	Seminole
Shamrock	Collingsworth Wheeler	Shamrock
Silsbee	Hardin	Silsbee
Sinton	Refugio San Patricio	Sinton
Skellytown	Carson Gray Hutchinson	Skellytown
Skidmore	Bee San Patricio	None
Slaton	Crosby Lubbock Lynn	Slaton
Smithers Lake	Fort Bend	Thompsons Village of Fairchilds
Smithville	Bastrop Fayette	Smithville
Snyder	Fisher Garza Kent Scurry	Snyder

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Sour Lake	Hardin Jefferson Liberty	Sour Lake Grayburg
South Vidor	Orange	None
Splendora	Harris Liberty Montgomery	Patton Village Plum Grove Roman Forest Splendora Woodbranch Village
Spring	Harris Montgomery	Oak Ridge North Shenandoah
Spruger	Hardin Tyler	None
Stamford	Haskell Jones Shackelford Stonewall	Stamford
Stanton	Glasscock Martin	Stanton
Stinnett	Hutchinson Moore	Stinnett
Sullivan City	Hidalgo Starr	None

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Sweetwater	Fisher Nolan	Sweetwater
Taylor	Travis Williamson	Taylor
Teague	Freestone Limestone	Teague
Temple	Bell	Morgan's Point Resort Temple
Terminal	Ector Midland	None
Terrell	Hunt Kaufman Rockwall Van Zandt	Oak Ridge Terrell
Texas City-La Marque	Galveston	Bayou Vista La Marque Texas City Tiki Isle
Timpson	Panola Rusk Shelby	Timpson
Tomball	Harris	Tomball
Troy	Bel McLennan	Troy
Tyler	Smith	Tyler

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Uvalde	Kinney Maverick Uvalde Zavala	Uvalde
Valley Lodge	Fort Bend Waller	Fulshear Simonton
Vernon	Foard Wilbarger	Vernon
Victoria	Goliad Jackson Victoria	Victoria
Vidor	Jasper Orange	Pine Forest Rose City Vidor
Waco	Bell Bosque Coryell Fails Hill Limestone McLennan	Bellmead Beverly Hills Bruceville-Eddy Gholson Golinda Hallsburg Hewitt Lacy-Lakeview Leroy Lorena Mart McGregor Moody Northcrest Robinson Ross Waco West Woodway

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Waller	Grimes Harris Waller	Waller
Warren	Tyler	None
Waxahachie	Ellis	Waxahachie
Weatherford	Parker Palo Pinto	Hudson Oaks Weatherford Willow Park
Westbrook	Mitchell	Westbrook
Westbury	Hardin Jefferson	Bevil Oaks
Wharton	Fort Bend Wharton	Kendleton Wharton
Wichita Falls	Archer Clay Wichita	Dean Jolly Lakeside City Pleasant Valley Wichita Falls
Wildwood	Hardin	None
Wills Point	Kaufman Van Zandt	Wills Point
Wink	Winkler	Wink

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.1 Cities, Counties and Exchanges, (Cont'd.)

B. Exchanges, Counties, Cities, (Cont'd.)

Exchanges	Counties	Cities
Woodsboro	Refugio	Woodsboro
Woodville	Tyler	Woodville
Wortham	Freestone Limestone Navarro	Wortham
Yoakum	De Witt Gonzales Lavaca Victoria	Yoakum
Yorktown	De Witt Goliad Gonzales Karnes	Yorktown
Zapata	Zapata	None

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas

This Tariff applies to the Company's provision of telecommunications services within the following exchanges. (Southwestern Bell Telephone Company Exchanges are indicated by all capital letters.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Abilene	3	ABILENE, ANSON, CISCO, ROTAN, HAMLIN, STAMFORD, ALBANY, ROBY; Hamby, Hawley, Potosi, Nolan, Wingate, Nubia, Noodle, Tuscola, Buffalo Gap, Lueders of the Taylor Telephone Cooperative, Inc.; Baird, Putnam, Merkel, Moran of Contel of Texas, Inc.; Trent, Bradshaw, Clyde, Blackwell of Verizon.
Alamo-Pharr-San Juan (1)	7	ALAMO-PHARR-SAN JUAN, DONNA, EDINBURG, McALLEN
Albany	10	ALBANY, ABILENE , BRECLEMRODGE , STAMFORD ; Baird , Moran of Contel of Texas, Inc.; Lueders , Hamby of Taylor Telephone Cooperative
Alice (1)	7	ALICE, SAN DIEGO , BENAVIDES , FREER ; Agua Dulce , Bishop , Orange Grove , Premont , Falfurrias of Verizon.
Allen (1)	15	ALLEN, McKINNEY; Gunter , Leonard of Verizon.; EMS subscribers in FRISCO
Alpine	6	ALPINE; Calamity Creek of the Big Bend Telephone Company, Inc.; Balmorhea of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	RateGroup	Exchanges Included in Calling Areas
Alvarado (1)(3)	6	ALVARADO; Covington , Grandview of Texas Alltel, Inc.; Venus of Verizon; EMS subscribers of Cleburne
Alvin (1)(3)	15	ALVIN, LIVERPOOL, the FRIENDSWOOD and MANVEL ZONES OF THE HOUSTON METROPOLITAN EXCHANGE; Arcola, Dickinson; League City of Verizon; Damon of Fort Bend Telephone Company; EMS subscribers in the Rosharon Exchange of Verizon
Amarillo	3	AMARILLO, CANYON, SKELLYTOWN ; Wildorado , Fritch , Boys Ranch , Panhandle , Vega , Adrian of Contel of Texas, Inc.; Happy , Dumas , Sanford , Clarendon , Channing , White Deer , Claude , Groom , Tulia , Dimmit , Nazareth of Verizon; Cleta , Gurley , Goodnight , Umbarger of Mid-Plains Telephone Cooperative
Angleton (1)	7	ANGLETON; Sweeny/Old Ocean of Sugar Land Telephone Company; W. Columbia of United Telephone Company of Texas, Inc.; Rosharon of Verizon; Brazoria of Brazoria Telephone Company; Damon of Fort Bend Telephone Company
Anna (1)	7	ANNA, MCKINNEY; Van Alstyne, Blue Ridge, Gunter, Pilot Point of Verizon.
Anson	10	ANSON, ABILENE , ROTAN , HAMLIN, ROBY , STAMFORD; Trent of Contel of Texas, Inc., Lueders , Noodle , Hamby of Taylor Telephone Cooperative, Aspermont of Verizon; Sylvester, McCaulley of Alenco
Appollo	12	See Section 3.3
Arlington	8	See Section 3.3

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Atlanta (1)	10	ATLANTA; Douglasville; Dekalb, Linden, Marietta, Hughes Spring, Maud, Naples, Texarkana of Verizon.; Bloomburg of the Southwest Arkansas Telephone Cooperative, Inc.
Atlas	8	See Section 3.3
Aubrey (1)(3)	10	AUBREY, GAINESVILLE, McKINNEY; ARGYLE, Gunter, Collinsville, Denton, Justin, Pilot Point, Sherman, Tioga, Whitesboro of Verizon; Krum, Ponder, Sanger of United Telephone Company of Texas, Inc.; EMS subscribers of FRISCO, PROSPER, Lake Dallas of the Lake Dallas Telephone Company
Austin	7	See Section 3.3
Axtell	3	See Section 3.3
Bammell	12	See Section 3.3
Bandera (1)	7	BANDERA, MEDINA LAKE, PIPE CREEK; Medina, Tarpley of the Hill Country Telephone Cooperative, Inc.; EMS subscribers of HONDO
Barker	12	See Section 3.3
Bartlett	10	BARTLETT, BELTON, TEMPLE; Buckholts, Holland, Little River, Salado of United Telephone Company of Texas, Inc.; Rogers and Jarrell of Verizon.
Bastrop (3)	7	BASTROP; Dale-Lytton Springs, Dale, Paige, McDade of Contel of Texas, Inc.; Rocky Creek of Guadalupe Valley Telephone Cooperative; EMS subscribers of ELGIN, LOCKHART, SMITHVILLE
Batesville (1)	10	BATESVILLE, LA PRYOR; UVALDE, CRYSTAL CITY
Bay City (1)	7	BAY CITY, MATAGORDA; Markham, Blessing of Verizon Southwest, Inc.; Brazoria of Brazoria Telephone Company; Sweeny/Old Ocean of Sugar Land Telephone Company, Boling New Gulf of Contel of Texas; Damon of Fort Bend Telephone Company
Bayside (1)	10	BAYSIDE, WOODSBORO, ROCKPORT, REFUGIO; Aransas Pass, Portland, Taft of Verizon Southwest, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Beaumont (1)	3	BEAUMONT, CHINA, FANNETT, LA BELLE, LUMBERTON, SOUTH VIDOR, VIDOR, WESTBURY, NEDERLAND-PORT NECHES, KOUNTZE, WILDWOOD, DEWEYVILLE, BUNA, SPURGER, SILSBEE, KIRBYVILLE, SOUR LAKE, EVADALE, MAURICEVILLE, WARREN, WOODVILLE, Hamshire, Winnie, Wallisville, Anahuac, Double Bayou, Hankamer of Texas Alltel, Inc.; Nome, High Island of Cameron Telephone Company; Saratoga of Verizon.
Beeville (1)	7	BEEVILLE, SKIDMORE, REFUGIO; WOODSBORO, Pettus, Pawnee, Berclair, Charco of United Telephone Company of Texas, Inc.; Geroqe West, Three Rivers of Verizon
Bellevue	10	BELLEVUE, BOWIE, HENRIETTA, JACKSBORO, WICHITA FALLS; Montague, Decatur of United Telephone Company of Texas, Inc.; Blue Grove of Community Telephone Company
Bellville (1)	7	BELLVILLE, SEALY; Industry of the Industry Telephone Company; Wallis of Verizon
Belton	9	BELTON, TEMPLE, BARTLETT; Holland, Heidenheimer, Little River, Oenaville, Moffat, Salado, Flat of the Central Telephone Company of Texas; Rogers, Jarrell of Verizon
Benavides (1)	10	BENAVIDES, SAN DIEGO, FREER, ALICE, HEBBRONVILLE
Big Spring	7	BIG SPRING, STANTON; Ackerly, Coahoma, Lomax, Luther, Sand Springs, Vincent, Garden City, St. Lawrence, Lenorah of the Wes-Tex Telephone Cooperative, Inc.; Forsan, Sterling City of Verizon.
Borger	10	BORGER, SKELLYTOWN, STINNETT, AMARILLO; Sanford, Panhandle, Fritch of Contel of Texas, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Bowie	10	BOWIE, BELLEVUE, WICHITA FALLS; Montague, Ringgold, Spanish Fort, Nocona, Bonita of Texas Alltel, Inc.; Decatur, Chico, Sunset of United Telephone Company of Texas, Inc.; Joy of Community Telephone Company; Forestburg of Muenster
Breckenridge(1)	6	BRECKENRIDGE, ALBANY; Moran of Verizon.
Brenham (1)	3	BRENHAM; Burton of Contel of Texas, Inc.; Anderson, Navasota, Plantersville, Washington, Richards of United Telephone Company of Texas, Inc.
Bridge City (1)	3	BRIDGE CITY, MAURICEVILLE, ORANGE, NEDERLAND-PORT NECHES, PORT ARTHUR, SOUTH VIDOR, VIDOR, DEWEYVILLE
Brownsville (1)	3	BROWNSVILLE, LOS FRESNOS, PORT ISABEL
Buna (1)	10	BUNA, EVADALE, DEWEYVILLE, BEAUMONT, JASPER, KIRBYVILLE, MAURICEVILLE, NEDERLAND-PORT NECHES, ORANGE, PORT ARTHUR, SILSBEE
Burkburnett	3	BURKBURNETT, WICHITA FALLS; Devol, Randlett, Charlie of the Santa Rosa Telephone Cooperative, Inc.; Electra of Electra Telephone Company, Holiday of Verizon
Calallen	3	See Section 3.3
Calvert (6)	10	CALVERT, HEARNE; Bryan, Franklin of Verizon, Bremond of United Telephone Company of Texas, Inc.
Cameron	6	CAMERON; Rosebud of Contel of Texas, Inc.; Burlington, Lott, Rogers of Verizon; Buckholts, Milano of United Telephone Company of Texas, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Campbellton (1)(3)	6	CAMPBELLTON; EMS subscribers of CHRISTINE, PLEASANTON
Canadian	6	CANADIAN, ALLISON; Miami, Wheeler, Mobeetie of Verizon
Canutillo	2	CANUTILLO, ANTHONY, CLINT, EL PASO; Anthony (N.M.), Chaparrel, Santa Teresa of US West; Fabens of Verizon.
Canyon	3	CANYON, AMARILLO, HEREFORD; Cleta, Umbarger, Goodnight, Gurley, Elkins, Redmon, Vigo Park of the Mid-Plains Telephone Cooperative, Inc.; Happy, Claude, Wildorado, Groom, Panhandle, Tulia, Dimmit, Nazareth of Verizon
Carrizo Springs (1)	6	CARRIZO SPRINGS, CATARINA, ASHERTON, BIG WELLS, CRYSTAL CITY
Carthage (1)	10	CARTHAGE, DEADWOOD, LONGVIEW, MARSHALL; Turnertown, Gary, Henderson, Tenaha, Beckville, Joaquin of Verizon; DeBerry, Elysian Fields, Pine Hill, Minden of Eastex Telephone Cooperative, Inc., Tatum of Electra-Tatum
Castroville (1)(3)	6	CASTROVILLE, LACOSTE, MEDINA LAKE; D'Hanis of Southwest of Texas; EMS subscribers of DEVINE, HONDO
Celina (1)	7	CELINA, McKINNEY, PROSPER; Gunter, Pilot Point, Van Alstyne of Verizon.
Center (1)	7	CENTER, TIMPSON; Huxley of the Eastex Telephone Cooperative, Inc.; Tenaha, Joaquin of Verizon; Garrison of Sugar Land
Channel View	12	See Section 3.3
Childress	6	CHILDRESS; Cee Vee, Kirkland, Goodlett of the Santa Rosa Telephone Cooperative, Inc., Dodson of Verizon.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
China (1)	3	CHINA, BEAUMONT, SOUR LAKE, FANNETT, WESTBURY; Nome of the Cameron Telephone Company
China Spring	3	See Section 3.3
Christine (1)(3)	10	CHRISTINE, PLEASANTON, POTEET; Jourdanton, Charlotte of Verizon; EMS subscribers of CAMPBELLTON
Cisco	10	CISCO, EASTLAND, ABILENE; Cross Plains, Moran, Putnam, Rising Star of Verizon
Clarkwood	3	See Section 3.3
Cleburne (1)(3)	7	CLEBURNE, ITASCA; Blum, Godley, Grandview, Covington, Cresson, Kopperel, Lakeside Village, Rio Vista of Texas Alltel, Inc.; Venus, Glen Rose, Walnut Springs of Verizon; EMS subscribers of ALVARADO, GRANBURY
Cleveland (1)	7	CLEVELAND, SPLENDORA, DAYTON; Hardin, Shepherd, Saratoga of Verizon; Coldspring of Eastex Telephone Cooperative
Clint	2	CLINT, ANTHONY, CANUTILLO, EL PASO; Anthony (N.M.), Chaparral, Santa Teresa of US West; Fabens of Verizon
Clute-Lake Jackson (1)	9	CLUTE-LAKE JACKSON, FREEPORT; Brazoria-Churchill of the Brazoria Telephone Company; Sweeny/Old Ocean of Sugar Land Telephone Company; W. Columbia of United Telephone Company of Texas, Inc.; Damon of Fort Bend Telephone Company
Colorado City	6	COLORADO CITY, WESTBROOK, ROSCOE; Loraine, Sterling City of Contel of Texas, Inc.; Maryneal of Alenco
Columbus (1)	6	COLUMBUS, GARWOOD; Weimer of Verizon
Combine (1)(3)	6	COMBINE, CRANDALL; the SEAGOVILLE ZONE OF THE DALLAS METROPOLITAN EXCHANGE

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Corpus Christi (1)	3	See Section 3.3
Corrigan	10	CORRIGAN, HUNTSVILLE, NACOGDOCHES; Chester of Eastex Telephone Cooperative; Pennington, Groveton, Shepherd of Verizon; Diboll, Lufkin of Lufkin-Conroe
Corsicana	7	CORSICANA; Avalon, Blooming Grove, Purdon, Rice of Contel of Texas, Inc.; Richland, Emhouse, Milford, Frost, Roane, Fairfield, Richland, Streetman, Dawson, Hubbard, Irene of Verizon; Tennessee Colony, Cayuga, Malakoff, Trinidad, Kerens of United Telephone Company of Texas, Inc.
Cotulla (1)	6	COTULLA, ENCINAL, CATARINA, ASHERTON, BIG WELLS; Artesia Wells of the Valley Telephone Cooperative, Inc.; Dilley of Verizon
Crandall (1)(3)	6	CRANDALL, COMBINE; the SEAGOVILLE ZONE OF THE DALLAS METROPOLITAN EXCHANGE; EMS subscribers of FORNEY
Crane	10	CRANE, RANKIN, McCAMEY, FORT STOCKTON, MIDLAND, MONAHANS, ODESSA, TERMINAL, GRANDFALLS; Imperial of Verizon
Crystal City (1)	10	CRYSTAL CITY, LA PRYOR, ASHERTON, BATESVILLE, BIG WELLS, CARRIZO SPRINGS, EAGLE PASS, UVALDE, CATARINA
Cuero (1)	6	CUERO, NORDHEIM, YORKTOWN
Cypress(1)(3)	3	CYPRESS, PINEHURST, TOMBALL; Plantersville of United; the LANGHAM CREEK and SATSUMA ZONES OF THE HOUSTON METROPOLITAN EXCHANGE; Katy of the Fort Bend Telephone Company; EMS subscribers of WALLER
Dallas (1)	14	See Section 3.3
Dayton (1)	10	DAYTON, CLEVELAND, LIBERTY; Batson, Hardin, Hull, Devers, Raywood, Baytown, Beach City, Crosby, Highlands, Huffman, Mont Belvieu of Verizon; Hankamer, Wallisville of ALLTEL of Texas, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
De Soto	13	See Section 3.3
Deadwood (1)	7	DEADWOOD, CARTHAGE; DeBerry, Elysian Fields of Eastex Telephone Cooperative; Beckville of Verizon
Deer Park	12	See Section 3.3
Denison	9	DENISON, POTTSBORO; Sherman, Gunter, Whitewright, Bells-Savoy, Ector, Telephone, Howe, Dorchester, Whitesboro, Leonard, Van Alstyne, Gordonville of Verizon; Tom Bean of Contel of Texas, Inc.
Devine (1)(3)	6	DEVINE; EMS subscribers of CASTROVILLE, HONDO, LA COSTE, LYTLE, POTEET
Deweyville (1)	10	DEWEYVILLE, MAURICEVILLE, ORANGE, BEAUMONT, BRIDGE CITY, BUNA, PORT ARTHUR, VIDOR; Bon Wier of Verizon
Donna (1)	3	DONNA, ALAMO-PHARR-SAN JUAN, EDINBURG, EDCOUCH; Weslaco of Verizon
Eagle Lake (1)	6	EAGLE LAKE, GARWOOD; East Bernard of Verizon; Glen Flora of United Telephone Company of Texas, Inc.
Eagle Pass (1)	7	EAGLE PASS
Eastland	7	EASTLAND, CISCO, RANGER, STRAWN; Olden, Carbon of the Comanche County Telephone Company; Cross Plains, Rising Star of Verizon
Edcouch (1)	3	EDCOUCH, DONNA, EDINBURG, MERCEDES; Weslaco of Verizon
Eddy	3	See Section 3.3
Edgewood (1)	10	EDGEWOOD, WILLSPPOINT; Canton, Myrtle Springs, Grand Saline, Jackson, Oakland, Ben Wheeler of Verizon; Brownsboro of United Telephone Company of Texas, Inc.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Edinburg (1)	3	EDINBURG, ALAMO-PHARR-SAN JUAN, DONNA, EDCOUCH, McALLEN, MISSION; Hargill of the Valley Telephone Cooperative, Inc.; Rio Grande City of Verizon
Edna	10	EDNA, VICTORIA; Vanderbilt, Bloomington of Verizon; Ganado of Ganado Telephone Company; LaWard, Lolita of LaWard Telephone Company; Palacios of Verizon
El Campo (1)	7	EL CAMPO, GARWOOD, Louise of Verizon; Boling New Gulf of Contel of Texas, Inc.; Glen Flora of United Telephone Company of Texas, Inc.
El Paso	2	EL PASO, ANTHONY, CANUTILLO, CLINT; Fort Hancock, Fabens of Verizon., Anthony (N. M.), Chaparrel, Santa Teresa of US West; Fort Bliss zone of El Paso to White Sands zone of Las Cruces of US West
Elgin (3)	6	ELGIN; Coupland, McDade, Paige of Contel of Texas, Inc.; EMS subscribers of BASTROP, TAYLOR
Ennis	10	See Section 3.3
Ennis (1)(3)	7	ENNIS; Avalon, Bardwell, Blooming Grove, Rice, Palmer of Contel of Texas, Inc.; Ferris, Milford, Bristol, Emhouse, Frost, Roane of Verizon; Kerens of United Telephone Company of Texas, Inc.; Scurry-Rosser of Texas Alltel, Inc.; EMS subscribers of WAXAHACHIE
Eules	8	See Section 3.3
Evadale (1)	10	EVADALE, BUNA, SILSBEE, BEAUMONT, KOUNTZE, LUMBERTON, VIDOR, PORT ARTHUR
Fannett (1)	1	FANNETT, BEAUMONT, CHINA, LA BELLE, NEDERLAND-PORT NECHES, PORT ARTHUR; Hamshire, Winnie of Texas Alltel, Inc.; Nome of Cameron Telephone Company

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Farmersville (1)(3)	10	FARMERSVILLE, MCKINNEY, GREENVILLE, WOLFE CITY; Blue Ridge, Merit, Nevada of Contel of Texas, Inc.; Caddomills, Van Alstyne of Verizon; EMS subscribers of PRINCETON
Flatonia	10	FLATONIA, HALLETTSVILLE, MOULTON; Waelder of Verizon Southwest, Inc.; Bean of Mid-Plains Telephone Cooperative
Flourbluff	3	See Section 3.3
Floydada	10	FLOYDADA, LOCKNEY, LUBBOCK, PLAINVIEW; Bean, Silverton of Mid-Plains Telephone Cooperative; Petersburg, Rails of Verizon
Forney (1)(3)	6	FORNEY; EMS subscribers of TERRELL, CRANDALL
Fort Davis	6	FORT DAVIS; Balmorhea of Verizon
Fort Stockton	6	FORT STOCKTON, CRANE, GRANDFALLS, MONAHRNS; Six Shooter of the Big Bend Telephone Company, Inc.; Coynosa, Imperial of Verizon
Fort Worth (1)	11	See Section 3.3
Freeport (1)	9	FREEPORT, CLUTE-LAKE JACKSON: Brazoria of the Brazoria Telephone Company; Sweeny/Old Ocean of Sugar Land Telephone Company; W. Columbia of United Telephone Company of Texas, Inc.; Damon of Fort Bend Telephone Company
Freer (1)	10	FREER, SAN DIEGO, BENAVIDES, ALICE
Friendswood	12	See Section 3.3
Frisco (1)(3)	15	FRISCO, MCKINNEY, PROSPER; Pilot Point, Gunter; EACS subscribers of ALLEN; EMS subscribers of AUBREY; EMS subscribers of Lake Dallas of the Lake Dallas Telephone Company
Gainesville	7	GAINESVILLE, AUBREY; Myra, Rosston, Muenster, Valley View E. of the Muenster Telephone Corporation of Texas; St. Jo, Slidell, Sanger of United Telephone Company of Texas, Inc.; Gunter, Pilot Point, Collinsville, Whitesboro, Gordonville, Tioga of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Galveston (1)	3	GALVESTON, PORT BOLIVAR, TEXAS CITY-LA MARQUE; Hitchcock-Santa Fe of Verizon; Smith Point, Double Bayou of Texas ALLTEL, Inc.; High Island of Cameron Telephone Company
Gholson	3	See Section 3.3
Glendale	8	See Section 3.3
Goldsmith	10	GOLDSMITH, ODESSA, MIDLAND, TERMINAL, KERMIT; Andrews of Verizon
Goliad	10	GOLIAD, NORDHEIM, REFUGIO, YORKTOWN, VICTORIA; Pettus, Charco, Berclair of United Telephone Company of Texas, Inc.
Graham	6	GRAHAM; Bryson, Newcastle, Jermyn, Throckmorton of Verizon, Elbert, Loving, Orth, Eliasville, Woodson of Brazes Telephone, Possum Kingdom of Sprint/United Telephone Co. Of Texas, Graford of Sprint United
Granbury (1)(3)	7	GRANBURY; Action, Cresson, Paluxy, Tolar of Texas Alltel, Inc.; Glen Rose of Verizon; EMS subscribers of CLEBURNE, WEATHERFORD
Grandfalls	10	GRANDFALLS, PYOTE, CRANE, FORT STOCKTON, MONAHANS, ODESSA; Coyanosa, Imperial of Verizon
Grand Prairie	13	See Section 3.3
Greenville (1)(3)	7	GREENVILLE, FARMERSVILLE, WOLFE CITY LADONIA; Cash, Celeste, Quinlan, Point, Lone Oak, Merit of Contel of Texas, Inc.; Campbell of the Peoples Telephone Cooperative; Commerce, Cooper of United Telephone Company of Texas, Inc.; Birthright, Leonard, Caddomills, Nevada, Tawakoni, Brashear, Emory of Verizon
Gruver	6	GRUVER
Hale Center	10	HALE CENTER, LUBBOCK, PLAINVIEW; Cotton Center of the South Plains Telephone Cooperative, Inc.; Abernathy, Petersburg of Verizon

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Hallettsville	10	HALLETTSVILLE, SHINER, FLATONIA, MOULTON, VICTORIA, YOAKUM; Moravia of the Colorado Valley Telephone Cooperative, Inc.
Hallsburg	3	See Section 3.3
Hamlin	10	HAMLIN, ABILENE, ROBY, ROTAN, SWEETWATER, ANSON, STAMFORD; McCaulley, Merkel, Sylvester, Trent of Contel of Texas, Inc.; Noodle of Taylor Telephone Cooperative, Aspermont, Haskell, Rule of Verizon
Harlingen (1)	9	HARLINGEN, RIO HONDO, SAN BENITO; La Feria, Santa Rosa of Verizon
Hearne	10	HEARNE, CALVERT; Bryan-College Station, Franklin of Verizon; Bredmond, Milano of United Telephone Company of Texas, Inc.
Hebbronville	6	HEBBRONVILLE; BENAVIDES, BRUNI
Hempstead (1)	7	HEMPSTEAD, PRAIRIE VIEW, WALLER; Navasota, Plantersville of United Telephone Company of Texas, Inc.
Henrietta	3	HENRIETTA, BELLEVUE, WICHITA FALLS; Nocona, Ringgold of Texas Alltel, Inc.; Blue Grove, Windthorst, JOY of Community Telephone Company; Charlie of Santa Rosa
Hereford	10	HEREFORD, AMARILLO, CANYON; Dawn, Frio, Milo Center, Summerfield, Westway of the West Texas Rural Telephone Cooperative, Inc., Adrian, Vega, Wildorado, Dimmit, Nazareth of Verizon
Hillsboro	6	HILLSBORO, ITASCA; Brandon, Covington of the Texas Alltel, Inc., Inc.; Bynum, Hubbard, Milford, Frost, Malone, Whitney of Verizon; Lake Whitney of Centel
Hondo (3)	6	HONDO; D'Hanis of Southwest Texas; EMS subscribers of BANDERA, CASTROVILLE, DEVINE, MEDINA LAKE
Honey Grove	10	HONEY GROVE, LADONIA, PARIS, HONEY GROVE, WOLFE CITY; Windom, Ben Franklin of Contel of Texas, Inc.; Telephone, Bonham of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Houston (1)	12	See Section 3.3
Houston Suburbs	12	See Section 3.3
Huntsville	7	HUNTSVILLE, CORRIGAN, MADISONVILLE; Normangee, Trinity, Bedia, New Waverly, Iola, Leona, Lovelady of Verizon; Anderson, Navasota, Richards, Shiro of United Telephone Company of Texas, Inc.; Evergreen, Oakhurst of Eastex Telephone Cooperative; Waterwood of Sugar Land Telephone Company
Iowa Park	3	IOWA PARK, WICHITA FALLS; Kamay of Contel of Texas, Inc.; Electra of Electra Telephone Company; Holliday of Verizon; Lake Kickapoo of Community Telephone Company
Iraan	6	IRAAN, RANKIN
Italy (1)	6	ITALY; Avalon, Emhouse, Maypearl, Frost, Milford, Irene of Verizon
Itasca	10	ITASCA, HILLSBORO, CLEBURNE; Bynum of Verizon; Covington, Grandview, Brandon of Texas ALLTEL, Inc.
Jacksboro	6	JACKSBORO, BELLEVUE; Joplin of the United Telephone Company of Texas, Inc.; Jermyn, Bryson of Verizon; Loving of Brazes Telephone; Joy of Community; Possum Kingdom of Sprint/United Telephone Co. Of Texas, Graford of Sprint United
Jasper (1)	7	JASPER, BUNA, KIRBYVILLE, SPURGER, WOODVILLE; Newton, Colmesneil, Burkeville, Bon Weir, Bronson, Pineland, Zavalla of Verizon
Jefferson (1)	10	JEFFERSON, LONGVIEW, MARSHALL; Avinger, Douglassville, Linden, Marietta of Verizon; Mires, Harleton of Eastex Telephone Cooperative
Jewett	10	JEWETT; Buffalo, Centerville, Marquez, Oakwood, Streetman of Contel of Texas, Inc., Fairfield, Poth of Verizon; Thornton of United Telephone Company of Texas, Inc.
Karnes City-Falls City (1)	6	KARNES CITY-FALLS CITY, KENEDY, RUNGE; Koisciuko, Gillett, Poth of Verizon; Pawnee, Pettus of United Telephone Company of Texas, Inc.
Kenedy (1)	6	KENEDY, KARNES CITY, FALLS CITY, RUNGE, NORDHEIM, YORKTOWN; Koisciuko, Gillett, Poth of Verizon; Pawnee, Pettus of United Telephone Company of Texas, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Kennedale	8	See Section 3.3
Kermit	10	KERMIT, WINK, ODESSA, GOLDSMITH, PYOTE, MONAHANS; Mentone, Andrews, Pecos of Verizon
Kingsville (1)	7	KINGSVILLE; Bishop, Orange Grove, Premont, Falfurrairs of Verizon
Kirbyville (1)	10	KIRBYVILLE, BUNA, BEAUMONT, JASPER, NEDERLAND-PORT NECHES, ORANGE, PORT ARTHUR; Newton, Bon Wier of Verizon
Kountze (1)	10	KOUNTZE, SILSBEE, LUMBERTON, WARREN, WILDWOOD, BEAUMONT, NEDERLAND-PORT NECHES, SOUR LAKE; SOUTH VIDOR, WESTBURY, EVADALE; Batson, Saratoga of Verizon
La Belle (1)	13	LA BELLE, BEAUMONT, FANNETT, NEDERLAND-PORT NECHES, PORT ARTHUR; Hamshire of Texas Alltel, Inc.
La Porte	12	See Section 3.3
La Coste (1)(3)	6	LA COSTE, CASTROVILLE; EMS subscribers of DEVINE, LYTLE
Lampasas	1	LAMPASAS, ADAMSVILLE; Kempner, Lometa of the Central Telephone Company of Texas; Jarrell of Verizon
Langham Creek	12	See Section 3.3
Laredo (1)	3	LAREDO, ENCINAL
Leander	7	See Section 3.3
Lefors	7	LEFORS, PAMPA, SKELLYTOWN
Liberty (1)	7	LIBERTY, DAYTON; Batson, Hardin, Hull, Devers, Raywood of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Liberty Hill (1)	7	LIBERTY HILL; Jarrell of Verizon Southwest Inc.; the LEANDER ZONE of the AUSTIN METROPOLITAN EXCHANGE
Lindale-Swan (1)	3	LINDALE-SWAN, TYLER, OWENTOWN, MINEOLA; Golden of Peoples Telephone Cooperataive; Red Springs of Verizon; Brownsboro, Murchison of United Telephone Company of Texas, Inc.
Liverpool (1)(3)	7	LIVERPOOL, ALVIN; EMS subscribers in the Rosharon Exchange of Verizon
Lockhart (3)	10	LOCKHART; Lytton Springs, Dale, Fentress of Contel of Texas, Inc.; Ems subscribers of BASTROP; San Marcos of San Marcos Telephone Company
Lockney	10	LOCKNEY, FLOYDADA, LUBBOCK, PLAINVIEW; Bean of Mid-Plains Telephone Cooperative
Longview (1)	3	LONGVIEW, PITTSBURG, JEFFERSON, OMAHA, DEADWOOD CARTHAGE; Arp, New London, Overton of United Telephone Company of Texas, Inc.; Big Sandy, Hughes Springs, Gladewater, Gary, Turnertown, Marietta, Naples, Daingerfield, Avinger, Gilmer, Hawkins, Hallsville, Henderson, Linden, Lone Star, Beckville, Karnack, Uncertain of Verizon; Pine Hill, Oak Hill, Minden; Bettie, Pine Acres, Mires, Harleton, Ore City, Pritchett, Rosewood of Eastex Telephone Cooperative; Tatum of Electra-Tatum; EMS subscribers of the Kilgore Exchange of Verizon.
Lorena	3	See Section 3.3
Los Fresnos (1)	3	LOS FRESNOS, BROWNSVILLE, PORT ISABEL, SAN BENITO
Lubbock	3	LUBBOCK, FLOYDADA, LOCKNEY, HALE CENTER, SLATON; Acuff, Merrell Woodrow, Ransom Canyon of the South Plains Telephone Cooperative, Inc.; Idalou, Hurlwood, Wolfforth, Shallowater, Abernathy, Crosbyton, Lorenzo, Amherst, Wilson, Meadow, Spade, Smyer, Post, Morton, Ralls, Ropesville, Sundown, Anton, Brownfield, Levelland, Whitharral, Whiteface, Tahoka, Petersburg, Littlefield of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Luling (1)	6	LULING, Fentress of Verizon
Lumberton (1)	3	LUMBERTON, BEAUMONT, KOUNTZE, SILSBEE, VIDOR, WESTBURY, WILDWOOD, SOUR LAKE, EVADALE; Nome of Cameron Telephone Company
Lytle (1)(3)	6	LYTLE; EMS subscribers of DEVINE and LA COSTE
Madisonville	6	MADISONVILLE, HUNTSVILLE; Austonio, Crockett, Hilltop Lakes, Normangee, Iola, Bedias, Bryan-College Station, Buffalo, Centerville, Franklin, Kurten, Leona, Lovelady, Marquez, Oakwood of Verizon; North Zulch of Contel of Texas, Inc.; Anderson, Navasota, Richards, Shire of United Telephone Company of Texas, Inc.
Mansfield	8	See Section 3.3
Manvel	12	See Section 3.3
Marion (1)(3)	6	MARION; EMS subscribers of NEW BRAUNFELS, SEGUIN
Marlin (1)	6	MARLIN, REAGAN; Rosebud of Contel of Texas, Inc.; Lott, Burlington of Verizon; Ben Hur of Texas Alltel, Inc.; Kosse, Bremond, Thornton of United Telephone Company of Texas, Inc.
Marshall (1)	7	MARSHALL, CARTHAGE, JEFFERSON; Karnack, Uncertain, Hallsville, Gary of Contel of Texas, Inc.; Mires, Waskom, Elysian Fields, DeBerry of Eastex Telephone Cooperative, Beckville of Verizon Southwest, Inc.; Ore City, Harleton of Eastex Telephone Cooperative
Mart	3	See Section 3.3
Matagorda (1)	10	MATAGORDA, BAY CITY, Brazoria of Brazoria Telephone Company
Mathis (1)	6	MATHIS; Orange Grove, George West of Verizon
Mauriceville (1)	10	MAURICEVILLE, BRIDGE CITY, DEWEYVILLE, BUNA, ORANGE, VIDOR, SOUTH VIDOR, BEAUMONT, NEDERLAND-PORT NECHES, PORT ARTHUR
McAllen (1)	3	McALLEN, ALAMO-PHARR-SAN JUAN, EDINBURG, MISSION; Rio Grande City of Verizon
McCamey	10	McCAMEY, CRANE, ODESSA, RANKIN

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
McGregor	3	See Section 3.3
McKinney (1)(3)	3	McKINNEY, ALLEN, ANNA, CELINA, FRISCO, PRINCETON, PROSPER, FARMERSVILLE, AUBREY; Blue Ridge, Merit of Centel of Texas, Inc.; Leonard, Van Alstyne, Gunter, Pilot Point, Howe, Nevada of Verizon
McLean	10	McLEAN, PAMPA, SHAMROCK; Hedley, Wheeler of Verizon.
Medina Lake (1)(3)	7	MEDINA LAKE, BANDERA, CASTROVILLE, PIPE CREEK; EMS subscribers of HONDO
Mercedes (1)	9	MERCEDES, EDCOUCH; Laferia, Weslaco of Verizon
Meridian	10	MERIDIAN, Clifton, Cranfills Gap of United Telephone Company of Texas, Inc.; Iredell, Kopperl, Lakeside Village of ALLTEL of Texas, Inc.; Morgan, Walnut Springs of Verizon; Lake Whitney of Centel
Mexia	6	MEXIA, TEAGUE, WORTHAM; Coolidge, Tehuacana, Sandy, Ben Hur, Prairie Hill of Texas Alltel, Inc.; Kosse, Groesbeck, Thornton of United Telephone Company of Texas, Inc.; Hubbard, Richland, Streetman of Verizon
Midkiff	10	MIDKIFF, RANKIN, MIDLAND; St. Lawrence, Garden City of Wes-Tex Telephone Cooperative
Midland (1)	3	MIDLAND, TERMINAL, STANTON, MIDKIFF, CRANE, GOLDSMITH; ODESSA, Andrews of Verizon; St. Lawrence, Garden City, West Stanton, Lenorah, Lomax of West-Tex Telephone Cooperative
Midlothian (1)(3)	6	MIDLOTHIAN; Avalon, Maypearl, Palmer, Venus of Verizon; EMS subscribers of RED OAK, WAXAHACHIE
Mineola (1)	10	MINEOLA, LINDALE-SWAN, TYLER; Golden, Dry Creek, Jim Hogg, Sandy Creek of the Peoples Telephone Cooperative; Hawkins, Pine Mills of Centel of Texas, Inc.; Winnsboro, Quitman, Red Springs, Alba, Grand Saline of Verizon; Brownsboro of United Telephone Company of Texas, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Mineral Wells	7	MINERAL WELLS, GORDON, STRAWN; Millsap, Graford, Perrin, Santo, Palo Pinto, Possum Kingdom of the United Telephone Company of Texas, Inc.
Mission (1)	3	MISSION, EDINBURG, McALLEN, SULLIVAN CITY; Roma, Rio Grande City of Verizon.
Monhans	10	MONAHANS, PYOTE, ODESSA, CRANE, GRANDFALLS, FORT STOCKTON, KERMIT, TERMINAL, WINK; Cayonosa, Imperial, Mentone, Pecos of Verizon.
Moody	3	See Section 3.3
Moulton	6	MOULTON, HALLETTSVILLE, FLATONIA SHINER; Waelder of Verizon
Mt. Pleasant	7	MT. PLEASANT, OMAHA, PITTSBURG; Marietta, Hughes Springs, Lone Star, Winfield, Mt. Vernon, Sims, Talco, Naples, Daingerfield, Bogata, Dekalb, New Boston of Verizon; Glade Branch of Peoples Telephone Cooperative
Nacogdoches	7	NACOGDOCHES, TIMPSON, CHIRENO, CORRIGAN, SAN AUGUSTINE; Cushing, Reklaw, Turnertown, Tenaha, Broaddus, Chester, Kennard, Pineland, Bronson of Verizon; Garrison of Sugar Land Telephone Company; Alto of Lufkin-Conroe, Etoile of TXU Communications
Nederland-Port Neches (1)	3	NEDERLAND-PORT NECHES, BEAUMONT, BRIDGE CITY, LA BELLE, PORT ARTHUR, SOUR LAKE, SOUTH VIDOR, SABINE PASS, FANNETT, MAURICEVILLE, BUNA, KOUNTZE, KIRBYVILLE; Winnie, Hamshire of Texas Alltel, Inc.; Nome of Cameron Telephone Company
New Braunfels (1)(3)	7	NEW BRAUNFELS; EMS subscribers of SEGUIN, MARION, and Cranes Mill, Hancock, Sattler and Smithson Valley of Guadalupe Valley Telephone Cooperative, Inc.
Nordheim	10	NORDHEIM, YORKTOWN, GOLIAD, CUERO, VICTORIA, KENEDY; Charco of United Telephone Company of Texas, Inc.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.2 Exchange Rate Group and Calling Areas, (Cont'd.)**

Exchange	Rate Group	Exchanges Included in Calling Areas
N. Richard Hills	8	See Section 3.3
Odessa (1)	3	ODESSA, TERMINAL, GOLDSMITH, RANKIN, CRANE, McCAMEY, KERMIT, MONAHANS, MIDLAND, GRANDFALLS, PYOTE, WINK; Andrews, Imperial of Verizon
Oglesby (1)	6	OOGLESBY; the McGREGOR ZONE of the WACO METROPOLITAN EXCHANGE

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Omaha	10	OMAHA, MT. PLEASANT, PITTSBURG, LONGVIEW; Lone Star, Marietta, Talco, Texarkana, Naples, Daingerfield, Douglassville, Hughes Springs, New Boston of Verizon
Orange (1)	7	ORANGE, BRIDGE CITY, DEWEYVILLE, BUNA, MAURICEVILLE, KIRBYVILLE; Bon Wier of Verizon
Owentown (1)	1	OWENTOWN, TYLER, LINDALE-SWAN; Red Springs, Gladewater, Kilgore of Verizon, Brownsboro of United Telephone Company of Texas, Inc.
Padre Island	3	See Section 3.3
Pampa (1)	7	PAMPA, ALLISON, LEFORS, McLEAN, SKELLYTOWN; Panhandle, Clarendon, White Deer, Groom, Wheeler, Miami, Claude of Verizon, Goodnight of Mid-Plains Rural
Paris	7	PARIS, HONEY GROVE, LADONIA, WOLFE CITY; Blossom of the Blossom Telephone Company; Deport, Ben Franklin, Roxton of Contel of Texas, Inc.; Cooper of United Telephone Company of Texas, Inc.; Pecan Gap, Bagwell, Detroit, Telephone, Birthright, Negley, Bogata, Windom, Annona, Clarksville, Mount Vernon of Verizon
Pearsall (1)	6	PEARSALL; San Miguel of the Valley Telephone Cooperative, Inc.; Dilley of Verizon
Pinehurst (1)(3)	3	PINEHURST, CYPRESS, SPRING, TOMBALL; Plantersville, Richards of United Telephone Company of Texas, Inc.; EMS subscribers of WALLER and Conroe, Cut-N-Shoot, Grangerland, Lake Conroe, Montgomery, Riverbrook, and Uvalde Exchanges of the Lufkin-Conroe Telephone Exchange, Inc.
Pipe Creek (1)(3)	6	PIPE CREEK, BANDERA, MEDINA LAKE
Pittsburg	10	PITTSBURG, LONGVIEW, MT. PLEASANT, OMAHA, TYLER; Avinger, Gladewater, Linden, Mt. Vernon, Naples, Winnsboro, Daingerfield, Hughes Spring, Gilmer, Lone Star of Verizon; Gladebranch, Wynne, Cypress Springs of Peoples Telephone Cooperative, Rosewood, Bettie of Eastex Telephone Cooperative

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Plainview	7	PLAINVIEW, FLOYDADA, LOCKNEY, HALE CENTER; Halfway, Happy Union, Edmondson of the South Plains Telephone Cooperative, Inc.; Kress, Bean, Elkins, Redmon, Silverton, Vigo Park of Mid-Plains Telephone Cooperative; Petersburg, Spade, Tulia, Abernathy, Littlefield of Verizon
Pleasanton (1)(3)	7	PLEASANTON, POTEET, CHRISTINE; Charlotte of Verizon; EMS subscribers of CAMPBELLTON
Port Arthur (1)	3	PORT ARTHUR, BRIDGE CITY, LA BELLE, NEDERLAND-PORT NECHES, SABINE PASS, FANNETT, BUNA, MAURICEVILLE, DEWEYVILLE, KIRBYVILLE, EVADALE; Hamshire of Texas ALLTEL, Inc., High Island of Cameron Telephone Company
Port Bolivar (1)	3	PORT BOLIVAR, GALVESTON, TEXAS CITY, LA MARQUE, High Island of Cameron Telephone Company
Port Isabel (1)	3	PORT ISABEL, BROWNSVILLE, LOS FRESNOS
Poteet (1)(3)	7	POTEET, PLEASANTON, CHRISTINE; Jourdanton, Charlotte of Verizon; EMS subscribers of DEVINE
Pottsboro	9	POTTSBORO, DENISON; Sherman, Gunter, Pilot Point, Howe, Van Alstyne, Gordonville of Verizon
Prairie View (1)	7	PRAIRIE VIEW, HEMPSTEAD, WALLER
Princeton (1)(3)	7	PRINCETON, McKINNEY; Blue Ridge, Merit of Contel of Texas, Inc.; EMS subscribers of FARMERSVILLE; Van Alstyne, Gunter, Nevada-Josephine of Verizon
Prosper (1) (3)	9	PROSPER, CELINA, FRISCO, McKINNEY; EMS subscribers of AUBREY; Van Alstyne, Gunter, Pilot Point of Verizon
Pyote	10	PYOTE, GRANDFALLS, MONAHANS, WINK ODESSA, KERMIT; Pecos of Verizon

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Quanah	6	QUANAH; Goodlett, Medicine Mound of the Santa Rosa Telephone Cooperative, Inc.
Ranger	6	RANGER, EASTLAND, STRAWN
Rankin	10	RANKIN, CRANE, IRAAN, MIDKIFF, ODESSA, McCAMEY, MIDKIFF
Red Oak (1)(3)	6	RED OAK (4); Avalon, Bristol, Ferris, Palmer of Verizon; EMS subscribers of MIDLOTHIAN, WAXAHACHIE
Refugio (1)	10	REFUGIO, WOODSBORO, GOLIAD, BAYSIDE, BEEVILLE, ROCKPORT, VICTORIA; Berclair of United Telephone Company of Texas, Inc.; Tivoli of Verizon
Richmond-Rosenberg (1)(3)	3	RICHMOND-ROSENBERG, SMITHERS LAKE, VALLEY LODGE; BARKER ZONE of the HOUSTON METROPOLITAN EXCHANGE; Katy, Beasley, Needville, Damon of Fort Bend Telephone Company; Sugar Land of Sugar Land Telephone Company; East Bernard, Wallis of Verizon
Rio Hondo (1)	9	RIO HONDO, HARLINGEN, SAN BENITO
Roanoke	8	See Section 3.3
Roby	10	ROBY, ROTAN, ABILENE, ANSON, HERMLEIGH, ROSCOE, SNYDER, SWEETWATER, HAMLIN; Trent, Merkel of Contel of Texas, Inc.; Noodle Of Taylor Telephone Cooperative; McCaulley, Sysvester of Alenco
Rockdale (1)	6	ROCKDALE; Coupland of Contel of Texas, Inc., Jarrell of Verizon; Milano of United Telephone Company of Texas, Inc.
Rockport (1)	7	ROCKPORT, BAYSIDE, REFUGIO; Ingleside, Aransas Pass of Verizon.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Rockwall (1)	7	ROCKWALL, GREENVILLE; Quinlan of Contel of Texas, Inc.; EMS subscribers of FORNEY, ROYSE CITY, TERRELL; Caddomills, Nevada of Verizon
Roscoe	10	ROSCOE, SWEETWATER, ROBY, ABILENE, COLORADO CITY, HERMLEIGH, ROTAN, SNYDER; Trent of Contel of Texas, Inc.; Nolan of Taylor Telephone Cooperative, Loraine of Verizon; Maryneal of Alenco
Rosenthal	3	See Section 3.3
Rotan	10	ROTAN, ROBY, ABILENE, ANSON, SNYDER, STAMFORD, SWEETWATER, HAMLIN, ROSCOE; Trent of Contel of Texas, Inc.; Aspermont of Verizon
Royse City (1)(3)	7	ROYSE CITY; Quinlan of Contel of Texas, Inc.; EMS subscribers of TERRELL; Caddomills, Nevada, Tawakoni of Verizon
Sabine Pass (1)	10	SABINE PASS, PORT ARTHUR, NEDERLAND-PORT NECHES
San Antonio (1)	4	See Section 3.3
San Augustine (1)	10	SAN AUGUSTINE, CHIRENO, NACOGDOCHES; Broaddus, Centerville, Pineland, Bronson, Hemphill, Milam; Lufkin of Lufkin-Conroe
San Benito (1)	9	SAN BENITO, HARLINGEN, LOS FRESNOS, RIO HONDO
San Diego (1)	10	SAN DIEGO, BENAVIDES, ALICE, FREER
Satsuma	12	See Section 3.3
Seabrook	12	See Section 3.3
Seagoville	13	See Section 3.3
Sealy (1)	7	SEALY, BELLVILLE; Wallis of Verizon
Sequin (1)(3)	7	SEGUIN; Kingsbury, Leesville of the Guadalupe Valley Telephone Cooperative, Inc.; Gillett, Nixon, Koisciuko, Poth, Lavernia, Smiley of Verizon; Stockdale of United Telephone Company of Texas, Inc.; EMS subscribers of MARION, NEW BRAUNFELS

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Semiole	6	SEMIOLE, Seagraves of Verizon.
Shamrock	6	SHAMROCK, ALLISON, McLEAN; Wheeler, Mobeetie of Verizon
Sheldon	12	See Section 3.3
Shiner	6	SHINER, HALLETTSVILLE*, MOULTON*, VICTORIA*, YOAKUM*; Gonzales* of Verizon
Silsbee (1)	10	SILSBEE, EVADALE, KOUNTZE, LUMBERTON, BUNA, BEAUMONT, WILDWOOD, SOUR LAKE, SPURGER, WARREN
Sinton (1)	10	SINTON; Ingleside, Taft, Odem, Portland, Woodsboro of Verizon
Skellytown	10	SKELLYTOWN, BORGER, PAMPA, ARMARILLO, LEFORS, STINNETT; White Deer, Fritch, Panhandle of Verizon .
Skidmore (1)	10	SKIDMORE, BEEVILLE; Berclair of United Telephone Company of Texas, Inc.
Slaton	3	SLATON, LUBBOCK; Southland of the Poka-Lambro Rural Telephone Cooperative, Inc.; Wilson, Rails of Verizon
Smithers Lake (1)(3)	3	SMITHERS LAKE, RICHMOND-ROSENBERG; Arcola, Paige of Verizon; Damon, Needville of Fort Bend Telephone Company; Sugar Land of the Sugar Land Telephone Company; EMS subscribers in the Rosharon Exchange of Verizon
Smithville (3)	6	SMITHVILLE; Rocky Creek of the Guadalupe Valley Telephone Cooperative, Inc.; EMS subscribers of BASTROP; Paige of Verizon.
Snyder	7	SNYDER, HERMLEIGH, ROBY, ROTAN, SWEETWATER, ROSCOE
South Bosque	3	See Section 3.3
Sour Lake (1)	10	SOUR LAKE, BEAUMONT, CHINA, KOUNTZE, LUMBERTON, NEDERLAND-PORT NECHES, SILSBEE, VIDOR, WESTBURY; Nome of the Cameron Telephone Company; Batson of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
South Vidor (1)	3	SOUTH VIDOR, BEAUMONT, BRIDGE CITY, KOUNTZE, MAURICEVILLE, NEDERLAND-PORT NECHES, VIDOR
Splendora (1)(3)	9	SPLENDORA, CLEVELAND; Porter-Kingwood, Porter Heights of the Central Telephone Company of Texas; Shepherd of Verizon
Spring (1)(3)	5	SPRING, PINEHURST, TOMBALL; Riverbrook of Lufkin-Conroe Telephone Exchange, Inc.; the Bammel, WESTFIELD ZONES of the HOUSTON METROPOLITAN EXCHANGE; Plantersville, Porter, Kingwood of the Central Telephone Company of Texas; EMS subscribers in the Conroe, Cut-N-Shoot, Grangerland, Lake Conroe, Montgomery, Riverbrook, Uvalde Exchanges of the Lufkin-Conroe Telephone Exchange, Inc. and in the Porter Heights Exchange of the Central Telephone Company of Texas
Spurger (1)	10	SPURGER, WOODVILLE, WARREN, BEAUMONT, SILSBEE, JASPER
Stamford	10	STAMFORD, ANSON, HAMLIN, ROTAN, ABILENE; ALBANY; Lueders of Taylor Telephone Cooperative; Aspermont, Rule of Verizon
Stanton	10	STANTON, BIG SPRING, MIDLAND, TERMINAL; Lenorah, West Stanton, Lomax of the Wes-Tex Telephone Cooperative, Inc.
Stinnett	10	STINNETT, BORGER, SKELLYTOWNAMARILLO; Fritch, Sanford of Verizon
Sullivan City (1)	9	SULLIVAN CITY, MISSION; Rio Grande City of Verizon

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Sweetwater	10	SWEETWATER. ROSCOE, ROTAN, HAMLIN, ROBY, ABILENE, SNYDER; Nolan, Nubia of the Taylor Telephone Cooperative, Inc.; Merkel, Trent of Contel of Texas, Inc.; Noodle of Taylor Telephone Cooperative; Blackwell, Loraine of Verizon; Maryneal, McCauley, Sylvester of Alenco
Taylor (3)	7	TAYLOR; Coupland of the Contel of Texas, Inc.; Hutto of the Central Telephone Company of Texas; Thorndale-Thrall, Granger, San Gabriel, Jarrell of the Verizon; EMS subscribers of ELGIN
Teague	10	TEAGUE, MEXIA, WORTHAM; Donie, Fairfield of Verizon.
Temple	9	TEMPLE, BELTON, TROY; Oenaville, Buckholts, Holland, Zabcikville, Heidenheimer, Little River, Salado, Moffat, Milano, Flat, Gatesville of United Telephone Company of Texas, Inc.; Lott, Rogers, Burlington, Jarrell of Verizon; Rosebud of Contel of Texas, Inc.
Terminal	3	TERMINAL, MIDLAND, ODESSA, STANTON, CRANE, GOLDSMITH; MONAHANS, Andrews of Verizon
Terrell (1)(3)	7	TERRELL; Quinlan, Oakland, Canton, Tawakoni, Jackson of Contel of Texas, Inc.; Kaufman of United Telephone Company of Texas, Inc.; Rosser, Scurry of Texas Alltel, Inc.; Myrtle Springs of Verizon; EMS subscribers in FORNEY, ROYSE CITY, Point of Verizon
Texas City-La Marque (1)	3	TEXAS CITY-LA MARQUE, GALVESTON, PORT BOLIVAR; Hitchcock-Santa Fe, Dickinson of Verizon
Tomball (1)(3)	5	TOMBALL, CYPRESS, SPRING, PINEHURST; Plantersville of United Telephone Company of Texas, Inc.; Riverbrook of Lufkin-Conroe Telephone Exchanges; the BAMMELL, SATSUMA ZONES of the HOUSTON METROPOLITAN EXCHANGE; EMS subscribers in the Conroe, Cut-N-Shoot, Grangerland, Lake Conroe, Montgomery, Riverbrook, Uvalde exchanges of the Lufkin-Conroe Telephone Exchange, Inc.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Troy	9	TROY, TEMPLE; Heidenheimer, Oenaville of United Telephone Company of Texas, Inc.; Rogers of Verizon
Tyler (1)	3	TYLER, LINDALE-SWAN, OWENTOWN, MINEOLA, PITTSBURG; Bullard, Chandler, Lake Palestine East, New London, Arp, Overton, Brownsboro, Frankston, Montalba, Murchison, Neches, Price, Troup, Tennessee Colony of the United Telephone Company of Texas., Inc.; Red Springs, Whitehouse, Big Sandy, Pine Mills, Van, Henderson, Hawkins of Contel of Texas, Inc.; Gladewater, Gilmer, Jacksonville, Turnertown, Rusk, Ben Wheeler, Canton, Grand Saline, New Summerfield, Oakland, Quitman, Reklaw of Verizon; Golden, Dry Creek, Jim Hogg, Sandy Creek of Peoples Telephone Cooperative; Maydelle, Hudson, Good Springs of Eastex Telephone Cooperative; Possum Kingdom of Sprint/United Telephone Co. Of Texas
Uvalde (1)	7	UVALDE, LA PRYOR, BATESVILLE, CRYSTAL CITY, SABINAL; Barksdale, Camp Wood, D'Hanis of Southwest Texas, Knippa
Valley Lodge (1)(3)	9	VALLEY LODGE, RICHMOND-ROSENBERG; Katy, Needville of the Fort Bend Telephone Company; East Bernard, Wallis of Verizon; EMS subscribers in the Brookshire Exchange of the Fort Bend Telephone Company
Vernon	6	VERNON; Medicine Mound, Odell, Oklaunion, Thalia, Lake Kemp of the Santa Rosa Telephone Cooperative, Inc.; Electra of Electra Telephone Company, Holliday, Seymour of Verizon
Victoria	9	VICTORIA, ENDA, GOLIAD, NORDHEIM, REFUGIO, YORKTOWN, SHINER, WOODSBORO, HALLETTSVILLE, Tivoli, Seadrift, Port Lavaca, Vanderbilt, Bloomington, Point. Comfort, Port O'Conner, Palacios of Verizon; Charco of United Telephone Company of Texas, Inc.; EACS subscribers in the Yoakum and Cuero Exchanges
Vidor (1)	3	VIDOR, BEAUMONT, BRIDGE CITY, MAURICEVILLE, LUMBERTON, SOUTH VIDOR, SOUR LAKE, DEWEYVILLE, EVADALE
Vinton(Anthony)	2	ANTHONY, CANUTILLO, CLINT, El Paso; La Mesa, Anthony (N.M.), Chaparrel, Santa Teresa of US West.
Waco	3	See Section 3.3

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Waller (1)(3)	7	WALLER, HEMPSTEAD, PRAIRIE VIEW: Plaintersville of United Telephone Company of Texas, Inc.; EMS subscribers in the Brookshire, Katy Exchanges of the Fort Bend Telephone Company
Warren (1)	10	WARREN, WILDWOOD, KOUNTZE, WOODVILLE, SPURGER, BEAUMONT, SILSBEE
Waxahachie (1)(3)	7	WAXAHACHIE; Avalon, Bardwell, Blooming Grove, Palmer of Contel of Texas, Inc.; Ferris, Maypearl, Bristol, Emhouse, Venus, Milford, Frost, Bristol of Verizon; EMS subscribers in ENNIS, MIDLOTHIAN, RED OAK
Weatherford (1)(3)	7	WEATHERFORD; Cresson of Texas Alltel, Inc.; Springtown of Contel of Texas, Inc.; Milsap, Joplin, Boonsville, Perrin of the United Telephone Company of Texas, Inc.; EMS subscribers of GRANBURY
West	3	See Section 3.3
Westbrook	6	WESTBROOK, COLORADO CITY
Westbury (1)	3	WESTBURY, BEAUMONT, CHINA, KOUNTZE, LUMBERTON, SOUR LAKE; Nome of Cameron Telephone
Westfield	12	See Section 3.3
Wharton (1)	7	WHARTON, GARWOOD; East Bernard of Verizon; Boling New Gulf of Contel of Texas, Inc.; Beasley, Needville, Damon of Fort Bend Telephone Company; Glen Flora of United Telephone Company of Texas, Inc.
Wichita Falls	3	WICHITA FALLS, BOWIE, BELLEVUE, BURKBURNETT, HENRIETTA, IOWA PARK; Charlie, Lake Kemp of the Santa Rosa Telephone Cooperative, Inc.; Archer City, Holliday, Seymour, Megargel of Verizon; Lake Arrowhead, Lake Kickapoo, Scotland Byers, Petrolia, Joy, Blue Grove, Windthorst of the Community Telephone Company and North Texas Telephone Company; Kamay of Contel of Texas, Inc.; Spanish Fort, Nocona, Ringgold, Montague of Texas Alltel, Inc.; Electra of Electra Telephone Company

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2 Exchange Rate Group and Calling Areas, (Cont'd.)

Exchange	Rate Group	Exchanges Included in Calling Areas
Wildwood (1)	10	WILDWOOD, WARREN, BEAUMONT, LUMBERTON, SILSBEE, KOUNTZE
Wills Point (1)	6	WILLS POINT, EDGEWOOD; Myrtle Springs, Jackson, Ben Wheeler, Canton, Oakland, Tawakoni, Grand Saline of Verizon; Quinlan of Contel of Texas, Inc.; Murchison of United Telephone Company of Texas, Inc.
Wink	10	WINK, KERMIT, PYOTE, MONAHANS, ODESSA; Mentone of Verizon.
Woodsboro (1)	6	WOODSBORO, BAYSIDE, REFUGIO, BEEVILLE, SINTON, VICTORIA; Portland, Taft of Verizon.
Woodville (1)	10	WOODVILLE, SPURGER, WARREN, BEAUMONT, JASPER; Colmesneil of Verizon; Chester of Eastex Telephone Cooperative
Wortham	10	WORTHAM, MEXIA, TEAGUE; Coolidge of Texas Alltel, Inc.; Groesbeck of United Telephone Company of Texas, Inc; Fairfield, Richland, Streetman of Verizon
Yoakum (1)	6	YOAKUM, SHINER, HALLETTSVILLE
Yorktown	10	YORKTOWN, NORDHEIM, GOLIAD, CUERO, VICTORIA, KENEDY, RUNGE; Charco of United Telephone Company of Texas, Inc.
Zapata	10	ZAPATA, FALCON HEIGHTS, LAREDO; Roma of Verizon.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2.1 Service Areas Defined

TXABI Abilene	TXALN Allen	TXALV Alvin	TXAMA Amarillo	TXAUS1A Bastrop Taylor	
TXAUS1B Elgin	TXAUS1C Lockhart	TXAUS2 Smithville	TXAUSC Austin Leander	TXBEAC Beaumont	
TXCOR Corpus Christi Calallen Clarkwood Flourbluff Padre Island	TXDAL1A Cedar Hill De Soto Grand Prairie Seagoville	TXDAL1B Princeton	TXDAL1C Combine Crandall Forney Midlothian Red Oak	TXDAL2A McKinney	
TXDAL2B Prosper	TXDAL2C Ennis Greenville Royse City Terrell Waxahachie	TXDAL2D Aubrey Farmersville	TXDALC Dallas	TXELP El Paso	TXFSC Frisco
TXFTW1A Arlington Atlas Euless Glendale Kennedale Mansfield N. Richland Hills Roanoke	TXFTW1B Cleburne Weatherford	TXFTW1C Alvarado	TXFTW2 Granbury	TXFTWC Fort Worth	TXGAL Galveston Port Bolivar Texas City –La Marque

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2.1 Service Areas Defined, (Cont'd.)

TXHOU1A Spring Tomball	TXHOU1B Cypress Richmond- Rosenberg Smithers Lake	TXHOU2A Pinehurst	TXHOU2B Splendora Valley Lodge	TXHOU2C Liverpool Waller
TXHOU C Apollo Bammel Barker Channelview Deer Park Friendswood Houston Houston Suburbs La Porte Langham Creek Manvel Satsuma Seabrook Sheldon Westfield	TXLON Longview	TXLUB Lubbock	TXMID Midland Odessa Terminal	

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2.1 Service Areas Defined, (Cont'd.)

	TXOTH1	TXOTH1ALO	TXOTH1BLO		TXOTH1MAN
Alpine	Karnes City	Batesville	Luling	Albany	Kirbyville
Breckenridge	Kenedy	Lockney	Ranger	Anson	Matagorda
Cameron	Lampasas	San Augustine		Bartlett	McCamey
Canadian	Madisonville	Zapata		Bayside	McLean
Carrizo Spring	Marlin			Bellevue	Meridian
Childress	Mathis			Benavides	Midkiff
Colorado City	Mexia			Bowie	Mineola
Columbus	Moulton			Buna	Monahans
Cotulla	Oglesby			Calvert	Nordheim
Cuero	Pearsall			Cisco	Omaha
Eagle Lake	Quanah			Corrigan	Pittsburg
Fort Davis	Rockdale			Crane	Pyote
Ft. Stockton	Seminole			Crystal City	Rankin
Graham	Shamrock			Edgewood	Refugio
Gruver	Vernon			Edna	Roby
Hebbronville	Westbrook			Flatonia	Rotan
Hillsboro	Wills Point			Floydada	San Diego
Iraan	Woodsboro			Freer	Sinton
Italy	Yoakum			Goldsmith	Skidmore
Jacksboro				Goliad	Sour Lake
				Grandfalls	Spurger
				Hale Center	Stamford
				Hallettsville	Stanton
				Hamlin	Teague
				Hearne	Warren
				Honey Grove	Wildwood
				Itasca	Wink
				Jefferson	Woodville
				Jewett	Wortham
				Kermit	Yorktown

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2.1 Service Areas Defined, (Cont'd.)

TXOTH2		TXOTH2LO	TXOTH2MA	TXOTH3	TXOTH3LO
			N		
Alice	Lefors	Deadwood	Atlanta	Belton	Pottsboro
Angleton	Liberty		Borger	Clute – Lake Jackson	
Anna	Liberty Hill		Carthage	Denison	
Bay City	Marshall		Dayton	Freeport	
Beeville	Mineral		Deweyville	Harlingen	
	Wells				
Bellville	Mt Pleasant		Evadale	Mercedes	
Big Spring	Nacogdoches		Hereford	Rio Hondo	
Celina	Orange		Kountze	San Benito	
Center	Pampa		Roscoe	Sullivan City	
Cleveland	Paris		Silsbee	Temple	
Corsicana	Pharr		Skellytown	Troy	
Eagle Pass	Plainview		Stinnett	Victoria	
Eastland	Prairie View		Sweetwater		
El Campo	Rockport				
Gainesville	Rockwall				
Hempstead	Sealy				
Huntsville	Snyder				
Jasper	Uvalde				
Kingsville	Wharton				

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2.1 Service Areas Defined, (Cont'd.)

TXOTH3MA N	TXOTH4	TXOTH4MA N	TXOTH5	TXRIO	TXSAN1A
Mauriceville	Brenham	Fannett	Canutillo	Brownsville	Medina Lake
Sabine Pass	Bridge City	Owentown	Clint	Donna	New
	Burkburnett		Vinton	Edcouch	Braunfels
	Canyon			Edinburg	Pleasanton
	China			Los Fresnos	Poteet
	Henrietta			McAllen	Sequin
	Iowa Park			Mission	
	La Belle			Port Isabel	
	Lindale Swan				
	Lumberton				
	Nederland Port Neches				
	Port Arthur				
	Slaton				
	South Vidor				
	Vidor				
	Westbury				
	Wichita Falls				

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.2.1 Service Areas Defined, (Cont'd)**

TXSAN1B	TXSAN2A	TXSAN2B	TXSAN2C	TXSAN3
Castroville	Bandera	Campbellton	Christine	Laredo
La Coste		Devine		
Lytle		Hondo		
Marion				
Pipe Creek				
TXSANC	TXTYL	TXWAC		
San Antonio	Tyler	Axtell		
		China Spring		
		Eddy		
		Gholson		
		Hallsburg		
		Lorena		
		Mart		
		McGregor		
		Moody		
		Rosenthal		
		South Bosque		
		Waco		
		West		

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.2.2 Service Areas by Rate Groups

1 TXOTH4MA N	2 TXELP TXOTH5	2A TXRIO TXSAN3	3 TXABI TXAMA TXBEAC TXCOR		3A TXDAL2A TXOTH4	4 TXSANC	5 TXHOU1 A
		2B TXLON	TXGAL TXHOU1 B TXHOU2 A	TXLUB TXMID TXTYL TXWAC			
6 TXAUS1B TXAUS2 TXDAL1C TXFTW1C	6A TXAUS1C	7 TXAUS1A	7A TXAUSC	8 TXFTW1 A	8A TXOTH2L O	9 TXDAL2B TXHOU2B TXOTH3 TXOTH3L O	9A TXOTH1
TXOTH1BL O TXSAN1B TXSAN2B		TXFTW1B TXFTW2 TXHOU2 C TXOTH2 TXSAN1A TXSAN2A					
10 TXDAL2D TXOTH1AL O TXSAN2C	10A TXOTH1MA N 10B TXOTH2MA N 10C TXOTH3MA N	11 TXFTWC	12 TXHOUC	13 TXDAL1A	14 TXDALC	15 TXALN	15A TXFSC 15B TXALV

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.3 Metropolitan Exchange Local Calling Areas****3.3.1 Austin Metropolitan Exchange**

Principal Zone and First Zone	2nd Zone
Austin	Bee Creek
Bee Caves	Lake Travis
Cedar Valley	Leander
Creedmoor	
Garfield	
Jollyville	
Manchaca	
Manor	
Marshall Ford	
Pflugerville	
Round Rock	
Webberville	

The Local Calling Area of the Austin Metropolitan Exchange consists of the preceding zones and those customers subscribing to EACS in the Liberty Hill Exchange, and those customers subscribing to EMS in the Bastrop, Elgin, Lockhart, Smithville and Taylor Exchanges, and those customers subscribing to EMS in the Central Telephone Company of Texas Exchange of Hutto and EMS customers in the Verizon Exchange of Dale-Lytton prings, and those customers subscribing to the Premium Plus Calling Plan in the Verizon Exchanges of Buda, Dripping Springs, Kyle, Georgetown, and Wimberley. Unlimited local flat-rate calling is provided between all telephones within the local calling area.

A. Unlimited local flat-rate calling is also provided as follows between:

1. Leander Zone and Liberty Hill

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)****3.3.2 Corpus Christi Metropolitan Exchange**

Principal Zone and First Zone	2nd Zone
Corpus Christi	Padre Island
Calallen	
Clarkwood	
Flour Bluff	

The Local Calling Area of the Corpus Christi Metropolitan Exchange consists of the preceding zones and the Odem exchange of Verizon. Unlimited local flat-rate calling is provided between all telephones within the local calling area.

A. Unlimited local flat-rate calling is also provided as follows between:

1. Corpus Christi Zone and Portland and Robstown of Verizon.
2. Calallen Zone and Robstown of Verizon.
3. Clarkwood Zone and Robstown of Verizon.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)

3.3.3 Dallas Metropolitan Exchange (1)

Principal Zone and First Zone	2nd Zone
Dallas	Cedar Hill (3)
Addison	De Soto
Danielsdale	Lancaster
Duncanville	Lawson
Farmers Branch	Renner
Grand Prairie (3)	Seagoville
Hutchins	Sunnyvale
Mesquite	
North Mesquite	
Richardson	
Wylie	

The Local Calling Area of the Dallas Metropolitan Exchange consists of the preceding zones and the Verizon Exchanges of Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie, those customers subscribing to EACS in the Allen and Rockwall Exchanges and those customers subscribing to EMS in the Aubrey, Combine, Crandall, Farmersville, Forney, Frisco, Greenville, Ennis, McKinney, Midlothian, Prosper, Princeton, Red Oak, Royse City, Terrell and Waxahachie Exchanges and in areas of the Fort Worth Metropolitan Exchange as shown in 3.3, and those customers subscribing to EMS in the Verizon Exchanges of Bartonville, Denton, Grapevine and Keller, Wilmer, Bristol, Ferris, Nevada, and Palmer, and EMS customers in the Lake Dallas Telephone Company Inc. Exchange of Lake Dallas and those customers subscribing to EMS in the United Telephone of Texas, Inc., Exchange of Kaufman. Unlimited local flat-rate calling is provided between all telephones within the local calling area.

A. Unlimited local flat-rate calling is also provided as follows between:

1. Cedar Hill and the Fort Worth Metropolitan Zones of Arlington and Mansfield.
2. Grand Prairie and the Fort Worth Metropolitan Zones of Arlington, Euless and Mansfield.
3. The 217 Central Office Code of the De Soto Zone and the 515 Central Office Code of the Red Oak Exchange. The 217 Central Office Code of the De Soto Zone may only be assigned to subscribers whose premises are served by the De Soto Zone and located within the Ovilla City Limits existing on December

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)

3.3.4 Fort Worth Metropolitan Exchange (1)

Principal Zone and First Zone	2nd Zone
Fort Worth (5)	Aledo
Arlington (3)	Burleson
Benbrook	Crowley
Edgecliff	Eagle Mt. Lake
Eules(3)	Haslet
Fort Worth-Wedgewood	Mansfield (3)
Kennedale (3)	Roanoke (3)
Lake Worth	Silver Creek
North Richland Hills (3)	Wheatland
Saginaw	
Westland	
White Settlement	
Atlas	
Glendale	

The Local Calling Area of the Fort Worth Metropolitan Exchange consists of the preceding zones and the Verizon Exchanges of Azle, Grapevine and Keller and those customers subscribing to EMS in the Alvarado, Cleburne, Granbury and Weatherford Exchanges and in areas of the Dallas Metropolitan Exchange as shown in 3.3 and those customers subscribing to EMS in the Verizon Exchanges of Irving, Lewisville and Dallas-Fort Worth Airport, Reno and Springtown, EMS customers of the Rhome Exchange of Central Telephone Company of Texas, EMS customers of the Tolar, Godley, Acton and Cresson Exchanges of Texas Alltel, Inc. Unlimited local flat-rate calling is provided between all telephone within the local calling area.

A. Unlimited local flat-rate calling is also provided as follows between:

1. Eules Zone and the Grand Prairie Zone of the Dallas Metropolitan Exchange and Irving and Dallas-Fort Worth Airport of Verizon.
2. Roanoke Zone and Lewisville of Verizon.
3. Mansfield Zone and the Grand Prairie and Cedar Hill Zones of the Dallas Metropolitan Exchange.
4. Arlington Zone and the Grand Prairie and Cedar Hill Zones of the Dallas Metropolitan Exchange and Irving of Verizon.
5. Arlington, Atlas, Eules, Glendale, Kennedale, Mansfield, North Richland Hills, and Roanoke Zones of the Fort Worth Metropolitan Exchange and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)

3.3.5 Houston Metropolitan Exchange

Principal Zone and First Zone	2nd Zone
Houston	Apollo
Airline	Bammel
Aldine	Barker
Alief	Friendswood
Blue Ridge	Lake Houston
Buffalo	Langham Creek
Channelview	La Porte
Deer Park	Manvel
East Houston	Satsuma
Ellington	Seabrook
Jersey Village	Sheldon
Pearland	Westfield

The Local Calling Area of the Houston Metropolitan Exchange consists of the preceding zones and the Arcola and the Stafford, Crosby and Hoffman Exchanges of Verizon, the Sugar Land Exchange of the Sugar Land Telephone Company, the Humble and Porter Exchanges of the Central Telephone Company of Texas and those customers subscribing to EMS in the Alvin, and the customer subscribing to EMS in the Cypress, Liverpool, Pinehurst, Richmond-Rosenberg, Smithers Lake, Splendora, Spring, Tomball, Valley Lodge and Waller Exchanges as shown in 4.3 and EMS customers in the Verizon Exchanges of Baytown, Beach City, Highlands, Hitchcock-Sante Fe and Mount Belieu, Nassau Bay, Rosharon, and Willis; and the EMS customer in the Bacliff, Diskinson, Kemah, and League City exchanges of Verizon; and EMS customers in the Fort Bend Telephone Company Exchanges of Brookshire and Katy, and EMS customers in the Central Telephone Company of Texas Exchange of Porter Heights, and EMS customers in the TXU Exchange of Conroe, Cut-N-Shoot, Grangerland, Lake Conroe, Montgomery, Riverbrook, Uvalde and Walden. Unlimited local flat-rate calling is provided between all telephones within the local calling area.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)

3.3.5 Houston Metropolitan Exchange, (Cont'd.)

A. Unlimited local flat-rate calling is also provided as follows between:

1. Apollo Zone and Bacliff, Dickinson, Kemah and League City of Verizon
2. Bammel Zone and Spring and Tomball.
3. Barker Zone and Richmond-Rosenberg and Katy of the Fort Bend Telephone Company.
4. Channelview Zone and Baytown and Highlands of the Verizon.
5. Deer Park Zone and Baytown of Verizon.
6. Friendswood Zone and Alvin and Dickinson and League City of Verizon.
7. Houston (Principal Zone) and Baytown and Highlands of Verizon.
8. Langham Creek Zone and Cypress and Katy of the Fort Bend Telephone Company.
9. La Porte Zone and Baytown of Verizon
10. Manvel Zone and Alvin.
11. Satsuma Zone and Cypress and Tomball.
12. Seabrook Zone and Bacliff and Kemah of Verizon.
13. Sheldon Zone and Highlands of Verizon
14. Westfield Zone and Spring and Kingwood and Porter of the Central Telephone Company of Texas.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)

3.3.6 San Antonio Metropolitan Exchange

Principal Zone and First Zone	2nd Zone
San Antonio	Bracken
Babcock	Elm Creek
Buena Vista	Elmendorf
Culebra	Geronimo Creek
Foster	Helotes
Fratt	Jarratt
Indian Creek	Leon Springs
Lackland	Montgomery
Martinez	Oak Island
Palo Alto	Potranco
Shavano	St. Hedwig
Southton	Sayers
Wetmore	Universal City
	Thelma

The Local Calling Area of the San Antonio Metropolitan Exchange consists of the preceding zones, and those customers subscribing to EMS in the Bandera, Campbellton, Castroville, Christine, Devine, Hondo, La Coste, Poteet, and Seguin Exchanges of Southwestern Bell Telephone Company, and EMS customers in the Balcones and Bulverde Exchanges of Guadalupe Valley Telephone Company and EMS customers in the Boerne and Somerset Exchanges, as well as Premium Plus Calling Plan subscribers in the Charlotte, Floresville, Jourdanton, Lavernia and Sutherland Springs Exchanges of Verizon. Unlimited local flat-rate calling is provided between all telephone within the local calling area.

3.3.7 Waco Metropolitan Exchange

Principal Zone and First Zone	2nd Zone
Waco	Eddy
Axtell	Mart
China Spring	McGregor
Gholson	Moody
Hallsburg	West
Leroy	
Lorena	
Rosenthal	
South Bosque	

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.3 Metropolitan Exchange Local Calling Areas, (Cont'd.)****3.3.7 Waco Metropolitan Exchange, (Cont'd.)**

The Local Calling Area of the Waco Metropolitan Exchange consists of the preceding zones, and those customers subscribing to EACS in the Oglesby and Marlin Exchanges of Southwestern Bell, and those customers subscribing to EACS in the Valley Mills exchange of Texas Altell, Inc. and those customers subscribing to EMS in the Riesel Exchange of the Valor. Unlimited local flat-rate calling is provided between all telephone in the local calling area.

A. Unlimited local flat-rate calling is also provided as follows between:

1. McGregor Zone and Oglesby.

Footnotes

- (1) An optional Extended Area Calling Service (EACS) is available in this exchange for an additional monthly charge. Refer to 4.2.
- (2) A mandatory Extended Area Calling Service (EACS) is included in the monthly recurring charge for the line.
- (3) Customers of this exchange may elect to enlarge their basic calling scope by subscribing to optional Expanded Metropolitan Service (EMS). Refer to 4.3.
- (4) Unlimited local flat-rate calling is also provided as follows between the 515 Central Office Code of the RED OAK EXCHANGE and the 217 Central Office Code of the DE SOTO ZONE of the DALLAS METROPOLITAN EXCHANGE. The 515 Central Office Code of the RED OAK EXCHANGE may only be assigned to subscribers whose premises are served by the RED OAK EXCHANGE and located within the Ovilla City Limits existing on December 14, 1987.
- (5) Customers located within the Atlas and Glendale portions of the Fort Worth Zone may elect to enlarge their basic local calling scope by subscribing to optional EMS. Refer to 4.3.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.4 Local Access and Transport Areas (LATA) and Exchanges within each LATA

3.4.1 Abilene LATA:

Abilene	Hermleigh	Snyder
Albany	Roby	Stamford
Anson	Roscoe	Sweetwater
Colorado City	Rotan	Westbrook
Hamlin		

3.4.2 Amarillo LATA:

Allison	Gruver	Pampa
Amarillo	Hereford	Shamrock
Borger	Lefors	Skellytown
Canadian	McLean	Stinnett
Canyon		

3.4.3 Austin LATA:

Adamsville	Lampasas	Rockdale
Austin	Liberty Hill	Smithville
Bastrop	Lockhart	Taylor
Elgin		

3.4.4 Beaumont LATA:

Beaumont	Kountze	Silsbee
Bridge City	LaBelle	Sour Lake
Buna	Lumberton	South Vidor
China	Mauriceville	Spurger
Deweyville	Nederland-	Vidor
Evadale	Port Neches	Warren
Fannett	Orange	Westbury
Jasper	Port Arthur	Wildwood
Kirbyville	Sabine Pass	Woodville

3.4.5 Brownsville LATA:

Alamo-Pharr-San Juan	Harlingen	Port Isabel
Brownsville	Los Fresnos	Rio Hondo
Donna	McAllen	San Benito
Edcouch	Mercedes	Sullivan City
Edinburg	Mission	Zapata
Falcon Heights		

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.4 Local Access and Transport Areas (LATA) and Exchanges within each LATA, (Cont'd.)****3.4.6 Corpus Christi LATA:**

Alice	Freer	Rockport
Bayside	Goliad	San Diego
Beeville	Hallettsville	Shiner
Benavides	Hebbronville	Sinton
Bruni	Kingsville	Skidmore
Corpus Christi	Mathis	Victoria
Cuero	Moulton	Woodsboro
Edna	Nordheim	Yoakum
Flatonia	Refugio	Yorktown

3.4.7 Dallas LATA:

Allen	Ennis	Mineral Wells
Alvarado	Farmersville	Paris
Anna	Forney	Pottsboro
Aubrey	Frisco	Princeton
Breckenridge	Fort Worth	Prosper
Celina	Gainesville	Ranger
Cisco	Gordon	Red Oak
Cleburne	Granbury	Rockwall
Combine	Greenville	Royse City
Corsicana	Honey Grove	Strawn
Crandall	Italy	Terrell
Dallas	Jewett	Waxahachie
Denison	Ladonia	Weatherford
Eastland	McKinney	Wills Point
Edgewood	Midlothian	Wolfe City

3.4.8 El Paso LATA:

Anthony	Clint	El Paso
Canutillo		

3.4.9 Hearne LATA:

Calvert	Hearne
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 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.4 Local Access and Transport Areas (LATA) and Exchanges within each LATA, (Cont'd.)

3.4.10 Houston LATA:

Alvin	El Campo	Prairie View
Angleton	Freeport	Richmond-Rosenberg
Bay City	Galveston	San Augustine
Bellville	Garwood	Sealy
Brenham	Hempstead	Smithers Lake
Center	Houston	Spondora
Chireno	Huntsville	Spring
Cleveland	Liberty	Texas City-La Marque
Clute-Lake Jackson	Liverpool	Timpson
Columbus	Madisonville	Tomball
Corrigan	Matagorda	Valley Lodge
Cypress	Nacogdoches	Waller
Dayton	Pinehurst	Wharton
Eagle Lake	Port Bolivar	

3.4.11 Longview LATA:

Atlanta	Longview	Omaha
Carthage	Marshall	Owentown
Deadwood	Mineola	Pittsburg
Jefferson	Mt. Pleasant	Tyler
Lindale-Swan		

3.4.12 Lubbock LATA:

Floydada	Lockney	Plainview
Hale Center	Lubbock	Slaton

3.4.13 Midland LATA:

Alpine	Kermit	Odessa
Big Spring	Marathon	Pyote
Crane	Marfa	Rankin
Fort Davis	McCamey	Seminole
Fort Stockton	Midkiff	Stanton
Goldsmith	Midland	Terminal
Grandfalls	Monahans	Wink
Iraan		

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)**3.4 Local Access and Transport Areas (LATA) and Exchanges within each LATA, (Cont'd.)****3.4.14 San Antonio LATA:**

Asherton	Eagle Pass	New Braunfels
Bandera	Encinal	Pearsall
Batesville	Hondo	Pipe Creek
Big Wells	Karnes City-	Pleasanton
Brackettville	Falls City	Poteet
Campbellton	Kenedy	Runge
Carrizo Springs	La Coste	Sabinal
Castroville	La Pryor	San Antonio
Catarina	Laredo	Seguin
Christine	Luling	Uvalde
Cotulla	Lytle	
Crystal City	Marion	
Devine	Medina Lake	

3.4.15 Waco LATA:

Bartlett	Marlin	Teague
Belton	Meridian	Temple
Cameron	Mexia	Troy
Hillsboro	Oglesby	Waco
Itasca	Reagan	Wortham

3.4.16 Wichita Falls LATA:

Bellevue	Chillicothe	Jacksboro
Bowie	Graham	Quanah
Burkburnett	Henrietta	Vernon
Childress	Iowa Park	Wichita Falls

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.5 Facility Based Metro Calling Scopes

3.5.1 Arlington, Atlas, Euless, Kennedale, Roanoke, North Richland Hills Metro Calling Scopes

Allen, Carrollton, Cedar Hill, Dallas, DFW Airport, DeSoto, Garland, Grand Prairie, Irving, Lewisville, Plano, Rockwall, Rowlett, Seagoville, Wylie

3.5.2 Grand Prairie and Cedar Hill Metro Calling Scopes

Arlington, Atlas, Azle, Euless, Fort Worth, Glendale, Grapevine, Keller, Kennedale, Mansfield, North Richland Hills, Roanoke

3.5.3 Tomball Calling Scopes

Apollo, Arcola, Atascocita, Bammel, Barker, Channel View, Deer Park, Friendswood, Houston, Houston, Suburb, Humble-South Humble, La Porte, Langham, Creek, Manvel, Riverbrook, Satsuma, Seabrook, Sheldon, Stafford, Sugar Land, Westfield

3.5.4 Spring Calling Scopes

Apollo, Arcola, Atascocita, Bammel, Barker, Channel View, Deer Park, Friendswood, Houston, Houston Suburb, Humble-South Humble, La Porte, Langham Creek, Manvel, Porter Heights, Riverbrook, Satsuma, Seabrook, Sheldon, Stafford, Sugar Land, Westfield

3.5.5 Midland Calling Scopes

Andrews, Crane, Graden City, Goldsmith, Lenorah, Lomax, Midkiff, Odessa, Saint Lawrence, Stanton, Terminal, West Staton

3.5.6 Odessa Calling Scopes

Andrews, Crane, Graden City, Goldsmith, Lenorah, Lomax, Midkiff, Midland, Saint Lawrence, Stanton, Terminal, West Staton

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.5 Facility Based Metro Calling Scopes

3.5.7 Richmond – Rosenberg Calling Scopes

Apollo, Arcola, Atascocita, Bammel, Barker, Channel View, Deer Park, Friendswood, Houston, Houston Suburb, Hummel-South Humble, La Porte, Langham Creek, Manvel, Satsuma, Seabrook, Sheldon, Stafford, Westfield

3.5.9 New Braunfels Calling Scopes

Marion, San Antonio, Seguin

3.5.10 Seguin Calling Scopes

Marion, San Antonio, New Braunfels

3.5.11 Bastrop Calling Scopes

Austin, Elgin, Leander, Lockhart, Smithville

3.5.12 Elgin Calling Scopes

Austin, Bastrop, Leander, Taylor

3.5.13 Glendale and Mansfield Calling Scopes

Allen (EACS), Carrollton, Cedar Hill, Dallas, Dallas-Ft. Worth Airport, De Soto, Grand, Grand Prairie, Irving, Lewisville, Plano, Rockwall (EACS), Rowlett, Seagoville, Wylie

3.5.14 Taylor Calling Scopes

Austin, Elgin, Leander

3.5.15 Waxahachie Calling Scopes

Carrollton, Cedar Hill, Dallas, Dallas-Ft. Worth Airport, De Soto, Ennis, Garland, Grand Prairie, Irving, Lewisville, Midlothian, Plano, Reed Oak, Rowlett, Seagoville, Wylie.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.5 Facility Based Metro Calling Scopes

3.5.16 McKinney Calling Scopes

Carrollton, Cedar Hill, Dallas, Dallas-Ft. Worth Airport, De Soto, Garland,
Grand Prairie, Irving, Lewisville, Plano, Rowlett, Seagoville, Wylie

3.5.17 Terrell Calling Scopes

Carrollton, Cedar Hill, Dallas, Dallas-Ft. Worth Airport, De Soto, Forney, Garland,
Grand Prairie, Irving, Lewisville, Plano, Red Oak, Rockwall, Rowlett, Seagoville,
Wylie

3.5.18 Ennis Calling Scopes

Carrollton, Cedar Hill, Dallas, Dallas-Ft. Worth Airport, De Soto, Garland,
Grand Prairie, Irving, Lewisville, Plano, Rowlett, Seagoville, Wylie

3.5.19 Red Oak Calling Scopes

Carrollton, Cedar Hill, Dallas, Dallas-Ft. Worth Airport, De Soto, Garland,
Grand Prairie, Irving, Lewisville, Midlothian, Plano, Rowlett, Seagoville,
Waxahachie, Wylie

3.5.20 Forney Calling Scopes

Carrollton, Cedar Hill, Crandall, Dallas, Dallas-Ft. Worth Airport, De Soto, Garland,
Grand Prairie, Irving, Lewisville, Plano, Rockwall, Rowlett, Seagoville, Wylie

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.6. Facility Based One Way Optional Calling Scopes

3.6.1 One Way Optional Calling Scopes:

One-way flat rate calling available in each of the following exchanges:

Beaumont Calling Scope:

Beaumont, Bridge City, Buna, China, Deweyville, Evadale, Fannett, Jasper, Kirbyville, Kountze, La Belle, Lumberton, Mauriceville, Nederland Port Neches, Orange, Port Arthur, Sabine Pass, Silsbee, Sour Lake, South Vidor, Spurger, Vidor, Warren, Westbury, Wildwood, Woodville

Brownsville, Edinburg, Harlingen, McAllen, Mission, Pharr Calling Scopes:

Brownsville, Donna, Edcouch, Edinburg, Harlingen, La Feria, Los Fresnos, Lyford, McAllen, Mercedes, Mission, Pharr, Port Isabel, Raymondville, Rio Hondo, San Benito, Santa Rosa, Sullivan City, Weslaco

Corpus Christi Calling Scope:

Agua Dulce, Alice, Aransas Pass, Bayside, Beeville, Benavides, Bishop, Calallen, Clarkwood, Corpus Christi, Flour Bluff, Freer, Ingleside, Kingsville, Mathis, Odem, Orange Grove, Portland-Gregory, Refugio, Robstown, San Diego, Sinton, Skidmore, Taft, Woodsboro

Allen, Atlas, Cedar Hill, Dallas, De Soto, Ennis, Frisco, Forney, Ft. Worth, Glendale, Kennedale, Mansfield, Red Oak, Roanoke, Rockwall, Seagoville, Waxahachie Calling Scopes:

Acton, Allen, Alvarado, Anna, Argyle, Arlington, Atlas, Aubrey, Avalon, Azle, Bardwell, Bartonville, Blue Ridge, Bristol, Caddo Mills, Carrollton, Cash, Cedar Hill, Celina, Cleburne, Combine, Crandall, Cresson, Dallas, Denton, Desoto, DFW Airport, Ennis, Euless, Farmersville, Ferris, Forney, Fort Worth, Frisco, Garland, Glen Rose, Glendale, Godley, Granbury, Grand Prairie, Granbury, Grapevine, Greenville, Irving, Italy, Josephine, Justin, Kaufman, Keller, Kennedale, Lake Dallas, Lewisville, Mansfield, Maypearl, McKinney, Merit, Midlothian, Milford, Nevada, North Richland Hills, Palmer, Pilot Point, Plano, Princeton, Prosper, Quinlan, Red Oak, Reno, Rhome, Roanoke, Rockwall, Rowlett, Royse City, Seagoville, Springtown, Tawakoni, Terrell, Venus, Waxahachie, Weatherford, Wills Point, Wilmer, Wylie

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.6. Facility Based One Way Optional Calling Scopes, (Cont'd.)

3.6.1 One Way Optional Calling Scopes, (Cont'd.)

One-way flat rate calling available in each of the following exchanges:

Barker, Friendswood, Houston, Houston Suburbs, Langham Creek, Richmond-Rosenberg, Satsuma. Spring, Tomball, Westfield Calling Scopes:

Alvin, Angleton, Apollo, Arcola, Atascocita, Bacliff, Bammel, Barker, Bay City, Baytown, Beach City, Beasley, Bellville, Boling-New Gulf, Brenham, Brookshire, Channelview, Cleveland, Clute Lake Jackson, Columbus, Conroe, Crosby, Cypress, Damon, Dayton, Deer Park, Dickinson, Eagle Lake, East Bernard, El Campo, Freeport, Friendswood, Galveston, Garwood, Glen Flora, Hempstead, Highlands, Hitchcock-Sante Fe, Houston, Houston Suburbs, Huffman, Humble, Katy, Kemah, Kingwood, La Porte, Langham Creek, League City, Liberty, Liverpool, Manvel, Matagorda, Mont Belvieu, Nassau Bay, Needville, Pinehurst, Port Bolivar, Porter, Porter Heights, Prairieview, Richmond-Rosenberg, Rosharon, Satsuma, Seabrook, Sealy, Sheldon, Smithers Lake, Splendora, Spring, Stafford, Sugar Land, Sweeny, Texas City-La Marque, Tomball, Valley Lodge, Waller, Wallis, West Columbia, Westfield, Wharton

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.6. Facility Based One Way Optional Calling Scopes, (Cont'd.)

3.6.1 One Way Optional Calling Scopes, (Cont'd.)

One-way flat rate calling available in each of the following exchanges:

New Braunfels, San Antonio. Seguin Calling Scope:

Artesia Wells, Asherton, Bandera, Batesville, Big Wells, Bracketville, Campbellton, Carrizo Springs, Castroville, Catarina, Charlotte, Christine, Cotulla, Crystal City, Devine, Dilley, Dolores, Eagle Pass, Encinal, Fowlerton, Hondo, Jourdanton, Karnes City-Falls City, Kenedy, Kindsbury, Knippa, La Croste, La Pryor, Laredo, Lulie, Lytle, Marion, Medina Lake, Millett, Modeana, New Braunfels, Pearsall, Pipe Creek, Pleasanton, Poteet, Runge, Sabinal, San Antonio, San Miguel, Seguin, Somerset Uvalde, West Marietta

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.7 Service Areas by CLI

[RESERVED FOR FUTURE USE]

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.8 AT&T CLLI's and Zone's

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
ABLNTXOR	1	AUSTTXMC	2	CELNTXDU	1	CYPRTXCY	2
ABLNTXOW	2	AUSTTXMF	2	CHINTXCH	2	DDWDTXMA	1
ABRYTXGI	1	AUSTTXPF	2	CHLCTXUL	1	DESNTXHO	1
ADVLTXAV	1	AUSTTXRR	2	CHLDTXWE	1	DEVNTXDV	1
AGTNTXDA	1	AUSTTXTE	2	CHRNTXCH	1	DLLCTXIK	3
AGTNTXTI	1	AUSTTXTW	2	CHRSTXCH	1	DLLSTX64	2
ALBYTXPO	1	AUSTTXWA	2	CISCTXHI	1	DLLSTX97	2
ALICTXAL	1	AUSUTXHP	2	CLBNTXMI	1	DLLSTXAD	3
ALLNTXSA	1	AUSUTXLA	2	CLCYTXCC	1	DLLSTXCH	3
ALPITXAP	1	AUSWTXGX	2	CLEVTXCL	1	DLLSTXDA	3
ALSNTXAL	1	AUSYTXFC	2	CLMBTXCL	1	DLLSTXDI	3
ALVDTXTI	1	BAVLTXBK	1	CLNTTXMA	2	DLLSTXDN	3
ALVNTXAL	1	BETNTXBE	1	CLUTTXCL	1	DLLSTXDS	3
AMRLTX02	1	BEVLTXBV	1	CLUTTXLJ	1	DLLSTXDV	3
AMRLTXDI	2	BGSPTXBS	1	CLVTTXCL	1	DLLSTXEM	3
AMRLTXEV	2	BGWLTXBW	1	CMRNTXCM	1	DLLSTXEV	3
AMRLTXFL	2	BLLVTXFR	1	CMTNTXCB	1	DLLSTXEX	3
AMRLTXOS	2	BLVLTXBL	1	CNDNTXCD	1	DLLSTXFB	3
ANNATXWA	1	BNDRTXBD	1	CNTLTXMA	2	DLLSTXFE	3
ANSNTXAN	1	BNVDTXBN	1	CNTRTXCN	1	DLLSTXFL	3
ARP TXXA	1	BOWITXTR	1	CNYNTXCY	2	DLLSTXFR	3
ASTNTXAS	1	BRCYTXBR	2	CRANTXCR	1	DLLSTXGP	3
ATLNTXSW	1	BRGRTXBG	1	CRCHTXBU	2	DLLSTXHA	3
AUSTTXBC	2	BRHMTXBR	2	CRCHTXCA	2	DLLSTXHM	1
AUSTTXBE	2	BRKBTXEF	2	CRCHTXCB	2	DLLSTXHU	3
AUSTTXCF	1	BRRGTXHI	1	CRCHTXFB	2	DLLSTXHW	2
AUSTTXCR	2	BRTLTXBR	1	CRCHTXKC	1	DLLSTXJF	2
AUSTTXCV	2	BRUNTXBR	1	CRCHTXPD	2	DLLSTXLA	3
AUSTTXEV	2	BSTRTXBS	1	CRCHTXTE	2	DLLSTXLN	3
AUSTTXFA	2	BTVLTXBV	1	CRCHTXTU	1	DLLSTXMC	3
AUSTTXFI	2	BUMTTXTE	1	CRCHTXWY	2	DLLSTXME	3
AUSTTXGK	2	BUMTTXTW	2	CRCYTXCC	1	DLLSTXMS	3
AUSTTXGR	2	BUMTTXUN	2	CRGNTXCR	1	DLLSTXNM	3
AUSTTXHI	2	BUMTTXVI	2	CRSCTXTR	1	DLLSTXNO	3
AUSTTXHO	2	BUNATXBU	1	CRSPTXCS	1	DLLSTXRE	3
AUSTTXJO	2	BWVLTXLI	2	CRTHTXOX	1	DLLSTXRI	3
AUSTTXLE	2	BWVLTXOL	2	CSVLTXCT	1	DLLSTXRN	3
AUSTTXLT	2	BWVLTXTE	2	CTLLTXCO	1	DLLSTXRO	3
AUSTTXLW	2	BYCYTXBY	1	CTRNTXCR	1	DLLSTXRY	3
AUSTTXMA	2	BYSCTXBY	1	CUERTXCR	1	DLLSTXSE	1

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.8 AT&T CLLI's and Zone's, (Cont'd.)

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
DLLSTXSQ	2	FRSCTXES	1	GRFLTXGF	1	HSTNTXHO	3
DLLSTXSU	3	FRSCTXWE	1	GRHMTXLI	1	HSTNTXHU	3
DLLSTXTA	3	FRVLTXST	1	GRVRTXGV	1	HSTNTXID	3
DLLSTXTL	2	FTDVTXFD	1	GRWDTXGR	1	HSTNTXJA	3
DLLSTXWH	3	FTSTTXFS	1	GSVLTXHO	1	HSTNTXLA	3
DLLTTX01	3	FTWOTXAL	3	HBVLTXHB	1	HSTNTXLP	3
DONNTXDO	2	FTWOTXAR	3	HERNTXHE	1	HSTNTXMA	3
DWVLTXDW	1	FTWOTXAT	3	HLBOTXJU	1	HSTNTXMC	3
DYTNXXDY	1	FTWOTXAX	3	HLCTTXHC	1	HSTNTXMI	3
EDBGTXEB	2	FTWOTXBB	3	HMLNTXHM	1	HSTNTXMO	3
EDCHTXED	2	FTWOTXBE	3	HMPSTXHM	1	HSTNTXNA	3
EDNATXED	1	FTWOTXBN	3	HNGVTXFR	1	HSTNTXNE	3
EDWDTXTW	1	FTWOTXBR	3	HNRTTXBR	2	HSTNTXOR	3
EGLKTXEG	1	FTWOTXBU	3	HNVTXHN	1	HSTNTXOV	3
EGPSTXEP	1	FTWOTXBY	3	HONDTXHO	1	HSTNTXOX	3
ELCMTXEL	1	FTWOTXCE	3	HRFRTXHF	1	HSTNTXPA	3
ELGNTXEL	1	FTWOTXCI	3	HRLNTXHG	1	HSTNTXPE	3
ELPSTX98	2	FTWOTXCR	3	HRMLTXHL	1	HSTNTXPR	3
ELPSTXEA	2	FTWOTXEC	3	HSTATX75	1	HSTNTXRE	3
ELPSTXHA	2	FTWOTXED	2	HSTNTX08	1	HSTNTXRI	3
ELPSTXHC	2	FTWOTXEU	3	HSTNTXAD	3	HSTNTXSA	3
ELPSTXMA	2	FTWOTXGL	3	HSTNTXAI	3	HSTNTXSE	3
ELPSTXMS	2	FTWOTXJE	3	HSTNTXAL	3	HSTNTXSH	3
ELPSTXNE	2	FTWOTXKE	3	HSTNTXAP	3	HSTNTXSU	3
ELPSTXNO	2	FTWOTXLW	3	HSTNTXBA	3	HSTNTXSX	3
ELPSTXSE	2	FTWOTXMA	3	HSTNTXBR	3	HSTNTXUN	3
ELPSTXSH	2	FTWOTXPE	3	HSTNTXBU	3	HSTNTXWA	3
ELPSTXYS	2	FTWOTXTE	3	HSTNTXBW	3	HSTNTXWE	3
ENCLTXEC	1	FTWOTXWA	3	HSTNTXCA	3	HSTNTXWL	3
ENNSTXTR	1	FTWOTXWS	3	HSTNTXCH	3	HSTNTXWY	3
ESLDTXMA	1	FTWPTXNL	3	HSTNTXCL	3	HSTNTXYA	2
EVDLTXEY	1	FTWPTXZP	3	HSTNTXDP	3	HSTWTXLK	3
FLDDTXFL	1	GLDSTXGS	1	HSTNTXEE	3	HSTXTXSD	1
FLHGTXFH	1	GLTNTXSH	2	HSTNTXEH	3	HSTXTXSM	1
FLTOTXFL	1	GLTNTXSO	2	HSTNTXFA	3	HTVLTXHV	1
FNNTTXFN	2	GLTNTXWI	2	HSTNTXFR	3	IRANTXIR	1
FRERTXFR	1	GNVLTXGL	1	HSTNTXGI	3	ITLYTXHU	1
FRNYTXHI	1	GOLITXGO	1	HSTNTXGL	3	ITSCTXMU	1
FRPTTXFR	1	GRBYTXRA	1	HSTNTXGP	3	IWPKTXBA	2
FRSCTXCO	1	GRDNTXMY	1	HSTNTXGR	3	JCBOTXLO	1

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.8 AT&T CLLI's and Zone's, (Cont'd.)

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
JFSNTXMO	1	MARFTXMF	1	OWTNTXTR	2	RNKNTXRK	1
JSPRTXDU	1	MARNTXMR	1	PAMPTXPP	1	ROBYTXRB	1
JSPRTXRA	1	MCALTXXHI	2	PARSTXNO	1	RONKTXAF	1
JWTTTXJW	1	MCALTXXMU	1	PARSTXSU	1	RONKTXWO	3
KBVLTXKB	1	MCKNTXLI	2	PCRKTXXPC	1	ROSCTXRS	1
KGVLTXXKV	1	MCKNTXTE	2	PHRRTXPH	1	RSBGTXRR	2
KNDYTXKN	1	MCLNTXML	1	PLANTXXYL	3	RTANTXRT	1
KNTZTXKN	1	MCMYTXMC	1	PLTNTXPL	1	RYCYTXNE	1
KRCYTXFC	1	MDKFTXMK	1	PLVWTXXPV	1	SAGSTXSA	1
KRCYTXKC	1	MDLDTXXMU	1	PNHRTXPN	2	SBNLTXXSB	1
KRMTTXKM	1	MDLDTXXOX	2	PRICTXAA	1	SELYTXSE	1
LADNTXEN	1	MDLKTXML	1	PRSLTXPS	1	SGINTXXMQ	1
LAPRTXLP	1	MDLTXXGR	1	PRSPTXFI	1	SGINTXXSG	1
LARDTXDG	1	MDVITXMD	1	PRTNTXRE	1	SHNRTXSH	1
LARDTXLA	2	MEXITXXMX	1	PRVWTXXPR	1	SHRKTXXSR	1
LBCKTX97	1	MINLTXXLO	1	PSBGTXUN	1	SINTTXSI	1
LBCKTXFR	2	MNHNTXMO	1	PTANTXXA	1	SKDMTXSK	1
LBCKTXND	2	MNPLTXPA	1	PTARTXPE	2	SKLYTXSK	1
LBCKTXPA	2	MNWLTXFA	1	PTARTXWO	2	SLATTXSL	2
LBCKTXPS	1	MOLTXXMN	1	PTARTXYU	1	SLCYTXSC	1
LBCKTXSW	2	MRCDTXME	1	PTBLTXCB	1	SLSBTXSL	1
LBHLTXLH	1	MRDNTXME	1	PTBLTXPT	2	SMFRTXSF	1
LBLLTXLB	2	MRLNTXML	1	PTBLTXRB	1	SMLKTXSM	2
LBRTTXLB	1	MRSHTXWE	1	PTETTXPO	1	SMNLTXSM	1
LCKHTXLK	1	MRTHTXMA	1	PTISTXPI	2	SMRCTXXA	1
LCKNTXLO	1	MRVLTXMR	1	PTISTXSP	2	SMVLTXSM	1
LCSTTXLC	1	MSSNTXMI	2	PTSBTXST	1	SNANTX81	1
LFRSTXLF	1	MTGRTXMT	1	PYTETXPA	1	SNANTX91	1
LGVWTX19	2	MTHSTXMA	1	QANHTXMO	1	SNANTXBA	2
LGVWTXGR	2	NBRNTXNB	1	RCDLTXXRD	1	SNANTXCA	2
LGVWTXJU	2	NCGDTXNC	1	RCPTTXRP	1	SNANTXCU	2
LGVWTXMI	2	NDLDTXND	2	RCSNTXBZ	1	SNANTXDI	2
LGVWTXPL	1	NRDHTXNH	1	RDOKTXHO	1	SNANTXED	2
LKDLTXXA	1	NWRKTXHU	3	REFGTXRF	1	SNANTXEW	2
LLNGTXLU	1	ODSSTXEM	2	RGANTXRG	1	SNANTXFR	2
LMPSTXLS	1	ODSSTXLI	2	RHNDTXRH	1	SNANTXGE	2
LMTNTXLM	2	ODSSTXRE	2	RKWLTXPA	1	SNANTXHE	2
LNDLTXTU	2	OGLSTXOG	1	RNBYTXXA	1	SNANTXIC	2
LSFRTXLF	2	OMAHTXTU	1	RNGETXRU	1	SNANTXJA	2
LYTLTXLY	1	ORNGTXOR	1	RNGRTXMI	1	SNANTXLA	2

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.8 AT&T CLLI's and Zone's, (Cont'd.)

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
SNANTXLE	2	SPLDTXSP	1	TYLRTXLY	2	WACOTXWE	2
SNANTXLS	2	SPRGTXSP	1	TYLRTXSO	2	WBRYTXWB	2
SNANTXMA	2	SPRNTXNO	2	UVLDTXUV	1	WCFLTXXCF	2
SNANTXMC	2	SPRNTXSM	1	VCTATXVI	1	WCFLTXXNI	1
SNANTXPA	2	SPRNTXSO	2	VDORTXRO	2	WCFLTXXTF	2
SNANTXPE	2	SRLKTXSR	1	VDORTXSU	2	WDBOTXWB	1
SNANTXSA	2	STNTTXST	1	VERNTXLI	1	WDVLTXXWD	1
SNANTXSH	2	STRWTXOR	1	VLLDTXVL	1	WFCYTXGY	1
SNANTXSL	2	SWTWTXSW	1	VNTNTXMA	2	WHTNTXWH	1
SNANTXSO	2	TAYLTXTA	1	WACOTX01	1	WINKTXWK	1
SNANTXTA	2	TBLLTXXL	2	WACOTXCS	2	WLLRTXWL	1
SNANTXTH	2	TBLLTXTB	2	WACOTXED	2	WLPTTXNO	1
SNANTXUC	2	TGUETXTE	1	WACOTXGH	2	WLPTTXTR	1
SNANTXWA	2	TMPLTXDN	1	WACOTXHE	2	WLWDTXWL	1
SNANTXWE	2	TMPLTXLB	1	WACOTXLO	2	WRHMTXWR	1
SNAOTXIA	1	TMPSTXTM	1	WACOTXMD	2	WRRNTXWR	1
SNAOTXUF	1	TRMNTXTE	2	WACOTXMG	2	WSBKTXWB	1
SNASTXTM	2	TROYTXTR	1	WACOTXMO	2	WTFRTXLY	1
SNBNTXSB	1	TRRLTXJO	1	WACOTXMT	2	WXHCTXWE	1
SNDGTXSD	1	TXCYTXLM	2	WACOTXPR	2	YKUMTXYK	1
SNTNTXSN	1	TXCYTXTC	2	WACOTXSB	2	YRTWTXYT	1
SNYDTXSD	1	TYLRTXCH	2	WACOTXSW	2	ZPTATXZA	1

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.9 Verizon CLLI's and Zone's

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
AGDLTXXA	3	BTSNTXXA	3	DRSPTXXA	2	HRDNTXXA	3
ALBATXXA	2	BUDATXXA	2	DVRSTXXA	3	HTCHTXXA	1
ARCLTXXA	2	BURNTXXA	3	EBRNTXXA	2	HULLTXXA	2
ARGYTXXB	2	BWWDTXXA	1	ECTRTXXA	3	HWKNTXXA	2
ARPSTXXA	1	BYTWXXA	1	EDENTXXA	3	INSDTXXA	1
AZLETXXA	2	BYTWXXB	1	ELDRTXXA	3	IRNGTXXA	1
BCDMTXXA	2	BYTWXXC	1	EMHSTXXA	3	IRNGTXXB	1
BCLFTXXA	1	CASHTXXA	2	EMRYTXXA	2	IRNGTXXC	1
BGLKTXXA	3	CDMLTXXA	2	FLFRTXXA	2	IRNGTXXD	1
BGSNTXXA	2	CELTXXA	3	FLVLTXXA	2	IRNGTXXE	1
BHCYTXXA	2	CHRLTXXA	3	FNTRTXXA	3	IRNGTXXF	1
BLANTXXA	3	CHRTTXXA	3	FRBGTXXA	2	IRNGTXXG	1
BLNGTXXA	3	CLMNTXXA	2	FRRSTXXA	2	JCSNTXXA	3
BLNKTXXA	3	CLSTTXXA	1	FYVLTXXA	3	JCVLTXXA	2
BLRGTXXA	3	CLSTXXB	1	GILMTXXA	1	JHCYTXXA	3
BLSVTXXA	3	CLSTXXD	1	GLDTTXXA	2	JNCTTXXA	3
BLTNTXXA	3	CLWLTXXA	2	GLLTXXA	3	JRRLTXXA	2
BNGRTXXA	2	CMNCTXXA	2	GLWTTXXA	2	JRTNTXXA	2
BNGSTXXA	3	CNTNTXXA	1	GNGSTXXA	2	JSPHTXXA	3
BNHMTXXA	2	COMOTXXA	3	GNTRTXXA	3	JSTNTXXB	2
BNVLTXXA	2	COVLTXXB	3	GNZLTXXA	2	KEMHTXXA	1
BNWHTXXA	3	CPLDTXXA	3	GOVLTXXB	3	KEMHTXXB	1
BORNTXXA	1	CRLBTXXA	3	GRGWTXXA	3	KGLDTXXA	2
BRDYTXXA	2	CRSBTXXA	1	GRLDTXXA	1	KLGRTXXA	2
BRGSTXXB	3	CRTNTXXA	1	GRLDTXXB	1	KLLRTXXA	1
BRNHTXXA	3	CRTNTXXB	1	GRLDTXXC	1	KRTNTXXA	3
BRNTTXXA	3	CRTNTXXC	1	GRLDTXXE	1	KSCSTXXA	3
BRSHTXXA	3	CRTNTXXD	1	GRNGTXXA	3	KYLETXXA	2
BRSTTXXA	3	DALETXXA	3	GRPVXXA	1	LAFRTXXA	1
BRTHTXXA	3	DCSNTXXA	1	GRSHTXXB	2	LGCYTXXA	1
BRTOTXXA	3	DEVLTXXA	3	GRSLTXXA	2	LGRNTXXA	1
BRTRTXXA	3	DFIATXXA	1	GRTWTXXA	1	LKBRTXXA	3
BRWLTXXA	3	DLLYTXXA	3	GUSTTXXA	3	LLANTXXA	2
BRYNTXXA	1	DLRITXXA	1	HFMNTXXA	2	LNOKTXXA	3
BRYNTXXB	1	DLRITXXB	1	HGLNTXXA	1	LNRDXXA	2
BRYNTXXC	1	DMBXTXXA	3	HLVLTXXA	2	LONDXXA	3
BSHPTXXA	2	DNTNTXXA	1	HNSNTXXA	1	LVRNTXXA	2

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.9 Verizon CLLI's and Zone's, (Cont'd.)

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
LWVLTTXB	1	PKTNTXXA	3	RSHRTXXA	3	TIVOTXXA	3
LWVLTTXC	1	PLANTXXA	1	RUSKTXXA	2	TMBNTXXA	2
LWVLTTXE	1	PLANTXXB	1	RWLTTXXA	1	TOW TXXA	2
LWVLTTXF	1	PLANTXXD	1	RYWDTXXA	3	TRENTXXA	2
LXTNTXXA	3	PLANTXXF	1	SANGTXXA	1	TRTWXXA	3
LYFRTXXA	2	PLANTXXK	1	SANGTXXB	1	TUNSTXXG	3
LYSPTXXA	2	PLCSTXXA	2	SANGTXXG	1	VALSTXXA	2
MASNTXXA	3	PLMRTXXA	2	SCBGTXA	2	VAN TXXA	2
MCDDTXXA	3	PLPTTXXB	2	SDRTTXXA	3	VENSTXXA	2
MILSTXXA	3	PNCMTXXA	1	SHMNTXXA	1	VNDRTXXA	3
MLGRTXXA	3	PNMLTXXA	3	SHPHTXXA	2	WALSTXXA	3
MNRDTXXA	3	PNRKTXXA	3	SHRLTXXA	3	WEMRTXXA	2
MRDLTXXA	2	PONTTXXA	3	SLSPTXXA	1	WEVRTXXA	3
MRFLTXXA	2	POTHTXXA	3	SMLYTXXA	3	WHBOTXXC	2
MRITTXXA	3	PRMTTXXA	3	SMRTTXXA	2	WHHSTXXA	2
MTBLTXXA	2	PTLDTXXA	1	SNGBTXXA	3	WHWRTXXA	2
MTVRTXXA	3	PTLVTTXXA	1	SNRATXXA	2	WILSTXXA	2
MTZNTXXA	3	PTOCTXXA	2	SNRSTXXA	3	WLCYTXXA	3
MYPRTXXA	3	QNLNTXXA	2	SOVLTXXA	2	WLMRTXXA	2
MYSPTXXA	2	QTMNTXXA	1	SPTWTXXA	2	WMBRTXXA	2
NEVDTTXXA	2	RBLETTXXA	3	SRTGTXXA	3	WNBOTXXA	1
NIXNTXXA	3	RBTNTXXA	2	STCYTXXA	3	WNDMTXXA	3
NRUPTXXA	3	RDSPTXXA	3	STFRTXXA	1	WNFDTXXA	3
NSBYTXXA	1	RENPTXXA	2	STNWTXXA	3	WNTRTXXA	2
NSFDTXXA	3	RGCYTXXA	2	STSPTXXA	3	WSLCTXXA	1
NWWVTXXA	2	RICETXXA	3	TAFTTXXA	2	WTVYTXXA	3
ODEMTXXA	2	RMVLTXXA	2	TAWKTXXA	2	WYLITXXA	1
OKLDTXXA	3	RNMTTXXB	3	TEPHTXXA	3	ZPHYTXXA	3
ORGVTXXA	3	ROMATXXA	1	THDLTXXA	3		
OZONTXXA	3	RONETXXA	3	THRRTXXA	3		
PAGETXXA	3	ROWNTXXA	3	TIOGTXXB	3		

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 SERVICE AREAS, (CONT'D)

3.10 Embarq-Centel CLLI's and Zone's

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
ALVRTXXA	3	FLRNTXXA	3	KMPNTXXA	3	PTHSTXXA	2
ATASTXXA	1	FTHDTXXA	2	KRUMTXXA	2	PTTSTXXA	3
BCHHTXXA	3	GLNFTXXA	3	LKWHTXXA	3	RHMETXXA	2
BOYDTXXA	3	HDNHTXXA	3	LOMTXXA	3	SALDTXXA	3
BRCLTXXA	3	HLLDTXXA	3	LTRVTXXA	2	SLIDTXXA	3
BSVLTXA	3	HMBLTXXA	1	MFFTXXA	3	SNGRTXXA	2
CFTNTXXA	3	HMBLTXXC	1	MLANTXXA	3	SNSTXXA	3
CHICTXXA	3	HUTTTXXA	2	NLVLTXA	1	STDLTXXA	3
CHRCTXXA	3	KGWDTXXA	1	ONVLTXA	3	STJOTXXA	3
CPCVTXXA	1	KGWDTXXC	1	PAWNTXXA	3	TRVLTXA	3
CPGPTXXA	3	KLLNTXXA	1	PONDXXA	2	WCLMTXXA	2
DCTRXXA	2	KLLNTXXC	1	PTERTXXA	2	ZBVLTXA	3

3.11 Embarq-United CLLI's and Zone's

CLLI	Zone	CLLI	Zone	CLLI	Zone	CLLI	Zone
ARP_TXXA	1	GBCYTXA	1	MLSPTXXA	2	PTTVTXA	3
ARSNTXXA	3	GRFRTXXA	3	MNTBTXXA	3	PYSPTXXA	1
ATHNTXXA	1	GRSBTXA	2	MRCHTXA	2	RCHRTXXA	3
BLRDTXXA	1	GTVLTXXA	2	MRMLTXA	2	SHROTXXA	3
BRBOTXXA	2	HICOTXXA	3	NCHSTXXA	3	SNTOTXXA	3
BRMNTXXA	3	HMTNTXXA	2	NVSTTXA	2	STVLTXXB	1
BRPTTXA	1	JNBOTXXA	3	NWLNTXXA	1	THTNTXXA	3
CAYGTXAB	3	JPLNTXXA	3	OVTNTXXA	1	TNCLTXA	3
CHNDTXA	1	KEMPTXXA	2	PKLKTXXA	1	TOSPTXXA	1
CMRCTXXA	1	KFMNTXXA	1	PLPNTXXA	3	TRNDTXA	2
COPRTXXA	2	KNKRTXXA	3	PLSTTXA	1	TRUPTXXA	2
DBLNTXXA	2	KOSSTXXA	3	PLVLTXA	3	TUKRTXXA	2
ESTCTXXA	2	KRNSTXXA	2	PRDSTXXA	1	WASHTXXA	3
FLATTXXA	3	LKPETXXA	1	PRICTXXA	2		
FRTNTXXA	2	MLKFTXXA	1	PRRNTXXA	3		

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES

4.1 Exchange Access Lines

4.1.1 Main Service (2)

A. Business

Refer to Section 4.4.3 – Basic Business Lines and Trunks for rates

B. Reserved for Future Use

C. Service and Equipment Charges, (Cont'd.)

2. Service Charges, (Cont'd.)

2.4 Service Charges Do Not Apply

- A. Exchange access lines, for which no basic exchange rates apply.
- B. Service reestablished, within the same exchange, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer whether at the same or another location. However, if service is established at a new location and the customer later moves back to the old location, the Service Charges are applied in connection with the reestablishment of service at the old location.
- C. Moves or changes required for the proper maintenance of Service.
- D. Changes of telephone numbers for company-initiated reasons or service reasons.
- E. Call Management Services.
- F. 900 Call Restriction.
- G. When existing customers disconnect their local exchange access service.
- H. Intercept Service.
- I. When existing local exchange access service customers subscribe to a one-way EACS as specified in Section 4.2.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.1 Exchange Access Lines, (Cont'd.)

4.1.4 Hunting Line Services

Rates and Charges (2)

A. Business and Residence Line and Trunk(5)	Monthly Rates(1)
1. Circle Hunting, per access line(4)	\$6.00
2. Preferential Hunting, per access line(3)(4)	6.00
B. Business and Residence Line and Trunk	Monthly Rates(1)
1. Series Completion Hunting, per access line	\$6.00
2. Circle Hunting, per access line(4)	6.00
3. Preferential Hunting, per access line(3)(4)	6.00

Footnotes

- (1) All Hunting Line Services monthly rates apply equally to all basic local exchange access line customers, and also to Optional EACS Customers and EMS Customers who subscribe to hunting line service.
- (2) Installation charges apply only to the establishment of any type of hunting line service on a given access line, or the conversion from one type of hunting line service to any other type of hunting line service. In addition to an installation charge, Service Connection Charges, also apply as specified in 4.1.1 to customer requests for Hunting Line Service.
- (3) Preferential Hunting Line service rates apply per access line equipped with a preferential hunt list.
- (4) This type of hunting is not permitted when local exchange access lines are arranged to hunt to EMS and/or two-way EACS lines within a hunting arrangement group.
- (5) This service is available to current subscribers of this service only and will not be offered to new subscribers after March 31, 2000. Moves and changes made or additional lines installed will be billed at the rates in Paragraph 4.1.4.B above.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS) (1)

4.2.1 General

Extended Area Calling Service (EACS) is a service which enlarges a customer's local calling scope. EACS plans may be either one-way or two-way. One-way EACS is a service whereby customers can make direct dialed calls to customers in other specified exchanges for a flat-rate additive. Two-way EACS is a service whereby customers can make calls to and receive calls from customers in specified exchanges for a flat-rate additive. Individual EACS routes may be designated as mandatory or optional. Mandatory EACS applies to all grades of local exchange service access lines. Optional EACS applies to specific grades of single-party residence and business service.

4.2.2 Rates and Calling Scopes

The rate additives of this service are in addition to the local exchange access service rates as specified in Section 4.4. The calling scopes provided for subscribers of this service are in addition to the local calling areas as specified in 3.2 and 3.3.

(1) Effective August 5, 2008, this product is no longer available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Alamo-Pharr-San Juan Exchange (Optional EACS) (1) – One-way flat-rate calling into the Brownsville, Edcouch, Harlingen, Los Fresnos, Mercedes, Mission, Port Isabel, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	40.00
Residence	40.00

Angleton Exchange (Optional EACS) – One-way flat-rate calling into the Clute-Lake Jackson and Freeport Exchanges of Southwestern Bell Telephone Company.

Class of Service	Monthly Rates
Business	\$20.00
Residence	20.00

Anna Exchange (Optional EACS) – One-way flat-rate calling into the Allen and Dallas Exchanges of Southwestern Bell Telephone Company and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$24.00
Residence	24.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Brownsville Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Donna, Edcouch, Edinburg, Harlingen, Mercedes, Mission, McAllen, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	17.50

Celina Exchange (Optional EACS) – One-way flat-rate calling into the Dallas, Allen, Aubrey, and Frisco Exchanges of Southwestern Bell Telephone Company and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$24.00
Residence	24.00

Center Exchange (Optional EACS) – One-way flat-rate calling to the San Augustine Exchange.

Class of Service	Monthly Rates
Business	\$12.00
Residence	12.00

- (1) This EACS arrangement will be marketed under the product name “Extended Area Plus.” All EACS plans marketed under “Extended Area Plus” offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Cleveland Exchange (Optional EACS) – One-way flat-rate calling into all zones of the Houston Metropolitan Exchange of Southwestern Bell Telephone Company; the Arcola and Stafford Exchanges of GTE Southwest, Inc.; the Sugar Land Exchange of the Sugar Land Telephone Company; and the Porter, Kingwood, Atascocita and Humble-South Humble Exchanges of the Central Telephone Company of Texas.

Class of Service	Monthly Rates
Business	\$24.00
Residence	24.00

Clute-Lake Jackson Exchange (Optional EACS) – One-way flat-rate calling into the Angleton Exchange of Southwestern Bell Telephone Company.

Class of Service	Monthly Rates
Business	\$20.00
Residence	20.00

Cuero Exchange (Optional EACS) – Two-way flat-rate calling with the Victoria Exchange

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$24.00
	Flat-Rate Trunk	24.00
Residence	Flat-Rate 1-Party, each	24.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Donna Exchange (Optional EACS) (1) – One-way flat-rate calling into the Brownsville, Harlingen, Los Fresnos, Mercedes, Mission, McAllen, Port Isabel, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville and Santa Rosa Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	17.50

Edcouch Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Brownsville, Harlingen, Los Fresnos, Mission, McAllen, Port Isabel, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville and Santa Rosa Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	17.50

Edgewood Exchange (Optional EACS) – One-way flat-rate calling into the Dallas, Terrell, and Forney Exchanges of Southwestern Bell Telephone Company and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$24.00
Residence	24.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.2. Extended Area Calling Service (EACS), (Cont'd.)****4.2.2 Rates and Calling Scopes, (Cont'd.)**

Edinburg Exchange (Optional EACS) (1) – One-way flat-rate calling into the Brownsville, Harlingen, Los Fresnos, Mercedes, Port Isabel, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of Verizon.

Class of Service	Monthly Rates
Business	\$40.00
Residence	17.50

Freeport Exchange (Optional EACS) – One-way flat-rate calling into the Angleton Exchange of Southwestern Bell Telephone Company.

Class of Service	Monthly Rates
Business	\$20.00
Residence	20.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Galveston Exchange (Optional EACS) – One-way flat-rate calling into all zones of the Houston Metropolitan Exchange of Southwestern Bell Telephone Company; the Dickinson, Hitchcock-Santa Fe, Bacliff, League City, Kemah, Arcola, Stafford and Nassau Bay Exchanges of GTE Southwest, Inc.; the Sugar Land Exchange of the Sugar Land Telephone Company; the Atascocita and Humble-South Humble Exchanges served by the Central Telephone Company of Texas.

Class of Service	Monthly Rates
Business	\$32.00
Residence	32.00

Harlingen Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Brownsville, Donna, Edcouch, Edinburg, Los Fresnos, Mercedes, Mission, McAllen, Port Isabel and Sullivan City Exchanges of Southwestern Bell Telephone Company and the Lyford, Raymondville, and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	40.00

Hempstead Exchange (Optional EACS) – One-way flat-rate calling into all zones of the Houston Metropolitan and Cypress Exchanges of Southwestern Bell Telephone Company and the Arcola and Stafford Exchanges of GTE Southwest, Inc., the Sugar Land Exchange of the Sugar Land Telephone Company and the Atascocita and the Humble-South Humble Exchanges of the Central Telephone Company of Texas.

Class of Service	Monthly Rates
Business	\$24.00
Residence	24.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Italy Exchange (Optional EACS) – One-way flat-rate calling into the Dallas, Waxahachie, Red Oak and Midlothian Exchanges of Southwestern Bell Telephone Company and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	24.00
Residence	24.00

Liberty Hill Exchange (Optional EACS) – Two-way flat-rate calling with all zones of the Austin Metropolitan Exchange.

Class of Service	Grade of Service	Monthly Rates
Business	Fate-Rate 1-Party,each	\$42.56
	Flat-Rate Trunk	67.64
Residence	Flat-Rate 1-Party, each	42.56

Los Fresnos Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Donna, Edcouch, Edinburg, Harlingen, Mercedes, Mission, McAllen, Rio Hondo and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	17.50

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Marlin Exchange (Optional EACS) – Two-way flat-rate calling with all the zones of the Waco Metropolitan Exchange.

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$20.00
	Flat-Rate Trunk	20.00
Residence	Flat-Rate 1-Party, each	20.00

McAllen Exchange (Optional EACS) (1) – One-way flat-rate calling into the Brownsville, Donna, Edcouch, Harlingen, Los Fresnos, Mercedes, Port Isabel, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	17.50

Mercedes Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Brownsville, Donna, Edinburg, Harlingen, Los Fresnos, Mission, McAllen, Port Isabel, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the Lyford, Raymondville and Santa Rosa Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	\$40.00
Residence	40.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Midland Exchange (Optional EACS) – Two-way flat-rate calling with the Odessa Exchange.

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$11.04
	Flat-Rate Trunk	17.44
Residence	Flat-Rate 1-Party, each	5.00

Mission Exchange (Optional EACS (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Brownsville, Donna, Edcouch, Harlingen, Los Fresnos, Mercedes, Port Isabel, Rio Hondo and San Benito Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	40.00
Residence	17.50

Odessa Exchange (Optional EACS) – Two-way flat-rate calling with the Midland Exchange.

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$11.04
	Flat-Rate Trunk	17.44
Residence	Flat-Rate 1-Party, each	5.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Oglesby Exchange (Optional EACS) – Two-way flat-rate calling with all the zones of the Waco Metropolitan Exchange.

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$20.00
	Flat-Rate Trunk	20.00
Residence	Flat-Rate 1-Party, each	20.00

Port Bolivar Exchange (Optional EACS) – One-way flat-rate calling into all zones of the Houston Metropolitan Exchange of Southwestern Bell Telephone Company; the Dickinson, Hitchcock-Santa Fe, Bacliff, League City, Kemah, Arcola, Stafford and Nassau Bay Exchanges of GTE Southwest, Inc.; the Sugar Land Exchange of the Sugar Land Telephone Company; the Atascocita and Humble-South Humble Exchanges served by the Central Telephone Company of Texas.

Class of Service	Monthly Rates
Business	\$32.00
Residence	32.00

Port Isabel Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Donna, Edcouch, Edinburg, Harlingen, Mercedes, Mission, McAllen, Rio Hondo, San Benito and Sullivan City Exchanges of Southwestern Bell Telephone Company and the La Feria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	40.00
Residence	17.50

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.2. Extended Area Calling Service (EACS), (Cont'd.)****4.2.2 Rates and Calling Scopes, (Cont'd.)**

Prairie View Exchange (Optional EACS) – One-way flat-rate calling into all zones of the Houston Metropolitan and Cypress Exchanges of Southwestern Bell Telephone Company and the Arcola and Stafford Exchanges of GTE Southwest, Inc.; the Sugar Land Exchange of the Sugar Land Telephone Company, and the Atascocita and the Humble-South Humble Exchanges of the Central Telephone Company of Texas.

Class of Service	Monthly Rates
Business	\$24.00
Residence	24.00

Rio Hondo Exchange (Optional EACS) (1) – One-way flat-rate calling into the Alamo-Pharr-San Juan, Brownsville, Donna, Edcouch, Edinburg, Los Fresnos, Mercedes, Mission, McAllen, Port Isabel and Sullivan City Exchanges of Southwestern Bell Telephone Company and the LaFeria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	40.00
Residence	40.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

Rockwall Exchange (Optional EACS) – Two-way flat-rate calling with all zones of the Dallas Metropolitan Exchange and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett, and Wylie of GTE Southwest, Inc.; and those customers subscribing to EMS in the Forney, Greenville, Terrell, Royse City Exchanges and the Arlington, Atlas, Euless, Glendale, Kennedale, Mansfield, North Richland Hills and Roanoke zones of the Fort Worth Metropolitan Exchange and EMS customers of the Grapevine and Keller Exchanges of GTE Southwest, Inc.

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$37.28
	Flat-Rate Trunk	58.92
Residence	Flat-Rate 1-Party, each	37.28
	Flat-Rate Trunk	58.92

San Augustine Exchange (Optional EACS) – One-way flat-rate calling into the Center Exchange.

Class of Service	Monthly Rates
Business	\$12.00
Residence	12.00

San Benito Exchange (Optional EACS) (1) – One-way flat-rate calling into Alamo-Pharr-San Juan, Brownsville, Donna, Edcouch, Edinburg, Mercedes, Mission, McAllen, Port Isabel and Sullivan City Exchanges of Southwestern Bell Telephone Company and the LaFeria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	40.00
Residence	40.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.2. Extended Area Calling Service (EACS), (Cont'd.)****4.2.2 Rates and Calling Scopes, (Cont'd.)**

Sullivan City Exchange (Optional EACS) (1) – One-way flat-rate calling into Alamo-Pharr-San Juan, Brownsville, Donna, Edcouch, Edinburg, Harlingen, Los Fresnos, Mercedes, McAllen, Port Isabel, Rio Hondo, and San Benito Exchanges of Southwestern Bell Telephone Company and the LaFeria, Lyford, Raymondville, Santa Rosa and Weslaco Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	40.00
Residence	40.00

Texas City (Optional EACS) – One-way flat-rate calling into all zones of the Houston Metropolitan Exchange of Southwestern Bell Telephone Company; the Dickinson, Hitchcock-Santa Fe, Bacliff, League City, Kemah, Arcola, Stafford and Nassau Bay Exchanges of GTE Southwest, Inc.; the Sugar Land Exchange of the Sugar Land Telephone Company; the Atascocita and Humble-South Humble Exchanges served by the Central Telephone Company of Texas.

Class of Service	Monthly Rates
Business	\$32.00
Residence	32.00

- (1) This EACS arrangement will be marketed under the product name “Extended Area Plus.” All EACS plans marketed under “Extended Area Plus” offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.2. Extended Area Calling Service (EACS), (Cont'd.)****4.2.2 Rates and Calling Scopes, (Cont'd.)**

Willis Point Exchange (Optional EACS) – One-way flat-rate calling into the Dallas, Terrell and Forney Exchanges of Southwestern Bell Telephone Company and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie Exchanges of GTE Southwest, Inc.

Class of Service	Monthly Rates
Business	24.00
Residence	24.00

Yoakum Exchange (Optional EACS) – Two-way flat-rate calling with the Victoria Exchange.

Class of Service	Grade of Service	Monthly Rates
Business	Flat-Rate 1-Party, each	\$24.00
	Flat-Rate Trunk	24.00
Residence	Flat-Rate 1-Party, each	24.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE DALLAS/FORT WORTH CALLING PLAN (Optional EACS) (1) – One-way flat-rate calling available in each of the following Southwestern Bell Telephone Company Exchanges:

Allen	Crandall	Granbury	Red Oak
Alvarado	Dallas	Greenville	Rockwall
Anna	Ennis	Italy	Royse City
Aubrey	Farmersville	McKinney	Terrell
Celina	Forney	Midlothian	Waxahachie
Celburne	Fort Worth	Princeton	Weatherford
Combine	Frisco	Prosper	Willis Point

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above, as well as the following non-Southwestern Bell Telephone Company Exchanges:

GTE Southwest, Inc.

Argyle	Carrollton	Justin	Plano
Avalon	DFW Airport	Keller	Quinlan
Azle	Denton	Lewisville	Reno
Bardwell	Ferris	Maypearl	Rowlett
Bartonville	Garland	Merit	Springtown
Bristol	Glen Rose	Milford	Tawakoni
Blue Ridge	Grapevine	Nevada	Venus
Caddo Mills	Irving	Palmer	Wilmer
Cash	Josephine	Pilot Point	Wylie

Century Telephone Company of Texas
Lake Dallas

Sprint/United Telephone Company of Texas
Kaufman

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE DALLAS/FORT WORTH CALLING PLAN (Optional EACS) (1), (Cont'd.)

Sprint/Centel
RhomeAlltel
Acton
Cresson
Godley

Class of Service	Monthly Rates
Business- Subscribers of Basic Local	\$39.00
Residence- Subscribers of Basic Local (2)	39.00
Business- Subscribers of Optional EMS	20.00
Residence- Subscribers of Optional EMS (2)	20.00
Residence Subscribers of Basic Local	20.00
Subscribers of Optional EMS	15.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.
- (2) Effective September 20, 2004, this rate is no longer available for residential customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE HOUSTON METROPOLITAN CALLING PLAN (Optional EACS) (1) – One-way flat-rate calling available in each of the following Southwestern Bell Telephone Company Exchanges:

Alvin	Dayton	Liberty	Smithers Lake
Angleton	Eagle Lake	Liverpool	Splendora
Bay City	El Campo	Matagorda	Spring
Bellville	Freeport	Pinehurst	Texas City-La
			Marque
Brenham	Galveston	Port Bolivar	Tomball
Cleveland	Garwood	Prairie View	Valley Lodge
Clute-Lake Jackson	Hempstead	Richmond-	Waller
		Rosenberg	
Columbus	Houston	Sealy	Wharton
Cypress			

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above, as well as the following non-Southwestern Bell Telephone Company Exchanges:

Alltel Sugar Land Telephone
Old Ocean
Sugar Land
Sweeny

Fort Bend Telephone Company
Beasley
Brookshire
Damon
Katy
Needville

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE HOUSTON METROPOLITAN CALLING PLAN (Optional EACS) (1), (Cont'd.)

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above, as well as the following non-Southwestern Bell Telephone Company Exchanges: (cont'd)

GTE Southwest, Inc.

Arcola	Crosby	Huffman	Rosharon
Bacliff	Dickinson	Kemah	Stafford
Baytown	East Bernard	League City	Wallis
Beach City	Highlands	Mont Belvieu	
Boling	Hitchcock	Nassau Bay	

Sprint/Central

Atascocita	Humble	Kingwood	Porter Heights
Glen Flora	South Humble	Porter	West Columbia

Class of Service

Monthly Rates

Business-Subscribers of Basic Local	\$39.00
Residence-Subscribers of Basic Local (2)	39.00
Business-Subscribers of Optional EMS	20.00
Residence-Subscribers of Optional EMS (2)	20.00

Residence

Subscribers of Basic Local	20.00
Subscribers of Optional EMS	15.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.
- (2) Effective September 20, 2004, this rate is no longer available for residential customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE BEAUMONT CALLING PLAN (Optional EACS) (1) – One-way flat-rate calling available in each of the following Southwestern Bell Telephone Company Exchanges:

Beaumont	Jasper	Orange	Vidor
Bridge City	Kirbyville	Port Arthur	Warren
Buna	Kountze	Sabine Pass	Westbury
China	LaBelle	Silsbee	Wildwood
Deweyville	Lumberton	Sour Lake	Woodville
Evadale	Mauriceville	South Vidor	
Fannett	Nederland-Port	Spurger	
	Neches		

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above.

Class of Service	Monthly Rates
Business- Subscribers of Basic Local	\$27.00
Residence- Subscribers of Basic Local (2)	27.00
Residence Subscribers of Basic Local	15.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.
- (2) Effective September 20, 2004, this rate is no longer available for residential customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE CORPUS CHRISTI CALLING PLAN (Optional EACS) (1) – One-way flat rate calling available in each of the following Southwestern Bell Telephone Company Exchanges:

Alice	Bayside	Beeville	Benavides
Corpus Christi	Freer	Kingsville	Mathis
Refugio	Rockport	San Diego	Sinton
Skidmore	Woodsboro		

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above, as well as the following non-Southwestern Bell Telephone Company Exchanges:

GTE Southwest, Inc.			
Agua Dulce	Aransas Pass	Bishop	Ingleside
Odem	Orange Grove	Portland-Gregory	Robstown
Taft			

Class of Service	Monthly Rates
Business-Subscribers of Basic Local	\$27.00
Residence-Subscribers of Basic Local (2)	27.00
Residence-Subscribers of Basic Local	15.00

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.
- (2) Effective September 20, 2004, this rate is no longer available for residential customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE SAN ANTONIO AREA CALLING PLAN (Optional EACS) (1) – One-way flat rate calling available in each of the following Southwestern Bell Telephone Company Exchanges:

Asherton	Bandera	Batesville	Big Wells
Brackettville	Campbellton	Carrizo Springs	Castroville
Catarina	Christine	Cotulla	Crystal City
DeVine	Eagle Pass	Encinal	Hondo
Karnes/Falls City	Kenedy	La Coste	La Pryor
Laredo	Luling	Lytle	Marion
Medina Lake	New Braunfels	Pearsall	Pipe Creek
Pleasanton	Poteet	Runge	Sabinal
San Antonio	Seguin	Uvalde	

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above, as well as the following non-Southwestern Bell Telephone Company Exchanges:

Valley Telephone			
Artesia Wells	Alenco	Dolores	Fowlerton
Knippa	Millett	Modeana	San Miguel
West Marietta			
GTE-Southwest, Inc.			
Charlotte	Dilley	Jourdanton	Somerset
Guadalupe Valley Telephone Cooperative			
Kingsbury			

Class of Service	Monthly Rates
Business-	
Subscribers of Basic Local	\$60.00
Residence-	
Subscribers of Basic Local	25.50
Business-Subscribers of Optional EMS	30.00
Residence-Subscribers of Optional EMS	14.95

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.2. Extended Area Calling Service (EACS), (Cont'd.)

4.2.2 Rates and Calling Scopes, (Cont'd.)

THE EAST TEXAS CALLING PLAN (Optional EACS) (1) – One-way flat rate calling available in each of the following Southwestern Bell Telephone Company Exchanges:

Atlanta	Carthage	Deadwood	Jefferson
Lindle-Swan	Longview	Marshall	Mineola
Owentown	Tyler		

The calling scope for this plan includes each of the Southwestern Bell Telephone Company Exchanges listed immediately above, as well as the following other Exchanges:

Atlanta	Carthage	Deadwood	Jefferson
Lindle-Swan	Longview	Marshall	Mineola
Mt. Pleasant	Omaha	Owentown	Pittsburg
Tyler	Gladewater	Hallsville	Kilgore

Class of Service	Monthly Rates
Business-Subscribers of Basic Local	\$27.00
Residential-Subscribers of Basic Local	\$17.50

- (1) This EACS arrangement will be marketed under the product name "Extended Area Plus." All EACS plans marketed under "Extended Area Plus" offer satisfaction guaranteed or your money back. The offer is only available one time for each customer. To receive the money back credit, a customer must disconnect his or her Extended Area Plus within thirty days of the Extended Area Plus Service connection date.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 Optional Extended Metropolitan Service

4.3.1 General

The local calling areas provided with this optional service are listed in Section 4.3.3 and are in addition to local calling area listed in Sections 3.2 and 3.3. Tier 1 exchanges are contiguous to the metropolitan exchange; Tier 2 exchanges are not contiguous, but are near the metropolitan exchanges (1)(2). Rates for optional EMS are shown below.

4.3.2 Rate Schedules (3)

Service	Tier I	Monthly Rates Tier II
Monthly Rates		
Business		
Flat-Rate 1-Party	\$ 55.00	\$ 65.00
Flat-Rate Trunk	87.00	95.00
12-month term Rates		
Business		
Flat-Rate 1-Party	\$ 55.00	\$ 65.00
Flat-Rate Trunk	87.00	95.00
24-month Term Rates		
Business		
Flat-Rate 1-Party	\$ 52.00	\$ 62.00
	51.00 (4)	
Flat-Rate Trunk	83.00	90.00

- (1) The applicable Service Connection Charges found in 4.1 will pertain to the provision of this service.
- (2) Mixing of EMS and non-EMS lines within a service arrangement such as Flat-Rate Trunk is allowed only as long as the local lines hunt to EMS lines.
- (3) The rates for Optional EMS include Touch-Tone Service
- (4) This rate is applicable only to Cedar Hill, De Soto, Grand Prairie, Seagoville (TXDAL1A)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4. 3 Optional Extended Metropolitan Service, (Cont'd.)

4.3.3 Optional EMS Calling Scopes (Listed Alphabetically)

The local calling areas provided with optional EMS are as follows and are in addition to local calling areas listed in 3.1 and 3.2.

Alvarado (Tier 1) - All zones of the Fort Worth Metropolitan Exchange and Cleburne of Southwestern Bell Telephone Company and Azle, Grapevine, and Keller of Verizon.

Arlington Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

Atlas portion of Fort Worth Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

Aubrey (Tier 2) - All zones of the Dallas Metropolitan Exchange, Prosper, and Frisco of Southwestern Bell Telephone company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon and those customers subscribing to EMS in Lake Dallas of the Lake Dallas Telephone Company, Inc.

Bandera (Tier 2) - All zones of the San Antonio Metropolitan Exchange and Hondo of Southwestern Bell Telephone Company.

Bastrop (Tier 1) - All zones of the Austin Metropolitan Exchange, Elgin, Lockhart and Smithville of Southwestern Bell Telephone Company.

Campbellton (Tier 2) - All zones of the San Antonio Metropolitan Exchange, Christine and Pleasanton of Southwestern Bell Telephone Company.

Castroville (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Devine and Hondo of Southwestern Bell Telephone Company.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 Optional Extended Metropolitan Service, (Cont'd.)

4.3.3 Optional EMS Calling Scopes (Listed Alphabetically), (Cont'd.)

Cedar Hill Zone (Dallas Metropolitan Exchange) (Tier 1) - All zones of the Fort Worth Metropolitan Exchange and Azle, Grapevine and Keller of GTE Southwest, Inc.

Christine (Tier 2) - All zones of the San Antonio Metropolitan Exchange, Campbellton and Pleasanton of Southwestern Bell Telephone Company.

Cleburne (Tier 1) - All zones of the Fort Worth Metropolitan Exchange, Alvarado, and Granbury of Southwestern Bell Telephone Company and Azle, Grapevine and Keller of GTE Southwest, Inc.

Combine (Tier 1) - All zones of the Dallas Metropolitan Exchange, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Crandall (Tier 1) - All zones of the Dallas Metropolitan Exchange, and Forney of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Cypress (Tier 1) - All zones of the Houston Metropolitan Exchange, Arcola and Stafford of GTE Southwest, Inc., Sugar Land of the Sugar Land Telephone Company, Atascocita, Humble-South Humble, and Katy of Fort Bend Telephone Company.

Devine (Tier 2) - All zones of the San Antonio Metropolitan Exchange, La Coste, Hondo, Castroville, Poteet and Lytle of Southwestern Bell Telephone Company.

Elgin (Tier 1) - All zones of the Austin Metropolitan Exchange, Bastrop and Taylor of Southwestern Bell Telephone Company.

Ennis (Tier 2) - All zones of the Dallas Metropolitan Exchange and Waxahachie of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Euless Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc., and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

Farmersville (Tier 2) - All zones of the Dallas Metropolitan Exchange and Princeton of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 Optional Extended Metropolitan Service, (Cont'd.)

4.3.3 Optional EMS Calling Scopes (Listed Alphabetically), (Cont'd.)

Forney (Tier 1) - All zones of the Dallas Metropolitan Exchange, Rockwall, Terrell, and Crandall of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon.

Glendale portion of Fort Worth Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

Granbury (Tier 2) - All zones of the Fort Worth Metropolitan Exchange, Weatherford and Cleburne of Southwestern Bell Telephone Company and Azle, Grapevine and Keller of Verizon.

Grand Prairie Zone (Dallas Metropolitan Exchange) (Tier 1) - All zones of the Fort Worth Metropolitan Exchange and Azle, Grapevine, and Keller of Verizon.

Greenville (Tier 2) - All zones of the Dallas Metropolitan Exchange, Royse City, and Rockwall of Southwestern Bell Telephone Company and Caddo Mills, Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon.

Hondo (Tier 2) - All zones of the San Antonio Metropolitan Exchange, Bandera, Castroville, Devine and Medina Lake of Southwestern Bell Telephone Company.

Kennedale Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of Verizon and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

La Coste (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Devine and Lytle of Southwestern Bell Telephone Company.

Liverpool (Tier 2) - All zones of the Houston Metropolitan Exchange, Arcola and Stafford of Verizon, Sugar Land of the Sugar Land Telephone Company, Atascocita, and Humble-South Humble of the Central Telephone Company of Texas and those customers subscribing to EMS in the Rosharon Exchange of Verizon.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 Optional Extended Metropolitan Service, (Cont'd.)

4.3.3 Optional EMS Calling Scopes (Listed Alphabetically), (Cont'd.)

Lockhart (Tier 1) - All zones of the Austin Metropolitan Exchange and Bastrop of Southwestern Bell Telephone Company.

Lytle (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Devine and La Coste of Southwestern Bell Telephone Company.

Mansfield Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc. and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

Marion (Tier 1) - All zones of the San Antonio Metropolitan Exchange, New Braunfels and Seguin of Southwestern Bell Telephone Company.

McKinney (Tier 2) - All zones of the Dallas Metropolitan Exchange, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Medina Lake (Tier 1) - All zones of the San Antonio Metropolitan Exchange and Hondo of Southwestern Bell Telephone Company.

Midlothian (Tier 1) - All zones of the Dallas Metropolitan Exchange, Red Oak and Waxahachie of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

New Braunfels (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Seguin and Marion of Southwestern Bell Telephone Company.

North Richland Hills Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc. and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

Pinehurst (Tier 2) - All zones of the Houston Metropolitan Exchange, and Arcola and Stafford of GTE Southwest, Inc., Sugar Land of the Sugar Land Telephone Company, Atascocita, and Humble-South Humble of the Central Telephone Company of Texas and EMS subscribers in the Riverbrook Exchange of Lufkin-Conroe Telephone Exchange.

Pipe Creek (Tier 1) - All zones of the San Antonio Metropolitan Exchange of Southwestern Bell Telephone Company.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 Optional Extended Metropolitan Service, (Cont'd.)

4.3.3 Optional EMS Calling Scopes (Listed Alphabetically), (Cont'd.)

Pleasanton (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Christine and Campbellton of Southwestern Bell Telephone Company.

Poteet (Tier 1) - All zones of the San Antonio Metropolitan Exchange and Devine of Southwestern Bell Telephone Company.

Princeton (Tier 1) - All zones of the Dallas Metropolitan Exchange, Farmersville of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Prosper (Tier 2) - All zones of the Dallas Metropolitan Exchange, Aubrey of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Red Oak (Tier 1) - All zones of the Dallas Metropolitan Exchange, Midlothian and Waxahachie of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Richmond-Rosenberg (Tier 1) - All zones of the Houston Metropolitan Exchange, Arcola and Stafford of GTE Southwest, Inc., Atascocita and Humble-South Humble of the Central Telephone Company of Texas.

Roanoke Zone (Fort Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc. and those customers subscribing to EACS calling service in the Allen and Rockwall Exchanges.

Royse City (Tier 2) - All zones of the Dallas Metropolitan Exchange, Terrell and Rockwall of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Sequin (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Marion and New Braunfels of Southwestern Bell Telephone Company.

Smithers Lake (Tier 1) - All zones of the Houston Metropolitan Exchange, Stafford of GTE Southwest, Inc., Atascocita and Humble-South Humble of the Central Telephone Company of Texas, and those customers subscribing to EACS in the Rosharon Exchange of GTE Southwest, Inc.

Smithville (Tier 2) - All zones of the Austin Metropolitan Exchange and Bastrop of Southwestern Bell Telephone Company.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 Optional Extended Metropolitan Service, (Cont'd.)

4.3.3 Optional EMS Calling Scopes (Listed Alphabetically), (Cont'd.)

Splendora (Tier 2) - All zones of the Houston Metropolitan Exchange, and Atascocita, Humble-South Humble of the Central Telephone Company of Texas, and Arcola and Stafford of GTE Southwest, Inc. and Sugar Land of the Sugar Land Telephone Company.

Spring (Tier 1) - All zones of the Houston Metropolitan Exchange, Arcola and Stafford of GTE Southwest, Inc., Sugar Land of the Sugar Land Telephone Company, Atascocita, Kingwood and Humble-South Humble of the Central Telephone Company of Texas and those customers subscribing to EMS in the Porter Heights Exchange of Central Telephone Company of Texas, and in the Riverbrook Exchange of the Lufkin-Conroe Telephone Exchange.

Taylor (Tier 1) - All zones of the Austin Metropolitan Exchange and Elgin of Southwestern Bell Telephone Company.

Terrell (Tier 2) - All zones of the Dallas Metropolitan Exchange, Forney, Rockwall, and Royse City of Southwestern Bell Telephone Company, and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Tomball (Tier 1) - All zones of the Houston Metropolitan Exchange, Arcola and Stafford of GTE Southwest, Inc., Sugar Land of the Sugar Land Telephone Company, Atascocita, and Humble-South Humble of the Central Telephone Company of Texas, and EMS subscribers in the Riverbrook Exchange of Lufkin-Conroe Telephone Exchange.

Valley Lodge (Tier 2) - All zones of the Houston Metropolitan Exchange, Arcola and Stafford of GTE Southwest, Inc., Sugar Land of the Sugar Land Telephone Company, and Atascocita, and Humble-South Humble of the Central Telephone Company of Texas and the Brookshire and Katy Exchanges of Fort Bend Telephone Company.

Waller (Tier 2) - All zones of the Houston Metropolitan Exchange, Pinehurst and Cypress of Southwestern Bell Telephone Company, Atascocita and Humble-South Humble of the Central Telephone Company of Texas, Arcola and Stafford of GTE Southwest, Inc., Sugar Land of the Sugar Land Telephone Company and Brookshire and Katy of Fort Bend Telephone Company.

Waxahachie (Tier 2) - All zones of the Dallas Metropolitan Exchange, Ennis, Red Oak, and Midlothian of Southwestern Bell Telephone Company and Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie of GTE Southwest, Inc.

Weatherford (Tier 1) - All zones of the Fort Worth Metropolitan Exchange, Granbury and Azle, Grapevine and Keller of GTE Southwest, Inc.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services

Footnotes—Business and Residence Rates & Charges—Calling Features – 4.4.1-4.4.2

- (1) This rate is inclusive of the Cancel Call Waiting option where available.
- (2) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (3) One Call Forwarding feature (EMS) is applicable per line/trunk arranged.
- (4) One Simultaneous Call Forwarding feature (ESD) and one Call Forwarding feature (ESM) are applicable per line/trunk (non-hunting) used to establish connection.
- (5) Effective September 11, 2004, these service are no longer available to subscribers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1)

Basic Business Line and Trunk is available within the Exchange Area as defined in Section 3 of this Tariff.

A. Line - Monthly Rates (4)

	Lines 1-2, ea (2)	Lines 1-5, ea.	Lines 6+, ea. (3)
Rate Group 1	\$26.50	\$26.50	\$25.00
Rate Group 2	\$25.00	\$25.00	\$25.00
Rate Group 2A	\$25.00	\$25.00	\$25.00
Rate Group 2B	\$25.00	\$25.00	\$25.00
Rate Group 3	\$25.00	\$25.00	\$25.00
Rate Group 3A	\$25.00	\$25.00	\$25.00
Rate Group 4	\$25.00	\$25.00	\$25.00
Rate Group 5	\$25.00	\$25.00	\$25.00
Rate Group 6	\$25.00	\$25.00	\$25.00
Rate Group 6A	\$25.00	\$25.00	\$25.00
Rate Group 7	\$25.00	\$25.00	\$25.00
Rate Group 7A	\$25.00	\$25.00	\$25.00
Rate Group 8	\$25.25	\$25.25	\$25.00
Rate Group 8A	\$25.25	\$25.25	\$25.00
Rate Group 9	\$25.00	\$25.00	\$25.00
Rate Group 9A	\$25.00	\$25.00	\$25.00
Rate Group 10	\$25.00	\$25.00	\$25.00
Rate Group 10A	\$28.75	\$28.75	\$26.75
Rate Group 10B	\$25.50	\$25.50	\$25.00
Rate Group 10C	\$26.00	\$26.00	\$25.00
Rate Group 11	\$25.25	\$25.25	\$25.00
Rate Group 12	\$26.50	\$26.50	\$25.00
Rate Group 13	\$28.00	\$28.00	\$26.00
Rate Group 14	\$28.00	\$28.00	\$26.00
Rate Group 15	\$42.00	\$41.00	\$39.00
Rate Group 15A	\$42.00	\$41.00	\$39.00
Rate Group 15B	\$42.00	\$41.00	\$39.00

(1) See Section 4.4.3.H for Service Charges.

(2) Effective March 2, 2004, these rates are applicable to existing 1-2 line customers only.

(3) Effective November 1, 2004, these rate are no longer available for new customers.

(4) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005.

 ISSUED: April 20, 2020

 EFFECTIVE: April 21, 2020

Issued by: General Counsel
210 Interstate North Parkway, Suite 300
Atlanta, Georgia 30339

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1), (Cont'd.)

B. Lines - 12 Month Term Commitment (4)

	Lines 1-5, ea.	Lines 6+, ea.
Rate Groups 1, 3, 5-7, 9-10, 15 (2)	17.00	15.00
Rate Group 2 (2)	18.00	16.00
Rate Groups 4, 11 (2)	19.00	17.00
Rate Group 14 (2)	21.00	19.00
Rate Group 12 (2)	23.00	21.00
	Lines 1-5, ea.	Lines 6+, ea. (3)
Rate Group 1	\$17.00	\$15.00
Rate Group 2	\$18.00	\$16.00
Rate Group 3	\$18.50	\$16.50
Rate Group 4	\$19.00	\$17.00
Rate Group 5	\$19.25	\$17.25
Rate Group 6	\$20.25	\$18.25
Rate Group 7	\$20.75	\$18.75
Rate Group 8	\$21.00	\$19.00
Rate Group 9	\$21.75	\$19.75
Rate Group 10	\$22.00	\$20.00
Rate Group 11	\$22.50	\$20.50
Rate Group 12	\$23.00	\$21.00
Rate Group 13	\$23.50	\$21.50
Rate Group 14	\$24.75	\$22.75
Rate Group 15	\$41.00	\$39.00

- (1) See Section 4.4.3.H for Service Charges.
 (2) Effective May 17, 2004, these rates are not available to new term Customers.
 (3) Effective November 1, 2004, these rates are no longer available for new customers.
 (4) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term, and will not be available to current subscribers at the expiration of their current terms.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1), (Cont'd.)

Lines - 12 Month Term Commitment (1)

	Lines 1-5, ea.	Lines 6+, ea.
Rate Group 1	\$26.50	\$24.50
Rate Group 2	\$23.00	\$21.00
Rate Group 2A	\$23.00	\$21.00
Rate Group 2B	\$23.00	\$21.00
Rate Group 3	\$23.00	\$21.00
Rate Group 3A	\$23.00	\$21.00
Rate Group 4	\$23.00	\$21.00
Rate Group 5	\$23.00	\$21.00
Rate Group 6	\$23.00	\$21.00
Rate Group 6A	\$23.00	\$21.00
Rate Group 7	\$23.00	\$21.00
Rate Group 7A	\$23.50	\$21.50
Rate Group 8	\$25.25	\$23.25
Rate Group 8A	\$25.25	\$23.25
Rate Group 9	\$23.00	\$21.00
Rate Group 9A	\$24.50	\$22.50
Rate Group 10	\$24.50	\$22.50
Rate Group 10A	\$28.75	\$26.75
Rate Group 10B	\$25.50	\$23.50
Rate Group 10C	\$26.00	\$24.00
Rate Group 11	\$25.25	\$23.25
Rate Group 12	\$26.50	\$24.50
Rate Group 13	\$28.00	\$26.00
Rate Group 14	\$28.00	\$26.00
Rate Group 15	\$41.00	\$39.00
Rate Group 15A	\$41.00	\$39.00
Rate Group 15B	\$41.00	\$39.00

(1) Effective April 15, 2006, this service is available only to current subscribers of the service who wish to renew their term commitments and to existing month-to-month Customers who wish to enter into a term agreement.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.3 Basic Business Line and Trunk (1), (Cont'd.)****C. Lines - 24 Month Term Commitment (3)**

	One Flat Rate 1-Party Line Lines 1-5, ea.	One Flat Rate 1-Party Line Lines 6+, ea. (2)
Rate Group 1, 3, 5-10	\$16.00	\$14.00
Rate Group 2	\$16.00	\$14.00
Rate Group 4, 11	\$17.00	\$15.00
Rate Group 13, 14	\$19.00	\$17.00
Rate Group 12	\$21.00	\$19.00
Rate Group 15	\$38.00	\$36.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1), (Cont'd.)

C. Lines - 24 Month Term Commitment (3), (Cont'd.)

Lines - 24 Month Term Commitment (4)

	One Flat Rate 1-Party Line Lines 1-5, ea.	One Flat Rate 1-Party Line Lines 6+, ea.
Rate Group 1	\$21.00	\$19.00
Rate Group 2	\$21.00	\$19.00
Rate Group 2A	\$21.00	\$19.00
Rate Group 2B	\$21.00	\$19.00
Rate Group 3	\$21.00	\$19.00
Rate Group 3A	\$21.00	\$19.00
Rate Group 4	\$21.00	\$19.00
Rate Group 5	\$21.00	\$19.00
Rate Group 6	\$21.00	\$19.00
Rate Group 6A	\$21.00	\$19.00
Rate Group 7	\$21.00	\$19.00
Rate Group 7A	\$21.00	\$19.00
Rate Group 8	\$21.00	\$19.00
Rate Group 8A	\$21.00	\$19.00
Rate Group 9	\$21.00	\$19.00
Rate Group 9A	\$21.00	\$19.00
Rate Group 10	\$21.00	\$19.00
Rate Group 10A	\$21.00	\$19.00
Rate Group 10B	\$21.00	\$19.00
Rate Group 10C	\$21.00	\$19.00
Rate Group 11	\$21.00	\$19.00
Rate Group 12	\$21.00	\$19.00
Rate Group 13	\$21.00	\$19.00
Rate Group 14	\$21.00	\$19.00
Rate Group 15	\$38.00	\$36.00
Rate Group 15A	\$38.00	\$36.00
Rate Group 15B	\$38.00	\$36.00

(1) See Section 4.4.3.H for Service Charges.

(2) Effective November 1, 2004, these rate are no longer available for new customers.

(3) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term, and will not be available to current subscribers at the expiration of their current terms.

(4) Effective April 15, 2006, this service is available only to current subscribers of the service who wish to renew their term commitments and to existing month-to-month Customers who wish to enter into a term agreement.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1), (Cont'd.)

D. Trunk - Monthly Rates (3)

	One Flat Rate Trunk, Lines 1-5, ea.	One Flat Rate Trunk, Lines 6+, ea. (2)
Rate Group 1	\$36.25	\$34.25
Rate Group 2	\$31.00	\$29.00
Rate Group 2A	\$30.50	\$28.50
Rate Group 2B	\$30.75	\$28.75
Rate Group 3	\$30.00	\$28.00
Rate Group 3A	\$30.75	\$28.75
Rate Group 4	\$32.75	\$30.75
Rate Group 5	\$31.25	\$29.25
Rate Group 6	\$29.25	\$27.25
Rate Group 6A	\$31.00	\$29.00
Rate Group 7	\$29.75	\$27.75
Rate Group 7A	\$34.25	\$32.25
Rate Group 8	\$38.50	\$36.50
Rate Group 8A	\$34.50	\$32.50
Rate Group 9	\$30.75	\$28.75
Rate Group 9A	\$33.50	\$31.50
Rate Group 10	\$31.00	\$29.00
Rate Group 10A	\$37.50	\$35.50
Rate Group 10B	\$34.50	\$32.50
Rate Group 10C	\$35.50	\$33.50
Rate Group 11	\$38.50	\$36.50
Rate Group 12	\$41.25	\$39.25
Rate Group 13	\$42.75	\$40.75
Rate Group 14	\$42.75	\$42.75
Rate Group 15	\$67.00	\$65.00
Rate Group 15A	\$67.00	\$65.00
Rate Group 15B	\$67.00	\$65.00

(1) See Section 4.4.3.H for Service Charges.

(2) Effective November 1, 2004, these rate are no longer available for new customers.

(3) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1), (Cont'd.)

E. Trunk 12-Term Commitment Rates (4)

	Trunks, 1-5, ea.	Trunk, 6+, ea.
Rate Group 1, 3, 5-7, 9-10. 15 (2)	26.00	24.00
Rate Group 2 (2)	29.00	27.00
Rate Group 4, 11 (2)	29.00	27.00
Rate Group 14 (2)	33.00	31.00
Rate Group 12 (2)	36.00	34.00
	---	---
	Trunk, 1-5, ea.	Trunk, 6+, ea. (3)
Rate Group 1	\$26.00	\$24.00
Rate Group 2	\$29.00	\$27.00
Rate Group 3	\$27.50	\$25.50
Rate Group 4	\$29.00	\$27.00
Rate Group 5	\$28.25	\$27.25
Rate Group 6	\$29.25	\$27.25
Rate Group 7	\$29.75	\$27.75
Rate Group 7A	\$31.75	\$29.75
Rate Group 8	\$30.00	\$28.00
Rate Group 9	\$30.75	\$28.75
Rate Group 10	\$31.00	\$29.00
Rate Group 11	\$32.50	\$30.50
Rate Group 12	\$36.00	\$34.00
Rate Group 13	\$35.50	\$33.50
Rate Group 14	\$36.75	\$35.75
Rate Group 15	\$67.00	\$65.00

Rate Group 7A consists of Austin and Leander rate centers.

- (1) See Section 4.4.3.H for Service Charges.
 (2) Effective May 17, 2004, these rates are not available to new term customers
 (3) Effective November 1, 2004, these rate are no longer available for new customers.
 (4) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk (1), (Cont'd.)

F. Trunk 24-Term Commitment Rates (3)

	Trunk, 1-5, ea.	Trunk, 6+, ea. (2)
Rate Group 1, 3, 5-10. 15	25.00	23.00
Rate Group 2	28.00	26.00
Rate Group 4, 11	28.00	26.00
Rate Group 7A	28.00	26.00
Rate Group 14	31.00	29.00
Rate Group 12	34.00	32.00
Rate Group 15	34.00	32.00

Rate Group 7A consists of Austin and Leander rate centers.

- (1) See Section 4.4.3.H for Service Charges.
 (2) Effective November 1, 2004, these rate are no longer available for new customers.
 (3) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.3 Basic Business Line and Trunk, (Cont'd.)

H. Non-Recurring Charges

Class of service	\$ 50.00
Complex service charge	\$ 25.00
Custom work order	(1)
Establish dual service – Basic Line	\$ 18.00
Establish dual service – Metro Line	\$ 55.00
Establish dual service – Basic Trunk	\$ 30.00
Establish dual service – Metro Trunk	\$ 87.00
Expedited service charge	\$ 25.00
Feature add/change	\$10.75
Hunting add/change	\$ 10.00
Invoice change	\$ 10.00
Move, per line or trunk (4)	\$ 70.00
Move, per additional line or trunk (2)	\$ 20.00
Installation of new line or trunk (3)(4)	\$ 70.00
Installation of additional line or trunk (2)(3)	\$ 20.00
Transfer of service	\$ 10.00
Service change, all other, per line	\$ 10.00
Telephone number change	\$ 25.00
Telephone number search, 1 st 20 set free	\$ 15.00

- (1) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (2) The additional non-recurring charge is only applicable when two or more lines are ordered at the time Fusion service is established. The additional non-recurring charge is applied only to lines beyond the first one ordered.
- (3) Installation charges on account will be waived when existing service is converted from Customer's current local exchange carrier to .
- (4) The installation charge will apply for new Fusion lines that are not converted from an existing local exchange carrier. The charge will be added at the time of service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.4 3 Feature Value Package (1)(2)

3 Feature Value Package is available within the Exchange Area as defined in Section 3 of this Tariff.

Monthly Rate

Any three features from the 3 Feature Value
Package Feature List below.

\$11.95

Any of the following calling features may be added to the 3 Feature Value Package. The following rates apply only when these calling features are added to the 3 Feature Value Package. To add calling features to any other service, please refer to Section 4.4 for applicable rates.

- (1) See Section 4.1 for Service Charges.
- (2) Effective August 5, 2008, this package is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.5 7 Feature Value Package (1)(2)

7 Feature Value Package is available within Exchange Area as defined in Section 3 of this Tariff.

	Monthly Rate
Any seven features from the 7 Feature Value Package Feature List	\$17.95

Any of the following calling features may be added to 7 Feature Value Package. The following rates apply only when these calling features are added to the 7 Feature Value Package. To add calling features to any other service, please refer to Section 4.4 for applicable rates.

1. See Section 4.1 for Service Charges.
2. Effective August 5, 2008, this package is no longer available for new service.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.6 Basic Residence Package (1)(6)(7)

Basic Residence Package is available within the Exchange Areas as defined in Section 3 of this Tariff.

A. Feature and Services Included:

Auto Redial
 Three Way Calling
 Call Blocker
 Call Return
 Caller ID
 Call Waiting (2)

Monthly Rates:

	Lines 1-2	Lines 3+
Rate Group 1	\$25.00	\$25.00
Rate Group 2	\$25.00	\$25.00
Rate Group 3A	\$25.50	\$25.00
Rate Group 3B	\$26.00	\$25.00
Rate Group 4	\$25.00	\$25.00
Rate Group 5	\$26.25	\$25.25
Rate Group 6	\$27.75	\$26.75
Rate Group 7A	\$26.75	\$25.75
Rate Group 7B	\$28.25	\$27.25
Rate Group 8	\$28.00	\$27.00
Rate Group 9	n/a	n/a
Rate Group 10	\$29.50	\$28.50
Rate Group 11	\$27.50	\$26.50
Rate Group 12	\$25.00	\$25.00
Rate Group 13	\$27.00	\$26.00
Rate Group 14	\$28.25	\$27.25
Rate Group 15	\$31.50	\$30.50
Installation Charge (4)(6)		26.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.6 Basic Residence Package (1)(6)

- B. The following options may be added to the Basic Residence Package.
Rates apply only when these options are added to the Basic Residence Package.

1. Additional Options	Monthly Rate	
Premium Feature Upgrade	\$2.00	
Call Forwarding Busy Line/No Answer		
Call Forwarding		
Priority Call		
Speed Dial 8		
Remote Access to Call Forwarding		
Selective Call Forwarding		
Combined Class of Service	2.00	
Non-Published Service	1.00	
2. Long Distance (3)		
	Rate per minute	Monthly Rate
Basic Long Distance	\$.095	\$0.00
Long Distance Savings Plan		
(6)	.07	4.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.6 Basic Residence Packages (1)(6), (Cont'd.)****C. Extra Line (5)**

The Extra Line is available only with the Basic Residence Package as described in Section 4.4.6 of this Tariff.

	Monthly Rate
Rate Group 1	\$25.00
Rate Group 2	\$25.00
Rate Group 3A	\$25.00
Rate Group 3B	\$25.00
Rate Group 3C	\$25.00
Rate Group 4	\$25.00
Rate Group 5	\$25.00
Rate Group 6	\$25.00
Rate Group 7A	\$25.00
Rate Group 7B	\$25.00
Rate Group 8	\$25.00
Rate Group 9	N/A
Rate Group 10	\$25.00
Rate Group 11	\$25.00
Rate Group 12	\$25.00
Rate Group 13	\$25.00
Rate Group 14	\$25.00
Rate Group 15	\$25.00

D. Optional Extended Area Calling Service

Monthly Rate	\$25.50
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.6 Basic Residence Packages (1)(6), (Cont'd.)****E. Rate Centers available for service:**

Rate Center	Rate Group
Fannett	1
Canutillo	2
Clint	2
El Paso	2
Vinton	2
Beaumont	3B
Bridge City	3B
Calallen	3B
China	3B
Clarkwood	3B
Corpus Christi	3B
Cypress	3A
Flourbluff	3B
Galveston	3A
La Belle	3B
Lumberton	3B
Nederland-Port Neches	3B
Padre Island	3B
Port Arthur	3A
Pt Bolivar	3B
Richmond-Rosenberg	3A
Smithers Lake	3A
South Vidor	3B
Texas City – La Marque	3A
Vidor	3B
Westbury	3B

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.6 Basic Residence Packages (1)(6), (Cont'd.)

E. Rate Centers available for service: (cont'd)

Rate Center	Rate Group
San Antonio	4
Spring	5
Tomball	5
Cuero	6
Hebbronville	6
Mathis	6
Woodsboro	6
Austin	7A
Leander	7A
Alice	7B
Beeville	7B
Jasper	7B
Kingsville	7B
Nacogdochss	7B
Orange	7B
Rockport	7B
Arlington	8
Atlas	8
Eules	8
Glendale	8
Kennedale	8
Mansfield	8
N. Richland Hills	8
Roanoke	8
Bayside	10
Benavides	10
Buna	10
Deweyville	10
Evadale	10
Freer	10
Kirbyville	10
Kountze	10
Mauriceville	10
Refugio	10

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.6 Basic Residence Packages (1)(6), (Cont'd.)

E. Rate Centers available for service: (cont'd)

Sabinepass	10
San Diego	10
Silsbee	10
Sinton	10
Skidmore	10
Sour Lake	10
Spurger	10
Warren	10
Wildwood	10
Woodville	10
Fort Worth	11
Westfield	12
Sheldon	12
Seabrook	12
Satsuma	12
Manvel	12
Langham	12
La Porte	12
Houston Suburbs	12
Houston	12
Friendswood	12
Deer Park	12
Channelview	12
Barker	12
Bammel	12
Apollo	12
Seagoville	13
Grand Prairie	13
De Soto	13
Cedar Hill	13
Dallas	14
Frisco	15
Alvin	15
Allen	15

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.9 Footnotes for Basic Residence Package

- (1) See Section 4.1 for Service Charges.
- (2) Customer has option to waive this feature.
- (3) Residential customers subscribing to the Company's Long Distance Service as set forth in the Company's Interexchange Tariff, PUC Texas No. 5, will place their long distance calls over the Company's interexchange network. This block of minutes applies to intralata, interlata and interstate calls.
- (4) Installation Charges apply for establishing new service, move of customer's service from one location to another location, different premise, and to add new lines to an existing account.
- (5) Residential Customers must subscribe to Fusion Long Distance as set forth in the Company's Interexchange Tariff, PUC Texas No. 5.
- (6) Service is only available to current customer of this service and will not be offered to new customers as of June 7, 2002.
- (7) Effective August 5, 2008, this product is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.10 Outfielder Service (5)

A. General

Outfielder Service is a service whereby a call placed from a station (the originating station) to a customer's (Outfielder Service Customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by the Company central office equipment to the subscriber's remote location. Terminating stations must have incoming call capability. With Outfielder Service calls are forwarded to: (1) a terminating station located within the same exchange as that of the call forwarding location or (2) to a terminating station located within a different exchange.

B. Regulations

1. Outfielder Service is offered subject to availability of suitable facilities and provided not unusual expense is involved.
2. Outfielder Service cannot terminate on public or semi-public service (i.e., coin telephone).
3. The Company will not provide identification of the originating telephone number to the Outfielder Service Customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the forwarded call.
5. Outfielder Service is not represented as suitable for satisfactory transmission of data.
6. Calls directed to Outfielder Service on a local basis are forwarded using Local Exchange Service.
7. The Outfielder Service Customer is responsible for subscribing to the appropriate service arrangement for each access path provided by the Company.
8. Outfielder Service is provided on the condition that the customer subscribe to sufficient services and facilities to adequately handle calls to the Outfielder Service Customer without interfering with or impairing any services offered by the Company.
9. Outfielder Service for a Metro Line is available for the monthly rates described

C. Rates and Charges(4)

1. The following charges are for Outfielder Service only.

	Monthly Rate	Service Charge (1)(2)(3)
Outfielder Service		
First Access Path	\$25.00	\$10.00
Additional Access Path, Each	25.00	10.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.10 Outfielder Service, (Cont'd.)

C. Rates and Charges(4), (Cont'd.)

1. The following charges are for Outfielder Service only, (Cont'd.)

	Monthly Rate	Service Charge (1)(2)(3)
Outfielder Service Metro Line		
First Access Path	\$50.00	\$10.00
Additional Access Path, Each	50.00	10.00

D. Directory Listings

One Directory Listing without charge, covering the exchange in which the Outfielder Service is located, is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings Section of this Tariff.

Footnotes

- (1) The Service Charge will not apply when the Customer orders this service at the time of conversion (ILEC to the Company).
- (2) The Service Charge will apply when the Customer orders changes to this service, changes the Outfielder Service number or the quantity of paths.
- (3) The Service Charge will apply for Outfielder Service (includes one path) and each additional access path ordered on the same or subsequent order.
- (4) In addition to the rates and charges for Outfielder Service, rates and charges for lines and trunks as specified in Section 4.3 of the tariff and toll charges for all long distance calls originating from the Outfielder Service Number apply.
- (5) Effective August 5, 2008, this product is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.11 Price Protection Plan (1)

- A. Fusion offers optional discounts for Customers that agree to a term commitment of 24 months. Customer is eligible for Price Protection Plan ("PPP") term pricing only where Customer has a minimum of three Basic Business Lines and/or Trunks within an account. The 24-month commitment also qualifies Customers for an Interexchange Service discount and a separate 12-month discount is also available for Interexchange Services as provided in Fusion's PUC Texas Tariff No. 2.
- B. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Fusion, which shall include, without limitation, Customer's term selection.
- C. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
- D. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Basic Business Line and Trunk services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
- E. If monthly term rates as specified in Section 4.4.3 decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
- F. For Customers who establish a term service agreement, monthly Basic Business and Trunks rates will not change as a result of a Fusion -initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.11 Price Protection Plan (1) (cont'd)

- G. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Fusion to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
1. \$50.00 per terminated line, or
 2. \$10.00 per terminated line multiplied by the number of months remaining in the current term.
- H. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.

(1) Effective August 5, 2008, Fusion Price Protection Plan is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.11 Price Protection Plan, (Cont'd.)**

- I. The following Service Level Objectives apply to the PPP only, and are subject to all other provisions of this Tariff, including specifically but without limitation, any and all limitations of liability. Fusion will use commercially reasonable efforts to provide Services in accordance with the following Service Level Objectives:
 - 1. Complete loss of Service caused solely by a Fusion network problem will be remedied within 8 business hours from Customer notification of the Company.
 - 2. Partial loss of Service caused solely by a Fusion network problem will be remedied within 12 business hours from notification to BNM.
 - 3. Noise or static caused solely by a Fusion network problem will be remedied within 16 business hours from notification to BNM.
- J. As Customer's sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Fusion, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Fusion within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Fusion service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
- K. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Fusion access to Customer's premises, if necessary, and assisting Fusion with problem identification and resolution.
- L. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
- M. If Customer relocates to another location in a Fusion market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.11 Price Protection Plan, (Cont'd.)

- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Fusion's prior written approval. Any attempted assignment or transfer without Fusion's prior written approval shall be void.
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Fusion shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9)(10)

Home Connection Bundles are available in the following packages:

- Home Connection Bundle
- Home Connection Plus Bundle
- Home Connection Premium Bundle
- Home Connection Metro Bundle
- Home Connection Metro Plus Bundle
- Home Connection Metro Premium Bundle

A. Home Connection Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

Two Features from the Home Connection Features List in 4.4.12J

	Lines 1-2 (7)	Lines 1+
Rate Group 1	\$25.00	\$25.00
Rate Group 2	\$25.00	\$25.00
Rate Group 3A	\$25.50	\$25.50
Rate Group 3B	\$26.00	\$26.00
Rate Group 3C		\$26.00
Rate Group 4	\$25.00	\$25.00
Rate Group 5	\$26.25	\$26.25
Rate Group 6	\$27.75	\$27.75
Rate Group 7A	\$26.75	\$26.75
Rate Group 7B	\$28.25	\$28.25
Rate Group 8	\$28.00	\$28.00
Rate Group 9	n/a	n/a
Rate Group 10	\$29.50	\$29.50
Rate Group 11	\$27.50	\$27.50
Rate Group 12	\$25.00	\$25.00
Rate Group 13	\$27.00	\$27.00
Rate Group 14	\$28.25	\$28.25
Rate Group 15	\$31.50	\$31.50

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

B. Home Connection Plus Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

One Feature from the Home Connection Features List in 4.4.12J

30 Minutes Long Distance Block of Time (4)

	Lines 1-2 (7)	Lines 1+
Rate Group 1	\$26.00	\$26.00
Rate Group 2	\$25.50	\$25.50
Rate Group 3A	\$27.00	\$27.00
Rate Group 3B	\$27.50	\$27.50
Rate Group 3C		\$27.50
Rate Group 4	\$25.50	\$25.50
Rate Group 5	\$27.75	\$27.75
Rate Group 6	\$29.25	\$29.25
Rate Group 7A	\$28.25	\$28.25
Rate Group 7B	\$29.75	\$29.75
Rate Group 8	\$29.50	\$29.50
Rate Group 9	n/a	n/a
Rate Group 10	\$31.00	\$31.00
Rate Group 11	\$29.00	\$29.00
Rate Group 12	\$26.00	\$26.00
Rate Group 13	\$28.50	\$28.50
Rate Group 14	\$29.75	\$29.75
Rate Group 15	\$33.00	\$33.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

C. Home Connection Premium Bundle is equipped with:

Basic Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

One Feature from the Home Connection Features List in 4.4.12J

90 Minutes Long Distance Block of Time (4)

	Lines 1-2 (7)	Lines 1+
Rate Group 1	\$29.50	\$29.50
Rate Group 2	\$29.00	\$29.00
Rate Group 3A	\$30.50	\$30.50
Rate Group 3B	\$31.00	\$31.00
Rate Group 3C		\$31.00
Rate Group 4	\$29.00	\$29.00
Rate Group 5	\$31.25	\$31.25
Rate Group 6	\$32.75	\$32.75
Rate Group 7A	\$31.75	\$31.75
Rate Group 7B	\$33.25	\$33.25
Rate Group 8	\$33.00	\$33.00
Rate Group 9	n/a	n/a
Rate Group 10	\$34.50	\$34.50
Rate Group 11	\$32.50	\$32.50
Rate Group 12	\$29.50	\$29.50
Rate Group 13	\$32.00	\$32.00
Rate Group 14	\$33.25	\$33.25
Rate Group 15	\$36.50	\$36.50

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

D. Home Connection Metro Bundle is equipped with:

Metro Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

One Feature from the Home Connection Plus Features List in 4.4.12J

30 Minutes Long Distance Block of Time (4)

Rate Group	Monthly Rate
Rate Group 1	N/A
Rate Group 2	N/A
Rate Group 3A	\$38.00
Rate Group 3B	N/A
Rate Group 3C	\$38.00
Rate Group 4	N/A
Rate Group 5	\$38.00
Rate Group 6	N/A
Rate Group 7A	N/A
Rate Group 7B	N/A
Rate Group 8	\$38.00
Rate Group 9	N/A
Rate Group 10	N/A
Rate Group 11	N/A
Rate Group 12	N/A
Rate Group 13	\$38.00
Rate Group 14	N/A
Rate Group 15	N/A

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

E. Home Connection Plus Metro Bundle is equipped with:

Metro Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

One Feature from the Home Connection Features List in 4.4.12J

90 Minutes Long Distance Block of Time (4)

Rate Group	Monthly Rate
Rate Group 1	N/A
Rate Group 2	N/A
Rate Group 3A	\$39.50
Rate Group 3B	N/A
Rate Group 3C	\$39.50
Rate Group 4	N/A
Rate Group 5	\$39.50
Rate Group 6	N/A
Rate Group 7A	N/A
Rate Group 7B	N/A
Rate Group 8	\$39.50
Rate Group 9	N/A
Rate Group 10	N/A
Rate Group 11	N/A
Rate Group 12	N/A
Rate Group 13	\$39.50
Rate Group 14	N/A
Rate Group 15	N/A

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

F. Home Connection Premium Metro Bundle is equipped with:

Metro Residential Line (1)

Call Waiting ID Options (2)(3)

Call Trace (3)

One Feature from the Home Connection Features List in 4.4.12J

90 Minutes Long Distance Block of Time (4)

Rate Group	Monthly Rate
Rate Group 1	N/A
Rate Group 2	N/A
Rate Group 3A	\$43.00
Rate Group 3B	N/A
Rate Group 3C	\$43.00
Rate Group 4	N/A
Rate Group 5	\$43.00
Rate Group 6	N/A
Rate Group 7A	N/A
Rate Group 7B	N/A
Rate Group 8	\$43.00
Rate Group 9	N/A
Rate Group 10	N/A
Rate Group 11	N/A
Rate Group 12	N/A
Rate Group 13	\$43.00
Rate Group 14	N/A
Rate Group 15	N/A

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

G. Extra Line with Home Connection Bundles (1)

Rate Group	Monthly Rate		Metro
	Basic 1st Extra (7)	Basic additional extra	
Rate Group 1	\$25.00	\$25.00	N/A
Rate Group 2	\$25.00	\$25.00	N/A
Rate Group 3A	\$25.00	\$25.00	\$31.00
Rate Group 3B	\$25.00	\$25.00	N/A
Rate Group 3C	\$25.00	\$25.00	\$31.00
Rate Group 4	\$25.00	\$25.00	N/A
Rate Group 5	\$25.00	\$25.00	\$31.00
Rate Group 6	\$25.00	\$25.00	N/A
Rate Group 7A	\$25.00	\$25.00	N/A
Rate Group 7B	\$25.00	\$25.00	N/A
Rate Group 8	\$25.00	\$25.00	\$31.00
Rate Group 9	N/A	N/A	N/A
Rate Group 10	\$25.00	\$25.00	N/A
Rate Group 11	\$25.00	\$25.00	N/A
Rate Group 12	\$25.00	\$25.00	N/A
Rate Group 13	\$25.00	\$25.00	\$31.00
Rate Group 14	\$25.00	\$25.00	N/A
Rate Group 15	\$25.00	\$25.00	N/A

H. Long Distance Call Blocks for Home Connection Bundles (5)

Package	Block of Time Per Month	Overage Usage Rate per Minute
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07
Home Connection Metro Bundle	None	Not Applicable
Home Connection Metro Plus Bundle	30	\$.08
Home Connection Metro Premium Bundle	90	.07

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.12 Home Connection Bundles (9) (cont'd)****I. Home Connection Bundles Non Recurring Charges**

Class of service	\$50.00
Conversion of line to Fusion service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Installation of new line or trunk	\$45.00
Invoice change	\$10.00
Move, per line or trunk	\$45.00
Service change, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 st 20 free	\$15.00
Transfer of service	\$10.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

J. Home Connection Bundle Feature List

Any of the following calling features may be added to the Home Connection Bundles. Two features may be selected for Home Connection Bundle and one feature for Home Connection Plus Bundle and Home Connection Premium Bundle. Call Waiting ID Options and Call Trace default features may not be exchanged with any of the features listed below.

- Anonymous Call Rejection
- Auto Redial/CallReturn/3 Way Calling (6)
- Call Blocker
- Caller ID
- Call Forward Busy/No Answer
- Call Forward
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward with Call Forward
- Selective Call Forward
- Speed Call 8

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

L. Home Connection Service Areas

Rate Center	Rate Group
Fannett	1
Owentown	1
Canutillo	2
Clint	2
El Paso	2
Vinton	2
Beaumont	3B
Bridge City	3B
Calallen	3B
China	3B
Clarkwood	3B
Corpus Christi	3B
Cypress	3A
Flourbluff	3B
Galveston	3A
La Belle	3B
Lumberton	3B
Nederland-Port Neches	3B
Padre Island	3B
Port Arthur	3B
Pt Bolivar	3A
Richmond-Rosenberg	3A
Smithers Lake	3A
South Vidor	3B
Texas City – La Marque	3A
Vidor	3B
Westbury	3B

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

L. Home Connection Rate Groups

Rate Center	Rate Group
Abilene	3B
Amarillo	3B
Axtell	3B
Brenham	3B
Brownsville	3B
Burkburntt	3B
Canyon	3B
China Spring	3B
Donna	3B
Edcouch	3B
Eddy	3B
Edinburg	3B
Gholson	3B
Hallsburg	3B
Henrietta	3B
Iowa Park	3B
Lindl Swan	3B
Longview	3B
Lorena	3B
Los Fresnos	3B
Lubbock	3B
Mart	3B
McAllen	3B
McGegor	3B
Midland	3B
Mission	3B
Moody	3B
Odessa	3B
Port Isabelle	3B
Rosenthal	3B
Slaton	3B
South Bosque	3B
Terminal	3B
Waco	3B
West	3B
Wichita Falls	3B
McKinney	3C
Pinehurst	3C

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

L. Home Connection Rate Groups

Rate Center	Rate Group
San Antonio	4
Spring	5
Tomball	5
Cuero	6
Hebbronville	6
Mathis	6
Woodsboro	6
Austin	7A
Leander	7A
Alice	7B
Beeville	7B
Jasper	7B
Kingsville	7B
Nacogdochss	7B
Orange	7B
Rockport	7B
Arlington	8
Atlas	8
Eules	8
Glendale	8
Kennedale	8
Mansfield	8
N. Richland Hills	8
Roanoke	8
Bayside	10
Benavides	10
Buna	10
Deweyville	10
Evadale	10
Freer	10
Kirbyville	10
Kountze	10
Mauriceville	10
Refugio	10

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.12 Home Connection Bundles (9) (cont'd)

L. Home Connection Rate Groups

Rate Center	Rate Group
Sabinepass	10
San Diego	10
Silsbee	10
Sinton	10
Skidmore	10
Sour Lake	10
Spurger	10
Warren	10
Wildwood	10
Woodville	10
Fort Worth	11
Westfield	12
Sheldon	12
Seabrook	12
Satsuma	12
Manvel	12
Langham	12
La Porte	12
Houston Suburbs	12
Houston	12
Friendswood	12
Deer Park	12
Channelview	12
Barker	12
Bammel	12
Apollo	12
Seagoville	13
Grand Prairie	13
De Soto	13
Cedar Hill	13
Dallas	14
Frisco	15
Alvin	15
Allen	15
Laredo	3B
Tyler	3B

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.12 Home Connection Bundles (9) (cont'd)****Footnotes for Home Connection Bundles**

- (1) Home Connection Rate Groups are defined in Section 4.4.12L of this Tariff.
The customer is required to have Home Connection Bundle on their primary line.
Customers who convert additional line or later install additional lines may add to those lines (1) Home Connection Bundles with no Long Distance Block of Time at the rates specified in Section 4.2.20A and 4.2.20D; or (2) desired features as specified in Section 4.2.20G; or (3) no Home Connection Bundle or features.
Home Connection lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.
- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (3) The Customer may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.
- (4) Long Distance Block of Time allotment applies to all domestic 1+ Direct Dialed minutes of use.
All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rates according to the rate tables established for the calls.
- (5) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5, will apply to long distance services.
- (6) Usage Sensitive Features (USF) will count as one feature. The USF includes Auto Redial, Call Return and Three Way Calling.
The customer may elect to use USF on a casual basis in lieu of as an optional feature. On a casual basis the customer will be charged \$.50 per use with a maximum per month fee of \$4.00 per USF type.
- (7) Effective March 2, 2004, these rates are only applicable to existing 1-2 line customers.
- (8) Rate Groups listed for availability are in Section 3.2.2 unless listed specifically in Section 4.4.12.
- (9) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005.
- (10) Effective August 5, 2008 this product is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.13 SmartBiz Bundles (7)(8)

SmartBiz Bundles are available in the following packages:

- SmartBiz Plus
- SmartBiz Premium
- SmartBiz Metro Plus
- SmartBiz Metro Premium

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4.13 SmartBiz Bundles (7)(8) (cont'd)

A. SmartBiz Plus Bundle is equipped with:

Basic Business Line (1)

Caller ID

Call Waiting ID Options (2)

Call Forward Variable

30 Minutes Long Distance Block of Time (3)

	Lines 1-2 (6)	Lines 1+
Rate Group 1	\$30.00	\$30.00
Rate Group 2	\$32.00	\$32.00
Rate Group 2A	\$31.50	\$31.50
Rate Group 2B	\$31.50	\$31.50
Rate Group 3	\$31.50	\$31.50
Rate Group 3A	\$31.50	\$31.50
Rate Group 4	\$33.50	\$33.50
Rate Group 5	\$32.25	\$32.25
Rate Group 6	\$33.25	\$33.25
Rate Group 6A	\$35.00	\$35.00
Rate Group 7	\$33.75	\$33.75
Rate Group 7A	\$34.75	\$34.75
Rate Group 8	\$37.50	\$37.50
Rate Group 8A	\$33.75	\$33.75
Rate Group 9	\$34.75	\$34.75
Rate Group 9A	\$33.25	\$33.25
Rate Group 10	\$35.00	\$35.00
Rate Group 10A	\$35.00	\$35.00
Rate Group 10B	\$35.00	\$35.00
Rate Group 10C	\$35.00	\$35.00
Rate Group 11	\$37.00	\$37.00
Rate Group 12	\$38.50	\$38.50
Rate Group 13	\$38.00	\$38.00
Rate Group 14	\$39.25	\$39.25
Rate Group 15A	\$53.00	\$53.00
Rate Group 15B	\$53.50	\$53.50
Rate Group 15	\$52.00	\$52.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4.13 SmartBiz Bundles (7) (cont'd)

B. SmartBiz Premium Bundle is equipped with:

Basic Business Line (1)

Caller ID

Call Waiting ID Options (2)

Call Forward Variable

130 Minutes Long Distance Block of Time (3)

	Lines 1-2 (6)	Lines 1+
Rate Group 1	\$36.00	\$36.00
Rate Group 2	\$38.00	\$38.00
Rate Group2A	\$37.50	\$37.50
Rate Group2B	\$37.50	\$37.50
Rate Group 3	\$37.50	\$37.50
Rate Group 3A	\$37.50	\$37.50
Rate Group 4	\$39.50	\$39.50
Rate Group 5	\$38.25	\$38.25
Rate Group 6	\$39.25	\$39.25
Rate Group 6A	\$41.00	\$41.00
Rate Group 7	\$39.75	\$39.75
Rate Group 7A	\$40.75	\$40.75
Rate Group 8	\$43.50	\$43.50
Rate Group 8A	\$39.75	\$39.75
Rate Group 9	\$40.75	\$40.75
Rate Group 9A	\$39.25	\$39.25
Rate Group 10	\$41.00	\$41.00
Rate Group 10A	\$41.00	\$41.00
Rate Group 10B	\$41.00	\$41.00
Rate Group 10C	\$41.00	\$41.00
Rate Group 11	\$43.00	\$43.00
Rate Group 12	\$44.50	\$44.50
Rate Group 13	\$44.00	\$44.00
Rate Group 14	\$45.25	\$45.25
Rate Group 15A	\$59.00	\$59.00
Rate Group 15B	\$59.50	\$59.50
Rate Group 15	\$58.00	\$58.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.13 SmartBiz Bundles (7) (cont'd))

C. SmartBiz Metro Plus Bundle is equipped with:

Metro Business Line (1)
 Caller ID
 Call Waiting ID Options (2)
 Call Forward Variable
 30 Minutes Long Distance Block of Time (3)

Monthly Rate

Tier 1	Tier 2
\$74.00	\$83.00

D. SmartBiz Metro Premium Bundle is equipped with:

Metro Business Line (1)
 Caller ID
 Call Waiting ID Options (2)
 Call Forward Variable
 130 Minutes Long Distance Block of Time (3)

Monthly Rate

Tier 1	Tier 2
\$80.00	\$89.00

E. Long Distance Blocks of Time for SmartBiz Bundles (4):

Package	Block of Time Per Month	Overage Usage Rate per Minute
SmartBiz Plus	30	\$.089
SmartBiz Premium	130	.069
SmartBiz Metro Plus	30	.089
SmartBiz Metro Premium	130	.069

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.13 SmartBiz Bundles (7) (cont'd)

F. SmartBiz Feature List (5)

Customer may exchange the Caller ID, Call Waiting ID Options and Call Forward Variable features with any of the features listed below:

- Anonymous Call Rejection
- Auto Redial
- Call Blocker
- Call Forward Busy/No Answer
- Call Return
- Call Transfer Disconnect
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward
- Selective Call Forward
- Simultaneous Call Forward
- Speed Call 30
- Three Way Calling

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.13 SmartBiz Bundles (7) (cont'd)****Footnotes for SmartBiz Bundles**

- (1) Rate Groups are defined in Section 3 of this tariff.

This service offering is limited to one-line business customers. Customers may order an additional line to be added to the service at the rates specified elsewhere in this tariff. Once the customer's service exceeds two lines, its options and pricing revert to those specified elsewhere in this tariff.

The installation charges specified elsewhere in this tariff apply to installation of SmartBiz Bundles.

SmartBiz Bundle lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial, Call Return and Three Way Calling. The customer will be charged \$.50 per usage.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.

- (3) Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use.

All other types of calls (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5.

- (4) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5 will apply to long distance services.

- (5) Optional Features can be added to a SmartBiz Bundle or an additional line at the rates specified elsewhere in this tariff.

Feature Change Charge of \$10.00 applies to any feature change.

3 Feature Package or 7 Feature Package features packages are not available with the SmartBiz Bundle package.

- (6) Effective March 2, 2004, these rates are applicable to 1-2 line existing customers only.

- (7) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005.

- (8) Effective August 5, 2008 this product is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.14 Direct Inward Dialing (DID) Service (1)****A. Description**

DID Service is a one-way inward analog service. DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group.

Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month. This will be applicable to all customers of this service.

(1) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.21 Direct Inward Dialing (DID) Service (6) (cont'd)

B Direct Inward Dialing Flat Rate Trunk

Monthly Rates (1) (2)

Rate Group(4)	Month-to-Month	12-Month Term Commitment	24-Month Term Commitment
1	\$48.00	\$42.00	\$39.00
1A	49.50	43.50	40.00
1B	50.50	44.00	40.50
1C	65.00	N/A	N/A
1D	54.50	N/A	N/A
2	51.50	45.00	41.50
3	53.50	46.50	43.00
4	58.00	50.50	46.50
5	62.00	54.00	49.50

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.21 Direct Inward Dialing (DID) Service (6) (cont'd)

B Direct Inward Dialing Flat Rate Trunk

Non-recurring Charges	
DID Trunk Service Charge (3)	\$120.00
1 st Block of 10 DID Numbers	\$ 90.00
Additional Block of 10 DID Numbers	\$ 10.00
1 st Block of 100 DID Numbers	\$120.00
Additional Block of 100 DID Numbers	\$120.00
Service Change Charge	\$ 25.00
DID Trunk DTMF	n/a
Complex Service Change	\$25.00
Custom work order	(5)
Expedited service charge	\$25.00
Invoice change	\$10.00
Transfer of service	\$10.00
Telephone number search, 1 st 20 free	\$15.00

- (1) The rates for this service do not include telephone equipment.
- (2) This service offering is subject to the availability of necessary facilities.
- (3) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Fusion. The charge will apply for new Fusion trunks added at the time service is converted, and thereafter, for new Fusion trunks ordered without converting existing local exchange carrier service, for new service and for a move of service.
- (4) For purposes of rating the Direct Inward Dialing Service, Rate Groups comprises those exchanges listed in subsection 4.4.21.C.1 herein.
- (5) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (6) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.21 Direct Inward Dialing (DID) Service (1) (cont'd)

C. Specially-designated Rate Groups

1. Rate Group 1

Allen	Cisco	Gainesville	Madisonville	Richmond - Rosenberg
Alpine	Cleburne	Goliad	Marion	Rosenberg
Alvarado	Cleveland	Graham	Marshall	Rockdale
Angleton	Clute- Lake Jackson	Granbury	Matagorda	Rockwall
Anna	Columbus	Greenville	Mckinney	Royce City
Atlanta	Combine	Gruver	McLean	Sealy
Aubrey	Corpus Christi	Hallettsville	Medina Lake	Seguin
Bandera	Corrigan	Hempstead	Midlothian	Shamrock
Bartlett	Cotulla	Henrietta	Mineral Wells	Smithers Lake
Bastrop	Crandall	Hondo	Moulton	Smithville
	Crystal City	Honey Grove	New Braunfels	Splendora
Bay City	Cypress	Huntsville	Nordheim	Spring
Beeville	Dayton	Iraan	Omaha	Taylor
Bellville	Deadwood	Italy	Pampa	Temple
Belton	Denison	Itasca	Paris	Terrell
Big Spring	Devine	Jacksboro	Pearsall	Tomball
Borger	Eagle Lake	Jefferson	Pharr	Troy
Bowie	Eagle Pass	Karnes City	Pinehurst	Uvalde
Breckenridge	Eastland	Kenedy	Pipe Creek	Victoria
Brenham	Edinburg	La Porte	Pittsburg	Valley Lodge
Calvert	Edna	La Coste	Pleasanton	Waller
Cameron	El Campo	Lampasas	Poteet	Waxahachie
Campbellton	Elgin	Laredo		Weatherford
Canadian	Ennis	Lefors	Prairie View	Westbrook
Carrizo Spring	Farmersville	Liberty	Princeton	Wharton
Carthage	Flatonia	Liberty Hill	Prosper	Wills Point
Castroville	Forney	Liverpool	Quanah	Wink
Celina	Fort Davis	Lockhart	Ranger	Wortham
Center	Freeport	Longview	Red Oak	Yoakum
Christine	Ftstockton	Luling		Yorktown
		Lytle		

(1) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 General Exchange Services, (Cont'd.)

4.3.21 Direct Inward Dialing (DID) Service (1), (Cont'd.)

C. Specially-designated Rate Groups

2. Rate Group 1A

Alamo-Pharr-San Juan	Donna	Lumberton	San Benito
Abilene	Edcouch	Mathis	San Diego
Albany	Edinburg	Mauriceville	Silsbee
Alice	Evadale	McAllen	Sinton
Amarillo	Fannett	McCamey	Skellytown
Anson	Floydada	Mercedes	Skidmore
Bayside	Freer	Midkiff	Slaton
Beaumont	Frisco	Midland	Snyder
Beeville	Goldsmith	Mission	Sour Lake
Bellevue	Grandfalls	Monahans	South Vidor
Benavides	Hale Center	Nacogdoches	Spurger
Borger	Hamlin	Nederland-Port Neches	Stamford
Bowie	Harlingen	Odessa	Stanton
Breckenridge	Hebbronville	Orange	Stinnett
Bridge City	Henrietta	Plainview	Sullivan City
Brownsville	Hereford	Port Arthur	Sweetwater
Buna	Hermleigh	Port Isabel	Terminal
Burkburnett	Iowa Park	Pyote	Vernon
Canyon	Jasper	Rankin	Vidor
Childress	Kermit	Refugio	Warren
China	Kingsville	Rio Hondo	Westbrook
Colorado City	Kirbyville	Roby	Westbury
Corpus Christi	Kountze	Rockport	Wichita Falls
Crane	LaBelle	Roscoe	Wildwood
Cuero	Los Fresnos	Rotan	Woodsboro
Deweyville	Lubbock	Sabine Pass	Woodville

3. Rate Group 1B

Alvin	Lindale-Swan	Mt. Pleasant	Teague
Corsicana	Marlin	Oglesby	Texas City-La Marque
Galveston	Meridian	Owentown	Tyler
Hillsboro	Mexia	Port Bolivar	Waco
Jewett	Mineola		

(1) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.3 General Exchange Services (1), (Cont'd.)

4.3.21 Direct Inward Dialing (DID) Service (1), (Cont'd.)

C. Specially-designated Rate Groups, (Cont'd.)

4. Rate Group 1C

Batesville, Lockney, San Augustine, Zapata

5. Rate Group 1D

Pottsboro

6. Rate Group 2

Austin, Canutillo, Clint, El Paso

7. Rate Group 3

Fort Worth
San Antonio

8. Rate Group 4

Dallas

9. Rate Group 5

Houston

(1) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.21 Direct Inward Dialing (DID) Service (4), (Cont'd.)

D. Direct Inward Dialing Number Blocks

	Monthly Rate	Non – Recurring Charge
Direct Inward Dialing Service Groups of Working Numbers (1)		
First Block of 10 DID Numbers	\$ 13.00 (2)	\$ 90.00
Additional Block of 10 DID Numbers	13.00	\$ 10.00
First Block of 100 DID Numbers	130.00 (2)	\$120.00
Additional Block of 100 DID Numbers	13.00	\$120.00
Service Change Charge		\$ 25.00
DID Trunk Service Charge (3)		\$120.00
Complex Service Change		\$25.00
Custom work order		(3)
Expedited service charge		\$25.00
Invoice change		\$10.00
Transfer of service		\$10.00
Telephone number search, 1 st 20 free		\$15.00

- (1) Offered subject to availability of facilities.
- (2) Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month.
- (3) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (4) This service is available to current subscribers of the service only and will not be offered to new subscribers effective May 15, 2005. Term commitments will expire at the end of the current term with no renewal option available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.22 Business First and Business First Metro bundles (1)(7)

Line with or without Series Completion Hunting

Caller ID

Call Waiting (2)

Call Waiting ID with Options (2) (3)

Call Forwarding Variable

Call Forward Busy/No Answer *or* Call Forward/No Answer with Series Completion Hunting

Anonymous Call Rejection

Call Transfer Disconnect

Remote Access to Call Forwarding Variable

250 Minutes Long Distance Block of Time (4)

A. Monthly Rates (5)

Business First - basic line

12-month Term Commitment	\$46.00
24-month Term Commitment	\$44.00
Month-to-month, following expired term	\$50.00

Business First Metro - metro line (6)

Rate Groups	12-month Term Commitment	24-month Term Commitment	Month-to-month for expired term
Rate Group 1	\$79.50	\$76.50	\$83.50
Rate Group 2	\$88.50	\$85.50	\$92.50

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Fusion, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Business First bundle.

See Sheet No. 157.26 for footnotes.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.22 Business First and Business First Metro bundles (1), (Cont'd.)

C. Business First Metro bundle specially-designated rate groups

Rate Group 1		Rate Group 2	
Alvarado	Mansfield	Aubrey	McKinney
Arlington	Marion	Bandera	Pinehurst
Atlas	Medina Lake	Campbellton	Prosper
Bastrop	Midlothian	Christine	Royse City
Castroville	New Braunfels	Devine	Smithville
Cedar Hill	North Richland Hills	Ennis	Splendora
Cleburne	Pipe Creek	Farmersville	Terrell
Combine	Pleasanton	Granbury	Valley Lodge
Crandall	Poteet	Greenville	Waller
Cypress	Princeton	Hondo	Waxahachie
Elgin	Red Oak	Liverpool	
Euless	Richmond-Rosenberg		
Forney	Roanoke		
Glendale	Seguin		
Grand Prairie	Smithers Lake		
Kennedale	Spring		
Lacoste	Taylor		
Lockhart	Tomball		
Lytle	Weatherford		

D. Non-recurring Charges

Class of service change	\$ 50.00
Custom work order	actual cost
Establish dual service – Basic Line	\$ 18.00
Establish dual service – Metro Line	\$ 55.00
Expedited service charge	\$ 25.00
Feature add/change	\$ 10.75
Hunting add/change	\$ 10.00
Invoice change	\$ 10.00
Move, per line	\$ 70.00
Move, per additional line	\$ 20.00
Installation of new line	\$ 70.00
Installation of additional line	\$ 20.00
Transfer of service	\$ 10.00
Service change, all other, per line	\$ 10.00
Telephone number change	\$ 25.00
Telephone number search, 1 st 20 free	\$ 15.00

See Sheet No. 157.26 for footnotes.

ISSUED: April 20, 2020

EFFECTIVE: April 21, 2020

Issued by: General Counsel
210 Interstate North Parkway, Suite 300
Atlanta, Georgia 30339

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.22 Business First and Business First Metro bundles (1), (Cont'd.)****Footnotes for Business First and Business First Metro bundles:**

- (1) Business First bundle equipped with basic line is provided within the rate centers set forth in Section 3.2.1. Business First Metro bundle equipped with a metro line will be offered only in the rate centers set forth 4.4.22C. Metro lines cannot hunt to non-metro lines.

Customer must subscribe all lines at a given location to the Business First and/or Business First Metro bundles.

The installation charges as tariffed in Section 4.2.22D apply to installation of the Business First and Business First Metro bundles.

The only features available are those set forth in Section 4.4.22. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.4.22D. Fusion 3 Feature Value Package or Fusion 7 Feature Value Package features packages are not available with the Business First and Business First Metro bundles.

Business First and Business First Metro bundles lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return, for which the Customer will be charged \$.50 per usage use, with a maximum per month fee of \$4.00 per USF type.

- (2) Call Waiting and Call Waiting ID with Options not available on lines equipped with Series Completion Hunting.
- (3) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (4) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. Overage usage rate per minute is \$.045. All Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5, will apply to long distance services.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5.

- (5) Business First and Business First Metro bundles are initially available to new and existing Fusion business Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.4.22A.
- (6) The rate groups for Business First Metro bundle equipped with metro lines are as defined in Section 4.2.22C of this Tariff.
- (7) Effective August 5, 2008 this service is no longer available for new service.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.23 Home Essentials and Home Essentials Metro bundles (1)(5)

Line
 Caller ID
 Call Waiting
 Call Waiting ID with Options (2)
 Call Forwarding Variable
 Call Forward Busy/No Answer
 Anonymous Call Rejection
 Three-Way Calling
 Remote Access to Call Forwarding Variable
 250 Minutes Long Distance Block of Time (3)

A. Monthly Rates (4)

	Basic Line	Metro Line (4)
12-month Term Commitment	\$46.00	\$54.00
24-month Term Commitment	\$44.00	\$51.00
Month-to-month, for expired term	\$50.00	\$58.00

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Fusion, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Home Essentials and Home Essentials Metro bundles.

See Sheet No. 157.28 for footnotes.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.23 Home Essentials and Home Essentials Metro bundles (1)(5), (Cont'd.)

C. Non-recurring Charges	
Class of service change	\$50.00
Conversion of line to Fusion service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Installation of new line	\$45.00
Invoice change	\$10.00
Move, per line	\$45.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 st 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 157.28 for footnotes.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.23 Home Essentials and Home Essentials Metro bundles (1), (Cont'd.)

Footnotes for Home Essentials and Home Essentials Metro bundles:

- (1) Home Essentials bundle equipped with basic line is provided within the rate centers set forth in Section 3.1.2. Home Essentials Metro bundle equipped with a metro line will be offered only in the rate centers set forth 4.4.22C.

Customer must subscribe all lines at a given location to the Home Essentials and/or Home Essentials Metro bundle.

The installation charges as tariffed in Section 4.4.23C apply to installation of the Home Essentials and Home Essentials Metro bundles.

The only features available are those set forth in Section 4.4.23. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.4.23C.

Home Essentials and Home Essentials Metro bundles lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return, for which the Customer will be charged \$.50 per usage use, with a maximum per month fee of \$4.00 per USF type.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (3) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. All Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5, will apply to long distance services.

Overage usage rate per minute is \$.045.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PUC Texas No. 5.

- (4) Home Essentials and Home Essentials Metro bundles are initially available to new and existing Fusion residential Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.4.23A.
- (5) Effective August 5, 2008, this product is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Bundles****4.4.24.0 Value Line****A. Value Line is equipped with:**

Basic Business Line (1) (2)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.28.
2. Non- Recurring Charges are located in Section 4.5.28.
3. Long Distance Rates located in Section 4.5.5
 - i. Long distance is only applicable to standard outbound domestic long distance only, originating from the Company to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
 - ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Optional Calling Features**Features Offered on a Usage Sensitive Basis**

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Business
Three-Way Calling	\$1.99
Call Return	\$1.99
Repeat Dialing	\$1.99
Busy Connect (Per call, per use)	\$0.90

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Bundles, (Cont'd.)

4.4.24.0 Value Line, (Cont'd.)

D. Value Line - Feature List (4) (5)

Any of the following calling features may be added to the Value Line.
The following rates apply only when these calling features are added to the Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

E. Previous Product Names

The following products have changed their name to Value Line. The services and rates for each product have previously been grandfathered.

SmartTime for Business Pkg
Residential Line
Basic Line

F. Footnotes for Value Line:

- (1) Value Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Bundles, (Cont'd.)

4.4.24.0 Value Line, (Cont'd.)

- (2) Product may not be available in all CLLIs.
- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.
Customer may choose to use another carrier for their long distance purposes; however, declining the Company long distance will not reduce the package monthly rate.
- (4) The availability of certain features depends on ILEC feature availability.
- (5) An additional charge will apply when adding Company Unified Messaging or Voicemail to Value Line.
There is a maximum of 3 extensions per voicemail box.
- (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Fusion Net Value Line.
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (8) Residential pricing is equal to Home Connection and effective August 10, 2010 this product is no longer available for new sales.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.24 Basic Line

A. Basic Line is equipped with:

Basic Line (1)
Unlimited Local, Intra-LATA Long Distance
Caller ID – Name and Number
Call Waiting
Hunting (business only)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.28.
2. Non- Recurring Charges are located in Section 4.5.28.
3. Long Distance Rates are located in Section 4.5.5.
 - i. Long distance is only applicable to standard outbound domestic long distance only, originating from the Company to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
 - ii. Toll Free service is available with this product see “Toll Free Service” in a later section for rates.

C. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Business
Three-Way Calling	\$1.99
Call Return	\$1.99
Repeat Dialing	\$1.99
Busy Connect (Per call, per use)	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.24 Basic Line, (Cont'd.)

D. Basic Line - Feature List

Any of the following calling features may be added to the Line.
The following rates apply only when these calling features are added to the Basic Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

E. Footnotes for Basic Line:

(1) Basic Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:
 $\$100 \times \text{Months Remaining}$

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.24 Basic Line footnotes, (Cont'd.)

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Line bundle, standard rates located in section 4.5.28 will apply.
- (3) The availability of certain features depends on ILEC feature availability.
- (4) Some features are only available to residential customers.
- (5) Some features are only available to business customers.
- (6) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from The Company to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Fusion long distance will not reduce the package monthly rate.

- (7) Product may not be available in all CLLIs.
- (8) An additional charge will apply when adding Company Unified Messaging or Voicemail to Basic Line. There is a maximum of 3 extensions per voicemail box.
- (9) This rate is inclusive of the Cancel Call Waiting option where available.
- (9.1) Residential pricing is the same as Home Connection.
- (9.2) The following products have changed their name to Basic Line. The services and rates for each product have previously been grandfathered.

Metro Line	Home Connection
Home Connection Premium	
Home Connection Plus	Basic Line

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.24 Basic Line Footnotes, (Cont'd.)**

- (10) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (11) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Line.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.24.1 Basic Plus

A. Basic Plus is equipped with the following:

Business or Residential Line (1)
Unlimited Local, Intra-LATA Long Distance
Anonymous Call Rejection, per line
Call Block (Business Only)
Call Forwarding (Business Lines Only)
Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Return
Call Return Blocking (Residential Lines Only)
Call Selector
Call Tracing
Call Waiting
Caller ID (Business Lines Only)
Caller ID Blocking (Residential Lines Only)
Caller ID Deluxe
Calling number delivery blocking, per line (Business Lines Only)
Collect Call Blocking (Residential Lines Only)
Distinctive Ringing Service
Enhanced Caller ID (Business Only) / Call Waiting Deluxe (Residential Only)
International Blocking (Residential Lines Only)
Hunting (Business Lines Only)
Preferred Call Forwarding (Business Lines Only)
Remote Access – Call Forwarding Variable
Repeat Dialing
Repeat Dialing Blocking (Residential Lines Only)
Selective Class of Call Screening (Business Lines Only)
Speed Calling
Third Party Blocking (Residential Lines Only)
Three-Way Calling
900/976 Blocking (Residential Lines Only)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.24.1 Basic Plus, (Cont'd.)

B. Rates and Charges

1. Monthly Recurring Charges are located in Section 4.5.28.
2. Non- Recurring Charges are located in Section 4.5.28.
3. Long Distance Rates are located in Section 4.5.5.

- iii. Long distance is only applicable to standard outbound domestic long distance only, originating from Fusion customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- iv. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.24.1 Basic Plus, (Cont'd.)

C. Basic Plus – Previous Product Names

The following products have changed their name to Basic Plus. The services and rates for each product have previously been grandfathered.

SmartBiz Plus
SmartBiz Premium
Home Connection

D. Footnotes for Basic Plus:

1. Basic Plus applies to business and residential customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
\$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.
- All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

This rate is inclusive of the Cancel Call Waiting option where available.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Plus bundle, standard rates will apply.
3. The availability of certain features is dependent on ILEC feature availability.
4. Some features only apply to residential customers and some features only apply to business customers. Some products may not be available in all CLLIs.
5. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Company long distance will not reduce the package monthly rate.
6. Residential rates are equal to Home Connections.
7. Effective August 10, 2010, this product is grandfathered and no longer available for new sales.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.25 Essentials

A. Essentials is equipped with:

Basic Line (1)
Unlimited Features (2)
Hunting (business only)
Unlimited Local Intra-LATA Long Distance
200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.28.
2. Non- Recurring Charges are located in Section 4.5.28.
3. Essentials Long Distance

a. 200 minutes included in package

b. Long Distance Rates located in Section 4.5.5

c. Long distance is applicable to standard outbound domestic long distance, originating from Company customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Toll Free service is available with this product see "Toll Free Service".

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.25 Essentials, (Cont'd.)

C. Essentials Inclusive Feature List:

Business & Residential	Business Only	Residential Only
Call Trace	Call Block	Call Return Blocking
Call Forwarding Busy Line	Call Forwarding	Call Waiting Deluxe
Call Waiting	Caller ID	Caller ID Blocking
Call Return	Enhanced Caller ID	International Blocking
Call Selector	Hunting	Third Party Blocking
Anonymous Call Rejection, per line	Preferred Call Forwarding	900/976 Blocking
Remote Access – Call	Selective Class of Call	
Forwarding Variable	Screening	Repeat Dialing Blocking
Call Forwarding Don't Answer	Calling number delivery blocking, per line	
Distinctive Ringing Service		
Repeat Dialing		
Speed Calling		
Three-Way Calling		
Caller ID Deluxe		

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.25 Essentials, (Cont'd.)

D. Footnotes for Essentials:

1. Essentials are available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula: $\$100 \times \text{Months Remaining}$.

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Net Essentials standard rates will apply.

3. The availability of certain features depends on ILEC feature availability.

4. Some features are only available to residential customers.

5. Some features are only available to business customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.25 Essentials, (Cont'd.)

D. Footnotes for Essentials:, (Cont'd.)

6. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Fusion long distance will not reduce the package monthly rate.

7. Residential rates are equal to the Home Essentials rates.

8. The following products of Essentials. The services and rates for each product have previously been grandfathered.

Business First	Home Essentials Metro
Business First Unlimited	Home Essentials 1500
Business First Metro	Net Essentials
Home Essentials	

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.5.25 Essentials, (Cont'd.)

D. Footnotes for Essentials, (Cont'd.)

8. An additional discounted charge will apply when adding Company Unified Messaging or Voicemail to Essentials. There is a maximum of 3 extensions per voicemail box.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.26 Home Connection (1)

A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$100 x months remaining.

All taxes, surcharges and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.28.
2. Non- Recurring Charges are located in Section 4.5.28.

(1) Effective August 10, 2010, this product is no longer available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.26 Home Connection, (Cont'd.)

C. Home Connection - Feature List

Any of the following calling features may be added to the Home Connection. The following rates apply only when these calling features are added to the Basic Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

D. Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Usage sensitive features will count as one feature and includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use a usage sensitive feature on a casual basis in lieu of using it as a monthly recurring charged feature. On a casual basis the customer will be charged \$1.99 per use.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.27 Home Essentials 1500 (1)(2)

A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 rd Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge, 1,500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Home Essentials long distance plans. A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed an early termination charge of \$100 x Months Remaining.

All taxes, surcharges and other regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.28.
 2. Non- Recurring Charges are located in Section 4.5.28.
- (1) All customers sold prior to February 23, 2010 will continue to receive 2,500 free minutes of LD, but the offer will be grandfathered on this date and no longer offered on new lines and/or new customers. The new offering will be 1,500 free minutes of outbound long distance, and the product will be called Home Essentials 1500.
- (2) Effective August 10, 2010, this product is no longer available.

ISSUED: April 20, 2020

EFFECTIVE: April 21, 2020

Issued by: General Counsel
210 Interstate North Parkway, Suite 300
Atlanta, Georgia 30339

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

4. SERVICES (Cont'd.)**4.4 General Exchange Services (Cont'd.)****4.4.28 Value Line, Basic Line, Basic Plus, Essentials, Home Connection and Home Essentials Pricing****A. Monthly Recurring Charges****1. AT&T Prices – CLLI's and Rate Groups located in Section 3.8.****a. On-Net****(C)**

Rate Group	Service	12-Month	24-Month	36-Month
1	Value Line			
	Business	\$58.95	\$53.95	\$53.95
	Residential	\$60.95	\$60.95	\$60.95
	Basic			
	Business	\$59.95	\$57.95	\$55.95
	Residential	\$60.95	\$60.95	\$60.95
	Basic Plus			
	Business	\$59.95	\$57.95	\$55.95
	Residential	\$60.95	\$60.95	\$60.95
	Essentials			
2	Business	\$61.95	\$59.95	\$56.95
	Residential	\$54.95	\$54.95	\$54.95
	Home Connection	\$45.95	n/a	n/a
	Home Essentials	\$53.95	n/a	n/a
	Value Line			
	Business	\$58.95	\$53.95	\$53.95
	Residential	\$60.95	\$60.95	\$60.95
	Basic & Basic Plus			
	Business	\$57.95	\$55.95	\$53.95
	Residential	\$60.95	\$60.95	\$60.95
3	Essentials			
	Business	\$59.95	\$57.95	\$54.95
	Residential	\$54.95	\$54.95	\$54.95
	Home Connection	\$45.95	n/a	n/a
	Home Essentials	\$53.95	n/a	n/a
	Value Line			
	Business	\$58.95	\$53.95	\$53.95
	Residential	\$60.95	\$60.95	\$60.95
	Basic & Basic Plus			
	Business	\$57.95	\$55.95	\$53.95
	Residential	\$60.95	\$60.95	\$60.95

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

4. SERVICES (Cont'd.)**4.4 General Exchange Services (Cont'd.)****4.4.28 Value Line, Basic Line, Basic Plus, Essentials, Home Connection and Home Essentials Pricing (Cont'd.)****A. Monthly Recurring Charges (Cont'd.)****1. AT&T Prices – CLLI's and Rate Groups located in Section 3.8 (Cont'd.)****b. Off-Net – All CLLI's and Rate Groups - Business Only**

Service	12-Month	24-Month	36-Month
Value Line			
Business Line	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)
Business Trunk	\$683.00 (I)	\$683.00 (I)	\$683.00 (I)
Basic			
Business Line	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)
Business Trunk	\$683.00 (I)	\$683.00 (I)	\$683.00 (I)
Basic Plus			
Business Line	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)
Business Trunk	\$683.00 (I)	\$683.00 (I)	\$683.00 (I)
Essentials			
Business Line	\$629.00 (I)	\$629.00 (I)	\$629.00 (I)
Business Trunk	\$683.00 (I)	\$683.00 (I)	\$683.00 (I)

(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

4. SERVICES (Cont'd.)

4.4 General Exchange Services (Cont'd.)

4.4.28 Value Line, Basic Line, Basic Plus, Essentials, Home Connection and Home Essentials Pricing (Cont'd.)

A. Monthly Recurring Charges (Cont'd.)

2. Verizon Prices – CLLI's and Rate Groups located in Section 3.9.

Rate Group	Service	12-Month	24-Month	36-Month
1	Value Line			
	Business	\$54.95	\$51.95	\$51.95
	Residential	\$54.95	\$54.95	\$54.95
	Basic & Basic Plus			
	Business	\$54.95	\$51.95	\$51.95
	Residential	\$54.95	\$54.95	\$54.95
	Essentials			
	Business	\$57.95	\$54.95	\$54.95
	Residential	\$57.95	\$57.95	\$57.95
	Home Connection	n/a	n/a	n/a
	Home Essentials	n/a	n/a	n/a
2	Value Line			
	Business	\$88.95	\$85.95	\$85.95
	Residential	\$88.95	\$88.95	\$88.95
	Basic & Basic Plus			
	Business	\$88.95	\$85.95	\$85.95
	Residential	\$88.95	\$88.95	\$88.95
	Essentials			
	Business	\$90.95	\$87.95	\$87.95
	Residential	\$90.95	\$90.95	\$90.95
	Home Connection	n/a	n/a	n/a
	Home Essentials	n/a	n/a	n/a
3	Value Line			
	Business	\$154.95	\$151.95	\$151.95
	Residential	\$154.95	\$154.95	\$154.95
	Basic & Basic Plus			
	Business	\$154.95	\$151.95	\$151.95
	Residential	\$154.95	\$154.95	\$154.95
	Essentials			
	Business	\$156.95	\$153.95	\$153.95
	Residential	\$156.95	\$156.95	\$156.95
	Home Connection	n/a	n/a	n/a
	Home Essentials	n/a	n/a	n/a

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services (Cont'd.)****4.4.28 Value Line, Basic Line, Basic Plus, Essentials, Home Connection and Home Essentials Pricing (Cont'd.)****A. Monthly Recurring Charges (Cont'd.)****3. Embarq-Centel Prices – CLLI's and Rate Groups located in Section 3.10.**

Rate Group	Service	12-Month	24-Month	36-Month
1	Value Line			
	Business	\$60.95	\$57.95	\$57.95
	Residential	\$65.95	\$65.95	\$65.95
	Basic & Basic Plus			
	Business	\$68.95	\$65.95	\$65.95
	Residential	\$68.95	\$65.95	\$65.95
	Essentials			
	Business	\$70.95	\$67.95	\$67.95
	Residential	\$70.95	\$70.95	\$70.95
	Home Connection	\$50.95	n/a	n/a
	Home Essentials	\$54.95	n/a	n/a
2	Value Line			
	Business	\$91.95	\$88.95	\$88.95
	Residential	\$96.95	\$96.95	\$96.95
	Basic & Basic Plus			
	Business	\$99.95	\$96.95	\$96.95
	Residential	\$96.95	\$96.95	\$96.95
	Essentials			
	Business	\$101.95	\$98.95	\$98.95
	Residential	\$101.95	\$101.95	\$101.95
	Home Connection	\$81.95	n/a	n/a
	Home Essentials	\$85.95	n/a	n/a
3	Value Line			
	Business	\$160.95	\$157.95	\$157.95
	Residential	\$165.95	\$165.95	\$165.95
	Basic & Basic Plus			
	Business	\$168.95	\$165.95	\$165.95
	Residential	\$165.95	\$165.95	\$165.95
	Essentials			
	Business	\$170.95	\$167.95	\$167.95
	Residential	\$170.95	\$170.95	\$170.95
	Home Connection	\$150.95	n/a	n/a
	Home Essentials	\$154.95	n/a	n/a

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

4. SERVICES (Cont'd.)**4.4 General Exchange Services (Cont'd.)****4.4.28 Value Line, Basic Line, Basic Plus, Essentials, Home Connection and Home Essentials Pricing (Cont'd.)****A. Monthly Recurring Charges (Cont'd.)****4. Embarq-United Prices – CLLI's and Rate Groups located in Section 3.11.**

Rate Group	Service	12-Month	24-Month	36-Month
1	Value Line			
	Business	\$92.95	\$89.95	\$89.95
	Residential	\$95.95	\$95.95	\$95.95
	Basic & Basic Plus			
	Business	\$98.95	\$95.95	\$95.95
	Residential	\$95.95	\$95.95	\$95.95
	Essentials			
	Business	\$100.95	\$97.95	\$97.95
	Residential	\$100.95	\$100.95	\$100.95
	Home Connection	n/a	n/a	n/a
	Home Essentials	n/a	n/a	n/a
2	Value Line			
	Business	\$132.95	\$129.95	\$129.95
	Residential	\$136.95	\$136.95	\$136.95
	Basic & Basic Plus			
	Business	\$139.95	\$136.95	\$136.95
	Residential	\$136.95	\$136.95	\$136.95
	Essentials			
	Business	\$141.95	\$138.95	\$138.95
	Residential	\$141.95	\$141.95	\$141.95
	Home Connection	n/a	n/a	n/a
	Home Essentials	n/a	n/a	n/a
3	Value Line			
	Business	\$215.95	\$212.95	\$212.95
	Residential	\$218.95	\$218.95	\$218.95
	Basic & Basic Plus			
	Business	\$221.95	\$221.95	\$221.95
	Residential	\$218.95	\$218.95	\$218.95
	Essentials			
	Business	\$223.95	\$220.95	\$220.95
	Residential	\$223.95	\$223.95	\$223.95
	Home Connection	n/a	n/a	n/a
	Home Essentials	n/a	n/a	n/a

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.28 Charges, (Cont'd.)

B. Non-Recurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

1. Nonrecurring charges for installation of Business lines are:

Line Installation incl. jack/ wiring	\$ 165.00 1 st hour
Line Installation incl. jack/wiring	\$60 ea. add'l ½ hour

2. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

Charge	Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$60.00 per Order
Transfer of Service	\$60.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$60.00 per Order
Expedite Service Charge (LWC/UNE)	\$60.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

1. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.28 Charges, (Cont'd.)

3. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician	Residential	Business
Premise Work Charge/No Trouble Found	\$139.00	\$139.00
Initial Hour (time & materials)	\$165.00	\$165.00
Trouble Determination (per request)	\$110.00	\$110.00
Each Additional 30 minute increment	\$ 60.00	\$ 60.00
Initial Jack & Wiring (existing customer)	\$ 80.00	\$ 80.00
Each Additional Jack & Wiring (existing customer)	\$ 65.00	\$ 65.00
After Hours (time and materials)(1)	\$139.00	\$139.00

(1) This charge is billed per instance and is in addition to the standard charges. This is for Business and Residential customers serviced outside of normal business hours.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.29 NAVIGATOR SERVICES (1)(2)(7)

A. Residential Services

1.	Navigator Basic (5)	Monthly Charge
	Single Residential Phone Line	\$15.35
	30 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
2.	Navigator Basic Plus (3)	Monthly Charge
	Single Residential Phone Line	\$22.95
	Call Waiting	Included
	Three - Way Calling	Included
	Caller ID with Name	Included
3.	Navigator Premium (5)	Monthly Charge
	Single Residential Phone Line	\$31.95
	Call Waiting	Included
	Three-Way Calling	Included
	Call Forwarding	Included
	Caller ID with Name	Included
	60 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
4.	Navigator Premium Plus (5)	Monthly Charge
	Single Residential Phone Line	\$49.95
	Call Plus	Included
	60 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
5.	NavBasic MCA (5)	Monthly Charge
	Single MCA Residential Line	\$36.95
	30 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.29 NAVIGATOR SERVICES, (Cont'd.)

A. Residential Services, (Cont'd.)

6.	NavBasic Plus MCA (3)	Monthly Charge
	Single MCA Residential Line	\$40.95
	Call Waiting	Included
	Three - Way Calling	Included
	Caller ID with Name	Included
7.	NavPremium MCA (5)	Monthly Charge
	Single MCA Residential Line	\$44.95
	Call Waiting	Included
	Three-Way Calling	Included
	Call Forwarding	Included
	Caller ID with Name	Included
	60 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
8.	NavPremium Plus MCA (5)	Monthly Charge
	Single MCA Residential Line	\$47.95
	60 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
9.	SmartTime Unlimited (5)	Monthly Charge
	Single Residential Phone Line	\$44.95
	Caller ID	Included
	Call Waiting	Included
	Call Waiting ID	Included
	Call Waiting ID Options	Included
	Three – Way Calling	Included
	Unlimited Long Distance	Included

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.29 NAVIGATOR SERVICES, (Cont'd.)

A. Residential Services, (Cont'd.)

10.	SmartTime 400 (5)	Monthly Charge
	Single Residential Phone Line	\$41.95
	Caller ID	Included
	Call Waiting	Included
	Three - Way Calling	Included
	400 Minutes of Long Distance Calls	Included

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.29 NAVIGATOR SERVICES, (Cont'd.)

B. Business Services

1. SmartTime Unlimited for Business (6)

Regulations:

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in the Features section below.

- The customer must commit to at least a one-year term agreement to be eligible for the service.
- Maximum of ten (10) lines per location. Charges below are shown on a per line basis.

Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.29 NAVIGATOR SERVICES, (Cont'd.)

B. Business Services, (Cont'd.)

1. SmartTime Unlimited for Business (6), (Cont'd.)

Rates:

SmartTime Unlimited for Business – Recurring Charge, per line

Rate Groups 1 – 3	\$58.99
Rate Group 4 - 8	48.99

Features:

Caller ID	Speed Calling
Call Forwarding	Call Forward Busy Line / No Answer
Remote Access to Call Forwarding	Personalized Ring
Call Waiting	Three Way Calling
Call Waiting ID	Auto Redial
Call Waiting ID Options	Call Transfer Disconnect
Call Return	Anonymous Call Rejection
Priority Call	Privacy Manager
Selective Call Forwarding	Call Blocker

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.29 NAVIGATOR SERVICES, (Cont'd.)****B. Business Services, (Cont'd.)****2. SmartTime for Business (6)****Regulations:**

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features as shown in 4.4.29.1 above.

- The customer must commit to at least a one-year term agreement to be eligible for the service.
- Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

Rates:**SmartTime for Business – Recurring Charge, per line**

Rate Group 1	\$33.99
Rate Groups 2 – 4	24.99

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.29 NAVIGATOR SERVICES, (Cont'd.)****B. Business Services, (Cont'd.)****3. SmartATM (4)****Regulations:**

The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

- Business individual line for Automated Teller Machine only.
- Unlimited calling to 800 toll-free numbers.

The rate specified herein is subject to a 12-month service term.

Charges for this service commence when the company's information records are posted and are payable monthly in advance.

Charges for service are automatically discontinued upon service termination.

If the service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.

Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service terms. This is applicable to existing lines only. New lines may qualify for special promotions or rate changes.

Rates:

The following Monthly rates will apply for the SmartATM service.

ILEC	Rate Group	
AT&T	1 - 3	\$14.00
	4 - 5	\$15.00
	6	\$14.00
	7 - 8	\$16.00
Verizon	All	\$18.50

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.29 NAVIGATOR SERVICES, (Cont'd.)

C. Footnotes

- (1) Some former Navigator customers may have special pricing arrangements that deviate from the rates in this section.
- (2) Effective July 1, 2009, this service is no longer offered.
- (3) Former Navigator Customers using this product will now be billed under the product name Home Connection.
- (4) Former Navigator Customers using this product will now be billed under the product name Net Value Line.
- (5) Former Navigator Customers using this product will now be billed under the product name Home Essentials.
- (6) Former Navigator Customers using this product will now be billed under the product name Net Essentials.
- (7) Former Navigator Customers will be billed a bundled flat local rate effective July 1, 2009. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the monthly average, over the last six months, of local usage charges for any measured or metered use, any local or extended area calling plan charges, any business or residential package charges, the End User Common Line Charge, the Pre-subscription Charge and the Access Recovery Surcharge fees. In summary, the new bundled rate reflects the customer's previous Navigator rates for the same services and fees.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES (1)

4.4.30.1 Residential Price Packages

A. Home Connection (2)

1. Home Connection is equipped with:

Basic Residential Line
Caller ID Deluxe
Call Waiting

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$28.95

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names
Cleartel Simple
Residential Basic
Residential Basic Plus

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES (1), (Cont'd.)

4.4.30.1 Residential Price Packages, (Cont'd.)

A. Home Connection (2), (Cont'd.)

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.07/minute.
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates - see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Home Connection. There is a maximum of 20 extensions per voicemail box.

- (1) Effective September 8, 2009, any former Cleartel product listed in the Monthly Recurring Charges sections throughout Section 4.4.30 of this tariff will now be billed as the corresponding product being defined in that section.
- (2) Effective September 8, 2009 this product is Grandfathered and no longer available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.1 Residential Price Packages, (Cont'd.)

B. Home Connection Plus (1)

1. Home Connection Plus is equipped with:

Basic Residential Line
Unlimited Features
Unlimited Local Intra-LATA Long Distance

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$49.95

3. This product was formerly known as the following Cleartel product name:

Former Cleartel Product
Name
Residential Flat Line

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.069/minute.
- Declining free features does not reduce the package rate. For a list of features, see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Home Connection Plus. There is a maximum of 20 extensions per voicemail box.

(1) Effective September 8, 2009 this product is Grandfathered and no longer available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.1 Residential Price Packages, (Cont'd.)

C. Home Essentials (1)

1. Home Essentials is equipped with:

Basic Residential Line
Unlimited Features
Unlimited Local Intra-LATA Long Distance
2,500 Minutes of Domestic Inter-LATA Long Distance

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$70.45

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names
Home Basics Resi Metro
Home Basics Residential
Home Unlimited Resi Metro
Home Unlimited Residential
Residential Enhanced
Residential Unlimited

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.1 Residential Price Packages, (Cont'd.)

C. Home Essentials (1), (Cont'd.)

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.07/minute.
- Declining free features does not reduce the package rate. For a list of features, see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Home Essentials. There's a maximum 20 extensions per voicemail box.

(1) Effective September 8, 2009 this product is Grandfathered and no longer available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.2 Business Price Packages

A. Net Value Line (1)

1. Net Value Line is equipped with:

Basic Business Line

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$27.50

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names
Bri W/Unique Telephone
Number
Business Line

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.069/minute.
- Features can be purchased at “a la carte” rates – see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Net Value Line. There is a maximum of 20 extensions per voicemail box.

(1) Effective September 8, 2009 this product is Grandfathered and no longer available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.2 Business Price Packages, (Cont'd.)

B. Net Basic (1)

1. Net Basic is equipped with:

Basic Business Line
 Caller ID Deluxe
 Call Waiting
 Unlimited Local Intra-LATA Long Distance
 Free Hunting

2. Monthly Recurring Charges:

Per Line	Current Rate
	\$26.50

3. This product was formerly known as the following Cleartel product name:

Former Cleartel Product Name
 Nii Business Line - Fax Line

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.069/minute.
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates - see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Net Basic. There is a maximum of 20 extensions per voicemail box.

(1) Effective September 8, 2009 this product is Grandfathered and no longer available.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.2 Business Price Packages, (Cont'd.)

C. Net Basic Plus (1)

1. Net Basic Plus is equipped with:

Basic Business Line
 Unlimited Features
 Unlimited Local Intra-LATA Long Distance
 Free Hunting

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$38.55

3. This product was formerly known as the following Cleartel product names:

Former Cleartel Product Names

Business Enhanced	NII Business Line
Employee Additional Line Rate	NII Business Line - Flat Line
Freedomline Flatline Service	NII Business Line - Hunt Line
Freedomline Multiline Service	

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.07/minute.
- Declining free features does not reduce the package rate. For a list of features, see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Net Basic Plus. There is a maximum of 20 extensions per voicemail box.

(1) Effective September 8, 2009 this product is Grandfathered and no longer available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.30 CLEARTEL SERVICES, (Cont'd.)****4.4.30.2 Business Price Packages, (Cont'd.)****D. Net Essentials (1)****1. Net Essentials is equipped with:**

Basic Business Line
 Unlimited Features
 Unlimited Local Intra-LATA Long Distance
 1,500 Minutes of Domestic Inter-LATA Long Distance
 Free Hunting

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$81.00

3. This product was formerly known as the following Cleartel product names:

	Former Cleartel Product Names		
Business Unlimited	Sim Bus Pro Line W/Int-Term	Simple Bus Elite-Term	Simple Business Elite Line
Ex-Plain Flat Line	Sim Bus Roundup Met-Line	Simple Bus Premium Line - Term	Simple Business Premium Line
Ex-Plain Multi-Line	Sim Bus Roundup Met-Line W/Ld	Simple Bus Premium W/Internet	Simple Business Pro Line
Line Rate	Simbus Premium Line W/Int-Term	Simple Bus Pro Line-Term	Simple Business Roundup
Roundup Line 40 Min Free Ld	Simbus Roundup Line W/Ld	Simple Bus Pro With Internet	Simple Business Roundup Line
Sim Bus Basic W/ Internet	Simple Bus Basic Line - Term	Simple Business Basic	Simple Business Roundup Metro
Sim Bus Elite W/Internet - Term	Simple Bus Elite Line W/Int	Simple Business Basic Line	

4. Non-Recurring Charges are located in Sections 4.4.28 of this tariff.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.2 Business Price Packages, (Cont'd.)

D. Net Essentials (1), (Cont'd.)

5. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is available with this product and is rated at \$0.07/minute.
- Declining free features does not reduce the package rate. For a list of features, see Section 4.4.31 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Toll Free service is available with this product - see Section 4.5.3 of this tariff.
- Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Net Essentials. There is a maximum of 20 extensions per voicemail box.

(1) Effective September 8, 2009 this product is Grandfathered and no longer available.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.30 CLEARTEL SERVICES, (Cont'd.)****4.4.30.3 Customer Owned Pay Telephone (COPT) Service****1. Description**

- Customer Owned Pay Telephone (COPT) Service is a two-way, or, optionally, a one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer/subscriber premises, and the network interface. 900/976 call restriction are provided at no additional charge. 900/976 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.
- All pay telephone service providers must register with the Commission, using Commission-prescribed forms, in order to do business in the state of Texas. Texas subscribers must register according to Texas Substantive Rule 26.102 and must renew such registration annually by July 31st.
- No person, business, government or entity of any type will be permitted to subscribe to COPT where such service is being used primarily for the purpose of placing directory assistance calls. If such COPT is installed, and is subsequently discovered by the Telephone Company by whatever means, that such service is being used primarily for the purpose of placing directory assistance calls, such service will be disconnected after giving the customer a written 20-day notice of violation and disconnection. The Telephone Company further reserves the right to refuse to connect, or re-connect, such COPT at such premises in the future.
- The COPT customer shall sign an agreement to indemnify and hold Fusion harmless from any and all loss, damage and expense occasioned by, or arising out of, claims for injury to persons or damage to property caused by, or contributed to, by the provision of detailed toll billing records to the COPT customer by Fusion, including but not limited to, any disclosure of said detailed toll billing records by the COPT customer. Detailed toll billing records include only toll calls billed by Fusion.
- At the customer's request, a primary listing will be provided at no charge in the local telephone directory for the exchange where the service is provided.
- The Company will not initiate a maintenance service call or take any other action in response to a trouble report on a COPT line until such time as requested by the pay telephone owner or its agent. The pay telephone owner must keep the Company advised of the identity of the pay telephone owner or agent authorized to request a maintenance service call.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.30 CLEARTEL SERVICES, (Cont'd.)****4.4.30.3 Customer Owned Pay Telephone (COPT) Service, (Cont'd.)****1. Description, (Cont'd.)**

- The Company will provide directory assistance service under the provisions of this tariff. However, the Company is not required to provide such service to COPT lines accessible to inmates of confinement facilities. The customer shall be responsible for the installation, operation and maintenance of the COPT used in connection with this service.
 - (a) The customer shall be responsible for the payment of Maintenance of service Charges, as provided for in Section 4.4.28 of this tariff. The customer is responsible for visits by a Fusion dispatched technician to the customer's premises when a service difficulty or trouble report results from the use of customer-provided pay telephones and the maintenance/repair call is authorized by the owner or agent.
- All pay telephone service providers must register with the Commission, using Commission-prescribed forms, in order to do business in the state of Texas. Texas subscribers must register according to Texas Substantive Rule 26.102 and must renew such registration annually by July 31st.
- The COPT provider is responsible for the payment of charges for all local and toll messages.
- The COPT provider must comply with all applicable federal, state and local laws and regulations.
- COPT may be connected to, from, or through a customer-provided telecommunications switching system, provided that the pay telephone service provider meets all requirements of Substantive Rule 23.54. The pay telephone service provider must ensure that access to E-911, 911, and/or 0- is not blocked and must comply with all legislative and rule requirements regarding the operation of E-911 and 911. This access configuration is not allowed if it prevents usage measurement, by Fusion, of the COPT access line.
- Pay telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.

2. Call Screening and Services**A. Billed Number Screening (BNS)**

1 .BNS is provided at the customer's option at no charge. It is a process by which the Carrier (LEC, IXC, OSP, etc.) validates customer acceptance of incoming Billed to Third Party or Collect calls by means of a data base query.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.30 CLEARTEL SERVICES, (Cont'd.)****4.4.30.3 Customer Owned Pay Telephone (COPT) Service, (Cont'd.)****2. Call Screening and Services, (Cont'd.)****A. Billed Number Screening (BNS), (Cont'd.)**

2. Customers who elect not to subscribe to Billed Number Screening, as described in paragraph A.1. preceding, will be fully responsible for all collect calls and third number billed calls which are billed to customer's exchange access line. Fusion shall have no responsibility to adjust any such charges and/or release customer from paying such charges. Customer will hold Fusion harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.

B. Selective Class of Call Screening (SCOCS)

1. SCOCS is an optional service feature which may be provided where such facilities are available. It enables a customer, by means of a Company provided line screening code to restrict outgoing operator handled calls from a designated access line to only those calls which are charged to the called number (Collect), a third number or a Calling Card account.
 - SCOCS is only effective where (1) the Company carries the call, or (2) the carrier (LEC, IXC, OSP) or other entities which are affected by the terms and conditions of Substantive Rule 26, which carries the call recognizes the originating line screening which identifies the line as one that subscribes to SCOCS and only permits calls in conformity therewith.
 - However, if the customer subscribes to SCOCS, the customer will not be responsible for message charges incurred for calls placed in violation of the call screening restrictions. If a carrier for which the Telephone Company is the billing agent carries a call from a line subscribed to SCOCS, the Telephone Company will adjust such message when the customer brings the situation to the Telephone Company's attention. Such message charges will be charged back as uncollectible to the carrier.
2. Originating line screening for a designated COPT access line can be arranged by providing one of the three following types of SCOCS.
 - (a) Type 1: Basic SCOCS - An outgoing call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect Call), a third telephone number, or a Calling Card account.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.3 Customer Owned Pay Telephone (COPT) Service, (Cont'd.)

2. Call Screening and Services, (Cont'd.)

B. Selective Class of Call Screening (SCOCS), (Cont'd.)

- (b) Type 2: Collect Only-Inmate calls: Under this arrangement only an outgoing call billed to a called telephone number (Collect Call) is permitted.
 - (c) Type 3: Coinless Only SCOCS - An outgoing call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect Call), a third telephone number, or a Calling Card account.
- 3. No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of SCOCS will be permitted.
 - 4. In those serving central offices where call screening is not available, the Company will not bill any call, including, but not limited to, third number billed, collect, "0" or "0+" calls to a number which has been clearly identified as a pay telephone to the Company-provided operator at the time of the call attempt. However, the Company will not be responsible for refunds of adjustment of charges for calls placed through other than Company-provided operators.
 - 5. All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Services and to public emergency numbers, such as 911, will be permitted from the COPT access line. However, these requirements may be waived when pay telephones are accessible to inmates in confinement facilities.
 - 6. Customers who elect not to subscribe to Selective Class of Call Screening, as described in this Section, will be fully responsible for all calls billed to customer's exchange access line. The Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.30 CLEARTEL SERVICES, (Cont'd.)****4.4.30.3 Customer Owned Pay Telephone (COPT) Service, (Cont'd.)****2. Call Screening and Services, (Cont'd.)****C. Central Office Call Blocking**

- 1 . Local and "1+" call blocking provides central office blocking of all local calls (7 digit) and direct dialed toll calls from coinless telephones. However, a uniform access code 950-XXXX assigned to a carrier for its international communications is not blocked but is routed to that carrier. The calls blocked include, but are not limited to.. 111+11, 1110XXX+111, "IOXXX+011", "IOIXYXX+I" and "IOIXXXX+011" type calls. This service is offered in serving offices where facilities exist.
2. International Direct Dialed (IDD) call blocking is an optional service arrangement which provides central office blocking of direct dialed international calls ("0 11 ", " I OXXX+0 I I " and 10 1 XXXX+O I I ") from coin operated telephones to telephone numbers outside the North American Dialing Plan. This service is offered in serving offices where facilities exist.

Customers who elect not to subscribe to IDD call blocking shall be responsible for the payment of all charges associated with IDD calls and shall indemnify and hold nii communications harmless from any and all loss and expense occasioned by fraudulent international calls which may be placed from the COPT access line.

D . Answer Supervision - Line Side

Answer supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the "called" party's serving (terminating) central office to a line interface at the "calling" party's serving (originating) central office. This feature provides the signal that allows billing to begin. This feature is not compatible with the Call Waiting,Speed Calling and Three-Way Calling features when provided Selective Class of Call Screening.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.3 Customer Owned Pay Telephone (COPT) Service, (Cont'd.)

3. Violation of Regulations

- A. If a COPT subscriber is in violation of a tariff provision, the Company will notify the COPT subscriber of the violation in writing. Such notice must refer to the specific tariff provisions being violated. The notice must state that the COPT subscriber is subject to disconnection by the Company for violation of the tariff unless the violation is corrected and the Company is notified, in writing, within 20 days of receipt of such notice that the violation has been corrected. The Company may disconnect service for violation of the tariff on or after the 20th day after receipt of the notice by the COPT subscriber, if the COPT subscriber did not notify the Company in writing within 20 days of receipt of the notice that the violation was corrected. However, if the COPT subscriber has filed a complaint with the commission regarding the disconnection and has provided the Company with a copy of the complaint that indicates that the complaint has been filed with the Commission's complaint office, within 20 days of receipt of the notice of violation the Company will not disconnect service pending resolution of the complaint by the Commission.
- B. Pursuant to Substantive rule 23.54(k), should a pay telephone service provider be found to be in violation of Commission Rules, the Company will disconnect the COPT upon order of the Commission.
- C. Where a pay telephone is discovered to be connected to the network and is being billed under any tariff other than the COPT tariff, the Telephone Company will back-bill the difference between the COPT rate for 6 months, and the rate the customer actually paid, unless the customer can show that the pay telephone instrument was connected at a later date, in which case the back-billing shall run from the date of connection.
- D. If a customer fails to pay the amount back-billed pursuant to the above-stated provision, the Telephone Company shall suspend service, pursuant to Substantive Rule 23.45(h) on the COPT access line and on any other business service provided by the Telephone Company to the COPT customer, until such time as the back-billed amount is paid in full.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.3 Customer Owned Pay Telephone (COPT) Service, (Cont'd.)

4. Rates and Charges Applied by the Company

Monthly Recurring Charges:

ILEC Territory	No Term Rate	Term Rate
AT&T	\$26.95	\$22.95
Verizon	\$30.95	\$26.95

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.4 Prepaid Services

A. Tempo Value Line

1. Tempo Value Line is equipped with:

Basic Residential Line

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$37.95

3. This product was formerly known as the following Cleartel product name:

Former Cleartel Product Name	Residential Basic
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4. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.4.31 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Tempo Value Line. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.4 Prepaid Services, (Cont'd.)

B. Tempo Basic

1. Tempo Basic is equipped with:
Basic Residential Line
Caller ID Deluxe
Call Waiting

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$42.95

3. This product was formerly known as the following Cleartel product names:
Former Cleartel Product Name

Basic Plus
Residential Enhanced
Residential Enhanced 310

4. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service. (1)
- Declining free features does not reduce the package rate.
- Additional features can be purchased at “a la carte” rates – see Section 4.4.31 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Tempo Basic. There is a maximum of 3 extensions per voicemail box.
- IW Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

- (1) Effective September 8, 2009, Basic customers will be given an option to purchase a block of LD minutes. See section 4.4.30.5 below.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.4 Prepaid Services, (Cont'd.)

C. Tempo Essentials

1. Tempo Essentials is equipped with:

Basic Residential Line
Unlimited Features
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	Current Rate
Per Line	\$74.95

3. This product was formerly known as the following Cleartel product name:

Former Cleartel Product Name
Residential Unlimited

4. Rules & Regulations:

- Miscellaneous Service Charges will apply – see Section 4.4.30.6 of this tariff.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Unified Messaging or Voicemail to Tempo Essentials. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- Once payment is made, it will not be refunded if disconnected before the end of the month paid.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.30 CLEARTEL SERVICES, (Cont'd.)

4.4.30.5 300 Prepaid Minutes LD

Available only to prepaid residential customers with the Tempo Basic service, this package provides 300 total minutes of Intra-Lata, Intra-State and Inter-State long distance for a monthly recurring charge. The LD will not exceed 300 minutes per month, and will be reset upon payment by the customer.

Rates:

	Current Rate
Per Line	\$8.00

4.4.30.6 Miscellaneous Service Charges

A. Facilities Charges

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Long Distance service is used.

Charge (per line)	Current Rate
Facilities Charge	\$8.08

Charge (per line with LD)	Current Rate
Supplementary Facilities Charge	\$5.00

B. Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers. This charge is applied to each line.

Charge (per line)	Current Rate
Carrier Access Recovery Charge	\$2.99

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.30 CLEARTEL SERVICES, (Cont'd.)****4.4.30.6 Miscellaneous Service Charges, (Cont'd.)****C. Regulatory Compliance Fee**

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers. This charge is applied to each line.

Charge (per line)	Current Rate
Regulatory Compliance Fee	\$2.95

D. Excessive Usage Charge

If the Company determines that Customer's usage exceeds 2500 minutes on a Residential long distance plan or 2000 minutes on a Business long distance plan (except T-1 Plans) then the Customer shall forfeit eligibility for rates under this plan and (1) Customer will be charged an additional \$40.00 per month per line for as long as the excess usage or violation continues, (2) Customer will be moved to another Fusion long distance plan unless an alternative plan is selected by the Customer, and/or (3) long distance service may be blocked without notice.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.31 Features and Blocks

Any of the following calling features may be added, subject to ILEC availability. The following rates apply only when these calling features are added to a line that does not include the feature in the package. To add calling features to any other service, please refer to Section 4.4.28 for applicable rates.

Feature Description	Business	Residential
3 Way Calling	\$10.45	\$10.00
3 Way Calling w/Transfer	\$16.00	\$5.75
Accounting Codes	\$16.00	n/a
Call Block	\$7.89	\$10.00
Call Forward Busy	\$10.00	\$2.15
Call Forward Variable	\$13.55	\$10.00
Call Fwd Don't Answer w/RC	\$10.00	\$1.15
Call Return	\$10.00	\$10.00
Call Tracing	\$8.00	\$6.89
Call Waiting	\$11.99	\$11.99
Call Waiting w/CID Opt	\$6.33	\$0.69
Caller ID	\$15.95	\$10.99
Caller ID Block	\$5.75	\$5.75
Caller ID Deluxe	\$15.95	\$11.50
Distinctive Ring	\$7.98	\$6.25
Enhanced Caller ID	\$15.95	\$6.75
Hunting	\$8.95	\$6.00
Preferred Call Forwarding	\$7.61	\$5.75
Remote Access to Call Fwd	\$8.05	\$8.05
Repeat Dialing	\$7.90	\$10.00
Restrict International	\$5.95	\$5.95
Restrict Toll	\$19.00	\$16.00
Simultaneous Call Forwarding	\$3.05	\$2.42
Speed Call 30	\$9.75	\$6.90
Speed Call 8	\$15.05	\$7.89

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.31 American Fiber Network (AFN) and Close Call America, Inc. (CCA) Services(1)****A. Net Value line**

The following products will change their name and begin billing as Net Value Line beginning with their first Fusion invoice.

Basic Local Service - Multiline
Basic Local Service-Single Line
Business Line - Multiline
Residential Line Charge-Primary
Residential Line Charge-Primary Standard Plus
Residential First Line

4.4.32 Payphone Service Provider (PSP) Services**4.4.32.A Rules and Regulations**

1. Service for Payphone Service Provider ("PSP") Telephones is an exchange line service provided at the request of the subscriber for telecommunications use.
2. Service is provided for use with PSP telephones.
3. The carriage and completion of all local dialed calls including operator service functions are provided by the Company.
4. Service is provided subject to the condition that telephone messages (local and long distance) placed from stations that are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where service is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment.
5. Service may not be attached to other types of access lines. A subscriber must order a separate PSP Access line for each PSP telephone installed and will be billed the tariff rate for each line.
6. Service may only be provided as Two-Way service, except lines placed in correctional institutions, schools, hospitals and other locations for which a specific exemption has been granted by the Public Service Commission. There will be no charge imposed for incoming calls.
7. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone".

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.32 Payphone Service Provider (PSP) Services(continued)****4.4.32.A Rules and Regulations, (Cont'd.)**

8. The PSP shall be responsible for the installation, operation and maintenance of any PSP instruments used in connection with this service.
9. The PSP shall be responsible for payment of a nonrecurring charge as specified in this tariff for each visit by the Company or its agent to the customer's premises solely to determine that the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.
10. PSP telephones must be connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements of the New York Public Service Commission. The telephones must have the following operational characteristics:
 - (a). Must be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the payphone.
 - (b). Must be able to access 911 Emergency Service, where available, at no charge to the calling party. Where 911 is not available, must be able to access the "Operator", at no charge to the calling party. The appropriate emergency number (Operator, 911) must be clearly posted at each PSP location.
 - (c). Must be equipped to return the coins to the caller in the case of an incomplete call, except messages to a Feature Group A access number.
 - (d). Must provide free access to dial-tone and toll free numbers (e.g., 800, 877, and 888).
 - (e). Must complete calls to local and long distance directory assistance.
 - (f). Must provide free access to the responsible party for repairs or refunds. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.
 - (g). Must be equipped with a legible sign, card, or plate of reasonable permanence that shall identify the following:
 - I. The telephone number and location address of the payphone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services) and the local coin rate.
 - II. For those payphone stations that will terminate conversation after a minimum elapse of time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.A Rules and Regulations, (Cont'd.)

- (h). Each payphone station that provides access to any interexchange company must provide coin free access to all locally available interexchange companies (except for Feature Group A access). The payphone station shall provide such access through the forms of access purchased by locally available long distance carriers such as 10XXX+0, 10XXXX+0, 101XXXX+0, toll free (e.g., 800, 877, and 888) access.
- (i). May have a maximum of one non-dialable extension per station access line. This extension must be within the same premises as the main station and may be a maximum of 35 feet from the main station or have a privacy feature to disable the extension when the main station is in use.
- (j). No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.A Rules and Regulations, (Cont'd.)

- (k). All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the PSP's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).

11. Each payphone station:

- (a). Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
- (b). A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
- (c). Must be connected to an individual access line.
- (d). Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excluded).

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.A Rules and Regulations, (Cont'd.)

12. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station) shall be maintained at each payphone station.
 - (a). Where there is a single payphone station, a directory shall be maintained at each station.
 - (b). Where there are two or more payphone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station.
 - (c). Payphone stations that provide local directory assistance at no charge are exempt from the provision of this rule. A notice must appear on the placard if local directory assistance at no charge is being provided.
13. Normal maintenance and coin collection activity shall include a review of the cleanliness of each payphone station.
14. Each payphone station must comply with rules of the American National Standards Institute, Inc, relative to physical handicap accessibility.
15. Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.
16. Toll Fraud Liability
 - (a). A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a PSP for:

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.A Rules and Regulations, (Cont'd.)

- I. Charges billed to a line for calls which originates from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g. 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date (the date after the call screening order was placed and associated charges apply) of the outgoing screening order;
- II. Charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order. Any call billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described above, must be removed from any PSP's bill after the PSP gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.
- III. The provider of local exchange telecommunications services is responsible for charges described in a. above that are associated with the failure of the provider of local exchange telecommunications services' screening services.
- IV. The interexchange company is responsible for charges described in P.1.a. above that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' database.
- V. Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in P.1.a. above shall not be the basis for discontinuance of local and intrastate service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.A Rules and Regulations, (Cont'd.)

17. Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.
18. Pay telephones stations located in confinement facilities shall be exempt from the preceding requirements except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations.
19. Proof of all necessary certifications must be furnished to the Company by the subscriber prior to service being furnished.
20. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of PSP telephones in accordance with all hearing impaired and handicapped person requirements.
21. Violations of Regulations
 - (a). Where any PSP telephone is used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.
 - (b). Violations of the tariff, Commission rules pertaining to public telephone service or certification requirements will subject subscribers of service to suspension and/or termination of service consistent with this tariff.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.A Rules and Regulations, (Cont'd.)

22. Service Features

Zone Sensitive Rate for PSP

Subscribers to this service are required to take one of the following options where facilities are available to provide such service.

(a). Two-Way Service:

- I. Provides central office blocking of 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Ala carte rate will apply.
- II. Provides central office blocking of 7 digit local, 1+DDD, 1+ 900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Ala carte rate will apply.
- III. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Ala carte rate will apply.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.32 Payphone Service Provider (PSP) Services(continued)****4.4.32.B Payphone services are equipped with :**

Free 900/976 Block

250 Local, Lata, and Long Distance Minutes to customers who subscribe to Fusion for long distance. Overages will apply.

4.4.32.C Payphone Services Additional Features

Features	Rates
Non-Published Listing	\$8.25
Non-Listed Number	\$5.56
Extended Area Calling Service	\$22.24
Call Screening	\$4.44
Answer Supervision	\$8.13
Call Blocking	\$5.97
Fraud Protection	\$0.16

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.32 Payphone Service Provider (PSP) Services(continued)

4.4.32.D Rates

The monthly recurring charge for this service is \$112.29

- Miscellaneous Service Charges will apply – see Section 4.1.11.5 of this tariff.
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates - see Section 4.2.21.B of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Early Termination Fees are calculated using the following formula: \$200 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- Local, IntraLata, Long Distance is available with this product and is rated at \$0.07/minute after the initial 250 included usage
- Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While the plans includes long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Fusion long distance will not reduce the package monthly rate and eliminate half of the allowable usage.
- Long distance is only applicable to standard outbound domestic long distance only, originating from Fusion customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

4.2.21.[Reserved for future use]

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.32 Payphone Service Provider (PSP) Services(continued)****4.4.32.F American Fiber Network (AFN) and Close Call America (CCA) Payphone Service Provider (PSP) Services**

The following products of AFN or CCA have been grandfathered and will be billed as "Payphone."

Coin Line Flat Rate	Payphone Access Service
Coinless Payphone Access - Outward Only	Smart PAL
Coinless Payphone Access - Outbound Only	Smart Payphone
Interra Payphone Access Service	Smart Public
Interra Payphone Line Rate	PAL Message Rate
Payphone Access Line	

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.33 Cordia

The following products of Cordia are obsolete or grandfathered. In addition, their name has changed to a current Fusion product as outlined below.

A. Net Essentials - the following products will be billed as Net Essentials:

First Month Cordia Unlim Value

B. Net Basic Plus - the following products will be billed as Net Basic Plus:

Cordia Business Unlimited
Cordia Complete Unlimited Plan
Cordia Select Unlimited Plan
Cordia Unlimited Residential
Cordia Unlimited Value Plan

C. Net Value Line – the following products will be billed as Net Value Line:

Basic Residential Service
Cordia Unlimited Value Plan
Flat Rate Residential
Message Rate Residence
Touch Tone

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.34 Ernest Communications

The following products of Ernest are obsolete or grandfathered. In addition, their name has changed to a current Fusion product as outlined below.

A. Net Basic Plus

3Day-EZPI-Z0-STX-34.95	EMF-BI-2b-33.90	Resale-WTX-ZD-26.35
Ace Cash-39.79	Empire-Flat-27.61	Resale-WTX-ZE-27.35
ACG-EZ-Z1-VTX-34.95	EZ Corp-Flat-34.05	Resale-WTX-ZF-27.90
ACG-Rsale-Z2-VTX-GS-34.95	EZPI-Z1-STX-NR-40.95	Resale-WTX-ZG-28.35
AllenEdmds-BI-2b-21.53	EZPI-Z1-STX-OR-40.95	Resale-WTX-ZH-28.45
AlliedBldgProd-Flat-31.75	EZPI-Z1-VTX-44.95	Reynlds Lev-BI-2d-35.02
AlliedCashHoldings-BI-2b-25.94	EZPI-Z2-STX-40.95-OR	RHF-13TX-EZPI-Z3-STX-29.95
AmalfiApts-Flat-35.95	EZPI-Z2-VTX-59.95	RHF-7TX-EZPI-Z1-STX-23.45
AML-BI-2b-22.49	EZPI-Z3-STX-40.95-OR	RHF-7TX-EZPI-Z2-STX-23.95
ApexHealthCare-32.39	EZ-Z1-SprTX-36.95	RHF-8TX-EZPI-Z1-STX-24.50
APG-BI-2a-27.21	EZ-Z1-STX-40.95	RHF-Rsale-10TX-EZPI-Z2-STX-35.95
Argos-Z1-STX-w/3%Dsct-39.72	EZ-Z1-VTX-39.95	RHF-Rsale-EZPI-Z1-SprTX-35.95
Argos-Z1-VTX-w/3%Dsct-30.99	EZ-Z2-STX-NR-40.95	RideNow-Flat-VTX-31.95
Argos-Z2-Pae-STX-w/3%Dsct-30.99	EZ-Z3-STX-NR-40.95	Rsale Charter-STX-66.00
Argos-Z2-Spr-CenTX-w/3%Dsct-58.15	Ferrell Gas-BI-2b-34.29	Rsale EACS-STX-66.00
Argos-Z2-STX-w/3%Dsct-39.72	FifthThirdBank-Spc-42.00	Rsale EMS-A-STX-66.00
Argos-Z2-VTX-w/3%Dsct-58.15	FirstCap-Flat-40.95	Rsale EMS-B-STX-72.35
Argos-Z3-Pae-STX-w/3%Dsct-29.05	FleetPride-Flat-30.20	Rsale EMS-C-STX-83.20
Argos-Z3-STX-w/3%Dsct-39.72	Flint-BI-2b-26.23	Rsale FXS-STX-66.00
ARTS-EZPI-Z1-STX-31.00	Flotek-BI-2a-30.79	RSigler-BI-2b-19.06
ARTS-EZPI-Z1-VTX-31.00	Fox&Hnd-BI-2d-25.91	SecurCare-BI-2b-28.19
ARTS-EZPI-Z2-STX-31.00	Freeman-STX-36.95	Securus-EZ-Z1-STX-30.30
ARTS-EZPI-Z3-STX-31.00	Fuddruckers-On Net-30.95	Securus-EZ-Z1-VTX-32.76
ARTS-Rsale-Z1-VTX-31.00	FurnRow-BI-2b-24.71	Securus-EZ-Z2-STX-30.30
Assoc-EZPI-OnNet-32.50	Gem-EZPI-Z2-TX-39.95	Sm Bus-Z0-STX-40.95
AxcFin-EZPI-OnNet-29.00	Gem-EZPI-Z3-TX-39.95	Sm Bus-Z1-STX-40.95
Baker Footwear-Flat-28.67	GrtClps-EZ-Z2-TX-33.95	Sm Bus-Z1-VTX-31.95
Bennett-BI-2b-29.36	GrtClps-EZ-Z3-TX-34.95	Sm Bus-Z2-Pae-STX-31.95
Bossard-BI-2b-29.49	Guardian HC-35.95	Sm Bus-Z2-VTX-59.95

ISSUED: April 20, 2020

EFFECTIVE: April 21, 2020

Issued by: General Counsel
210 Interstate North Parkway, Suite 300
Atlanta, Georgia 30339

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.34 Ernest Communications

The following products of Ernest are obsolete or grandfathered. In addition, their name has changed to a current Fusion product as outlined below.

A. Net Basic Plus(cont'd)

Boyd Coffee-BI-2b-27.99	HalfPrkBks-Flat-27.96	Sm Bus-Z3-Pae-STX-29.95
Bus-Spc	HCR-Flat-23.74	Smith Intl-31.96
Calavo-BI-2b-20.58	HealthyAdvice-EZPI-STX-34.95	Souper-EZPI-OnNet-34.95
Carmike-EZPI-TX-35.95	HealthyAdvice-EZPI-VTX-34.95	SpecRest-Flat-25.99
Carquest-Flat-30.91	Hooters-Flat-32.19	SrCare-Flat-VTX-Z2-59.95
CarToys-Flat-35.99	IBT-BI-2b-35.99	SrCare-Flat-VTX-Z3-RSale-59.95
Cavco-BI-2d-36.65	iCore-BI-2b-20.32	Std Parking12-BI2b-24.11
CellularCity-EZPI-Z1-SprTX-35.95	Inf-EZPI-STX-39.95	Std Parking-BI-2b-26.07
CellularCity-EZPI-Z1-STX-36.95	Inf-EZ-STX-36.95	SteinMart-Flat-25.45
CellularCity-EZPI-Z1-VTX-39.95	Inter Merch-EZ-Z2-STX-33.95	Steris-BI-2d-26.16
CellularCity-EZPI-Z2-STX-36.95	Inter Merch-EZ-Z3-STX-33.95	Sterling-Flat-28.84
CellularCity-EZPI-Z3-STX-36.95	InterfaceAmericas-29.72	STX-Z1-31.00
Centennial-Flat-35.58	Internap-BI-2b-23.59	STX-Z2-31.00
Chicos (2012)-Flat-30.32	ITT-BI-2d-23.78	STX-Z3-31.00
Chicos-EZPI-27.87	Jen-Tex-BI-2d-27.17	STX-Z4-31.00
ChmChar-Z2-Bir-STX-w/3%Dsct-36.81	John Deere-Flat-28.00	STX-Z5-31.00
ChmChar-Z2-Pae-STX-w/3%Dsct-30.99	KrspKrme-EZPI-STX-32.95	STX-Z7-31.00
ChmChar-Z2-STX-w/3%Dsct-39.72	Lennox-BI-2a-25.30	STX-Z8-31.00
ChmChar-Z3-Bir-STX-w/3%Dsct-34.87	Limited-BI-2d-29.12	Telesphere-BI-2b-28.47
ChmChar-Z3-STX-w/3%Dsct-39.72	Lincare-Flat Rate-30.75	Time Warner-EZPI-STX-40.95
Cintas-Flat-31.80	Lindt-Z3-STX-40.95	Time Warner-EZPI-VTX-40.95
Cintas-Spec	MattressFirm-Flat-34.30	Time Warner-Rsale-VTX-20.20
CoalBrk-BI-2b-26.77	MattressFirm-SprTX-34.30	Toyota-EZ-STX-35.95
Comex-BI-2b-27.49	MattressFirm-Z1-STX-34.30	Toyota-EZ-VTX-31.95
Comm ATM-Flat-29.50	MattressFirm-Z1-VTX-34.30	Transwood-BI-2d-42.93
ConsumerSource-23.56	MattressFirm-Z2-STX-34.30	TrueReligion-Flat-27.24
Cranial-EZPI-Z2-STX-26.99	MattressFirm-Z3-STX-34.30	TX Rdhse-BI-2b-25.99
Cranial-EZPI-Z3-TX-26.99	MattressFirm-Z3-VTX-34.30	Under Armour-On Net-34.49

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.34 Ernest Communications

The following products of Ernest are obsolete or grandfathered. In addition, their name has changed to a current Fusion product as outlined below.

A. Net Basic Plus(cont'd)

CSLPlasma-25.17	McCormick&Schmick-BI-2a-26.99	United Fuel & Energy-On Net-37.95
CT NR-EZ-Z1-STX-35.95	McJunkin-EZPI-OnNet-31.50	USConcrete-39.25
CT NR-EZ-Z1-VTX-45.95	McKenzie-EZPI-Z1-STX-34.45	USMedical-31.32
CT NR-EZ-Z2-STX-35.95	Monitrncs-BI-2b-24.71	USON-EZPI-Z1-VTX-39.95
CT NR-EZ-Z3-STX-35.95	MotionInd-Flat-34.99	USON-EZPI-Z2-STX-36.95
CT NR-Rsale-VTX-Z2-36.95	Natl Vision-Flat-24.00	Velocity-Flat-32.99
CT Ventus-EZ-Z3-STX-33.02	NSC-2012-TX-22.81	Viad-BI-2d-26.39
CT-2011-Z1-L-Bir-STX-31.95	Odyssey-Flat-30.50	VTX-36.34
CT-2011-Z1-P-STX-31.95	OK Tank-EZPI-OnNet-32.08	WCS-Z1-SprTX-37.25
CT-2011-Z1-P-VTX-26.21	PalmBeachTan-36.63	WCS-Z1-STX-38.85
CT-2011-Z2-P-STX-31.95	Paradies-EZPI-Z2-STX-35.95	WCS-Z1-VTX-38.00
CT-2011-Z3-P-STX-31.95	Paradies-EZPI-Z3-STX-35.95	WCS-Z2-SprTX-57.72
CTech21-Z0-STX-37.95	ParkNFly-26.99	WCS-Z2-VTX-59.82
D&S-EZPI-36.95	Pavestone-BI-2b-29.67	WCS-Z3-VTX-103.14
DavidsSprmks-Rsle-Z2-SprTX-36.95	PndaExpress-BI-2a-25.74	WTNB-BI-2b-37.68
DavidsSprmks-Rsle-Z2-VTX-36.95	PSC-EZPI-Z2-STX-36.95	YES Comm-On Net-34.99
DavidsSprmks-Rsle-Z3-SprTX-36.95	PSC-EZPI-Z3-STX-36.95	Zales-EZPI-Z0-SprTX-59.95
DavidsSprmks-Rsle-Z3-VTX-36.95	QTP-EZPI-Z1-STX-36.95	Zales-EZPI-Z1-SprTX-31.94
DavidsSprmks-Rsl-Z1-SprTX-36.95	QTP-EZPI-Z2-STX-36.95	Zales-EZPI-Z1-STX-29.21
DavidsSupermrks-EZ-Z1-STX-39.95	QTP-EZPI-Z2-VTX-31.95	Zales-EZPI-Z1-VTX-31.94
DavidsSupermrks-EZ-Z2-STX-39.95	RAC-Flat-29.54	Zales-EZPI-Z2-STX-29.21
Design W/Rch-BI-2b-19.18	RAC-RCF-29.54	Zales-EZPI-Z3-STX-29.21
Dobson Spc-65.00	RediCarpet-BI-2b-33.99	Zales-Resale-Z1-SprTX-31.94
Dobson-EZPI-STX-39.75	Resale-WTX-ZC-25.90	Zoes Kitchen
Dobson-EZPI-VTX-39.75		

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.34 Ernest Communications

The following products of Ernest are obsolete or grandfathered. In addition, their name has changed to a current Fusion product as outlined below.

B. Remote Call Forward (RCF) or Remote Call Forward Additional Path

Remote Call Forward-STX-Addl Path
Remote Call Forward-VTX-Addtl Path
Remote Call Forward-SMO
Remote Call Forward-Spc
Remote Call Forward-SprCtlTX
Remote Call Forward-STX
Remote Call Forward-T Warner-VTX
Remote Call Forward-VTX

C. Centrex

Extended Area Add-Rsale-Cntrx-STX
Feature Cap w/CTD-Rsale-Cntrx-STX
Cintas-Centrex
Rsale Centrex-STX
Rsale Centrex-STX-N/C

D. Link T

Bus-PRI Voice-399.00
Bus-PRI/DIDSpC

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.35 Lightyear Communications

The following products of Lightyear are obsolete or grandfathered. In addition, their name has changed to a current Fusion product as outlined below.

A. Net Basic Plus:

BizRez
 BizValue
 HOME Opportunity Addt'l Line
 Opportunity Plan
 Starter Plan

B. Net Value Line:

Business Line w/Hunting
 Business Line w/Hunting/EMS
 Flat Rated Business Line
 Flat Rated Business Line w/EMS
 HOMETOWN

C. Link T1 PRI

Local PRI Loop Monthly
 LY BIZ Local PRI
 Paetec Port Charge (PRI)

D. Link T1 Integrated (Complete)

DT-1 Equip Upgrade	New Dynamic T-1 16 line
Dynamic T-1 6 line	New Dynamic T-1 17 lines
Dynamic T-1 Loop A Monthly	New Dynamic T-1 4 lines
Dynamic T-1 Monthly 12 lines	New Dynamic T-1 5 line
Loop A Monthly Charge	New Dynamic T-1 7 lines
New DT-1 23 lines	New Dynamic T-1 8 line
New Dynamic T-1 10lines	New Dynamic T-1 9 lines

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.36 Remote Call Forward**

1. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (terminating station).
2. Limitations
 - (a) Remote Call Forwarding service is offered subject to availability of suitable facilities.
 - (b) RCF is not offered where the terminating number is a coin or coinless pay telephone.
 - (c) The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
 - (d) Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.36 Remote Call Forward, (Cont'd.)

(e) Remote Call Forwarding is not suitable for satisfactory transmission of data.

(f) RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.4 General Exchange Services, (Cont'd.)****4.4.36 Remote Call Forward (cont'd)**

(g) When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.

(h) Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area within the same county, or are within an Extended Area Service arrangement as specified in this Tariff. All other calls will be sent-paid (1+) only.

(i) Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.

(j) Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the RCF service.

3. Minimum Contract Period

The minimum contract period for this service is one month.

4. Charges

The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

Monthly Rate

(a) Per feature arranged for other than local calling	\$ 35.25
(b) Per feature arranged for local calling	35.25
(c) Per additional access facility	35.25

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.4 General Exchange Services, (Cont'd.)

4.4.36 Remote Call Forward (cont'd)

5. Message Charges

(a) The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

- Between the originating station and all forwarding locations. The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Tariff for the type of call involved.
- Between the call forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable charges specified in this or any other applicable Tariff for other than seven- or ten-digit local calling. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

No message charges apply for seven- or ten-digit local calling.

6. Remote Call Forward Additional Path

\$35.25/each

Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.5 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Texas between two or more points within LATAs of the State of Texas and where the respective rate centers of such points are also located in said state.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

4.5.1 Two-Point Service

A. Operator Service Charges

Description	Rate
Station-to-Station Service	
Collect	
Non-Automated	\$3.95
Semi-Automated	3.95
Fully Automated	2.95
Billed to a Third Number	
Non-Automated	\$5.30
Semi-Automated	4.95
Fully Automated	3.95
Sent-Paid	
Non-Automated	\$3.95
Semi-Automated	3.95
Person-to-Person Service	
Non-Automated	\$8.95
Semi-Automated	8.95
Other Services	
Line Status Verification	\$6.00
Busy Interrupt	7.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.5 Toll Services, (Cont'd.)

4.5.2 Conference Service (1)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.85 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

Mileage Between the Two Most Distant Service Points	Charge Per Minute
0 – 17	\$.06
18 – 66	.12
Over 66	.18

(1) Effective September 11, 2004, this service is no longer available to subscribers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.5 Toll Services, (Cont'd.)****4.5.3 Toll Free Service**

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique Toll Free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

Monthly Recurring Charge per Number: \$5.00

8XX usage will be billed separately.

	Per Minute	Minimum Increment	Billing Increment
With Local Service	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.089	30 seconds	6 seconds

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.5 Toll Services, (Cont'd.)

4.5.4 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Fusion for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Fusion for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$4.95

		Per Minute	Minimum Increment	Billing Increment
With Local Service		<Based on Product>	30 seconds	6 seconds
Without Service	Local	\$0.099	30 seconds	6 seconds

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.5 Toll Services, (Cont'd.)

4.5.5 Fusion Long Distance

Products	Rates Per Minute		
	Current Rates Per Product		
	Intra-Lata	Intra-State	Inter-State
Net Value Line	\$0.069	\$0.069	\$0.069
Net Basic Line	Unlimited	\$0.049	\$0.049
Net Essentials	Unlimited	\$0.049	\$0.049
Home Connection	\$0.060	\$0.060	\$0.060
Home Essentials	Unlimited	\$0.060	\$0.060
COPT (Payphone)	Unlimited	\$0.029	\$0.029
Out of Contract – Business	\$0.75	\$0.75	\$0.75
Out of Contract – Residential	\$0.75	\$0.75	\$0.75

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While there are plans that offer free long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Fusion long distance will not reduce the package monthly rate.

Long distance is only applicable to standard outbound domestic long distance only, originating from Fusion customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.6 Directory Services

4.6.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line or Fusion line or trunk.

1. Additional Listing

	Monthly Rate
Business additional listing -	\$6.50
Residential	\$3.50

2. Additional Listing - Hunt Number Group

	Monthly Rate
Business additional listing -	\$6.50

3. Additional Main Listing

	Monthly Rate
Business	\$6.50
Residential	\$3.50

4. Alternate Listings

	Monthly Rate
Business alternate listings, each	\$6.50
Residence alternate listings, each	\$3.50

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.6 Directory Services, (Cont'd.)

4.6.1 Directory Listings, (Cont'd.)

5. Caption Listing

	Monthly Rate
Business	No Charge
Residential	No Charge

6. Dual Name Listings

	Monthly Rate
Dual Name Listing – Residential	No Charge

7. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

	Monthly Rate
Business	\$8.00
Residential	\$2.49

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Texas, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	Monthly Rate
Business Foreign Listing, each	\$6.50
Residential	\$3.50

9. Free Additional Listing – (Non Profit Government and School Listing)

	Monthly Rate
Business	No Charge
Residential	No Charge

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.6 Directory Services, (Cont'd.)

4.6.1 Directory Listings, (Cont'd.)

10. Non-listed Service

	Monthly Rate
Business - Primary	\$3.50
Residential	
Primary	\$3.50
Additional	\$3.50

11. Non-published Exchange Service

	Monthly Rate
Business Non-published listing	\$6.00
Residence Nonpublished listing	\$6.00

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

12. Designer Listings

	Monthly Rate
Residential	
Customer Extra Line Listing	\$1.65
Family Space Listing	\$6.75
Line of Distinction	\$2.25
Personality Logo	\$5.00
Signature Listing	\$3.00
Three print product discount	(\$2.00)
Two print product discount	(\$1.00)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.5 Directory Services, (Cont'd.)

4.5.1 Directory Listings, (Cont'd.)

13. Stylist Listing

	Monthly Rate
Business, each	\$3.50
Residence, each	\$3.50

14. Secondary Listing

	Monthly Rate
Business secondary listing	No Charge
Residential secondary listing	No Charge

15. Secretarial Listings

	Monthly Rate
Business	\$2.75

16. Special Reversed Long Distance Charge Listing

	Monthly Rate
Business	No Charge
Residential	No Charge

17. Supplemental Address Information

	Monthly Rate
Business	\$6.00
Residential	\$2.49

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.6 Directory Services, (Cont'd.)****4.6.2 Directory Assistance Service****A. Rates**

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$3.99 for each in excess of the allowance. Where a customer makes more than two requests on a call, each request in excess of the customer's allowance is \$3.99. For calls with more than two requests the initial request will consist of the first two numbers requested. The initial request will be treated as a single request, each additional number requested thereafter will be considered a request. There is a maximum of ten requests per call.
2. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is \$3.99

B. Directory Assistance Charge Exemption

Directory Assistance Charge Exemption gives 50 Free (local, long distance, or combination of both) DA calls per billing cycle on each line where the end user has disabilities that prevent use of the telephone directory. Normal tariffs apply to DA calls for the 51st and all other additional calls within a billing cycle. For purposes of this rule, disability means, with respect to an individual, a physical or mental impairment that prohibits a customer from using the telephone directory.

A letter from the end-user's physician, clinic or appropriate group/agency verifying the disability, on the official letterhead of the physician, should be attached to the application. Access Integrated Networks will not be responsible for any charges incurred to obtain certification. In addition to the physician's letter, the customer will be required to complete Access's Directory Assistance Charge Exemption Application Form.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.6 Directory Services, (Cont'd.)

4.6.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate
Fully-Automated DACC	
- Sent-Paid Non-Coin	\$.30
- Collect	1.00
- Bill to Third Number	1.00
Semi-Automated DACC	
- Sent-Paid	1.20
- Collect	3.00
- Bill to Third Number	1.20
Person-to-Person	8.95

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.6 Directory Services, (Cont'd.)****4.6.4 National Listing Service****A. Service Description**

National Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.6 of the Local Exchange Tariff.

Callers access NLS by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.6.4. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

	Charge Per Listing Request	
Sent Paid Request	\$1.99	(I)
Alternately Billed Requests	2.25	

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services

4.7.1 Toll Restriction(3)

A. Rates and Charges(2)

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

Monthly Rates

Toll Restriction, per Residence line equipped	\$ 5.00
Toll Restriction, per Business line equipped	20.00

4.7.2 900 Call Restriction

A. Rates and Charges(2)

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

Nonrecurring
Charge900 Call Restriction-
Residence and Business(1)

Per line/trunk equipped	
-Establishment of Service	None
-Subsequent Application	\$10.00

- (1) Nonrecurring charges will be waived for residence and business customers when the establishment of service is initially requested for local exchange access service, or provided on the same service order as the establishment of new local exchange access service, or when a customer who currently has the 900 Call Restriction requests the transfer of service and re-establishments of 900 Call Restriction on the same service order.
- (2) See Section 4.1 for Service Charges.
- (3) Effective August 5, 2008 toll restriction is no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.7 Miscellaneous Services, (Cont'd.)****4.7.3 Direct Inward Dialing (DID) Service (1)****A. Description**

DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be provided as specified in Section 4.6 of this tariff.

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after October 7, 2002.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.3 Direct Inward Dialing (DID) Service (3), (Cont'd.)

A. Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	Monthly Rate	Installation Charges (4)
Direct Inward Dialing Service Groups of Working Numbers (1)		
First Block of 10 DID Numbers	\$ 20.00	\$100.00
Additional Block of 10 DID Numbers	15.00	100.00
First block of 100 DID Numbers	128.00	100.00
Additional Block of 100 DID Numbers	15.00	100.00
One Way Inward Trunk Termination in Central Office		
Multi-frequency (MF) pulsing option	(2)	---
Dial Tone Multi-frequency (DTMF) pulsing option	(2)	---
Dual Pulse pulsing option	(2)	---

- (1) When multiple number blocks are ordered on single order, one installation charge will apply.
 (2) See Section 4.7.3.B for DID Trunk rates
 (3) This service offering is not available to new customers, nor is additional service available to existing customers on or after October 7, 2002.
 (4) Installation charges on account will be waived when service is converted from Customer's current local exchange carrier to Fusion. The charge will apply for new Fusion lines added at the time of service, and thereafter, for new Fusion lines ordered without converting existing local exchange carrier service, and for new service and for a move or service.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.3 Direct Inward Dialing (DID) Service (3)(4), (Cont'.)

A. Rates, (Cont'd.)

Monthly 12-month Term Commitment 24-month Term Commitment	One Direct Inward Dialing (DID) Flat Rate Trunk (1)(2)(3)
Rate Group 1	\$45.00
Rate Group 2	\$47.00
Rate Group 3	\$45.00
Rate Group 4	\$47.00
Rate Group 5	\$45.00
Rate Group 6	\$45.00
Rate Group 7	\$45.00
Rate Group 7A	\$45.00
Rate Group 8	\$45.00
Rate Group 9	\$45.00
Rate Group 10	\$45.00
Rate Group 11	\$45.00
Rate Group 12	\$56.00
Rate Group 13	n/a
Rate Group 14	\$52.00
Rate Group 15	\$45.00

1. The rates for this service do not include a telephone instrument. This service offering is subject to the availability of necessary facilities.
2. This service offering is not available to new customers, nor is additional service available to existing customers on or after October 7, 2002.

(M) DID rates and footnotes were previously located on 1st Revised Sheet No. 152.1.1, Original Sheet No. 152.1.2 and Original Sheet No. 152.1.3.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.4 Night Number Terminal Arrangement (1)

A. Rates

	Monthly Rate
Night Number Terminal Arrangement Terminals, each	\$3.00

4.7.5 Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply, per line, for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	Residence	Business
Service and Equipment Charge	\$25.00	\$25.00

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

(1) Effective August 5, 2008 this is no longer available for new service.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.6 Intercept Referral Service

A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

Service	If the period of service requested by the customer is:		
	Up to 90 Days	91 – 180 Days	181 – 365 Days
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID (1)			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after October 7, 2002.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.6 Intercept Referral Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section., (Cont'd.)

If the period of service requested by
the customer is:

Service	Up to 90 Days	91 – 180 Days	181 – 365 Days
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(b) DID (1), (Cont'd.)

II. Special Intercept Referral Service

(i) Location Intercept Referral Service

(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

III. Multiple Intercept Referral Service

(i) Fully-Automated

(1) Each number referred individually (per telephone number)	86.00	172.00	258.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

(ii) Operator-Handled

(1) Each number referred individually (per telephone number)	128.00	256.00	384.00
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- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after October 7, 2002.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.6 Intercept Referral Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section., (Cont'd.)

Service	If the period of service requested by the customer is:		
	Up to 90 Days	91 – 180 Days	181 – 365 Days
(b) DID (1), (Cont'd.)			
III. Multiple Intercept Referral Service (continued)			
(iii) Name Intercept Referral Service			
(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after October 7, 2002.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.7 Miscellaneous Services, (Cont'd.)****4.7.7 The Freedom Pack and Freedom Pack Plus Services (1)****A. Description**

The Freedom Pack Service and The Freedom Pack Plus Service are add-on services for Basic Business 24-month term plan Customers. The Customer will sign up to receive a block of outbound long distance minutes and a choice of up to seven (7) Basic Features for a monthly recurring charge per line.

The Customer is required apply the Freedom Pack Service or Freedom Pack Plus Service to all eligible lines per location. The Customer is permitted to apply Freedom Pack Service at one of its location and apply Freedom Pack Plus Service at a additional location. These services are not available for resale lines.

If the Customer requires any additional features, they will be billed to the Customer at the tariffed rate listed under Basic Feature List in Section 4.4.3.G.

The block of long distance minutes apply to only direct dialed domestic minutes and the minutes will be pooled at the service location level. Additional minutes of outbound domestic long distance minutes of use will be billed at no volume commitment level for 24-term plan customers. All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated according to the applicable interexchange tariff rates.

All requirements applicable to Company's Price Protection Plan service agreement service shall apply in addition to the requirements listed for The Freedom Pack Service and The Freedom Pack Plus Service.

(1) Effective August 5, 2008, these products are no longer available for new service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.7 The Freedom Pack and Freedom Pack Plus Services

B. Rates

1 The Freedom Pack

A. Choice of up to seven (7) features from Basic Feature List, per line
200 Domestic Outbound Long Distance Minutes, per line

B. Monthly Recurring Charge

Rate Group 1	\$4.00
Rate Group 2	\$4.00
Rate Group 3	\$4.00
Rate Group 4	\$4.00
Rate Group 5	\$4.00
Rate Group 6	\$4.00
Rate Group 7	\$4.00
Rate Group 8	\$4.00
Rate Group 9	\$4.00
Rate Group 10	\$4.00
Rate Group 11	\$4.00
Rate Group 12	\$4.00
Rate Group 13	\$4.00
Rate Group 14	\$4.00
Rate Group 15	\$4.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.7 The Freedom Pack and Freedom Pack Plus Services, (Cont'd.)

B. Rates, (Cont'd.)

2. The Freedom Pack Plus

A. Choice of up to seven (7) features from Basic Feature List, per line
500 Domestic Outbound Long Distance Minutes, per line

B. Monthly Recurring Charge

Rate Group 1	\$6.00
Rate Group 2	\$6.00
Rate Group 3	\$6.00
Rate Group 4	\$6.00
Rate Group 5	\$6.00
Rate Group 6	\$6.00
Rate Group 7	\$6.00
Rate Group 8	\$6.00
Rate Group 9	\$6.00
Rate Group 10	\$6.00
Rate Group 11	\$6.00
Rate Group 12	\$6.00
Rate Group 13	\$6.00
Rate Group 14	\$6.00
Rate Group 15	\$6.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.7 Miscellaneous Services, (Cont'd.)

4.7.8 Call Trace

See the Definition for Call Trace service on Sheet No. 7.

Charge per successful activation	\$8.00
----------------------------------	--------

4.7.9 [Reserved for future use]

4.7.10 Texas Margin Fee Reimbursement (TMFR)

All customers will be assessed this fee at a rate of 1% of the customer's total monthly recurring charges. This charge helps defray Fusion's overall contribution to the "Texas Margin Tax". This charge is in addition to all other rates and is not a tax or otherwise mandated by the government.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.8. Virtual Office Service

Virtual Office Service is a service whereby calls placed to a business customer's telephone number (the Virtual Office number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The Virtual Office number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a Virtual Office number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The Virtual Office customer is responsible for any local usage or toll charges incurred between the customer's Virtual Office number and the terminating number. The Virtual Office number includes one path, which allows for one call to be forwarded at a time. Additional paths can be ordered to allow additional calls to be forwarded simultaneously. Virtual Office Service is available to Fusion business customers only.

Virtual Office Service is available in the following packages:

- Local Virtual Office Service
- Long Distance Virtual Office Service

H. Local Virtual Office Service

- The Virtual Office number and the terminating number are within the same local calling area.
- Unlimited local calling will be allowed between the virtual Office number and the terminating number.

	Monthly Rate	Service Charge (1)
Local Virtual Office, with one path	\$23.75	\$15.00
Additional Local Path	23.75	15.00

See Page No. 328 for footnotes.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.8 Virtual Office Service, (Cont'd.)

B. Long Distance Virtual Office Service (2)(3)

- a. The Virtual Office number and the terminating number are not within the same local calling area and the Virtual Office number forwards to the terminating number outside of the local calling area.
- b. Applicable toll charges will be incurred.

	Monthly Rate	Service Charge (1)
Long Distance Virtual Office, with one path	\$14.25	\$15.00
Additional Long Distance Path	14.25	15.00

C. Regulations

1. A Virtual Office number cannot terminate on a public or semi-public service (coin telephone).
2. Virtual Office Service does not provide caller identification of the originating number to the terminating number.
3. A Virtual Office number is not suitable for data transmission.
4. The Virtual Office path is not released when the call is forwarded.
5. Virtual Office Service is subject to the availability of facilities.
6. Virtual Office Service cannot be suspended (vacation service).
7. Calls will only be allowed to be forwarded to a business line.
8. Collect and third-party calls will be billed to the Virtual Office number.
9. Custom calling features are not available on a Virtual Office number.
10. The Virtual Office number cannot terminate to another such number, whether a Virtual Office number or the same such service of another service provider.
11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes.
12. Virtual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Virtual Office number.
13. Virtual Office may only be used for the communications of a single end use. It may not be used to aggregate the long distance communications of multiple end users for resale or to provision communications services for others.

See Sheet No. 172.2 for footnotes

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.8 Virtual Office Service, (Cont'd.)

D. Directory Listing

One listing in the directory covering the exchange in which the Virtual Office number is located is provided without additional charge. Additional listings and other Directory Listing products may be purchased for the Virtual Office number.

- (1) The Service Charge applies to an order for new Virtual Office Service, to change the Virtual Office number, to change the number to which the number is forwarded, and to add additional paths, whether ordered at the time of conversion of service or on a subsequent order. Only one Service Charge will apply per request, regardless of the number of additions or changes made by the request. The Service Charge will not apply to convert the service and its existing path(s) to Fusion or on outside moves of customer's other service if there is no Virtual Office number or terminating number change.
- (2) The customer may select Fusion long distance service, or another long distance carrier from the Fusion -approved long distance carrier list, to carry the traffic from the Virtual Office number to the terminating number. When Fusion is selected as customer's long distance carrier for service other than its Virtual Office Service, as well as for its Virtual Office Service, the Virtual Office number long distance usage will be invoiced at the customer's plan rate, as applicable, and any usage will contribute to the customer's volume commitment, if any. When Fusion is selected as the customer's long distance carrier for its Virtual Office Service only, the default Fusion long distance rate, as set forth in the Company's Interexchange Tariff, Texas P.S.C. No. 5, in Section 5.4.1, will apply to any long distance usage billed.

All Rules and Regulations found in the Company's Interexchange Tariff, Texas P.S.C. No. 5, will apply to long distance services.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services

4.9.1 Service Definitions

A. Link Dsm, Linksm T, PBX Connect and PRI Connect Services

For the purpose of Section 4.10 reference to Link D, Link T, PBX Connect and PRI Connect Service, will be variously “Service” or “Services”.

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 4.9.2.A.1.

All Fusion Long Distance term offers are available in conjunction with Link D, Link T, PBX Connect and PRI Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

One Way Optional Service provides Customers with a flat rate expanded local calling scope. For Link D and Link D services, one way optional charges apply on a per line basis. For PRI Connect and PRX Connect charges apply on a per line equivalent basis (i.e. 23 channels x 1 way optional service monthly recurring charge for a PRI Connect

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.1 Service Definitions, (Cont'd.)****B. Link D Service (1)**

Link D Service is an integrated voice and Internet access service provisioned over a DSL circuit. The Company will require Customer to maintain a minimum service line commitment in order to subscribe to the Integrator Service at the rates specified in this section. Such commitment will vary depending upon Customer's rate group and the data level commitment requested by Customer.

C. Link T Service (1)

Link T Service is an integrated voice and Internet access data service provisioned over a T1 circuit. The Company will require Customer to maintain a minimum service line commitment in order to subscribe to the Integrator Service at the rates specified in this section. Such commitment will vary depending upon Customer's rate group and the data level commitment requested by Customer.

D. PBX Connect Service (1)

PBX Connect Service is a voice-only T1 service that includes up to 24 56-Kbps trunks. PBX Connect Service is provisioned over a digital T1 (1.544 Mbps) circuit. PBX Connect Service terminates as a four-wire digital interface at the Customer's premises. A minimum of 12 trunks activated per T1 is required.

Customer may select from the following features:

- Two way trunks
- Hunting
- Block of 10 numbers or 100 numbers

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.1 Service Definitions, (Cont'd.)

E. PRI Connect Service (1)

PRI Connect Service is a voice-only ISDN PRI service that includes 23 B voice channels (64 Kbps each) and 1 D signaling channel. PRI Connect is provisioned over a digital T1 (1.544 Mbps) circuit. PRI Connect Service terminates as a four-wire digital interface at the Customer's premises.

Customer may select from the following features:

- Two way Trunks
- Hunting
- Caller ID Name and Number Delivery
- Block of 10 numbers or 100 numbers
- Non Facilities Associated Signaling (NFAC)
- Dynamic Channel Allocation

(1) Effective July 1, 2009, this service is grandfathered.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.2 Service Regulations

A. Link D, Link T, PBX Connect, PRI Connect Services

1. Responsibility of the Customer

Customers subscribing to Service must execute a written term agreement in a form designated by Fusion, which shall include without limitation, Customer's term selection.

Prior to installation of service, Fusion will deliver a T1 or DSL circuit to Customer's premises (the "Circuit Delivery Date"). In the event that installation of Services is postponed, but postponed less than twenty-one (21) days from the Circuit Delivery Date due to Customer delays, billing will commence on the date Service is installed. If installation of Service is postponed more than twenty-one (21) days from the Circuit Delivery Date due to Customer delays, billing will commence on the twenty-first (21st) day from the Circuit Delivery Date. In the event that installation and turn-up of Services is postponed for any time period due to Fusion delays, billing will commence on the date service is installed.

Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem pooling devices, remote access service, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited. Service may not be used by Internet Service Providers, or as a component of a telecommunications service sold to or otherwise made available to third parties. Calls terminating to Service cannot be subsequently routed or otherwise forwarded to destinations other than Customer's premises.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.2 Service Regulations, (Cont'd.)

A. Link D, Link T, PBX Connect, PRI Connect Services, (Cont'd.)

1. Responsibility of the Customer, (Cont'd.)

In addition to the rates and charges contained in this Tariff, the Customer is responsible for the payment of all related charges for miscellaneous and supplemental service as specified in this and other tariffs of the Company.

a. Link D Service, Link T Service

If it is determined during installation that the bandwidth required to provision Link D service cannot be provided for whatever reason, Customer will have the option of: choosing a lower bandwidth Link D service; choosing Link T service under the Link T terms and rates; or Customer may terminate the term agreement without penalty.

b. PBX Connect Service, PRI Connect Service

The maximum number of numbers assigned per PRI Connector PBX Connect T1 is 200. The minimum required service configuration for PRI Connect Service is one PRI Connect per location. The minimum required service configuration for PBX Connect is 12 channels per location.

Customers voice channels are provisioned for two-way traffic. The (N) Customer is responsible for limiting each channel's functionality in its telephone system as to inbound, outbound or two-way calling.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.2 Service Regulations, (Cont'd.)

A. Link D, Link T, PBX Connect, PRI Connect Services, (Cont'd.)

1. Responsibility of the Customer, (Cont'd.)

An Early Termination Fee is applicable if service is terminated by Fusion for Customer's breach or by Customer for any other reason prior to expiration of the term agreement subject only to those exclusions specified in Section 4.9.2.A.1.a and 4.9.2.A.1.b. The applicable charges are dependent on the term commitment selected by the Customer as follows:

For 12-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of \$100 x Months Remaining.

For 24-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of \$100 x Months Remaining.

For 36-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of \$100 x Months Remaining.

2. Service Level Agreement (SLA)

Service Level Agreement for Link D, Link T, PBX Connect, PRI Connect Service

Uptime - No More Than 5 Minutes of Network Outage Per Day	
Actual Downtime	Credit
Up to 2 Hours	1 Day of Monthly Recurring Charges
2 Hours (Up to 8 Hours)	1 Day of Monthly Recurring Charges per 2 Hours Outage
8 Hours (Up to 32 Hours)	1 Week of Monthly Recurring Charges per 8 Hours Outage
32 Hours	1 Month of Monthly Recurring Charges

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.2 Service Regulations, (Cont'd.)****A. Link D, Link T, PBX Connect, PRI Connect, (Cont'd.)****2. Service Level Agreement (SLA)**

The above Service Level Agreement (SLA) commitment is subject to all other provisions of this Tariff, including specifically, but without limitation, any and all limitations of liability. In no event shall any credit in a given month exceed the monthly recurring charge in that month. Fusion will provide Service in accordance with the following:

- a. All relevant on-net components are subject to this SLA. This includes on-net components such as Fusion local switches, POPs, core routers and circuits. Off-net components are not covered by this SLA.
- b. "Network Outage" exists when Customer's service is unable to transmit and receive Internet or voice service and Fusion records such failure in a trouble ticket in the Fusion Network Operations Center (NOC). A Network Outage is measured from the time the trouble ticket is opened to the time the trouble ticket is cleared.
- c. Installation interval will be measured from the signature date on the term agreement until such time that the service has been installed and determined by Fusion to be available for use.
- d. Upon Customer's request to the NOC made within ten (10) business days of the last day of the month in which the relevant SLA was not met, Customer shall be entitled to service credits as set forth herein. A credit shall be applied only to the month in which the event giving rise to the credit occurred. In no event shall the total credit in the aggregate for all SLAs issued in any month exceed the equivalent of 100% of the relevant monthly recurring charges for the affected service. SLA credits are customer's sole and entire remedy in the event of an outage and/or poor performance.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.2 Service Regulations(continued)

A. Link D, Link T, PBX Connect, PRI Connect, (Cont'd.)

2. Service Level Agreement (SLA), (Cont'd.)

- e. The Customer must provide reasonable assistance in diagnosing the problem. This includes promptly requesting the opening of a trouble ticket, providing access to the Customer premises and providing assistance via telephone, fax or e-mail. This SLA is not available if installation delay is attributable to: Customer equipment; Customer's facility; acts or omissions of Customer, its employees or agents; failure of Customer to pass Fusion's credit check; line conditioning performed by Fusion's network vendor; Force Majeure events; or other events outside of the control of Fusion (each constituting a Service Credit Exception)
- f. Normal Maintenance refers to upgrades of hardware or software or upgrades to increase capacity. Normal Maintenance may temporarily degrade the quality of PRI Connect and may result in outages. Such effects related to Normal Maintenance shall not give rise to service credits under this SLA. Normal Maintenance shall be undertaken only between the hours of 11:00 and 6:00 AM Local Time. For the purpose of this SLA, "Local Time" refers to the local time in the time zone in which an affected service is located. Fusion will make commercially reasonable efforts to notify an affected Customer via email prior to the interruption.
- g. Urgent Maintenance refers to efforts to correct network conditions that are likely to cause a material service outage and that require immediate action. Urgent Maintenance may degrade the quality of the service, and may result in outages. Subject to the service credit exceptions stated above, effects related to Urgent Maintenance shall entitle Customer to service credits set forth in this SLA. Fusion may undertake Urgent Maintenance at any time it deems necessary.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.2 Service Regulations, (Cont'd.)

A. Link D, Link T, PBX Connect, PRI Connect Services, (Cont'd.)

2. Service Level Agreement (SLA), (Cont'd.)

- h. Customer may terminate the affected Service without penalty if an outage of eight (8) hours or more is experienced. Such outage must be documented in the Fusion NOC, and not be subject to the Service Credit Exceptions stated above.
- i. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Service. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with Service and in compliance with applicable laws and regulations.
- j. If Customer relocates to another location in a Fusion market where the same PRI Connect Service is available, Customer may transfer that service to the new location if the new service equals or exceeds the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- k. In the event a governmental agency determines the term agreement violates any law, rule or regulation, Fusion shall have the option of terminating the term agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.
- l. Service are for Customer's use only and may not be resold, and the term agreement may not be transferred or assigned, by operation of law or otherwise, without Fusion's prior written approval. Any attempted assignment or transfer without Fusion's prior written approval shall be void.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.3 Service Availability

A. Link D Service

Link D Service is available in the primary markets listed below:

Special Rate Group	Rate Center
1	Abilene (1)
2	Amarillo (1)
3	Austin
4	Beaumont (1)
5	Corpus Christi (1)
6	Dallas
6	Grand Prairie
7	El Paso
8	Arlington
8	Eules
8	North Richland Hills
9	Fort Worth
10	Houston
10	Apollo
10	Houston Suburbs
10	Bammel
11	Longview (1)
12	Lubbock (1)
13	Midland (1)
13	Odessa (1)
14	Harlingen (1)
14	McAllen (1)
14	Brownsville (1)
15	San Antonio
16	Laredo
17	Tyler (1)
18	Waco

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.3 Service Availability, (Cont'd.)

A. Link D Service, (Cont'd.)

1. Metro Service

Metro service is available in the following rate centers:

- Arlington
- Euless
- Grand Prairie
- Midland (1) North Richland Hills
- Odessa (1)

The Metro calling scopes are listed in Section 3.5

2. One Way Optional Service

One Way Optional Service is available in the following rate centers:

Rate Center
Beaumont (1)
Brownsville (1)
Corpus Christi (1)
Dallas
Ft. Worth
Harlingen (1)
Houston
Houston Suburb
McAllen (1)
San Antonio

One Way Optional Service calling scopes are listed in Section 3.6.

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.3 Service Availability, (Cont'd.)

B. Link T Service

Link T Service is available in the primary markets listed below:

Special Rate Group	Rate Center
1	Abilene (1)
2	Amarillo (1)
3	Austin, Leander
4	Beaumont (1)
5	Corpus Christi (1)
6	Cedar Hill, Dallas, DeSoto, Grand Praire, Seagoville
7	El Paso
8	Arlington, Atlas, Euless, Glendale, Kennedale, Mansfield, North Richland Hills, Roanoke
9	Fort Worth
10	Apollo, Barker, Bammel, Friendswood, Houston, Houston Suburbs, Langham Creek, Satsuma, Westfield
11	Longview (1)
12	Lubbock (1)
13	Midland (1), Odessa (1), Terminal
14	Brownsville (1), Edinburg, Harlingen (1), McAllen (1), Mission, Pharr
15	San Antonio
16	Laredo
17	Tyler (1)
18	Waco
19	Richmond-Rosenberg, Spring, Tomball
20	Allen
21	Frisco
22	New Braunfels, Seguin
23	Forney, Midlothian, Red Oak, Rockwall
24	Bastrop, Elgin, Taylor
25	Ennis, Terrell, McKinney, Waxhachie,

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.3 Service Availability, (Cont'd.)

B. Link T Service, (Cont'd.)

1. Metro Service

Metro service is available in the following rate centers:

- | | |
|-----------------|------------------------|
| • Arlington | • Midlothian |
| • Atlas | • New Braunfels |
| • Bastrop | • North Richland Hills |
| • Cedar Hill | • Odessa (1) |
| • Elgin | • Red Oak |
| • Ennis | • Richmond-Rosenberg |
| • Euless | • Roanoke |
| • Forney | • Rockwall |
| • Glendale | • Seguin |
| • Grand Prairie | • Spring |
| • Kennedale | • Taylor |
| • Mansfield | • Terrell |
| • Midland (1) | • Tomball |
| • McKinney | • Waxahachie |

The Metro calling scopes are listed in Section 3.5.

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.3 Service Availability, (Cont'd.)****B. Link T Service, (Cont'd.)****2. One Way Optional Service**

One Way Optional Service is available in the following rate centers:

- | | |
|----------------------|----------------------|
| • Allen | • McAllen |
| • Atlas | • McKinney |
| • Barker | • Mansfield |
| • Beaumont (1) | • Midlothian |
| • Brownsville (1) | • Mission |
| • Cedar Hill | • New Braunfels |
| • Corpus Christi (1) | • Pharr |
| • Dallas | • Red Oak |
| • DeSoto | • Richmond-Rosenberg |
| • Edinburg | • Rockwall |
| • Ennis | • Roanoke |
| • Forney | • San Antonio |
| • Friendswood | • Satsuma |
| • Frisco | • Seguin |
| • Ft. Worth | • Seagoville |
| • Glendale | • Spring |
| • Harlington (1) | • Terrell |
| • Houston | • Tomball |
| • Houston Suburbs | • Waxahachie |
| • Kenndale | • Westfield |
| • Langham Creek | |

One Way Optional Service calling scopes are listed in Section 3.6.

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.3 Service Availability, (Cont'd.)****C. PBX Connect Service**

PBX Connect Service is available in the primary markets listed below:

Special Rate Center

Allen	Kennedale
Apollo	Langham Creek
Arlington	Leander
Atlas	New Braunfels
Austin	Mansfield
Bammel	McKinney
Barker	Midlothian
Bastrop	North Richland Hills
Cedar Hill	Red Oak
Dallas	Richmond-Rosenberg
DeSoto	Roanoke
Elgin	Rockwall
Ennis	San Antonio
Eules	Satsuma
Fonrey	Seagoville
Fort Worth	Seguin
Friendswood	Spring
Frisco	Taylor
Glendale	Terrell
Grand Prairie	Tomball
Houston	Waxahachie
Houston Suburbs	Westfield

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.3 Service Availability, (Cont'd.)

C. PBX Connect, (Cont'd.)

1. Metro Service

Metro service is available in the following rate centers:

- | | |
|-----------------|------------------------|
| • Arlington | • Midlothian |
| • Atlas | • New Braunfels |
| • Bastrop | • North Richland Hills |
| • Cedar Hill | • Odessa |
| • Elgin | • Red Oak |
| • Ennis | • Richmond-Rosenberg |
| • Euless | • Roanoke |
| • Forney | • Rockwall |
| • Glendale | • Seguin |
| • Grand Prairie | • Spring |
| • Kennedale | • Taylor |
| • Mansfield | • Tomball |
| • McKinney | • Waxahachie |

The Metro calling scopes are listed in Section 3.5.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.3 Service Availability, (Cont'd.)

C. PBX Connect, (Cont'd.)

2. One Way Optional Service

One Way Optional Service is available in the following rate centers:

- | | |
|------------------|----------------------|
| • Allen | • Mansfield |
| • Atlas | • McKinney |
| • Barker | • New Braunfels |
| • Cedar Hill | • Red Oak |
| • Dallas | • Richmond-Rosenberg |
| • DeSoto | • Roanoke |
| • Forney | • Rockwall |
| • Friendswood | • San Antonio |
| • Frisco | • Satsuma |
| • Ft. Worth | • Seagoville |
| • Glendale | • Seguin |
| • Houston | • Spring |
| • Houston Suburb | • Terrell |
| • Kenndale | • Tomball |
| • Langham Creek | • Waxahachie |
| | • Westfield |

One Way Optional Service calling scopes are listed in Section 3.6.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.3 Service Availability, (Cont'd.)****D. PRI Connect Service**

PRI Connect Service is available in the primary markets listed below:

Special Rate Center

Allen	Kennedale
Apollo	Langham Creek
Arlington	Leander
Atlas	New Braunfels
Austin	Mansfield
Bammel	McKinney
Barker	Midlothian
Bastrop	North Richland Hills
Cedar Hill	Red Oak
Dallas	Richmond-Rosenberg
DeSoto	Roanoke
Elgin	Rockwall
Ennis	San Antonio
Eules	Satsuma
Fonrey	Seagoville
Fort Worth	Seguin
Friendswood	Spring
Frisco	Taylor
Glendale	Terrell
Grand Prairie	Tomball
Houston	Waxahachie
Houston Suburbs	Westfield

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.3 Service Availability, (Cont'd.)****D. PRI Connect Service, (Cont'd.)****1. Metro Service**

Metro service is available in the following rate centers:

- Arlington
- Atlas
- Bastrop
- Cedar Hill
- Elgin
- Euless
- Glendale
- Grand Prairie
- Kennedale
- Mansfield
- New Braunfels
- North Richland Hills
- Richmond-Rosenberg
- Roanoke
- Seguin
- Spring
- Taylor
- Tomball

The Metro calling scopes are listed in Section 3.5.

2. One Way Optional Service

One Way Optional Service is available in the following rate centers:

- Allen
- Atlas
- Barker
- Cedar Hill
- Dallas
- DeSoto
- Friendswood
- Frisco
- Ft. Worth
- Glendale
- Houston
- Houston Suburb
- Kenndale
- Langham Creek
- Mansfield
- New Braunfels
- Richmond-Rosenberg
- Roanoke
- San Antonio
- Satsuma
- Seagoville
- Seguin
- Spring
- Tomball
- Westfield

One Way Optional Service calling scopes are listed in Section 3.6.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges

A. Link D, Link T, PBX Connect, PRI Connect Services

Rates and charges for circuit location changes (moves) and service order activity are listed below.

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises). The non-recurring charge is applied per location.
- d. After Hours Conversion Charge – Customer may request that conversion to the Service be completed after normal business hours (8 a.m. to 5 p.m. CST). The After Hours Conversion can be scheduled from 5 p.m. to 7 p.m. CST, Monday through Thursday. All holidays and the day before a holiday are excluded from the available days for conversion. The Company may limit the number of After Hours Conversions in its discretion, considering the forecasted impact to its systems and networks, additional costs, vendor availability, and resource availability.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.4 Rate and Charges****A. Link D, Link T, PBX Connect, PRI Connect Services, (Cont'd.)****2. Non-recurring Charges to All Services**

	Charges
Additional Channel	\$ 50.00
Additional Feature	\$ 10.00
Move Charge	\$100.00

Both the Additional Voice Channel charge and the Additional Feature charge apply per request, regardless of the number of voice channels added, features deleted, etc. In the event both the Additional Voice Channel charge and the Additional Feature charge are applicable, only the Additional Voice Channel charge will apply. For a new Customer, non-recurring charges do not apply for adding features referenced above

In the event a circuit location is moved resulting in an intra-building location change where no facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge will apply. If a Customer moves to another building and a facility modification is required (i.e. new loop to the Customer premises required), the Customer will be required to sign a new term agreement and pay the associated non recurring charges. The Move Charge is not applicable in this instance.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

A. Link D, Link T, PBX Connect, PRI Connect Services, (Cont'd.)

2. Non-recurring Charges to All Services, (Cont'd.)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

	Per Location	Per Account
Link D	\$500.00 Monthly	\$1,000.00 Monthly
Link T	\$1,000.00 Monthly	\$2,000.00 Monthly
PBX Connect	\$1,500.00 Monthly	\$3,000.00 Monthly
PRI Connect	\$1,500.00 Monthly	\$3,000.00 Monthly

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

	Charges
First 60 minutes	\$135.00
Additional 15 minutes	\$ 33.75

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

B. Link D Service

1. Monthly Recurring Charge (Voice Service)

Customers with less than 10 lines are billed at the 12-month, 24-month and 36-month less-than-10-line rate for each line.

	12- Month Term Commitment	24- Month Term Commitment	36- Month Term Commitment
Rate Group 1 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 2 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 3	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 4 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 5 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 6	\$ 19.00	\$ 18.00	\$ 18.00
Rate Group 7	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 8	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 9	\$ 17.00	\$ 16.00	\$ 16.00
Rate Group 10	\$ 21.00	\$ 20.00	\$ 20.00
Rate Group 11		\$ 15.00	\$ 15.00
(1)	\$ 16.00		
Rate Group 12		\$ 15.00	\$ 15.00
(1)	\$ 16.00		
Rate Group 13		\$ 15.00	\$ 15.00
(1)	\$ 16.00		
Rate Group 14		\$ 15.00	\$ 15.00
(1)	\$ 16.00		
Rate Group 15	\$ 17.00	\$ 16.00	\$ 16.00
Rate Group 16	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 17		\$ 15.00	\$ 15.00
(1)	\$ 16.00		
Rate Group 18	\$ 16.00	\$ 15.00	\$ 15.00

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

B. Link D Service

1. Monthly Recurring Charge (Voice Service), (Cont'd.)

Customers with 10 or more lines are billed at the at the 12-month, 24-month and 36-month 10-lines-or-more rate for each line.

	12- Month Term Commitmen t	24- Month Term Commitmen t	36- Month Term Commitmen t
Rate Group 1 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 2 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 3	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 4 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 5 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 6	\$ 17.00	\$ 16.00	\$ 16.00
Rate Group 7	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 8	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 9	\$ 15.00	\$ 14.50	\$ 14.50
Rate Group 10	\$ 19.00	\$ 18.00	\$ 18.00
Rate Group 11		\$ 13.50	\$ 13.50
(1)	\$ 14.50		
Rate Group 12		\$ 13.50	\$ 13.50
(1)	\$ 14.50		
Rate Group 13		\$ 13.50	\$ 13.50
(1)	\$ 14.50		
Rate Group 14		\$ 13.50	\$ 13.50
(1)	\$ 14.50		
Rate Group 15	\$ 15.00	\$ 14.50	\$ 14.50
Rate Group 16	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 17		\$ 13.50	\$ 13.50
(1)	\$ 14.50		
Rate Group 18	\$ 14.50	\$ 13.50	\$ 13.50

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

B. Link D Service, (Cont'd.)

2. Non-recurring charges

Installation of New Service	Non-recurring Charge
12-month term plan	\$99.00
24-month term plan	\$59.00
36-month term plan	\$ 0.00

3. Calling Features

Any of the calling features listed in Section 4.4.2.A may be added to the Link D. All regulations regarding calling features are applicable to the Link D Service features. The following rate applies only when these calling features are added to the Link D Service.

	Monthly Recurring Rate	Non-recurring Charge
Unlimited features	3.00	10.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

B. Link D Service, (Cont'd.)

4. Metro Service

	Monthly Recurring Charge
Rate Centers	
Arlington	\$13.00
Dallas	\$10.00
Eurless	\$13.00
Grand Prairie	\$10.00
Midland (1)	\$10.00
North Richland	\$13.00

5. One Way Optional Service

One Way Optional Service provides Customers with a flat rate expanded local calling scope. Charges apply on a per line basis. The rate centers have One Way Optional Service available:

Rate Center	Monthly Recurring Charge
Beaumont (1)	\$25.00
Brownsville (1)	\$38.00
Corpus Christi (1)	\$25.00
Dallas	\$37.00
Ft. Worth	\$37.00
Harlington (1)	\$38.00
Houston	\$37.00
Houston Suburb	\$37.00
McAllen (1)	\$38.00
San Antonio	\$25.00

(1) Effective November 12, 2004, these rate groups are no longer available for new customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

C. Link T Service, (Cont'd.)

1. Monthly Recurring Charge (Voice Service)

Customers with less than 10 lines are billed at the 12-month and 24-month less-than-10-line rate for each line..

	12- Month Term Commitment	24- Month Term Commitment	36- Month Term Commitment
Rate Group 1 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 2 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 3	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 4 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 5 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 6	\$ 19.00	\$ 18.00	\$ 18.00
Rate Group 7	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 8	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 9	\$ 17.00	\$ 16.00	\$ 16.00
Rate Group 10	\$ 21.00	\$ 20.00	\$ 20.00
Rate Group 11 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 12 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 13 (1)	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 14	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 15	\$ 17.00	\$ 16.00	\$ 16.00
Rate Group 16	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 17	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 18	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 19	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 20	\$ 38.00	\$ 36.00	\$ 36.00
Rate Group 21	\$ 38.00	\$ 36.00	\$ 36.00
Rate Group 22	\$ 16.00	\$ 15.00	\$ 15.00
Rate Group 23	Reserved for Future Use		
Rate Group 24	\$ 16.00	\$ 15.00	\$ 15.00

(1) Effective November 12, 2004, these rate groups are no longer available for new customers with the exception of Terminal in Rate Group 13.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

C. Link T Service, (Cont'd.)

1. Monthly Recurring Charge (Voice Service), (Cont'd.)

Customers have 10 or more lines, all lines are billed at the 10-lines-or-more rate for each line.

	12- Month Term Commitment	24- Month Term Commitment	36- Month Term Commitment
Rate Group 1 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 2 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 3	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 4 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 5 (1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 6	\$ 17.00	\$ 16.00	\$ 16.00
Rate Group 7	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 8	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 9	\$ 15.00	\$ 14.50	\$ 14.50
Rate Group 10	\$ 19.00	\$ 18.00	\$ 18.00
Rate Group 11			
(1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 12			
(1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 13			
(1)	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 14	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 15	\$ 15.00	\$ 14.50	\$ 14.50
Rate Group 16	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 17	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 18	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 19	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 20	\$ 34.00	\$ 32.50	\$ 32.50
Rate Group 21	\$ 34.00	\$ 32.50	\$ 32.50
Rate Group 22	\$ 14.50	\$ 13.50	\$ 13.50
Rate Group 23	Reserved for Future Use		
Rate Group 24	\$ 14.50	\$ 13.50	\$ 13.50

(1) Effective November 12, 2004, these rate groups are no longer available for new customers with the exception of Terminal, Rate Group 13.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.4 Rate and Charges, (Cont'd.)****C. Link T Service, (Cont'd.)****2. Additional Non-recurring charges**

	Non-recurring
Installation of New Service	Charge
12-month term plan	\$299.00
24-month term plan	\$199.00
36-month term plan	\$ 0.00

3. Calling Features

Any of the calling features listed in Section 4.4.2.A may be added to the Link T. All regulations regarding calling features are applicable to the Link T Service features. The following rate applies only when these calling features are added to the Link T Service.

	Monthly Recurring Rate	Non-recurring Charge
Unlimited features	3.00	10.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

C. Link T Service, (Cont'd.)

4. Metro Service

Rate Center	Monthly Recurring Charge
Arlington	\$13.00
Atlas	\$13.00
Bastrop	\$13.00
Cedar Hill	\$10.00
Elgin	\$13.00
Ennis	\$13.00
Eurless	\$13.00
Forney	\$10.00
Glendale	\$13.00
Grand Prairie	\$10.00
Kennedale	\$13.00
Mansfield	\$13.00
McKinney	\$17.00
Midland (1)	\$10.00
Midlothian	\$10.00
New Braunels	\$13.00
North Richland Hills	\$13.00
Odessa	\$10.00
Red Oak	\$13.00
Richmond-Rosenberg	\$13.00
Roanoke	\$13.00
Rockwall	\$10.00
Seguin	\$13.00
Spring	\$13.00
Taylor	\$13.00
Terrell	\$17.00
Tomball	\$13.00
Waxahachie	\$17.00

(1) Effective November 12, 2004, this rate group is no longer available for new customers.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

C. Link T Service, (Cont'd.)

5. One Way Optional Service

One Way Optional Service provides Customers with a flat rate expanded local calling scope. Charges apply on a per line basis. The rate centers have One Way Optional Service available:

Rate Center	Monthly Recurring Charge
Allen	\$37.00
Atlas	\$37.00
Barker	\$37.00
Beaumont (1)	\$25.00
Brownsville (1)	\$38.00
Cedar Hill	\$37.00
Corpus Christi (1)	\$25.00
Dallas	\$37.00
DeSoto	\$37.00
Edinburg	\$38.00
Ennis	\$37.00
Forney	\$37.00
Frisco	\$37.00
Friendswood	\$37.00
Ft. Worth	\$37.00
Glendale	\$37.00
Harlington (1)	\$38.00
Houston	\$37.00
Houston Suburbs	\$37.00
Kenndale	\$37.00
Langham Creek	\$37.00
McAllen (1)	\$38.00
Mansfield	\$37.00

(1) Effective November 12, 2004, these rate groups are no longer available for new customers. (N)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

C. Link T Service, (Cont'd.)

5. One Way Optional Service

One Way Optional Service provides Customers with a flat rate expanded local calling scope. Charges apply on a per line basis. The rate centers have One Way Optional Service available:

Rate Center	Monthly Recurring Charge
McKenney	\$37.00
Midlothian	\$37.00
Mission	\$38.00
New Braunels	\$25.00
Pharr	\$38.00
Red Oak	\$37.00
Richmond-Rosenberg	\$37.00
Roanoke	\$37.00
Rockwall	\$37.00
San Antonio	\$25.00
Seagoville	\$37.00
Satsuma	\$37.00
Seguin	\$25.00
Spring	\$37.00
Tomball	\$37.00
Waxahachie	\$37.00
Westfield	\$37.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

D. PRI Connect Service

The PRI Connect Service rates apply per each T1.

	Monthly Recurring Charge	Non- recurring Charge
PRI Connect Facility-12-month	\$725.00	\$299.00
Exception:		
• Rate Group Austin	\$725.00	\$1,700.00
• Rate Group San Antonio	\$725.00	\$1,700.00
PRI Connect Facility-24-month	\$625.00	\$199.00
PRI Connect Facility-36-month	\$625.00	\$ 0.00

Optional Features:

PRI Connect Metro - Metro Service provides Customer with an expanded two-way local calling scope. Metro channels cannot hunt to non-metro channels. The PRI Connection Metro charge applies in addition to the PRI Connect Facility charge. Metro Service will be included on all channels of a T1 and the rate applies per T1.

Non Facilities Associated Signaling (NFAS) – Non Facilities Associated Signaling (NFAS) allows Customers subscribing to a PRI Connect with multiple T1s to configure service such that one D channel provide signaling and call control for all B channels on all PRIs, NFAS is provided with backup D channel service

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.4 Rate and Charges, (Cont'd.)****D. PRI Connect Service, (Cont'd.)****Optional Features:, (Cont'd.)**

When a Customer utilizes NFAS, any failure of the D channel will result in failure of all PRIs controlled by that D channel. Backup D channel provided with NFAS allows for automatic switch over from the primary D channel to the backup D channel in the event the primary D channel fails.

NFAS with Backup D channel will be offered for as few as 3 but no more than 15 T1s. Rates apply per T1.

Dynamic Channel Allocation - Also referred to as call-by-call service, DCA allows a Customer dynamically to designate based on traffic demands, the functionality of each B channel. Customers must designate the number of channels eligible for DCA. The DCA non-recurring charge applies to each PRI T1.

Optional Features	Monthly Recurring Charge
PRI Connect Metro	\$400.00
NFAS with Backup D Channel	\$ 10.00
Dynamic Channel Allocation	\$ 50.00
Block of 10 numbers	\$ 10.00
Block of 100 numbers	\$ 20.00

1. Metro Service

Rate for Metro Service is listed on 4.9.4.D.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

D. PRI Connect Service, (Cont'd.)

2. One Way Optional Service

One Way Optional Service provides Customers with a flat rate expanded local calling scope. Charges apply on a per line basis. The rate centers have One Way Optional Service available:

Rate Center	Monthly Recurring Charge
Allen	\$37.00
Atlas	\$37.00
Barker	\$37.00
Cedar Hill	\$37.00
Dallas	\$37.00
DeSoto	\$37.00
Ennis	\$37.00
Forney	\$37.00
Friendswood	\$37.00
Frisco	\$37.00
Ft. Worth	\$37.00
Glendale	\$37.00
Houston	\$37.00
Houston Suburb	\$37.00
Kenndale	\$37.00
Langham Creek	\$37.00
Mansfield	\$37.00
McKinney	\$37.00
Midlothian	\$37.00
New Braunfels	\$25.00
Red Oak	\$37.00
Richmond-Rosenberg	\$37.00
Roanoke	\$37.00
San Antonio	\$25.00
Satsuma	\$37.00
Seagoville	\$37.00
Seguin	\$25.00
Spring	\$37.00
Tomball	\$37.00
Waxahachie	\$37.00
Westfield	\$37.00

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

E. PBX Connect Service

The minimum number of activated channels per location is 12.
 The PBX Connect Facility rates apply per T1. The PBX Connect
 Channel rates apply per activated channel.

	Monthly Recurring Charge	Non- recurring Charge
PBX Connect Facility-12- month	\$240.00	\$299.00
Exception:		
• Rate Group Austin	\$240.00	\$1,700.00
• Rate Group San Antonio	\$240.00	\$1,700.00
PBX Connect Facility-24- month	\$170.00	\$199.00
PBX Connect Facility-36- month	\$170.00	\$ 0.00
Optional Features		
PBX Connect Metro	\$400.00	
PBX Connect Channel	\$10.00	
Trunk Block of 10 numbers	\$10.00	
Trunk Block of 100 numbers	\$20.00	

1. Metro Service

Metro rate listed above in 4.9.4.E.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.4 Rate and Charges, (Cont'd.)

E. PBX Connect Service

2. One Way Optional Service

One Way Optional Service provides Customers with a flat rate expanded local calling scope. Charges apply on a per line basis. The rate centers have One Way Optional Service available:

Rate Center	Monthly Recurring Charge
Allen	\$37.00
Atlas	\$37.00
Barker	\$37.00
Cedar Hill	\$37.00
Dallas	\$37.00
DeSoto	\$37.00
Ennis	\$37.00
Forney	\$37.00
Friendswood	\$37.00
Frisco	\$37.00
Ft. Worth	\$37.00
Glendale	\$37.00
Houston	\$37.00
Houston Suburb	\$37.00
Kenndale	\$37.00
Langham Creek	\$37.00
Mansfield	\$37.00
McKinney	\$37.00
Midlothian	\$37.00
New Braunfels	\$25.00
Red Oak	\$37.00
Richmond-Rosenberg	\$37.00
Roanoke	\$37.00
San Antonio	\$25.00
Satsuma	\$37.00
Seagoville	\$37.00
Seguin	\$25.00
Spring	\$37.00
Tomball	\$37.00
Waxahachie	\$37.00
Westfield	\$37.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.4 Rate and Charges, (Cont'd.)****E. PBX Connect Service****3. Calling Features**

Any of the calling features listed in Section 4.4.2.A may be added to the PBX Connect Service. All regulations regarding calling features are applicable to the PBX Connect Service features. The following rate applies only when these calling features are added to the PBX Connect Service.

	Monthly Recurring Rate	Non-recurring Charge
Unlimited features	3.00	10.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.5 T1 Services

A. Regulations

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in charge of \$100 x months remaining. (Per Location)

All Fusion Long Distance term offers are available in conjunction with these services.

The standard allowance of 5000 long distance minutes to locations within the contiguous United States and any optional Long Distance Bundles purchased include:

- Inbound and outbound long distance calls made to locations within the contiguous United States
- 8XX Toll Free Service

Long distance usage beyond the allowance and any purchased bundle is billed at \$0.049 per minute and at \$0.069 for 8XX toll-free calls.

T1 services do not include calling cards, international calling, calls to AK, HI, PR, and USVI other US Territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. T1 services are not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and are only available in select CLLIs.

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All charges are inclusive of regulatory and special fees. Additional Local, State, Federal & usage-based taxes will apply in accordance with regulatory requirements.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.5 T1 Services, (Cont'd.)

B. Products

1. T1 Complete

The T1 Complete option offers up to 24 voice lines with symmetrical data speeds burstable to 1.544 Mbps with the data speed available depending upon voice utilization of the T1 circuit bandwidth. The Complete option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations within the contiguous United States.
- Unlimited IntraLATA long distance calling
- Voice Features:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Distinctive Ringing Service	Call Forwarding Busy Line
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Selective Class of Call Screening	Call Tracing
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection
Call Selector	Enhanced Caller ID
Caller ID	Message Waiting Indication
Calling number delivery blocking, per line	Caller ID Deluxe

2. T1 PRI

The T1 PRI offers the following inclusive features:

- Up to 23 ISDN B-Channels for Voice with D-channel for signaling
- 20 Direct Inward Dialing (DID) Numbers
- Caller name and number presentation
- Direct cable connection from phone system
- Unlimited IntraLATA long distance calling
- Long distance usage allowance of 5000 minutes per billing cycle to locations within the contiguous United States.

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.5 T1 Services, (Cont'd.)

C. Monthly Recurring Charges

T1 Complete Lines are \$10.00 per line for all eligible locations.

CLLI	T1 Complete Rate	T1 PRI Rate	CLLI	T1 Complete Rate	T1 PRI Rate
ALLNTXSA	\$550	\$850	DLLSTXDV	\$550	\$650
AUSTTXBC	\$550	\$650	DLLSTXEM	\$350	\$450
AUSTTXBE	\$650	\$750	DLLSTXEV	\$450	\$550
AUSTTXCR	\$550	\$650	DLLSTXEX	\$450	\$550
AUSTTXCV	\$550	\$650	DLLSTXFB	\$350	\$450
AUSTTXEV	\$350	\$450	DLLSTXFE	\$450	\$550
AUSTTXFA	\$350	\$450	DLLSTXFL	\$450	\$550
AUSTTXFI	\$450	\$550	DLLSTXFR	\$450	\$550
AUSTTXGK	\$450	\$550	DLLSTXGP	\$550	\$650
AUSTTXGR	\$350	\$450	DLLSTXHA	\$350	\$450
AUSTTXHI	\$350	\$450	DLLSTXHU	\$550	\$650
AUSTTXHO	\$350	\$450	DLLSTXHW	\$350	\$450
AUSTTXJO	\$550	\$650	DLLSTXJF	\$450	\$650
AUSTTXLE	\$750	\$850	DLLSTXLA	\$350	\$450
AUSTTXLT	\$650	\$750	DLLSTXLN	\$550	\$650
AUSTTXLW	\$650	\$750	DLLSTXMC	\$350	\$450
AUSTTXMA	\$550	\$650	DLLSTXME	\$350	\$450
AUSTTXMC	\$450	\$550	DLLSTXMS	\$550	\$650
AUSTTXMF	\$550	\$650	DLLSTXNM	\$450	\$550
AUSTTXPF	\$550	\$650	DLLSTXNO	\$450	\$650
AUSTTXRR	\$650	\$750	DLLSTXRE	\$350	\$450
AUSTTXTE	\$450	\$550	DLLSTXRI	\$350	\$450
AUSTTXTW	\$450	\$550	DLLSTXRN	\$350	\$450
AUSTTXWA	\$350	\$450	DLLSTXRO	\$350	\$450
AUSUTXHP	\$750	\$850	DLLSTXRY	\$550	\$650
AUSUTXLA	\$450	\$550	DLLSTXSE	\$650	\$750
AUSWTXGX	\$350	\$450	DLLSTXSQ	\$450	\$550
AUSYTXFC	\$450	\$550	DLLSTXSU	\$550	\$650
BSTRTXBS	\$850	\$950	DLLSTXTA	\$350	\$450
CLNTTXMA	\$650	n/a	DLLSTXTL	\$350	\$450
DLLSTXAD	\$350	\$450	DLLSTXWH	\$350	\$450
DLLSTXCH	\$650	\$750	DLLTTX01	\$350	\$550
DLLSTXDA	\$350	\$450	ELGNTXEL	\$750	\$850
DLLSTXDI	\$350	\$450	FRNYTXHI	\$650	\$750
DLLSTXDN	\$550	\$650	FRSCTXCO	\$550	\$850
DLLSTXDS	\$650	\$750	FRSCTXES	\$350	\$450

ISSUED: April 20, 2020

EFFECTIVE: April 21, 2020

 Issued by: General Counsel
 210 Interstate North Parkway, Suite 300
 Atlanta, Georgia 30339

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.5 T1 Services, (Cont'd.)

C. Monthly Recurring Charges, (Cont'd.)

CLLI	T1 Complete Rate	TP PRI Rate	CLLI	T Complete Rate	T1 PRI Rate
FRSCTXWE	\$650	\$950	HSTNTXCL	\$350	\$450
FTWOTXAL	\$650	\$750	HSTNTXDP	\$650	\$750
FTWOTXAR	\$550	\$650	HSTNTXEE	\$650	\$750
FTWOTXAT	\$350	\$450	HSTNTXEH	\$550	\$650
FTWOTXAX	\$450	\$550	HSTNTXFA	\$350	\$450
FTWOTXBB	\$450	\$550	HSTNTXFR	\$450	\$550
FTWOTXBE	\$550	\$650	HSTNTXGI	\$350	\$450
FTWOTXBN	\$550	\$650	HSTNTXGL	\$550	\$650
FTWOTXBR	\$350	\$450	HSTNTXGP	\$550	\$650
FTWOTXBU	\$350	\$450	HSTNTXGR	\$550	\$650
FTWOTXBY	\$550	\$650	HSTNTXHO	\$350	\$450
FTWOTXCE	\$450	\$550	HSTNTXHU	\$550	\$650
FTWOTXCI	\$450	\$550	HSTNTXID	\$450	\$550
FTWOTXCR	\$350	\$450	HSTNTXJA	\$350	\$450
FTWOTXEC	\$450	\$550	HSTNTXLA	\$550	\$750
FTWOTXED	\$350	\$450	HSTNTXMA	\$650	\$750
FTWOTXEU	\$350	\$450	HSTNTXMC	\$350	\$450
FTWOTXGL	\$450	\$550	HSTNTXMI	\$350	\$450
FTWOTXJE	\$350	\$450	HSTNTXMO	\$350	\$450
FTWOTXKE	\$450	\$550	HSTNTXNA	\$350	\$450
FTWOTXLW	\$450	\$550	HSTNTXNE	\$450	\$550
FTWOTXMA	\$350	\$450	HSTNTXOR	\$350	\$450
FTWOTXPE	\$350	\$450	HSTNTXOV	\$350	\$450
FTWOTXTE	\$350	\$450	HSTNTXOX	\$450	\$550
FTWOTXWA	\$350	\$450	HSTNTXPA	\$450	\$550
FTWOTXWS	\$450	\$550	HSTNTXPE	\$550	\$650
HSTNTXAD	\$350	\$450	HSTNTXPR	\$350	\$450
HSTNTXAI	\$350	\$450	HSTNTXRE	\$450	\$550
HSTNTXAL	\$350	\$650	HSTNTXRI	\$350	\$450
HSTNTXAP	\$650	\$750	HSTNTXSA	\$350	\$450
HSTNTXBA	\$650	\$750	HSTNTXSE	\$750	\$850
HSTNTXBR	\$550	\$750	HSTNTXSH	\$650	\$750
HSTNTXBU	\$350	\$450	HSTNTXSU	\$350	\$450
HSTNTXBW	\$550	\$650	HSTNTXSX	\$350	\$450
HSTNTXCA	\$350	\$450	HSTNTXUN	\$350	\$450
HSTNTXCH	\$650	\$750	HSTNTXWA	\$450	\$550

 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.5 T1 Services, (Cont'd.)

C. Monthly Recurring Charges, (Cont'd.)

CLLI	T1 Complete Rate	T1 PRI Rate	CLLI	T1 Complete Rate	T1 PRI Rate
HSTNTXWE	\$650	\$750	SNANTXEW	\$350	\$450
HSTNTXWL	\$550	\$650	SNANTXFR	\$450	\$550
HSTNTXWY	\$450	\$550	SNANTXGE	\$350	\$450
HSTNTXYA	\$350	\$550	SNANTXHE	\$650	\$750
HSTWTXLK	\$350	\$450	SNANTXIC	\$550	\$650
JWTTTXJW	\$350	\$450	SNANTXJA	\$650	\$750
LARDTXLA	\$350	n/a	SNANTXLA	\$550	\$650
LBHLTXLH	\$850	\$950	SNANTXLE	\$350	\$450
LCKHTXLK	\$850	\$950	SNANTXLS	\$650	\$750
LCSTTXLC	\$750	\$850	SNANTXMA	\$450	\$550
LYTLTXLY	\$750	\$850	SNANTXMC	\$450	\$550
MARNTXMR	\$750	\$850	SNANTXPA	\$450	\$550
MCKNTXLI	\$350	\$450	SNANTXPE	\$350	\$450
MCKNTXTE	\$850	n/a	SNANTXSA	\$550	\$650
MDLKTXML	\$850	\$950	SNANTXSH	\$450	\$550
MDLTTXGR	\$750	\$850	SNANTXSL	\$550	\$650
MRLNTXML	\$750	\$850	SNANTXSO	\$450	\$550
NBRNTXNB	\$850	\$950	SNANTXTA	\$350	\$450
NWRKTXHU	\$650	\$750	SNANTXTH	\$650	\$750
OGLSTXOG	\$750	\$850	SNANTXUC	\$550	\$650
PRSPTXFI	\$750	\$950	SNANTXWA	\$450	\$550
PRTNTXRE	\$750	n/a	SNANTXWE	\$550	\$650
PTETTXPO	\$850	\$950	SNAOTXIA	\$350	\$450
RDOKTXHO	\$650	\$750	SNASTXTM	\$450	\$550
RKWLTXPA	\$350	\$450	SPRNTXNO	\$350	\$450
RONKTXWO	\$350	\$450	SPRNTXSO	\$750	\$850
RSBGTXRR	\$750	\$950	TAYLTXTA	\$850	\$950
RYCYTXNE	\$850	\$950	TBLLTXKL	\$350	\$450
SGINTXMQ	\$850	\$950	TBLLTXTB	\$350	\$450
SMLKTXSM	\$750	\$850	TROYTXTR	\$850	\$950
SNANTX81	\$350	\$450	TRRLTXJO	\$850	\$950
SNANTXBA	\$450	\$550	VLLDTXVL	\$850	n/a
SNANTXCA	\$350	\$450	VNTNTXMA	\$650	n/a
SNANTXCU	\$450	\$550	WTFRTXLY	\$850	\$950
SNANTXDI	\$450	\$550	WXHCTXWE	\$850	\$950
SNANTXED	\$450	\$550			

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.9 Facilities Based Services, (Cont'd.)

4.9.5 T1 Services, (Cont'd.)

D. Non-Recurring Charges

1. New Install

The length of the term agreement signed by the customer will determine the total non-recurring charge required for install:

12-Month Term Agreement = \$600

24-Month Term Agreement = \$300

36-Month Term Agreement = \$0

2. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

Charge	Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$60.00 per Order
Transfer of Service	\$60.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$60.00 per Order
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)**4.9 Facilities Based Services, (Cont'd.)****4.9.5 T1 Services, (Cont'd.)****D. Non-Recurring Charges, (Cont'd.)****3. Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Premise Work Charge	\$139.00
Initial Hour (time & materials)	\$165.00
Trouble Determination (per request)	\$110.00
Each Additional 30 minute increment	\$ 60.00
Each Additional Jack & Wiring (existing customer)	\$ 65.00

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.10 Lifeline Service Program

A. General Regulations

1. Lifeline is a telecommunications service assistance program designed to provide eligible residential customers with a reduction in the price of basic local exchange service.
2. The Lifeline discount is provided pursuant to P.U.C SUBST. R. 26.412, adopted March 19, 2007.
3. Applicants shall not be provided assistance for more than one basic residential access line in the state. An applicant for Lifeline may report only one address in the state as the principal place of residence.
4. Toll Restriction, if requested by the Customer, will be provided at no charge to the Customer.
5. Any additional services provided, either recurring or nonrecurring, shall be billed at the tariffed rate.
6. A Lifeline Customer is exempt from any Late Payment Charge associated with the Lifeline discounted service.
7. A Lifeline Customer is exempt from the Line Recovery Charge normally associated with the basic local exchange service.
8. A Lifeline Customer subscribing to Toll Restriction will have the residential deposit, if any, credited in full upon qualification for the discount. If Toll Restriction is not requested by the Customer, the deposit will not be credited.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.10 Lifeline Service Program, (Cont'd.)

B. Eligibility

1. Customers must apply and qualify for Lifeline through the Texas Low Income Discount Administrator (LIDA).
2. Customers interested in applying for Lifeline can print off the application form online at http://www.solixinc.com/source/Solix_StatePrograms_1781.asp, or call LIFELINE Texas toll-free at 1-866-454-8387.
3. Once qualified, Customers must requalify for the discount with the LIDA every seven months.

C. Certification

1. Fusion will provide a list of all Texas residential customers to the LIDA. The LIDA will review the list to identify all eligible Lifeline Customers.
2. LIDA will provide a list of eligibility to the Company. Within 30 days, the Company will apply the discount to eligible accounts, and remove the discount from accounts no longer eligible.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.10 Lifeline Service Program, (Cont'd.)

D. Rates and Charges

1. General

- a. The Lifeline discount is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
- b. Service charges are applicable for installing services.
- c. Service charges for changing the service to Lifeline are not applicable.

2. Discount

- a. The Lifeline discount consists of one federal credit plus one state credit.

Federal credit	\$3.50
State credit	\$3.50

- b. The Line Recovery Charge will not be assessed for Lifeline eligible customers.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.11 Reserved for Future

4.12 Reserved for Future

4.13 Reserved for Future

4.14 Reserved for Future

4.15 Reserved for Future

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.16 Promotions/ICB (Individual Case Basis)

From time to time, the Company may engage in promotional offerings, ICB or trials designed to attract new Customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. In connection with those promotional offerings, ICB or trials, the Company may offer special rate incentives and waive in full or in part Installation/Move Charges and service and equipment charges. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.16 Promotions

4.16.1 Fusion 24 for 12 Promotion

Between June 2, 2003 and August 31, 2003, new business customers eligible for the following promotional offer:

The Fusion 24 for 12 promotion will offer the new 12-month commitment level customers the line rate associated with a 24-month Price Protection Plan for the remainder of their contract or, until the customer disconnects service or changes to another contract. This promotion does not effect the business rules or customer eligibility requirements of Fusion Price Protection Plans.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.17 Local Market Trials

4.17.1 Purpose

A market trial is intended to enable the Company to test its ability to provide services that may eventually be made available to the general public. As a part of a market trial, the company may need to test the capabilities of the systems required by a proposed service, including, but not limited to, systems needed to establish, provision, operate, bill and/or collect for a service, whether such systems are provided solely by the Company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public.

4.17.1 Eligibility

The Company may limit customers who are eligible to receive a service that is offered as part of a market trial, including but not limited to, limitations on the number of customers or the classes of customers who may subscribe to the service during the market trial. Additionally, the Company may limit the market trial to customers who are employees of the Company.

4.17.2 Availability

The Company, at its option, may choose to offer a market trial service on a statewide basis or may limit the availability of a market trial service to a smaller geographic area. The area in which a market trial service is available may include all or part of exchange and need not conform to existing exchange area boundaries.

4.17.3 Duration

A market trial may be conducted for any period of time defined by the Company, not to exceed 12 months.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 4 SERVICES, (CONT'D)

4.17 Local Market Trials, (Cont'd.)

4.17.4 Notice

The Company will notify the Commission in writing of any local market trial services being offered in Texas. The informational filing shall indicate the terms and conditions of the market trial, including types of services being offered, the areas of the state in which the market trial is being offered, and the duration of the market trial.

4.17.5 Applicability of other Tariff Provisions

If the terms and conditions of the market trial as announced by the Company conflict with other provisions of this tariff, the market trial terms and conditions shall govern the market trial service offering. In all other instances, a market trial shall be subject to the other terms and conditions for service as contained in this tariff.